



SUMMARY ACTION MINUTES

REGULAR MEETING COMMISSION TO END HOMELESSNESS

Wednesday May 19, 2021, 1:00 P.M.

Pursuant to provisions of California Governor's Executive Order N-29-20, issued on March 17, 2020, this meeting was teleconferenced via ZOOM.

Doug Chaffee, Fourth District Supervisor, Chair	Daniel Young, Business Representative, Vice Chair
Don Wagner, Third District Supervisor	Jack Toan, Business Representative
Ken Domer, North Service Planning Area	Vacant, Orange County Sheriff's Department
Scott Stiles, Central Service Planning Area	Vacant, Affordable Housing Development
Paul Wyatt, South Service Planning Area	Marshall Moncrief, Behavioral Health Representative
Sue Parks, Philanthropic Representative	Teresa "Tita" Smith, At Large Member
Tom Kisela, Chief of Police	Theresa Murphy, At Large Member
Randy Black, Orange County Fire Authority	Todd Spitzer, District Attorney
Richard Afable, Hospital Representative	Matt Bates, Continuum of Care Board Representative
Jim Palmer, Faith-based Community Representative	Jeanne Awrey, Continuum of Care Board Representative

ATTENDANCE: Commissioners Afable, Awrey, Bates, Chaffee, Murphy, Palmer, Parks, Smith, Spitzer, Stiles, Toan, Wagner, Wyatt and Young

ABSENT: Commissioners Black, Domer, Kisela and Moncrief

PRESENT: EXECUTIVE DIRECTOR Jason Austin, Director of Care Coordination
CLERK OF THE COMMISSION Valerie Sanchez & Jamie Ross, Deputy Clerks

Call the Meeting to Order

COMMISSION CHAIR CHAFFEE CALLED THE MEETING TO ORDER AT 1:01 P.M.

Pledge of Allegiance

COMMISSIONER WAGNER LED THE PLEDGE OF ALLEGIANCE

Roll Call

THE CLERK CALLED THE ROLL AND CONFIRMED QUORUM

SUMMARY ACTION MINUTES

DISCUSSION ITEMS

1. Presentation by Jason Austin, Executive Director of the Commission to End Homelessness
EXECUTIVE DIRECTOR PROVIDED A PRESENTATION ILLUSTRATING FOUR PILLARS OF THE SYSTEM OF CARE AND IDEAS FOR DEVELOPMENT OF A WORKING GROUP

ACTION ITEMS

2. Approve Commission to End Homelessness minutes from April 21, 2021 regular meeting
7 10 1 2 3 4 5 6 8 9 11 12 13 14 15 16 17 18
AX XXA V V X
APPROVED AS RECOMMENDED

3. Create Ad Hoc Working Group to provide recommendations on next steps for the Commission to End Homelessness
7 16 1 2 3 4 5 6 8 9 10 11 12 13 14 15 17 18
X XX V V X N
APPROVED AS RECOMMENDED

PUBLIC COMMENTS

David Durran – Oral re: Recognition of housing first model; 861 people have died without fixed abode since clearing of the riverbed; federal money coming from American Rescue Plan Act; lack of motivation to do the right thing

COMMISSION MEMBER COMMENTS

Chairman Chaffee – Oral re: Vacancies on the commission and process for filling the vacant seats; prior experience in the private sector as project manager for a developer

ADJOURNED: 2:16 P.M.

NEXT MEETING: June 16, 2021, 1:00 P.M.

SUMMARY ACTION MINUTES

*** VOTE KEY ***

(1st number = Moved by; 2nd number = Seconded by)

- 1 Doug Chaffee
- 2 Dan Young
- 3 Don Wagner
- 4 Ken Domer
- 5 Scott Stiles
- 6 Paul Wyatt
- 7 Sue Parks
- 8 Tom Kisela
- 9 Randy Black
- 10 Richard Afile
- 11 Jim Palmer
- 12 Jack Toan
- 13 Vacant
- 14 Vacant
- 15 Marshall Moncrief
- 16 Teresa "Tita" Smith
- 17 Theresa Murphy
- 18 Todd Spitzer

A = Abstained
X = Excused
V = Vacant
N = No
C.O. = Commission Order



Doug Chaffee

SUPERVISOR DOUG CHAFFEE
Chair



Valerie Sanchez

Valerie Sanchez, Chief Deputy Clerk
Clerk of the Commission

Orange County Homelessness Services Mapping Survey

In partnership with the Commission to End Homelessness, the Office of Care Coordination conducted a survey in December 2020 to better understand the services and resources for those experiencing homelessness in Orange County.

The goal of services mapping is to ensure all homeless individuals and those working with them, understand and have access to a comprehensive set of services essential to reducing and preventing homelessness. The initiative is to assist in developing a collective understanding of the resources available through Orange County to meet the needs of those experiencing homelessness.

Methodology

- The survey was designed to capture comprehensive service level information from each homeless service provider in Orange County. The survey is a snapshot of time and the methodology can be repeated to update the information in the future.

- The Commission to End Homelessness, Office of Care Coordination and Mind-OC designed the survey to establish provider and service-level information related to the following categories:
 - Primary contact and organizational details.
 - Services provided – Including capacity, types of assistance, location, hours.
 - Eligibility criteria and target populations.
 - Funding duration and sources.
 - Referral and access criteria.

- The survey was distributed via email listservs targeting relevant stakeholder groups by members of the Commission to End Homelessness, the Office of Care Coordination and 211OC.

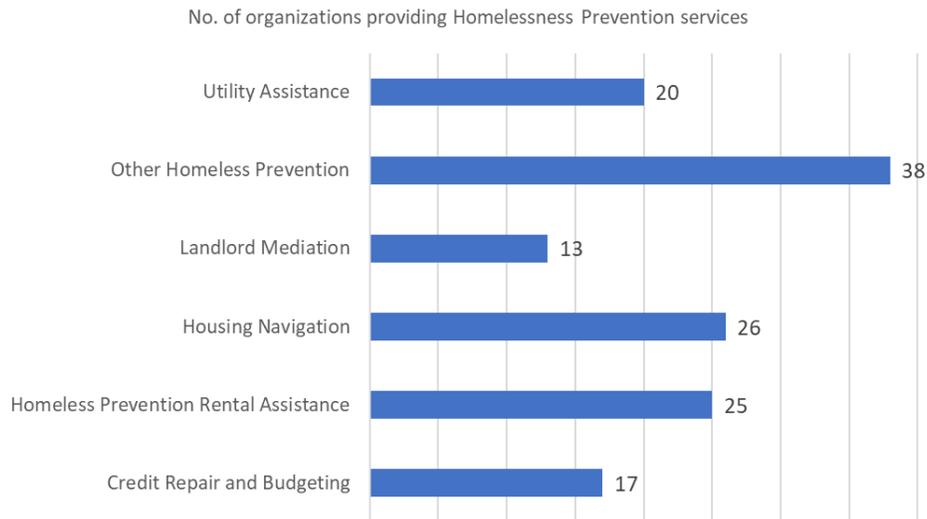
- Survey timeline:
 - December 15, 2020 – Survey launched.
 - January 22, 2021 – Survey closed and analysis of findings.
 - February 2021 – Initial findings reported to the Commission to End Homelessness.

- The Office of Care Coordination served as the primary contact to support providers completing the survey and answer any questions.

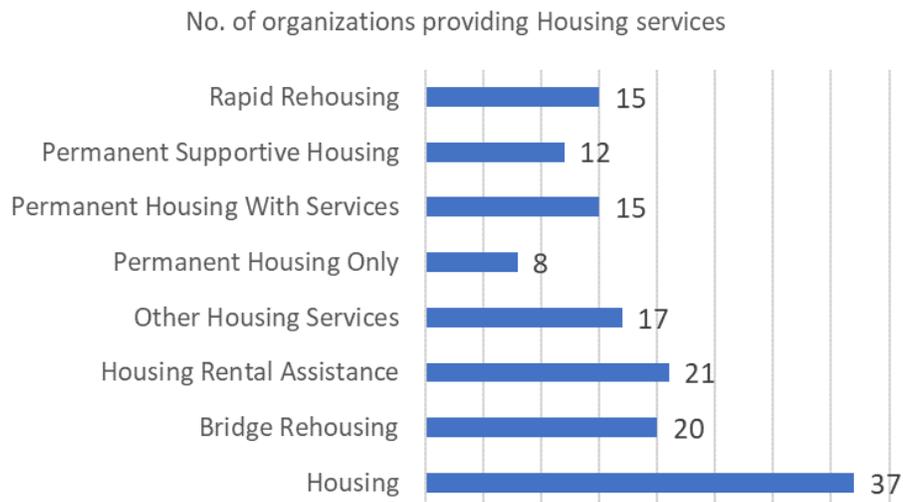
Findings Summary

A total of 71 organizations responded to the survey, representing over 990 services.

- 139 **homeless prevention** services (including housing navigation, utility assistance and landlord mediation) serving an estimated* 300,000 Orange County residents each year.

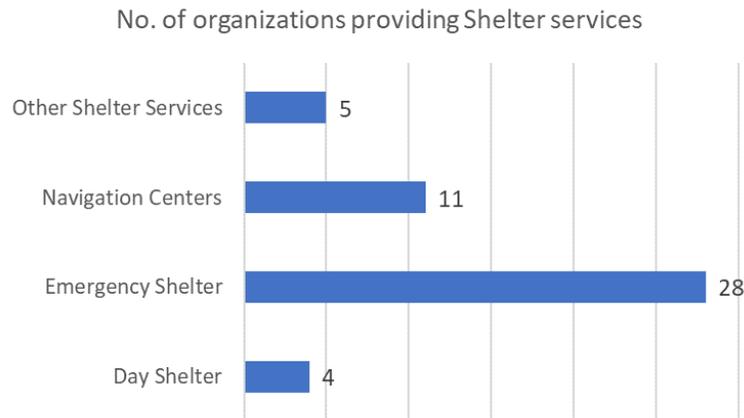


- 127 **housing services** (these included rental assistance, transitional housing and Permanent Supportive Housing) supporting an estimated 8,000 participants each year.



* Participant numbers served may contain duplicates throughout.

- 48 **shelter** services serving over 10,500 participants each year.



- Many services also offered an additional support, such as case management, information and referral and basic need assistance including food, job training, legal services and healthcare.
- An estimated 47,000 interventions were delivered by responding service providers each year, including over 31,000 outreach interventions.

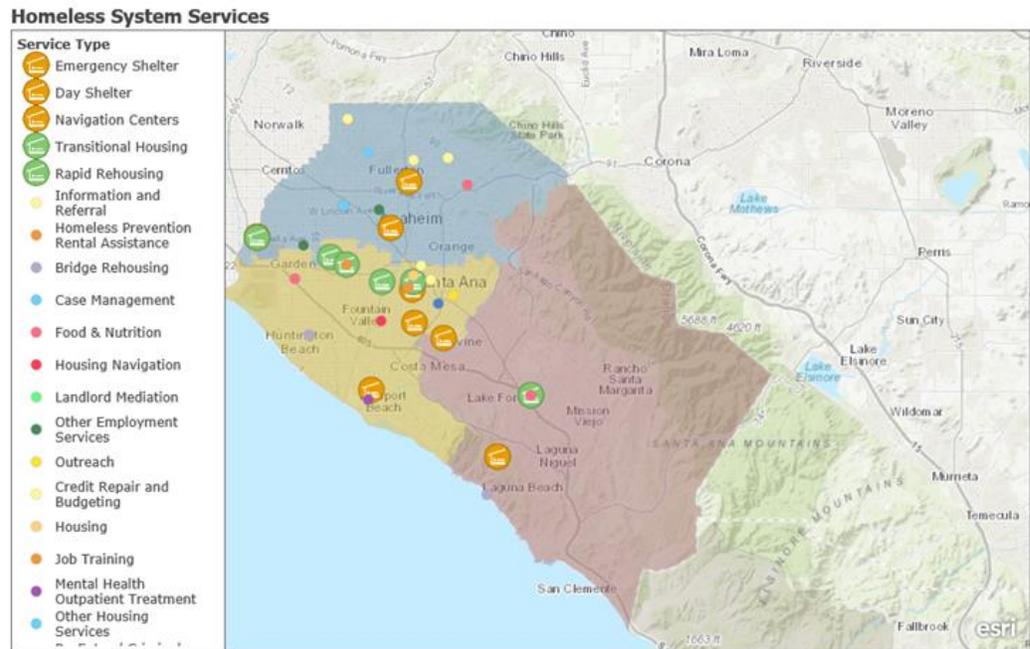
Demographics and target populations

- Homelessness is the largest eligibility criteria reported by service providers, as can be expected
- The following categories reported for eligibility criteria were:
 - Adults (39%)
 - Low income (37%)
 - At risk of homelessness (36%)

Service locations and access

- 62% of services were delivered from multiple locations in the community and 38% of services operated from one building (eg, shelters).

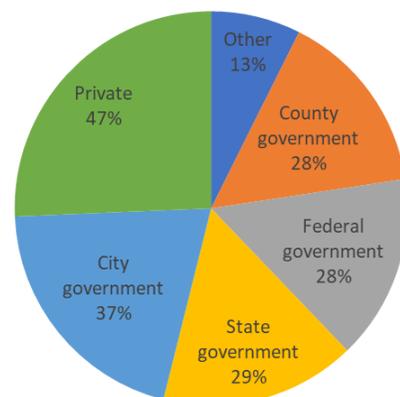
The single location services (representing 38% of services) are mapped by SPA:



- In terms of organizational operation, 21 (29%) organizations are open during weekends, with 65% of organizations operating a five-day working week.
- Only 5% of services were available outside of office hours on weekdays and 11% operated during weekends. 25% of responding services operated on a 24/7 basis.
- The majority of organizations work with a referral partner (75%) and 76% of services can accept self-referrals.
- Service providers reported languages spoken as:
 - 83% of organizations spoke Spanish
 - 40% of organizations spoke Vietnamese.
 - 20% of organizations spoke Korean, Farsi, Mandarin-Chinese and Arabic

Funding

- Of the organizations reporting their funding sources, 47% came from private sources. City, State, Federal Government and County funding sources followed, the latter at 28%.
- 83% of services have funding that expires within the next three years and 55% are expiring this year.



Areas for Further Consideration

Recommendations for follow up

- Follow-up on incomplete survey submissions to provide a more complete picture of services provided in Orange County
- Publish the survey findings publicly (OCC website, 211OC, etc.)
- Circulate the survey summary to responding organizations to provide findings and analysis of interest

Survey Respondents

With thanks to all our survey respondents

2-1-1 Orange County	Family Solutions Collaborative
American Family Housing	Friendship Shelter
Be Well	Goodwill of Orange County
Build Futures	Grandma's House of Hope
California Department of Rehabilitation	HCA/AOABH/Housing and Supportive Services
CalOptima	Health Care Agency, BHS Outreach and Engagement
Casa Youth Shelter	Homeless Intervention Services of OC (HIS-OC)
Chrysalis	Hope Lutheran Church
City Net	Horizon Pregnancy Clinic
City of Costa Mesa - Network for Homeless Solutions	Human Options
City of La Habra Employment and Training Division	Illumination Foundation
City of Santa Ana	Interval House
Community Action Partnership of Orange County	Jamboree
Covenant House California	La Habra Community Resource Care Center
Dayle McIntosh Center	Laura's House
Elder Law and Disability Rights Center	Lutheran Social Services of Southern California (LSSSC)
Fair Housing Foundation	MCS- Orange County One Stop Center
Families Forward	Mental Health Association of Orange County
Family Assistance Ministries	Mercy House Living Centers
Family Promise of Orange County	Midnight Mission

OC Gateway to Housing	Share Our Selves
OC One Stop	SHIP, Shelter for the Homeless, part of American Family Housing
Orange County Asian Pacific Islander Community Alliance	South County Outreach
Orange County Housing Authority	St. Vincent de Paul (St. Pius V Catholic Church)
Orange County Housing Finance Trust	StandUp for Kids
Orange County Rescue Mission	The Salvation Army
Orange County United Way	Thomas House Family Shelter
Orangewood Foundation	Tustin Police Department
PATH	Tustin Temporary Emergency Shelter
Placentia Yorba Linda Unified School District	Vineyard Anaheim
Precious Life Shelter, Inc.	Volunteers of America Orange County/Los Angeles
Providence St. Jude Medical Center	Waymakers Huntington Beach Youth Shelter
Saddleback Valley Unified School District	WISEPlace
Santa Ana WORK Center	Working Wardrobes
School on Wheels	Yorba Linda Chamber of Commerce
Serving People In Need, Inc.	