

**ORANGE COUNTY
HOMELESS PROVIDER FORUM**

Thursday, May 19, 2022

9 a.m. – 11 a.m.

Location:
The Rock Church
101 E. Orangethorpe Ave.
Anaheim, CA 92801

Chairs:

Donald Dermit, The Rock Church
Soledad Rivera, Families Together of OC

MINUTES

1. **Welcome and Introductions** – Donald Dermit, The Rock Church; Soledad Rivera, Families Together of OC; and Felicia Boehringer, Continuum of Care Administrator, OC Health Care Agency
 - a. Overview of Homeless Provider Meeting purpose and schedule
 - Felicia Boehringer provided background on the purpose of the Homeless Provider Forum Meetings and how the meetings will look moving forward. The purpose and goals for the Homeless Provider Meetings are to further knowledge on evidenced – based and best practices, provide trainings to supportive service providers and updates on the Continuum of Care. The Homeless Provider Forum strives to foster knowledge on supportive services and programs offered in the community, while still offering a thorough presentation of resources.
 - The Office of Care Coordination sent surveys to local partners to receive feedback on what information would be beneficial to receive and from the responses the following were desired training topics: trauma informed care, public benefits, fair housing rights, information on how to navigate the Coordinated Entry System, and affordable housing updates. The Homeless Provider Forum will work on offering virtual trainings in between the Homeless Provider Forum quarterly meetings. Additionally, the Office of Care Coordination has received and noted the feedback regarding meeting location and are determined to find a centralized location to make the meeting accessible for individuals from other Service Planning Areas (SPA).
 - b. Members of the public are invited to introduce themselves
2. **Public Benefits Presentation** – Orange County Social Services Agency (SSA)
 - **Cal Fresh:** The CalFresh Program is a federal nutrition program that helps eligible, low-income, people purchase the food they need. CalFresh is federally and state funded program that provides Electronic Benefits Transfer (EBT) with benefit allotment depending on household size, income, and expenses. On a case-by-case basis, some cases can be expedited and reviewed in three

calendar days, but the non-expedited process can take up to 30 days to decide approval or denial. For approved cases, participants may have their EBT card issued in-person at a Social Services Agency (SSA) office or mailed to the address on file which may take 7-10 business days.

- **MediCal:** MediCal is California’s version of the federal Medicaid public health insurance program that provides no cost or low-cost health coverage to California residents who meet the program’s eligibility requirements. Medi-Cal is open enrollment all year round but needs to be renewed on an annual basis. Any changes in a household, such as a new job or household size, must be reported within 10 days to SSA. As of April 2022, pregnant individuals are now eligible for full-scope benefits. Another expansion is that adults 50 and older are now eligible for full-scope Medi-Cal coverage. With this expansion, Orange County has about 11,600 individuals who will be automatically transitioned from restricted-scope Medi-Cal to full-scope Medi-Cal.
- **CalWorks:** California Work Opportunity and Responsibility to Kids (CalWORKs), also referred to as Temporary Assistance for Needy Families (TANF), is a cash aid program for low-income families to help meet basic needs. CalWORKs provides education, employment, and training programs to help families get jobs and move toward self-sufficiency.
- **General Relief:** General Relief is a County-funded program that provides temporary cash aid to eligible adults who are lawful residents and are ineligible for other Federal or State programs. For individuals receiving General Relief, they may be required to participate in the CalFresh Employment & Training/General Relief Work Program. Programs can be applied online at www.mybenefitscalwin.org, via phone at SSA Call Center at (800) 281-9799, at select SSA locations, and by mail to applicable SSA locations.

3. Provider Highlights

a. Anaheim Lighthouse Treatment Center and OC Recovery Collaboration – Tamara Jimenez, Community Relations Manager and Ted Bryans, Director of Admissions

- Ted Bryans shared an overview on Anaheim Lighthouse Treatment Center and the services provided to the community for over 20 years. Anaheim Lighthouse Treatment Center provides evidence based, 12-step treatment for individuals that qualify. The call center is open 24 hours a day and are in-network with most insurances to provide coverage and treatment. Additionally, payment plans are offered to provide accessibility for treatment. Anaheim Lighthouse Treatment Center has partnered with the Veterans Affairs (VA) office in areas of Yorba Linda, Los Angeles, Long Beach and more to provide services to veterans experiencing homelessness.
- Tamara Jimenez provided background on the Orange County Recovery Collaborative which was founded in 2017 to advocate and provide resources for individuals with substance use disorders and experiencing homelessness. The Orange County Recovery Collaborative meets once a month on the first Tuesday to collaborate and share resources. In addition, the Orange County Recovery Collaborative will often facilitate 12-step meetings at Illumination Foundation Shelters and other emergency shelters. The Orange County Recovery Collaborative will be going hybrid this upcoming month and are hoping to meet in-person in July 2022.

4. Continuum of Care (CoC) Updates – Felicia Boehringer, Continuum of Care Administrator

Felicia Boehringer provided the following Continuum of Care Updates:

- **CoC Meetings:** The Orange County Continuum of Care meetings are open for members of the public to attend to gain information on the policies, actions, and programs that are being implemented to address homelessness in Orange County. Participation from County departments and agencies, local governments, homeless service providers, housing providers, and supportive service providers, community groups (including non-profits, faith-based organizations, interested business leaders, schools, individuals with lived experience, and many other stakeholders) is welcomed and encouraged.
- **CoC General Membership:** Membership in the Orange County CoC is open to all organizations and individuals seeking to prevent and end homelessness in Orange County. CoC Membership Forms can be found on the front table or on the CoC webpage.
- **2022 Orange County Point In Time:** The County of Orange and Orange County CoC conducted the sheltered and unsheltered count on the days of Monday, February 21, 2022 to Thursday, February 24, 2022. The Orange County 2022 Point in Time Data Summary can be found at [2022 PIT Data Infographic - 5.10.2022 Final.pdf \(ochealthinfo.com\)](#). A [2022 Point In Time press conference recording](#) can also be referenced for viewing.
- **Homekey Program:** The Homekey Program was established to fund the conversion of motel units into housing as part of the State’s response to COVID-19. The Homekey Program sites awarded in Orange County include the Riviera Motel in Stanton, Stanton Inn & Suites in Stanton, Huntington Beach Oasis in Huntington Beach, Studio 6 in Anaheim, and Motel 6 in Costa Mesa.
- **Emergency Housing Voucher (EHV) Update:** The Office of Care Coordination receives an Emergency Housing Voucher (EHV) metrics update from the four Housing Authorities in Orange County. These metric numbers are updated and presented monthly at the CoC Board Meetings. The U.S. Department of Housing and Urban Development (HUD) has revised the EHV timeline and extended to December 31, 2022, for initial lease up.
- **Coordinated Entry System (CES) Access Points:** The Orange County CES helps connect people at-risk of homelessness and/or experiencing homelessness with housing providers and supportive service agencies. Those wanting to connect to CES can dial 2-1-1 to be referred to a CES Access Point.
- **Racial Equity Roadmap:** The Office of Care Coordination is collaborating with C4 Innovations on the development of a Racial Equity Roadmap for the Orange County CoC. The development of the Racial Equity Roadmap is taking place in three phases: Assessment and Learning, Action Planning and Continued Learning, and Implementation Support and Sustainability.

5. Announcements

a. Members of the public are invited to share any announcements at this time.

- Chrysalis serves people navigating barriers to the workforce by offering a job-readiness program, individualized supportive services, and paid transitional employment. Chrysalis is available to provide presentations to agencies on Monday, Wednesdays, and Thursdays.
- R. Joshua Collins of Homeless Advocates for Christ is available to provide Christian-based recovery meetings or bible study sessions.

- The OC Mental Health advisory board has four openings for individuals who are available to be engaged, are client consumers (treatment provider, family member etc.) have the skill set, and would like to integrate the community into the board.
- CalOptima shared that people who are CalOptima members with a non-emergency wound can be referred to CalOptima for services. CalOptima currently has virtual outreach sessions to help with benefits such as vision, transportation, detox, and more.

6. Closing Remarks and Questions

a. Members of the public are invited to ask questions and/or provide comments.

- Member of the public inquired regarding the housing authorities increasing their voucher payment standards. Rebecca Ricketts, Coordinated Entry System Administrator, confirmed that the Santa Ana Housing Authority and Orange County Housing Authority have increased their payment standards for the Emergency Housing Voucher program.
- Member of the public asked for the timeline of the Racial Equity Roadmap. Felicia Boehringer, Continuum of Care Administrator, provided additional information regarding the Racial Equity Roadmap and clarified that this effort is currently at stage two.
- Member of the public asked regarding Point In Time Count. They asked whether HUD has a deadline as to when neighboring CoCs must release data. Felicia Boehringer, Continuum of Care Administrator, clarified that every county is releasing their data at different times and HUD does not have a specific deadline as to when data needs to be released to the public.
- R. Joshua Collins of Homeless Advocates for Christ shared the idea of creating a walk-in shelter for an easily, accessible shelter. They stated that collaboration should take place to make that happen.
- Andrew Castillo from Illumination Foundation inquired regarding the MediCal Older Adult Expansion, noting that adults 50 and older are eligible for full-scope services and whether that also makes them eligible for the CalAim program. A representative from CalOptima responded that CalAim is based on hospitalization visits and stated that an individual would need to call a representative because eligibility is based on multiple factors.
- Member of the public inquired about CalOptima's new voucher program. A representative from CalOptima clarified that the new program was housing navigation services and explained that individuals can call a representative for further information on eligibility for housing navigation services.

7. Networking

- ### a. Dedicated time to network and connect with local partners.

Next Meeting: Thursday, August 18, 2022, from 9 a.m. – 11 a.m.

For more information on CoC Board and Committee Meetings, the CoC email distribution list, or how to become part of the CoC General Membership, please visit the CoC Webpage at <https://www.ochealthinfo.com/about-hca/directors-office/office-care-coordination/homeless-services/continuum-care-0> or contact the Office of Care Coordination at CareCoordination@ochca.com.



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HMO / IN-NETWORK PROVIDERS

- | | | |
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| <ul style="list-style-type: none"> • Aetna Behavioral Health • AHMC • American Mental Health Network • Anthem Blue Cross • APS Healthcare • Assist U • BCE Emergis Corporation • Beacon Health Options(Value Op) • Care Resources • Claremont Behavioral Services | <ul style="list-style-type: none"> • Community Action EAP • Compcare • Coresource • Dorris & Associates • Fed Med • Federal Employee Policy • Healthnet • Healthsmart (Interplan) • Human Behavior Associates HBA • HMC | <ul style="list-style-type: none"> • Humana • Integrated Behavior Health IBH • Humana- Lifesynch • Magellan/ MSHA • Molina (Marketplace) • Networks by Design Inc. • Tricare • TriWest • Preferred Mental Health MGMT |
|---|---|--|

**The Orange
County
Recovery
Collaboration
exists to unify
providers to
create
significant
changes in our
communities. If
we join
together, we
can serve
countless
people in all
areas of
addiction.**



Orange County Recovery
Collaboration c/o Recovery Road
2370 E. Orangethorpe Ave
Anaheim, CA 92806

Orange County Recovery Collaboration

Bringing organizations, law enforcement, elected officials, cities and Orange County together to address behavioral health issues.





The Collaboration started in September 2017. We consist of substance use disorder, Mental Health, and Homeless providers, along with members of the community, including elected representatives and law enforcement. The Collaborative's goals are to eliminate barriers and connect resources to those suffering from substance abuse. Everyone is welcome to attend and to become a member.



What is the OC Recovery Collaboration?

The Collaboration is a group of caring individuals who belong to organizations addressing behavioral health issues. Members may represent an organization, but the Collaboration only answers to ourselves. We are empowered to speak our minds without the constraints of politics. The Collaboration was created because we cannot keep addressing addiction as separate entities. We work together for the common good to create significant change. We exchange information and are action orientated. We have conversation and learn about resources related to treatment. **We are neither a non nor for-profit organization and we are not affiliated with any organization.**



Membership

There is no formal membership process. You are a member when you participate in our meetings or on our Facebook page. We are first responders, county behavioral health, hospitals, detox and treatment facilities, housing and veterans organizations, elected representatives (city, county, state), public defender, re-entry facilities, 12-step programs, alano clubs, social services, prevention programs, job training organizations, outreach providers.

We meet the first Tuesday of the month at Recovery Road 2370 E. Orangethorpe Ave, Anaheim, CA 92806

Contact Us: (714) 337-7851

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Facebook Page

<https://www.facebook.com/groups/ocrecoverycollaboration/permalink/338276890071051/>

Website