



**Orange County  
Continuum of Care Board  
June 23, 2021**

# **System of Care Update**

Jason Austin, Director  
Office of Care Coordination

# Business Calendar – Item #1

## Project Roomkey

- The County of Orange continues to operate temporary isolation shelters for individuals experiencing homelessness who are COVID-19 sick or symptomatic
- Total capacity to serve is 150 individuals
- Referrals into the program are made by the Public Health Services, hospitals, shelters, street outreach teams, and law enforcement

# Business Calendar – Item #1

## COVID-19 Vaccination Efforts

- Office of Care Coordination is working with Public Health Services and two Federally Qualified Health Centers on vaccination efforts for those experiencing homelessness
  - **Families Together of Orange County**  
612 W. 1<sup>st</sup> Street, Tustin, CA 92780  
Monday – Friday from 9 am to 4:30 pm
  - **Share Our Selves**  
1550 Superior Avenue, Costa Mesa, CA 92627  
Monday – Friday from 9 am to 4:30 pm

# Continuum of Care (CoC) Updates

Zulima Lundy, Continuum of Care Manager

# Business Calendar – Item #2

## Alternative Shelter Placement Update

- Letter of Agreements for the provision of Alternative Shelter Placement is ending June 30, 2021
- Approximately 24,599 alternative shelter nights have been provided since the program was implemented
- Currently assisting 24 households with alternative shelter
  - 24 individuals at high risk for severe COVID-19 illness

# Business Calendar – Item #2

## Lived Experience Advisory Committee Update

- The Lived Experience Advisory Committee held its first, introductory meeting.
- The Office of Care Coordination and the Lived Experience Advisory Committee Chair reviewed the goals and purpose of the committee.
- The Office of Care Coordination has contacted all candidates to confirm their continued interest in participating in the Lived Experience Advisory Committee.

# Business Calendar – Item #2

## Ad Hoc and Working Group Updates

- Continuum of Care (CoC) Notice of Funding Opportunity (NOFO) Ad Hoc
- Longitudinal System Analysis (LSA) Ad Hoc
- CoC Nominating Committee

**Presentation from the Families  
Solution Collaborative**

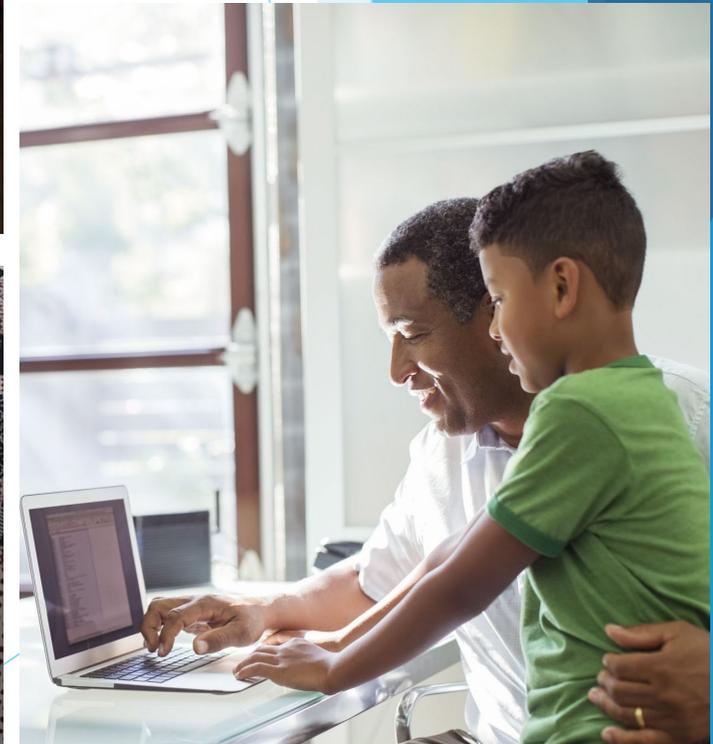
Nikki Buckstead, Family Solutions Collaborative



Leadership Vision Presentation

Continuum of Care Board

June 23, 2021





Utilizing the Collective Impact Model, the FSC is comprised of 23 of the leading family service organizations in Orange County working to prevent, divert and house homeless families in a prompt and coordinated effort.

## The Five Conditions of Collective Impact

<b>Common Agenda</b>	All participants have a shared vision for change including a common understanding of the problem and a joint approach to solving it through agreed upon actions.
<b>Shared Measurement</b>	Collecting data and measuring results consistently across all participants ensures efforts remain aligned and participants hold each other accountable.
<b>Mutually Reinforcing Activities</b>	Participant activities must be differentiated while still being coordinated through a mutually reinforcing plan of action.
<b>Continuous Communication</b>	Consistent and open communication is needed across the many players to build trust, assure mutual objectives, and create common motivation.
<b>Backbone Support</b>	Creating and managing collective impact requires a separate organization(s) with staff and a specific set of skills to serve as the backbone for the entire initiative and coordinate participating organizations and agencies.

Collaboration over Competition

# Brief History of the Family Solutions Collaborative

In 2013, several agency directors came together to strengthen to develop a family response system that was fair and equitable and could meet the needs of the families in order to serve them in a more timely and coordinated effort.

We were known as the A2 Cohort.

## **Forming agencies:**

- ▶ Family Assistance Ministries
- ▶ Mercy House
- ▶ Pathways of Hope
- ▶ Families Forward
- ▶ South County Outreach



# Family Access Point Map

## Family Solutions Collaborative

### North SPA:

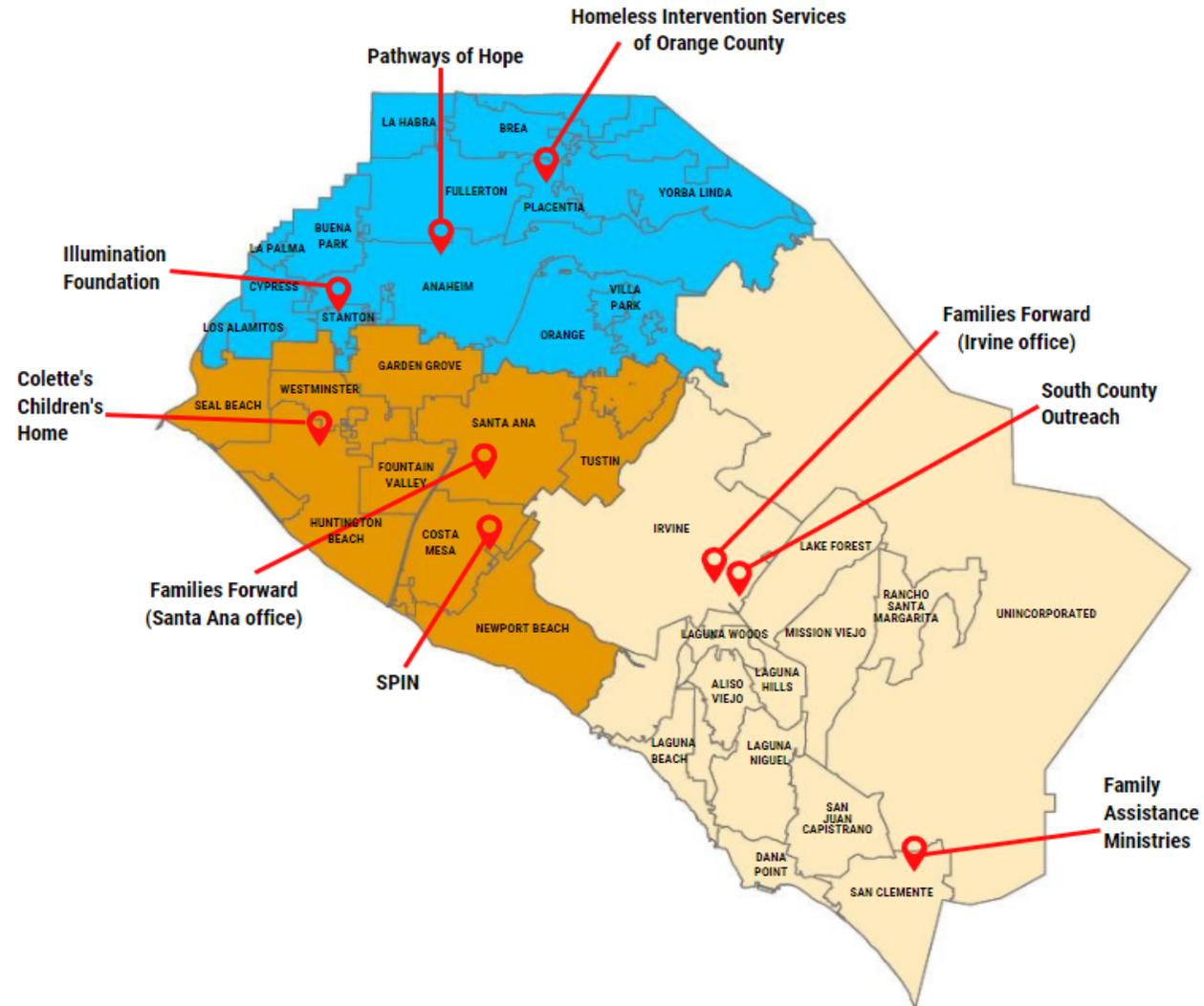
- Homeless Intervention Services - OC (HIS OC)
- Illumination Foundation
- Pathways of Hope

### Central SPA:

- Colette's Children Home
- Families Forward
- Serving People in Need (SPIN)

### South SPA:

- Family Assistance Ministries (FAM)
- Families Forward
- South County Outreach (SCO)



## WHO DO WE SERVE?

Families in Orange County experiencing, or at risk of, literal homelessness.

- ▶ Family: A household that has at least one child aged 0-17, including pregnancies.
- ▶ Literal homelessness: A family who lacks a fixed, regular, and adequate nighttime residence (living outdoors, in their vehicle, or in emergency shelter).



# Diversion as a first approach

The goal of Diversion is to problem solve with the families and find ways to be innovative and to help them connect families to housing options within their natural support system, such as family and friends.

Understanding resources are limited, Diversion provides the lightest touch and quickest resolution to the family's housing crisis, and is the most cost-effective.



# Family Solutions Collaborative Attributes

In April of 2021, we surveyed our members asking them to identify the FSC's top 5 attributes (out of 30). They were:

1. Collaborative
2. Committed
3. Responsive
4. Supportive
5. Trusted and Strategic (tied)

**DRAFT**  
**LEADERSHIP VISION**  
**FY 2021-2024**

Our three-year Leadership Vision articulates our story of the future in four key areas. *Please note, these are not vision or mission statements and this is a high-level view of the future of the FSC.*

By the end of FY 2023/24, we will confidently make the following statements about the FSC's impact on family homelessness in Orange County:



# **DRAFT**

## **LEADERSHIP VISION**

### **FY 2021-2024**

#### **KEY AREA ONE:**

**The FSC Leads Orange County to end Family Homelessness:** Through strong partnerships, our member organizations ideate, implement and advocate for innovations throughout the system, making the FSC the primary driver towards ending a family's housing crisis within 30 days or less, employing prevention, diversion and housing strategies.



**DRAFT**  
**LEADERSHIP VISION**  
**FY 2021-2024**

KEY AREA TWO:

**The FSC is the Model in Orange County and Beyond:** The FSC's philosophy, systems and strategies for education, evaluation of data, technical assistance, training and tools are the models for ending family homelessness being replicated in other Communities.



**DRAFT**  
**LEADERSHIP VISION**  
**FY 2021-2024**

**KEY AREA THREE:**

**The Value and Impact of the FSC is Evident:** It is clear and broadly acknowledged that the outcomes in solving the crisis of family homelessness and achieving housing justice have been accomplished through the advocacy and support of the FSC and our member organizations.



**DRAFT**  
**LEADERSHIP VISION**  
**FY 2021-2024**

**KEY AREA FOUR:**

**A Solid Funding Model Increases and Sustains Impact:** The FSC's diversified revenue is sufficient to sustain impact, seed innovations to meet emerging needs and attract additional federal, state, local and private dollars to Orange County.





Questions or comments?

[nbuckstead@oc-fsc.org](mailto:nbuckstead@oc-fsc.org)

**CoC Board Meeting Schedule  
Recommendation**

Zulima Lundy, CoC Manager

# Business Calendar – Item #4

## Background

- A CoC Board meeting in July 2021 would allow the CoC Board to approve any necessary recommendations for the upcoming FY 2021 CoC NOFO.
- The currently scheduled September 2021 CoC Board meeting conflicts with the National Alliance on Ending Homelessness Conference.

## Recommendation Actions

- Schedule a CoC Board meeting on July 28, 2021, and reschedule the September CoC Board meeting for September 15 or 29, 2021.

**HMIS Access and Minimum  
Participation Requirement Policy  
Update**

Zulima Lundy, CoC Manager

# Business Calendar – Item #5

## Update on the Policy Implementation and Next Steps

- HMIS Application has been developed and is available at [https://www.cognitofrms.com/\\_211OC/HMISAccessApplication](https://www.cognitofrms.com/_211OC/HMISAccessApplication)
- The Office of Care Coordination and 2-1-1 Orange County have outreached to current HMIS participating agencies who need to complete an application and those who have previously expressed interest in participating in HMIS.

# Business Calendar – Item #5

## Recommendation Action

- Appoint Albert Ramirez, Nishtha Mohendra, and Analisa Andrus to the HMIS Access Working Group to support the implementation of the policy.

**FY2021 CoC Notice of Funding  
Opportunity (NOFO) Process Update**

Zulima Lundy, CoC Manager

# Business Calendar – Item #6

## Update on the FY2021 CoC NOFO Process

- Each year HUD releases a competitive NOFO that requires CoCs to evaluate project performance, funding priorities, establish policies for reallocation and program priority list, and submit a consolidated application.
- The annual CoC NOFO Competition is anticipated to be released by HUD in July 2021.
- The Office of Care Coordination will be releasing the Agency Administrative Review and Letter of Intent shortly after the release of the CoC NOFO on BidSync.
- The CoC NOFO Ad Hoc will be meeting in early July to evaluate project performance, funding priorities, establish policies for reallocation and program priority list.

# **Emergency Housing Vouchers**

Doug Becht, Director of Operations

Zulima Lundy, CoC Manager

# Business Calendar – Item #7

## Overview of Emergency Housing Vouchers

The Emergency Housing Voucher (EHV) program is available through the American Rescue Plan Act (ARPA). Through EHV, HUD is providing 70,000 housing choice vouchers to local Public Housing Authorities (PHAs) in order to assist individuals and families who are:

- Experiencing Homeless,
- At risk of homelessness,
- Fleeing, or attempting to flee, domestic violence, dating violence, sexual assault, stalking, or human trafficking, or
- Were recently homeless or have a high-risk of housing instability.

# Business Calendar – Item #7

## Overview of Emergency Housing Vouchers

- The four PHAs in Orange County have been awarded EHV's by HUD's Office of Public and Indian Housing
- The allocation per PHA are as follows:
  - Orange County Housing Authority – 557 vouchers
  - Anaheim Housing Authority – 272 vouchers
  - Garden Grove Housing Authority – 117 vouchers
  - Santa Ana Housing Authority – 87 vouchers

# Business Calendar – Item #7

## EHVs Require Housing Search Assistance Provided

- Help individual families identify potentially available units during their housing search, including physically accessible units with features for family members with disabilities, as well as units in low-poverty neighborhoods
- Provide transportation assistance and directions to potential units
- Conduct landlord/owner outreach
- Assist with the completion of rental applications and PHA forms Help expedite the EHV leasing process for the family.

# Business Calendar – Item #7

## PHAs Required Partnership with the CoC

- HUD is establishing an alternative requirement under which the PHA must enter into a Memorandum of Understanding (MOU) with the CoC to establish a partnership for the administration of the EHV's
- The MOU is a complete statement of the responsibilities of the parties and evidence of a commitment of resources to the EHV program
- The primary responsibility of the CoC under the MOU is to make direct referrals of qualifying individuals and families to the PHA

# Business Calendar – Item #7

## MOU between CoC and PHAs Minimum Requirements

- Commitment to administering the EHV in partnership
- Goals and standards of success in administering the EHV
- Point person for each organization that will serve as EHV liaison
- A statement that all parties agree to cooperate with any program evaluation efforts
- The specific population eligible for the EHV assistance that will be referred to the PHA by the CoC
- The supportive services, including financial assistance, that will be provided to assist EHV participants and who will provide them
- The roles and responsibilities of the PHA and CoC

# Business Calendar – Item #7

## Target Populations for EHV's

Individuals

Families

Veterans

Transitional  
Aged Youth

Move-On  
Strategy

Re-Entry and  
Exiting  
Facilities

Domestic  
Violence

# Business Calendar – Item #7

## Emergency Housing Vouchers

- Discuss the Memorandum of Understanding (MOU) with the four Public Housing Agencies (PHA) for the Emergency Housing Vouchers provided by the U.S. Department of Housing and Urban Development
- Next step: Schedule a special meeting of the CoC Board to approve the MOUs with the PHA for the Emergency Housing Vouchers

