

ORANGE COUNTY
CONTINUUM OF CARE BOARD
MEETING
Wednesday, August 24, 2022
2:00 p.m. – 4:00 p.m.

Location:
County Administration South (CAS) Building
Conference Center
425 West Santa Ana Blvd. Room 104/106
Santa Ana, CA 92701-4599
[Click Here](#) for parking information

MINUTES

Board Members

Matt Bates, City Net [Secretary]
Judson Brown, City of Santa Ana
Nikki Buckstead, Family Solutions Collaborative
Donald Dermit, The Rock Church
Becks Heyhoe, OC United Way [Vice Chair]
Tim Houchen, Hope4Restoration
Patti Long, Mercy House
Dawn Price, Friendship Shelter

Eric Richardson, Volunteers of America
Maricela Rios-Faust, Human Options [Chair]
Soledad Rivera, Families Together of OC
Elida Sanchez, OC Department of Education
Dr. Shauntina Sorrells, Orangewood Foundation
George Searcy, Jamboree Housing
Tim Shaw, Individual
Christina Weckerly Ramirez, Health Care Agency

* In compliance with the Americans with Disabilities Act, and County Language Access Policy, those requiring accommodation and/or interpreter services for this meeting should notify the Office of Care Coordination 72 hours prior to the meeting at (714) 834-5000 or email CareCoordination@ochca.com. Requests received less than 72 hours prior to the meeting will still receive every effort to reasonably fulfill within the time provided. *

Call to Order – Maricela Rios-Faust, Chair

Chair Maricela Rios-Faust called the meeting to order at 2:03 p.m.

Board Member Roll Call – Felicia Boehringer

Present: Nikki Buckstead, Becks Heyhoe, Patti Long, Dawn Price, Eric Richardson, Maricela Rios-Faust, Soledad Rivera, Elida Sanchez, Dr. Shauntina Sorrells, Tim Shaw, Christina Weckerly-Ramirez

Absent Excused: Matt Bates, Judson Brown, Donald Dermit, George Searcy

Absent: Tim Houchen

Public Comments: Members of the public may address the Continuum of Care (CoC) Board on items listed within this agenda or matters not appearing on the agenda so long as the subject matter is within the jurisdiction of the CoC Board. Members of the public may address the CoC Board with public comments on agenda items in the business calendar after the CoC Board member discussion. Comments will be limited to three minutes. If there are more than five public speakers, this time will be reduced to two minutes.

To address the CoC Board, members of the public are to complete a Request to Address the CoC Board form prior to the beginning of each agenda item and submit it to CoC Board staff. Staff will call your name in the order received.

Members of the public may also submit public comment by emailing CareCoordination@ochca.com. All comments submitted via email before the start of the CoC Board meeting will be distributed to the CoC Board members for their consideration and all comments will be added to the administrative records of the meeting. Please include "CoC Board Meeting Comment" in the email subject line.

- Gerardo Arceo from Interval House inquired on the non-conflicted review panels to be established as part of the Request for Proposals recommendations. Public comment was submitted via email in advance of the CoC Board Meeting.

Board Member Comments: Members of the CoC Board may provide comments on matters not appearing on the agenda so long as the subject matter is within the jurisdiction of the CoC Board.

- No Board Member comments.

CONSENT CALENDAR

All matters are approved by one motion unless pulled by a Board Member for discussion or separate action. The CoC Board requests that only pertinent information be discussed during this time.

1. **Approve CoC Board Meeting Minutes from June 22, 2022.**
2. **Approve CoC Board Meeting Minutes from July 12, 2022.**

Dawn Price motioned to approve the items on the Consent Calendar. Dr. Shauntina Sorrells seconded the motion. Motion passed unanimously.

BUSINESS CALENDAR

1. **Emergency Shelter Operations and Services Funding Recommendation** – Zulima Lundy, Director of Operations, Office of Care Coordination

Zulima Lundy shared the background and timeline that led to the Emergency Shelter Operations and Services Funding Recommendations that are to be funded with Homeless Housing, Assistance and Prevention (HHAP) Round 1 and/or Round 3. On March 23, 2022, the Orange County CoC Board approved the recommendation to issue Request for Proposals (RFP) for Emergency Shelter Operations and RFP for Rapid Rehousing Services. The primary goal of Emergency Shelter Operations and Services projects is to help persons experiencing homelessness in Orange County, including individuals (adult only households), families (households with at least one minor child), transitional aged youth (TAY), and survivors of domestic violence, access emergency shelter services. The Emergency Shelter Operations and Services projects will focus on shelter stabilization and provide robust support services that will assist participants in obtaining permanent housing and increased income.

CoC Board Member Comments:

- Elida Sanchez requested clarification on the selected Emergency Shelter Operations and Services proposal that would assist the transitional aged youth population.
- Vice Chair Becks Heyhoe inquired on the breakdown of cost per household served between Mercy House and other selected providers. Vice Chair Becks Heyhoe asked if providers have the opportunity to leverage other funding sources.

Recommended Action:

- a. Approve the following Emergency Shelter Operations and Service Funding Recommendations:
 - i. Interval House for Emergency Shelter Operations and Services for Survivors of Domestic Violence for the term of October 15, 2022, to June 30, 2024, for an amount not to exceed \$250,000.
 - ii. Mercy House for Emergency Shelter Operations and Services for Individuals in the North Service Planning Area for the term of October 15, 2022, to June 30, 2024, for an amount not to exceed \$300,000.
 - iii. Friendship Shelter for Emergency Shelter Operations and Services for Individuals in the South Service Planning Area for the term of October 15, 2022, to June 30, 2024, for an amount not to exceed \$350,000.
 - iv. Pathways of Hope for Emergency Shelter Operations and Services for Families in the North Service Planning Area for the term of October 15, 2022, to June 30, 2024, for an amount not to exceed \$450,000.
 - v. Illumination Foundation for Emergency Shelter Operations and Services for Families in the North and Central Service Planning Area for the term of October 15, 2022, to June 30, 2024, for an amount not to exceed \$450,000.
 - vi. Mercy House for Emergency Shelter Operations and Services for Families in the Central Service Planning Area for the term of October 15, 2022, to June 30, 2024, for an amount not to exceed \$500,000.
 - vii. Family Assistance Ministries for Emergency Shelter Operations and Services for Families in the South Service Planning Area for the term of October 15, 2022, to June 30, 2024, for an amount not to exceed \$400,000.

Chair Maricela Rios-Faust motioned to approve Recommended Action a.i, a.iv, a.v, and a.vii as one action. Vice Chair Becks Heyhoe seconded the motion. Nikki Buckstead, Becks Heyhoe, Patti Long, Dawn Price, Eric Richardson, Maricela Rios-Faust, Soledad Rivera, Elida Sanchez, Dr. Shauntina Sorrells, Tim Shaw, and Christina Weckerly-Ramirez votes yes. Motioned passed unanimously.

Chair Maricela Rios-Faust motioned to approve Recommended Action a.ii and a.vi as one action. Nikki Buckstead, Becks Heyhoe, Dawn Price, Eric Richardson, Maricela Rios-Faust, Soledad Rivera, Elida Sanchez, Dr. Shauntina Sorrells, Tim Shaw, and Christina Weckerly-Ramirez voted yes. Patti Long abstained. Motioned passed.

Chair Maricela Rios-Faust motioned to approve Recommended action a.iii. Nikki Buckstead, Becks Heyhoe, Patti Long, Eric Richardson, Maricela Rios-Faust, Soledad Rivera, Elida Sanchez, Dr. Shauntina Sorrells, Tim Shaw, and Christina Weckerly-Ramirez voted yes. Dawn Price abstained. Motioned passed.

2. CoC Board Election – Zulima Lundy, Director of Operations, Office of Care Coordination

Zulima Lundy provided an overview of the CoC election process for the Emergency Solutions Grant (ESG) Program Funded Agency Recipient following the resignation of Albert Ramirez the City of Anaheim and

Orange County CoC involvement. The Office of Care Coordination facilitated the nomination and selection process for the CoC Board seat vacancy and met with the CoC Nominating Committee to confirm the recommended candidate for ratification by the CoC Board. By ratifying the results from the 2022 CoC Board election, the Orange County CoC Board will appoint Nishtha Mohendra for the Emergency Solutions Grant ESG Program Funded Agency/Recipient Agency Seat vacancy to serve for the remainder of the previously assigned term from September 1, 2022, through December 31, 2023.

As outlined in the Orange County CoC Governance Charter, the Office of Care Coordination as the Collaborative Applicant for the Orange County CoC is recommending establishing a CoC Nominating Committee to support the annual review of the CoC Governance Charter and CoC Board election process for the seats expiring December 31, 2022.

CoC Board Member Comments:

- Tim Shaw provided feedback regarding changes that should be considered for the Orange County CoC Governance Charter, including the CoC general membership changes that allow individuals who are on the CoC Board but who aren't members of the CoC to be able to vote during elections, and chair terms. In addition, Tim Shaw commented that the current structure discourages leadership succession planning for the Chair, Vice Chair and Secretary roles. Tim Shaw asked to clarify the makeup of the Ad Hoc and whether that is made of non-board members.
- Dawn Price asked for clarification on recommended Action B and asked whether the Chair approves the nominating committee.

Recommended Action:

- a. Ratify election of Nishtha Mohendra as the candidate for the ESG Program Funded Agency/Recipient Agency Seat Representative to the CoC Board.

Tim Shaw motioned to approve Recommended Action A. Christina Weckerly-Ramirez seconded the motion. Nikki Buckstead, Becks Heyhoe, Patti Long, Dawn Price, Eric Richardson, Maricela Rios-Faust, Soledad Rivera, Elida Sanchez, Dr. Shauntina Sorrells, Tim Shaw, and Christina Weckerly-Ramirez voted yes. Motioned passed unanimously.

Recommended Action:

- b. Recommend establishing a CoC Nominating Committee to support with the annual review of the CoC Governance Charter and the CoC Board Election process, inclusive of nominating and recommending candidates for ratification, to be confirmed by the CoC Board at a future meeting.

Nikki Buckstead motioned to approve Recommended Action B. Dr. Shauntina Sorrells seconded the motion. Nikki Buckstead, Becks Heyhoe, Patti Long, Dawn Price, Eric Richardson, Maricela Rios-Faust, Soledad Rivera, Elida Sanchez, Dr. Shauntina Sorrells, Tim Shaw, and Christina Weckerly-Ramirez voted yes. Motioned passed unanimously.

3. FY2022 CoC Notice of Funding Opportunity (NOFO) – Zulima Lundy, Director of Operations, Office of Care Coordination

Zulima Lundy provided an overview of the FY2022 CoC NOFO, noting that the U.S. Department of Housing and Urban Development (HUD) is making approximately \$2.8 billion in competitive funding available, including at least \$52,000,000 available for Domestic Violence, Dating Violence, Sexual Assault, and Stalking Bonus (DV Bonus) projects. This year, HUD has given a shorter timeline for this year's CoC NOFO application process, therefore, all project applications must be submitted on August 31st, 2022.

The Office of Care Coordination as the Collaborative Applicant met with the CoC NOFO Ad Hoc and HMIS Lead on multiple occasions to discuss funding priorities and rating and scoring criteria for CoC Renewal, CoC Bonus and Reallocation, and DV Bonus projects. The rating and scoring criteria for CoC Renewals included the selection of project performance measures, thresholds, and point allocations. These meetings also included discussion on how to best incorporate Coordinated Entry System (CES) performance measures, how to meaningfully include an evaluation of equitable and accessible service provision at the project level, and evaluation of safety and security for DV projects.

CoC Board Member Comments:

- Patti Long inquired on the Equity Access narrative of the application and whether there was a ranking criterion based on the narrative.
- Tim Shaw commented that it is great to include questions on Equity and Access, noting that answers provided should be viewed as a baseline and used to identify ways to improve practice and operations because writing about the work is different than doing it. Tim Shaw also inquired on the number of panels needed to support the recommended actions
- Dawn Price suggested that instead of reallocating funds to entirely new projects, strategies should be considered to increase higher performing projects to assist in the transition of participants into similar projects to sustain their housing.
- Christina Weckerly-Ramirez asked if there was a restriction for the bonus points related to health care and whether that limitations on it being physical health and/or mental health.

Recommended Action:

- a. CoC Renewal Funding
 - i. Approve the Scoring and Rating Criteria for FY 2022 CoC Renewal Projects, including the project performance measures, thresholds and point allocations.
 - ii. Approve the Reallocation Strategy for reallocating CoC Renewal Projects funding that have a project performance score of less than 60 percent during two CoC NOFO funding cycles for the FY2022 CoC NOFO and ongoing competitions.

Eric Richardson motioned to approve Recommended Action A. Dawn Price seconded the motion. Nikki Buckstead, Becks Heyhoe, Patti Long, Dawn Price, Eric Richardson, Maricela Rios-Faust, Soledad Rivera, Elida Sanchez, Dr. Shauntina Sorrells, Tim Shaw, and Christina Weckerly-Ramirez voted yes. Motioned passed unanimously.

Recommended Actions:

- b. CoC Bonus and Reallocation
 - i. Retroactive approval to issue Request for Proposals to solicit new projects to be funded by CoC Bonus and/or Reallocation funding, including Permanent Housing - Rapid Rehousing and Permanent Supportive Housing project types.
 - ii. Approve the Scoring and Rating Criteria for the CoC Bonus and Reallocation as detailed in the Request for Proposals, including bonus points.
 - iii. Establish a non-conflicted review panel to evaluate proposals received in response to the Request for Proposals.
- c. Domestic Violence (DV) Bonus
 - i. Retroactive approval to issue Request for Proposal solicit new projects to be funded by DV Bonus funding, including Permanent Housing – Rapid Rehousing projects and Joint Transitional Housing and Permanent Housing – Rapid Rehousing project types.

- ii. Approve the Scoring and Rating Criteria for the DV Bonus as detailed in the Request for Proposals.
- iii. Establish a non-conflicted review panel to evaluate proposals received in response to the Request for Proposals.
- iv. Recommend the Coordinated Entry System (CES) Lead to apply for a Supportive Services Only – CES project to be funded by the DV Bonus in an amount not to exceed \$250,000.

Dawn Price motioned to approve Recommended Actions B and C. Elida Sanchez seconded the motion. Nikki Buckstead, Becks Heyhoe, Patti Long, Dawn Price, Eric Richardson, Maricela Rios-Faust, Soledad Rivera, Elida Sanchez, Dr. Shauntina Sorrells, Tim Shaw, and Christina Weckerly-Ramirez voted yes. Motioned passed unanimously.

4. FY2022 CoC Supplemental to Address Unsheltered and Rural Homelessness Notice of Funding Opportunity (Special NOFO) Update – Zulima Lundy, Director of Operations, Office of Care Coordination

Zulima Lundy provided an update on the progress to date related to the FY2022 CoC Special NOFO. HUD is making approximately \$322 million in funding available through the FY2022 CoC Special NOFO. As part of the CoC Special NOFO application process, CoCs are tasked with developing a CoC Plan to serve individuals and families experiencing homelessness with severe service needs. The Orange County CoC is encouraging varied stakeholders to attend the CoC Plan Listening Sessions for community input to develop strategies and efforts in the development of the CoC Plan.

5. CalOptima Presentation on Draft Investment Plan for Housing and Homelessness Incentive Program (HHIP) – Sarah Nance, Project Manager Sr., Population Health Management and Jasmin Awadallah, Program Manager, Population Health Management

CalOptima representatives, Sarah Nance and Jasmin Awadallah, provided a presentation on the Homeless Health Initiatives (HHI) launched in 2019 by CalOptima when Board of Directors allocated \$100 million to increase access to healthcare and housing support services for unhoused individuals. Programs included in the HHI were Clinical Field Teams, Homeless Clinic Access Program, Homeless Response Team and other efforts. Additionally, CalOptima’s California Advancing and Innovating Medi-Cal (CalAIM) program has been in full effect in ensuring that members have access to care management. Through the CalAIM program, members are eligible for Enhanced Care Management (ECM) and housing-related community support that include housing transition navigation, housing tenancy and sustaining services, housing deposits, and more.

With support from the Orange County CoC Board, CalOptima submitted their Local Homelessness Plan (LHP) to California Department of Health Care Services (DHCS) on June 30th, 2022, for the HHHIP. CalOptima is currently in the process of creating the Investment Plan in order to submit by the deadline of September 30th, 2022. CalOptima strives to get feedback from the CoC on the proposed investment strategies, as well as feedback on funding opportunities as a managed care plan.

CoC Board Member Comments:

- Soledad Rivera inquired on the definition of homelessness being used to define CalOptima’s Target Population.
- Nikki Buckstead asked CalOptima for clarification on the CoC Board role in providing feedback and input for these programs. Nikki Buckstead asked if there were any funding opportunities for motels for families noting challenges shared by family service agencies. Nikki Buckstead emphasized that there is a need for these opportunities for families, such a street medicine and a safe place to sleep at night.
- Tim Shaw thanked CalOptima for the community approach and commented that the funding creates an opportunity for coordination and collaboration. Tim Shaw recommended to allocate as many

resources as possible into permanent supportive housing rather than short-term programs, as well as thinking about how this funding can enhance other programs. Tim Shaw also commented on a finding noting that a certain percentage of people are completely disconnected from healthcare.

- Elida Sanchez brought attention to educational rights of people experiencing homelessness and recommended CalOptima coordinate with the district liaisons who work with students experiencing homelessness to ensure student's education needs are met. Elida Sanchez also inquired whether families that are undocumented would be eligible under the proposed HHIP services and programs. Elida noted that for the Transitional Aged Youth (TAY) populations, there is another subpopulation called unaccompanied minors who are youth that are underage that might not have a parent or guardian to sign off for them.
- Vice Chair Becks Heyhoe noted that there is a gap in emergency shelter services for TAY and explained that there is only one emergency shelter for this subpopulation that has been full since the moment it opened and has a long waiting list. Vice Chair Becks Heyhoe recommended that similar to families, TAY subpopulation should be looked into more closely for a targeted approach. Vice Chair Becks Heyhoe stated that in addition to the Lived Experience Advisory Committee stipend, the stipend should also be assisted for the Youth Action Board which is forthcoming.
- Dr. Shauntina Sorrells emphasized the goal of reaching functional zero with TAY homelessness and would encourage to add street outreach for TAY because they are not likely to experience homelessness like other segments of the homeless population. Dr. Shauntina Sorrells inquired whether the behavioral health service included detox because detox would be helpful with TAY.
- Dawn Price commented that the regional HUB can also be expanded to include safe parking and expressed that the funding was enough to encourage city funded cooperation. Dawn Price highlighted the idea of leveraging and encouraging other locations that can be used for supportive housing, like the landlord incentives.
- Christina Weckerly-Ramirez stated that CalAIM has provided great incentives and recommended to reflect on the barrier experienced to date in order to work to address those barriers.

6. CoC Veterans Committee – Zulima Lundy, Director of Operations, Office of Care Coordination

Zulima Lundy provided a brief overview around the recommendation to establish a CoC Veterans Committee. At the May 2022 meeting of the CoC Board, when reviewing the 2022 Orange County Point In Time (PIT) Count veteran data, the creation of a veterans committee was discussed as the next steps for veteran's specific ongoing efforts. The purpose of this committee will provide coordination and collaboration on the issue of veteran homelessness, review veteran homelessness data, and coordinate the effort to address and end Veteran homelessness in the Orange County CoC.

CoC Board Member Comments:

- Eric Richardson suggested that the Veterans Committee should work with other efforts collaborative to put more emphasis to coordinate the approaches for addressing and ending veteran homelessness.

Recommended Action:

- a. Establish a committee focused on ending homelessness for veterans in Orange County.

Vice Chair Becks Heyhoe motioned Recommended Action A. Dawn Price seconded the motion. Nikki Buckstead, Becks Heyhoe, Patti Long, Dawn Price, Eric Richardson, Maricela Rios-Faust, Soledad Rivera, Elida Sanchez, Dr. Shauntina Sorrells, Tim Shaw, and Christina Weckerly-Ramirez voted yes. Motioned passed unanimously.

Amended Action: Nominate Eric Richardson to serve as the Veterans Committee Chair.

Tim Shaw motioned the Amended Action. Dawn Price seconded the motion. Nikki Buckstead, Becks Heyhoe, Patti Long, Dawn Price, Eric Richardson, Maricela Rios-Faust, Soledad Rivera, Elida Sanchez, Dr. Shauntina Sorrells, Tim Shaw, and Christina Weckerly-Ramirez voted yes. Eric Richardson abstained. Motioned passed.

Public Comments:

- Paul Hyek suggested an individual by the name of Curtis for the Veteran’s Committee, in addition to the suggestion of having more medical personnel at the shelter facilities. Paul Hyek provided the information on a resource that clients over the age of 60 can receive a food box either by having it delivered to them or picked up.

7. Impact of Affordable Housing on Housing and Crime in Orange County Study Results – Dr. Emily Owens, Livable Cities Lab, School of Social Ecology, University of California – Irvine

Item is delayed to future meeting of the CoC Board.

Next Meetings:

- Special Meeting: Wednesday, September 14, 2022, at 1:30 p.m. – 3 p.m.
- Regular Meeting: Wednesday, September 28, 2022, from 2 p.m. – 4 p.m.