ORANGE COUNTY
CONTINUUM OF CARE BOARD
MEETING
Wednesday, August 24, 2022
2:00 p.m. – 4:00 p.m.

Location:

County Administration South (CAS) Building

Conference Center

425 West Santa Ana Blvd. Room 104/106

Santa Ana, CA 92701-4599

Click Here for parking information

AGENDA

Board Members

Matt Bates, City Net [Secretary]
Judson Brown, City of Santa Ana
Nikki Buckstead, Family Solutions Collaborative
Donald Dermit, The Rock Church
Becks Heyhoe, OC United Way [Vice Chair]
Tim Houchen, Hope4Restoration
Patti Long, Mercy House
Dawn Price, Friendship Shelter

Eric Richardson, Volunteers of America
Maricela Rios-Faust, Human Options [Chair]
Soledad Rivera, Families Together of OC
Elida Sanchez, OC Department of Education
Dr. Shauntina Sorrells, Orangewood Foundation
George Searcy, Jamboree Housing
Tim Shaw, Individual
Christina Weckerly Ramirez, Health Care Agency

* In compliance with the Americans with Disabilities Act, and County Language Access Policy, those requiring accommodation and/or interpreter services for this meeting should notify the Office of Care Coordination 72 hours prior to the meeting at (714) 834-5000 or email CareCoordination@ochca.com. Requests received less than 72 hours prior to the meeting will still receive every effort to reasonably fulfill within the time provided. *

Call to Order – Maricela Rios-Faust, Chair

Board Member Roll Call – Matt Bates, Secretary

Public Comments: Members of the public may address the Continuum of Care (CoC) Board on items listed within this agenda or matters not appearing on the agenda so long as the subject matter is within the jurisdiction of the CoC Board. Members of the public may address the CoC Board with public comments on agenda items in the business calendar after the CoC Board member discussion. Comments will be limited to three minutes. If there are more than five public speakers, this time will be reduced to two minutes.

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<u>Board Member Comments:</u> Members of the CoC Board may provide comments on matters not appearing on the agenda so long as the subject matter is within the jurisdiction of the CoC Board.

<u>CONSENT CALENDAR</u>
All matters are approved by one motion unless pulled by a Board Member for discussion or separate action. The CoC Board requests that only pertinent information be discussed during this time.

1. Approve CoC Board Meeting Minutes from June 22, 2022.
2. Approve CoC Board Meeting Minutes from July 12, 2022.

<u>BUSINESS CALENDAR</u>

1. **Emergency Shelter Operations and Services Funding Recommendation –** Zulima Lundy, Director of Operations, Office of Care Coordination
   a. Approve the following Emergency Shelter Operations and Service Funding Recommendations:
      i. Interval House for Emergency Shelter Operations and Services for Survivors of Domestic Violence for the term of October 15, 2022, to June 30, 2024, for an amount not to exceed $250,000.
      ii. Mercy House for Emergency Shelter Operations and Services for Individuals in the North Service Planning Area for the term of October 15, 2022, to June 30, 2024, for an amount not to exceed $300,000.
      iii. Friendship Shelter for Emergency Shelter Operations and Services for Individuals in the South Service Planning Area for the term of October 15, 2022, to June 30, 2024, for an amount not to exceed $350,000.
      iv. Pathways of Hope for Emergency Shelter Operations and Services for Families in the North Service Planning Area for the term of October 15, 2022, to June 30, 2024, for an amount not to exceed $450,000.
      v. Illumination Foundation for Emergency Shelter Operations and Services for Families in the North and Central Service Planning Area for the term of October 15, 2022, to June 30, 2024, for an amount not to exceed $450,000.
      vi. Mercy House for Emergency Shelter Operations and Services for Families in the Central Service Planning Area for the term of October 15, 2022, to June 30, 2024, for an amount not to exceed $500,000.
      vii. Family Assistance Ministries for Emergency Shelter Operations and Services for Families in the South Service Planning Area for the term of October 15, 2022, to June 30, 2024, for an amount not to exceed $400,000.

2. **CoC Board Election** – Zulima Lundy, Director of Operations, Office of Care Coordination
   a. Ratify election of Nishtha Mohendra as the candidate for the Emergency Solutions Grant ESG Program Funded Agency/Recipient Agency Seat Representative to the CoC Board.
   b. Recommend establishing a CoC Nominating Committee to support with the annual review of the CoC Governance Charter and the CoC Board Election process, inclusive of nominating and recommending candidates for ratification, to be confirmed by the CoC Board at a future meeting.

3. **FY2022 CoC Notice of Funding Opportunity (NOFO)** – Zulima Lundy, Director of Operations, Office of Care Coordination
   a. CoC Renewal Funding
      i. Approve the Scoring and Rating Criteria for FY 2022 CoC Renewal Projects, including the project performance measures, thresholds and point allocations.
      ii. Approve the Reallocation Strategy for reallocating CoC Renewal Projects funding that have a project performance score of less than 60 percent during two CoC NOFO funding cycles for the FY2022 CoC NOFO and ongoing competitions.
   b. CoC Bonus and Reallocation
      i. Retroactive approval to issue Request for Proposals to solicit new projects to be funded by CoC Bonus and/or Reallocation funding, including Permanent Housing - Rapid Rehousing and Permanent Supportive Housing project types.
      ii. Approve the Scoring and Rating Criteria for the CoC Bonus and Reallocation as detailed in the Request for Proposals, including bonus points.
      iii. Establish a non-conflicted review panel to evaluate proposals received in response to the Request for Proposals.
   c. Domestic Violence (DV) Bonus
      i. Retroactive approval to issue Request for Proposal solicit new projects to be funded by DV Bonus funding, including Permanent Housing – Rapid Rehousing projects and Joint Transitional Housing and Permanent Housing – Rapid Rehousing project types.
      ii. Approve the Scoring and Rating Criteria for the DV Bonus as detailed in the Request for Proposals.
      iii. Establish a non-conflicted review panel to evaluate proposals received in response to the Request for Proposals.
      iv. Recommend the Coordinated Entry System (CES) Lead to apply for a Supportive Services Only – CES project to be funded by the DV Bonus in an amount not to exceed $250,000.

4. **FY2022 CoC Supplemental to Address Unsheltered and Rural Homelessness Notice of Funding Opportunity (Special NOFO) Update** – Zulima Lundy, Director of Operations, Office of Care Coordination

5. **CalOptima Presentation on Draft Investment Plan for Housing and Homelessness Incentive Program (HHIP)** – Sarah Nance, Project Manager Sr., Population Health Management and Jasmin Awadallah, Program Manager, Population Health Management

6. **CoC Veterans Committee** – Zulima Lundy, Director of Operations, Office of Care Coordination
   a. Establish a committee focused on ending homelessness for veterans in Orange County.

7. **Impact of Affordable Housing on Housing and Crime in Orange County Study Results** – Dr. Emily Owens, Livable Cities Lab, School of Social Ecology, University of California – Irvine

Next Meetings:
- Special Meeting: Wednesday, September 14, 2022, at 1:30 p.m. – 3 p.m.
- Regular Meeting: Wednesday, September 28, 2022, from 2 p.m. – 4 p.m.

ORANGE COUNTY
CONTINUUM OF CARE BOARD
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Dr. Shauntina Sorrells, Orangewood Foundation
George Searcy, Jamboree Housing
Tim Shaw, Individual
Christina Weckerly Ramirez, Health Care Agency

Call to Order – Maricela Rios-Faust, Chair

Chair Maricela Rios-Faust called the meeting to order at 2:00 PM

Board Member Roll Call – Felicia Boehringer, Continuum of Care Administrator

Present: Judson Brown, Nikki Buckstead, Donald Dermit, Becks Heyhoe, Patti Long, Dawn Price, Eric Richardson, Maricela Rios-Faust, Soledad Rivera, Elida Sanchez, Tim Shaw, Christina Weckerly-Ramirez

Absent Excused: Matt Bates, Tim Houchen, Dr. Shauntina Sorrells, George Searcy

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- Paul Hyek shared that multiple agencies are using C class-licensed drivers for bus transportation instead of B class-licensed drivers and additional concerns about the conditions of the bus. Paul Hyek also expressed concerns regarding the enrollment in shelters, as well language barriers with shelter staff. Paul Hyek reiterated that shelter providers must provide their shelter participants with copy of write ups.

<u>Board Member Comments:</u> Members of the CoC Board may provide comments on items listed within this agenda or matters not appearing on the agenda so long as the subject matter is within the jurisdiction of the CoC Board.

- No Board Member comments.

<u>CONSENT CALENDAR</u>
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1. Approve CoC Board Meeting Minutes from May 25, 2022.

2. Homeless Housing, Assistance and Prevention Round 3 (HHAP-3) Data Tables
   a. Support the additional data tables to be included as part of the Homelessness Action Plan for the Orange County Continuum of Care

3. Homeless Management Information System (HMIS) Access Working Group: Agencies Approved for HMIS Access
   a. Receive and file list of agencies and jurisdictions approved for HMIS Access

   <u>CoC Board Member Comments:</u>

   - Judson Brown noted that the City of Santa Ana found a discrepancy in their Homelessness Action Plan as it utilized the 2019 Point In Time count data and now the 2022 Point In Time count date was available. Judson Brown recommended that the Office of Care Coordination review the use of the Point In Time Count data in the Homelessness Action Plan.

   Dawn Price motioned to approve the items on the Consent Calendar. Judson Brown seconded the motion. Motion passed unanimously.

<u>BUSINESS CALENDAR</u>

1. **Program and Policy Insight Data Release Request** – Zulima Lundy, CoC Manager

   Program and Policy Insight submitted a data request to 2-1-1 Orange County (211OC) requesting data from HMIS on households who completed the Prevention Assessment Tool (PAT) for calendar year 2021. Program and Policy Insight noted that the data requested and related information will be shared with project clients,

<u>MINUTES</u>_____ June 22, 2022

OC United Way and consultant Brenyale Toomer-Byas. Program and Policy Insight will utilize the information for an exploratory analysis of what data are most available, reliable and have the most utility in the development and communication of an eviction diversion program for Orange County. Brenyale Toomer-Byas went into further detail that the data request will assist with the development of an eviction diversion pilot by OC United Way and explained that the data will be beneficial for a baseline data report regarding eviction.

CoC Board Member Comments:

- Judson Brown expressed their enthusiasm for the eviction diversion pilot program to move forward.

Recommended Action: Approve Program and Policy Insight's data release request to utilize aggregate data from HMIS. Program Policy and Insight requests aggregate data from HMIS on households included in the Prevention Assessment Tool (PAT) for calendar year 2021 as part of the development of OC United Way's eviction diversion efforts.

Eric Richardson motioned to approve the data request. Elida Sanchez seconded the motion. Judson Brown, Nikki Buckstead, Donald Dermit, Patti Long, Dawn Price, Eric Richardson, Maricela Rios-Faust, Elida Sanchez, Tim Shaw, and Christina Weckerly-Ramirez voted yes. Becks Heyhoe abstained. Motion passed.

2. **Analysis Report of Outcomes of the South County Collaborative By-Name-List Project** – Connor Stephenson, CES Manager, Friendship Shelter

Connor Stephenson provided an overview and analysis of the outcomes of the South County Collaborative By-Name-List Project. The South County Collaborative formed in early 2020 with the intent to case conference regarding seniors experiencing chronic homelessness utilizing a By-Name-List on a biweekly basis with the goal of ending the individual's experience of homelessness. The South County Collaborative comprises of HMIS service providers in South Service Planning Area (SPA) who are often tasked with action items to ensure accountability and follow up.

Connor Stephenson conducted the analysis of their outcomes by tracking housing outcomes for those who were case conferenced from the By-Name-List and according to the findings, South SPA had the highest percentage of housing outcomes and successful outcomes compared to the other two SPAs. Connor Stephenson acknowledged that comparing the SPAs is not a perfect design noting that each SPA has a different rental market and resources. The key take away is that a regional approach works, along with aligning housing resources and collaborative case conferencing models. Connor Stephenson has plans for deeper analysis on the outcomes of the South County Collaborative By-Name-List Project.

CoC Board Member Comments:

- Tim Shaw inquired about the resource card that is provided during outreach and whether it was only available in South SPA.
- Dawn Price provided clarification on the resource card and how it can be found in the "need help" section on Friendship Shelter's website. Dawn Price also explained that South SPA service provider took control in creating that resource card and other SPA are much larger.

3. **2022 Housing Inventory County (HIC) Presentation** – Zulima Lundy

Zulima Lundy provided an overview of the 2022 Orange County Housing Inventory Count, including some analysis on the results.

CoC Board Member Comments:

- Vice Chair Becks Heyhoe asked for clarification regarding tenant-based vouchers being classified as permanent housing beds. Vice Chair Becks Heyhoe also inquired on Veterans Affairs Supportive Housing (VASH) being listed as permanent supportive housing beds, where it included tenant-based projects and project-based vouchers. as well as inquired on youth beds only being from Family Unification Program (FUP) vouchers. Vice Chair Becks Heyhoe had additional questions regarding the projects identified as being transitional aged youth specific.
- Donald Dermit inquired on the decreasing number of transitional housing beds and asked how the number can be increased in the Orange County CoC. Donald Dermit also asked if the guidance provided by the Centers for Disease Control and Prevention (CDC) had an impact in shelter bed utilization and how quickly shelter beds availability can be increased.
- Tim Shaw noted that there are 16 projects that are not participating in HMIS, asked if more information can be provided as why the projects are not participating and whether there is reasonable prospect of HMIS participation in the future.
- Dawn Price inquired on bed availability being impacted by COVID-19 and commented that it is important to understand why bed utilization is only at 63% for transitional housing beds as the program might not be seen as a funding priority.
- Judson Brown asked if the live bed management system was still in progress and asked why there is not 100% of shelter bed utilization. Judson Brown notes that the live bed management system will be an advancement.
- Chair Maricela-Rios Faust clarified that each shelter creates their own policies and procedures based on guidance from the CDC, State Department of Public Health and the Health Care Agency's Public Health and work on meeting the need of the community while keeping everyone safe.

Public Comments:

- Paul Hyek recommended that housing providers ensure that there is accessible transportation options, such as nearby bus routes, when assisting households in being housed. Paul Hyek noted that Orange County Transportation Authority (OCTA) is proposing new bus routes and commented that the new proposed routes booklet can be found in a local OCTA bus.

4. **Youth Homelessness Demonstration Project (YHDP) Application Overview** – Zulima Lundy, CoC Manager

Zulima Lundy provided a presentation on the Youth Homelessness Demonstration Program (YHDP) to be utilized for developing and implementing coordinated community approaches to preventing and ending youth homelessness and sharing that experience and communities around the country to mobilize them toward the same end goal. Zulima Lundy also describe the efforts of the Office of Care Coordination to submit a competitive application and the engagement of Transitional Aged Youth Collaborative Committee, local providers and stakeholders who provide supportive services for youth through surveys and facilitating working sessions.

CoC Board Member Comments:

- Vice Chair Becks Heyhoe commented that the Youth Homelessness Demonstration Project (YHDP) Application will be beneficial to the transitional aged youth (community and hopes that next year, the funding can be awarded.

5. **Orange County Homelessness Updates** – Doug Becht, Director, Office of Care Coordination and Zulima Lundy, CoC Manager

a) **Doug Becht provided the following System of Care Updates:**
   - COVID-19 Vaccination Efforts – The Office of Care Coordination continues to work with Public Health Services and two Federally Qualified Health Centers (FQHC) on vaccination efforts for those experiencing homelessness. The FQHCs are Families Together of Orange County in Tustin and Share Our Selves in Costa Mesa.
   - Project Roomkey – The County of Orange (County) continues to operate temporary isolation shelters with a total capacity of 50 beds for individuals and families experiencing homelessness who are COVID-19 sick or symptomatic. Referrals into the program are made by the Public Health Services, hospitals, shelters, street outreach teams, and law enforcement. The County of Orange will continue to evaluate bed capacity with the Public Health Department guidance due to COVID-19 surges after holiday events.
   - Commission to End Homelessness – The Office of Care Coordination provided a presentation on the 2022 Point in Time Count results during the June 2022 meeting of the Commission to End Homelessness. The Commission to End Homelessness wrapped up the discussion on the housing pillars and voted on the Continuum of Care Representative appointment of Tim Houchen and recommended appointments for the six out of eighteen seats open for recruitment.

b) **Zulima Lundy provided the following CoC Updates:**
   - North Orange County Public Safety Collaborative Request – The CoC Board approved recommendation for the North Orange County Public Safety Collaborative request which led to the creation of a Working Group to discuss a data integration policy for the request. The Working Group continues to work on drafting the data integration policy which will be refined and ultimately presented at the Policies, Procedures, and Standards (PPS) Committee for recommended action.
   - Emergency Solutions Grant (ESG) Written Standards – The Office of Care Coordination is facilitating a review of the ESG written standards in partnership with the ESG-entitlement cities. Once an updated ESG Written Standards draft is finalized, it will be presented to the PPS Committee and to the CoC Board for final approval.
   - Committee Charter Review – The CoC Committee leadership are reviewing the committee governance charters to further align the facilitation processes of the CoC Committee Meetings. Additionally, this review will assist in ensuring that each committee is working towards supporting the approved CoC Leadership Vision for Calendar Years 2022-2024.
   - Coordinated Entry System (CES) Prioritization Policy – At the March 2022 meeting of the PPS Committee, the committee member membership recommended the establishment of a working group of cities and nonprofit stakeholders to further discuss the CES Prioritization Policy and to amend the CES assessment. The work is ongoing, and a revised policy will be presented to the PPS Committee and the CoC Board for final approval.
   - Emergency Housing Vouchers (EHV) Update – The CoC has partnered with public housing authorities to distribute EHVs to assist individuals and families who are experiencing homelessness; at risk of homelessness; fleeing, or attempting to flee, domestic violence, dating violence, sexual assault, stalking, or human trafficking; or were recently homeless and for whom providing rental assistance will prevent the household's homelessness or having high risk of housing instability.
   - CoC Nominating Committee – At the May 2022 meeting, the CoC Board membership approved the convening of a Nominating Committee to fill the vacancy for the ESG Program Funded Agency or Recipient Agency Representative. The Office of Care Coordination will provide an overview of the nomination process on June 30, 2022, and work with the CoC Nominating Committee to outreach to potential candidates to fill the vacancy. The nominating process will open June 30, 2022.

CoC Board Member Comments:
- Dawn Price asked for clarification on one of the at-large seats appointments for the Commission to End Homelessness.

2. **CoC Committee Updates** – CoC Committee Chairs
   a) **Policies, Procedures and Standards Committee** – Vice Chair Becks Heyhoe
      - Vice Chair Becks Heyhoe provided updates about the PPS Committee. Vice Chair Becks Heyhoe reiterated some if the efforts that the Office of Care Coordination has been working on to finalize and to get approval at the next PPS Committee Meeting.
   b) **Housing Opportunities Committee** – Judson Brown
      - Judson Brown provided updates on the Housing Opportunities Committee. The Housing Opportunity Committee strives to make the meetings a one-stop shop for housing opportunities information and resources. The meeting was joined by the public housing authorities that provided tenant-based housing updates as well as information on the utilization of special purpose vouchers. In addition, other local leaders provide updates.
   c) **Coordinated Entry System (CES) Steering Committee** – Christina Weckerly-Ramirez
      - Christina Weckerly-Ramirez provided updates on the CES Steering Committee. Christina Weckerly-Ramirez shared that she chaired her first meeting on May 4, 2022. The CES Steering Committee meeting had the different components of CES provide updates, as well having the Office of Care Coordination provide an update on the pilot Shelter Bed Reservation System for Individuals.
   d) **Homeless Provider Forum** – Donald Dermit and Soledad Rivera
      - Donald Dermit and Soledad Rivera provided updates on the Homeless Provider Forum. The purpose and goals for the Homeless Provider Meetings are to further understanding on evidenced – based and best practices, provide trainings to supportive service providers and updates on the Continuum of Care. The Homeless Provider Forum strives to create a meeting where networking and resource sharing is emphasized.

Motion to Adjourn: Meeting was adjourned at 3:39 p.m.

Next Meeting: Wednesday, August 24, 2022, from 2 p.m. – 4 p.m.

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SPECIAL MEETING
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3:30 p.m. – 4:30 p.m.

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Elida Sanchez, OC Department of Education
Dr. Shauntina Sorrells, Orangewood Foundation
George Searcy, Jamboree Housing
Tim Shaw, Individual
Christina Weckerly Ramirez, Health Care Agency

Call to Order – Maricela Rios-Faust, Chair

Chair Maricela Rios-Faust called the meeting to order at 3:31 PM

Board Member Roll Call – Matt Bates, Secretary

Present: Matt Bates, Donald Dermit, Becks Heyhoe, Patti Long, Dawn Price, Eric Richardson, Maricela Rios-Faust, George Searcy, Christina Weckerly Ramirez

Absent Excused: Judson Brown, Nikki Buckstead, Tim Houchen, Soledad Rivera, Elida Sanchez, Dr. Shauntina Sorrells, Tim Shaw

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- Callie Rutter, Co-Chair for the Lived Experience Advisory Committee, requested to make the CoC Board meetings accessible on an online platform such as Webex or Zoom and/or have call-in options.

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- No Board Member comments.

CONSENT CALENDAR
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- No Consent Calendar Items.

BUSINESS CALENDAR

1. **Continuum of Care Supplemental to Address Unsheltered and Rural Homelessness Notice of Funding Opportunity (CoC Special NOFO)** – Zulima Lundy, Director of Operations

    Zulima Lundy provided an overview on the FY2022 CoC Supplemental to Address Unsheltered and Rural Homelessness Notice of Funding Opportunity (CoC Special NOFO). The U.S. Department of Housing and Urban Development (HUD) is making approximately $322 million in funding available through CoC Special NOFO. Funding will be utilized to support communities in developing plans to address rural and unsheltered homelessness, particularly in communities with very high levels of unsheltered homelessness The County of Orange's Office of Care Coordination has identified this funding opportunity as important to support the ongoing efforts to address unsheltered homelessness in Orange County and.is seeking support from the Orange County CoC Board membership to apply for the opportunity, proposed timeline, and establish an Ad Hoc comprised of non-conflicted members for the CoC Special NOFO.

    CoC Board Member Comments:
    - Secretary Matt Bates inquired whether there would be a second round of funding if there is leftover funding from jurisdictions that do not apply for the funding opportunity. Secretary Matt Bates also asked for clarification on the rural component of the funding opportunity and whether parts of Orange County can be eligible for that funding.
    - Vice Chair Becks Heyhoe asked if there is information on timeline and implementation of the housing stability vouchers for the Public Housing Authorities. Vice Chair Becks also inquired if there is the opportunity to project-base the housing stability vouchers.
    - Dawn Price commented that the National Alliance to End Homelessness (NAEH) webinar was helpful and informative. Dawn Price asked whether the CoC Plan to Serve Individuals and Families Experiencing

Homelessness with Severe Needs (CoC Plan) development was primarily staff function or whether it will be developed by the special Ad Hoc. Dawn Price believes the writing process of the CoC Plan development can be educational for everyone.

- George Searcy inquired on clarification on the capital and the housing rental subsidies.

Recommended Actions:
   a. Authorize the Orange County Continuum of Care's participation in the CoC Special NOFO.
   b. Approve the issuance of a local competition process for the CoC Special NOFO to address unsheltered homelessness in Orange County.
   c. Establish an Ad Hoc comprised of non-conflicted members to support the local competition process for the CoC Special NOFO.

George Searcy motioned to approve the recommended actions a, b, and c. Dawn Price seconded the motion. Matt Bates, Donald Dermit, Becks Heyhoe, Patti Long, Dawn Price, Eric Richardson, Maricela Rios-Faust, George Searcy, and Christina Weckerly-Ramirez voted yes. All motions passed.

2. **Approve Rapid Rehousing Service Recommendations** – Zulima Lundy, Director of Operations

Zulima Lundy shared the background and timeline that led to the Rapid Rehousing Services Funding Recommendations that are to be funded with Homeless Housing, Assistance and Prevention (HHAP) Round 1 and/or Round 3. On March 23, 2022, the Orange County CoC Board approved the recommendation to issue Request for Proposals for Emergency Shelter Operations and Request for Proposals for Rapid Rehousing Services. The primary goal of Rapid Rehousing Service projects is to help individuals experiencing homelessness in each Service Planning Area (SPA) – North, Central and South – and Transitional Aged Youth and families experiencing homelessness countywide obtain secure, permanent, affordable housing quickly, increase self-sufficiency, and achieve long-term housing stability.

CoC Board Member Comments:
- Christina Weckerly-Ramirez asked for clarification on the length of assistance for families and whether supportive services can still be offered after rental assistance ends. Christina Weckerly-Ramirez inquired about the housing stabilization services and resources provided.
- George Searcy requested clarity on the length of assistance for all populations and the numbers of households to be served..
- Eric Richardson asked for clarification on the Rapid Rehousing program models and whether there are additional resources to provide support in exploring various models. Eric Richard proposed inviting PATH explain their program model and performance outcomes in a presentation.
- Vice Chair Becks Heyhoe commented that there is a significance difference in the per household dollar amount between individuals, families and transitional aged youth programs. Vice Chair Becks Heyhoe inquired on the next steps if the individuals need more than 6 to 9 months of assistance.
- Chair Maricela Rios-Faust clarified that the proposed metrics were calculated from agency's previous experience and how the agencies have a track record for their models. Chair Maricela Rios-Faust shared that experience in administering several domestic violence state contracts and having success with the 6-month model because clients are connected to additional resources.
- Patti Long shared that shorter rapid rehousing interventions are challenging in the CoC and has concerns regarding how successful the shorter interventions will be as the agency may struggle to stabilize people in the short timeframe.
- Dawn Price inquired on whether supportive services are required and shared concerns on how housing placements are prioritized because it is challenging for clients to engage in Rapid Rehousing. Dawn Price shared that there are lots of vulnerable people and are concerned that there is not enough support.

- George Searcy inquired on the approval process and whether the funding recommendations will be taken to the Board of Supervisors. Additionally, George Searcy commented on the wide variation on the service units and understood the funding opportunity is trying to serve the most people.
- Secretary Matt Bates shared concerns with changing the scope of the proposal because during the application process, an agency can provide their metrics and claim that they will serve specific numbers, however, if the contract is flexible and the metrics are reduced, it is unfair on a procedural standpoint to the other agencies who may have had the lower metrics on their initial application.
- Donald Dermit asked for clarification and information regarding the previous contracts for the agencies.

Recommendation Action:
a. Approve the following Rapid Rehousing Services Recommendation
   i. Covenant House California for Rapid Rehousing Services for Transitional Aged Youth for the term of September 15, 2022, through June 30, 2024, for an amount not to exceed $1,021,269.
   ii. Families Forward for Rapid Rehousing Services for Families for the term of September 15, 2022, through June 30, 2024, for an amount not to exceed $964,718.
   iii. People Assisting the Homeless (PATH) for Rapid Rehousing Services for individuals for the term of September 15, 2022, through August 31, 2024, for an amount not to exceed $2,200,000.

George Searcy motioned to approve the recommended actions. Matt Bates seconded the motion. Matt Bates, Donald Dermit, Becks Heyhoe, Patti Long, Dawn Price, Eric Richardson, Maricela Rios-Faust, George Searcy, and Christina Weckerly-Ramirez voted yes. All motions passed.

3. **Orange County Homelessness Updates** – Zulima Lundy, Director of Operations

   Zulima Lundy provided the following Orange County Homelessness Updates:

   - **CoC Board Seat Nomination Process** – The Office of Care Coordination is accepting nominations for the CoC Board seat vacancy for the Emergency Solutions Grant (ESG) Program Funded Agency or Recipient Agency Representative. Information on the CoC Board nomination process and timeline, including a recording of the CoC Nomination Process Overview Webinar, can also be accessed on the CoC Board Nomination and Election webpage.
   - **Funding Opportunity**: The COVID-19 Temporary Isolation Shelter Services Program RFP has been open since July 05, 2022. The County of Orange County Executive Office is seeking proposals from qualified organizations to provide COVID-19 Temporary Isolation Shelter Services to provide temporary isolation shelter services for individuals and families experiencing homelessness in Orange County who are COVID-19 positive and/or symptomatic to help and mitigate the spread of COVID-19 by providing non-congregate shelter. The COVID-19 Temporary Isolation Shelter Services RFP is available on BidSync and proposed projects must be submitted by July 22, 2022, at 2:00 PM Pacific Time.

   Motion to Adjourn: Meeting was adjourned at 4:34 p.m.

   Next Meeting: Wednesday, August 24, 2022, from 2 p.m. – 4 p.m.

Date: August 24, 2022

Subject: Approve Emergency Shelter Operations and Services Funding Recommendations

Recommended Action:

a. Approve the following Emergency Shelter Operations and Services Recommendations:

    i. Interval House for Emergency Shelter Operations and Services for Survivors of Domestic Violence for the term of October 15, 2022, to June 30, 2024, for an amount not to exceed $250,000.

    ii. Mercy House for Emergency Shelter Operations and Services for Individuals in the North Service Planning Area for the term of October 15, 2022, to June 30, 2024, for an amount not to exceed $300,000.

    iii. Friendship Shelter for Emergency Shelter Operations and Services for Individuals in the South Service Planning Area for the term of October 15, 2022, to June 30, 2024, for an amount not to exceed $350,000.

    iv. Pathways of Hope for Emergency Shelter Operations and Services for Families in the North Service Planning Area for the term of October 15, 2022, to June 30, 2024, for an amount not to exceed $450,000.

    v. Illumination Foundation for Emergency Shelter Operations and Services for Families in the North and Central Service Planning Area for the term of October 15, 2022, to June 30, 2024, for an amount not to exceed $450,000.

    vi. Mercy House for Emergency Shelter Operations and Services for Families in the Central Service Planning Area for the term of October 15, 2022, to June 30, 2024, for an amount not to exceed $500,000.

    vii. Family Assistance Ministries for Emergency Shelter Operations and Services for Families in the South Service Planning Area for the term of October 15, 2022, to June 30, 2024, for an amount not to exceed $400,000.

Background and Analysis

On March 23, 2022, the Orange County Continuum of Care (CoC) Board approved the recommendation to issue a Request for Proposals (RFP) for Emergency Shelter Operations and Request for Proposals for Rapid Rehousing Services to be funded with Homeless Housing, Assistance and Prevention (HHAP) Program Round 1 and/or Round 3.

On May 3, 2022, the County of Orange's Office of Care Coordination released an RFP soliciting proposals from qualified organizations to provide Emergency Shelter Operations and Services. The primary goal of Emergency Shelter Operations and Services project is to help persons experiencing homelessness in Orange County, including individuals (adult only households), families (households with at least one minor child), transitional aged youth (TAY), and survivors of domestic violence. The Emergency Shelter Operations and Services projects will focus on shelter stabilization and provide robust support services that will assist participants in obtaining permanent housing and increased income. The solicitation period for the Emergency Shelter Operations and Services funding opportunity closed on June 2, 2022.

Based on evaluation by the review panel membership, project proposals from Family Assistance Ministries, Friendship Shelter, Inc. (Friendship Shelter), Fullerton Interfaith Emergency Service dba Pathways of Hope

(Pathways of Hope), The Illumination Foundation (Illumination Foundation), Interval House, and Mercy House Living Centers, Inc. (Mercy House) were recommended for award. The total funding recommendations for Emergency Shelter Operations Services projects and additional information are detailed in Table 1 below.

Table 1

Agency	Population Focus	Households to be Served	Contract Term	Funding Amount
Interval House	Services for Survivors of Domestic Violence	40 households comprised of 100 participants	October 15, 2022 - June 30, 2024	$250,000
Mercy House	Individuals	560 adult only households comprised of 560 individuals	October 15, 2022 - June 30, 2024	$300,000
Friendship Shelter	Individuals	135 adult only households comprised of 135 individuals	October 15, 2022 - June 30, 2024	$350,000
Pathways of Hope	Families	65 family households comprised of 228 participants	October 15, 2022 - June 30, 2024	$450,000
Illumination Foundation	Families	60 family households comprised of 200 participants	October 15, 2022 - June 30, 2024	$450,000
Mercy House	Families	65 family households comprised of 162 participants	October 15, 2022 - June 30, 2024	$500,000
Family Assistance Ministries	Individuals	65 family households comprised of 225 participants	October 15, 2022 - June 30, 2024	$400,000

In addition to HHAP Program Round 1 and/or 3 funding allocated to the Orange County CoC, the Office of Care Coordination may utilize State Emergency Solutions Grant and/or Federal Emergency Solutions Grant to fund the Emergency Shelter Operations and Services with the goal of maximizing funding sources.

Approval by the Orange County CoC Board for the Emergency Shelter Operations and Services recommendations will allow the continuation of subpopulation specific programs to be operated by Family Assistance Ministries, Friendship Shelter, Pathways of Hope, Illumination Foundation, Interval House, and Mercy House. The Emergency Shelter Operations and Services will assist participants experiencing homelessness in accessing the most appropriate services and resources across the Orange County System of Care, including behavioral health, healthcare, benefits and mainstream services, housing and navigation services for program application and enrollment processes. Furthermore, the focus of each Emergency Shelter Operations project will ensure considerations for special populations including survivors of domestic violence, TAY, families, and individuals.

Date: August 24, 2022

Subject: Continuum of Care (CoC) Board Election

Recommended Actions:

    a. Ratify election of Nishtha Mohendra as the candidate for the Emergency Solutions Grant (ESG) Program Funded Agency/Recipient Agency Seat Representative to the CoC Board.

    b. Recommend establishing a CoC Nominating Committee to support with the annual review of the CoC Governance Charter and the CoC Board Election process, inclusive of nominating and recommending candidates for ratification, to be confirmed by the CoC Board at a future meeting.

Background and Analysis

CoC Board Seat Vacancy

In April 2022, the Office of Care Coordination, as the Collaborative Applicant for the Orange County CoC was notified by Albert Ramirez of his resignation from the City of Anaheim and Orange County CoC involvement. Albert Ramirez was elected to the CoC Board as the Emergency Solutions Grant (ESG) Program Funded Agency/Recipient Agency Representative for the term of January 1, 2022, through December 31, 2023, and his resignation created a CoC Board seat vacancy.

On May 25, 2022, the CoC Board approved the appointment of a Nominating Committee comprised of Barry Ross, Elizabeth Andrade, David Gillanders, and Level Brewer, to recruit for the ESG Program Funded Agency/Recipient Agency Representative.

On June 27, 2022, the Office of Care Coordination on behalf of the Nominating Committee and Orange County CoC provided email communication to the CoC General Membership to be informed on the details of the CoC Board nomination and election process. The virtual presentation provided on June 30, 2022, focused on giving an overview of the key role and purpose of the CoC, the members of the CoC Board, and guidance on CoC General Membership. Additionally, it detailed the CoC Board Voting process and timeline.

Nominations were collected for the ESG Program Funded Agency/Recipient Agency representative beginning June 30, 2022, through July 15, 2022. Confirmed nominees were given the opportunity to participate in a virtual CoC Board Candidate Meet and Greet occurring on July 28, 2022. The voting period for the CoC General Membership was held from August 1, 2022, through August 8, 2022

The Office of Care Coordination facilitated the nomination and selection process for the CoC Board seat vacancy and met with the CoC Nominating Committee to confirm the recommended candidate for ratification by the CoC Board.

By ratifying the results from the 2022 CoC Board election, the Orange County CoC Board will appoint Nishtha Mohendra for the Emergency Solutions Grant ESG Program Funded Agency/Recipient Agency Seat vacancy to serve for the remainder of the previously assigned term from September 1, 2022, through December 31, 2023.

CoC Board Election Process and Governance Charter Review

As outlined in the Orange County CoC Governance Charter, the Office of Care Coordination as the Collaborative Applicant for the Orange County CoC is recommending establishing a CoC Nominating Committee to support the annual review of the CoC Governance Charter and CoC Board election process for the seats expiring December 31, 2022. The CoC Nominating Committee Ad Hoc is to be comprised of three (3) to five (5) voting members appointed by the CoC Board Chair and confirming the CoC Board. At least one member of the Ad Hoc will be a CoC Board member whose seat is not up for election.

The establishment of a CoC Nominating Committee will support the Office of Care Coordination in ensuring the for the CoC Governance Charter is compliant with United States Department of Housing and Urban Development (HUD) and Homeless Emergency Assistance and Rapid Transition to Housing (HEARTH) regulations, make needed revisions or updates to better meet the needs of the Orange County CoC. Additionally, the CoC Nominating Committee will be tasked with nominating and recommending candidates for ratification to the CoC Board in December 2022.

As detailed in the Orange County CoC Governance Charter, the timeline below notes the associated activities of the annual CoC Board Election process.

Month	Timeline Tasks
September	CoC Board Chair appoints Nominating Committee
October	Nominating Committee convenes and outreaches to potential candidates.
November	Candidates are presented to the CoC General Membership for voting/election.
December	The CoC Board ratifies slate of elected candidates by the CoC General membership.
January	CoC Board seating takes place. Outgoing CoC Board and Board staff will provide "training" for incoming Board.

There are eight (8) CoC Board seats that are set to expire on December 31, 2022, which include:
- One (1) seat for Public Housing Authority (PHA) Representative
- One (1) seat for Homeless or Formerly Homeless Individual Representative
- One (1) seat for Domestic Violence Agency Representative
- Five (5) Seats for At-Large Representatives

Date: August 24, 2022

Subject: FY2022 Continuum of Care (CoC) Program Notice of Funding Opportunity (NOFO)

Recommended Action:

a. CoC Renewal Funding
   i. Approve the Scoring and Rating Criteria for FY2022 CoC Renewal Projects, including the project performance measures, thresholds and point allocations.
   ii. Approve the Reallocation Strategy for reallocating CoC Renewal Projects funding that have a project performance score of less than 60 percent during two CoC NOFO funding cycles for the FY2022 CoC NOFO and ongoing competitions.
b. CoC Bonus and Reallocation
   i. Retroactive approval to issue Request for Proposals to solicit new projects to be funded by CoC Bonus and/or Reallocation funding, including Permanent Housing - Rapid Rehousing and Permanent Supportive Housing project types.
   ii. Approve the Scoring and Rating Criteria for the CoC Bonus and Reallocation as detailed in the Request for Proposals, including bonus points.
   iii. Establish a non-conflicted review panel to evaluate proposals received in response to the Request for Proposals.
c. Domestic Violence (DV) Bonus
   i. Retroactive approval to issue Request for Proposal solicit new projects to be funded by DV Bonus funding, including Permanent Housing – Rapid Rehousing projects and Joint Transitional Housing and Permanent Housing – Rapid Rehousing project types.
   ii. Approve the Scoring and Rating Criteria for the DV Bonus as detailed in the Request for Proposals.
   iii. Establish a non-conflicted review panel to evaluate proposals received in response to the Request for Proposals.
   iv. Recommend the Coordinated Entry System (CES) Lead to apply for a Supportive Services Only – CES project to be funded by the DV Bonus in an amount not to exceed $250,000.

Background and Analysis

FY2022 CoC Program NOFO

The U.S. Department of Housing and Urban Development (HUD) released the Notice of Funding Opportunity (NOFO) for the Fiscal Year (FY) 2022 Continuum of Care (CoC) Program Competition on Monday, August 1, 2022. The FY2022 CoC Program NOFO details the process for renewal and new projects and makes CoC Bonus and Domestic Violence (DV) Bonus funding available to the CoCs across the nation. The estimated funding amounts available to the Orange County CoC during the FY 2022 CoC Program NOFO includes:

- Estimated Annual Renewal Demand (ARD): $29,942,953
- DV Bonus: $1,695,433
- CoC Bonus: $1,497,148
- CoC Planning: $898,289

The Consolidated Application is to be submitted to HUD by September 30, 2022, giving CoCs 30 to 60 days less to complete the application than previous CoC Program NOFO cycles. To support with the local competition process, the CoC Board appointed a CoC NOFO Ad Hoc at the CoC Board meeting on May 25, 2022. The CoC NOFO Ad Hoc is comprised of non-conflicted members of the CoC Board and will be tasked with providing unbiased recommendations to the CoC Board around the FY2022 CoC Program NOFO. The CoC NOFO Ad Hoc membership includes Becks Heyhoe, Donald Dermit and Eric Richardson.

The CoC NOFO Ad Hoc has met on three occasions to discuss funding priorities and rating and scoring criteria for CoC Renewal, CoC Bonus and Reallocation, and DV Bonus projects. The rating and scoring criteria for CoC Renewals has included the selection of as project performance measures, thresholds, and point allocations. This has included discussion on how to best incorporate Coordinated Entry System performance measures, how to meaningfully include an evaluation of equitable and accessible service provision at the project level, and evaluation of safety and security for DV projects.

The CoC Board is being asked to review and take action on the recommended items related to the CoC Renewal, CoC Bonus and Reallocation, and DV Bonus funding available through the FY2022 CoC Program NOFO.

CoC Renewal Funding

According to the FY2022 estimated ARD Report released by HUD, the Orange County CoC has approximately $29,942,953 available in renewal funding. To support the local competition process, the Office of Care Coordination as the Collaborative applicant released the Orange County CoC's FY 2022 CoC Renewal Project Application on Monday, August 15, 2022. This information is available on the FY2022 CoC Program NOFO webpage.

The CoC NOFO Ad Hoc has reviewed and is recommended the scoring and rating criteria and project performance measures for CoC Renewal Projects, as detailed below, to assist in the evaluation process as part of the FY2022 CoC program NOFO.

Scoring and Rating Criteria

Utilizing the 2021 CoC Program NOFO Rating and Ranking Criteria as a starting point, the CoC NOFO Ad Hoc and the Office of Care Coordination developed an updated FY2022 Scoring and Rating Criteria for the FY2022 CoC Program NOFO to evaluate CoC renewal projects. The FY2022 Scoring and Rating Criteria has been improved and reflect the updated priorities set by the U.S. Department and Housing Development (HUD) for the FY2022 CoC Program NOFO and local priorities set by the Orange County CoC. The FY2022 Scoring and Rating Criteria will be used to determine the Tiering and Project Priority Listing for all CoC Renewal Projects as part of the annual CoC grant application.

Attachment A provides a detailed overview of scoring criteria, description, calculated measures, and the maximum points available per criteria. The Office of Care Coordination will prepopulate the scores from the Agency Administrative Review, Project Performance Measures, and unspent funds. The remainder of the criteria, such as CES participation, housing first/low-barrier implementation and project effectiveness, will be scored by the CoC NOFO Ad Hoc.

Project Performance Measures

In early 2021, the Project Performance Reports for Permanent Supportive Housing (PSH), Rapid Re-housing (RRH), and Transitional Housing (TH) were published and shared at the Data and Performance Management

Committee meetings hosted by 2-1-1 Orange County as the Homeless Management Information System (HMIS) Lead Agency. The Project Performance Report covered the following time periods:

- February 1, 2021, to January 31, 2022, for PSH projects
- March 1, 2021, to February 28, 2022, for RRH projects
- April 1, 2021, to March 31, 2022, for TH projects
- January 1, 2022, to March 31, 2022, for the average data quality measure

CoC-funded agencies had the opportunity to review and correct any project performance and data quality issues in the HMIS prior to these reports being published. Additionally, during the Data and Performance Management Committee meetings, the agencies had an opportunity to discuss the project performance measure thresholds, provide recommendations on how to best improve and agreed on increased thresholds.

The CoC NOFO Ad Hoc met to review and discuss the Project Performance Measures, including recommended measures to include, performance thresholds and point allocations, as detailed in **Attachment B**. Inclusion of Project Performance Measures in the 2022 Scoring and Rating Criteria for the FY2022 CoC Program NOFO supports the Orange County CoC's efforts to submit a competitive collaborative application and continues to emphasize improvement of system performance.

Reallocation Strategy

In effort to promote the most effective projects and recommend projects that improve system performance in the CoC Program NOFOs, the CoC NOFO Ad Hoc in partnership with the HMIS Lead and Collaborative Applicant discussed the importance of a reallocation strategy to be used year over year. The CoC NOFO Ad Hoc recommends approving a reallocation strategy for reallocating funding from CoC Renewal Projects that have a project performance score of less than 60% during two (2) CoC NOFO funding cycles. If approved, the recommendation would be applicable for the FY2022 CoC Program NOFO and ongoing competitions. The proposed recommendation will serve as a warning to low performing projects during this FY2022 CoC Program NOFO cycle on the need to improve and will facilitate reallocation conversations on an ongoing basis. Additionally, it will the applicant agency receive technical assistance from the Collaborative Applicant and HMIS Lead after the first year the project performance score is less than 60%. It is important to note that this will not affect any renewal project during the FY2022 CoC Program NOFO.

CoC Bonus, DV Bonus and Reallocation Funding

Due to a HUD's expedited timeline for the FY2022 CoC Program NOFO, the Office of Care Coordination (worked to streamline the process for submitting proposals for new projects in response to the CoC Bonus, DV Bonus and Reallocation Funding, resulting in the release of a single Request for Proposals (RFP). The CoC Board is being asked to review and take action on the CoC Bonus and Reallocation Funding and DV Bonus items separately.

Request for Proposals

On August 15, 2022, the Office of Care Coordination on behalf of the Orange County CoC made available the FY2022 Request for Proposals (RFP) CoC Bonus, DV Bonus and Reallocation Projects on the [FY 2022 CoC Program NOFO webpage](#).

- Bid Starts: August 15, 2022, at 7:40 p.m. (PDT)
- Bid Deadline: August 31, 2022, at 2:00 p.m. (PDT)

Acknowledging the expedited timeline, the CoC Board is being asked to retroactively approve the issuance of the following RFP and funding priorities for both the CoC Bonus and Reallocation and DV Bonus projects. The RFP and funding priorities were presented to the CoC NOFO Ad Hoc for review and input following the issuance of the RFP. The CoC NOFO Ad Hoc provided input and concurrence on the process, including the scoring and rating criteria detailed in **Attachment C**.

- **CoC Bonus and/or Reallocation**: Issue an RFP to solicit new projects to be funded by CoC Bonus and/or Reallocation funding, including Permanent Housing - Rapid Rehousing and Permanent Supportive Housing project types.
- **DV Bonus Funding**: Issue an RFP to solicit new projects to be funded by DV Bonus funding, including Permanent Housing – Rapid Rehousing projects and Joint Transitional Housing and Permanent Housing – Rapid Rehousing project types.

The Office of Care Coordination is establishing review panels comprised of non-conflict members to evaluate proposals received in response to the RFP for CoC Bonus, DV Bonus, and Reallocation Projects solicitation and is seeking to involve persons with lived experience in the proposal review.

Coordinated Entry System (CES) Lead DV Bonus Application

During a meeting of the CoC NOFO Ad Hoc, the Office of Care Coordination as the CES Lead for the Orange County CoC offered consideration for the submittal of a Supportive Services Only – Coordinated Entry System (SSO-CES) application in the amount of $200,000 to $250,000 as part of the projects to be included in the Project Priority List and under the DV Bonus. The Office of Care Coordination noted the increased partnership among DV service providers and the CoC through the implementation of the Emergency Housing Vouchers and the increased funding being made available through the CoC to serve survivors of DV. The Office of Care Coordination committed to issuing an RFP to select a DV provider to be a Coordinated Entry System Administrator for a DV CES, similar to the Individual and Family CES leads currently operating, and working to further develop what that process would like in in partnership with the DV providers. The CoC NOFO Ad Hoc was supportive of the SSO-CES project application and is recommending one be completed.

Attachments
Attachment A - FY2022 CoC Program NOFO Scoring Criteria
Attachment B - FY2022 CoC NOFO Project Performance Measures and Thresholds
Attachment C - CoC Bonus, DV Bonus and Reallocation Scoring and Rating Criteria

FY2022 Continuum of Care (CoC) Program Notice of Funding Opportunity (NOFO) Scoring and Rating Criteria

Agency Name:

Name of Project:

The scoring criteria below are used to rate and rank all CoC renewal projects as part of the annual CoC grant application for the Orange County CoC. Data is collected using various sources including the FY2022 Application for CoC renewal projects, E-Snaps project applications, Annual Performance Reports, and Project Performance Reports. All renewal projects must meet the U.S. Department of Housing and Urban Development (HUD) project eligibility and project quality threshold criteria described in the FY2021 CoC Program NOFO.

Scoring Criteria	Description	Calculated Measure	Maximum Points	Reviewer Score	Comments
Administrative Review	The Office of Care Coordination will complete an administrative review of the agency and submitted materials for the renewal project applications.	• Technical Requirements • Document Presentation Requirements • Timeliness • FY2022 Intent to Renew Survey • Exhibit 1 through 4, and Attachments 1 through 3.	5	Prepopulated by the Office of Care Coordination	
Project Performance	Data Quality and Project Performance Measures as approved by the CoC Board	• Reference page 3 of FY2022 CoC Program NOFO Rating and Ranking Criteria • Exhibit 5: Project Information Form	40	Prepopulated by HMIS Lead	
Project Effectiveness	Evaluation of the project applicant's performance, including meeting the plans and goals established in the initial application as amended and project cost effectiveness	• Exhibit 6: Project Effectiveness • Project Description from E-Snaps • Latest completed Annual Performance Report (APR) • Exhibit 5: Project Information Form, including evaluation of safety and security for Domestic Violence (DV) projects	18		
Coordinated Entry System Participation	Evaluation of project's participation in the Coordinated Entry System and description in the project's application use of the Coordinated Entry System	• Exhibit 5: Project Information Form • Project Description from E-Snaps	10		

Housing First and/or Low Barrier Implementation	Evaluation of the project's implementation of the Housing First principles. This includes no preconditions or barriers to entry except as required by funding sources, provision of necessary supports to maintain housing and prevent a return to homelessness.	• Exhibit 5: Project Information For • Project Description from E-Snaps • Review of Attachment 8 - Project's policies and procedures supporting Housing First Model operations	10		
Unspent funds	Review of unspent funding in last 3 grant terms. • Unspent funds will be compared to the annual renewal amount (ARA)	• Unspent funds under 5% of ARA will be awarded 5 Points • Unspent funds between 5-10% of ARA will be awarded 3 points • Unspent funds over 10% ARA will be awarded 0 points	5	Prepopulated by the Office of Care Coordination	
Equity, Access and Inclusion	Evaluation of the project's equitable service access for individuals and families, including in BIPOC and LGBTQ+ communities. Evaluation of the project applicant's involvement of persons with lived experience in the design and implementation of the project.	• Project Description from E-Snaps • Attachment 7: Equity, Access and Inclusion	12		
Total Points			100 Maximum Points Possible		

CoC NOFO: Project Performance Overview

OCHMIS.org

Data Review Process

- Agencies are sent correction files to review and correct project performance and data quality data before the reports are published

- Data Quality and Project Performance Reports are also available for the agency to pull from HMIS on an as needed basis

- Project Performance Reports are pulled every 6 months for each project type, and are available at ochmis.org > Reports > Project Performance Reports

- Data Quality Report Cards are published quarterly and are available at ochmis.org > Reports > Data Quality Report Cards

- Agencies are notified via email and during the HMIS User Meeting when the Project Performance and Data Quality Reports have been published

- Project Performance Reports and thresholds for the measures are discussed at the Data and Performance Management meeting

OCHMIS.org

Reporting Periods

- Permanent Supportive Housing: 2/1/21 – 1/31/22

- Rapid Re-Housing: 3/1/21 – 2/28/22

- Transitional Housing: 4/1/21 – 3/31/22

- Average DQ Measure: 1/1/22 – 3/31/22

Average Data Quality

The percentage of all Universal Data Elements required by HUD that have responses, excluding missing responses and data issues.

- Threshold: 98%

- Threshold Source: D & PM Committee

- Average Performance:
  - PSH: 100%
  - RRH: 98%

Entries from Homelessness

The percentage of HoHs entering from homeless situations (including transitional housing). "Neutral" entries are excluded from the measure.

- Threshold: 100%

- Threshold Source: HUD

- Average Performance:
  - PSH: 99%
  - RRH: 99%

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Average Days until PH Placement

The number of days between the HoHs Project
Start Date and their Housing Move-in Date.

- Threshold: Within 30 days

- Threshold Source: NAEH

- Average Performance:
  - PSH: 13 Days
  - RRH: 24 Days

Stayers with Increased Income

The percentage of adults with increased income who were active in the project at the end of the reporting period with a length of stay of at least one year.

- Threshold:
  - PSH: 65%
  - RRH: 40%

- Threshold Source:
  - PSH: D & PM Committee
  - RRH: 2018 NOFA Ad Hoc

- Average Performance:
  - PSH: 69%
  - RRH: 51%

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Leavers with Increased Income

The percentage of adults with increased income who exited during the reporting period.

- Threshold:
  - PSH: 45%
  - RRH: 44%

- Average Performance:
  - PSH: 54%
  - RRH: 56%

- Threshold Source:
  - PSH: D & PM Committee
  - RRH: 2019 NOFA Ad Hoc

Returns to Homelessness

The percentage of clients that exited to permanent housing in the last two years and later returned to a project targeting homeless clients in HMIS

- Threshold:
  - PSH: 7%
  - RRH: 7%

- Average Performance:
  - PSH: 6%
  - RRH: 10%

- Threshold Source:
  - PSH: D & PM Committee
  - RRH: D & PM Committee

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Days Between CES Match and Enrollment

Average number of days between the date the household was matched to a housing opportunity and the date the household was accepted into the housing project.

- Threshold:
  - PSH: <= 45 Days
  - RRH: <= 14 Days

- Average Performance:
  - PSH: 56 Days
  - RRH: 22 Days

- Threshold Source: D & PM Committee

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Successful CES Referrals

Percentage of CES referrals to a housing project that resulted in an enrollment in the housing project.

- Threshold:
  - PSH: >= 50%
  - RRH: >= 50%

- Average Performance:
  - PSH: 55%
  - RRH: 52%

- Threshold Source: D & PM Committee

Successful Exits – RRH Only

The percentage of exits to permanent housing destinations,
excluding "neutral" destinations.

- Threshold: 80%

- Threshold Source: NAEH

- Average Performance: 90%

Stabilized in PH – PSH Only

The percentage of clients that remained in PSH at the end of the reporting period or exited to a permanent housing situation during the reporting period. "Neutral" destinations are excluded from the measure.

- Threshold: 93%

- Threshold Source: D & PM Committee

- Average Performance: 98%

Unit Utilization – PSH Only

The number of bed nights provided during the reporting period divided by the possible bed/unit nights provided

- Threshold: 95%

- Threshold Source: D & PM Committee

- Average Performance: 95%

FY 2022 Continuum of Care (CoC) Notice of Funding Opportunity (NOFO) - Project Performance

Below are the measures and point allocations to be used for the evaluation of the CoC Renewal Projects during the FY2022 CoC NOFO. The Project Performance Measures are based on the Permanent Supportive Housing and Rapid Rehousing reports published on April 2022 and May 2022 by 2-1-1 Orange County (211OC), HMIS Lead. In addition, the Average Data Quality Score from Quarter 1 of the 2022 HMIS Data Quality Report Cards will be included in the analysis. The CoC NOFO Ad Hoc has reviewed and will recommend the performance measures and thresholds below to be included in this analysis.

Permanent Supportive Housing										
	Average Data Quality	Entries from Homelessness	Average Days Until Permanent Housing Placement	Increased Income - Stayers	Increased Income - Leavers	Returns to Homelessness	Unit Utilization	Stabilized in Permanent Housing	Successful Coordinated Entry System Referrals	Days Between Coordinated Entry System Match and Enrollment
Threshold	Greater than or equal to 98%	100%	Less than or equal to 30 days	Greater than or equal to 65%	Greater than or equal to 45%	Less than or equal to 7%	Greater than or equal to 95%	Greater than or equal to 93%	Greater than or equal to 50%	Less than or equal to 45 days
Met Threshold	12	13	13	7	9	14	14	12	3	3
Within 10% of Threshold[1]	6	6.5	6.5	3.5	4.5	7	7	6	1.5	1.5
More than 10% from Threshold	0	0	0	0	0	0	0	0	0	0

Rapid Rehousing									
	Average Data Quality	Entries from Homelessness	Average Days Until Permanent Housing Placement	Increased Income - Stayers	Increased Income - Leavers	Successful Exits	Returns to Homelessness	Successful Coordinated Entry System Referrals	Days Between Coordinated Entry System Match and Enrollment
Threshold	Greater than or equal to 98%	100%	Less than or equal to 30 days	Greater than or equal to 40%	Greater than or equal to 44%	Greater than or equal to 80%	Less than or equal to 7%	Greater than or equal to 50%	Less than or equal to 14 days
Met Threshold	12	14	15	10	12	16	15	3	3
Within 10% of Threshold	6	7	7.5	5	6	8	7.5	1.5	1.5
More than 10% from Threshold	0	0	0	0	0	0	0	0	0

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[1] Projects will receive half points for measures calculated in days if the project's score is within 3 days of the threshold.

Continuum of Care Bonus, DV Bonus and Reallocation Scoring and Rating Criteria

All projects will be scored on a 100-point scale using the following criteria:

	Criterion	Points	Description of basis for assigning points
1	CoC Participation	Up to 10 points	• Applicant has demonstrated participation and involvement in the Orange County CoC and core activities of the CoC, such as Point In Time Count and Housing Inventory Count. • Applicant participates in the local HMIS and completes timely and curate data submissions, as requested. • Applicant participates in the local CES.
2	Capacity of Applicant and Partner	Up to 10 points	• Past and current relevant experience in providing housing and services related to those in this solicitation, including evaluation of current and similar project types • Past and current relevant experience in effectively utilizing federal funds and performing the activities proposed in the application, including, administrative, financial, and programmatic components
3	Applicant Service Experience and Approach	Up to 20 points	• Applicant has demonstrated experience in working with target population to quickly secure housing, make connections to supportive services, and promote housing stability. • Applicant described service delivery approach for serving people with severe service needs. • Applicant described service delivery approach to serving undeserved communities. • Applicant described data driven approach to service delivery.
4	Involving Persons with Lived Experience	Up to 10 points	• Applicant has a member on Board of Director's with current and/or past experience of homelessness. • Applicant ensures perspectives of people with lived experience of homelessness are meaningfully and intentionally integrated into the decision-making process. • Applicant practices meaningful involvement of people with lived experience in the delivery of services.
5	Proposed Project- Service Plan and Supportive Services	Up to 25 points	• Proposed project, including service plan and supportive services, is appropriate for the household type and/or subpopulation. • Proposed project includes strategies to assist participants to obtain and remain in permanent housing, increase their employment and/or income and maximum their ability to live independently. • Proposed project will implement a Housing first, client-centered approach and evidence-based practices in program operations. In order to receive full points, applicants must clearly describe the evidence-informed practices that the project will use in policies, procedures, and operations. • Proposed project will have tailored approach to serve people with severe service needs and undeserved communities. • Proposed project will aim to leverage housing resources and/or

			health care resources.
6	Outcomes	Up to 10 points	• Proposed performance outcomes (not outputs) that will be achieved by the project and how data will be used to measure those outcomes and determine success. • Proposed performance outcomes should focus on participants housing placement and permanent housing retention, as well as improved quality of life, rather than measuring the amount or types of services provided (not outputs).
7	Project Readiness	Up to 5 points	• Estimated schedule for the proposed project to begin operations, including housing services and supportive services activities. Full points will be given to projects that can begin soon after grant is awarded.
8	Budget and Match	Up to 10 points	• Budget is reasonable for type of project proposed, total number of households and participants to be served and clearly articulated. • Applicant is able to provide the required match of at least 25% is included and documented. • Applicant is able to demonstrate how leverage housing resources and/or health care resources contribute to the overall budget of the project proposed.
9	Bonus Points	Up to 15 points	• Leverage Housing Resources – up to 5 bonus points will be provided to proposed projects that demonstrate it will provide housing subsidies or subsiding housing units not currently funded through the CoC or Emergency Solutions Grant (ESG) Program for at least 25 percent of the program participants anticipated to be served by the project. • Leveraging Healthcare Resources – up to 5 bonus points will be provided to proposed projects that demonstrates the use of healthcare resources to help individuals and families experiencing homelessness. • Individuals and Adult Only Households – up to 5 bonus points will be provided to proposal projects that primarily serve (75% or more) individuals and adult only households and increases access to available housing resources. [1]

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[1] Only applies to CoC Bonus and Reallocation projects

Date: August 24, 2022

Subject: Housing and Homelessness Incentive Program (HHIP)

a. HHIP Update
b. Investment Plan Review

Background and Analysis

Department of Health Care Services (DHCS) established the Housing and Homelessness Incentive Program (HHIP) that runs from January 1, 2022, to December 31, 2023. HHIP aims to improve health outcomes and access to whole person care services by addressing housing insecurity and instability as a social determinant of health for the Medi-Cal population.

CalOptima has the opportunity to earn up to $83,755,557. These funds will enable CalOptima to make future investments to advance the community's ability to address homelessness, while also supporting capacity development and partnership building necessary to connect Medi-Cal members to housing and related services (e.g. CalAIM Enhanced Care Management and Community Supports).

The Investment Plan (IP) is a required submission for CalOptima to participate in HHIP. The primary goal of the IP is for MCPs to demonstrate to DHCS that they have a clear plan for achieving measures and targets during the program with targeted investments in activities and efforts that align with program measures goals and CalOptima's strategies. The IP is worth up to 10% of the allocated earnable funds.

Investment Plan components:
- **Investment activity** – including gaps/needs addressed, potential investments amounts, specific organizations/types of organizations to implement investments, and HHIP measures impacted
- **Brief risk analysis** – including challenges and potential mitigating actions
- **CoC Letter of Support** for the Investment Plan
- **MCP CEO attestation** that the IP is a true representation of our investment strategies

DHCS will evaluate the IP based on demonstration of a meaningful investment strategy, including how adequately stated needs are addressed and how effectively funding is targeted. Incentive payments received do not constitute pre-funding or reimbursement for investments made using CalOptima funds in pursuit of program milestones and measures.

CalOptima is requesting input from the Orange County Continuum of Care (CoC) Board membership on these high level investment strategies, as well as a Letter of Support for the Investment Plan by September 20, 2022. **All components of the Investment Plan are due to DHSC on September 30, 2022.**

Attachments

Attachment A – Investment Plan Template

INVESTMENT PLAN TEMPLATE

HOUSING AND HOMELESSNESS INCENTIVE PROGRAM

July 18, 2022

PURPOSE OF THIS INVESTMENT PLAN TEMPLATE

The Housing and Homelessness Incentive Program (HHIP) is a Medi-Cal Managed Care Plan (MCP) incentive program through which MCPs may earn incentive funds for improving health outcomes and access to whole person care services by addressing homelessness and housing insecurity as social drivers of health and health disparities. The HHIP rewards MCPs for developing the necessary capacity and partnerships to connect their members to needed housing services and taking active steps to reduce and prevent homelessness.

The California Department of Health Care Services (DHCS) is providing this Investment Plan (IP) Template as a required submission for MCPs seeking to participate in the HHIP. The primary goal of the IP is for MCPs participating in the HHIP to demonstrate to DHCS that they have a clear plan for achieving measures and targets across the course of the program, in collaboration with their local partners, through targeted investments in activities and efforts that align with program measures and goals and support the MCP's performance strategies. MCPs will be eligible to earn incentive payments for successful completion and submission of the IP, subject to acceptance of the IP by DHCS. The IP is worth up to 10% of each MCP's allocated earnable funds for HHIP overall. DHCS will evaluate the IP based on the MCP's demonstration of a meaningful investment strategy, including how adequately stated needs are addressed and how effectively funding is targeted, to support the achievement of program measures and goals.

Participating MCPs will be eligible to earn HHIP payments for the successful completion or achievement of HHIP program milestones and measures. Such payments do not constitute pre-funding or reimbursement for investments made using MCP funds in pursuit of program milestones and measures. Once the HHIP payments are earned by the MCP, DHCS does not direct or restrict the MCP's use of the earned incentive funds.

Each MCP must collaborate with the local Continuum(s) of Care (CoCs) to complete one IP per county in which they are participating in HHIP using this Word file template. **Completed IPs must be submitted to DHCS no later than Friday, September 30, 2022.**

HHIP Program Submissions

LHP	Investment Plan	Submission 1	Submission 2
Measurement Period: January-April 2022		**Measurement Period:** May-December 2022	**Measurement Period:** January-October 2023
Due: June 30, 2022	**Due:** September 30, 2022	**Due:** February 2023	**Due:** December 2023

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INVESTMENT PLAN SUBMISSION STRUCTURE

The IP template has the following four components (with associated earnable points) and must be completed in full and submitted to DHCS no later than **September 30, 2022**. DHCS will not accept a submission if any of the components are missing (i.e., an incomplete submission) or unsatisfactory. MCPs participating in the HHIP across multiple counties must submit a separate IP for each county.

- **PART I: Investments:** MCPs must submit a narrative describing specific investments they intend to make to overcome identified housing and service gaps and needs to meet the goals of HHIP. The narrative should include details of anticipated funding activities, investment amounts, recipients, and timelines. For each intended investment, MCPs must specify:
    1. Which HHIP measures each investment is intended to impact; and
    2. Whether each investment will support MCP or provider/partner infrastructure and capacity (or both), or direct member interventions.

- **PART II: Risk Analysis:** MCPs must conduct a brief risk analysis to identify challenges they may face in achieving the HHIP program goals and in making the investments outlined in Part 1. This narrative description will include what steps the MCP might take to address these potential risks and barriers.

- **PART III: CoC Letter of Support:** MCPs must submit a signed letter of support from their CoC partner(s) validating that the CoC(s) collaborated with the MCP, were given an opportunity to review the MCP's IP, and support the MCP's IP. The letter of support should be included with this IP submission **as an appendix.**[1]

- **PART IV: Attestation:** MCPs must provide a signed attestation that the IP provides a true representation of the MCP's expected investment plan and strategy for achieving program measures and targets. The attestation must be signed under penalty of perjury by the MCP's Chief Executive Officer or Chief Financial Officer, or equivalent executive officer, or their designee, and included with this IP submission **as an appendix.**

As part of the HHIP submission 1 requirement, MCPs may detail any proposed prospective changes to the IP based on observed impacts and lessons learned from investments made during the measurement period. If prospective changes are not proposed, MCP must submit reaffirmation that the original IP (this submission) remains up to date. Retrospective changes are not allowable.

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[1] If an MCP is operating in a county with multiple CoCs, the MCP must obtain letters of support from at least 50% of the CoCs in the county.

MCP INFORMATION

Provide the name and contact information for the MCP submitting this IP response.

MCP Name	
Lead Contact Person Name and Title	
Contact Email Address	
Contact Phone	

PART I: INVESTMENTS

Using the table below, MCPs must submit a narrative describing specific investments they intend to make to overcome existing funding gaps and meet the goals of the HHIP. For each investment activity, MCPs should include details on anticipated:

I.   **Investment Activity:** Investment that will be made throughout CY 2022 and CY 2023 toward achieving the HHIP program goals to (1) ensure MCPs have the necessary capacity and partnership to connect their members to needed housing services, and (2) reduce and prevent homelessness.

II. **Gap or Need Addressed:** Identify the existing funding gaps or county needs that the investment is intended to address, and specify how the MCP identified this gap/need (i.e. in reviewing the HHAP[2], through conversations with the CoC). Funding gaps and county needs are defined as gaps/needs in housing-related infrastructure, capacity and provider partner capabilities that are not sufficiently funded to meet the needs of Medi-Cal beneficiaries.

III. **Description:** Details of the investment activity, including anticipated:

   a. Dollar amount. If the specific dollar amount is not known at this time, the MCP may provide a dollar range, which should be as narrow as possible.

   b. Recipient(s). If the specific organization is not known at this time, the MCP may provide the type of recipient which should be defined as specifically as possible (i.e. all FQHCs in a defined geographic region, short-term housing shelters in need of beds).

   c. Timelines for the investment activity, including potential plans for sustainability after the conclusion of the HHIP.

IV. **HHIP Measures Impacted:** Specify HHIP measure(s) that the investment activity is intended to impact. In total across all investments, a minimum of ten measures that are designated "P4P" in either Submission 1 or Submission 2, or both, must be impacted.

V.   **Domain Targeted:** Specify whether the investment will support MCP or provider/partner infrastructure and capacity (or both), or serve as a direct member intervention.

MCPs may add additional rows to the table submission as needed.

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[2] Materials for each round of HHAP can be accessed on the **HHAP website**. MCPs should use the HHAP-3 assessment of funding availability to inform their IP submission (or the HHAP-2 assessment, if the HHAP-3 assessment is unavailable).

Investment Activity	Gap or Need Addressed	Description (2 – 3 sentences for each activity)	Dollar Amount or Range	Recipient(s) or Recipient Type(s)	Timeline	HHIP Measure(s) Impacted	Domain Targeted
Example: CoC Support	*Insufficient resources for the CoC to complete the PIT count; based on MCP/CA-501 conversation on June 15.*	*Support CA-501 San Francisco CoC in the collection of point in time (PIT) count of members by January 2023*	*$50,000 - $80,000*	*CA-501 San Francisco CoC*	*6/2022 – 1/2023*	*3.3*	Provider/ Partner Infrastructure
1.							Choose an item.
2.							Choose an item.

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Investment Activity	Gap or Need Addressed	Description (2 – 3 sentences for each activity)	Dollar Amount or Range	Recipient(s) or Recipient Type(s)	Timeline	HHIP Measure(s) Impacted	Domain Targeted
3.							Choose an item.

PART II: RISK ANALYSIS

Using the space below, MCPs must submit a narrative response detailing a brief risk analysis for their IP, including:

I.   What factors the MCP anticipates may arise that would make it challenging for the MCP to achieve its goals and the HHIP program goals;

II. Which aspects of the IP might be affected by those factors; and

III. What steps the MCP would take to address these factors and avoid or mitigate impact to the IP.

Description of Anticipated Contingencies (500 - 1000 word limit)

PART III: CoC LETTER OF SUPPORT

MCPs must submit a signed letter of support from their CoC partner(s) validating that the CoC(s) collaborated with the MCP, were given an opportunity to review the MCP's IP response, and support the MCP's IP. For MCPs in counties with more than one CoC, **at least 50% of CoCs** must provide signatures indicating their support.

The CoC letter of support or CoC signature(s) should be included with this IP submission <u>as an appendix</u>.

Part IV: Attestation

MCPs must provide a signed attestation that the IP provides a true representation of the MCP's expected investment plan and strategy for achieving program measures and targets as of the date of signature. The attestation must be signed under penalty of perjury by the MCP's Chief Executive Officer or Chief Financial Officer, or equivalent executive officer, or their designee.

The signed attestation should be included with this IP submission <u>as an appendix</u>.