ORANGE COUNTY
CONTINUUM OF CARE BOARD
Wednesday, April 27, 2022
2 p.m. – 4 p.m.

> **Location: County Administration South (CAS)**
>
> **Building Conference Center**
>
> **425 West Santa Ana Blvd. Room 104/106**
>
> **Santa Ana, CA 92701-4599**
>
>
> **Click Here for parking information**

AGENDA

Board Members

Matt Bates, City Net [Secretary]
Judson Brown, City of Santa Ana
Nikki Buckstead, Family Solutions Collaborative
Donald Dermit, The Rock Church
Becks Heyhoe, OC United Way [Vice Chair]
Tim Houchen, Hope4Restoration
Patti Long, Mercy House
Dawn Price, Friendship Shelter

Eric Richardson, Volunteers of America
Maricela Rios-Faust, Human Options [Chair]
Soledad Rivera, Families Together of OC
Elida Sanchez, Santa Ana Unified School District
Dr. Shauntina Sorrells, Orangewood Foundation
George Searcy, Jamboree Housing
Tim Shaw, Individual
Christina Weckerly Ramirez, Health Care Agency

Call to Order – Maricela Rios-Faust, Chair

Board Member Roll Call – Matt Bates, Secretary

Public Comments: Members of the public may address the Continuum of Care (CoC) Board on items listed within this agenda or matters not appearing on the agenda so long as the subject matter is within the jurisdiction of the CoC Board. Members of the public may address the CoC Board with public comments on agenda items in the business calendar after the CoC Board member discussion. Comments will be limited to three minutes. If there are more than five public speakers, this time will be reduced to two minutes.

To address the CoC Board, members of the public are to complete a Request to Address the CoC Board form prior to the beginning of each agenda item and submit it to CoC Board staff. Staff will call your name in the order received.

CONSENT CALENDAR
All matters are approved by one motion unless pulled by a Board Member for discussion or separate action.
The CoC Board requests that only pertinent information be discussed during this time.

1. Approve Continuum of Care Board Special Meeting Minutes from March 23, 2022.

<u>BUSINESS CALENDAR</u>

1. **Orange County System of Care Updates** – Doug Becht, Director, Office of Care Coordination

2. **Orange County Continuum of Care (CoC) Updates** – Zulima Lundy, CoC Manager

3. **FY2021 Reports to the U.S. Department of Housing and Urban Development (HUD) –** Erin DeRycke, Director of CoC Data and Operations, 2-1-1 Orange County
    a. System Performance Measures Report
    b. Longitudinal Systems Analysis Report

4. **Approve Project C: North Service Planning Area COVID -19 Responsive Homeless Services Funding Recommendation –** Zulima Lundy, CoC Manager
    a. Approve Volunteers of America of Los Angeles for Project C: North Service Planning Area COVID-19 Responsive Homeless Services for the term of July 1, 2022, through June 30, 2023, for an amount not to exceed $500,000 to be funded through Homeless Housing, Assistance and Prevention (HHAP) Round 1, as recommended by the Request for Proposals review panel.

5. **Homelessness Action Plan** – Zulima Lundy, CoC Manager and Natalie Dempster, Data Integration Manager
    a. Overview of Homeless Housing, Assistance and Prevention Program (HHAP) Round 3
    b. CoC Baseline data for outcome goals
    c. Approve the Homelessness Action Plan for the Orange County CoC.

6. **Family Homelessness Challenge Grant**– Zulima Lundy, CoC Manager
    a. Approve the Orange County CoC to sign a letter of support for the County of Orange's Office of Care Coordination application for the Family Homelessness Challenge Grant, Round 1.

Next Meeting: Wednesday, May 25, 2022, from 2 p.m. – 4 p.m.

ORANGE COUNTY
CONTINUUM OF CARE BOARD
SPECIAL MEETING
Wednesday, March 23, 2022
2 p.m. – 4 p.m.

Webinar:
https://ocgov.webex.com/ocgov/j.php?MTID=m4a
f7c960ec147e392b75045ffc4c6a9e

Dial by Phone:
+1 (213) 306-3065

Access Code:
2462 138 2101

MINUTES

Board Members

Matt Bates, City Net [Secretary]	Eric Richardson, Volunteers of America
Judson Brown, City of Santa Ana	Maricela Rios-Faust, Human Options [Chair]
Nikki Buckstead, Family Solutions Collaborative	Soledad Rivera, Families Together of OC
Donald Dermit, The Rock Church	Elida Sanchez, Santa Ana Unified School District
Becks Heyhoe, OC United Way [Vice-Chair]	Dr. Shauntina Sorrells, Orangewood Foundation
Tim Houchen, Hope4Restoration	George Searcy, Jamboree Housing
Patti Long, Mercy House	Tim Shaw, Individual
Dawn Price, Friendship Shelter	Christina Weckerly-Ramirez, Health Care Agency
Albert Ramirez, City of Anaheim	

Call to Order – Maricela Rios-Faust, Chair

Chair Maricela Rios-Faust called the meeting to order at 2:02 p.m.

Board Member Roll Call – Felicia Boehringer, Continuum of Care Administrator

Present: Matt Bates, Judson Brown, Nikki Buckstead, Tim Houchen, Dawn Price, Albert Ramirez, Eric Richardson, Maricela Rios-Faust, Soledad Rivera, George Searcy, Dr. Shauntina Sorrells, Tim Shaw, and Christina Weckerly-Ramirez

Absent Excused: Becks Heyhoe

Absent: Donald Dermit, Patti Long, and Elida Sanchez

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business calendar after the CoC Board member discussion. Comments will be limited to three minutes. If there are more than five public speakers, this time will be reduced to two minutes.

To address the CoC Board, members of the public are to enter their name and agenda item number in the WebEx chat box to be placed in a queue. CoC Board staff will call your name in the order listed in the chat box.

- R. Joshua Collins stated that he is trying to assist an individual who is living in their vehicle and inquired about the process of connecting to services. R. Joshua Collins emphasized the importance of walk-in shelters and affordable housing in addressing homelessness.

CONSENT CALENDAR
All matters are approved by one motion unless pulled by a Board Member for discussion or separate action. The CoC Board requests that only pertinent information be discussed during this time.

1. Approve Continuum of Care Board Special Meeting Minutes from February 15, 2022.

   Dawn Price motioned to approve the items on the Consent Calendar. Nikki Buckstead seconded the motion. Motion passed unanimously.

BUSINESS CALENDAR

1. Orange County Homelessness Updates – Natalie Dempster, Data Integration Manager and Zulima Lundy, CoC Manager

   a. Natalie Dempster provided the following System of Care Updates:
      - **Orange County Cold Weather Armory Emergency Shelter Program** – The Orange County Cold Weather Emergency Shelter Program provides shelter beds for individuals experiencing homelessness at the National Guard Armory in Santa Ana. The Armory is located at 612 East Warner Ave. in Santa Ana. The Orange County Could Weather Emergency Shelter Program will stop operating on Thursday, March 31, 2022.
      - **Project Roomkey –** The County of Orange continues to operate temporary isolation shelters with a total capacity of 150 beds for individuals and families experiencing homelessness who are COVID-19 sick or symptomatic. Referrals into the program are made by the Public Health Services, hospitals, shelters, street outreach teams, and law enforcement. At this time, Project Roomkey is set to operate through June 30, 2022; however, the County will continue to monitor the COVID-19 pandemic and ensures that appropriate services are provided.
      - **COVID-19 Vaccination Efforts –** The Office of Care Coordination is working with Public Health Services and two Federally Qualified Health Centers (FQHC) on vaccination efforts for those experiencing homelessness. The FQHCs are Families Together of Orange County in Tustin and Share Our Selves in Costa Mesa.
      - **Encampment Resolution Funding Grant Award** – The County of Orange has been awarded an Encampment Resolution Funding grant in the amount of $3,627,030. This funding will be used to address the needs of individuals experiencing homelessness at Talbert Park in Costa Mesa.
      - **State of California's Emergency Rental Assistance (ERA) Program –** The State of California's ERA Program is referred to as CA COVID-19 Rent Relief or Housing is Key. Orange County tenants with rental arrears and/or past due utility bills are encouraged to apply for assistance. The program will continue to accept applications through March 31, 2022.

   b. Zulima Lundy provided the following CoC Updates:

- **HOME-ARP Updates** – HOME Investment Partnerships American Rescue Plan Program (HOME-ARP) funding provides HOME grantees, in collaboration with other community stakeholders, a chance to make targeted, strategic investments in housing and other assistance for people experiencing homelessness and other vulnerable populations. HOME grantees are required to engage in the consultation with the CoC and public participation processes and develop a HOME-ARP allocation plan. The Office of Care Coordination will be sending information on how to participate in the upcoming HOME-ARP consultation on Thursday, March 31, 2022, via email.
- **Homelessness Action Plan** – The Office of Care Coordination has contracted with Homebase Consulting Group to develop a local Homelessness Action Plan for Orange County. The Homelessness Action Plan is a requirement of the Homeless Housing, Assistance and Prevention Program Round 3 (HHAP-3) grant application. The Office of Care Coordination will be facilitating two Homelessness Action Plan listening sessions on Wednesday, March 30, 2022, and Thursday, April 7, 2022, to gather feedback from key stakeholders in Orange County. The Office of Care Coordination will present the final Homelessness Action Plan for approval at the April meeting of the Orange County CoC Board.
- **Emergency Housing Vouchers (EHV) Update** – The CoC has partnered with local Public Housing Authorities (PHAs) to distribute EHVs to assist individuals and families who are experiencing homelessness; at risk of homelessness; fleeing, or attempting to flee, domestic violence, dating violence, sexual assault, stalking, or human trafficking; or were recently homeless and for whom providing rental assistance will prevent the household's homelessness or having high risk of housing instability. Zulima Lundy reviewed the progress on the issuance and leasing of EHVs by the PHAs and the collaborative effort between the Office of Care Coordination and EHV service providers to improve lease up outcomes. Zulima Lundy also noted the technical assistance being provided by Abt Associates in support of these efforts.
- **Homelessness Management Information System (HMIS) Client Record Request –** Upon request, clients in OC HMIS can receive the Client Record Request Dashboard, which includes the data on the client's Profile, the client's Release of Information, the client's enrollment history in any projects that participate. More information about the HMIS Client Record Requests can be found here.
- **HUD Community Workshop –** The Office of Care Coordination has enrolled in the Coordinated Entry: Referral Best Practices 12-week workshops to receive technical assistance through group learning, peer-to-peer exchange, and individualized support from experts provided by the U.S. Department of Housing and Urban Development (HUD).
- **Racial Equity Roadmap Update –** The Office of Care Coordination is collaborating with C4 Innovations on the development of a Racial Equity Roadmap for the Orange County CoC. Throughout the month of March, C4 Innovations continued qualitative data collection in Phase 1 by facilitating a listening session with service providers as well as three structured individual interviews with local partners. C4 Innovations has also met with the Office of Care Coordination and 2-1-1 Orange County (211OC) to review quantitative data and discuss racial disparities in system level data collected within HMIS. Next steps in the process include a Lived Expertise Listening Session, development of the Results Academy Team, and a presentation of findings in Phase 1.
- **Engaging Partners with Lived Expertise –** In an effort to incorporate the expertise of partners with lived experience of homelessness, the Office of Care Coordination on behalf of the Orange County CoC is committed to creating sustainable processes for receiving and implementing feedback from consumers of the homeless service system. The Lived Experience Advisory Committee (LEAC) has met on a monthly basis since September 2021 and has offered feedback on CoC policies.

- **Orange County CoC Program Award for FY2021 –** On March 14, 2022, HUD announced an award of $30,789,905 to Orange County's CoC Program for FY2021 to fund 23 renewal projects, two expansion projects and one new project.

Board Member Comments:
- Maricela Rios-Faust inquired about the timeframe of the compensation for LEAC. Zulima Lundy clarified the planned phases and roll out of the compensation plan for the LEAC.
- Nikki Buckstead inquired about opportunities for engaging in the HUD Community Workshop. Zulima Lundy clarified that this opportunity only allows for three members to participate at this time and noted that any lessons learned will be shared with the Orange County CoC.

Public Comments:
- John Underwood expressed that a key emphasis of the CoC Program award should be directed toward empowering and financially supporting individuals with lived experience and advocates that assist with connecting individuals experiencing homelessness to benefits and resources.
- Kymberly McClain stated that the LEAC has worked collaboratively with the CoC to determine a compensation plan.

2. **Brown Act Update and Determination in accordance with Assembly Bill 361 – Zulima Lundy, CoC Manager**
Zulima Lundy provided a background on the Brown Act legislation as it relates to holding virtual meetings. The Orange County CoC has been conducting the Board and Committee meetings in accordance with the waivers as authorized in Executive Order N-908-21. With the waivers coming to an end and in accordance with subsection (e) to Government Code Section 54953, the Orange County CoC will be considering the circumstances of the recommended action to return to in-person meetings in April 2022.

Recommended Action:
Determination in accordance with AB 361 Section 3(e)(3) that the state of emergency due to the COVID-19 pandemic, as originally proclaimed by the Governor on March 4, 2020, no longer continues to directly impact the ability of the members to meet safely in person. The CoC Board will return to in-person meetings on April 27, 2022, and continue teleconferenced meetings until the next meeting of the CoC Board.

CoC Board Member Comments:
- Dawn Price commented that implementing a hybrid model has been helpful in ensuring meeting accessibility and broader representation and participation in CoC Committee meetings.

Tim Houchen motioned to approve the recommended action. George Searcy seconded the motion. Motion passed unanimously.

3. **CoC Board Appointments –** Zulima Lindy, CoC Manager
The Orange County Continuum of Care (CoC) Board and its Committees are chaired by designated representatives to ensure the sustained vision and support of CoC Board initiatives. Zulima Lundy reviewed the open representative seats, including the Coordinated Entry System (CES) Committee Chair and Transitional Age Youth (TAY) Collaborative Committee Chair.

Maricela Rios-Faust reviewed the process for nominating and voting for the open representative seats.

Recommended Action A: Appoint a CoC Board Member to Chair the CES Committee.

Maricela Rios-Faust motioned to nominate Christina Weckerly-Ramirez to Chair the CES Committee. Nikki Buckstead seconded the motion. Christina Weckerly-Ramirez accepted the nomination. Matt Bates, Judson

Brown, Nikki Buckstead, Tim Houchen, Dawn Price, Albert Ramirez, Eric Richardson, Maricela Rios-Faust, Soledad Rivera, George Searcy, Dr. Shauntina Sorrells, and Tim Shaw voted yes. Christina Weckerly-Ramirez abstained. Motion passed.

Recommended Action B: Appoint a CoC Board Member to Chair the TAY Collaborative Committee.

Dawn Price motioned to nominate Dr. Shauntina Sorrels to Chair the TAY Collaborative Committee. Tim Shaw seconded the motion. Dr. Shauntina Sorrels accepted the nomination. Motion passed unanimously.

4. **System of Care Data Integration System (SOCDIS) and Care Plus Program (CPP) Update –** Natalie Dempster, Data Integration Manager

Zulima Lundy noted that this agenda item has been carried over from the January 19, 2022, meeting agenda of the CoC Board and provided information the SOCDIS and CPP.

Natalie Dempster provided an overview of the CPP, including the purpose and approach of the program, individuals who may benefit from the program, developments, and next steps.

CoC Board Member Comments:
- Judson Brown expressed excitement of the progress of the CPP to date and inquired about the long-term vision of the program in regard to integration with the CES, outreach, etc. Judson Brown commented that there may be an opportunity to work with local Housing Authorities to integrate systems and enhance data.
- Matt Bates commented that it is encouraging to see the project moving forward and encouraged that the CoC be mindful of stereotypes associated with individuals experiencing homelessness who may be represented across multiple databases.
- Tim Houchen expressed the importance of housing solutions and behavioral services as a priority for individuals experiencing homelessness and individuals exiting the corrections system.
- Dawn Price commented on the importance of a trauma-informed approach of clients being able to opt in or out of the data integration. This allows for clients to avoid the re-traumatization of enrolling across multiple systems.

Public Comments:
- John Underwood encouraged the CoC Board to carefully consider the phrase "fully informed consent procedure" and the impacts it has on individuals experiencing homelessness.

5. **Policy, Procedures and Standards (PPS) Committee Recommendations –** Zulima Lundy, CoC Manager; Erin DeRycke, 211OC; and Matt Bates, CoC Board Secretary

Zulima Lundy provided an update on the HMIS Agency Access Appeals Policy and Process. The process proposes that an initial Agency Access Process Review will be completed by 211OC if an appeal is filed by an organization. If upon initial review it appears the HMIS Access Working Group did not follow the proper steps to review criteria for access to HIMS, a secondary review will be performed by a subset of the PPS Committee to arrive at a final determination on the decision. This decision cannot be appealed, but agencies denied access to HMIS may re-apply in the future should their data needs and/or circumstances change.

Zulima Lundy provided background and overview of the proposed changes to the CES Policies and Procedures, including the evaluation of the CES completed by Homebase, public engagement efforts, local jurisdiction engagement efforts, and proposed next steps.

Zulima Lundy provided about a summary of updates made to the CES Policy and Procedures. The changes include Incorporating an Emergency Transfer Request for participants who are victims of domestic violence, dating violence, human trafficking, sexual assault, or stalking to request an emergency transfer to another available, safe housing opportunity through CES as well as discontinuing the use of the VI-SPDAT assessment and utilizing data collected in the program entry screen to assist with prioritization. Zulima Lundy noted that the PPS Committee also recommended establishing a working group to continue the discussion on how to best improve the Prioritization Policy.

Matt Bates, on behalf of the PPS Committee, clarified that the HMIS Agency Access Appeals Policy and Process would focus solely on determining whether the proper process was followed, not the content of the agency's application requesting access. The review process will take place in the event that the process was not followed correctly, or certain data was not considered.

Matt Bates, on behalf of the PPS Committee, clarified that the CES Policies and Procedures working group will consider all options to reach a compromise on the updates needed for the Prioritization policy and will come back to the PPS Committee and the CoC Board with a recommendation.

CoC Board Member Comments:
- Dr. Shauntina Sorrells highlighted that the TAY population is not recognized as a component in the CES Policies and Procedures. Zulima Lundy noted that the Orange County CES has three components – individuals, families and veterans – and on a regular basis all TAY identified through those components are case conferenced on
- Nikki Buckstead inquired about the process to participate in the CES Prioritization Policy working group. Zulima Lundy noted that persons who are interested in participating can email carecoordination@ochca.com.
- Judson Brown commented that the City of Santa Ana would like to participate in the working group.

Recommended Action A: Approve the inclusion of the HMIS Agency Access Appeals Policy and Process to the HMIS Policies and Procedures

Matt Bates motioned to approve Recommended Action A. Dawn Price seconded the motion. Motion passed unanimously.

Recommended Action B: Approve the recommendation for the CES Policies and Procedures
i. Incorporating an Emergency Transfer Request for participants who are victims of domestic violence, dating violence, human trafficking, sexual assault, or stalking to request an emergency transfer to another available, safe housing opportunity through CES.
ii. Discontinuing the use of the VI-SPDAT assessment and utilizing data collected in the program entry screen, primarily focusing on length of homelessness and disabling condition.
iii. Create a working group to have further discussions with a wide group of stakeholders about updating the prioritization policy to discontinuing the shelter preference.

Nikki Buckstead motioned to approve Recommended Action B. Matt Bates seconded the motion. Motion passed unanimously.

6. **Future Request for Proposals** – Zulima Lundy, CoC Manager
Zulima Lundy provided background on Homeless Housing, Assistance and Prevention (HHAP) Program funding as it relates to emergency shelter operations and Rapid Rehousing funding that will end on or before June 30, 2022. The Office of Care Coordination is seeking support to issue a Request for Proposals (RFP) for Emergency

Shelter Operations and a RFP for Rapid Rehousing Services to be funded with HHAP Round 1 and/or Round 3. The total funding amount is to be determined at a future meeting of the CoC Board. Zulima Lundy noted that through the Homelessness Action Plan the funding amounts by eligible activity will be finalized and discussed with the CoC At-Large to receive feedback on priorities and needs.

CoC Board Member Comments:
- Judson Brown recommended splitting this item into two recommended actions.
- Nikki Buckstead requested clarification about the categorization of people served through the Interval House's Rental Assistance, Housing Relocation and Stabilization Services.
- Dawn Price expressed concerns about approving the issuance of a broad RFP without parameters on the populations being served and requested that the CoC Board discuss priorities for the funding.
- Maricela Rios-Faust inquired if the CoC Board can be involved in the funding discussion at a later date.
- Albert Ramirez commented that HHAP funds are flexible and can be used for affordable housing development.

Public Comments:
- Elizabeth Andrade urged the CoC Board to consider investing in family shelters in order to preserve the quality of care being provided by the Family Solutions Collaborative.
- Yvette Ahlstrom noted that First 5 is discontinuing the funding of family shelters and seeking additional support and funding for systemic improvements.
- David Gillanders expressed the importance of sustaining and expanding the services to family shelters, as family homelessness continues to be an issue in Orange County.

Recommended Action A: Recommend the issuance of a RFP for Emergency Shelter Operations to be funded with Homeless Housing, Assistance and Prevention (HHAP) Program Round 1 and/or Round 3.

Tim Houchen motioned to approve Recommended Action A. Eric Richardson seconded the motion. Motion passed unanimously.

Recommended Action B: Recommend the issuance of a RFP for Rapid Rehousing Services to be funded with Homeless Housing, Assistance and Prevention (HHAP) Program Round 1 and/or Round 3.

CoC Board Member Comments:
- Judson Brown expressed that HHAP funds should be used for the development of permanent supportive housing and expressed concern that the recommended action is vague and does not take into consideration the other flexible opportunities for the use of the funds.
- Nikki Buckstead inquired about the Rapid Rehousing component and if any data outside of the 2022 Point in Time Count would be used in the consideration of funding disbursement.
- Christina Weckerly-Ramirez expressed that creating a more diverse portfolio of resources would benefit individuals experiencing homelessness.
- Tim Shaw commented that there are contracts coming to an end that need to be continued on and highlighted that voting on this item does not mean the CoC Board cannot provide input on the funding disbursement at a later date. Tim Shaw noted that there are limited alternate funding sources that can be used to fund Rapid Rehousing programs.
- Dawn Price emphasized that Rapid Rehousing is a permanent housing solution to ends homelessness for many individuals and families in Orange County.

Nikki Buckstead motioned to approve Recommended Action B. Dawn Price seconded the motion. Matt Bates, Soledad Rivera, and George Searcy were no longer present at the meeting. Nikki Buckstead, Tim Houchen,

Dawn Price, Eric Richardson, Maricela Rios-Faust, Dr. Shauntina Sorrells, and Tim Shaw voted yes. Judson Brown and Albert Ramirez voted no. Christina Weckerly-Ramirez abstained. Motion passed.

Motion to Adjourn: Meeting was adjourned at 4:26 p.m.

Next Meeting: Wednesday, April 27, 2022, from 2:00 p.m. to 4:00 p.m.

Date: April 27, 2022

Subject: FY2021 Reports to the U.S. Department of Housing and Urban Development (HUD)
   a. System Performance Measures Report
   b. Longitudinal Systems Analysis Report

Background and Analysis

A critical aspect of the McKinney-Vento Homeless Assistance Act, as amended by the Homeless Emergency Assistance and Rapid Transition to Housing (HEARTH) Act of 2009, is a focus on viewing the local homeless response as a coordinated system of homeless assistance options as opposed to homeless assistance programs and funding sources that operate independently in a community. Because of this change, Continuums of Care (CoCs) are now required to measure their performance annually as a coordinated system through the System Performance Measures (SPM) Report and Longitudinal Systems Analysis (LSA) Report.

System Performance Measures Report

The SPM Report allows CoCs to regularly measure their progress in meeting the needs of people experiencing homelessness in their community and to report this progress to HUD.

The SPM is pulled from the local Homeless Management Information System (HMIS) and submitted to the HUD annually by CoCs around the country. The reporting period for all SPM report aligns with the federal fiscal year from October 1st to September 30th. The SPM analyses the performance of Safe Haven, Street Outreach, Emergency Shelter, transitional Housing, and Permanent Housing (including Permanent Supportive Housing, Rapid Rehousing, and Other Permanent Housing_ project types in HMIS.

The System Performance Report looks at the following measures:
▪ Measure 1: Length of Time Persons Remain Homeless
▪ Measure 2: The Extent to which Persons who Exit Homelessness to Permanent Housing Destinations Return to Homelessness (Recidivism)
▪ Measure 3: Number of Homeless Persons*
▪ Measure 4: Employment and Income Growth for Homeless Persons in CoC Program-funded Projects
▪ Measure 5: Number of persons who become homeless for the 1st time
▪ Measure 7: Successful Placement from Street Outreach and Successful Placement in or Retention of Permanent Housing

*With the exception of Metric 3.1 (see Attachment A) which includes data from the Unsheltered PointIn Time count, all data comes from HMIS.

CoCs also play an integral role in Consolidated Plan (Con Plan) jurisdictions' planning process. CoCs are required to provide the jurisdiction with the information necessary to complete the Con Plans for homeless assistance provided to persons within the CoC's geographic area that falls within the Con Plan jurisdiction's geographic area, including data on performance measures. HUD will use the system-level performance information as a competitive element in its annual CoC Program Competition and to gauge the state of the homeless response system nationally.

2-1-1 Orange County (211OC), as the HMIS Lead, worked to complete the SPM Report in advance of the deadline. Attachment A is the FY2021 SPM Report for the Orange County CoC as submitted to HUD. Attachment B is a comparison of Orange County CoC's performance on certain SPM for each funding year (October 1st to September 30th) from 2015 to 2021.

Longitudinal Systems Analysis Report

The LSA report is formally known as the Annual Homeless Assessment Report (AHAR) that is compiled and submitted to the U.S. Congress by HUD. The AHAR is s a national-level report that provides information about homeless service providers, people and households experiencing homelessness, and various characteristics of that population. It informs strategic planning for federal, state, and local initiatives designed to prevent and end homelessness. The LSA report is produced from each CoC's HMIS and is compiled to create the AHAR report to United States Congress. The LSA includes Emergency Shelter, Safe Haven, Transitional Housing, Rapid Re-Housing, Permanent Supportive Housing, and Other Permanent Housing projects that are participating in HMIS during the reporting period, which is October 1st through September 30th. It informs strategic planning for federal, state, and local initiatives designed to prevent and end homelessness.

The LSA report is produced from the CoC's HMIS and submitted annually to HUD via the HDX 2.0, provides HUD and CoCs with critical information about how people experiencing homelessness use their system of care. 211OC as the HMIS worked to complete the LSA report in advance of the deadline. Attachment C is was prepared and compiled by 211OC providing information as submitted in the LSA for FY2021.

Attachments

Attachment A – FY2021 SPM Report for the Orange County CoC
Attachment B - SPM Report Comparison from 2015 – 2021
Attachment C – FY 2021 LSA Report

FY2021 - Performance Measurement Module (Sys PM)

Summary Report for CA-602 - Santa Ana, Anaheim/Orange County CoC

Measure 1: Length of Time Persons Remain Homeless

This measures the number of clients active in the report date range across ES, SH (Metric 1.1) and then ES, SH and TH (Metric 1.2) along with their average and median length of time homeless. This includes time homeless during the report date range as well as prior to the report start date, going back no further than October, 1, 2012.

Metric 1.1: Change in the average and median length of time persons are homeless in ES and SH projects.
Metric 1.2: Change in the average and median length of time persons are homeless in ES, SH, and TH projects.

a. This measure is of the client's entry, exit, and bed night dates strictly as entered in the HMIS system.

	Universe (Persons)		Average LOT Homeless (bed nights)			Median LOT Homeless (bed nights)		
	Submitted FY 2020	FY 2021	Submitted FY 2020	FY 2021	Difference	Submitted FY 2020	FY 2021	Difference
1.1 Persons in ES and SH	7474	6020	109	161	52	52	91	39
1.2 Persons in ES, SH, and TH	8420	6756	128	178	50	64	102	38

b. Due to changes in DS Element 3.17, metrics for measure (b) will not be reported in 2016.

This measure includes data from each client's "Length of Time on Street, in an Emergency Shelter, or Safe Haven" (Data Standards element 3.17) response and prepends this answer to the client's entry date effectively extending the client's entry date backward in time. This "adjusted entry date" is then used in the calculations just as if it were the client's actual entry date.

NOTE: Due to the data collection period for this year's submission, the calculations for this metric are based on the data element 3.17 that was active in HMIS from 10/1/2015 to 9/30/2016. This measure and the calculation in the SPM specifications will be updated to reflect data element 3.917 in time for next year's submission.

FY2021 - Performance Measurement Module (Sys PM)

	Universe (Persons)		Average LOT Homeless (bed nights)			Median LOT Homeless (bed nights)		
	Submitted FY 2020	FY 2021	Submitted FY 2020	FY 2021	Difference	Submitted FY 2020	FY 2021	Difference
1.1 Persons in ES, SH, and PH (prior to "housing move in")	-	7736	-	972	-	-	457	-
1.2 Persons in ES, SH, TH, and PH (prior to "housing move in")	-	8466	-	944	-	-	443	-

FY2021 - Performance Measurement Module (Sys PM)

Measure 2: The Extent to which Persons who Exit Homelessness to Permanent Housing Destinations Return to Homelessness

This measures clients who exited SO, ES, TH, SH or PH to a permanent housing destination in the date range two years prior to the report date range.Of those clients, the measure reports on how many of them returned to homelessness as indicated in the HMIS for up to two years after their initial exit.

	Total # of Persons who Exited to a Permanent Housing Destination (2 Years Prior)	Returns to Homelessness in Less than 6 Months		Returns to Homelessness from 6 to 12 Months		Returns to Homelessness from 13 to 24 Months		Number of Returns in 2 Years	
		FY 2021	% of Returns	FY 2021	% of Returns	FY 2021	% of Returns	FY 2021	% of Returns
Exit was from SO	165	30	18%	7	4%	8	5%	45	27%
Exit was from ES	1128	124	11%	62	5%	72	6%	258	23%
Exit was from TH	624	31	5%	19	3%	26	4%	76	12%
Exit was from SH	0	0		0		0		0	
Exit was from PH	1312	55	4%	53	4%	65	5%	173	13%
TOTAL Returns to Homelessness	3229	240	7%	141	4%	171	5%	552	17%

Measure 3: Number of Homeless Persons

Metric 3.1 – Change in PIT Counts

FY2021 - Performance Measurement Module (Sys PM)

This measures the change in PIT counts of sheltered and unsheltered homeless person as reported on the PIT (not from HMIS).

	January 2020 PIT Count	January 2021 PIT Count	Difference
Universe: Total PIT Count of sheltered and unsheltered persons	6978		
Emergency Shelter Total	2202	1873	-329
Safe Haven Total	0	0	0
Transitional Housing Total	815	568	-247
Total Sheltered Count	3017	2441	-576
Unsheltered Count	3961		

Metric 3.2 – Change in Annual Counts

This measures the change in annual counts of sheltered homeless persons in HMIS.

	Submitted FY 2020	FY 2021	Difference
Universe: Unduplicated Total sheltered homeless persons	8532	6831	-1701
Emergency Shelter Total	7576	6097	-1479
Safe Haven Total	0	0	0
Transitional Housing Total	1147	870	-277

FY2021 - Performance Measurement Module (Sys PM)

Measure 4: Employment and Income Growth for Homeless Persons in CoC Program-funded Projects

Metric 4.1 – Change in earned income for adult system stayers during the reporting period

	Submitted FY 2020	FY 2021	Difference
Universe: Number of adults (system stayers)	1032	1057	25
Number of adults with increased earned income	79	72	-7
Percentage of adults who increased earned income	8%	7%	-1%

Metric 4.2 – Change in non-employment cash income for adult system stayers during the reporting period

	Submitted FY 2020	FY 2021	Difference
Universe: Number of adults (system stayers)	1032	1057	25
Number of adults with increased non-employment cash income	502	606	104
Percentage of adults who increased non-employment cash income	49%	57%	8%

Metric 4.3 – Change in total income for adult system stayers during the reporting period

	Submitted FY 2020	FY 2021	Difference
Universe: Number of adults (system stayers)	1032	1057	25
Number of adults with increased total income	536	649	113
Percentage of adults who increased total income	52%	61%	9%

FY2021 - Performance Measurement Module (Sys PM)

Metric 4.4 – Change in earned income for adult system leavers

	Submitted FY 2020	FY 2021	Difference
Universe: Number of adults who exited (system leavers)	368	311	-57
Number of adults who exited with increased earned income	88	52	-36
Percentage of adults who increased earned income	24%	17%	-7%

Metric 4.5 – Change in non-employment cash income for adult system leavers

	Submitted FY 2020	FY 2021	Difference
Universe: Number of adults who exited (system leavers)	368	311	-57
Number of adults who exited with increased non-employment cash income	98	101	3
Percentage of adults who increased non-employment cash income	27%	32%	5%

Metric 4.6 – Change in total income for adult system leavers

	Submitted FY 2020	FY 2021	Difference
Universe: Number of adults who exited (system leavers)	368	311	-57
Number of adults who exited with increased total income	167	140	-27
Percentage of adults who increased total income	45%	45%	0%

FY2021 - Performance Measurement Module (Sys PM)

Measure 5: Number of persons who become homeless for the 1st time

Metric 5.1 – Change in the number of persons entering ES, SH, and TH projects with no prior enrollments in HMIS

	Submitted FY 2020	FY 2021	Difference
Universe: Person with entries into ES, SH or TH during the reporting period.	7298	5577	-1721
Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year.	3607	2337	-1270
Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time)	3691	3240	-451

Metric 5.2 – Change in the number of persons entering ES, SH, TH, and PH projects with no prior enrollments in HMIS

	Submitted FY 2020	FY 2021	Difference
Universe: Person with entries into ES, SH, TH or PH during the reporting period.	8883	7858	-1025
Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year.	4453	2791	-1662
Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time.)	4430	5067	637

FY2021 - Performance Measurement Module (Sys PM)

Measure 6: Homeless Prevention and Housing Placement of Persons defined by category 3 of HUD's Homeless Definition in CoC Program-funded Projects

This Measure is not applicable to CoCs in FY2021 (Oct 1, 2020 - Sept 30, 2021) reporting period.

Measure 7: Successful Placement from Street Outreach and Successful Placement in or Retention of Permanent Housing

Metric 7a.1 – Change in exits to permanent housing destinations

	Submitted FY 2020	FY 2021	Difference
Universe: Persons who exit Street Outreach	4120	7288	3168
Of persons above, those who exited to temporary & some institutional destinations	1481	1659	178
Of the persons above, those who exited to permanent housing destinations	196	188	-8
% Successful exits	41%	25%	-16%

Metric 7b.1 – Change in exits to permanent housing destinations

FY2021 - Performance Measurement Module (Sys PM)

	Submitted FY 2020	FY 2021	Difference
Universe: Persons in ES, SH, TH and PH-RRH who exited, plus persons in other PH projects who exited without moving into housing	6631	5171	-1460
Of the persons above, those who exited to permanent housing destinations	2153	2133	-20
% Successful exits	32%	41%	9%

Metric 7b.2 – Change in exit to or retention of permanent housing

	Submitted FY 2020	FY 2021	Difference
Universe: Persons in all PH projects except PH-RRH	2799	3083	284
Of persons above, those who remained in applicable PH projects and those who exited to permanent housing destinations	2766	3050	284
% Successful exits/retention	99%	99%	0%

FY2021 - SysPM Data Quality

CA-602 - Santa Ana, Anaheim/Orange County CoC

	All ES, SH				All TH				All PSH, OPH				All RRH				All Street Outreach			
	2017-2018	2018-2019	2019-2020	2020-2021	2017-2018	2018-2019	2019-2020	2020-2021	2017-2018	2018-2019	2019-2020	2020-2021	2017-2018	2018-2019	2019-2020	2020-2021	2017-2018	2018-2019	2019-2020	2020-2021
1. Number of non-DV Beds on HIC	944	1155	1771	1993	1018	1059	1017	909	2663	2612	2351	2791	573	663	703	529				
2. Number of HMIS Beds	412	465	1381	1608	665	675	649	563	2663	2612	2295	2726	573	663	703	430				
3. HMIS Participation Rate from HIC (%)	43.64	40.26	77.98	80.68	65.32	63.74	63.82	61.94	100.00	100.00	97.62	97.67	100.00	100.00	100.00	81.29				
4. Unduplicated Persons Served (HMIS)		5041	6701	7793		1504	1396	1147		2758	2960	2956		2009	2069	2590		2318	3200	5220
5. Total Leavers (HMIS)		3958	4509	5995		1042	930	764		324	298	308		1154	1371	1228		1832	2430	4140
6. Destination of Don't Know, Refused, or Missing (HMIS)		2355	2214	2340		70	67	76		14	4	8		26	49	42		1595	1436	2322
7. Destination Error Rate (%)		59.50	49.10	39.03		6.72	7.20	9.95		4.32	1.34	2.60		2.25	3.57	3.42		87.06	59.09	56.09

Orange County

HUD System Performance Measures

2015 - 2021

2·1·1
Orange County

What are the HUD System Performance Measures?

A key aspect of the McKinney-Vento Homeless Assistance Act, as amended by the HEATH Act, is a focus on viewing the local homeless response as a coordinated system of homeless assistance options as opposed to independently operating programs and funding sources. Because of this change, Continuums of Care (CoCs) are now required to measure their performance as a coordinated system. The System Performance Measures (SPM) allows CoCs to regularly measure their progress in meeting the needs of people experiencing homelessness in their community and to report this progress to HUD.

The SPM is pulled from the local Homeless Management Information System (HMIS) and submitted to HUD annually by CoCs around the country. The reporting period for all SPM reports is October 1st to September 30th. With the exception of Metric 3.1 which includes data from the Unsheltered Point-In-Time count, all data comes from Orange County's HMIS.

What gets measured?

There are 7 System Performance Measures, some made up of 2 to 4 submeasures or metrics. The measures are:

Measure 1. Length of time persons remain homeless
Measure 2. The extent to which persons who exit homelessness to permanent housing destinations return to homelessness
Measure 3. Number of homeless persons
Measure 4. Jobs and income growth for homeless persons in CoC Program-funded projects
Measure 5. Number of persons who become homeless for the first time;
Measure 6. Homelessness prevention and housing placement of persons defined by Category 3 of HUD's homeless definition in CoC Program-funded projects
Measure 7. Successful housing placement

Orange County submits measures one through five and seven to HUD annually. Measure 6 has yet to be applicable to any CoC.

What is included in this report?

This report contains a comparison of Orange County's performance on certain System Performance Measures for each funding year (10/1 - 9/30) from 2015 to 2021. This report will be updated on an annual basis after 211OC completes the final analysis for that year's System Performance Measures submission.

For measures with multiple sub-measures, we have chosen to highlight the most comprehensive sub-measure or metric. For example, Measure 4, Employment and Income Growth for Homeless Persons in CoC Program–funded Projects, includes 6 metrics that differentiate sources of income a client may receive. In this report, we focus on metrics 4.3 and 4.6 which include all income sources.

To view all of Orange County's System Performance Reports submitted to HUD, please visit ochmis.org.

What is Orange County's bed participation information?

Project Type	Non-DV Beds on HIC	HMIS Participating Beds	HMIS Participation Rate
All ES, SH	1,993	1,608	81%
All PSH-OPH	2,791	2,726	98%
All RRH	529	430	81%
All TH	909	563	62%

National System Performance Measures data is released by HUD each year for the previous funding year's analysis. Throughout this report, look for orange boxes that will show you how Orange County compared to California and the United States in 2020.

The extent to which data is missing or incomplete in HMIS affects the accuracy of the metrics on the System Performance Report. Look for teal boxes throughout the report that will let you know when and if a measure is affected by data quality.

Measure 1
## Length of Time Persons Remain Homeless

Measure 1 contains two sub-measures. Both submeasures calculate the average lengths of time (in days) spent homeless for clients active during the reporting period. The goal for this measure is for the average lengths of homelessness to decrease each year.

Measure 1a looks at clients in Emergency Shelter (ES), Safe Haven (SH), and Transitional Housing (TH) projects.

The measure is calculated using clients' length of time in the project strictly as entered in HMIS.

Orange County's average length of time in ES-SH-TH is 128 days compared to California's 150 days and the United States' 124 days.
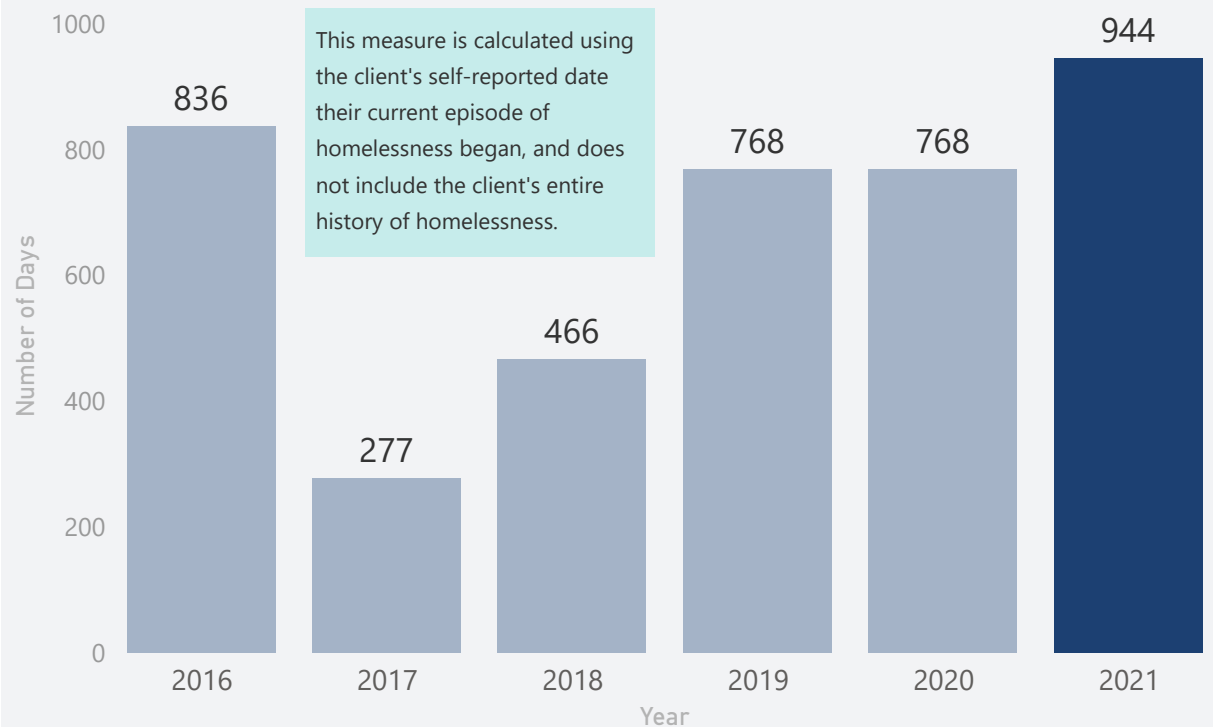
Measure 1a: Clients in ES, SH, and TH
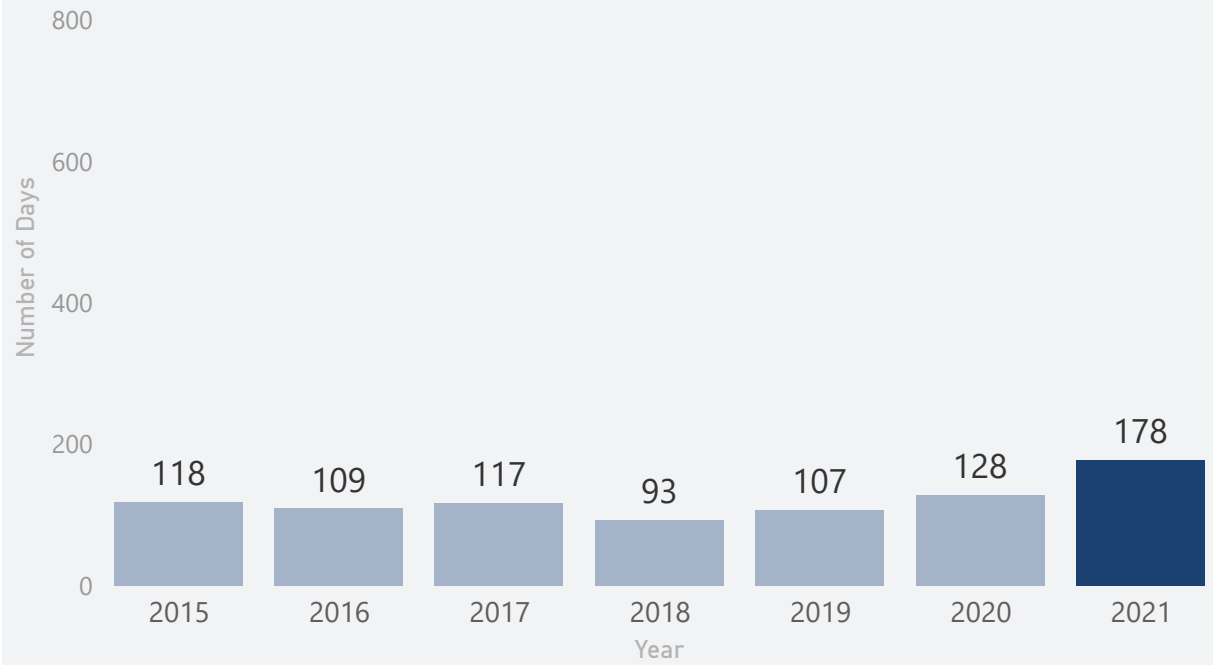
Measure 1b looks at clients in Emergency Shelter, Safe Haven, Transitional Housing, Permanent Housing (PSH), Other Permanent Housing (OPH) and Rapid Re-Housing (RRH) projects.

The measure is calculated using data from the start of clients' current episode of homelessness through either the date they are housed or exit the project.

Note: Since this measure began, calculation methods have changed multiple times. These changes resulted in scores, particularly for Measure 1b, that vary from year to year due to methodology changes and not necessarily changes in the length of time people experience homelessness.

Measure 1b: Clients in ES, SH, TH, and PH

This measure is calculated using the client's self-reported date their current episode of homelessness began, and does not include the client's entire history of homelessness.

Measure 2
Returns to Homelessness

Measure 2 looks at the percentage of clients who exit to a Permanent Housing destination during the reporting period plus one year prior to the report start date, and subsequently return to homelessness within 6, 12, or 24 months. This measures helps CoCs determine the effectiveness of their coordinated efforts at keeping people from falling into homelessness after having received CoC services. The goal for this measure is to decrease the number of people falling back into homelessness each year.

Since 2015, new agencies have joined the Orange County HMIS each year. This gives our CoC a more comprehensive look at possible returns to homelessness that would not have been captured before the agency joined HMIS.
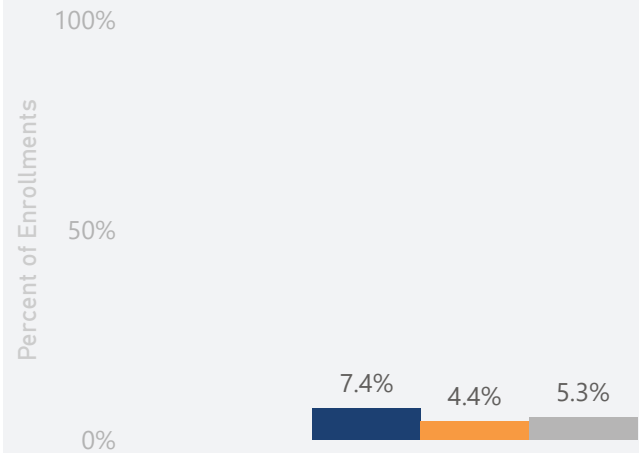
The chart to the right shows a breakdown of the 17.1% of all clients who returned to homelessness after exiting to Permanent Housing by how long after project exit the return to homelessness took place.

The charts below show a year over year look at what percentage of clients exited to Permanent Housing and returned to homelessness within 2 years for each project type.
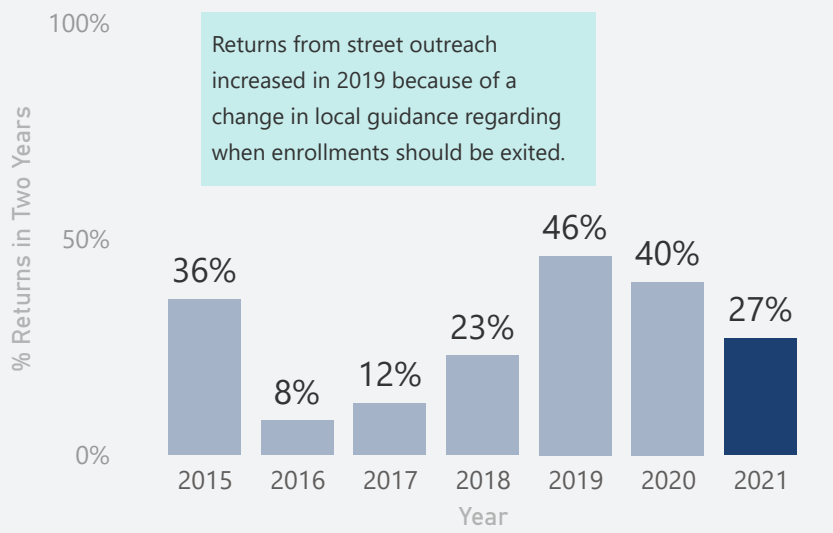
Orange County's score for total returns to homelessness within 2 years was 18% compared to California's 19% and the United States' 20%.

OC 2021 Returns to Homelessness

● < 6 Month   ● 6 to 12 Months   ● 13 to 24 Months

7.4%   4.4%   5.3%

Returns From Street Outreach

Returns from street outreach increased in 2019 because of a change in local guidance regarding when enrollments should be exited.

Year	% Returns in Two Years
2015	36%
2016	8%
2017	12%
2018	23%
2019	46%
2020	40%
2021	27%

Returns From Emergency Shelter

Year	% Returns in Two Years
2015	18%
2016	29%
2017	14%
2018	15%
2019	21%
2020	23%
2021	23%
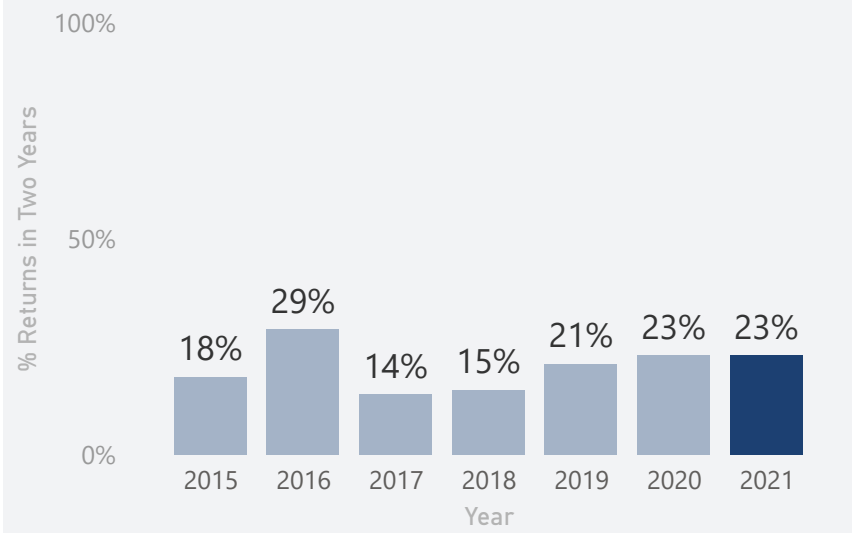
Returns From Transitional Housing

Year	% Returns in Two Years
2015	8%
2016	7%
2017	9%
2018	10%
2019	12%
2020	11%
2021	12%
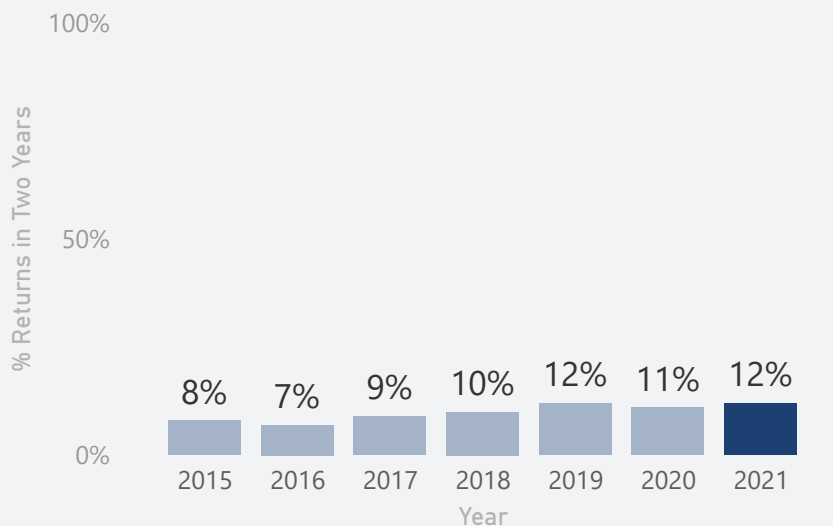
Returns From Permanent Housing

Year	% Returns in Two Years
2015	12%
2016	16%
2017	9%
2018	13%
2019	12%
2020	17%
2021	13%
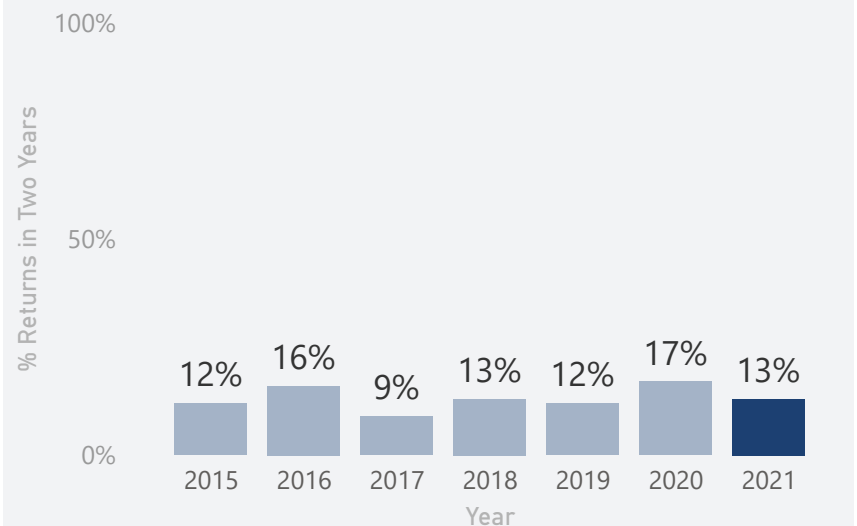
Measure 3
Number of Homeless Persons

Measure 3 directly assesses a CoC's progress toward eliminating homelessness by counting the number of people experiencing homelessness both at a point in time and over the course of a year. The goal for this measure is for the total counts of people experiencing homelessness to decrease each year.

Metric 3.1 is a count of sheltered clients using Point-In-Time Count (PIT) data. This data comes from the PIT count data submitted to HUD, which includes projects that participate in HMIS and projects that do not participate in HMIS.

Unsheltered counts occur every other year in January during odd numbered years. The previous year's count is used for even numbered SPM years.
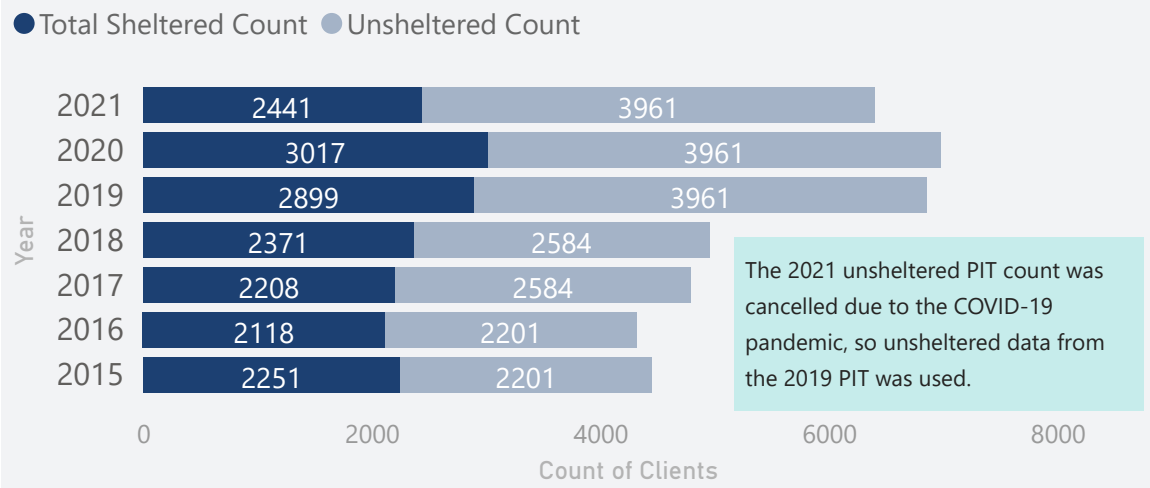
Metric 3.1: Point-in-Time Count of Sheltered and Unsheltered Persons

● Total Sheltered Count   ● Unsheltered Count

The 2021 unsheltered PIT count was cancelled due to the COVID-19 pandemic, so unsheltered data from the 2019 PIT was used.

Metric 3.2 is a count of clients using HMIS data from ES, SH, and TH projects. This data is unduplicated across all applicable project types, meaning that if a client enrolls in the same project type twice during the reporting period, they are represented in this number only once.

Metric 3.2: Unduplicated Total Sheltered Homeless Persons
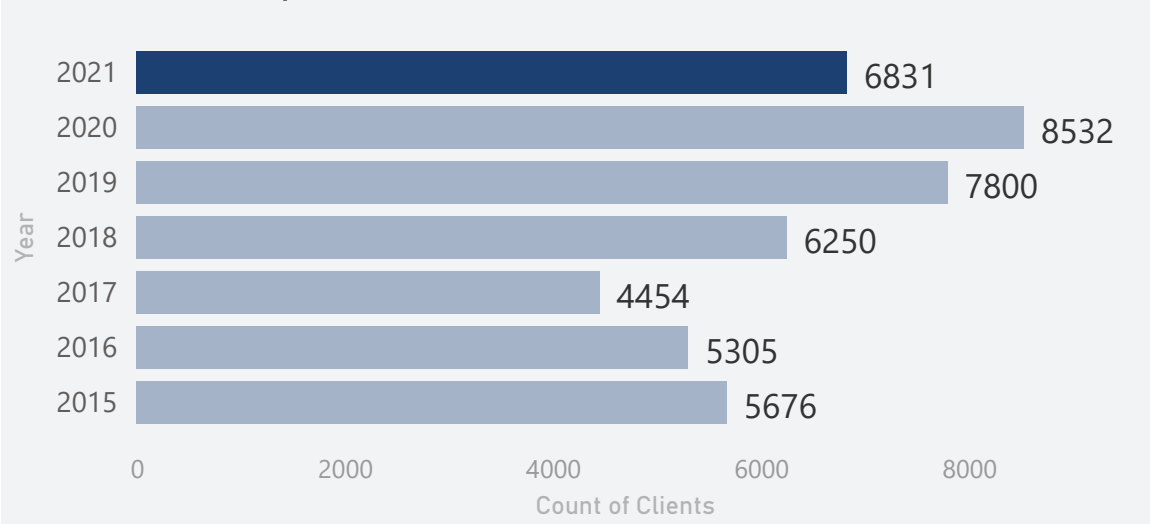
The table below shows 2020 data for Metric 3.2 for Orange County CA-602 and surrounding continuums of care.

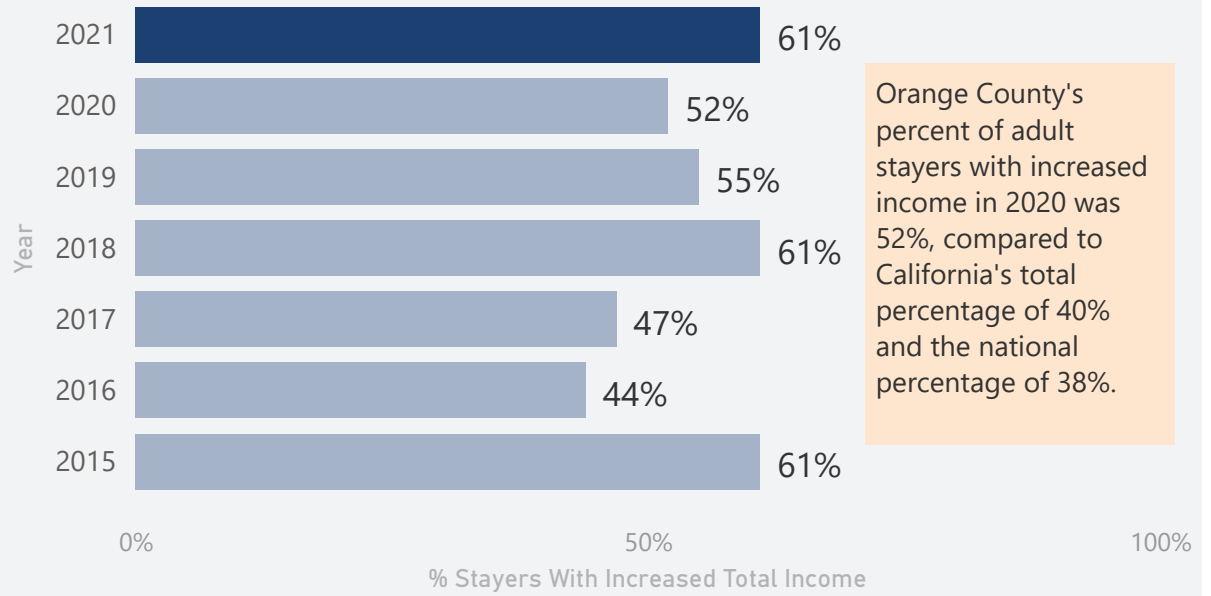| Jurisdiction	Total Population	Unduplicated Total Sheltered Homeless Persons (3.2)	% of Population Experiencing Homelessness (3.2)	% of California's Homeless Population (3.2)
Los Angeles (CA-600) + Long Beach (CA-606)	10,014,009	36,050	0.36%	27.67%
Orange County (CA-602)	3,186,989	8,532	0.27%	6.55%
Riverside (CA-608)	2,418,185	4,838	0.20%	3.71%
San Bernardino (CA-609)	2,181,654	2,688	0.12%	2.06%
San Diego (CA-601)	3,298,634	11,366	0.34%	8.72%

Measure 4
Increase in Income For Adults in CoC Funded Projects

Measure 4 is comprised of 6 metrics which measure the percentage of adult clients enrolled in CoC funded projects who have increased their earned and non-employment cash income during the reporting period.

Measures 4.3 and 4.6 calculate the percentage of stayers and leavers who have increased their *total* income, irrespective of income source. The goal for this measure is for the percentage of clients with increased income to increase each year.

Metric 4.3 represents the percentage of adult stayers (clients still enrolled in the project as of the end of the reporting period with a length of stay of at least 365 days as of the end of the reporting period) who have an increase in total income recorded in HMIS.

Metric 4.3: Stayers with Increased Income

Year	% Stayers With Increased Total Income
2021	61%
2020	52%
2019	55%
2018	61%
2017	47%
2016	44%
2015	61%

Orange County's percent of adult stayers with increased income in 2020 was 52%, compared to California's total percentage of 40% and the national percentage of 38%.

Metric 4.6 represents the percentage of adult leavers (clients who exited the project before the end of the reporting period) who have an increase in total income recorded in HMIS.

Metric 4.6: Leavers with Increased Income

Year	% Leavers with Increased Total Income
2021	45%
2020	45%
2019	49%
2018	50%
2017	46%
2016	41%
2015	49%

Orange County's percent of adult leavers with increased income in Orange County in 2020 was 45% compared to the national percentage of 34% and California's percentage of 33%.
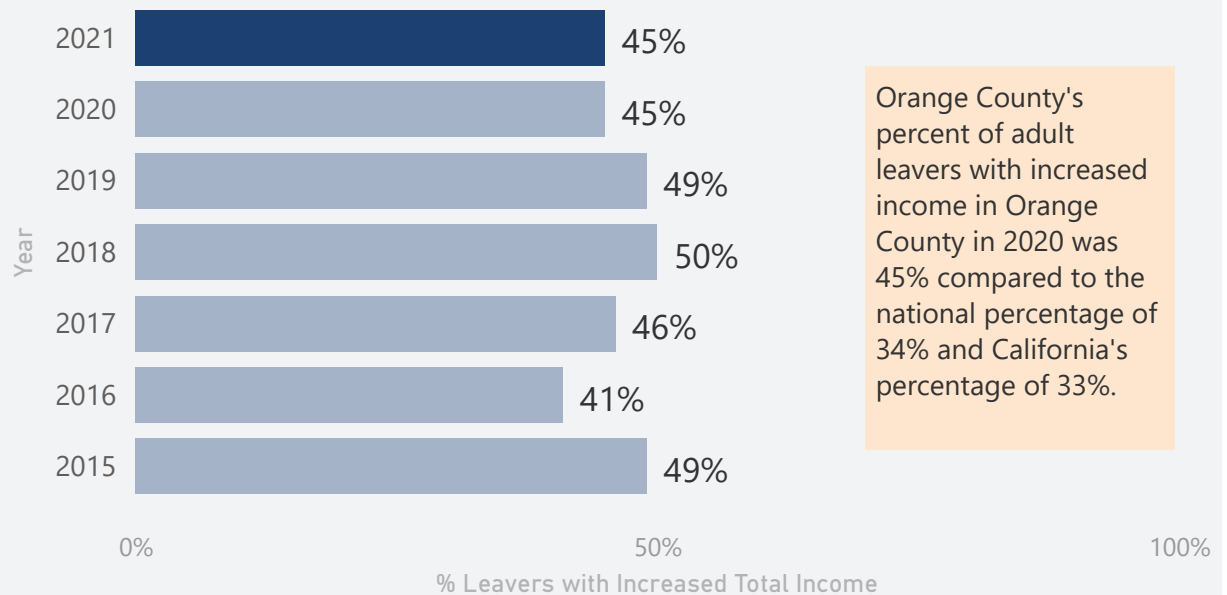
Measure 5
Number of Persons Who Become Homeless for the First Time

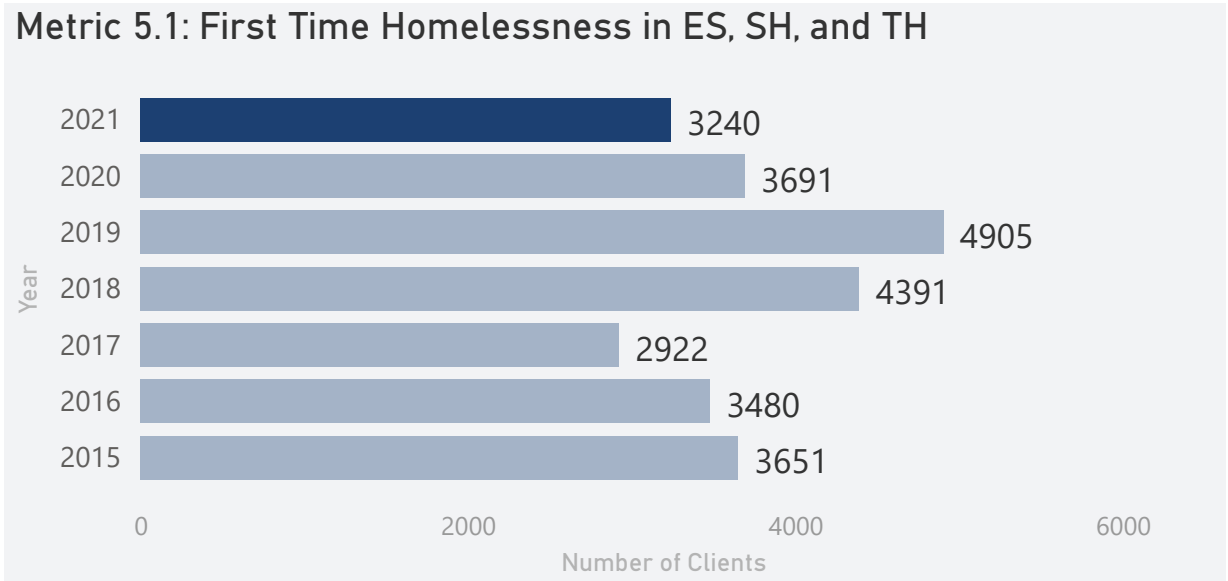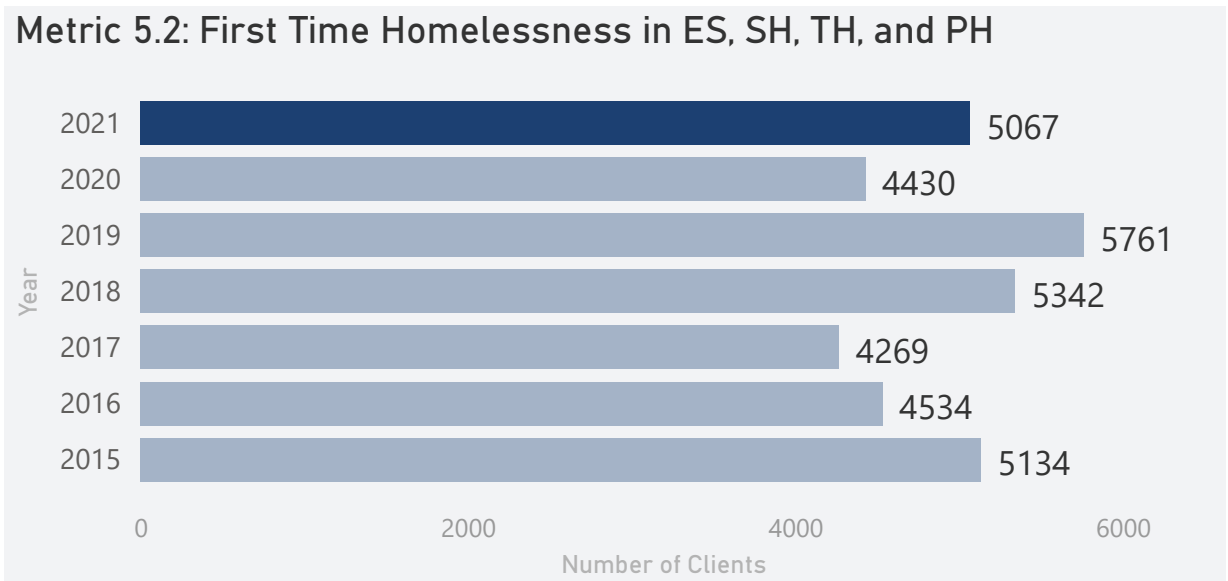Measure 5 allows CoCs to track and assess whether they are effectively reducing the number of people who become homeless by analyzing the number of people experiencing homelessness for the first time. The goal for this measure is for the number of people experiencing homelessness for the first time to decrease each year.

Metric 5.1 reports the change in the percentage of persons entering Emergency Shelter, Safe Haven, and Transitional Housing projects who have no prior enrollments in HMIS.

Metric 5.1: First Time Homelessness in ES, SH, and TH

Year	Number of Clients
2021	3240
2020	3691
2019	4905
2018	4391
2017	2922
2016	3480
2015	3651

Metric 5.2 reports the change in the percentage of persons enrolling in any of the project types mentioned in Metric 5.1 plus Permanent Housing who have no prior enrollments in HMIS.

Metric 5.2: First Time Homelessness in ES, SH, TH, and PH

Year	Number of Clients
2021	5067
2020	4430
2019	5761
2018	5342
2017	4269
2016	4534
2015	5134

The table to the right shows 2020 data for Metric 5.2 for Orange County CA-602 and surrounding Continuums of Care.

Jurisdiction	Total Population Experiencing Homelessness for the First Time (5.2)	% of California's Population Experiencing Homelessness for the First Time
Long Beach (CA-606)	1,029	1%
Los Angeles (CA-600)	17,012	22%
Orange County (CA-602)	4,430	6%
Riverside (CA-608)	4,886	6%
San Bernardino (CA-609)	4,769	6%
San Diego (CA-601)	4,762	6%

Measure 7
Successful Placement From Street Outreach and Successful Placement in or Retention of Permanent Housing

Measure 7 is comprised of three metrics that report on the ability of a CoC to exit its clients to successful destinations or for those enrolled in Permanent Housing projects, their ability to maintain Permanent Housing. Destinations that are considered successful vary between project types. The goal for this measure is for the percentage of successful outcomes to increase each year.

Successful destinations from SO projects include almost all known destinations other than jail or the streets because it represents a client moving from an unsheltered to sheltered living situation.

Orange County's score for successful exits from Street Outreach was 41% in 2020, compared to California's score of 19% and the national score of 35%.

Due to the nature of Street Outreach projects, clients are frequently exited without providing Destination data, resulting in an error rate of 56%, down from 59% in 2019.

Metric 7.a1: Successful Exits From Street Outreach

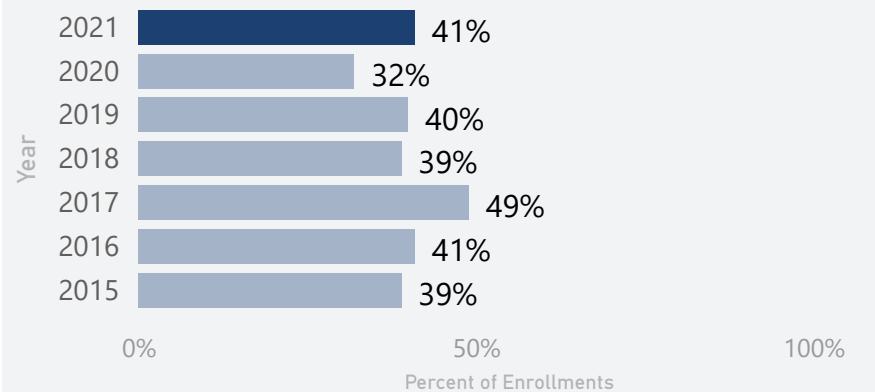| Year	Percent of Enrollments
2021	25%
2020	41%
2019	26%
2018	6%
2017	5%
2016	3%
2015	4%
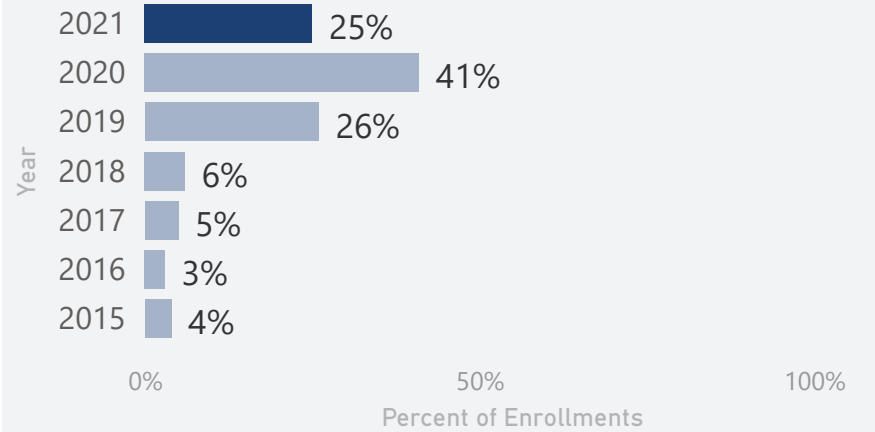
Because the goal and function of project types in Metric 7.b1 is to move clients into permanent housing, destinations considered "successful" for these project types are Permanent Housing situations.

Orange County's score for successful exits from ES, SH, TH, and RRH was 32% in 2020, compared to California's score of 36% and the national score of 40%.

Due to the nature of Emergency Shelter projects, clients are frequently exited without providing Destination data, resulting in an error rate of 39%, down from 49% in 2019.

Metric 7.b1: Successful Exits From Emergency Shelter, Safe Haven, Transitional Housing, Rapid Re-Housing

Year	Percent of Enrollments
2021	41%
2020	32%
2019	40%
2018	39%
2017	49%
2016	41%
2015	39%

Measure 7.b2 represents the percentage of enrollments in Permanent Supportive Housing and Other Permanent Housing projects with a Housing Move-In Date which either were still enrolled or had exited to a Permanent Housing destination as of the end of the reporting period.

Orange County's score for retention of permanent housing or permanent housing exits from PSH-OPH was 99% in 2020, compared to California's score of 97% and the national score of 97%.

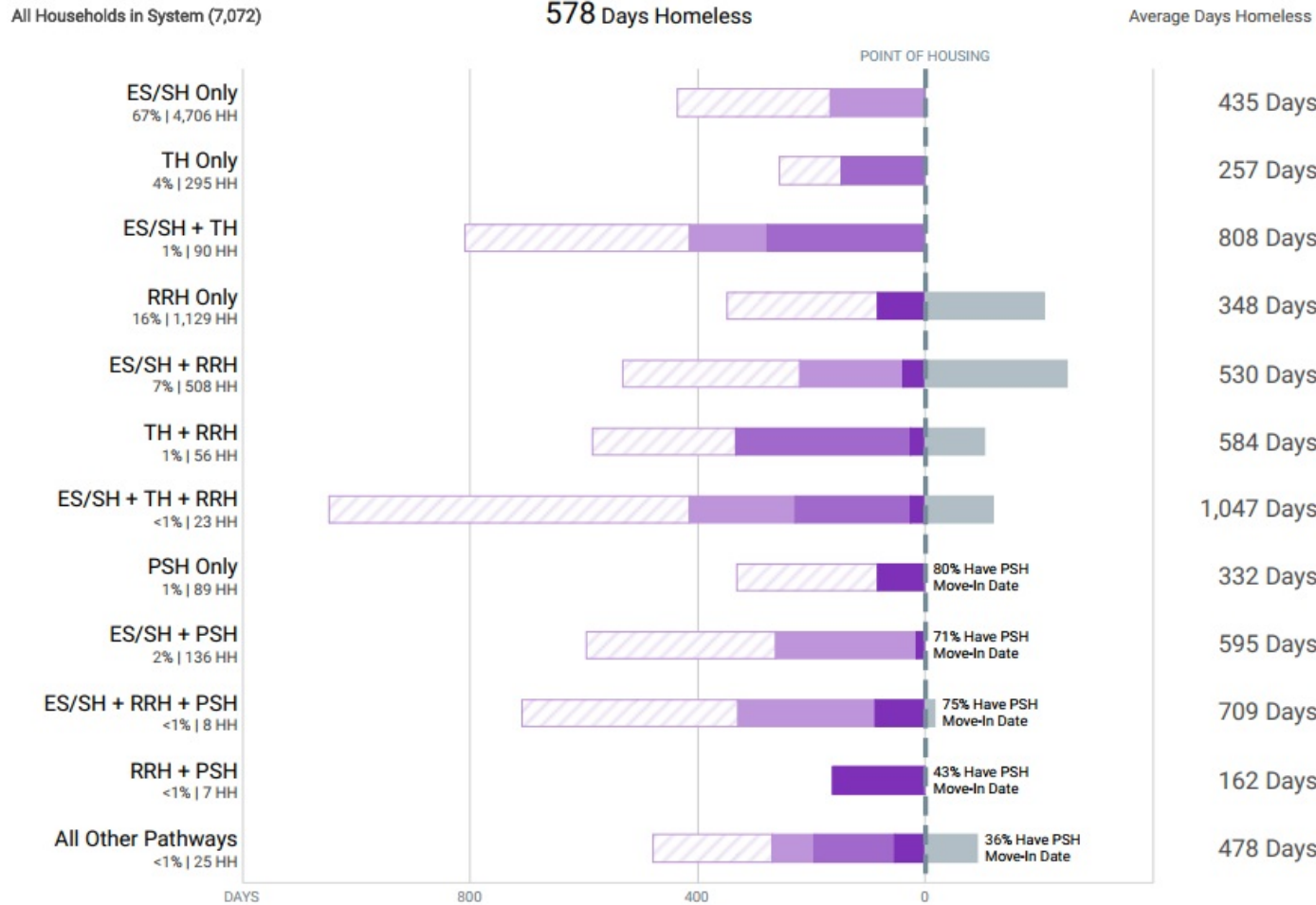### Metric 7.b2: Retention of or Exit to Permanent Housing from PSH or OPH

Year	Percent of Enrollments
2021	99%
2020	99%
2019	98%
2018	97%
2017	99%
2016	97%
2015	96%
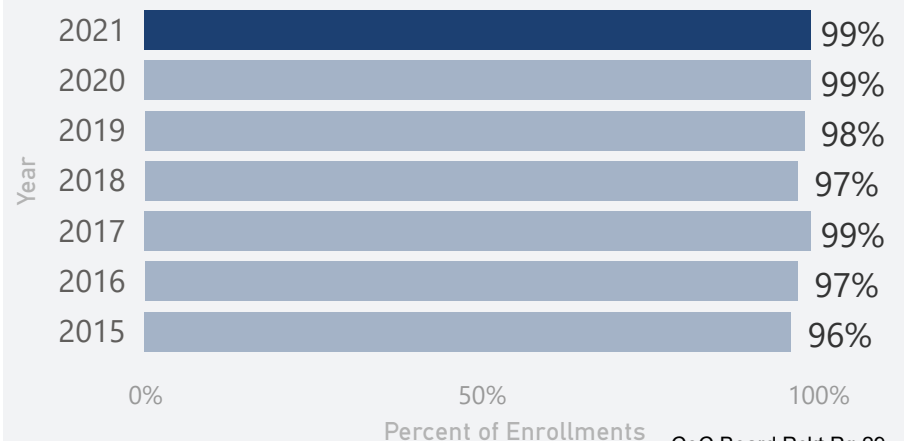
Longitudinal Systems Analysis (LSA) FY 2021

211 Orange County

Every year, HUD submits an Annual Homeless Assessment Report (AHAR) to the US Congress. The AHAR is a national-level report that provides information about homeless service providers, people and households experiencing homelessness, and various characteristics of that population. It informs strategic planning for federal, state, and local initiatives designed to prevent and end homelessness. The LSA report is produced from each CoC's Homeless Management Information System (HMIS), and is compiled to create the AHAR report to Congress. The LSA includes Emergency Shelter, Safe Haven, Transitional Housing, Rapid Re-Housing, Permanent Supportive Housing, and Other Permanent Housing projects that are participating in HMIS during the reporting period, which is October 1st through September 30th. All data is for Funding Year (FY) 2021, which is 10/01/20 - 09/30/21, unless otherwise noted.
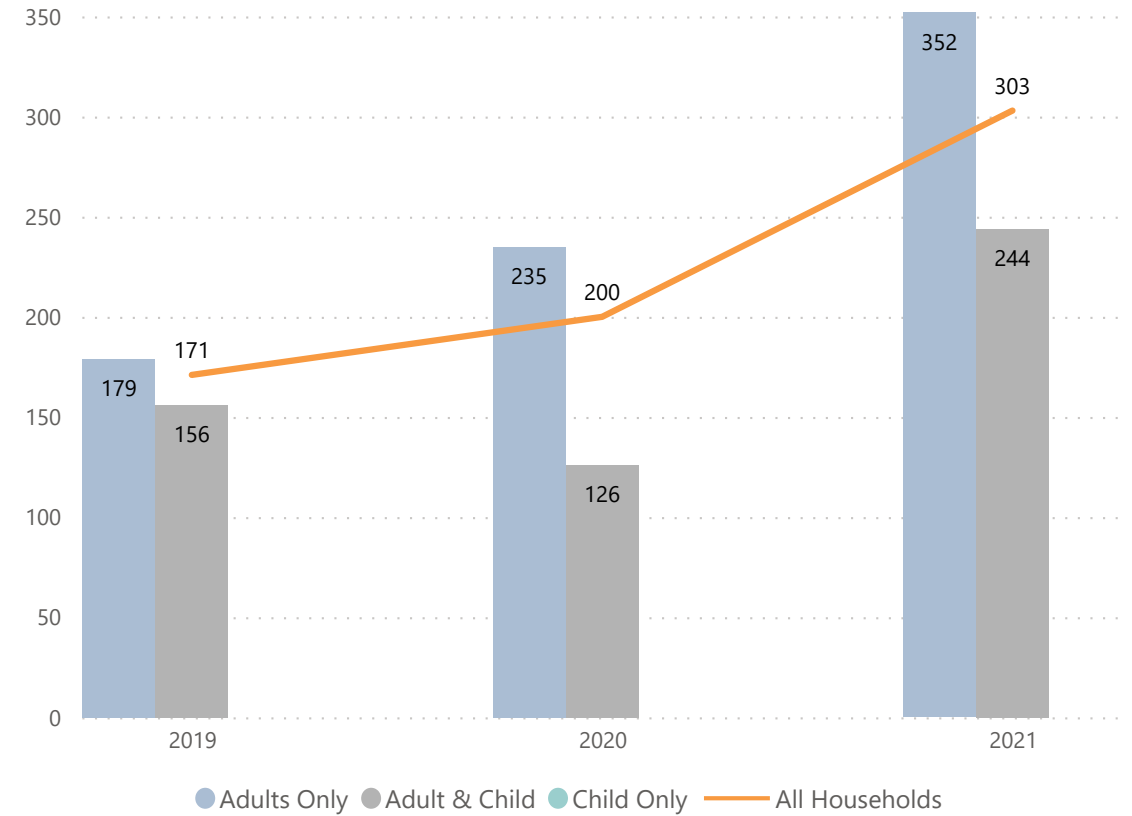
Days Homeless by Pathways

Percent and number of households that used each pathway and average cumulative days that households in each pathway group were homeless.

All Households in System (7,072)

578 Days Homeless

Pathway	Average Days Homeless
ES/SH Only — 67% | 4,706 HH	435 Days
TH Only — 4% | 295 HH	257 Days
ES/SH + TH — 1% | 90 HH	808 Days
RRH Only — 16% | 1,129 HH	348 Days
ES/SH + RRH — 7% | 508 HH	530 Days
TH + RRH — 1% | 56 HH	584 Days
ES/SH + TH + RRH — <1% | 23 HH	1,047 Days
PSH Only — 1% | 89 HH (80% Have PSH Move-In Date)	332 Days
ES/SH + PSH — 2% | 136 HH (71% Have PSH Move-In Date)	595 Days
ES/SH + RRH + PSH — <1% | 8 HH (75% Have PSH Move-In Date)	709 Days
RRH + PSH — <1% | 7 HH (43% Have PSH Move-In Date)	162 Days
All Other Pathways — <1% | 25 HH (36% Have PSH Move-In Date)	478 Days

POINT OF HOUSING

DAYS 800 400 0

Days Homeless
- Emergency Shelter/Safe haven (ES/SH)
- Transitional Housing (TH)
- RRH/PSH Prior to Housing Move-In

Days Housed
- Rapid Re-Housing (RRH)

Show Additional Data
- ☒ Self-reported days homeless

Days Homeless Trend by Household Types

For each reporting year, the average cumulative, unduplicated number of days that households were served in ES, SH, or TH projects; and days in RRH or PSH prior to move-in.

- ● Adults Only ● Adult & Child ● Child Only — All Households

2019	2020	2021
7,244 All Households	8,132 All Households	7,072 All Households

CoC Board Pckt Pg 30

Exits by Pathways

Percent and number of households that used each pathway, and percent and number of households in each pathway group that exited to permanent, temporary and unknown destinations.
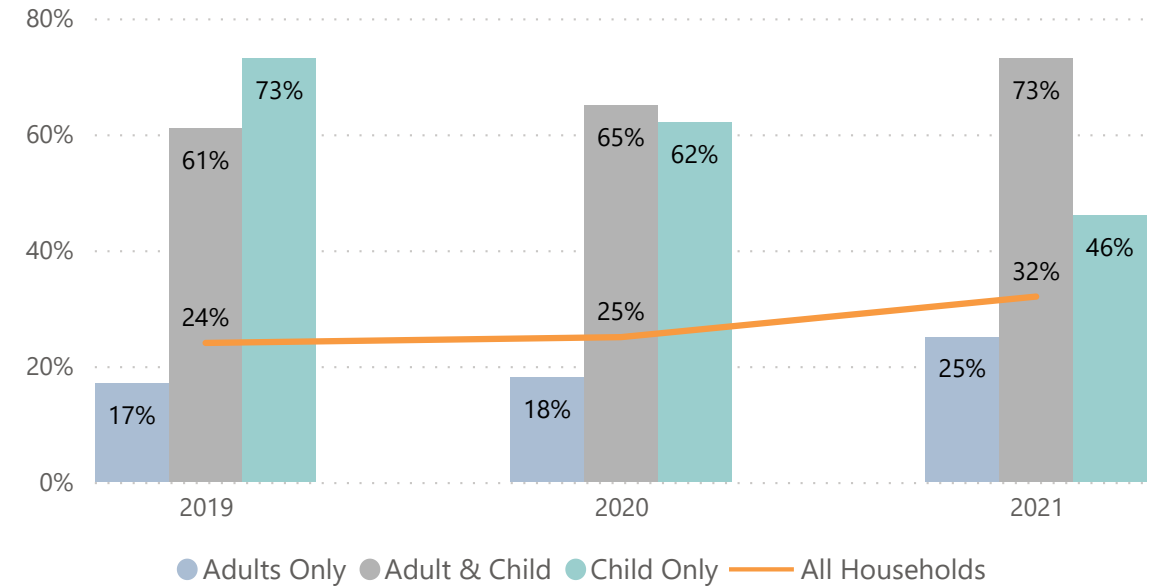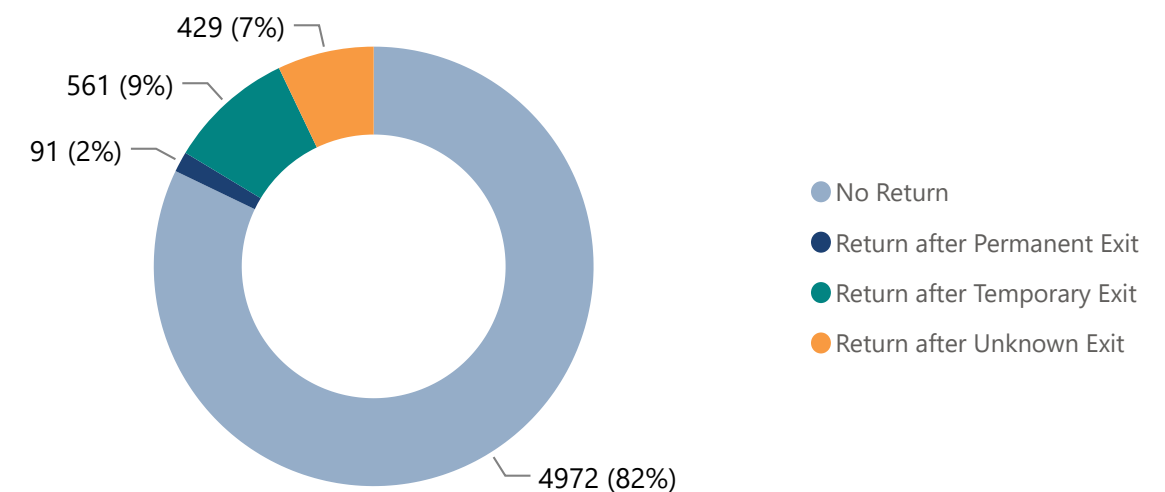

All Exiting HH (4,355)

32% Exited to Permanent Destinations

Exited to All Destination Types

Pathway	HH
All Households — 100% | 4,355 HH exited	4,355 HH
ES/SH Only — 75% | 3,253 HH exited	3,253 HH
TH Only — 5% | 213 HH exited	213 HH
ES/SH + TH — 1% | 45 HH exited	45 HH
RRH Only — 12% | 528 HH exited	528 HH
ES/SH + RRH — 4% | 174 HH exited	174 HH
TH + RRH — 1% | 25 HH exited	25 HH
ES/SH + TH + RRH — <1% | 5 HH exited	5 HH
PSH Only — 2% | 99 HH exited	99 HH
ES/SH + PSH — <1% | 11 HH exited	11 HH
ES/SH + RRH + PSH — 0% | 0 HH exited	0 HH
RRH + PSH — 0% | 0 HH exited	0 HH
All Other Pathways — <1% | 2 HH exited	2 HH

Legend: ■ Permanent Destinations ■ Temporary Destinations ■ Unknown Destinations

Exits to Permanent Destinations

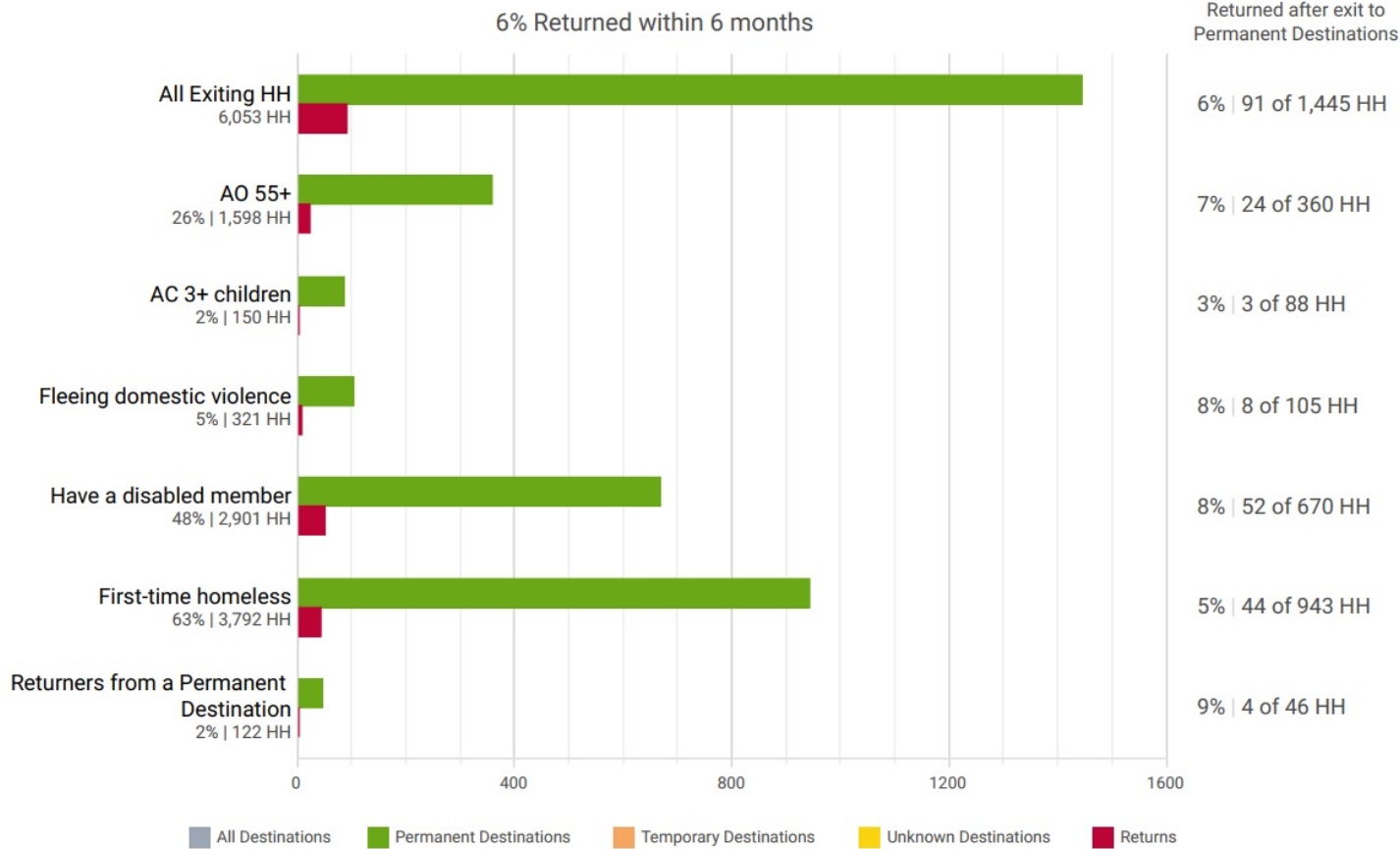Percent that exited to permanent destinations within each of the past three years.

2019: Adults Only 17%, Adult & Child 61%, Child Only 73%, All Households 24%
2020: Adults Only 18%, Adult & Child 65%, Child Only 62%, All Households 25%
2021: Adults Only 25%, Adult & Child 73%, Child Only 46%, All Households 32%

Legend: ● Adults Only ● Adult & Child ● Child Only — All Households

Results of Exits from Homeless System

429 (7%)
561 (9%)
91 (2%)
4972 (82%)

Legend:
● No Return
● Return after Permanent Exit
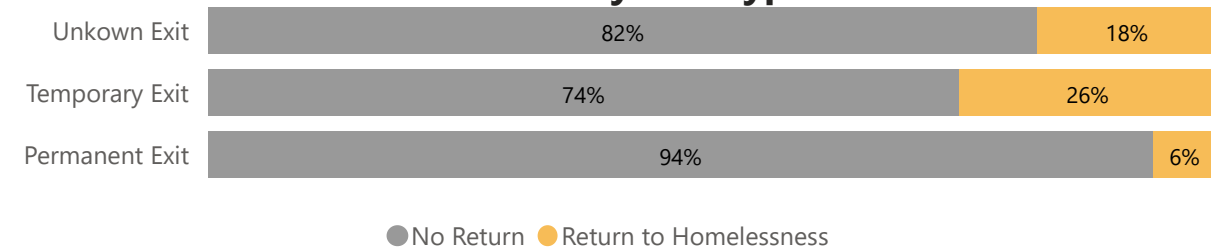● Return after Temporary Exit
● Return after Unknown Exit

Return to Homelessness

The percent of households returned includes data from 12 months prior (10/01/19 - 09/30/20) to the current reporting period of exiting the homeless system to permanent destinations.
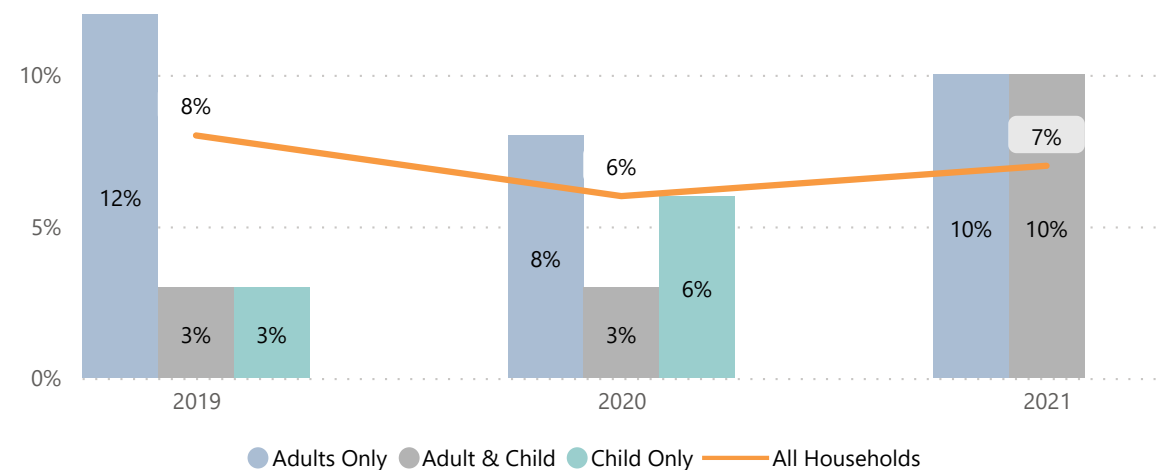
Return to Homeless by Pathways

6% Returned within 6 months

Returned after exit to Permanent Destinations

Pathway	Returned
All Exiting HH — 6,053 HH	6% | 91 of 1,445 HH
AO 55+ — 26% | 1,598 HH	7% | 24 of 360 HH
AC 3+ children — 2% | 150 HH	3% | 3 of 88 HH
Fleeing domestic violence — 5% | 321 HH	8% | 8 of 105 HH
Have a disabled member — 48% | 2,901 HH	8% | 52 of 670 HH
First-time homeless — 63% | 3,792 HH	5% | 44 of 943 HH
Returners from a Permanent Destination — 2% | 122 HH	9% | 4 of 46 HH

Legend: All Destinations, Permanent Destinations, Temporary Destinations, Unknown Destinations, Returns

Returns by Exit Type

Exit Type	No Return	Return to Homelessness
Unkown Exit	82%	18%
Temporary Exit	74%	26%
Permanent Exit	94%	6%

Legend: No Return, Return to Homelessness

Returns by Household Type

Household Type	Permanent Destinations	Returns
Adults Only	92%	8%
Adult & Child	97%	3%
Child Only	94%	6%

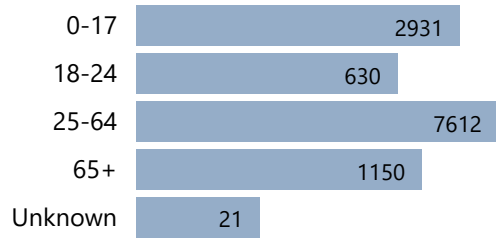Legend: Permanent Destinations, Returns
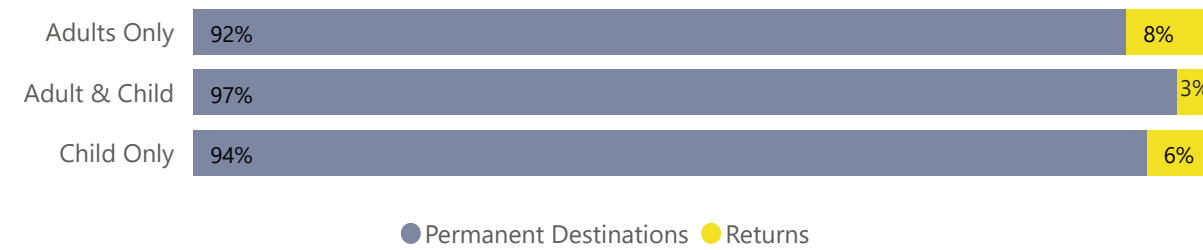
Return to Homeless System

Percent of households that returned to the homeless system within six months of exiting to a permanent destination within each of the past three years. For the current report period, the universe for the chart is households that exited within the first six months of the report period.
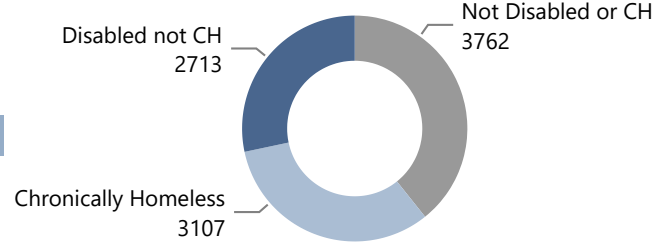
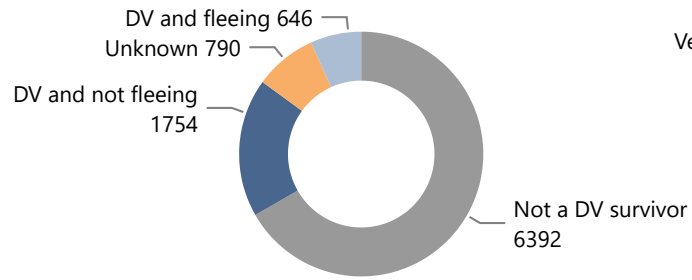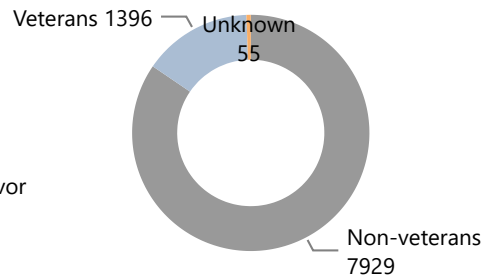| Year	Adults Only	Adult & Child	Child Only	All Households
2019	12%	3%	3%	8%
2020	8%	3%	6%	6%
2021	10%	10%	—	7%

Legend: Adults Only, Adult & Child, Child Only, All Households

Demographics

Age Tier

Age	Count
0-17	2931
18-24	630
25-64	7612
65+	1150
Unknown	21

Homeless Status

- Not Disabled or CH 3762
- Disabled not CH 2713
- Chronically Homeless 3107

DV Status

- DV and fleeing 646
- Unknown 790
- DV and not fleeing 1754
- Not a DV survivor 6392

Veteran Status

- Veterans 1396
- Unknown 55
- Non-veterans 7929

Household Composition

Composition	Count
1 Person	7072
With 2+ Adults	355
With 2+ Children	8
Adults and Children	1327
Other	18

System Engagement

- 4354 (50%)
- 3402 (39%)
- 502 (6%)
- 406 (5%)
- 116 (1%)

Legend:
- Continuously homeless
- First time homeless
- Re-engaging, unknown dest.
- Re-engaging, temporary dest.
- Returning, permanent dest.
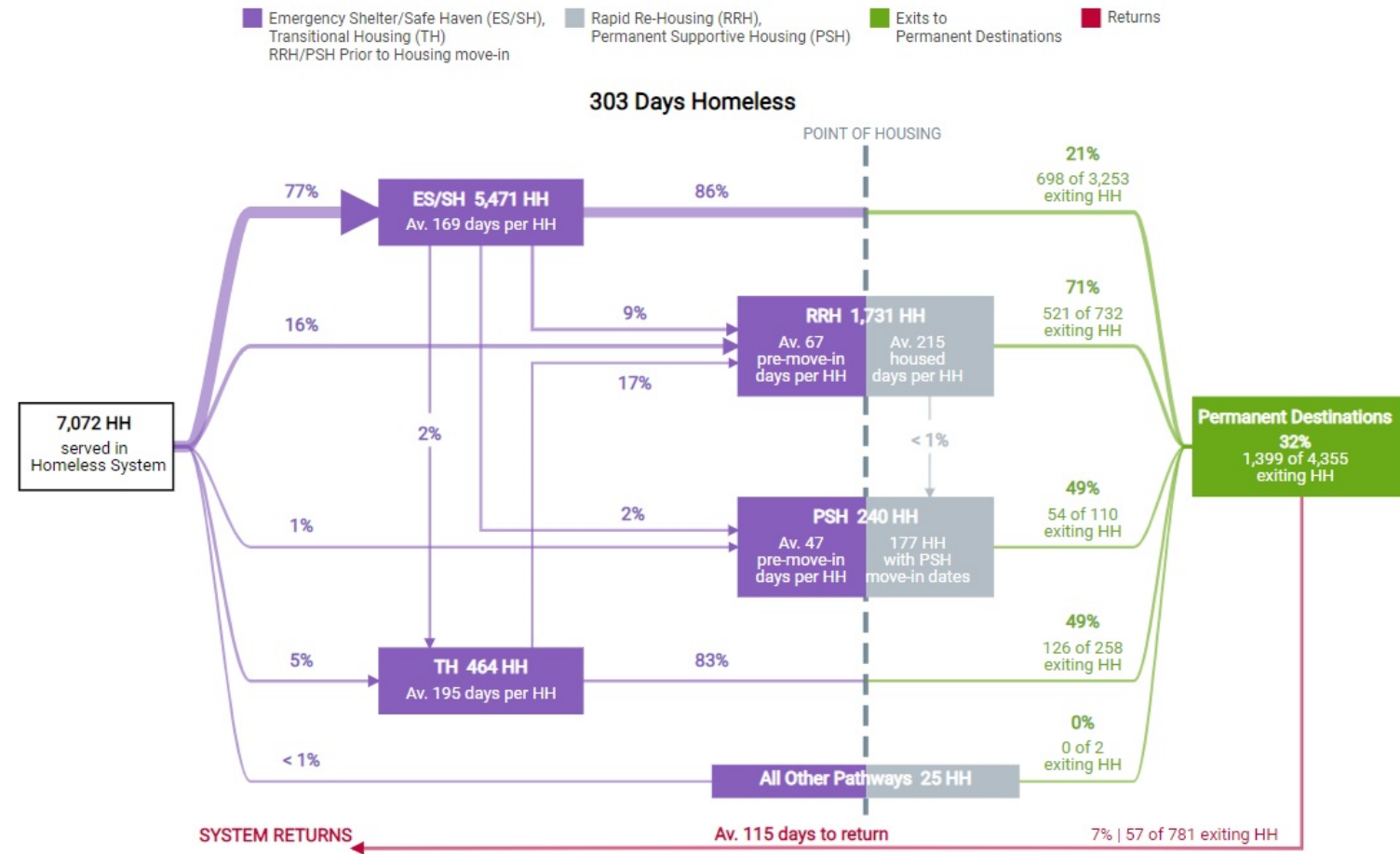
System Performance Map

Households use different combinations of project types during the time they are served in the homeless system. These project type combinations are referred to as pathways. Each pathway has different average cumulative days homeless, exits to permanent housing and returns to the homeless system.

Legend:
- Emergency Shelter/Safe Haven (ES/SH), Transitional Housing (TH) RRH/PSH Prior to Housing move-in
- Rapid Re-Housing (RRH), Permanent Supportive Housing (PSH)
- Exits to Permanent Destinations
- Returns

303 Days Homeless

POINT OF HOUSING

7,072 HH served in Homeless System

77% → ES/SH 5,471 HH — Av. 169 days per HH
86% →
21% 698 of 3,253 exiting HH

16% → RRH 1,731 HH — Av. 67 pre-move-in days per HH — Av. 215 housed days per HH
9%
17%
71% 521 of 732 exiting HH

2%
< 1%

1% → PSH 240 HH — Av. 47 pre-move-in days per HH — 177 HH with PSH move-in dates
2%
49% 54 of 110 exiting HH

5% → TH 464 HH — Av. 195 days per HH
83% →
49% 126 of 258 exiting HH

< 1% → All Other Pathways 25 HH
0% 0 of 2 exiting HH

Permanent Destinations 32% 1,399 of 4,355 exiting HH

SYSTEM RETURNS — Av. 115 days to return — 7% | 57 of 781 exiting HH

Date: April 27, 2022

Subject: Approve Project C: North Service Planning Area COVID -19 Responsive Homeless Services Funding Recommendation

Recommended Action:

    a. Approve Volunteers of America of Los Angeles for Project C: North Service Planning Area COVID-19 Responsive Homeless Services for the term of July 1, 2022, through June 30, 2023, for an amount not to exceed $500,000 to be funded through Homeless Housing, Assistance and Prevention (HHAP) Round 1, as recommended by the Request for Proposals review panel.

Background

The Homeless Housing, Assistance and Prevention (HHAP) grant was established by the State of California to provide local jurisdictions with funds to support regional coordination and expand or develop local capacity to address their immediate homelessness challenges. HHAP spending must be informed by a best practices' framework focused on moving homeless individuals and families into permanent housing and ensuring those individuals and families maintain permanent housing.

The Office of Care Coordination serves as the Administrative Entity and eligible applicant for HHAP funding on behalf of the Orange County Continuum of Care (CoC). The Orange County CoC was allocated $8,081,115.98 in HHAP Round 1 funding.

On July 22, 2020, the CoC Board appointed an ad hoc of non-conflicted members to work with the Office of Care Coordination to release a request for proposals (RFP) for the COVID-19 Response Funding. After meeting with the ad hoc, on August 5, 2020, the CoC Board authorized the Office of Care Coordination to release an Request for Proposals (RFP) to solicit proposals for COVID-19 Response Homeless and Prevention Response

On September 9, 2020, HCA issued an RFP to seek qualified providers for COVID-19 Homeless and Prevention Response Services, with three separate project types identified: Homeless Prevention Services, Rapid Rehousing Services and COVID-19 Responsive Homeless Services. On April 27, 2021, the BOS approved the award of two contracts for COVID-19 Responsive Homeless Services in the Central and South Service Planning Areas (SPA). During the course of the RFP process, HCA was informed of changes in the needs of the North SPA that were notable enough to require staff to revisit the current scope of work for that region.

On November 17, 2021, the Orange County CoC Board approved the release of the COVID-19 Homelessness Response Request for Proposals for the North Service Planning Area. The RFP will make available up to $500,000 in HHAP Round 1 funding available. The RFP solicited projects that can provide street-based case management and housing navigation services to assist individuals experiencing unsheltered homelessness in accessing available housing and supportive services. The proposals were required to describe how the project will collaborate and coordinate with the regional efforts in the North SPA.

On December 22, 2021, HCA issued an RFP to seek qualified providers for the North SPA COVID-19 Homeless Response Services, after revisiting the scope of work to better align with the needs in the North SPA. There were six respondents to the RFP. An evaluation panel consisting of one HCA representatives and two non-HCA representatives evaluated the proposals and recommended award of contract to Volunteer of America of Los Angeles (VOALA).

VOALA is a non-profit organization with a mission to find solutions to social problems and pioneer approaches that will move beyond assisting individuals in need by creating positive, lasting changes. VOALA has an extensive history providing outreach, engagement, case management, housing and support services for Southern California's most vulnerable, including individuals and families who are homeless, Veterans, youth, and other at-risk populations.

Analysis

The North SPA COVID-19 Homeless Response Services will provide street-based case management and housing navigation services to individuals experiencing homelessness in the North SPA with the goal of securing permanent housing placement for the individual. The program will assist individuals experiencing homelessness in accessing the most appropriate services and resources across the System of Care, including behavioral health, healthcare, benefits and mainstream services, housing, navigating application and enrollment processes, and providing advocacy and support as necessary. The program will include the following service elements:

- Street outreach and engagements to build relationships that offer care coordination and support to access services and assistance programs, mainstream services, and other programs.
- Intake and assessment to determine the history of participation in other homeless service programs and collect needed information.
- Case management services to promote care coordination, addressing all the needs of the participants with a focus on providing support with locating permanent housing options that meet the participant's needs.
- Housing navigation services to support the participant in identifying available housing units and resources, completing needed forms and applications for housing, as well as providing support through in-person or teleconference meetings relating to housing search and placements.

Approval of VOALA for Project C: North SPA COVID-19 Responsive Homeless Services will allow for continued provision of outreach services and specialized supportive services for individuals experiencing homelessness in the North SPA.

Date: April 27, 2022

Subject: Homelessness Action Plan

Recommended Action:

   a. Overview of Homeless Housing, Assistance and Prevention Program – Round 3
   b. CoC Baseline data for outcome goals
   c. Approve the Homelessness Action Plan for the Orange County Continuum of Care

Background and Analysis

Homeless Housing, Assistance and Prevention Program – Round 3

The Office of Care Coordination serves as the Administrative Entity for Homeless Housing, Assistance and Prevention Program (HHAP) grant funding for the Orange County Continuum of Care (CoC) and the County of Orange. The Office of Care Coordination has worked closely with the Orange County CoC Board to make funding recommendations and commitments that support addressing homelessness in Orange County. The HHAP grant program provides local jurisdictions with funds to support regional coordination to expand or develop local capacity to address their immediate homelessness challenges as well as prevent an end to homelessness in their communities.

The State of California's Homeless Coordinating and Financing Council (HCFC), now called the California Interagency Council on Homelessness (Cal ICH) announced the availability of HHAP Round 1 grant funding on December 6, 2019. Since the release of HHAP Round 1, the Cal ICH has also released an allocation of HHAP Round 2 funding and a Notice of Funding Availability (NOFA) for HHAP Round 3 (HHAP-3). HHAP-3 is a $1 billion grant that provides local jurisdictions flexible funding to continue efforts to end and prevent homelessness in their communities. It builds on investments of $650 million in Round 1 and $300 million in Round 2. HHAP-3 funding will have at minimum two funding disbursements, including an initial disbursement of 20% of total allocation after submitting the Standard Agreement to Apply in October 2021 and a remainder disbursement of 80% of total allocation after submitting the HHAP-3 Application by June 30, 2022.

HHAP-3 grant application requires the development of a Homelessness Action Plan. The local Homelessness Action Plan must include:

1) A local landscape analysis that assesses the current number of people experiencing homelessness and existing programs and funding which address homelessness
2) Identification of the number of individuals and families served, including demographic information and intervention types provided
3) Identification of all funds, including state, federal and local funds, currently being used, and budgeted to be used, to provide housing and homelessness-related services

In an effort to further the Orange County CoC's partnership with the Commission to End Homelessness and align efforts to address homelessness, the Office of Care Coordination has been supporting the development of a joint Homelessness Action Plan for Orange County. The Office of Care Coordination will be submitting two applications on behalf of the Orange County CoC and County of Orange, centered around the Orange County Homelessness Action Plan.

Homelessness Action Plan

The Office of Care Coordination has contracted with Homebase, a national technical assistance providers dedicated to address homelessness, to develop the Orange County Homelessness Action Plan that will be used by the Orange County CoC and the County of Orange. As a requirement of the HHAP-3 grant application, the

In seeking to develop a robust plan informed by local stakeholders, the Office of Care Coordination has facilitated consultation sessions with the Orange County CoC Board members, Commission to End Homelessness members, Policy Procedures and Standards (PPS) Committee, Lived Experience Advisory Committee (LEAC) and wider community stakeholders. The feedback received in the consultation sessions has been consolidated in Attachment A.

Cal ICH provided a Local Homelessness Action Plan and Application Template for use by jurisdictions seeking funding under HHAP-3 Notice of Funding Availability (NOFA). The Office of Care Coordination and Homebase are populating the Homelessness Action Plan template and data tables to inform the development of goals and strategies.

CoC Baseline Data for Outcome Goals

On April 7, 2022, Cal ICH provided a Baseline Data for Outcome Goals spreadsheet from calendar year 2018, 2019 and 2020 to local jurisdictions and CoCs. As detailed in the HHAP-3 application, the Homelessness Action Plan requires outcome goals and strategies informed by the landscape analysis and inclusion of metrics. The Baseline Data for Outcome Goals spreadsheet was prepared to provide standardized baseline data about each CoC on all six (6) of the following required outcome goals:

- Reducing the number of persons experiencing homelessness;
- Reducing the number of persons who become homeless for the first time;
- Increasing the number of people exiting homelessness into permanent housing;
- Reducing the length of time persons remain homeless;
- Reducing the number of persons who return to homelessness after exiting homelessness to permanent housing;
- Increasing successful placements from street outreach

Additionally, the baseline data supports CoCs with information that can be used by applicants to identify underserved populations and to establish Homeless Management Information System (HMIS) trackable data goals related to each of the outcome goals as they apply to underserved populations and populations disproportionately impacted by homelessness. Prior performance data for the performance measures used for each Outcome Goal, as well as more detailed supporting data, are also included in the spreadsheet to provide more information in the development of outcome goals. This information allows the Orange County CoC to maximize impact on performance and the achievement of the included system-level goals.

Approval of the recommended Homelessness Action Plan will support the Office of Care Coordination in completing the required functions to submit a HHAP-3 application on behalf of the Orange County CoC. The recommended Homelessness Action Plan for Orange County will be added to the agenda of the Board of Supervisors' meeting on June 7, 2022. Final HHAP-3 applications are due June 30, 2022, and an approved local Homelessness Action Plan must be included with the submittal.

Attachments

Attachment A - Homebase Homelessness Action Plan Stakeholder Engagement Summary
Attachment B - Orange County Homelessness Action Plan – Landscape Analysis of Needs and Demographics
Attachment C - Orange County Homelessness Action Plan – Outcome Goals
Attachment D - HHAP-3 Proposed Funding Plan

Orange County Homelessness Action Plan Summary of Stakeholder Engagement

April 2022

ABOUT THE HOMELESSNESS ACTION PLAN

California Continuums of Care (CoC), counties and cities are required by the Homeless Housing Assistance and Prevention Round 3 (HHAP-3) Program to create a Homelessness Action Plan, or strategic plan. This plan is split into two phases, with the first consisting of data collection, analysis, and stakeholder engagement. The second phase will solidify priorities, goals, and results into the development of the Homelessness Action Plan, in accordance with HHAP-3 requirements.

PLAN DEVELOPMENT PROCESS: Phase I

Homebase, a California non-profit, was contracted to assist in the development of the Orange County Homelessness Action Plan for the County of Orange (County) and the Orange County CoC. Homebase worked with the Office of Care Coordination to analyze local data and review key documents (environmental scan) to develop a baseline understanding of the homeless system of care. Homebase, along with Office of Care Coordination, facilitated a series of community engagement efforts to solicit input and feedback from a variety of stakeholders. To date, these efforts have included:

- Meetings with the County of Orange's Office of Care Coordination.
- Engagement sessions with the CoC Board and Commission to End Homelessness leadership and City representatives.
- Consultation with local providers representing various sub-populations.
- Feedback via two public community input forums.
- Consultation with the Lived Experience Advisory Committee.

Stakeholder Engagement	Specifics
Community Stakeholders Listening Sessions I and II	Cross section of various geographic parts of the county including a local City Manager, a former City Council member, representative of the district attorney's office, criminal justice system, CoC Board leadership, and multiple service providers.

Persons with Lived Experience	Presented at Lived Experience Advisory Committee meeting, as well as conducted multiple one-on-one interviews.
Public Input Meetings – Session I and II	Meeting open to the community at large, with 30 attendees in session I, and 51 attendees in session II.

Stakeholder Insights

Questions for the stakeholder interviews incorporated County of Orange's Continuum of Care leadership vision and were framed around the Commission to End Homelessness four pillars of Prevention, Outreach and Supportive Services, Shelter, and Housing.

Prevention

Prevention is defined as *a short-term intervention provided to individuals and families at-risk of homelessness or experiencing a housing crisis to achieve housing stability*. The goal of prevention efforts is to stabilize an individual's or family's housing, primarily through keeping people in their homes or avoiding eviction through short-term solutions (e.g., rental assistance).

Feedback from the stakeholder engagement sessions suggested the community focus on the following efforts:

Overall, a greater focus on prevention and diversion needed. Focusing of prevention and diversion may require more up-front resources, but it will reduce the overall costs that the community endures related to homelessness as keeping individuals and families housed is more cost-effective than re-housing them once they have become homeless.

- Prevention starts by having available affordable housing.
- Increased upstream investment is needed to reduce trauma, hospitalization, and recidivism. Better coordination among existing programs too.
- Greater investment and training on Problem Solving approaches to prevention and diversion are needed, particularly a regional approach.
- Prevention and in-reach needed into criminal justice, hospital systems, and family services.
- Increased prevention or diversion efforts needed for youth exiting foster care or other institutions.
- Program to reconnect criminally justice involved individuals to their prior place of residence.

Proposed Recommendations for Homelessness Action Plan:

√   For the HHAP-3 County application to include a $1m allocation to the 'prevention and shelter diversion' eligible use activity to meet the need for more upstream investment.

Outreach and Supportive Services

Outreach is defined as *actively seeking, reaching out to, and engaging individuals as the first step towards ending their homelessness*. The goal of outreach is persistent and frequent interactions to facilitate engagement with those experiencing homelessness, and to ensure effective transitions from street to shelter or more stable placement.

Supportive services are defined as *support to develop self-sufficiency and independence*. The goal of supportive services is to have client-centered wraparound services to support sustainment of housing placements in the community.

Feedback from the stakeholder engagement sessions suggested the community focus on the following needs:

Outreach

- Drop-in centers regionally across the county to access outreach, as well as other services such as meals, mail service, etc.
- Funding should focus less on outreach and more on shelter and housing.
- More focus on faith-based and solo outreach workers, who often have better relationships with specific encampments or geographies.
- Drop-in center(s) for youth, along with better data and assessment of youth needs.
- Reduce law enforcement interaction with the homeless as much as possible with outreach workers fielding certain types of calls.
- Need a centralized, coordinated approach to ensuring outreach is targeted across the county and to those most vulnerable.
- Outreach service funding includes more than just street outreach staff and their overall impact keeps increases system flow.

Support Services

- Ramping up and ramping down service programs should be avoided, if possible, due to its detrimental impact on service agencies.
  - When possible, extend service dollars beyond a year to ease strain on providers.
- A holistic view of homeless funding should be considered as part of this process to develop a macro view of appropriate funding levels.

- Ensure that service providers are delivering on the outcomes stated in their contracts.
- The current by-name list being conducted by South County providers and among Veterans' programs has been successful, and there are opportunities to expand this to be county-wide.
- Need on demand substance abuse and mental health treatment programs across the county, especially in south Orange County.
- Frequent staff turnover highlights need for countywide coordinated training program for onboarding new staff.

Proposed Recommendations for Homelessness Action Plan:

√ Retain a $4m investment in the 'outreach and supportive services' eligible use activity, focusing on enhanced regional street outreach coordination and effective leverage of Housing and Disability Advocacy Program (HDAP) dollars to support outreach linkages for people experiencing homelessness who are likely eligible for disability benefits.

Shelter

Shelter is defined as *a temporary residence providing safety and protection from exposure and offering a safety net at times of crisis for those experiencing homelessness*. The goal of shelter is to provide a first step towards achieving housing and financial stability. Emergency shelter and navigation centers are generally considered to be entry points to a broader array of supportive services, with linkages to longer term programs or permanent housing opportunities.

Feedback from the stakeholder engagement sessions suggested the community focus on the following shelter efforts. It should be noted that stakeholders are not in agreement on whether the limited pool of funding should be invested in shelters or in permanent housing options.

- Expansion of shelter capacity:
  - Increased availability of shelter beds across the county.
  - Expand family shelter bed reservation system to other populations.
  - Less sub-population specific and/or restrictions for entrance into shelters.
  - Continue movement away from non-congregate shelter.
    - Balance cost and longer length-of-stay when making recommendations regarding non-congregate shelter.
- Improving shelters:
  - Expand system-wide technical assistance trainings to help smaller shelters.
  - Build off work already conducted around shelter standards to better align and standardize shelters across the county.

- o Increased number of SOAR qualified case managers in shelters.
  - o Increased transparency with Coordinated Entry placement to give those in shelter a realistic timeframe for finding housing.
  - o Conduct Housing First assessment of shelters, set shelter standards and review meeting of threshold annually.
- Greater emphasis on programs like Homekey (which has sheltered many that in the past felt unsafe in congregate shelter).
- Consider developing a by name list approach to housing placement.
- Shelters do not meet the goals of increasing permanent housing, and the community should focus less on shelter and more on permanent housing options.

Proposed Recommendations for Homelessness Action Plan:

√ Retain the proposed $3m HHAP-3 CoC allocation for the 'operating subsidies' eligible use activity, enabling emergency shelter and interim housing operations continuance, specifically addressing funding gaps in the family shelter system.

Housing

Housing includes *rapid rehousing*, *permanent supportive housing*, and *permanent, affordable housing*. The definition of housing is broad, and it includes housing programs that are offered by the Continuum of Care as well as housing more broadly in the community that is available (or not) to those looking for permanent housing options (e.g., a place they can rent or buy, even if with rental assistance).

Orange County should consider distinctly separating these two components of housing (e.g., CoC program housing vs. permanent housing units available more broadly in the community) for the sake of clarity and funding stream decisions.

Affordable Housing Barriers

- The high cost of housing across the county makes it unaffordable for working class residents to afford any housing option.
- Prohibitive credit and background checks add another barrier to an already difficult task of getting housing.
- More awareness needed about the impact of rising utility costs, especially water bills, in pushing tenants into homelessness.
- Increased use of inclusionary zoning policies to incentivize developers to increase dedicated homeless units.

Rapid Rehousing

- Rapid Rehousing is a challenging model to implement in a high cost, low vacancy area, additional funding would drive up rents and benefit primarily landlords.

- Rapid Rehousing needs better links to permanent supportive if chronically homeless residents are not stabilizing when the subsidy ends.
- Increase partner County funds (like HHAP) with City housing programs.
- Increased coordination among providers to develop centralized landlord pool.
- Consider creating a shallow subsidy that follows rapid rehousing, to offer those needing more time the ability without giving up their unit.
- Rapid Rehousing outcomes could be improved with additional stabilization funds for clients in the program.

Permanent Supportive Housing

- Expand PSH services to the broader public, allowing the use of permanent supportive housing facilities to have meetings, trainings, and community events. This would increase awareness of the issue and provide a valuable community service.
- Increase funding for permanent supportive units for families accessing the homeless service system.

Proposed Recommendations for Homelessness Action Plan:

√ The allocation of an additional $1m in the HHAP-3 County application for the eligible use activity 'services coordination', increasing the total county and CoC 'services coordination' allocation to $2,753,738.05, targeted to housing search and stabilization resources.

Table 1. Landscape Analysis of Needs and Demographics		
	People Experiencing Homelessness	**Source and Date Timeframe of Data**
Population and Living Situations		
TOTAL # OF PEOPLE EXPERIENCING HOMELESSNESS	6,860	Source: 2019 Point in Time Count Timeframe: January 22, 2019
# of People Who are **Sheltered** (ES, TH, SH)	2,899	Source: 2019 Point in Time Count Timeframe: January 22, 2019
# of People Who are **Unsheltered**	3,961	Source: 2019 Point in Time Count Timeframe: January 22, 2019
Household Composition		
# of Households **without Children**	5,296	Source: 2019 Point in Time Count Timeframe: January 22, 2019
# of Households with **At Least 1 Adult & 1 Child**	466	Source: 2019 Point in Time Count Timeframe: January 22, 2019
# of Households with **Only Children**	14	Source: 2019 Point in Time Count Timeframe: January 22, 2019
Sub-Populations and Other Characteristics		
# of Adults Who are Experiencing **Chronic Homelessness**	2,501	Source: 2019 Point in Time Count Timeframe: January 22, 2019
# of Adults Who are Experiencing **Significant Mental Illness**	2,298	Source: 2019 Point in Time Count Timeframe: January 22, 2019
# of Adults Who are Experiencing **Substance Abuse** Disorders	1,830	Source: 2019 Point in Time Count Timeframe: January 22, 2019
# of Adults Who are **Veterans**	311	Source: 2019 Point in Time Count Timeframe: January 22, 2019
# of Adults with **HIV/AIDS**	106	Source: 2019 Point in Time Count Timeframe: January 22, 2019
# of Adults Who are **Survivors of Domestic Violence**	538	Source: 2019 Point in Time Count Timeframe: January 22, 2019
# of **Unaccompanied Youth (under 25)**	275	Source: 2019 Point in Time Count Timeframe: January 22, 2019
# of **Parenting Youth (under 25)**	not collected	not collected
# of People Who are **Children of Parenting Youth**	not collected	not collected
Gender Demographics		
# of **Women/Girls**	2,508	Source: 2019 Point in Time Count Timeframe: January 22, 2019
# of **Men/Boys**	4,338	Source: 2019 Point in Time Count Timeframe: January 22, 2019
# of People Who are **Transgender**	7	Source: 2019 Point in Time Count Timeframe: January 22, 2019
# of People Who are **Gender Non-Conforming**	7	Source: 2019 Point in Time Count Timeframe: January 22, 2019
Ethnicity and Race Demographics		
# of People Who are **Hispanic/Latino**	2,476	Source: 2019 Point in Time Count Timeframe: January 22, 2019
# of People Who are **Non-Hispanic/Non-Latino**	4,384	Source: 2019 Point in Time Count Timeframe: January 22, 2019
# of People Who are **Black or African American**	774	Source: 2019 Point in Time Count Timeframe: January 22, 2019
# of People Who are **Asian**	217	Source: 2019 Point in Time Count Timeframe: January 22, 2019
# of People Who are **American Indian or Alaska Native**	184	Source: 2019 Point in Time Count Timeframe: January 22, 2019
# of People Who are **Native Hawaiian or Other Pacific Islander**	99	Source: 2019 Point in Time Count Timeframe: January 22, 2019
# of People Who are **White**	4,978	Source: 2019 Point in Time Count Timeframe: January 22, 2019
# of People Who are **Multiple Races**	608	Source: 2019 Point in Time Count Timeframe: January 22, 2019

Table 4. Outcome Goals		
Outcome Goal #1a: Reducing the number of persons experiencing homelessness.		
Baseline Data: Annual estimate of number of people accessing services who are experiencing homelessness	**Outcome Goals July 1, 2021 - June 30, 2024**	
	Decrease/Increase in # of People	Decrease/Increase as % Change from Baseline
11,740	-140	1.2% decrease

Outcome Goal #1b: Reducing the number of persons experiencing homelessness on a daily basis		
Baseline Data: Daily Estimate of # of people experiencing unsheltered homelessness	**Outcome Goals July 1, 2021 - June 30, 2024**	
	Reduction in # of People	Reduction as % Change from Baseline
3,961	-396	10% decrease

Outcome Goal #2: Reducing the number of persons who become homeless for the first time.		
Baseline Data: Annual Estimate of # of people who become homeless for the first time	**Outcome Goals July 1, 2021 - June 30, 2024**	
	Reduction in # of People	Reduction as % Change from Baseline
5,584	-506	10% decrease

Outcome Goal #3: Increasing the number of people exiting homelessness into permanent housing.		
Baseline Data: Annual Estimate of # of people exiting homelessness into permanent housing	**Outcome Goals July 1, 2021 - June 30, 2024**	
	Increase in # of People	Increase as % Change from Baseline
2,901	522	18%

Outcome Goal #4: Reducing the length of time persons remain homeless.		
Baseline Data: Average length of time (in # of days) persons enrolled in street outreach, emergency shelter, transitional housing, safehaven projects and time prior to move-in for persons enrolled in rapid rehousing and permanent housing programs	**Outcome Goals July 1, 2021 - June 30, 2024**	
	Decrease in Average # of Days	Decrease as % Change from Baseline
125	6	5%

Outcome Goal #5: Reducing the number of persons who return to homelessness after exiting homelessness to permanent housing.		
Baseline Data: % of people who return to homelessness after having exited homelessness to permanent housing	**Outcome Goals July 1, 2021 - June 30, 2024**	
	Decrease in % of People who return to Homelessness	Decrease as % Change from Baseline
9.78%	2%	2%

Outcome Goal #6: Increasing successful placements from street outreach.		
Baseline Data: Annual # of people served in street outreach projects who exit to emergency shelter, safe haven, transitional housing, or permanent housing destinations.	**Outcome Goals July 1, 2021 - June 30, 2024**	
	Increase in # of People Successfully Placed from Street Outreach	Increase as % of Baseline
174	52	30%

HHAP-3 Proposed Funding Plan

Eligible Use Activities	Total HHAP-3 Amount Requested	Rationale
Street Outreach and Engagement	$4,000,000.00	Regional street outreach coordination. Support access to homeless service system, leverage HDAP services and create partnerships with existing programs
Prevention and Shelter Diversion	$1,000,000.00	In response to the listening sessions, the Office of Care Coordination wanted to reflect the need for more homelessness prevention and shelter diversion funding
Rapid Re-Housing (RRH)	$3,000,000.00	Rapid rehousing program continuance and expansion for individuals and families
Operating Subsidies	$3,000,000.00	Emergency Shelter and Interim Housing operations continuance, address expected funding gaps in family shelter system
Delivery of Permanent Housing and Innovative Housing Solutions	$2,321,862.20	Anticipate funding needs for future Homekey NOFAs and need for funding to support innovative housing solutions
Services Coordination	$2,753,738.05	Resources to assist with housing searches and housing stabilization services to be paired with housing choice vouchers
Youth Set-Aside	$1,985,012.08	10% minimum required by HHAP guidelines – rapid rehousing, operating subsidies and service coordination
Administrative	$1,189,508.45	7% maximum permitted by HHAP guidelines, inclusive of technical assistance, contract support, compensation for lived expertise and HAP related activities
Systems support	$600,000.00	Training, capacity building and system of care infrastructure
Totals	**$19,850,120.78**	

HHAP-3 Funding Plan: CoC and County Breakdown

Eligible Use Activities	HHAP-3 CoC Amount	HHAP-3 County Amount
Street outreach and engagement	-	$4,000,000.00
Prevention and Shelter Diversion	-	$1,000,000
Rapid Re-Housing (RRH)	$3,000,000.00	-
Operating Subsidies	$3,000,000.00	-
Delivery of Permanent Housing and Innovative Housing Solutions	$1,321,862.20	$1,000,000.00
Services Coordination	$1,000,000.00	$1,753,738.05
Youth Set-Aside	$1,026,730.39	$958,281.69
Administrative	$618,711.27	$570,797.19
Systems Support	$300,000.00	$300,000.00
Totals	**$10,267,303.85**	**$9,582,816.93**

Date: April 27, 2022

Subject: Family Homelessness Challenge Grant

Recommended Action:
a. Approve the Orange County Continuum of Care (CoC) to sign a letter of support for the County of Orange's Office of Care Coordination application for the Family Homelessness Challenge Grant, Round 1.

Background and Analysis

The California Interagency Council on Homelessness (Cal ICH) released the Family Homelessness Challenge Grant, Round 1 (FHC-1) Request For Applications (RFA) on March 3, 2022. Cal ICH is interested in funding innovative applications that accelerate efforts by local jurisdictions and Continuums of Care (CoCs) to address and end family homelessness by making families' experiences of homelessness rare, brief, and one-time. As part of the application process, applicants are being asked to submit an innovative proposal that includes a self-identified prioritized objective which aligns with the FHC-1 objective of ensuring families' experience of homelessness are rare, brief, and one-time. Eligible families to be served include family households with dependent minors that are experiencing homelessness, including but not limited to pregnant parents, parenting youth, and households engaged in reunification and/or child welfare services. A total of $15 million of funding is available in Round 1, with a total of $30 million being distributed across a minimum of two rounds of funding.

The Office of Care Coordination will be submitting an application in response to the FHC-1 grant RFA on behalf of the County of Orange. The Office of Care Coordination met with the Family Solutions Collaborative as part of the planning process and to assist with the determined areas of focus for the County of Orange's FHC-1 application. The County of Orange's FHC-1 application details a service delivery model that focusses on shelter diversion and prevention strategies for families. The Office of Care Coordination sees this as excellent opportunity to partner with the Orange County CoC to assist families in achieving housing stability with flexible and tailored interventions or quickly transitioning to permanent housing approaches in a collaborative and comprehensive approach.

The Office of Care Coordination is requesting a signed letter of support (Attachment A) from the CoC Board for the County of Orange's FHC-1 application. Approval of the recommended action by the Orange County CoC will support the Office of Care Coordination in meeting the requirements of including two letters of support for the proposed application. Additionally, it will support in bringing additional funding sources that supports preventing and addressing family homelessness.

Attachments

Attachment A – Drafted Letter of Support for County of Orange's Family Homelessness Challenge Grant, Round 1 application

Orange County
Continuum of Care Board
405 W. 5th Street, Suite 658, Santa Ana, CA 92701

April 27, 2022

California Interagency Council on Homelessness
804 Capitol Mall
Suite 601
Sacramento, CA 95814

To Whom it May Concern:

Re: County of Orange – Letter of Support for Family Homelessness Challenge Grant, Round 1

The Orange County Continuum of Care (CoC) Board is writing in support for the Family Homelessness Challenge Grant, Round 1 (FHC-1) application being submitted by the County of Orange, Health Care Agency's Office of Care Coordination. The Orange County CoC has a strong working and collaborative relationship with the County of Orange in the efforts to address and end homelessness in Orange County. This includes efforts around the implementation and utilization of the Homeless Management Information System (HMIS) and Coordinated Entry System (CES), and the programming of other state and federal funding to develop and expand the delivery of homeless service system. The Orange County CoC and the County of Orange have worked with stakeholders such as the Family Solutions Collaborative in efforts to solve the crisis of family homelessness.

The FHC-1 has been identified as an opportunity to better assist family households with dependent minors that are at imminent risk of homelessness or experiencing homelessness. These families would benefit greatly from receiving a more tailored approach in a service delivery model that focusses on shelter diversion and prevention strategies. This is an excellent opportunity for the County of Orange and Orange County CoC to partner together to assist families in achieving housing stability with flexible and tailored interventions or quickly transitioning to permanent housing approaches in a collaborative and comprehensive approach.

As such, the Orange County CoC is committed to supporting the FHC-1 in the following ways:

1. Providing the HMIS and CES infrastructure and functions to support the implementation of FHC-1 to address family homelessness
2. Supporting the County of Orange in establishing creative and innovative approaches that directly impact families at risk of homelessness or experiencing homelessness
3. Identifying families who are at higher risk of returning to homelessness and families who recently began experiencing homelessness.

The Orange CoC supports the County of Orange on this important initiative to serve the needs of the families in Orange County.

Thank you for your consideration,

Maricela Rios-Faust
Board Chair
Orange County CoC

Becks Heyhoe
Board Vice Chair
Orange County CoC