Orange County
Continuum of Care Board
August 24, 2022

Public Comments

Board Member Comments

Consent Calendar

Recommended Actions:

1. Approve CoC Board Meeting Minutes from June 22, 2022.
2. Approve CoC Board Meeting Minutes from July 12, 2022.

Business Calendar

Approve Emergency Shelter Operations and Services Recommendations
Zulima Lundy, Director of Operations, Office of Care Coordination

Emergency Shelter Operations and Services Recommendations

- On March 23, 2022, the Orange County CoC Board approved the recommendation to issue Request for Proposals for Emergency Shelter Operations and Request for Proposals for Rapid Rehousing Services to be funded with Homeless Housing, Assistance and Prevention (HHAP) Round 1 and/or Round 3.

- On May 3, 2022, the County of Orange's Office of Care Coordination released a Request for Proposals from qualified organizations to provide Emergency Shelter Operations and Services, focused on the following populations:

  - Individuals

  - Transitional Aged Youth

  - Survivors of Domestic Violence

  - Families

Business Calendar – Item #1

Emergency Shelter Operations and Services Recommendations

- The Request for proposals utilized the following Evaluation Scoring Criteria:

  o Minimum submission Requirements Review – Pass or Fail

  o Provider Experience and Qualifications – 20 points

  o Services – 25 points

  o Performance Objectives – 10 points

  o Facility – 10 points

  o Budget – 10 points

  o Interview – 5 points

- Proposals had to score at minimum 70 points out of 100 points to move forward in negotiations.

- Total of $3 million allocated for the Emergency Shelter Operations and Services.

  o $1 million to assist Individuals and Adult Only Households

  o $2 million to assist Families, households with at least one minor child

Business Calendar – Item #1

Emergency Shelter Operations and Services Recommendations

- Based on evaluation of the proposal review panel membership, the proposals from the following agencies and population focus are being recommended.

Agency	Population Focus	Households to be Served	Contract Term	Funding Amount
Interval House	Survivors of Domestic Violence	40 households comprised of 100 participants	October 15, 2022 - June 30, 2024	$250,000
Mercy House	Individuals	560 adult only households comprised of 560 individuals	October 15, 2022 - June 30, 2024	$300,000
Friendship Shelter	Individuals	135 adult only households comprised of 135 individuals	October 15, 2022 - June 30, 2024	$350,000
Pathways of Hope	Families	65 family households comprised of 228 participants	October 15, 2022 - June 30, 2024	$450,000
Illumination Foundation	Families	60 family households comprised of 200 participants	October 15, 2022 - June 30, 2024	$450,000
Mercy House	Families	65 family households comprised of 162 participants	October 15, 2022 - June 30, 2024	$500,000
Family Assistance Ministries	Families	65 family households comprised of 225 participants	October 15, 2022 - June 30, 2024	$400,000

Business Calendar – Item #1

Recommended Action

a. Approve the following Emergency Shelter Operations and Services:

    i.   Interval House for Emergency Shelter Operations and Services for Survivors of Domestic Violence for the term of October 15, 2022, to June 30, 2024, for an amount not to exceed $250,000.

    ii.   Mercy House for Emergency Shelter Operations and Services for Individuals in the North Service Planning Area for the term of October 15, 2022, to June 30, 2024, for an amount not to exceed $300,000.

    iii.   Friendship Shelter for Emergency Shelter Operations and Services for Individuals in the South Service Planning Area for the term of October 15, 2022, to June 30, 2024, for an amount not to exceed $350,000.

    iv.   Pathways of Hope for Emergency Shelter Operations and Services for Families in the North Service Planning Area for the term of October 15, 2022, to June 30, 2024, for an amount not to exceed $450,000.

    v.   Illumination Foundation for Emergency Shelter Operations and Services for Families in the North and Central Service Planning Area for the term of October 15, 2022, to June 30, 2024, for an amount not to exceed $450,000.

    vi.   Mercy House for Emergency Shelter Operations and Services for Families in the Central Service Planning Area for the term of October 15, 2022, to June 30, 2024, for an amount not to exceed $500,000.

    vii.   Family Assistance Ministries for Emergency Shelter Operations and Services for Families in the North Service Planning Area for the term of October 15, 2022, to June 30, 2024, for an amount not to exceed $400,000.

Continuum of Care (CoC) Board Election
Zulima Lundy, Director of Operations,
Office of Care Coordination

Business Calendar – Item #2

CoC Board Election – ESG Representative

- **April 2022** – The Office of Care Coordination was notified by Albert Ramirez, who was elected to the CoC Board as the Emergency Solutions Grant (ESG) Program Funded Agency/ Recipient Agency Representative for the term of January 1, 2022, through December 31, 2023, of his resignation from the City of Anaheim and Orange County CoC involvement.

- **June 27, 2022** – The Office of Care Coordination on behalf of the Orange County CoC provided email communication with details to the CoC Board Nomination Process Overview webinar.

  - The webinar was for CoC General Members to be informed on the details of the CoC Board nomination and election process.

- **June 30 to July 15, 2022** – Nominations were accepted for the ESG Program Funded Agency/Recipient Agency representative.

Business Calendar – Item #2

CoC Board Election – ESG Representative

- **August 1 to 8, 2022** – The voting period for the CoC General Membership was open.

- **August 11, 2022** – The Office of Care Coordination met with the CoC Nominating Committee to confirm the recommended candidate for ratification by the CoC Board.

- By ratifying the results from the 2022 CoC Board election, the Orange County CoC Board will appoint Nishtha Mohendra to the Emergency Solutions Grant (ESG) Program Funded Agency/Recipient Agency Seat vacancy to serve for the remainder of the term previously assigned, form September 1, 2022, through December 31, 2023.

Business Calendar – Item #2

CoC Board Election – Annual Process

- The Collaborative Applicant is seeking support from the Orange County CoC Board to:

  - Conduct the annual review of the CoC Governance Charter to make necessary updates and ensure compliance with U.S. Department of Housing and Urban Development (HUD) and Homeless Emergency Assistance and Rapid Transition to Housing (HEARTH) regulations

  - Begin the annual process for the CoC Board Election as detailed in the CoC Governance Charter for seats expiring on December 31, 2022.

Recommended Actions

a. Ratify election of Nishtha Mohendra as the candidate for the Emergency Solutions Grant (ESG) Program Funded Agency/Recipient Agency Seat Representative to the CoC Board.

b. Establish an Ad Hoc to support with the annual review of the CoC Governance Charter and the CoC Board Election process, inclusive of nominating and recommending candidates for ratification, and bring recommendations to the CoC Board.

FY 2022 CoC Notice of Funding Opportunity (NOFO)
Zulima Lundy, Director of Operations, Office of Care Coordination

Business Calendar – Item #3

FY 2022 CoC Notice of Funding Opportunity (NOFO)

NOFO Release

- The annual CoC NOFO Competition was released by the U.S. Department of Housing and Urban Development (HUD) on August 1, 2022.

Funding Available in the NOFO:

- CoC Program – $2,662,000,000
- Domestic Violence (DV) Bonus – $52,000,000
- Youth Homelessness Demonstration Program (YHDP) – $80,000,000

Funding Available to the Orange County CoC:

- Estimated Annual Renewal Demand (ARD) - $29,942,953
- DV Bonus - $1,695,433
- CoC Bonus - $1,497,148
- CoC Planning - $898,289

Application Due Date: September 30, 2022, at 5:00 p.m. PDT

FY 2022 CoC Notice of Funding Opportunity (NOFO)

HUD's Homeless Policy Priorities

1. Ending homelessness for all persons.
2. Using a Housing First approach.
3. Reducing unsheltered homelessness.
4. Improving system performance
5. Partnering with housing, health, and service agencies.
   - CoCs work closely with public and private healthcare organizations and assist program participants to receive primary care, receive housing-related services, and obtain medical insurance to address healthcare needs.
   - CoCs partner closely with Public Housing Authorities (PHAs) and state and local housing organizations to utilize coordinated entry, develop housing units, and provide housing subsidies to people experiencing homelessness.
   - CoCs partner with local workforce development centers to improve employment opportunities.
6. Promoting racial equity.
7. Improving assistance to LGBTQ+ individuals.
8. Involving persons with lived experience.
9. Increasing affordable housing supply.

Business Calendar – Item #3

FY 2022 CoC Program Notice of Funding Opportunity (NOFO)

Project Priority Listing and Tiering

- HUD will continue the Tier 1 and Tier 2 funding selection process.
  - **Tier 1** is equal to 95 percent of the CoC's ARD. For the Orange County CoC Tier 1 is equal to $28,445,805.35.
  - **Tier 2** is the difference between Tier 1 and the maximum amount of renewal, reallocation, and CoC Bonus funds that a CoC can apply for but does not include CoC Planning Grant or projects selected with DV Bonus funds.

- If a project application straddles the Tier 1 and Tier 2 funding line, HUD will conditionally select the project up to the amount of funding that falls within Tier 1.

- All New and Renewal Project Applications must be ranked and approved by the CoC Board as recommended by CoC NOFO Ad Hoc.

- The CoC NOFO Ad Hoc will recommend then ranking of the approved New and Renewal Project Applications in either Tier 1 or Tier 2 as described on pages 13 through 15 of the FY 2022 CoC Program NOFO.

Business Calendar – Item #3

FY 2022 CoC Notice of Funding Opportunity (NOFO)

- The timeline below details the local dates for the Orange County CoC activities, including submittal of new projects proposal and renewal project application submittals, as well as HUD deadlines.

DATE	ACTIVITY
August 15, 2022	• Release of FY2022 CoC Renewal Projects Application • Release of FY2022 RFP for CoC Bonus, DV Bonus and Reallocation Projects
August 31, 2022	All project applications submitted to CoC (per HUD 30 days before deadline). • CoC Renewal Project Applications **due at 12:00 p.m. PDT**. • CoC Bonus, DV Bonus and Reallocation Project Proposals **due at 2:00 p.m. PDT**.
September 15, 2022	Agencies notified in writing of inclusion of project acceptance, rejection, reduction and/or ranking by the Orange County CoC (per HUD 15 days before deadline).
September 28, 2022	Consolidated Application posted on website for community review (per HUD 2 days before application submission).
September 30, 2022	CoC NOFO Submission Deadline to HUD per HUD guidelines

Business Calendar – Item #3

CoC Renewal Funding – Scoring and Rating Criteria

- The Office of Care Coordination as the Collaborative Applicant met with the CoC NOFO Ad Hoc and HMIS Lead Agency to review and determine the recommended scoring and rating criteria, funding priorities, and reallocation funding strategies.

- On August 18, 2022, the proposed scoring and rating criteria, including project performance measures and thresholds, were presented to CoC-Funded agencies for feedback and discussion.

- Following the meeting with CoC-Funded agencies the CoC NOFO Ad Hoc reviewed the scoring and rating criteria for the CoC renewal projects based on the feedback provided.

Business Calendar – Item #3

CoC Renewal Funding – Project Performance Measures

- Project Performance Reports are pulled every 6 months for each project type, and are available at ochmis.org > Reports > Project Performance Reports

  - Permanent Supportive Housing: 2/1/21 – 1/31/22
  - Rapid Re-Housing: 3/1/21 – 2/28/22
  - Transitional Housing: 4/1/21 – 3/31/22
  - Average DQ Measure: 1/1/22 – 3/31/22

- Data Quality Report Cards are published quarterly and are available at ochmis.org > Reports > Data Quality Report Cards

- Agencies are notified via email and during the HMIS User Meeting when the Project Performance and Data Quality Reports have been published

- Project Performance Reports and thresholds for the measures are discussed at the Data and Performance Management meeting

FY 2022 Continuum of Care (CoC) Notice of Funding Opportunity (NOFO) - Project Performance

Below are the measures and point allocations to be used for the evaluation of the CoC Renewal Projects during the FY2022 CoC NOFO. The Project Performance Measures are based on the Permanent Supportive Housing and Rapid Rehousing reports published on April 2022 and May 2022 by 2-1-1 Orange County (211OC), HMIS Lead. In addition, the Average Data Quality Score from Quarter 1 of the 2022 HMIS Data Quality Report Cards will be included in the analysis. The CoC NOFO Ad Hoc has reviewed and will recommend the performance measures and thresholds below to be included in this analysis.

Permanent Supportive Housing										
	Average Data Quality	Entries from Homelessness	Average Days Until Permanent Housing Placement	Increased Income - Stayers	Increased Income - Leavers	Returns to Homelessness	Unit Utilization	Stabilized in Permanent Housing	Successful Coordinated Entry System Referrals	Days Between Coordinated Entry System Match and Enrollment
Threshold	Greater than or equal to 98%	100%	Less than or equal to 30 days	Greater than or equal to 65%	Greater than or equal to 45%	Less than or equal to 7%	Greater than or equal to 95%	Greater than or equal to 93%	Greater than or equal to 50%	Less than or equal to 45 days
Met Threshold	12	13	13	7	9	14	14	12	3	3
Within 10% of Threshold[1]	6	6.5	6.5	3.5	4.5	7	7	6	1.5	1.5
More than 10% from Threshold	0	0	0	0	0	0	0	0	0	0

Rapid Rehousing									
	Average Data Quality	Entries from Homelessness	Average Days Until Permanent Housing Placement	Increased Income - Stayers	Increased Income - Leavers	Successful Exits	Returns to Homelessness	Successful Coordinated Entry System Referrals	Days Between Coordinated Entry System Match and Enrollment
Threshold	Greater than or equal to 98%	100%	Less than or equal to 30 days	Greater than or equal to 40%	Greater than or equal to 44%	Greater than or equal to 80%	Less than or equal to 7%	Greater than or equal to 50%	Less than or equal to 14 days
Met Threshold	12	14	15	10	12	16	15	3	3
Within 10% of Threshold	6	7	7.5	5	6	8	7.5	1.5	1.5
More than 10% from Threshold	0	0	0	0	0	0	0	0	0

[1] Projects will receive half points for measures calculated in days if the project's score is within 3 days of the threshold.

Business Calendar – Item #3

CoC Renewal Funding – Project Performance Measures

Average Data Quality

The percentage of all Universal Data Elements required by HUD that have responses, excluding missing responses and data issues.

- Threshold: 98%
- Threshold Source: D & PM Committee

- Average Performance:
  - PSH: 100%
  - RRH: 98%

Entries from Homelessness

The percentage of Head of Households entering from homeless situations (including transitional housing). "Neutral" entries are excluded from the measure.

- Threshold: 100%
- Threshold Source: HUD

- Average Performance:
  - PSH: 99%
  - RRH: 99%

CoC Renewal Funding – Project Performance Measures

Average Days until Permanent Housing Placement

The number of days between the Head of Households Project Start Date and their Housing Move-in Date.

- Threshold: Within 30 days
- Threshold Source: NAEH

- Average Performance:
  - PSH: 13 Days
  - RRH: 24 Days

Stayers with Increased Income

The percentage of adults with increased income who were active in the project at the end of the reporting period with a length of stay of at least one year.

- Threshold:
  - PSH: 65%
  - RRH: 40%
- Threshold Source:
  - PSH: D & PM Committee
  - RRH: 2018 NOFA Ad Hoc

- Average Performance:
  - PSH: 69%
  - RRH: 51%

CoC Renewal Funding – Project Performance Measures

Leavers with Increased Income

The percentage of adults with increased income who exited during the reporting period.

- Threshold:
  - PSH: 45%
  - RRH: 44%

- Threshold Source:
  - PSH: D & PM Committee
  - RRH: 2019 NOFA Ad Hoc

- Average Performance:
  - PSH: 54%
  - RRH: 56%

Returns to Homelessness

The percentage of clients that exited to permanent housing in the last two years and later returned to a project targeting homeless clients in HMIS

- Threshold:
  - PSH: 7%
  - RRH: 7%
- Threshold Source: D & PM Committee

- Average Performance:
  - PSH: 6%
  - RRH: 10%

CoC Renewal Funding – Project Performance Measures

Days Between CES Match and Enrollment

Average number of days between the date the household was matched to a housing opportunity and the date the household was accepted into the housing project.

- Threshold:
  - PSH: <= 45 Days
  - RRH: <= 14 Days
- Threshold Source: D & PM Committee

- Average Performance:
  - PSH: 56 Days
  - RRH: 22 Days

Successful CES Referrals

Percentage of CES referrals to a housing project that resulted in an enrollment in the housing project.

- Threshold:
  - PSH: >= 50%
  - RRH: >= 50%
- Threshold Source: D & PM Committee

- Average Performance:
  - PSH: 55%
  - RRH: 52%

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CoC Renewal Funding – Project Performance Measures

Stabilized in Permanent Housing – PSH Only

The percentage of clients that remained in PSH at the end of the reporting period or exited to a permanent housing situation during the reporting period. "Neutral" destinations are excluded from the measure.

- Threshold: 93%
- Threshold Source: D & PM Committee

- Average Performance: 98%

Unit Utilization – PSH Only

The number of bed nights provided during the reporting period divided by the possible bed/unit nights provided.

- Threshold: 95%
- Threshold Source: D & PM Committee

- Average Performance: 95%

CoC Renewal Funding – Project Performance Measures

Successful Exits – RRH Only

The percentage of exits to permanent housing destinations, excluding "neutral" destinations.

- Threshold: 80%
- Threshold Source: NAEH

- Average Performance: 90%

Business Calendar – Item #3

CoC Renewal Funding Rating and Scoring Criteria

- The scoring criteria below was created and revised by the CoC NOFO Ad Hoc to rate and rank all CoC renewal projects as part of the annual CoC grant application for the Orange County CoC.

Scoring Criteria	Description	Calculated Measure	Maximum Points
Administrative Review	The Office of Care Coordination will complete an administrative review of the agency and submitted materials for the renewal project applications.	• Technical Requirements • Document Presentation Requirements • Timeliness • FY2022 Intent to Renew Survey • Exhibit 1 through 4, and Attachments 1 through 3.	5
Project Performance	Data Quality and Project Performance Measures as approved by the CoC Board	• Reference page 3 of FY2022 CoC Program NOFO Rating and Ranking Criteria • Exhibit 5: Project Information Form	40
Project Effectiveness	Evaluation of the project applicant's performance, including meeting the plans and goals established in the initial application as amended and project cost effectiveness	• Exhibit 6: Project Effectiveness • Project Description from E-Snaps • Latest completed Annual Performance Report (APR)	18

CoC Renewal Funding Rating and Scoring Criteria

Coordinated Entry System Participation	Evaluation of project's participation in the Coordinated Entry System and description in the project's application use of the Coordinated Entry System	• Exhibit 5: Project Information Form • Project Description from E-Snaps	10
Housing First and/or Low Barrier Implementation	Evaluation of the project's implementation of the Housing First principles. This includes no preconditions or barriers to entry except as required by funding sources, provision of necessary supports to maintain housing and prevent a return to homelessness.	• Exhibit 5: Project Information For • Project Description from E-Snaps • Review of Attachment 8 - Project's policies and procedures supporting Housing First Model operations	10
Unspent funds	Review of unspent funding in last 3 grant terms. • Unspent funds will be compared to the annual renewal amount (ARA)	• Unspent funds under 5% of ARA will be awarded 5 Points • Unspent funds between 5-10% of ARA will be awarded 3 points • Unspent funds over 10% ARA will be awarded 0 points	5
Equity, Access and Inclusion	Evaluation of the project's equitable service access for individuals and families, including in BIPOC and LGBTQ+ communities. Evaluation of the project applicant's involvement of persons with lived experience in the design and implementation of the project.	• Project Description from E-Snaps • Attachment 7: Equity, Access and Inclusion	12
Total Points			**100 Maximum Points Possible**

Business Calendar – Item #3

Reallocation Strategy

- In effort to promote the most effective projects and recommend projects that improve system performance in the CoC Program NOFOs, the CoC NOFO Ad Hoc in partnership with the HMIS Lead and Collaborative Applicant discussed the importance of a reallocation strategy to be used year over year.

- The CoC NOFO Ad Hoc recommends approving a reallocation strategy for reallocating funding from CoC Renewal Projects that have a project performance score of less than 60% during two (2) CoC NOFO funding cycles.

- If approved, the recommendation would be applicable for the FY2022 CoC Program NOFO and ongoing competitions.

- The proposed recommendation will serve as a warning to low performing projects during this FY2022 CoC Program NOFO cycle on the need to improve and will facilitate reallocation conversations on an ongoing basis.

- The applicant agency will also receive technical assistance from the Collaborative Applicant and HMIS Lead after the first year the project performance score is less than 60%.

- **Note: this will not affect any renewal project during the FY2022 CoC Program NOFO.**

CoC Bonus, DV Bonus and Reallocation Funding

- Due to a HUD's expedited timeline for the FY2022 CoC Program NOFO, the Office of Care Coordination worked to streamline the process for submitting proposals for new projects in response to the CoC Bonus, DV Bonus and Reallocation Funding, resulting in the release of a single Request for Proposals (RFP).

- Acknowledging the expedited timeline, the CoC Board is being asked to retroactively approve the issuance of the following RFP and funding priorities for both the CoC Bonus and Reallocation and DV Bonus projects.

CoC Bonus, Domestic Violence (DV) Bonus, and Reallocation Projects Request for Proposals

- On August 15, 2022, the County of Orange on behalf of the Orange County CoC made available the FY 2022 Request for Proposals for CoC Bonus, Domestic Violence Bonus and Reallocation Projects on the FY 2022 CoC NOFO webpage.

  - ❖ Bid Starts: August 15, 2022, at 7:40 p.m. (PDT)

  - ❖ Bid Deadline: August 31, 2022, at 2:00 p.m. (PDT)

Business Calendar – Item #3

CoC Bonus, DV Bonus and Reallocation Funding Scoring Criteria

- The RFP and funding priorities were presented to the CoC NOFO Ad Hoc for review and input following the issuance of the RFP. The CoC NOFO Ad Hoc provided input and concurrence on the process, including the scoring and rating criteria

	Criterion	Points	Description of basis for assigning points
1	CoC Participation	Up to 10 points	• Applicant has demonstrated participation and involvement in the Orange County CoC and core activities of the CoC, such as Point In Time Count and Housing Inventory Count. • Applicant participates in the local HMIS and completes timely and curate data submissions, as requested. • Applicant participates in the local CES.
2	Capacity of Applicant and Partner	Up to 10 points	• Past and current relevant experience in providing housing and services related to those in this solicitation, including evaluation of current and similar project types • Past and current relevant experience in effectively utilizing federal funds and performing the activities proposed in the application, including, administrative, financial, and programmatic components
3	Applicant Service Experience and Approach	Up to 20 points	• Applicant has demonstrated experience in working with target population to quickly secure housing, make connections to supportive services, and promote housing stability. • Applicant described service delivery approach for serving people with severe service needs. • Applicant described service delivery approach to serving undeserved communities. • Applicant described data driven approach to service delivery.

CoC Bonus, DV Bonus and Reallocation Funding Scoring Criteria

4	Involving Persons with Lived Experience	Up to 10 points	- Applicant has a member on Board of Director's with current and/or past experience of homelessness. - Applicant ensures perspectives of people with lived experience of homelessness are meaningfully and intentionally integrated into the decision-making process. - Applicant practices meaningful involvement of people with lived experience in the delivery of services.
5	Proposed Project-Service Plan and Supportive Services	Up to 25 points	- Proposed project, including service plan and supportive services, is appropriate for the household type and/or subpopulation. - Proposed project includes strategies to assist participants to obtain and remain in permanent housing, increase their employment and/or income and maximum their ability to live independently. - Proposed project will implement a Housing first, client-centered approach and evidence-based practices in program operations. In order to receive full points, applicants must clearly describe the evidence-informed practices that the project will use in policies, procedures, and operations. - Proposed project will have tailored approach to serve people with severe service needs and undeserved communities. - Proposed project will aim to leverage housing resources and/or health care resources.

CoC Bonus, DV Bonus and Reallocation Funding Scoring Criteria

6	Outcomes	Up to 10 points	• Proposed performance outcomes (not outputs) that will be achieved by the project and how data will be used to measure those outcomes and determine success. • Proposed performance outcomes should focus on participants housing placement and permanent housing retention, as well as improved quality of life, rather than measuring the amount or types of services provided (not outputs).
7	Project Readiness	Up to 5 points	• Estimated schedule for the proposed project to begin operations, including housing services and supportive services activities. Full points will be given to projects that can begin soon after grant is awarded.
8	Budget and Match	Up to 10 points	• Budget is reasonable for type of project proposed, total number of households and participants to be served and clearly articulated. • Applicant is able to provide the required match of at least 25% is included and documented. • Applicant is able to demonstrate how leverage housing resources and/or health care resources contribute to the overall budget of the project proposed.
9	Bonus Points	Up to 15 points	• Leverage Housing Resources – up to 5 bonus points will be provided to proposed projects that demonstrate it will provide housing subsidies or subsiding housing units not currently funded through the CoC or Emergency Solutions Grant (ESG) Program for at least 25 percent of the program participants anticipated to be served by the project. • Leveraging Healthcare Resources – up to 5 bonus points will be provided to proposed projects that demonstrates the use of healthcare resources to help individuals and families experiencing homelessness. • Individuals and Adult Only Households – up to 5 bonus points will be provided to proposal projects that primarily serve (75% or more) individuals and adult only households and increases access to available housing resources.[1]

1 Only applies to CoC Bonus and Reallocation projects

Business Calendar – Item #3

Coordinated Entry System Lead DV Bonus Application

- During a meeting of the CoC NOFO Ad Hoc, the Office of Care Coordination as the CES Lead for the Orange County CoC offered consideration for the submittal of a Supportive Services Only – Coordinated Entry System (SSO-CES) application.

  - The proposed application amount is $200,000 to $250,000 as part of the projects to be included in the Project Priority List and under the DV Bonus.

  - The Office of Care Coordination committed to issuing an RFP to select a DV provider to be a Coordinated Entry System Administrator for a DV CES, similar to the Individual and Family CES leads currently operating and working to further develop what that process would like in in partnership with the DV providers.

- The CoC NOFO Ad Hoc was supportive of the SSO-CES project application and is recommending one be completed.

Business Calendar – Item #3

FY2022 CoC Notice of Funding Opportunity (NOFO)

- The CoC Board is being asked to take action on recommendations relating to the previously described funding types as part of the FY2022 CoC NOFO:

  o CoC Renewal Funding

  o CoC Bonus and Reallocation Funding

  o DV Bonus Funding

Recommended Actions

a. CoC Renewal Funding

    i. Approve the Scoring and Rating Criteria for FY 2022 CoC Renewal Projects, including the project performance measures, thresholds and point allocation.

    ii. Approve the Reallocation Strategy for reallocating CoC Renewal Projects funding that have a project performance score of less than 60 percent during two CoC NOFO funding cycles for the FY2022 CoC NOFO and ongoing competitions.

Business Calendar – Item #3

Recommended Actions

b.   CoC Bonus and Reallocation

   i.   Retroactive approval to issue Request for Proposals to solicit new projects to be funded by CoC Bonus and/or Reallocation funding, including Permanent Housing - Rapid Rehousing and Permanent Supportive Housing project types.

   ii.   Approve the Scoring and Rating Criteria for the CoC Bonus and Reallocation as detailed in the Request for Proposals, including bonus points.

   iii.   Establish a non-conflicted review panel to evaluate proposals received in response to the Request for Proposals.

Business Calendar – Item #3

Recommended Actions

c.   Domestic Violence (DV) Bonus

   i.   Retroactive approval to issue Request for Proposal solicit new projects to be funded by DV Bonus funding, including Permanent Housing – Rapid Rehousing projects and Joint Transitional Housing and Permanent Housing – Rapid Rehousing project types.

   ii.   Approve the Scoring and Rating Criteria for the DV Bonus as detailed in the Request for Proposals.

   iii. Establish a non-conflicted review panel to evaluate proposals received in response to the Request for Proposals.

   iv.   Recommend the Coordinated Entry System Lead to apply for a Supportive Services Only – Coordinated Entry System project to be funded by the DV Bonus in an amount not to exceed $250,000.

FY 2022 CoC Supplemental to Address Unsheltered and Rural Homelessness Notice of Funding Opportunity (Special NOFO) Update

Zulima Lundy, Director of Operations,

Office of Care Coordination

Business Calendar – Item #4

CoC Special NOFO to Address Unsheltered Homelessness Update

- The Continuum of Care Supplemental to Address Unsheltered and Rural Homelessness Notice of Funding Opportunity (CoC Special NOFO) was released by the U.S. Department of Housing and Urban Development (HUD) on June 22, 2022.

- The Orange County CoC is eligible to apply for $19,846,820 during the CoC Special NOFO, through the Unsheltered Homelessness Set Aside funding.

- Eligible project types include:
  - ❖ Permanent Housing (Rapid Rehousing and Permanent Supportive Housing)
  - ❖ Joint Transitional Housing and Rapid Rehousing
  - ❖ Supportive Services Only – Coordinated Entry
  - ❖ Supportive Services Only – Non-Coordinated Entry
  - ❖ Homeless Management Information System

Business Calendar – Item #4

CoC Special NOFO to Address Unsheltered Homelessness Update

Webpage – https://www.ochealthinfo.com/cocspecialnofo

Timeline – details the local dates for the Orange County CoC activities, including submittal of new projects proposal, as well as HUD deadlines.

DATE	ACTIVITY
August 9, 2022	Release of FY2022 Request for Proposals (RFP) for CoC Special NOFO
September 7, 2022	All project proposals submitted to CoC by **12:00 p.m. PDT**.
September 20, 2022	Deadline for project applications to be submitted to the CoC. (per HUD 30 days before deadline)
October 5, 2022	Deadline for project applicants to receive notification whether their project application(s) will be accepted and ranked on the CoC Priority Listing, rejected, or reduced by the CoC. (Per HUD 15 days before deadline)
October 17, 2022	Consolidated Application to be posted for CoC. (Per HUD 2 days before deadline)
October 20, 2022	CoC Special NOFO Submission deadline per HUD guidelines

Business Calendar – Item #4

CoC Plan – Listening Sessions

- As part of the CoC Special NOFO application process, CoCs are tasked with developing a CoC plan for serving individuals and families experiencing homelessness with severe service needs (CoC Plan).

- Listening sessions will provide an overview of the CoC Plan requirements as outlined in the CoC Special NOFO application and allow space for recommendations for specific components of the plan to be developed.

Business Calendar – Item #4

CoC Plan – Listening Sessions

Session 1 – Leveraging Housing and Healthcare Resources
Date: Tuesday, August 23, 2022
Time: 1:00 p.m. – 2:00 p.m.
Meeting Link: Click here
Access Code: 2464 748 9277
Password: specialNOFO

Session 2 – Current Strategy to Identify, Shelter and House Individuals and Families Experiencing Unsheltered Homelessness
Date: Thursday, September 1, 2022
Time: 2:00 p.m. - 3:00 p.m.
Meeting Link: Click here
Access Code: 2451 564 8562
Password: specialNOFO

Session 3 - Updating Strategy to Identify, Shelter and House Households Experiencing Unsheltered Homelessness and Prioritizing Households Experiencing or with Histories of Unsheltered Homelessness
Date: Wednesday, September 7, 2022
Time: 1:00 p.m. – 2:00 p.m.
Meeting Link: Click here
Access Code: 2467 346 3741
Password: specialNOFO

Session 4 - Involving individuals with Lived Experience of Homelessness and Supporting Underserved Communities and Equitable Development
Date: Tuesday, September 13, 2022
Time: 12:30 p.m. – 1:30 p.m.
Meeting Link: Click here
Access Code: 2450 172 7559
Password: specialNOFO

Newly Scheduled!
Session 5 – Recommendations Towards Previous Topics
Date: Friday, September 16, 2022
Time: 12:30 p.m. – 1:30 p.m.
Meeting Link: Click here
Access Code: 2458 890 0974
Password: specialNOFO

We hope you will join and provide your recommendations!
Please note, there is no registration required for these listening sessions.

CalOptima Presentation on Draft Investment Plan for Housing and Homelessness Incentive Program (HHIP)

Sarah Nance, Sr. Project Manager

Jasmin Awadallah, Program Manager

Population Health Management

Housing and Homeless Incentive Program (HHIP) Update

August 24, 2022

Sarah Nance, Sr. Project Manager

Jasmine Awadallah, Program Manager

Population Health Management

Our Mission

To serve member health with excellence and dignity, respecting the value and needs of each person.

Our Vision

By 2027, remove barriers to health care access for our members, implement same-day treatment authorizations and real-time claims payments for our providers, and annually assess members' social determinants of health.

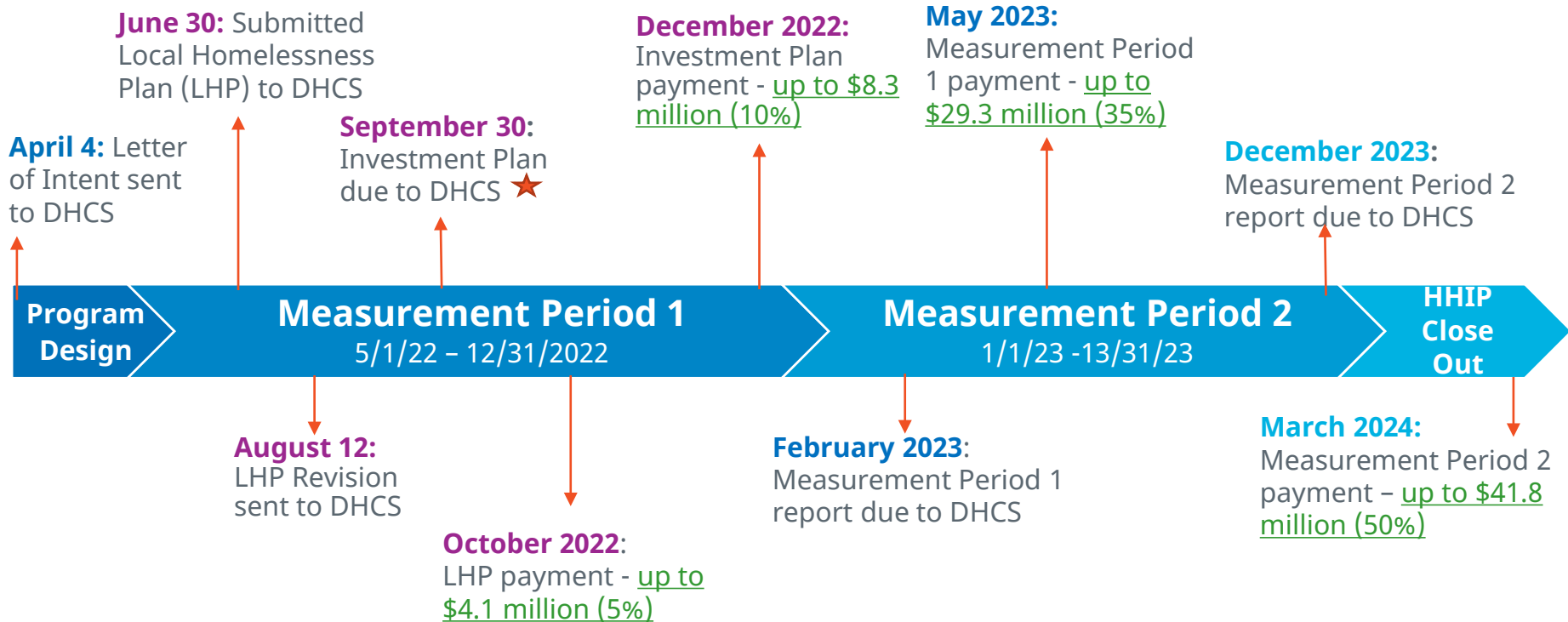# Refresh: CalOptima Health's Homeless Health Efforts & CalAIM

○ Homeless Health Initiatives

- In 2019, the Board of Directors allocated $100m to increase access to healthcare and housing support services for unhoused individuals. Programs include Clinical Field Teams, Homeless Clinic Access Program, Homeless Response Team & other efforts.

○ California Advancing and Innovating Medi-Cal (CalAIM)

- Enhanced Care Management (ECM)

- Housing-related Community Supports for Members

Housing Transition Navigation	Housing Tenancy and Sustaining Services	Short-Term Post-Hospitalization Housing
Housing Deposits	Recuperative Care (Medical Respite)	Day Habilitation Programs

HHIP Basics

○ MCPs are eligible to receive incentives as part of a one-time cash infusion from DHCS

- Orange County can receive up to $83,755,557
- Funds must be earned by March 2024
- Funds can be spent after March 2024

○ MCPs are expected to work closely with all applicable local partners

○ Intended to support delivery and coordination of health and housing services for members by:

- Rewarding MCPs for developing capacity and partnerships to connect members to needed housing services; and
- Incentivizing MCPs to take an active role in reducing and preventing homelessness.

HHIP Timeline

June 30: Submitted Local Homelessness Plan (LHP) to DHCS

December 2022: Investment Plan payment - up to $8.3 million (10%)

May 2023: Measurement Period 1 payment - up to $29.3 million (35%)

April 4: Letter of Intent sent to DHCS

September 30: Investment Plan due to DHCS ★

December 2023: Measurement Period 2 report due to DHCS

Program Design > **Measurement Period 1** 5/1/22 – 12/31/2022 > **Measurement Period 2** 1/1/23 -13/31/23 > **HHIP Close Out**

August 12: LHP Revision sent to DHCS

February 2023: Measurement Period 1 report due to DHCS

March 2024: Measurement Period 2 payment – up to $41.8 million (50%)

October 2022: LHP payment - up to $4.1 million (5%)

CalOptima Health

Target Population

○ All Medi-Cal members at risk of, have recently been, or are currently experiencing homelessness:

- An individual or family who lacks adequate nighttime residence;

- An individual or family with a primary residence that is a public or private place not designed or ordinarily used for habitation;

- An individual or family living in a shelter;

- An individual exiting an institution into homelessness;

- An individual or family who will imminently lose housing in next 30 days;

- Unaccompanied youth and homeless families and children and defined as homeless under other federal statutes;

- Individuals fleeing domestic violence.

Definition, as provided in Section 91.5 of Title 24 of the Code of Federal Regulations (CFR)

CalOptima Health

HHIP Priority Area 1

Priority 1: Partnerships and capacity to support referrals for services

1.1 Engagement with CoC, including, but not limited to: Attending CoC meetings, joining the CoC board, a subgroup or workgroup or attending a CoC webinar

1.2 Connection and integration with the local Coordinated Entry System *Priority Measure

 1.3 Identifying and addressing barriers to providing medically appropriate and cost-effective housing-related Community Supports services or other housing-related services to MCP members who are experiencing homelessness

1.4 Partnerships with counties, COC, and organizations that deliver housing services (i.e., interim housing, rental assistance, supportive housing, outreach, prevention/diversion) with which the MCP has a data sharing agreement allowing for timely exchange of information and member matching *Priority Measure

1.5 Data sharing agreement with county MHPs and DMC-ODS (if applicable)

1.6 Partnerships and strategies the MCP will develop to address disparities and equity in service delivery, housing placements, and housing retention

1.7 Lessons learned from development and implementation of the Investment Plan (IP)

HHIP Priority Area 2

Priority 2: Infrastructure to coordinate and meet member housing needs

2.1 Connection with street medicine team providing healthcare for individuals who are homeless *Priority Measure

2.2 MCP connection with the local Homeless Management Information System (HMIS) *Priority Measure

2.3 MCP process for tracking and managing referrals for the housing-related Community Supports it is offering during the measurement period, which may include:
     1.Housing Transition Navigation
     2. Housing Deposits
     3. Housing Tenancy and Sustaining Services
     4. Recuperative Care
     5. Short-Term Post-Hospitalization Housing
     6. Day Habilitation Programs

HHIP Priority Area 3

Priority 3: Delivery of services and member engagement

3.1 Percent of MCP Members screened for homelessness/risk of homelessness

3.2 MCP Members who were discharged from an inpatient setting or have been to the emergency department for services two or more times in a 4-month period who were screened for homelessness or risk of homelessness

3.3 MCP members experiencing homelessness who were successfully engaged in ECM

3.4 MCP members experiencing homelessness receiving at least one housing-related Community Support, including:
1. Housing Transition Navigation
2. Housing Deposits
3. Housing Tenancy and Sustaining Services
4. Recuperative Care
5. Short-Term Post-Hospitalization Housing
6. Day Habilitation Programs

3.5 MCP Members who were successfully housed *Priority Measure

3.6 MCP Members who remained successfully housed *Priority Measure

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System Challenges

○ Lack of data integration/data sharing on the service continuum

○ Program enrollment

- Not all members connected with CES and not all individuals in CES are CalOptima Health members or connected with healthcare

○ Affordable housing inventory continues to be limited

○ Resources for CBOs/providers are finite

- Significant strategic investment is needed to build capacity
- Currently not enough capacity in the community to expand Community Supports and ECM to the necessary scale

CalOptima Health

Proposed Investment Plan

INITIAL INVESTMENT PRIORITIES		
Partnerships & capacity to support referrals for services	Infrastructure to coordinate & meet member housing needs	Delivery of services and member engagement
• Discharge planning and healthcare navigation for unhoused individuals leaving inpatient care and ED settings • CoC support - Annual PIT and lived experience advisory committee • Connect and better integrate with HMIS	• Landlord incentives and marketing plan to increase housing access/availability • Service hubs in each service planning area that would include connection housing providers, healthcare, ECM, Community Support and BH/SUD services	• Community grants to address homelessness among underrepresented populations (e.g., LGBTQ+, families, TAY) • Street medicine when/where needed • Member experience research and real-time feedback systems

POTENTIAL FUTURE INVESTMENTS
• Affordable housing and shelter project gap funding • Flexible funding to reduce barriers to obtaining and maintaining permanent housing • Recuperative Care/PACE center for unhoused seniors

HMIS: Homeless Management Information System
PIT: Point in Time Count
PACE: Program of All-Inclusive Care for the Elderly

CalOptima Health

Community Input Questions

- Of our proposed initial investment priorities, what do you feel is most important and relevant for OC?

- Of the future potential investment priorities, what do you feel is most important and relevant for OC?

- What are the most critical needs, challenges and barriers for unhoused individuals in OC?

- What about for the healthcare, homeless services and housing providers that serve them?

Key Dates and Plan Socialization

○ Past events
  - CalOptima Health's Joint Member/Provider Advisory Committees – 8/12
  - HHIP Listening Session – 8/12
  - Orange County Commission to End Homelessness – 8/17

○ Upcoming events
  - CalOptima Health's OneCare Connect Member Advisory Committee – 8/25
  - CalOptima Health's Board of Directors – 9/1
  - Submission of final Investment Plan to DHCS – 9/30

○ Community Input Survey

Link to brief survey including these questions and a copy of proposed investment plan to be made available after the meeting or via CalOptima Health's Community Announcements
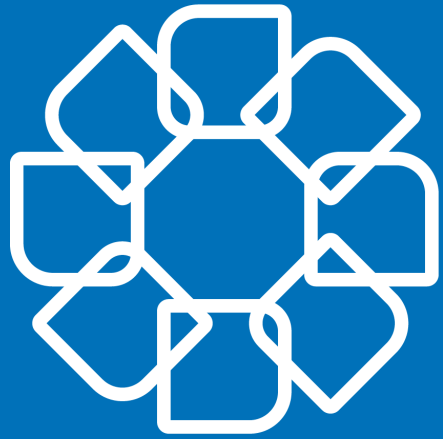
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Continuum of Care (CoC) Veterans Committee

Zulima Lundy, Director of Operations,

Office of Care Coordination

Business Calendar – Item #6

CoC Veterans Committee

- At the May 2022 CoC Board Meeting, when reviewing the 2022 Orange County Point In Time (PIT) Count veteran data, the creation of a veterans committee was recommended to discuss the next steps for veterans after reviewing the PIT veteran data.

- The purpose of this committee will provide coordinated emphasis on the issue of veteran homelessness, review veteran homelessness data, and coordinate the effort to end Veteran homelessness.

Recommended Action

a. Establish a committee focused on ending homelessness for veterans in Orange County.

OC Affordable Housing Impact Study

Dr. Emily Owens, Livable Cities Lab and the University of California, Irvine (UCI) School of Social Ecology

OC Affordable Housing Impact Study

Resources

- Data Summary: The Impact of Affordable Housing on Housing & Crime in Orange County study can be found at https://cpb-use2.wpmucdn.com/sites.uci.edu/dist/5/4337/files/2021/03/LCL-22-Impact-Study.pdf?_sm_au_=iVVRWH2JP821032P7qBfJK0CNRBH2

- Press Conference: The 2022 Impact Study presentation recording can also be referenced for viewing and can be found at: https://www.youtube.com/watch?v=MvKjcS6M3CI

Next Meetings:

Special Meeting: Wednesday, September 14, 2022, at 1:30 p.m. – 3 p.m.

Regular Meeting: Wednesday, September 28, 2022, from 2 p.m. – 4 p.m.