



**Orange County
Continuum of Care Board Meeting
November 16, 2022**

Public Comments

Board Member Comments

Consent Calendar

Consent Calendar

1. Approve CoC Board Meeting Minutes from October 26, 2022
2. Agencies and Jurisdictions Approved for Homeless Management Information System (HMIS) Access
 - a. Receive and file list of agencies and jurisdictions approved for HMIS access from June 20, 2022, through November 10, 2022.
 - Alianza Translatinx
 - City of Orange Police Department
 - Be Well OC
 - Working Wardrobes
 - CalOptima
 - City of La Habra

Business Calendar

Fiscal Mapping Presentation Overview

Dusty Olson, U.S. Department of Housing
and Urban Development (HUD) Technical
Assistance Provider,
Abt Associates



Tools for Making Strategic Investment Decisions Orange County CoC Board

**November 16, 2022
Dusty Olson, Abt Associates**



Introduction

Dusty Olson (she/her)
Abt Associates
HUD Technical Assistance Provider
Assigned to Oakland for S1 TA
dusty_olson@abtassoc.com



Community Engagement and Participation

- Both tools require broad stakeholder engagement to maximize system change and leverage available resources for optimal utilization
- Crucial that you partner with a diverse range of local stakeholders to ensure your investment plan is rooted in equity-based decisions
- Coordinated planning allows for greater impact than planning where each stakeholder makes independent decisions about each resource
- Identify an existing group to serve this purpose or form a new planning group specific to this task

Identifying and Engaging Key Partners

People with lived expertise

- A person who has direct, personal experience of homelessness.

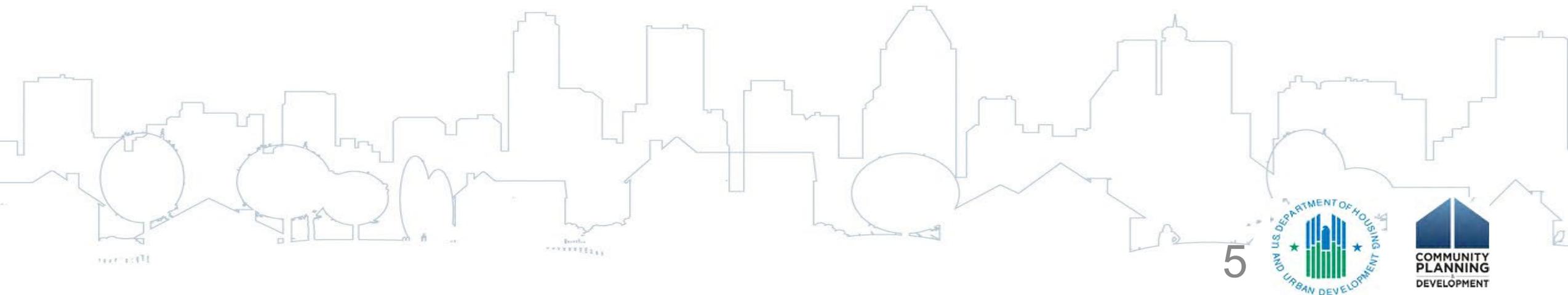
Primary Partners

- Service providers, including front-line staff and organizational leaders.
- CE-lead or committee members
- CoC lead
- Elected officials
- Housing Authorities

Secondary Partners

- Healthcare providers
- Child welfare
- Benefits providers
- Criminal justice
- Employment or vocational services
- Public safety

System Modeling & Stella M



What is System Modeling for Homeless Response Systems?

System modeling is a structured, data-informed process that includes developing estimates of the size and needs of a population of people experiencing homelessness and developing assumptions about the types and amounts of assistance to meet those needs

- What is the set of project types needed to meet people's needs?
- What combinations of projects ("pathways") will best serve each group of people with similar needs ("cohort")?

The process results in a set of inventory recommendations, performance benchmarks, and cost projections

- Ideal homeless response system that serves people effectively, efficiently, and equitably

System Modeling Scenarios



System Redesign



Strategic Funding



Performance Improvement



Reduce Disparities

Reduce disparities in the system

System Modeling Process



- Forms planning group

- Key partners identified
- Workgroup formed
- Facilitator selected

- Roles determined
- Decision making protocols

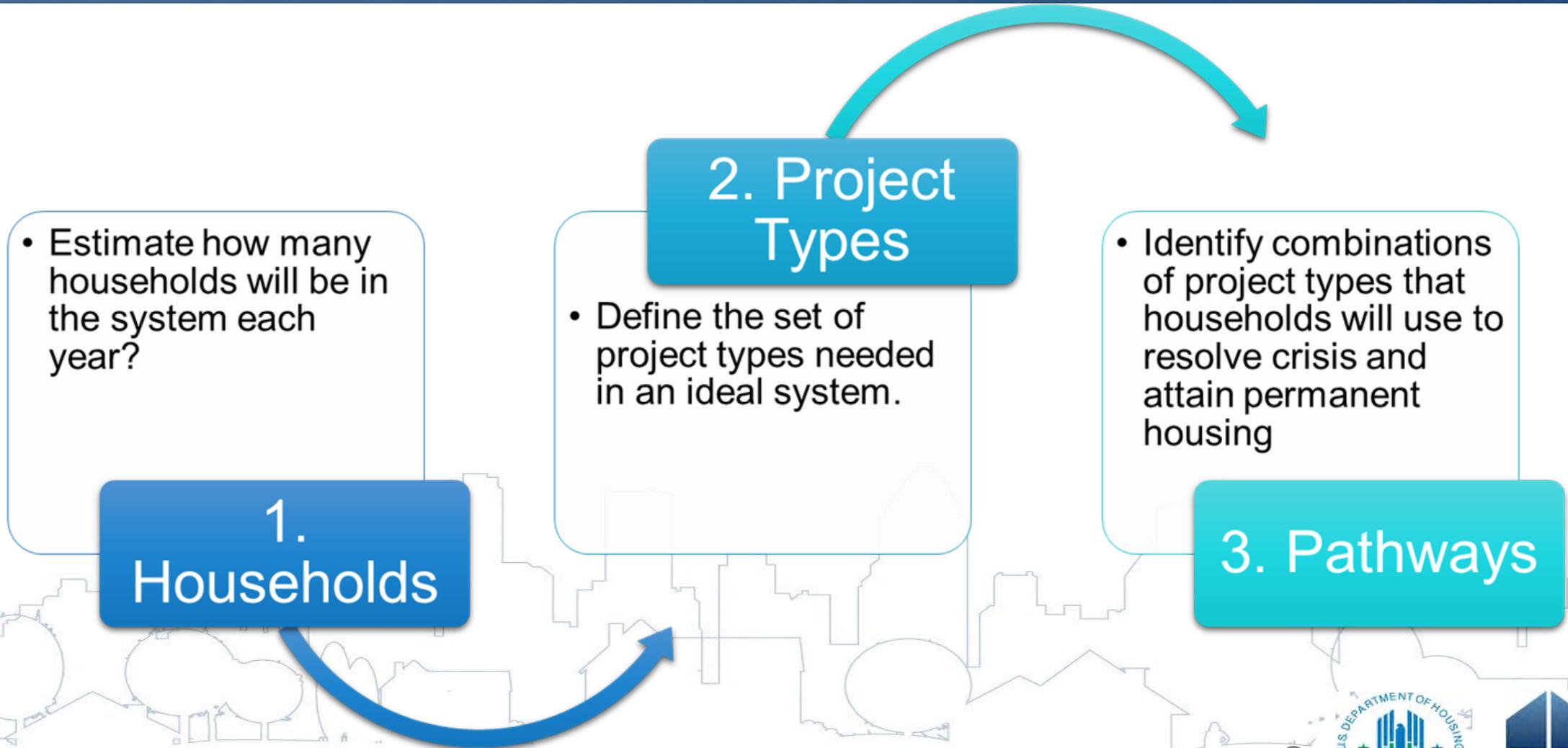
- Facilitator lead

- Results generated

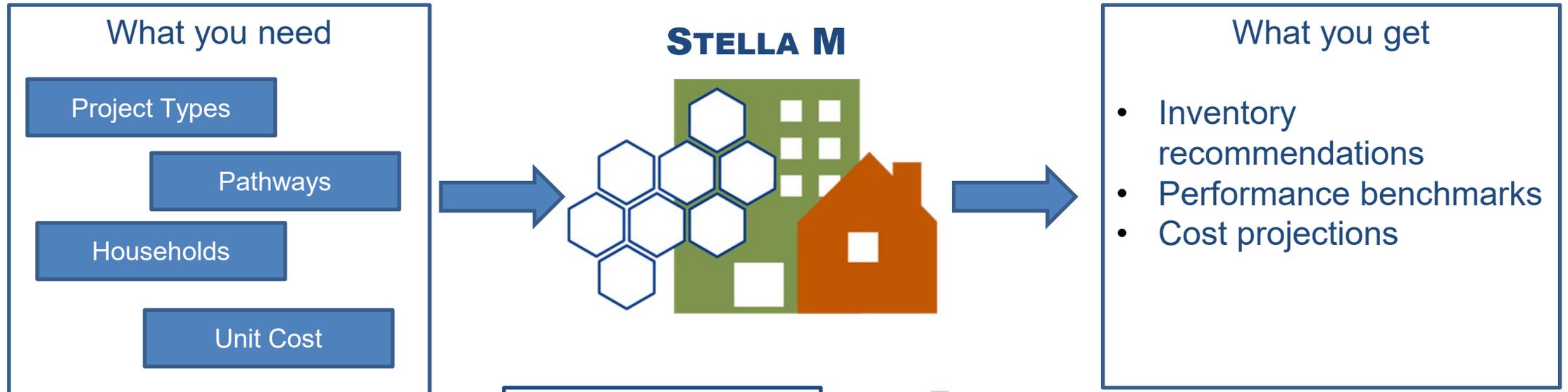
- Collect feedback
- Finalize model

- Strategy for system changes

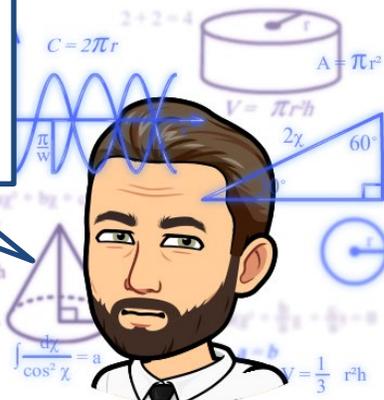
Steps to Developing a Model



What does Stella M do for CoCs?



We math hard, so you don't have to



Households vs. People

System modeling supported by Stella M uses households (rather than people) to determine inventory needs for units (rather than beds)

- This is because the homeless response system provides services and housing to people in households

Single Year vs. Multi-Year Model



Start with designing the ideal system

After that, communities may want to leave it at that (single year model) or design a multi-year model which takes them from the current system (baseline) to the ideal system (target year).

Types of Models

Two types of models can be chosen when creating a model in Stella M

Single Year Model:

- Simplest projection
- Displays an “ideal system” that could meet inflow or long-term universes
- Doesn't show changes over time, including the transition from current system
- Requires only estimates for inflow and/or* long-term homelessness

Multi Year Model:

- More complex, builds model based on assumptions and estimates for universes
 - Estimates of percentage of inflow due to first-time homelessness
 - Includes anticipated change in first-time homelessness
- Involves establishment of a **baseline year** and modeling changes over time from that baseline

Step 1: Estimate the Number of Households

Estimate annual number of households experiencing homelessness in a year

Annual inflow

Long-term homeless

First-time homeless

Served/unserved

Or not! If this step is too hard, skip it and come back to it later.

Step 2: Develop Project Types

Describes the elements in an effective, efficient crisis or housing intervention to ensure immediate safety and rapid exit to permanent housing as appropriate to the needs of the individual or family experiencing homelessness.

Project Type	Description	Timeframe	Population	Annual Unit Cost
Emergency Shelter	Emergency shelter with navigation services (low-barrier, service-rich, housing-focused)	3 months	People who need a safe place to stay while looking for housing	\$25,000 / bed
Rapid Rehousing	Time-limited rental subsidy and support services with the intention of the HH taking over the lease	18 months	People who can increase income to afford rent	\$22,000 / slot
Permanent Supportive Housing	Permanent subsidies based on income and services to keep tenants stable in housing	Non-time-limited	People with disabilities who need services	\$25,000 / unit
Dedicated Affordable Housing	Affordable housing resources (subsidies or units) dedicated to households experiencing homelessness	Non-time-limited	People with extremely low income who can't increase, low /no services needs	\$20,000 / unit

Using a System Map to Develop Pathways



Crisis Hotline



Crisis Housing



Dedicated Affordable Housing

Optimal System Assumptions

Rapid Exit

- For each subpopulation, develop pathways people would use to rapidly exit homelessness to permanent housing

Subpopulation by Pathway

- For each pathway, estimate the portion of the subpopulation that will need that pathway to exit

Length of Stay

- For each program in a given pathway, estimate the average length of stay

Data to Inform Assumptions

Demographics of people experiencing homelessness

- Understand the characteristics of who is being served
- Compare to total population and population living in poverty: Who is overrepresented? Who is underrepresented? Why should we not overlook this?
- What other information might we need?

Current System Performance

- HMIS coverage
- Stella P and System Performance Measures
- Additional quantitative data

Qualitative Data

- Story behind the numbers
- Focus groups, interviews with people experiencing homelessness and service providers

Step 4: Estimate Baseline Inventory

Inventory: Number of units available for each project type in the homeless response system

When used in system modeling, helps communities:

- Identify gaps and set priorities
- Develop implementation plan



Inventory

- Using annual count data and assumptions about pathways and length of stay, determine the number of units, beds, or subsidies needed at a point in time

Example: 10 individuals enter shelter each month

Pathway with % of Households	Length of Stay in Emergency Shelter	Beds Needed
ES Only – 20%	14 days	1 bed
ES + TH – 10%	30 days	1 bed
ES + RRH – 50%	30 days	5 beds
ES + PSH – 20%	60 days	4 beds
Total Beds		11 beds

Results

2022 TOTAL

6,394

Total Served

1,190

Total
Unmet Need

42.9

Projected Average
Days Homeless

77.3%

Expected Exits to
Permanent Housing

11.6%

Expected
Returns

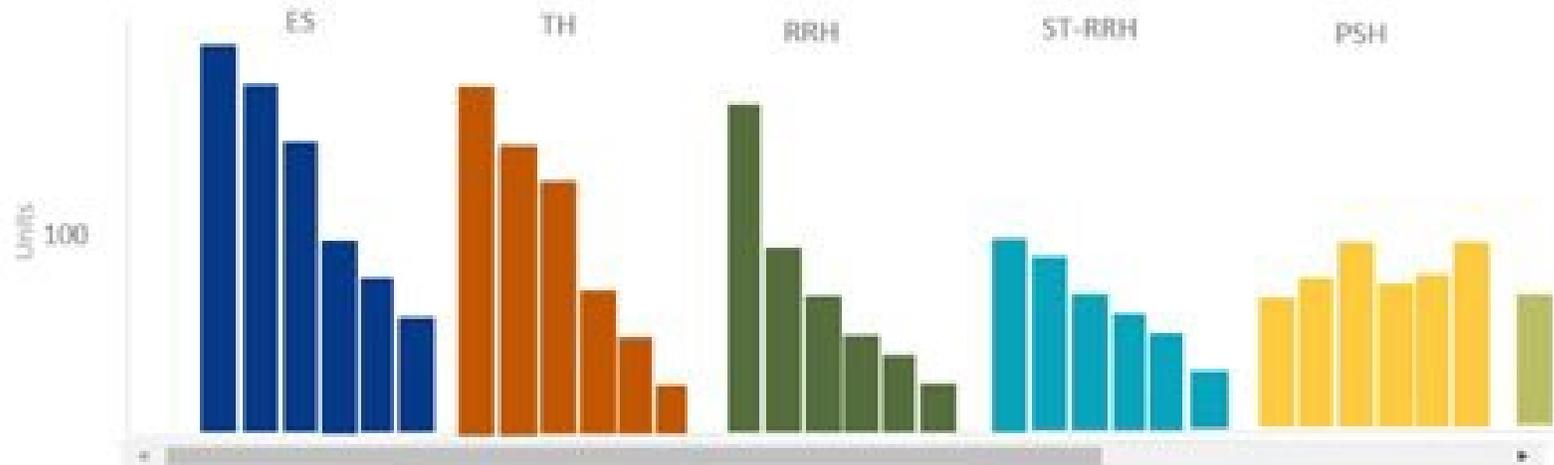
\$8.53M

Projected
Annual Costs

System Modeling View

INCLUDE RESULTS FOR

- Inflow
- Long-term Homeless
- Show All Years

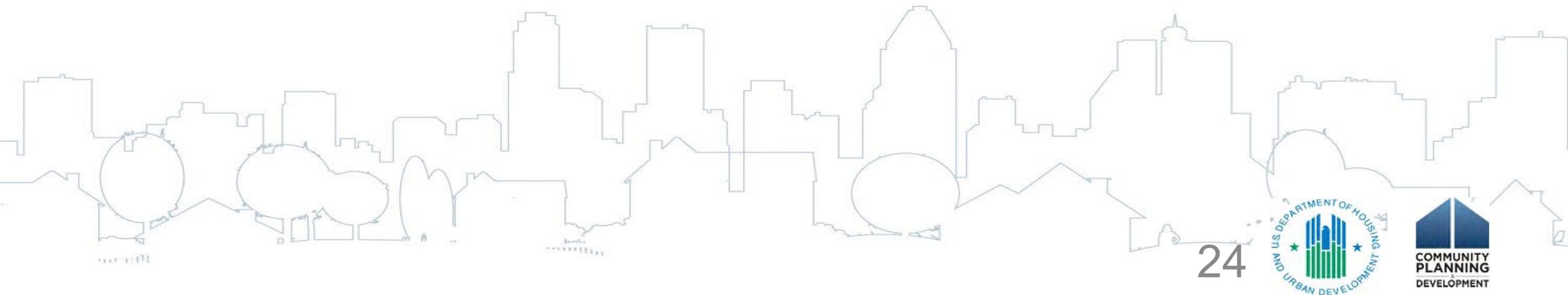


Calculates Inventory Needed and Costs

Emergency Shelter

Year 1	Prior Year Units	Applicable Pathways	Adj Inflow	% of HHs Served in Project Type	LOA in Days	Total Project Type Units	% of Units Needed	Dist of Prior Year Units	Turnover	Units thru turnover	New Units Needed	Project Type Units for the Year	Cost by Pathway & Project Type
Inflow		ES + RRH (I)	201	43.7%	90	50	33.8%	42	405.8%	42	8	50	\$1,277,500
		ES + DAH	101	22%	135	38	25.7%	32	270.6%	32	6	38	\$970,900
			302	65.7%	105	88	59.5%	74	347.9%	74	14	88	\$2,248,400
Long-term		ES + RRH (L)	90	19.6%	135	34	23%	29	270.6%	29	5	34	\$868,700
		ES + PSH	68	14.8%	135	26	17.6%	22	270.6%	22	4	26	\$664,300
		Unit Cost \$25,550	158	34.3%	135	60	40.6%	51	270.6%	51	9	60	\$1,533,000
Year Total	125		460	100%	115	148	100.1%	125	317.6%	125	23	148	\$3,781,400

Rehousing and Coordinated Investment Planning Tool



What is the RCPIT?

- Framework for communities to define and quantify their need for housing supports and services
- Originally developed during the COVID-19 response to help communities plan for increased funding
- Includes capital investments, services and operating costs
- Enables communities to strategically align resources to provide and maintain permanent housing solutions

RCPIT Process

Develop Rehousing Strategy

Develop Project Type Descriptions

Determine Costs

Develop Resource Inventory

Model Impact of Investment Decision

Make Investment Decisions



Rehousing Strategy

- Communities develop Goals, Cohorts, and Project Type interventions to create a Rehousing Strategy to quantify and segment the community's housing and service needs
- Goals can be focused on meeting the housing needs of different households or on investing in a homeless system's infrastructure to improve effectiveness
- Project Types: Crisis, Housing, and Service Interventions the community currently operates or plans to implement to address unmet needs or reduce inequities in the system

- Sample -	
Cohort	Project Type intervention(s)
Newly homeless on the street with access to networks/resources	Outreach + Housing Problem Solving/Short Term Rental Assistance (HP/RRH)
Recently employed and at-risk of COVID	Non-Congregate Shelter + RRH
Unsheltered and chronically homeless	Outreach + PSH
Unsheltered senior with limited income	Outreach + Non-Congregate Shelter + Ongoing Shallow Subsidy
Sheltered and employed	Emergency Shelter + RRH

Rehousing Strategy Tab

Rehousing and Coordinated Investment Planning Tool - Goal, Cohort and Intervention Planning													
Rehousing Strategy Goals	Describe cohort and list crisis and housing interventions cohort will need to resolve their housing crisis (Do not Merge Cells in this Column)	Number of Households in Cohort	Household Type	Crisis Response & Housing Project Types (Indicate with an "X" which project types are needed to serve and house household)									
				Housing Problem Solving/Short Term Rental Assistance (HPSRTH)	Outreach	Emergency Shelter	Non-Congregate Shelter	Rapid Rehousing (RRH)	Affordable Housing	Permanent Supportive Housing (PSH)	Other PH Program	Other P Program	
Rehouse 300 unsheltered and sheltered persons experiencing homelessness	Unsheltered individuals who are unemployed and looking for work	200	Single Adults		X	X		X					
	Unsheltered individuals at risk of COVID in need of intensive, long-term supports to obtain and stabilize in housing	100	Single Adults		X		X			X			
Ensure 150 households do not become homeless	Families at risk of homelessness who are likely to enter shelter or the street without prevention with significant barriers to housing	150	Family Household Type										
Invest in system-wide landlord engagement strategy	N/A	1	All										

Project Type Description and Cost

- Describe the essential program elements including adjustments to existing project types made to address equity disparities or improve effectiveness
- Make cost estimations around staffing, operating costs, housing assistance, and other costs to develop total project costs on a per-household basis

Project Type Description and Costs															
Project Type (Pre-filled for rows 4 to 6)	Description	Program Elements including adjustments to address racial equity	Staffing					Operating and Housing Assistance			Other Costs		SUBTOTAL PROJECT COSTS	Admin % of subtotal of costs	TOTAL PROJECT TYPE COST PER HOUSEHOLD
			Monthly staff costs (Salary & Benefits)	Monthly caseload	Monthly Per Household (Divided by caseload rate)	Average duration of assistance (months)	Staffing cost per household	Average duration of assistance (months)	Average monthly housing cost	Housing cost per household	Type of cost	Average cost per household			
Outreach-Single Adults	Outreach for unsheltered adults	Hire peer outreach workers	\$ 5,000	30	\$ 167	2	\$ 333			\$ -	Client asst.	\$ 250	\$ 583	7%	\$ 624
Emergency Shelter-Single Adults	Congregate shelter setting	Include peer support!	\$ 6,000	25	\$ 240	2	\$ 480	2	\$ 1,500	\$ 3,000	Food/other	\$ 300	\$ 3,780	7%	\$ 4,045
Rapid Rehousing (RRH)-Single Adults	Short or Medium Term RRH - case management & rental assistance	Create flexibility on timeframes (shorter/longer than 18 months)	\$ 5,000	25	\$ 200	10	\$ 2,000	10	\$ 1,200	\$ 12,000	Furniture	\$ 500	\$ 14,500	7%	\$ 15,515
					\$ -		\$ -			\$ -			\$ -		\$ -
					\$ -		\$ -			\$ -			\$ -		\$ -



Resource Inventory

- Catalog the resources both funding and units available
- Including all funding sources available for use will result in the best model
- Accounts for allowable project types and population specific resources

Resource Inventory											
Source <small>(These Sources will be added to a drop down list in Planning Matrix)</small>	Is this a Financial Source?	Amount	Remaining Balance	Available Units/Slots in Existing Inventory in Next 12? Months	Remaining Units	Allowable Populations	Allowables Costs/ Activities	Allowable Project Types	Responsible Party/ Decisionmaking Entity	Priorities	
FEMA	Yes	\$ 1,000,000	\$ 13,567			Homeless, COVID at-risk	Shelter operating costs	Shelter	City Office of Emergency Management	Non-Congregate Shelter for populations vulnerable to COVID	
City - ESG-CV Allocations 1 & 2	Yes	\$ 2,500,000	\$ 46,490			Homeless, at-imminent risk of homelessness - living in City limits	Staffing, rental assistance, operations	Shelter, outreach, prevention, Rapid Rehousing	City Council	RRH	Con Plan/Action
County - ESG-CV Allocations 1 & 2	Yes	\$ 1,200,000	\$ 9,625			Homeless, at-imminent risk of homelessness - living in County	Staffing, rental assistance, operations	Shelter, outreach, prevention, Rapid Rehousing	County Community Development Department		Con Plan/Action
CoC-PSH	No			75	0	Literally homeless with a disability	Staffing, rental assistance, leasing, operations	PSH	Provider A	Chronically homeless households	Estimated 75 to become available
City General Funds	Yes	\$ 800,000	\$ 10,033			Flexible	Flexible	Landlord Incentive Pool, Shallow Subsidy beyond initial 12 months	City Council/Mayor's Office		Must be spent
SSVF	No			75	20	Veteran HH, <50% AMI	Supportive services, RRH, Prevention	Outreach, prevention, RRH	Provider B and C	Veterans	Estimated capex referrals/per 12

CIP Planning Matrix

- Framework for determining the most effective use of each resource, both units and financial
- Provides impacts of investments based on the available resources cataloged in the Resource Inventory matched with the Cohorts, Project Types, and Project Costs developed and identified in the Rehousing Strategy and Project Type Description and Costs
- The tool allows you to designate priority cohorts or populations for use of limited resources
- Generates a report that compiles the funding decisions made for each project type in the CIP Planning Matrix into a consolidated report that displays information by Project Type and Household Type, including the number of households served in each and any Resource Gap for the community

CIP Planning Matrix

Coordinated Investment Plan Planning Matrix											
Cohort Description (including subpopulations) (Pre-populated from Tab 1)	Total Cost of Intervention per Household (Pre-populated from Tab 2)	Number of Households Needing Intervention (Pre-Populated from Tab 1)	Number of Households in Specific Subpopulations (ex. Veterans, People Living with HIV/AIDS)	Total Cost to Serve Cohort	Funding Priority	Resource #1			Resource #2		
						Resource	Number of Households to be Served	Amount Allocated	Resource	Number of Households to be Served	Amount Allocated
Unsheltered individuals who are unemployed and looking for work	\$ 624	200	30 Veterans	\$ 124,800	Medium	County - ESG-CV Allocations 1 & 2	200	\$ 124,800			
	\$ 4,045	200	30 Veterans	\$ 808,920	Low	City - ESG-CV Allocations 1 & 2	200	\$ 808,920			
	\$ 15,515	200	30 Veterans	\$ 3,103,000	High	SSVF	30		City - ESG-CV Allocations 1 & 2	106	\$ 1,644,500
Unsheltered individuals at-risk of COVID in need of intensive, long-term supports to obtain and stabilize in housing	\$ 624	100	25 Veterans	\$ 62,417	Medium	County - ESG-CV Allocations 1 & 2	100	\$ 62,417			
	\$ 14,092	100	25 Veterans	\$ 1,409,190	Medium	FEMA	70	\$ 986,430	City General Funds	30	\$ 422,757
	\$ 19,795	100	25 Veterans	\$ 1,979,500	High	CoC-PSH	75		SSVF	25	
Families at-risk of homelessness who are likely to enter shelter or the street without prevention with significant barriers to housing	\$ 6,040	150		\$ 906,025	High	County - ESG-CV Allocations 1 & 2	150	\$ 906,025			
N/A	\$ 240,100	1		\$ 240,100	Medium	City General Funds	0.0	\$ 150,000	County - ESG-CV Allocations 1 & 2	0.4	\$ 90,100

CIP Report

Coordinated Investment Plan Report

	Number of Households Served	Resource Gap		Existing and New Resources					
		Number of Households Not Served	Funding Needed	FEMA	City - ESG-CV Allocations 1 & 2	County - ESG-CV Allocations 1 & 2	CoC-PSH	City General Funds	SSVF
Outreach-Single Adults	300	0	\$ -			187,250			
Emergency Shelter-Single Adults	200	0	\$ -		808,920				
Non-Congregate Shelter-Single Adults	100	0	\$ -	986,433				422,757	
Rapid Rehousing (RRH)-Single Adults	150	50	\$ 775,750		1,644,590			217,210	30
Permanent Supportive Housing (PSH)-Single Adults	100	0	\$ -				75		25
Homelessness Prevention-Families	150	0	\$ -			906,825			
System Capacity Building-All	1	0	\$ -			66,100		150,000	
Total Available Funds/Units				1,000,000	2,500,000	1,200,000	75	800,000	75
Total Funds/Units Allocated				986,433	2,453,510	1,190,175	75	789,967	55
Funds/Units Amount Remaining/Overcommitted				13,567	46,490	9,825		10,033	20
Total Households Served	1,001	50	\$ 775,750	70	306	450	75	45	55



Comparison

RCPIT

- Includes capital investments and expenditures
- Focus on outcomes and impacts of **changes** to investments
- Works within the parameters of existing funding

Stella M

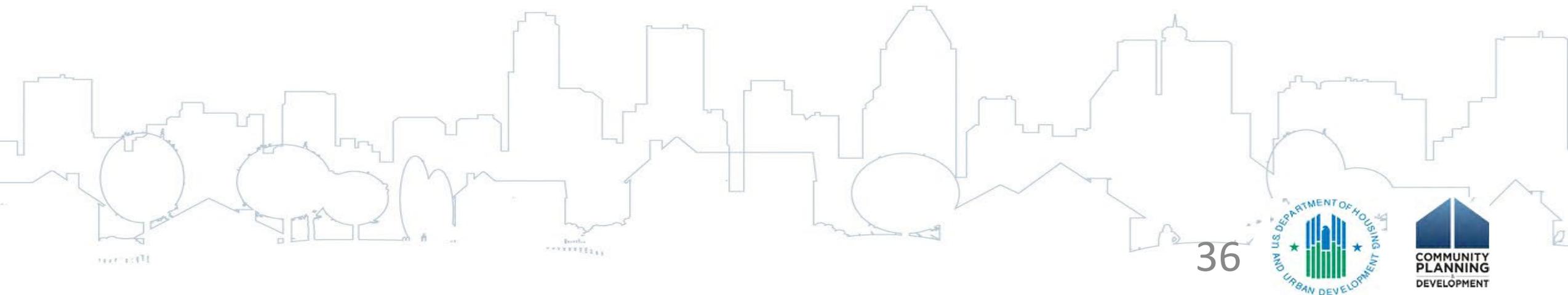
- Provides multiple year modeling option
- Focuses on the development of an ideal system

Questions?



Next Steps

- Do these tools meet the need you have identified?
- What additional support do you need?



**Homeless Housing, Assistance and
Prevention (HHAP)**

Zulima Lundy, Director of Operations,
Office of Care Coordination

Business Calendar – Item #2

Homeless Housing, Assistance and Prevention Round 3 (HHAP-3)

- The HHAP grant program provides local jurisdictions with funds to support regional coordination to expand or develop local capacity to address their immediate homelessness challenges as well as prevent an end to homelessness in their communities.
- On November 3, 2022, the Office of Governor Gavin Newsom announced his intentions of withholding the remaining 80% of HHAP-3 funding to jurisdictions due to his dissatisfaction with the Local Homeless Action Plans each jurisdiction submitted through the application process.
- As of January 2022, the Office of Care Coordination had received the 20% allocation of HHAP Round 3 funds, which represents \$2.05 million for the CoC.
- The Orange County CoC has been proactive around the programming and spending of the HHAP funds, with nearly 60 percent of the entire HHAP Round 3 funds already committed, representing \$6 million.

Business Calendar – Item #2

Homeless Housing, Assistance and Prevention Round 3 (HHAP-3)

The Orange County CoC Board has approved the following service contracts, all of which have been executed and are operational, serving people experiencing homelessness across Orange County.

- Regional Rehousing Services Contracts
 - ❖ Contract Term: September 15, 2022, through June 30, 2024
 - ❖ Funding Amount: \$3,000,000 of Rapid Rehousing incorporated in the CoC's funding plan.
- Contracts for Emergency Shelter Operations and Services
 - ❖ Contract Term: October 15, 2022, through June 30, 2023,
 - ❖ Funding Amount: \$3,000,000 of Operating Subsidies in the CoC's funding plan.

Business Calendar – Item #2

Homeless Housing, Assistance and Prevention Round 4 (HHAP-4)

- On September 30, 2022, the California Interagency Council on Homelessness (Cal ICH), announced the release of HHAP Round 4 funding. Local allocations have not been announced.
- Application deadline: November 29, 2022
- The HHAP-4 application replicates the HHAP-3 application process and includes the development and updating of the Homelessness Action Plan.
- The local Homelessness Action Plan must include:
 1. Local landscape analysis that assesses the current number of people experiencing homelessness and existing programs and funding which address homelessness.
 2. Identification of the number of individuals and families served, including demographic information and intervention types provided.
 3. Identification of all funds, including state, federal and local funds, currently being used, and budgeted to be used, to provide housing and homelessness-related services.
 4. Funding plans and strategic intent narrative.

Business Calendar – Item #2

HHAP-4 Local Homelessness Action Plan: Table 1

Table 1. Landscape Analysis of Needs and Demographics		
	People Experiencing Homelessness	Source and Date Timeframe of Data
Population and Living Situations		
TOTAL # OF PEOPLE EXPERIENCING HOMELESSNESS	5,718	2022 Point In Time (February 2022)
# of People Who are Sheltered (ES, TH, SH)	2,661	2022 Point In Time (February 2022)
# of People Who are Unsheltered	3,057	2022 Point In Time (February 2022)
Household Composition		
# of Households without Children	4,510	2022 Point In Time (February 2022)
# of Households with At Least 1 Adult & 1 Child	1201	2022 Point In Time (February 2022)
# of Households with Only Children	7	2022 Point In Time (February 2022)
Sub-Populations and Other Characteristics		
# of Adults Who are Experiencing Chronic Homelessness	2,463	2022 Point In Time (February 2022)
# of Adults Who are Experiencing Significant Mental Illness	1,445	2022 Point In Time (February 2022)
# of Adults Who are Experiencing Substance Abuse Disorders	1,633	2022 Point In Time (February 2022)
# of Adults Who are Veterans	280	2022 Point In Time (February 2022)
# of Adults with HIV/AIDS	129	2022 Point In Time (February 2022)
# of Adults Who are Survivors of Domestic Violence	515	2022 Point In Time (February 2022)
# of Unaccompanied Youth (under 25)	183	2022 Point In Time (February 2022)
# of Parenting Youth (under 25)	34	2022 Point In Time (February 2022)
# of People Who are Children of Parenting Youth	46	2022 Point In Time (February 2022)

Business Calendar – Item #2

HHAP-4 Local Homelessness Action Plan: Table 1 (cont.)

Table 1. Landscape Analysis of Needs and Demographics		
People Experiencing Homelessness		Source and Date Timeframe of Data
Gender Demographics		
# of Women/Girls	2,069	2022 Point In Time (February 2022)
# of Men/Boys	3,617	2022 Point In Time (February 2022)
# of People Who are Transgender	17	2022 Point In Time (February 2022)
# of People Who are Gender Non-Conforming	15	2022 Point In Time (February 2022)
Ethnicity and Race Demographics		
# of People Who are Hispanic/Latino	2,252	2022 Point In Time (February 2022)
# of People Who are Non-Hispanic/Non-Latino	3,466	2022 Point In Time (February 2022)
# of People Who are Black or African American	483	2022 Point In Time (February 2022)
# of People Who are Asian	195	2022 Point In Time (February 2022)
# of People Who are American Indian or Alaska Native	211	2022 Point In Time (February 2022)
# of People Who are Native Hawaiian or Other Pacific Islander	57	2022 Point In Time (February 2022)
# of People Who are White	4,056	2022 Point In Time (February 2022)
# of People Who are Multiple Races	716	2022 Point In Time (February 2022)

Business Calendar – Item #2

HHAP-4 Local Homelessness Action Plan: Table 2

Table 2. Landscape Analysis of People Being Served									
	Permanent Supportive Housing (PSH)	Rapid Rehousing (RRH)	Transitional Housing (TH)	Interim Housing or Emergency Shelter (IH / ES)	Diversion Services and Assistance (DIV)	Homelessness Prevention Services & Assistance (HP)	Outreach and Engagement Services (O/R)	Other: Other, Services Only, PH - Housing Only, PH - Housing with Services, Coordinated Entry	Source(s) and Timeframe of Data
Household Composition									
# of Households without Children	1,621	829	48	1,952	n/a	948	5,400	4,905	Source: HMIS Timeframe: Oct. 1, 2021 to Sept. 30, 2022
# of Households with At Least 1 Adult & 1 Child	580	3,183	327	408	n/a	2,994	165	4,476	Source: HMIS Timeframe: Oct. 1, 2021 to Sept. 30, 2022
# of Households with Only Children	1	6	0	211	n/a	13	190	34	Source: HMIS Timeframe: Oct. 1, 2021 to Sept. 30, 2022
Sub-Populations and Other Characteristics									
# of Adults Who are Experiencing Chronic Homelessness	946	522	13	881	n/a	8	2,163	2,460	Source: HMIS Timeframe: Oct. 1, 2021 to Sept. 30, 2022
# of Adults Who are Experiencing Significant Mental Illness	938	337	13	589	n/a	100	1,540	1,973	Source: HMIS Timeframe: Oct. 1, 2021 to Sept. 30, 2022
# of Adults Who are Experiencing Substance Abuse Disorders	295	95	6	363	n/a	0	1,527	807	Source: HMIS Timeframe: Oct. 1, 2021 to Sept. 30, 2022
# of Adults Who are Veterans	507	167	2	65	n/a	97	137	717	Source: HMIS Timeframe: Oct. 1, 2021 to Sept. 30, 2022
# of Adults with HIV/AIDS	41	10	0	72	n/a	14	66	95	Source: HMIS Timeframe: Oct. 1, 2021 to Sept. 30, 2022
# of Adults Who are Survivors of Domestic Violence	333	593	57	408	n/a	188	817	1,502	Source: HMIS Timeframe: Oct. 1, 2021 to Sept. 30, 2022
# of Unaccompanied Youth (under 25)	28	57	24	311	n/a	38	1,206	377	Source: HMIS Timeframe: Oct. 1, 2021 to Sept. 30, 2022
# of Parenting Youth (under 25)	13	65	10	17	n/a	19	5	77	Source: HMIS Timeframe: Oct. 1, 2021 to Sept. 30, 2022
# of People Who are Children of Parenting Youth	49	187	28	73	n/a	74	27	304	Source: HMIS Timeframe: Oct. 1, 2021 to Sept. 30, 2022

Business Calendar – Item #2

HHAP-4 Local Homelessness Action Plan: Table 2 (cont.)

Table 2. Landscape Analysis of People Being Served									
	Permanent Supportive Housing (PSH)	Rapid Rehousing (RRH)	Transitional Housing (TH)	Interim Housing or Emergency Shelter (IH / ES)	Diversion Services and Assistance (DIV)	Homelessness Prevention Services & Assistance (HP)	Outreach and Engagement Services (O/R)	Other: Other, Services Only, PH - Housing Only, PH - Housing with Services, Coordinated Entry	Source(s) and Timeframe of Data
Gender Demographics									
# of Women/Girls	990	2,207	226	1,065	n/a	2,217	2,497	4,576	Source: HMIS Timeframe: Oct. 1, 2021 to Sept. 30, 2022
# of Men/Boys	1,199	1,828	147	1,478	n/a	1,727	5,782	4,775	Source: HMIS Timeframe: Oct. 1, 2021 to Sept. 30, 2022
# of People Who are Transgender	6	1	0	11	n/a	5	14	15	Source: HMIS Timeframe: Oct. 1, 2021 to Sept. 30, 2022
# of People Who are Gender Non-Conforming	2	3	1	17	n/a	5	21	17	Source: HMIS Timeframe: Oct. 1, 2021 to Sept. 30, 2022
Ethnicity and Race Demographics									
# of People Who are Hispanic/Latino	586	2,303	239	1,089	n/a	2,081	3,628	3,963	Source: HMIS Timeframe: Oct. 1, 2021 to Sept. 30, 2022
# of People Who are Non-Hispanic/Non-Latino	1,578	1,702	131	1,376	n/a	1,767	3,589	5,253	Source: HMIS Timeframe: Oct. 1, 2021 to Sept. 30, 2022
# of People Who are Black or African American	299	618	32	255	n/a	387	720	1,111	Source: HMIS Timeframe: Oct. 1, 2021 to Sept. 30, 2022
# of People Who are Asian	88	181	11	87	n/a	275	112	252	Source: HMIS Timeframe: Oct. 1, 2021 to Sept. 30, 2022
# of People Who are American Indian or Alaska Native	44	101	7	94	n/a	63	138	230	Source: HMIS Timeframe: Oct. 1, 2021 to Sept. 30, 2022
# of People Who are Native Hawaiian or Other Pacific Islander	20	90	2	32	n/a	54	50	167	Source: HMIS Timeframe: Oct. 1, 2021 to Sept. 30, 2022
# of People Who are White	1,617	2,770	295	1,858	n/a	2,641	6,151	6,749	Source: HMIS Timeframe: Oct. 1, 2021 to Sept. 30, 2022
# of People Who are Multiple Races	80	190	20	80	n/a	168	116	345	Source: HMIS Timeframe: Oct. 1, 2021 to Sept. 30, 2022

Business Calendar – Item #2

HHAP-4 Local Homelessness Action Plan: Table 4

Table 4. Outcome Goals			
Outcome Goal #1a: Reducing the number of persons experiencing homelessness.			
Goal Statement: By the end of the performance period, HDIS data for the Orange County Continuum of Care will show 15,983 total people accessing services who are experiencing homelessness annually, representing 195 fewer people and a 1.2% reduction from the baseline.			
Baseline Data: Annual estimate of number of people accessing services who are experiencing homelessness	Outcome Goals July 1, 2022 - June 30, 2025		
	Change in # of People	Change as % of Baseline	Target Annual Estimate of # of people accessing services who are experiencing homelessness
16,178	195	1.2% decrease	15,983

Outcome Goal #1b: Reducing the number of persons experiencing homelessness on a daily basis.			
Goal Statement: By the end of the performance period, data for the Orange County Continuum of Care will show 2,752 total people experiencing unsheltered homelessness daily, representing 305 fewer people and a 10% reduction from the baseline.			
Baseline Data: Daily Estimate of # of people experiencing unsheltered homelessness	Outcome Goals July 1, 2022 - June 30, 2025		
	Change in # of People	Change as % of Baseline	Target Daily Estimate of # of people experiencing unsheltered homelessness
3,057	305	10.0% decrease	2,752

Business Calendar – Item #2

HHAP-4 Local Homelessness Action Plan: Table 4 (cont.)

Outcome Goal #2. Reducing the number of persons who become newly homeless.

Goal Statement:

By the end of the performance period, HDIS data for the **Orange County Continuum of Care** will show 9,373 total people become newly homeless each year, representing 494 fewer people and a 5.0% reduction from the baseline.

Baseline Data: Annual Estimate of # of people who become newly homeless each year	Outcome Goals July 1, 2022 - June 30, 2025		
	Change in # of People	Change as % of Baseline	Target Annual Estimate of # of people who become newly homeless each year
9,867	494	5.0% decrease	9,373

Outcome Goal #3. Increasing the number of people exiting homelessness into permanent housing.

Goal Statement:

By the end of the performance period, HDIS data for the **Orange County Continuum of Care** will show 3,215 total people exiting homelessness into permanent housing annually, representing **420 more** people and a **15% increase** from the baseline.

Baseline Data: Annual Estimate of # of people exiting homelessness into permanent housing	Outcome Goals July 1, 2022 - June 30, 2025		
	Change in # of People	Change as % of Baseline	Target Annual Estimate of # of people exiting homelessness into permanent housing
2,796	420	15.0% increase	3,215

Business Calendar – Item #2

HHAP-4 Local Homelessness Action Plan: Table 4 (cont.)

Outcome Goal #4. Reducing the length of time persons remain homeless.

Goal Statement:

By the end of the performance period, HDIS data for the **Orange County Continuum of Care** will show **120** days as the average length of time that persons are enrolled in street outreach, emergency shelter, transitional housing, safe haven projects and time prior to move-in for persons enrolled in rapid rehousing and permanent housing programs annually, representing **21 fewer** days and a **15.00% reduction** from the baseline.

Baseline Data: Average length of time (in # of days) persons enrolled in street outreach, emergency shelter, transitional housing, safe haven projects and time prior to move-in for persons enrolled in rapid rehousing and permanent housing programs	Outcome Goals July 1, 2022 - June 30, 2025		
	Change in # of Days	Change as % of Baseline	Target Average length of time (in # of days) persons enrolled in street outreach, emergency shelter, transitional housing, safehaven projects and time prior to move-in for persons enrolled in rapid rehousing and permanent housing programs
141	21	15.0% decrease	120

Outcome Goal #5. Reducing the number of persons who return to homelessness within two years after exiting homelessness to permanent housing.

Goal Statement:

By the end of the performance period, HDIS data for the **Orange County Continuum of Care** will show **6.0%** of people return to homelessness within 2 years after having exited homelessness to permanent housing, representing **2% fewer** returns to homelessness and a **2% reduction** from the baseline.

Baseline Data: % of people who return to homelessness within 2 years after having exited homelessness to permanent housing	Outcome Goals July 1, 2022 - June 30, 2025		
	Change in % of People	Change as % of Baseline	Target % of people who return to homelessness within 2 years after having exited homelessness to permanent housing
8.0%	2.0%	2.0%	6.0%

Business Calendar – Item #2

HHAP-4 Local Homelessness Action Plan: Table 4 (cont.)

Outcome Goal #6. Increasing successful placements from street outreach.

Goal Statement:

By the end of the performance period, HDIS data for the Orange County Continuum of Care will show 2,308 total people served in street outreach projects exit to emergency shelter, safe haven, transitional housing, or permanent housing destinations annually, representing **533 more** people and a **30% increase** from the baseline.

Baseline Data: Annual # of people served in street outreach projects who exit to emergency shelter, safe haven, transitional housing, or permanent housing destinations.	Outcome Goals July 1, 2022 - June 30, 2025		
	Change in # of People	Change as % of Baseline	Target Annual Estimate of # of people served in street outreach projects who exit to emergency shelter, safe haven, transitional housing, or permanent housing destinations.
1775	533	30.00%	2,308

Business Calendar – Item #2

HHAP-4 Local Homelessness Action Plan: Table 6

Table 6. Funding Plan Strategic Intent			
Eligible Use Category Intended to be Supported with HHAP-4	Approximate % of TOTAL HHAP-4 ALLOCATION to be used on this Eligible Use (%)	Approximate % of TOTAL HHAP-4 ALLOCATION to be used under this Eligible Use as part of the Youth Set Aside? (%)	Activities to be Supported with HHAP-4
1. Rapid rehousing	20%	5%	Rapid Rehousing and resources to assist with housing searches and housing stabilization services to be paired with housing choice vouchers, inclusive of landlord incentives to reduce barriers to housing
2. Operating subsidies	20%	5%	Emergency shelter and interim housing operating subsidies to ensure the ongoing availability of beds to serve individuals and families experiencing homelessness
6. Delivery of permanent housing	25%	5%	Anticipate funding needs for future Homekey NOFAs and need for funding to support innovating housing solutions
4. Services coordination	10%		Coordinating access into the Continuum of Care and assisting in the triaging and deployment of response
7. Prevention and diversion	15%		homelessness prevention and diversion programming, inclusive of case management, flexible financial assistance and
5. Systems support	3%		Training, capacity building and system of care infrastructure
10. Administrative (up to 7%)	7%		Technical assistance, contract support, compensation for lived experience and HAP related activities
Total:	100%	15%	

Business Calendar – Item #2

Homeless Housing, Assistance and Prevention Round 4 (HHAP-4)

Next Steps

- The Office of Care Coordination is working with local jurisdictions to ensure alignment of regional goals
- The Office of Care Coordination is planning to submit the HHAP-4 application by the November 29, 2022 deadline

CoC Nominating Committee Update

Zulima Lundy, Director of Operations,

Office of Care Coordination and

CoC Nominating Committee Membership

Business Calendar – Item #3

Continuum of Care (CoC) Governance Charter Review

- During the September 28, 2022, meeting of the CoC Board, the CoC Board membership approved the appointment of the CoC Nominating Committee to complete an annual review of the Governance Charter and support with the annual CoC Board nominating and selection process.
- The CoC Nominating Committee is comprised of CoC General members and CoC Board members, including David Gillanders, Elida Sanchez, Jennifer Friend, Jack Toan, and Becks Heyhoe.
- Upon detailed review of the CoC Governance Charter, the CoC Nominating Committee proposed recommended revisions to during the November 8, 2022, meeting of the Policies, Procedures and Standards (PPS) Committee.
- The PPS Committee membership approved the recommended changes to the CoC Governance Charter for approval by the Orange County CoC Board.
- The recommended revisions to the CoC Governance Charter are detailed in **Item 3. Attachment A**

Business Calendar – Item #3

Recommended Revisions: CoC Board Responsibilities

- Added language to make Committee Service mandatory for CoC Board Members. Every member of the CoC Board must serve on a minimum of one committee.
- Revised responsibilities to include CoC program Notice of Funding Opportunity (NOFO)
 - ❖ Create committees, subcommittees and ad hoc groups necessary for the proper and efficient functioning of the Orange County CoC, including the CoC Program NOFO

Business Calendar – Item #3

Recommended Revisions: CoC Board Composition

- Increased the number of comprised members for a total of 19 seats in the CoC Board to include two (2) additional designated seats:
 - ❖ One (1) seat for the expertise on homeless services of Families
 - ❖ One (1) seat for the expertise on homeless services of Transitional Aged Youth (TAY)
- Added “Older Adults” as a subpopulation under seats designated for expertise on homeless services and/or subpopulation focus
- Specified qualification for CoC Board members by including required years of experience for each seat representative
- Removed maximum number of consecutive terms that can be served as a CoC Board Officer.

Business Calendar – Item #3

Recommended Revisions: CoC Board Selection Process

- Further detailed the role of the Nominating Committee through the election process.
 - ❖ The Nominating Committee will support the Collaborative Applicant in reviewing submitted applications, verifying qualifications and experience/expertise of all candidates to serve as Board Members, Officers and/or a specific seat.
 - ❖ October – The Nominating Committee will interview eligible candidates who meet criteria.
 - ❖ November – Candidates who moved forward based on their interview are presented to the CoC General Membership for voting/election.

Business Calendar – Item #3

Recommended Action

- a. Approve the revisions to the Orange County CoC Governance Charter as recommended by the CoC Nominating Committee and approved by the Policy, Procedures, and Standards (PPS) Committee.

Recommended Addition to the Recommended Action

- i. Assign Nikki Buckstead's now vacant At Large Seat term with Homeless Service Expertise for Families to the new designated seat for the expertise on homeless services for Families.
- ii. Assign Dr. Shauntina Sorrells's At Large Seat term with Homeless Service Expertise for TAY to the new designated seat for the expertise on homeless services for TAY.

Business Calendar – Item #3

CoC Board Nominating and Selection Process

- As previously mentioned, the Office of Care Coordination, on behalf of the Orange County CoC, facilitates an annual CoC Board nominating and selection process.
- There are eight (8) CoC Board seats that are set to expire on December 31, 2022, which include:

COC BOARD SEAT	CURRENT REPRESENTATIVE
One (1) seat for Public Housing Authority (PHA) representative	Judson Brown
One (1) seat for Homeless or Formerly Homeless Individual representative	Tim Houchen
One (1) seat for Domestic Violence Agency representative	Maricela Rios Foust
Five (5) Seats for At-Large representatives	Matt Bates (Street Outreach); Christina Weckerly-Ramirez (Behavioral Health); Soledad Rivera (Health Care); Donald Dermit (Faith-Based); Patti Long (Emergency Shelter)

Business Calendar – Item #3

CoC Board Nominating and Selection Process

- The following seats would be available during the upcoming nomination and selection process:

- One (1) Public Housing Authority (PHA) Representative
- One (1) Homeless or Formerly Homeless Individual Representative
- One (1) Domestic Violence Agency Representative
- One (1) Expertise on Homeless Services of Families Representative*
- One (1) At-Large Seat: Behavioral Health Expertise
- One (1) At-Large Seat: Faith-Based Representation
- One (1) At-Large Seat: Health Care Expertise
- Four (4) At-Large Seats with Expertise on Homeless Services and/or Subpopulation focus:

- ❖ Black, Indigenous, and People of Color (BIPOC)

- ❖ Diversion

- ❖ LGBTQ

- ❖ People with disabilities

- ❖ Prevention

- ❖ Rapid Rehousing

- ❖ Older Adults*

*pending approval of Governance Charter revisions by CoC Board membership

Business Calendar – Item #3

CoC Board Nominating and Selection Process

- The Office of Care Coordination will be hosting a virtual CoC Nominating and Selection Process Overview session on **Monday, November 21, 2022, at 10 am.**
- Those interested in joining the CoC Board, CoC General members, and local partners wanting to be involved in the Orange County CoC are encouraged to attend.
- CoC Nominating and Selection Process Overview
 - ❖ **Date:** Monday, November 21, 2022, from 10:00am – 10:30am
 - ❖ **Join from meeting link:** [Click here to join the meeting](#)
 - ❖ **Meeting ID:** 278 646 383 781 | Passcode: Xmx^ufn^e
 - ❖ **Call in (audio only)** [+1 949-543-0845](tel:+19495430845)
 - ❖ **Phone Conference ID:** 318 246 376#

[Download Teams](#) | [Join on the web](#)

Business Calendar – Item #3

CoC Board Nominating and Selection Process

- The nomination period for CoC Board expiring seats and one seat vacancy will open on **Thursday, November 16, 2022**. The Office of Care Coordination will share further details via email to those included on the CoC email distribution list.
- To self-nominate or nominate a candidate, please email the Office of Care Coordination at CareCoordination@ocgov.com. In your email, provide the following information for the candidate you are nominating:
 - ❖ Name
 - ❖ Email
 - ❖ Phone Number
 - ❖ Have you alerted this person you are nominating them?
- The Office of Care Coordination will collect and confirm nominations.
- Once confirmed, candidates will be asked to complete a Candidate Interest Form to provide more information regarding the qualifications and experience the candidate brings to the position.
- Completed Candidate Interest Forms are due to the Office of Care Coordination on **Friday, December 2, 2022**.

Business Calendar – Item #3

CoC General Membership

- Membership in the Orange County CoC is open to all organizations and individuals seeking to prevent and end homelessness in Orange County
- There are two types of memberships: Organizational and Individual
- CoC voting privileges are contingent upon membership
- CoC General Membership Application
 - ❖ If you are interested in joining the CoC General Membership as an organization or individual, please submit a CoC Membership Form to CareCoordination@ocgov.com with the subject line “CoC Membership Application”
 - ❖ CoC Membership Forms can be found on the front table or on the [CoC webpage](#)
 - ❖ Please submit any new or updated CoC General Membership applications to the Office of Care Coordination by Friday, December 2, 2022.

Please ensure your CoC membership information is updated!

Business Calendar – Item #3

CoC Nominating and Selection Process Timeline

DATE*	TIMELINE ACTIVITY
October 11, 2022	CoC Nominating Committee convenes to review CoC Board Governance Charter and facilitate annual CoC Board nominating and selection process
November 8, 2022	CoC Board Governance Charter recommended revisions reviewed by Policies, Procedures and Standards (PPS) Committee for recommendation to the CoC Board
November 16, 2022	CoC Board to review and take action on CoC Board Governance Charter revisions, as recommended by the CoC Nominating Committee and PPS Committee
November 17, 2022	Nomination period opens
November 21, 2022	Virtual overview of nomination and selection process to the CoC General Membership.
November 28, 2022	Nomination period closes
December 2, 2022	Candidate Interest Forms are due New and Updated CoC General Membership Forms due
December 5 – 7, 2022	Nominee Interviews facilitated by CoC Nominating Committee
December 8, 2022	CoC Nominating Committee to recommend candidates for selection by the CoC General Membership
December 12, 2022	Virtual Candidate Meet and Greet Voting period opens
December 16, 2022	Voting period closes at 12pm
December 21, 2022	Candidates with the most votes are presented to the CoC Board for ratification

*Dates subject to change

Business Calendar – Item #3

Recommended Action

- a. Approve the revisions to the Orange County CoC Governance Charter as recommended by the CoC Nominating Committee and approved by the Policy, Procedures, and Standards (PPS) Committee.

Recommended Addition to the Recommended Action

- i. Assign Nikki Buckstead's now vacant At Large Seat term with Homeless Service Expertise for Families to the new designated seat for the expertise on homeless services for Families.
- ii. Assign Dr. Shauntina Sorrells's At Large Seat term with Homeless Service Expertise for TAY to the new designated seat for the expertise on homeless services for TAY.

**CoC Response to the OC Grand Jury
Zulima Lundy, Director of Operations,
Office of Care Coordination, and CoC Board
Leadership**

Business Calendar – Item #4

CoC Response to the OC Grand Jury

- On June 23, 2022, the Orange County Grand Jury released a report entitled “How is Orange County Addressing Homelessness?”
- This report requested responses to findings and recommendations from the Orange County Continuum of Care (CoC) Board.
- The Orange County CoC Board leadership worked to coordinate a response to the report, as detailed in Item 4. Attachment B.

Business Calendar – Item #4

CoC Response to the OC Grand Jury – Finding #1

<p>Finding #1:</p> <p>South Orange County SPA cities lack low-threshold emergency shelters resulting in more homeless encampments and individuals living on the streets.</p>	<p>Agrees with the finding.</p>
<p>Finding #2:</p> <p>Too many of the homeless who are severely and persistently mentally ill and those with addiction issues end up incarcerated instead of more appropriate placements.</p>	<p>Disagrees partially with the finding.</p>
<p>Finding #3</p> <p>The County of Orange and cities within Orange County have been inconsistent in collaboration for support of shelters and services, which has resulted in missed opportunities to end homelessness.</p>	<p>Disagrees partially with the finding.</p>

Business Calendar – Item #4

CoC Response to the OC Grand Jury – Findings #4 and #5

<p>Finding #4</p> <p>There are insufficient number of rental units available to those exiting Emergency Shelters, resulting in the majority returning to homelessness when leaving the shelters.</p>	<p>Agrees with finding.</p>
<p>Finding #5</p> <p>The Office of Care Coordination, in collaboration with the Continuum of Care Board, provides an effective community-based system of setting priorities to address homelessness, learning best practices, awarding and monitoring contracts, and overseeing a comprehensive system of care. However, the challenge of housing all our homeless requires much more.</p>	<p>Agrees with the finding.</p>

Business Calendar – Item #4

CoC Response to the OC Grand Jury – Finding #6

<p>Finding #6</p> <p>Transitional Aged Youth who age out of the Foster Care system are a vulnerable population that often become homeless and need assistance in finding housing. There are insufficient resources to adequately serve these young people.</p>	<p>Agrees with the finding.</p>
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Business Calendar – Item #4

CoC Response to the OC Grand Jury – Recommendation #1

<p>Recommendation #1</p> <p>By July 1, 2023, the CoC and County of Orange should leverage funding to persuade South Orange County cities to open a regional, low-threshold emergency shelter for the homeless, in addition to the Laguna Beach Friendship Shelter.</p>	<p>The recommendation requires further analysis.</p>
<p>Recommendation #2</p> <p>By July 1, 2023, South OC SPA cities should collaborate in siting and funding a low-threshold emergency shelter for the homeless, in addition to the Friendship Shelter in Laguna Beach.</p>	<p>The recommendation requires further analysis.</p>
<p>Recommendation #3</p> <p>The CoC should fund programs in fiscal year 2022-23 for people with severe and persistent mental illness and addiction issues to receive supervised care and treatment.</p>	<p>The recommendation will not be implemented because it is not warranted or is not reasonable.</p>

Business Calendar – Item #4

CoC Response to the OC Grand Jury – Recommendation #5

<p>Recommendation #5</p> <p>By July 1, 2023, the County of Orange, cities and CoC should collaborate to encourage the development of housing affordable to individuals exiting the emergency shelters in Orange County.</p>	<p>The recommendation has been implemented.</p>
<p>Recommendation #6</p> <p>By December 1, 2022, the County of Orange, cities and CoC should collaborate to increase the number of housing opportunities for Transitional Aged Youth.</p>	<p>The recommendation has been implemented.</p>

Business Calendar – Item #4

Recommended Action

- a. Approve the drafted response on behalf of the Orange County CoC, in response to the Orange County Grand Jury report titled “How is Orange County Addressing Homelessness?”.

Orange County Homelessness Updates

Zulima Lundy, Director of Operations, and
Felicia Boehringer, CoC Administrator,
Office of Care Coordination

System of Care Update

Zulima Lundy, Director of Operations,
Office of Care Coordination

Continuum of Care Update

Felicia Boehringer, CoC Administrator,
Office of Care Coordination

Business Calendar – Item #5

Orange County CoC Racial Equity Roadmap

Phase 3: Implementation Support and Sustainability

October 2022 – December 2022

Key Activities Involved

- Applied-Level Learning Sessions
- Review of developing 211OC CoC Data Dashboard
- Implementation Coaching Sessions
- Sustainability Consultation
- Racial Equity Roadmap Document
- Final Report of Written Recommendations from C4 Innovations

- Phase 3 is the final phase of the Racial Equity work with C4 Innovations
- C4 Innovations is working to finalize the Racial Equity Roadmap document for review by the CoC Board and larger CoC membership.
- C4 Innovations will also provide coaching sessions for the Office of Care Coordination and CoC Board to offer guidance when planning to implement sustainable action steps.

Business Calendar – Item #5

Orange County CoC Racial Equity Roadmap Draft

- The CoC Board membership is being asked to provide feedback towards a draft of the OC Racial Equity Roadmap as C4 finalizes the document.
- The OC Racial Equity Roadmap Action Plan is in draft form and incorporates strategies and action steps developed from the Results Academy Team working sessions.
- While C4 Innovations can help to define action steps that are more concrete and are in process of further drafting, C4 does not have specific details about the Orange County CoC's existing resources, local partnerships, structures in place within the system, and current flow of funding and resource allocation.
- To ensure feedback is gathered through different venues, the Office of Care Coordination is asking for any verbal feedback to be shared during today's CoC Board meeting, as well.

Business Calendar – Item #5

Orange County CoC Racial Equity Roadmap Draft

- For the OC Racial Equity Roadmap document, it is important to begin determining:
 1. Action steps
 2. Who will be responsible for carrying out each action
 3. Timeline
 4. What progress will look like
- The OC Racial Equity Roadmap action plan strategies are grouped under five focus areas.
- For the sake of time, the presentation will include discussion around two of the five focus areas.

Business Calendar – Item #5

System Improvements: Policies, Prioritization, Access, Improving Experiences and Trust for People Using the System

- **Strategy:** Create streamlined and trauma-informed documentation and processes
 - i. Perform audit of CoC programs (legal and policy review); identify what documentation is truly needed for each program, and reduce unnecessary paperwork and time for program participants/staff
 - ii. Consider universal documentation across system for required documents to access program/system
 - iii. Consider 'grace period' (similar to policy for emergency housing vouchers) that allows people to be housed first, while they continue to work on getting their documentation

Business Calendar – Item #5

System Improvements: Policies, Prioritization, Access, Improving Experiences and Trust for People Using the System

- **Strategy:** Implement a people-centered, holistic, trauma-informed, case management model standard
 - i. Design case management model with Results Academy Team and/or a few local stakeholders in a racially/ethnically representative working group that is inclusive of partners with lived experience
 - ii. Co-create guest bill of rights that sets expectations on communication and relationship building
 - iii. Develop performance measures to ensure adherence to new staff/agencies around case management model

Business Calendar – Item #5

System Improvements: Policies, Prioritization, Access, Improving Experiences and Trust for People Using the System

- **Strategy:** Address racial disparities in housing access and outcomes
 - i. Provide access points (or strengthened culturally specific outreach strategies) in communities in OC where Black/African American families are more marginalized
 - ii. Review and refine all policies and procedures that undergird the system
 - iii. Create more flexible policies within programs (e.g., length of rental assistance in Rapid Rehousing) to ensure they can meet varying needs of households in a dynamic way (e.g., those experiencing racial discrimination during job search)
 - iv. Reduce barriers to housing for justice involved participants by requiring CoC and PHA projects targeting people experiencing homelessness to adopt minimum eligibility criteria standards.

Business Calendar – Item #5

Culture Shift: Reducing Stigma and Implicit Bias, Increasing Representation, Inclusivity of Lived Experience, Staff Trainings, Shared Power and Decision Making

- **Strategy:** Strengthen capacity and support of staff to become racial equity, trauma-informed practitioners
 - i. Develop a curriculum of training and a supervision model to minimize impact of racial bias, etc. and ensure funding is available to implement (Trauma-Informed Care, racial equity level-setting, LGBTQ sensitivity, cultural humility, etc.)

Business Calendar – Item #5

Culture Shift: Reducing Stigma and Implicit Bias, Increasing Representation, Inclusivity of Lived Experience, Staff Trainings, Shared Power and Decision Making

- **Strategy:** Equitable representation of lived experience across all positions in the system
 - i. Develop a staffing infrastructure that can also be supportive and inclusive of peers.
 - ii. Support organizations to train and create leadership pathways for staff/partners with lived experience (e.g., mentorship opportunities)
 - iii. Ensure partners with lived experience are engaged in authentic ways and supported as necessary to be able to inform system change (e.g., compensation, knowledge sharing to support onboarding, assistance to address barriers to participation, etc.)

Business Calendar – Item #5

Culture Shift: Reducing Stigma and Implicit Bias, Increasing Representation, Inclusivity of Lived Experience, Staff Trainings, Shared Power and Decision Making

- **Strategy:** Ensure equitable racial and ethnic representation across all positions in the system
 - i. Add project performance measure for agencies receiving funding to display progress towards equity and/or diversity of staff.
 - ii. Support organizations to train and create leadership pathways for Black, Indigenous, and People of Color (BIPOC) staff and others who have traditionally been excluded from leadership positions.
 - iii. Diversify CoC Board to ensure it is racially/ethnically representative of those most disproportionately impacted by homelessness and inclusive of lived experience

Business Calendar – Item #5

Orange County CoC Racial Equity Roadmap Draft

- What feedback does the CoC Board have around the following?
 1. Strategies and action steps
 2. Who will be responsible for carrying out each action
 3. Timeline
 4. What progress will look like
- Please provide verbal or written feedback as C4 Innovations works to finalize the document.
- The Office of Care Coordination will be reaching out to schedule Implementation Planning sessions in the month of December as the final step in Phase 3 of the work.

Business Calendar – Item #5

2022-23 Domestic Violence Assistance (DV) Program RFP

- The Governor's Office of Emergency Services has announced the [2022-23 Domestic Violence Assistance \(DV\) Program RFP](#) in the amount of \$537,587.00.
- The purpose of the Program is to provide comprehensive support, including emergency shelter, to domestic violence survivors and their children and to provide support for the development and establishment of domestic violence services to unserved and underserved populations.
- The RFP is soliciting proposals to provide culturally specific services (i.e., culturally relevant, and linguistically specific).
- Application due date – December 08, 2022

Business Calendar – Item #5

Emergency Housing Vouchers (EHV) Update

	Allocation	Referrals	Vouchers Issued	Leased
Anaheim Housing Authority	278	273	233	197
Garden Grove Housing Authority	117	114	112	90
Orange County Housing Authority	557	544	472	341
Santa Ana Housing Authority	89	110	110	59
TOTAL	1041	1041	927	687

Data updated 11-16-22

Business Calendar – Item #5

Training Opportunities

Housing First Training

Facilitated by Dusty Olson, HUD Technical Assistance Coach with Abt. Associates

- Date: Thursday, November 17th, 2022
- Time: 9:00 a.m. - 12:00 p.m.
- Location: County Administration South (CAS) Building Conference Center, Room 104
- Address: 425 West Santa Ana Blvd, Santa Ana, CA 92701

Safety Planning for Survivors Experiencing Homelessness Training

Facilitated by Domestic Violence Resource Centers; Metro LA Center for the Pacific and Asian Family; East LA The Whole Child; and West LA Saint Joseph Center

- Date: Friday, November 18th, 2022
- Time: 9:00 a.m. - 11:00 a.m.
- Meeting Link: [Click here to join the meeting](#)
- Meeting ID: 213 427 875 351
- Passcode: 8GgxUq
- Or call in (audio only): +1 949-543-0845
- Phone Conference ID: 972 334 636#

Next Meeting:

Wednesday, December 21, 2022,
from 2:00 p.m. – 4:00 p.m.

