

ORANGE COUNTY
HOMELESS PROVIDER FORUM
Thursday, November 10, 2022
9 a.m. – 11 a.m.

Location:
University United Methodist Church
18422 Culver Dr,
Irvine, CA 92612

Co-Chairs:

Donald Dermit, The Rock Church
Soledad Rivera, Families Together of OC

MINUTES

1. **Welcome and Introductions** – Soledad Rivera, Families Together of OC
 - a. Members of the public are invited to introduce themselves
Members of the public are invited to introduce themselves. Meeting started at 9:12 a.m.
2. **Overdose Recognition & Response Training (ORRT)** – Aimee Dunkle, Executive Director, Solace Foundation

Aimee Dunkle, Executive Director for the Solace Foundation provided a training on overdose recognition and response training, including the information on the risks for opioid overdose, recognizing the signs of an opioid overdose, and steps of overdose response.

According to the Center of Disease and Control (CDC) National Center for Health Statistics, the crude rate of opioid overdose deaths in Orange County from 1999 to 2020 has increased approximately three times with the number of deaths in 2020 being 579. There is currently an ongoing Fentanyl Crisis with fentanyl being the leading cause of death for kids ages 17 years and under. Additionally, Orange County's fentanyl deaths has approximately increased by 1,600 percent since 2016 with 636 deaths in 2021.

Public Comments:

- A member of the public inquired if there was a way for clients to gain access of Narcan so that they can have on hand. Additionally, they asked what the shelf life for Narcan is.
3. **Coordinated Entry System (CES) Overview and Updates** – Rebecca Ricketts, Coordinated Entry System Manager

Rebecca Ricketts provided an overview on the CES starting with background on what is the CES, how people can gain access through the virtual front door or access points, and the type of referrals that CES may provide including permanent housing and shelter referrals. The Family Coordinated Entry System currently provides referrals to 65 Emergency Shelter and 13 Transitional Housing units through the Bed Reservation System as openings become available. The Individual Coordinated Entry System currently provides referrals to two (2) Emergency Shelters through the Bed Reservation System. Components of the CES comprises of subpopulations: individuals (adult only households), families (households with at least one minor child), veterans, and transitional aged youth (TAY). Rebecca Ricketts provided details about the CES workflow and CES data, including housing needs and gaps.

Public Comments:

- A member of the public inquired whether there will be more housing opportunities available because there is limited affordable housing but would like to inquire on additional housing.
- Karina from Illumination Foundation asked if there is a way to track or tag team clients who may have barriers and experiencing barriers to housing related to screenings for credit reports, background checks, and other barriers.
- Chair Soledad Rivera asked if there were any data that tracks retention for the housing opportunities.

4. **Continuum of Care (CoC) Updates** – Felicia Boehringer, Continuum of Care (CoC) Administrator

Felicia Boehringer provided the following CoC Updates:

- **CoC Special Notice of Funding Opportunity (NOFO) to Address Unsheltered Homelessness:** On Tuesday, October 18, 2022, the Office of Care Coordination posted a final version of the CoC Special NOFO Consolidated Application and Project Priority Listing E-snaps Document on the CoC Special NOFO webpage. On Thursday, October 20, 2022, the Orange County CoC submitted the final Special NOFO to Address Unsheltered Homelessness Consolidated Application and Project Priority Listing to the U.S. Department of Housing and Urban Development (HUD).
- **2022-23 Domestic Violence Assistance (DV) Program Request for Proposals (RFP):** The Governor's Office of Emergency Services has announced the 2022-23 DV Program RFP in the amount of \$537,587.00. The purpose of the DV Program is to provide comprehensive support, including emergency shelter, to domestic violence survivors and their children and to provide support for the development and establishment of domestic violence services to unserved and underserved populations. The RFP is soliciting proposals to provide culturally specific services (i.e., culturally relevant, and linguistically specific). The application is due December 8, 2022.
- **Updated Action Plan to Prevent and End Homelessness in California:** On September 1, 2022, the California Interagency Council on Homelessness (Cal ICH) convened and adopted the updated Action Plan to Prevent and End Homelessness in California (Action Plan). The updated Action Plan includes increased input from the new State agencies and departments on Cal ICH as of January 2022. While the Action Plan maintained its current structure of five Action Areas and 15 Objectives, the Action Plan now identifies more than 150 Activities along with new key principles and practices that focus on trauma-informed care and the alignment of health, housing, and homelessness strategies.

- **CoC Board Election Process:** The Orange County CoC Board is comprised of 17 seats where approximately half of the board seats are up each year, in order to prevent all Board seats turnover at the same time, as detailed in the Orange County CoC Governance Charter. There are eight (8) CoC Board seats that are set to expire on December 31, 2022, which include one (1) seat for Public Housing Authority (PHA) representative, one (1) seat for Homeless or Formerly Homeless Individual representative, one (1) seat for Domestic Violence Agency representative; and five (5) seats for At-Large representatives.
- **CoC General Membership:** Membership to the Orange County CoC is open to all organizations and individuals seeking to prevent and end homelessness in Orange County. CoC Membership Forms can be found on the resource table of the Homeless Provider Forum Meetings or on the [CoC Webpage](#).
- **Youth Homelessness Demonstration Program (YHDP) Funding Awarded:** On October 24, 2022, HUD Secretary Fudge announced the award of \$83.7 million to 17 communities through the YHDP. This funding will help the awarded communities build systems to end youth homelessness through a wide range of housing programs including rapid rehousing, permanent supportive housing, transitional housing, and host homes. YHDP will also support youth-centered services, housing supports, youth-focused performance measurement and CES. Though the Orange County CoC was not awarded YHDP funding, the application process was beneficial in learning how to become better equipped to apply for future opportunities to serve more youth experiencing homelessness.
- **Orange County CoC Racial Equity Roadmap:** The office of Care Coordination contracted with C4 Innovations for the development of a Racial Equity Roadmap for the Orange County CoC. The development of the Racial Equity Roadmap was slated to occur in three phases and the Orange County CoC is currently nearing the end of Phase 2. Additionally, C4 Innovations published a [Quantitative Findings Report](#) and [Qualitative Findings Report](#) based on the assessment of the Orange County homeless response system, which can be found on the [CoC webpage](#) for reference.
- **Training Opportunities:** The Office of Care Coordination has two training opportunities coming up in the next few weeks. The first training is a Housing First Training facilitated by Dusty Olson, HUD Technical Assistance Coach with Abt. Associates on Thursday, November 17, 2022, from 9:00 a.m. to 12:00 p.m. This is an in-person meeting, and the location will be at 425 West Santa Ana Blvd., Room 104/106, Santa Ana, CA 92701-4599. The second training is Safety Planning for Survivors Experiencing Homelessness Training facilitated by Domestic Violence Resource Centers; Metro LA Center for the Pacific and Asian Family; East LA The Whole Child; and West LA Saint Joseph Center. The Safety Planning for Survivors Experiencing Homelessness Training will be online on Friday, November 18, 2022, from 9:00 a.m. to 11:00 a.m. on Microsoft Teams at meeting link: [Click here to join the meeting](#), Meeting ID: 213 427 875 351, Passcode: 8GgxUq

5. Announcements

- a. Members of the public are invited to share any announcements at this time.

Public Comments:

- Chair Soledad Rivera announced that Families Together of Orange County annual toy giveaway event, Christmas Together (Una Navidad Unidos) is taking place on Sunday, December 18th, 2022,

and provided details on how families can register for the event. Additionally, Families Together of Orange County has additional resources such as dental unit and medical units that are fully equipped with covid vaccines, immunizations, hygiene kits, and more.

- Jeanne Awrey with Orange County Department of Education shared the McKinney-Vento Homeless Assistance Act Overview flyer that provides information on who qualifies for McKinney-Vento as the definition is different from HUD's definition. Additionally, there is many dental kits available for families.
- Lourdes with Covenant House California provided information regarding TAY shelter in Anaheim for human trafficking victims. This will be the shelter's first year celebrating holidays with the youth and there will be a Holiday stocking drive. Donations will be accepted.

6. Closing Remarks and Questions

- a. Members of the public are invited to ask questions and/or provide comments.
- A member of the public inquired if there is more information on cold weather shelters.
 - Karina from Illumination Foundation asked if there were additional ways to reach out to shelters.
 - Maria with Mercy House shared concerns regarding mental health resources, as support is crucial and needed.

7. Networking

- a. Dedicated time to network and connect with local partners.

Next Meeting: Thursday, February 9, 2023, from 9 a.m. – 11 a.m.

For more information on CoC Board and Committee Meetings, the CoC email distribution list, or how to become part of the CoC General Membership, please visit the CoC Webpage at <https://ceo.ocgov.com/care-coordination/homeless-services/continuum-care> or contact the Office of Care Coordination at CareCoordination@ocgov.com



COORDINATED ENTRY SYSTEM (CES)

WHAT IS CES?

CES helps connect people at-risk of or experiencing homelessness with housing providers and supportive service agencies. Managed by the County of Orange, CES includes a vast network of service providers serving as access points for people experiencing homelessness in Orange County. When housing and services are limited, people with the most service needs are prioritized for available housing and services by CES using a standardized and transparent system.

WHO IS ELIGIBLE FOR CES?

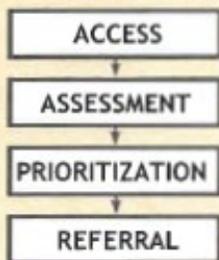
CES is for anyone experiencing homelessness in Orange County including young adults, single adults, couples, families, veterans and seniors.

HOW CAN I LEARN MORE?

- Visit homeless.egovoc.com

HOW DOES IT WORK?

CES ROAD MAP



Access includes multiple service providers, a virtual front door and a “no wrong door” approach

Assessment includes a standardized assessment process with initial screening, diversion and CES assessment

Prioritization is a consistent and transparent process for matching individuals and families to the most appropriate services and housing resources

Referral includes a warm hand-off between access point providers and housing or supportive service providers

HOW CAN I GET HELP?

If you or someone you know are at-risk of homelessness or experiencing homelessness, talk to your service provider or call 2-1-1 to be connected to a service provider in CES.

For a full list of agency partners in your area, visit one of the following links:

- ocgov.com/NorthPocketGuide
- ocgov.com/CentralPocketGuide
- ocgov.com/SouthPocketGuide

Apply TO MEDI-CAL



All applicants will be guided through the application process by one of FTOC's Social Services Liaisons completely free of charge!

All income-eligible residents ages 50 and older, regardless of immigration status.

What documents do I need to apply?

- Identification Card (Matricula)
- Proof of income (3 most recent paystubs)
- Proof of address

Call Now!

1 (800) 597-7977

ext. 414 or ext. 435



Now accepting appointments for patients that do not have a PCP, are in search of a new PCP, or are interested in scheduling an appointment with one of FTOC's providers.

For appointments or inquiries, please fill out this interest form www.bit.ly/MediCalExpansion or scan our QR Code: One of our Social Services Liaisons will reach out to assist.



  @FamiliesTogetherOC

www.familiestogetheroc.org



**FAMILIES TOGETHER OF ORANGE COUNTY
PRESENTA**

CHRISTMAS TOGETHER

diciembre 18, 2022

8:00 a.m. - 5:00 p.m.

**Anaheim Convention Center Hall A
800 W Katella Ave, Anaheim, CA**

La entrada es gratis pero limitada. Para poder recibir juguetes, todas las familias deben estar pre-registradas.

Visite bit.ly/3e9NYEm para inscribirse



**¡Comida,
Juguetes y
Juegos!**

McKinney-Vento Homeless Assistance Act Overview



The McKinney-Vento Homeless Assistance Act (MV) (42 U.S.C. § 11431-11435) is federal legislation that ensures the educational rights and protections of children and youths experiencing homelessness. It requires all local educational agencies (LEAs), public school districts, direct-funded and locally funded charter schools, and county offices of education to ensure that homeless students (between 0-22 years of age, pre-school to 12th grade) have access to the same free, appropriate public education, including public preschools.

Definition of Homeless

Individuals who lack a fixed, regular, and adequate nighttime residence, and includes living in:

- shared housing with others due to loss of housing, economic hardship or similar reason
- motels, hotels, shelters, transitional housing programs
- cars, trailer parks, camping areas, parks, beaches, abandoned buildings, public or private places not designed for, or ordinarily used as regular sleeping accommodation for human beings
- abandoned, runaway or pushed out youth or migratory child living in any of the circumstances described above



Student Rights

- **Immediate Enrollment:** regardless of lack of proof of residency, immunization/medical and other school records.
- **School Stability:** Right to remain in school of origin (last school attended) or attend the school of residence (in area where the family is temporarily residing)
- Have the right to attend the next matriculating school pattern (elementary to middle school and/or middle to high school)
- If the family gains permanent housing, the student can remain at the current school for the duration of that academic year
 - If high school student gains permanent housing, they are able to remain at that current school site through graduation if they so choose
- **Transportation:** to/from school if transportation creates a barrier to attendance
- **Meals:** automatically qualify for free and reduced meals
- **Dispute Resolution:** if a dispute arises the student is immediately admitted and able to attend the requested school while the dispute is being resolved

<https://ocde.us/EducationalServices/LearningSupports/MV/Pages/default.aspx>

Local Education Agencies must:

- eliminate barriers to enrollment and attendance
- provide educational rights
- identify students experiencing homelessness
- appoint a local liaison to assist students and families experiencing homelessness
- provide referrals to community resources including emergency and long-term housing, food, resources and counseling



MORE INFO



**SE HABLA
ESPAÑOL!**

**Minor Victims
Assistance Sanctuary
- Anaheim**



**Volunteers of America®
LOS ANGELES**

RESOURCES PROVIDED

- Case Management
- Emergency Assistance
- Literacy Education
- Job Training
- Transportation Assistance
- Interpreter/Translation Assistance
- Employment Assistance
- Education/GED Assistance

About Us

Volunteers of America is a non-profit human services organization committed to serving people in need, strengthening families, and building communities



STAFF



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**ALL SERVICES
FREE!!**



325 N State College Blv.
Anaheim, CA 92806



Monday-Friday
8:00 am - 4:30 pm

Supportive Services for Veteran Families (SSVF)

**Are you a Veteran in
Orange County
and facing homelessness?**

SSVF can assist you if you are homeless or
at-risk of becoming homeless

**For more information, call us today
and see if you qualify !**

(714) 426-9834

2100 N. Broadway Ste 300
Santa Ana, CA 92706

Eligibility Requirements

- **Veteran Family:** Consists of a person who has served in the U.S. military and is either of a household or a single person
- **Veteran Discharge Status:** Veteran must NOT have a Dishonorable discharge
- **Very Low-Income:** Housing income is less than 50% of OC's area median income
- **Homeless or At-Risk of homelessness:** Veteran household is literally homeless – OR– Household is residing in housing and received a 3-day notice and is at risk of becoming homeless

About SSVF

The Supportive Services for Veteran Families (SSVF) Program is designed to provide a range of services to address barriers to stable housing for low-income Veterans and those at risk of becoming homeless. SSVF works to assist Veterans who are homeless make a successful transition to permanent housing.



Volunteers of America Orange County



Volunteers of America Los Angeles/
Orange County is a non-profit human
services organization committed to
serving people in need, strengthening
families, and building communities.

For more information about VOALA visit voala.org

Our Services

- **CASE MANAGEMENT**
- **OUTREACH**
- **LEGAL ASSISTANCE**
- **EMPLOYMENT ASSISTANCE**
- **HOUSING COUNSELING**
- **FINANCIAL PLANNING**
- **LANDLORD-TENANT MEDIATION**
- **VA BENEFITS ASSISTANCE**
- **PUBLIC BENEFITS ASSISTANCE**
- **RENTAL AGREEMENT EDUCATION**
- **TEMPORARY FINANCIAL ASSISTANCE**
- **HOUSING STABILITY PLANNING**
- **Other services for maintaining housing stability**

AM I ELIGIBLE FOR MCKINNEY-VENTO SUPPORT AND SERVICES?

YOUR ELIGIBILITY IS BASED ON YOUR HOUSING AND OVERNIGHT RESIDENCE

Who qualifies?

- Children and youth who are doubled-up or **sharing the housing of others** due to loss of housing, financial hardship, or a similar reason are eligible for McKinney-Vento Act rights and services
- Temporarily staying in **motel/hotel**
- Temporarily housed in **shelters**
- Sleeping in a train, bus station, RV or **car**
- Staying in parks, beaches, campgrounds
- Unaccompanied youth
- Other similar situations due to the lack of an alternative

I qualify! I'm renting a room in a home with two other families



UNACCOMPANIED YOUTH WITHOUT STABLE HOUSING

An unaccompanied youth is not in the physical custody of a parent or guardian. Student might be staying with family, friends, or other people not related to the student, "couch surfing."



POSSIBLE REASONS:

- domestic violence
- parent's incarceration
- immigration/deportation
- death of the parents
- the family home is unsafe



Youth who are alone should be immediately enrolled in school and referred to the McKinney-Vento liaison

What is the purpose?

The intent of the Federal McKinney-Vento Act and California State Law is to remove **all educational barriers** faced by **children and youth without a fixed, regular, and/or adequate home**, with an emphasis on educational enrollment, attendance, and school success.

Why is it important?

The McKinney-Vento Act requires schools to identify and count students without stable housing with a housing questionnaire.

ONCE IDENTIFIED, STUDENTS HAVE ACCESS TO:

Academics

- Immediate enrollment regardless of proof of residency, immunization/health records, school records, or legal guardianship papers
- Obtaining or transferring records necessary for enrollment
- School of origin rights
- Tutoring or other instructional supports
- Support with assessment/testing for Special Education
- Early childhood programs
- Partial or full credit given from work completed
- Assistance with financial aid for higher education

Essentials

- Assistance with participation in school meals, before/after-school programs, mentoring, summer programs
- Necessary school supplies, clothing to meet a school requirement
- Technology devices and Wi-Fi support
- Transportation to and from school

Community

- Referrals for medical, dental, and other health and wellness services
- Referral to other programs and services such as domestic violence counseling and emergency assistance related to school attendance



There is no time limit for McKinney-Vento eligibility. Many families will remain in doubled-up situations for months or even years as they struggle to find employment and housing.



OMICRON BOOSTERS

available



Moderna and Pfizer Omicron boosters are now available. If you have tested positive for Covid, or have recently received a booster dose, it is recommended by the CDC to wait at least 2 months before receiving an Omicron booster. Please note that Boosters are administered by appointment only. All patients must receive their full series of a Covid-19 vaccine before receiving a booster.



REFUERZOS ÓMICRON

disponible



Los refuerzos de Moderna y Pfizer contra el ómicron ya están disponibles. Si ha dado positivo por Covid o ha recibido recientemente una dosis de refuerzo, los CDC recomiendan esperar al menos 2 meses antes de recibir un refuerzo de Ómicron. Tenga en cuenta que los refuerzos se administrarán solo con cita previa. Todos los pacientes deben recibir su serie completa de vacunas contra el Covid-19 antes de recibir un refuerzo.



@FamiliesTogetherOC

www.familiestogetheroc.org



@FamiliesTogetherOC

www.familiestogetheroc.org

Families Together of Orange County

BEHAVIORAL HEALTH



The Behavioral Health department at Families Together has pioneered several mental health programs in Orange County. Our accredited team of dedicated mental health specialists can offer patients individual, group and family counseling in English and Spanish.

GROUP CLASSES

- Art therapy for adults, teens and school-aged children
- Wellness Wednesday
- Resiliency and trauma
- Seeking Safety

SPECIALTIES

- Individual, group and family counseling
- Psychiatry
- Case management
- Substance abuse counseling
- Domestic violence counseling

For more information on our behavioral health services, or to register for group classes, please call **1(800) 597-7977 ext. 509**.

Free transportation provided for all services.

OUR LOCATIONS

NORTH ORANGE COUNTY
9918 W. Katella Ave.
Garden Grove, 92804

WELLNESS CENTER
621 W. First Street
Tustin, 92780

CENTRAL ORANGE COUNTY
661 W. First Street
Tustin, 92780

FOUNTAIN VALLEY
11180 Warner Ave.
Suite #353
Fountain Valley, CA 92708

www.familiestogetheroc.org

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Families Together of Orange County

WELLNESS SERVICES

With a dedicated Wellness Center in Tustin and Wellness services offered in multiple locations, Families Together provides a holistic approach that allows patients to take control of their health. By offering various classes, programs and education, every patient will gain the tools and resources that they need in order to live and stay healthy.

SERVICES:

- Physical therapy
- Nutritionist
- Food Pantry
- Weight resistance training
- Wellness kitchen

ACTIVITIES:

- Monthly farmer's market
- Cooking classes
- Karate
- Group classes

WELLNESS CENTER

621 W. 1st Street, Tustin, CA 92780

For more information on our Wellness Center and programs, please call: **1(800) 797-7977 ext. 510**

MEDICAL SERVICE LOCATIONS

NORTH ORANGE COUNTY
9918 W. Katella Ave.
Garden Grove, 92804

WELLNESS CENTER
621 W. First Street
Tustin, 92780

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Families Together of Orange County

SALUD MENTAL

El departamento de Salud Mental de Families Together ha sido pionero en varios programas de salud mental en el Condado de Orange. Nuestro equipo de acreditados especialistas en salud mental pueden ofrecer asesoramiento individual, grupal y familiar en inglés y en español para todos los pacientes.

CLASES GRUPALES

- Terapia artística para adultos, adolescentes y niños en edad escolar
- Miércoles de Bienestar
- Resiliencia y trauma
- En busca de seguridad

ESPECIALIDADES

- Asesoramiento individual, grupal y familiar
- Psiquiatría
- Gestión de casos
- Consejería de abuso de sustancias
- Consejería de violencia doméstica

Para más información sobre nuestros programas de psicología y psiquiatría, opciones para Telesalud y Clínica Virtual, o para registrarse a clases grupales, llame al **1(800) 597-7977 ext. 509**.

NUESTRAS UBICACIONES

GARDEN GOVE 9918 W. Katella Ave. Garden Grove, 92804	CENTRO DE BIENESTAR 621 W. First Street Tustin, 92780	TUSTIN 661 W. First Street Tustin, 92780	FOUNTAIN VALLEY 11180 Warner Ave. Suite #353 Fountain Valley, CA 92708
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Families Together of Orange County

SERVICIOS DE BIENESTAR

Con un Centro de Bienestar en Tustin y servicios de Bienestar ofrecidos en varias ubicaciones, Families Together proporciona un enfoque holístico que permite a que los pacientes tomen control de su salud. Al ofrecer varias clases, programas y educación, cada paciente obtendrá las herramientas y los recursos que necesitan para vivir y mantenerse saludables.

SERVICIOS:

- Terapia física
- Nutricionista
- Despensa de alimentos
- Entrenamiento de Resistencia
- Cocina de bienestar

ACTIVIDADES:

- Mercado mensual de frutas y vegetales
- Clases de cocina
- Clases de Karate
- Clases grupales

CENTRO DE BIENESTAR

621 W. 1st Street, Tustin, CA 92780

Para más información sobre nuestro Centro de Bienestar y nuestros programas, por favor llame al: **1(800) 797-7977 ext. 510**

UBICACIONES DE SERVICIOS MÉDICOS

GARDEN GOVE 9918 W. Katella Ave. Garden Grove, 92804	CENTRO DE BIENESTAR 621 W. First Street Tustin, 92780	TUSTIN 661 W. First Street Tustin, 92780	FOUNTAIN VALLEY 11180 Warner Ave. Suite #353 Fountain Valley, CA 92708
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WHAT WE DO



QUALITY HEALTHCARE

Overcoming obstacles in order to provide high quality, comprehensive healthcare for all.

• • •

AFFORDABLE SLIDING FEE SCHEDULE

We offer a Sliding Fee Discount Program to all patients

• • •

FREE TRANSPORTATION FOR ALL

Call for details and to set up your appointment (800) 597-7977

• • •

MOBILE UNITS

Families Together has multiple mobile clinics operating throughout Orange County that bring essential care and services directly to the community. Our mobile clinic fleet includes medical, dental, vision and ambulance units.



LOCATIONS

North Orange County
9918 W. Katella Ave.
Garden Grove, CA 92804

Central Orange County
661 W. 1st St.
Tustin, CA 92780

Wellness Center
621 W. 1st St.
Tustin, CA 92780

Virtual Clinic Accessible Online
(714) 715-3854

www.familiestogetheroc.org

To make an appointment, call:
(800) 597-7977

After hours: (714) 665-9890

*Hablamos español
*chung toi noi tiegv viet
*ما فارسی صحبت می کنیم

Families Together of Orange County

Community Health Center



COMPREHENSIVE HEALTHCARE FOR ALL

WHO WE ARE



"Welcome to Families Together of Orange County. We're so excited to have you and we look forward to serving you. Our vision at Families Together is to provide an oasis in the healthcare industry where people in our community can address all of their medical and social needs. A place where everyone is made to feel safe and is treated like family."

Alexander Rossel, CEO



Families Together of Orange County is a 501(c)(3) nonprofit Federally Qualified Health Center (FQHC) Look-Alike. Founded in 2003, FTOC has been committed to improving the quality of life for all families in Orange County.

PROVIDING HEALTHCARE FOR ALL, REGARDLESS OF INABILITY TO PAY.

SERVICES WE PROVIDE

Families Together is proud to offer top-quality services from leading doctors and staff who care about you, your family, and the community.

MEDICAL

- General medical consultations*
- Pediatrics*
- Geriatrics*
- Family practice*
- STD tests/Blood work
- Internal medicine
- Vaccines and immunizations
- Nephrology
- Dermatology
- Medication Assisted Treatment
- Group visits
- HIV Treatment

OB/GYN - WOMEN'S HEALTH

- Pre-natal care/Post-Natal care
- Mammograms
- Contraceptives and IUD*
- Cancer screenings

DENTAL

- Pediatric and adult dentistry
- Preventative, basic and major procedures
- Orthodontics
- Oral surgery
- Oral health education

PHARMACY

- Prescriptions filled and refilled*
- Same day delivery

*Appointments available via Virtual Clinic

VISION

- Comprehensive eye exams
- Screening for diabetic patients
- Family eye care
- Wide variety of eyeglasses and sunglasses with prescription
- Contacts

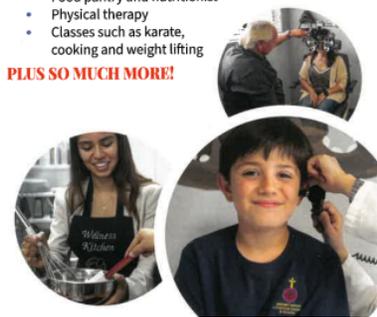
BEHAVIORAL HEALTH

- Individual, group, and family counseling*
- Case management
- Psychiatry*
- Group classes for adults, teens, and school-aged children

WELLNESS

- Food pantry and nutritionist
- Physical therapy
- Classes such as karate, cooking and weight lifting

PLUS SO MUCH MORE!



Who is Families Forward?

Families Forward exists to help families in need achieve and maintain self-sufficiency through housing, food, counseling, education, and other support services.

Since 1984, Families Forward has been helping Orange County families who are homeless or at risk of homelessness to stabilize their lives, access safe and affordable housing, and move towards independence.

At one time or another, any family could find themselves in need of some form of support.

Families Forward is here to help.

Volunteer to Make a Difference

Families Forward relies on volunteers to expand our reach and serve our shared community.

Your time will help change the life of a local family in need.

For more information on all of our volunteer opportunities visit families-forward.org/volunteer



Change a Life by Donating Today

Your donation will directly help a local family have a place to live. Families Forward's work is only possible through generous community support.

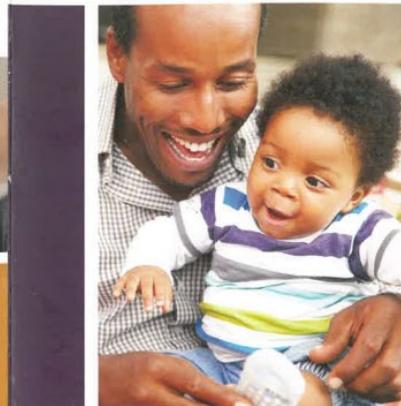
90% of contributions support our programs and services.

To make a secure donation today visit families-forward.org/donate



FAMILIES FORWARD

DIGNITY • EMPOWERMENT • HOPE



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(949) 552-2727
8 Thomas, Irvine, CA 92618
Mon-Thurs: 9a.m. – 5p.m. • Fri: 9a.m. – 1p.m.
families-forward.org
Tax I.D. #33-0086043

Helping Families Find Resources to Succeed



Housing and Supportive Services for Families

Families Forward's Housing and Supportive Services are designed to ensure that all Orange County families have a safe place to sleep every night.

- We assist **at-risk and homeless families** with supportive services that may include housing placement, food, financial assistance, counseling, career and financial coaching, and health services.
- Through **housing assistance and tenant education**, we help homeless families with minor-aged children regain a place to live.
- Dedicated **Case Managers and Housing Resource Specialists** work with families to create a unique plan based on their specific circumstance.
- Families may be housed through partnerships with **local landlords**, Families Forward's **apartments** and other **affordable housing units** throughout the county.
- **Career Coaches** are available to meet with families in order to improve their earning potential.
- Families Forward works with **Veterans and their families** to provide case management, supportive services, and identify Veteran specific resources.

Please note, Families Forward does not offer emergency shelter or general rental assistance. If you are in immediate need of shelter, please call 2-1-1.

Community Services

Our Community Services are for qualified families and individuals in south Orange County who can maintain their housing but need additional resources to make ends meet.

- **Food pantry assistance**, in the form of nonperishable items such as canned goods, rice, and pasta, is provided to single individuals, couples, and families.
- **Back-to-School** distribution provides clothing and backpacks filled with school supplies.
- **Thanksgiving** meal baskets are provided to families to prepare a holiday meal in their own home.
- **Adopt-a-Family** provides holiday gifts for children.
- **Referral Services** are available to help prevent families from becoming homeless.

In addition to these services, Families Forward hosts a **Community Resource Fair** each spring that brings together over 70 leading service providers to offer free health screenings, food, legal advice, financial counseling, workshops, and children's activities to families in the community.

To learn more about our programs, please call (949) 552-2727 or contact info@families-forward.org

Community Counseling

- Licensed counselors provide short-term individual, marital, family, and group counseling.
- Counseling helps people overcome symptoms of depression, grief, anxiety, trauma, self-esteem issues, family relationships, illness, parenting, and issues related to job loss.
- Client fees are based on a sliding scale.

"With all the sadness, loss and fear we have gone through the last few years, I just want to say I have so much appreciation and love for all the people that have been there for us at Families Forward. It really has been a miracle!"



"I owe so much to Families Forward and I will forever be grateful that they saved my life and the life of my son. I proudly wear the title of a success story, a hardworking woman who happens to be a single mother as well!"