Orange County
Continuum of Care Board Meeting
October 26, 2022

Public Comments

Board Member Comments

Consent Calendar

Consent Calendar

1. Approve CoC Board Meeting Minutes from August 24, 2022

2. Approve CoC Board Special Meeting Minutes from September 14, 2022

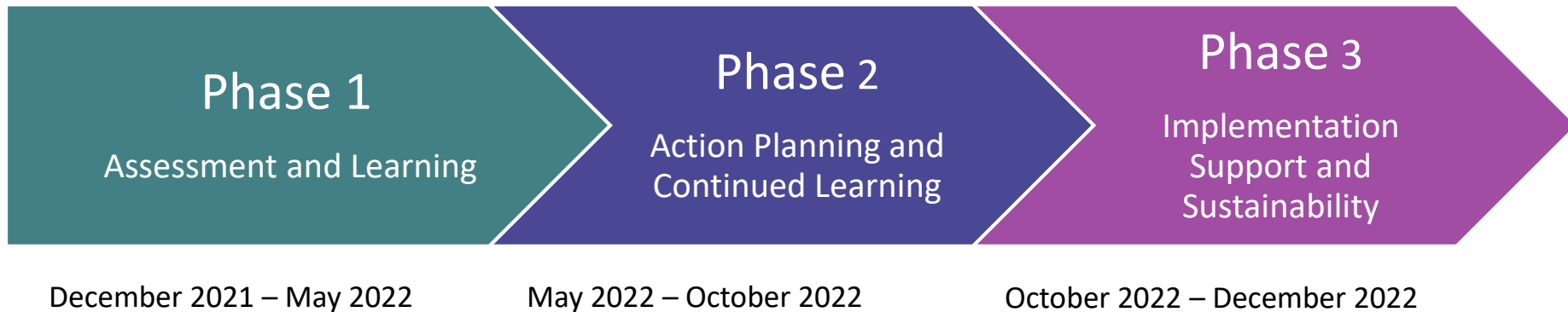3. Approve CoC Board Meeting Minutes from September 28, 2022

Business Calendar

Orange County CoC
Racial Equity Roadmap Update
Felicia Boehringer, CoC Administrator,

Office of Care Coordination

Business Calendar – Item #1

Orange County CoC Racial Equity Roadmap

- The Office of Care Coordination contracted with C4 Innovations for the development of a Racial Equity Roadmap for the Orange County CoC.

- Development of the Racial Equity Roadmap will occur in three phases. The Orange County CoC is currently nearing the end of Phase 2.

Phase 1 Assessment and Learning	Phase 2 Action Planning and Continued Learning	Phase 3 Implementation Support and Sustainability
December 2021 – May 2022	May 2022 – October 2022	October 2022 – December 2022

Phase 1: Assessment and Learning
December 2021 – May 2022

Key Activities Completed

- Community Kick-Off

- Level-Setting Sessions

- Service Provider Listening Session

- Lived Expertise Listening Session

- Structured Interviews

- Community Survey

- Data discussion with CES and HMIS Lead Agencies

- Quantitative and Qualitative Analysis

- Presentation of Findings

- C4 Innovations helped facilitate a racial equity assessment of the Orange County CoC, to assess its homeless response system, prioritize areas for action, and implement strategies in order to achieve more racially equitable outcomes.

- The **assessment and learning phase** involved participation from:
  - the Office of Care Coordination,
  - the HMIS Lead Agency,
  - The CES leaders,
  - CoC Board members,
  - local system leaders,
  - service providers,
  - people with lived expertise, and
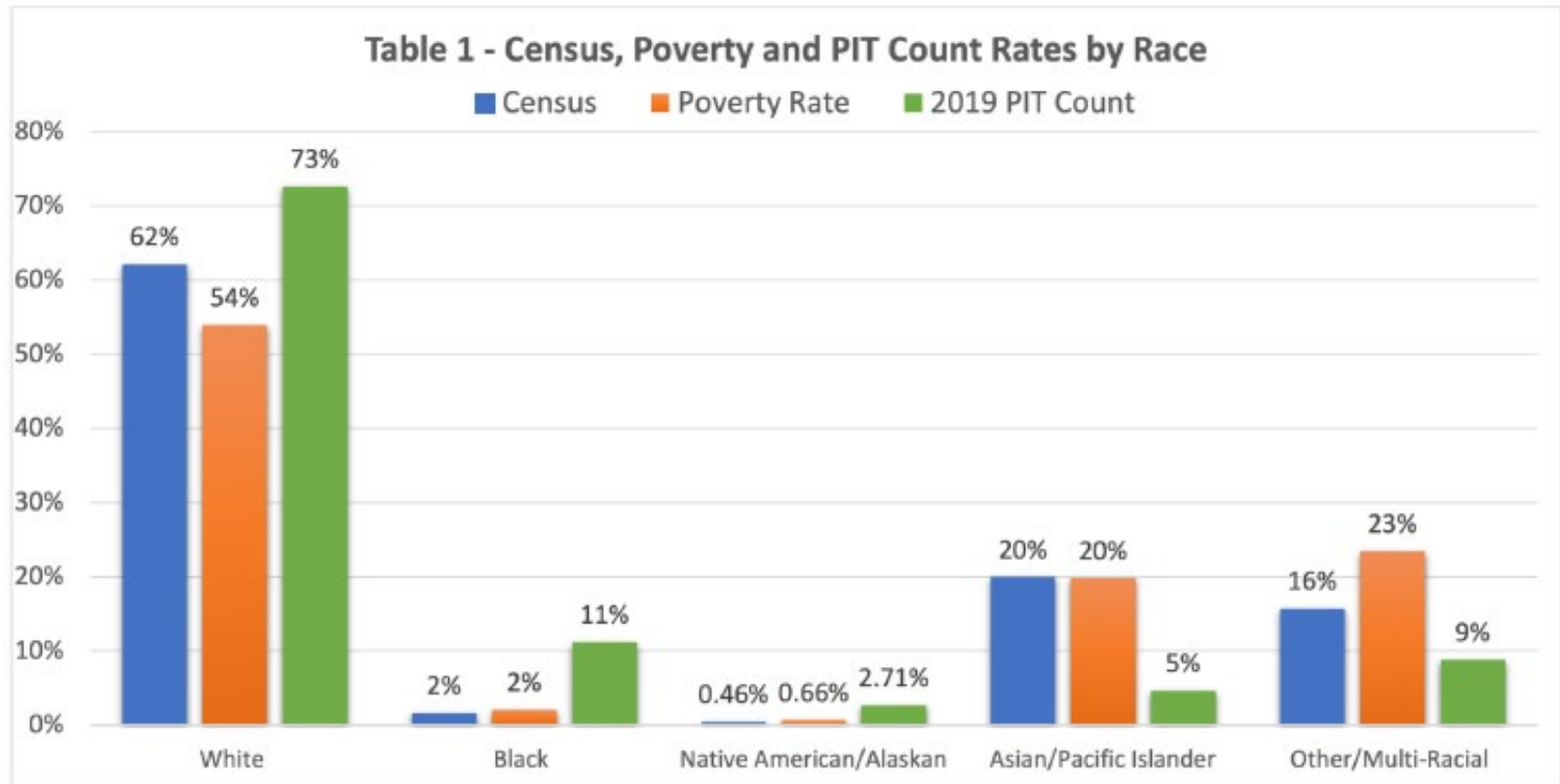 - local partners.

Quantitative Analysis Findings

The following findings are a result of analysis by C4 Innovations and can be found in the published Presentation of Findings

- HMIS data was pulled from FY 2019, FY 2020 and FY 2021 on several system level and CES performance measures, all disaggregated by race and ethnicity.

- Analyzed Census and 2019 Point In Time (PIT) count data using the publicly available HUD CoC Analysis Tool: Race and Ethnicity

  - Link: https://www.hudexchange.info/resource /5787/coc-analysis-tool-race-and-ethnicity/
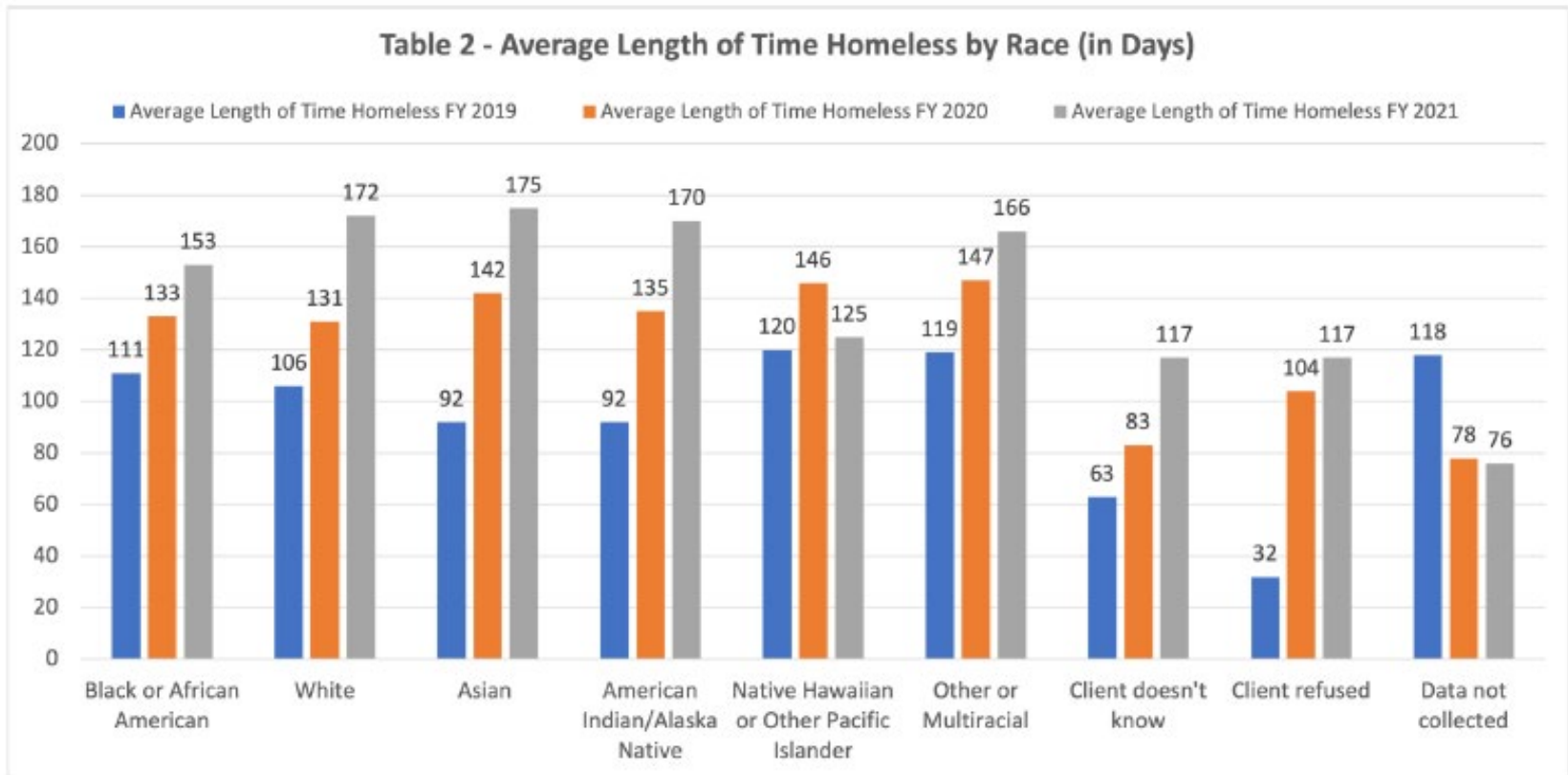
Quantitative Analysis Findings

In Orange County CoC, Black or African American households were the most overrepresented demographic group experiencing homelessness when comparing the racial and ethnic population distributions in Census data to 2019 PIT count data.

Table 1 - Census, Poverty and PIT Count Rates by Race

Legend: ■ Census ■ Poverty Rate ■ 2019 PIT Count

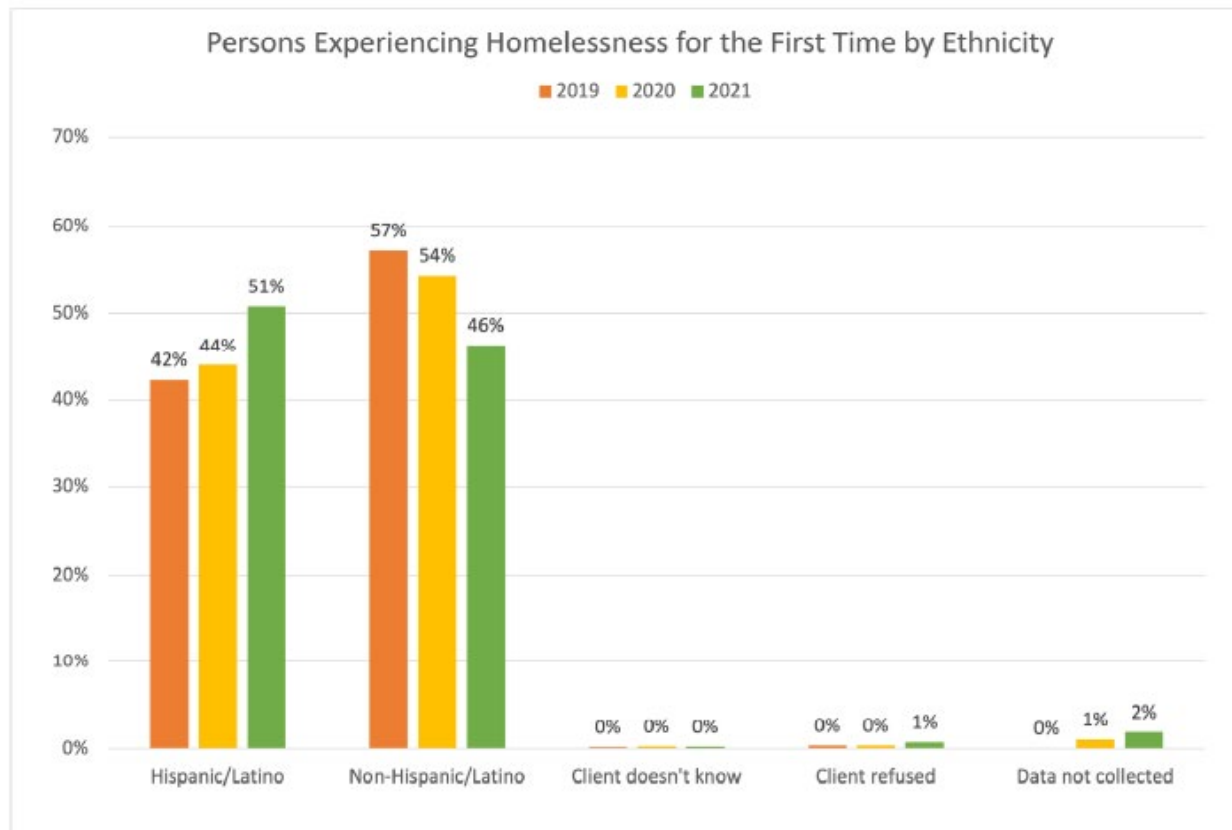| Race	Census	Poverty Rate	2019 PIT Count
White	62%	54%	73%
Black	2%	2%	11%
Native American/Alaskan	0.46%	0.66%	2.71%
Asian/Pacific Islander	20%	20%	5%
Other/Multi-Racial	16%	23%	9%

Quantitative Analysis Findings

For every single demographic group, there was a noticeable increase in the average length of time homeless from 2019 to 2021.

Table 2 - Average Length of Time Homeless by Race (in Days)

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Quantitative Analysis Findings

The percentage of Hispanic/Latin(x) households experiencing first time episodes of homelessness increased steadily between 2019 and 2021. The percentage of Non-Hispanic/Non-Latin(x) households experiencing first time episodes of homelessness decreased steadily between 2019 and 2021.

Persons Experiencing Homelessness for the First Time by Ethnicity

■ 2019　■ 2020　■ 2021

Ethnicity	2019	2020	2021
Hispanic/Latino	42%	44%	51%
Non-Hispanic/Latino	57%	54%	46%
Client doesn't know	0%	0%	0%
Client refused	0%	0%	1%
Data not collected	0%	1%	2%

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Quantitative Analysis Findings

Returns to Homelessness

- Highest total number of returns to homelessness across all three fiscal years was during the first six months of households becoming permanently housed.

- Total number of returns to homelessness during the two years of households becoming permanently housed decreased from 2019 to 2021 for every racial/ethnic group, except for Black/African American households.

- When comparing the total number of returns to homelessness during the two years of households becoming permanently housed, there was an 11% decrease in returns to homelessness from 2019 to 2021.

Quantitative Analysis Findings

CES Prioritization Data for Individuals

- Asian and White households are being prioritized for permanent supportive housing at the highest rates (36% and 27% respectively).

  - ❖ Important to note that the Asian demographic group represents a small segment of the population (22%).

- Native Hawaiian/Other Pacific Islander and Black/African American households being prioritized for rapid rehousing at higher rates than other demographic groups (24% and 23% respectively).

CES Prioritization Data for Families

- From 2019 to 2021, the percentage of Black/African American families that were prioritized for no housing intervention increased and the percentage of Black/African American families that were prioritized for permanent supportive housing decreased.

- From 2019 to 2021, the percentage of White families that received no housing intervention decreased and the percentage of White families that received permanent supportive housing increased.

Quantitative Data Recommendations

- Conduct more detailed review of distribution of Black households in homeless response system across all program types, CES milestones (assessment, enrollment/referral, placement) and/or at the provider level.

- Look at intersectionality of Black identifying individuals with other data elements such as household type (individuals, family, youth), age, gender, etc. to see where the greatest inequities lie.

- Ensure people active in HMIS is inclusive of people who are engaged with street outreach to better understand the unsheltered population and where inequities lie.

- Prioritize the collection and utilization of qualitative data for system planning to improve access and outcomes.

- Work to better understand data trends and the needs of less represented racial groups in the community.

- Be intentional about using data to identify and address inequities in the CoC.

- Ensure staff have trainings/support needed to interpret data with a racial equity lens.

- Improve processes with live data collection and a public facing dashboard that includes disaggregated data.

Qualitative Analysis Findings

The following findings are a result of analysis by C4 Innovations and can be found in the published Presentation of Findings

Data Collection Process

- Service Provider Listening Session – facilitated by C4 Innovations
- Lived Expertise Listening Session – facilitated by C4 Innovations
- Community survey

Organizational Strengths

- There has been an improvement in CES service coordination to avoid duplication of services.
- Outreach workers have a strong partnership with cross-sector programs to facilitate warm handoffs to improve connections to services.
- Board and leadership team are making intentional efforts to acknowledge race equity as a priority.
- Currently engaging and retaining the perspective of people with lived experience through the Lived Experience Advisory Committee.

Qualitative Data Recommendations

- Redesign the CES assessment and prioritization process to be more equitable.

- Build staff capacity and provide additional trainings on anti-racism, implicit bias, LGBTQ+ allyship, and cultural humility.

- Develop a plan for integrating diverse partners with lived experience into decision-making processes.

- Create culturally responsive, client-centered services and process.

- Landlord engagement to mitigate bias and develop more affordable housing opportunities

- The CoC Board can actively participate in policy revisions, training and strategic planning, and create a more inclusive membership.

- Prioritize the use of qualitative data in strategic planning to address inequities.

Phase 2: Action Planning and Continued Learning
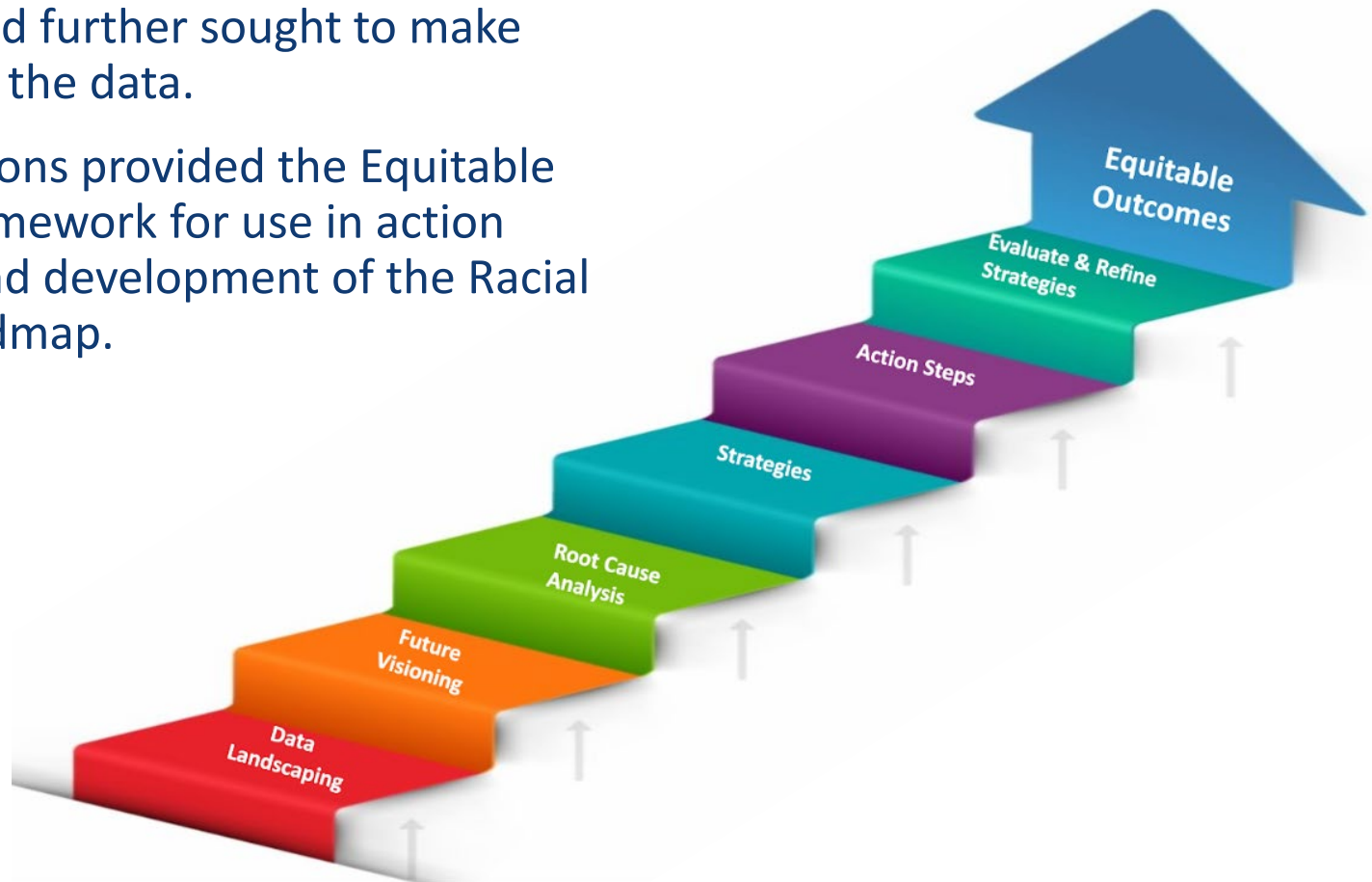## May 2022 – October 2022

Key Activities Completed

- Results Academy Team Orientation

- Results Academy Team Sessions

- Racial Equity Roadmap Development

  a. Equitable Results Action Planning

  b. Factor and Root Cause Analysis

  c. Strategy Development

- The Results Academy Team included 10 members and was intentionally designed to include representation from different parts of the homeless service system in the **action planning and continued learning** phase.

  o CoC Board members,

  o frontline service providers,

  o persons with lived expertise, and

  o the Office of Care Coordination.

Racial Equity Roadmap Development

- The Results Academy Team reviewed the findings of the quantitative and qualitative analyses and further sought to make meaning of the data.

- C4 Innovations provided the Equitable Results Framework for use in action planning and development of the Racial Equity Roadmap.

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Racial Equity Roadmap Development

- Through consensus building, the Results Academy Team identified priority areas of focus for action planning to improve racially equitable outcomes.

- The following data points informed the action planning process:

> "When looking at the total group of families that were prioritized for permanent supportive housing (PSH) over the three-year time frame, the percentage of Black or African American families decreased from 40% to 0%. In contrast, the proportion of white families that were prioritized for PSH increased from 60% - 90%"

> "Black households are 5.5 times more likely to show up in the Point In Time count as they are to show up in the general population. This disparity is not explained by the poverty rate. This is the demographic group that is experiencing the greatest disparity in OC in terms of homelessness."

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Racial Equity Roadmap Development

- C4 Innovations guided the Results Academy Team to consider both universal and specific root causes for racial disparities seen within the Orange County CoC.

- Potential **Universal Root Causes** outside of the influence of the CoC:

  - Structural racism embedded in systems and policies

  - Inequities and racism within criminal justice system can lead to additional barriers to housing

  - Less access to legal assistance in Orange County to assist with fair housing and addressing discrimination from employers

  - Isolating environment for Black or African American individuals due to history of housing segregation

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Racial Equity Roadmap Development

- The Results Academy Team identified several potential **Specific Root Causes** for racial inequities within the Orange County CoC, which were grouped into the following categories:

  - System Improvements, including CoC Policies, CES prioritization, access and overall experience of people using the Orange County homeless service system

  - Culture Shift, including reducing stigma and implicit bias, increasing representation, addressing power and decision-making processes

  - Funding and Resource Allocation

  - Ongoing Analysis Needed

  - Partnerships with Adjacent Systems and Community Providers

- Strategies and recommended action steps from the Results Academy Team, as well as the HMIS and CES Lead agencies, were shared by with C4 Innovations for the compiling of the final Racial Equity Roadmap document

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Phase 3: Implementation Support and Sustainability
October 2022 – December 2022

Key Activities Involved

- Applied-Level Learning Sessions

- Review of developing 211OC CoC Data Dashboard

- Implementation Coaching Sessions

- Sustainability Consultation

- Racial Equity Roadmap Document

- Final Report of Written Recommendations from C4 Innovations

- The Applied-Level Learning Sessions gave an opportunity to begin operationalizing racial equity concepts.

- C4 Innovations is working to finalize the Racial Equity Roadmap document for review by the CoC Board and larger CoC membership.

- C4 Innovations will also provide coaching sessions for the Office of Care Coordination and CoC Board to offer guidance when planning to implement sustainable action steps.

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Next Steps

- Receive compiled Racial Equity Roadmap document from C4 Innovations

- Discuss implementation and sustainability or racial equity goals as a CoC Board:

  a. How will the Racial Equity Roadmap be incorporated into the overall strategic vision for the Orange County CoC?

  b. How implementation, evaluation, and sustainability of the goals and strategies outlined within the Racial Equity Roadmap be managed?

- Implementation and ongoing evaluation of recommended strategies and action steps included in Racial Equity Roadmap

For any questions related to the Orange County CoC Racial Equity Roadmap, please email the Office of Care Coordination at CareCoordination@ocgov.com and include "Racial Equity Roadmap" in the subject line.

Homeless Housing, Assistance and Prevention (HHAP) Round 4
Felicia Boehringer, CoC Administrator,
Office of Care Coordination

Homeless Housing, Assistance and Prevention (HHAP) Round 4

- On September 30, 2022, the State of California Business, Consumer Services and Housing Agency (BSCH) announced the release of HHAP Round 4 funding.

- Local allocations have not been announced.

- Eligible Activities include:

  ❖ Rapid rehousing, including rental subsidies and incentives to landlords, such as security deposits and holding fees.

  ❖ Operating subsidies in new and existing affordable or supportive housing units, emergency shelters, and navigation centers. Operating subsidies may include operating reserves.

  ❖ Street outreach to assist persons experiencing homelessness to access permanent housing and services.

  ❖ Services coordination, which may include access to workforce, education, and training programs, or other services needed to promote housing stability in supportive housing.

- Application due date – November 29, 2022

HHAP Round 4 Next Steps

- As part of the HHAP-4 grant application process, a Local Homelessness Action Plan is a requirement.

  - ❖ The Office of Care Coordination will begin drafting a Local Homelessness Action Plan for the Orange County CoC.

  - ❖ The Local Homeless Action Plan will be presented to the CoC Board for approval during the November 16, 2022, meeting.

- Applicants for HHAP-4 funding must engage with California Interagency Council on Homelessness (Cal ICH) prior to submitting their HHAP-4 application.

  - ❖ On October 25, 2022, the Office of Care Coordination participated on a meeting with Cal ICH as the representative for the Cities of Anaheim, Irvine and Santa Ana, on behalf of the Orange County CoC and the County of Orange

- The Office of Care Coordination will complete the HHAP-4 grant application on behalf of the CoC as the designated Administrative Entity.

CoC Committee Updates
Felicia Boehringer, CoC Administrator,
Office of Care Coordination
and CoC Committee Chairs

Business Calendar – Item #3

Lived Experience Advisory Committee Interim Chair

- On September 16, 2022, the Office of Care Coordination and CoC Board Leadership discussed potential Board Members to appoint as interim Chair for the Lived Experience Advisory Committee (LEAC).

- CoC Board Member Tim Shaw was outreached to and confirmed interest in acting as interim Chair for the LEAC.

- The Office of Care Coordination recommended Tim Shaw to the membership of the LEAC at the October 2022 meeting.

- LEAC membership supported Tim Shaw acting as Interim Chair for the LEAC.

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Recommended Action

b. Approve Tim Shaw as Interim Chair of the Lived Experience Advisory Committee

Orange County Homelessness Updates
Doug Becht, Director of Care Coordination and Felicia Boehringer, CoC Administrator, Office of Care Coordination

System of Care Update
Doug Becht, Director of Care Coordination

Continuum of Care Update
Felicia Boehringer, CoC Administrator,
Office of Care Coordination

CoC Special NOFO to Address Unsheltered Homelessness

- The CoC Supplemental to Address Unsheltered and Rural Homelessness Notice of Funding Opportunity (CoC Special NOFO) was released by the U.S. Department of Housing and Urban Development (HUD) on June 22, 2022.
- The Orange County CoC is eligible to apply for $19,846,820 during the CoC Special NOFO, through the Unsheltered Homelessness Set Aside funding.
- Eligible Project Types:
  - ❖ Permanent Housing – Rapid Rehousing (RRH) and Permanent Supportive Housing (PSH)
  - ❖ Joint Transitional Housing and Rapid Rehousing (Joint TH-RRH)
  - ❖ Supportive Services Only – Coordinated Entry System (SSO-CES)
  - ❖ Supportive Services Only – Non-Coordinated Entry System (SSO)
  - ❖ Homeless Management Information System (HMIS)

Business Calendar – Item #4

CoC Special NOFO Consolidated Application and Priority Listing

- On Tuesday, October 18, 2022, the Office of Care Coordination posted a final version of the Orange County CoC Special NOFO to Address Unsheltered Homelessness Consolidated Application and Project Priority Listing E-snaps Document on the CoC Special NOFO webpage:

  - ❖ CoC Special NOFO Consolidated Application
  - ❖ CoC Special NOFO Project Priority Listing: E-Snaps Document

- On Thursday, October 20, 2022, the Orange County CoC submitted the final Special NOFO to Address Unsheltered Homelessness Consolidated Application and Project Priority Listing to HUD.

2022-23 Domestic Violence Assistance (DV) Program RFP

- The Governor's Office of Emergency Services has announced the 2022-23 Domestic Violence Assistance (DV) Program RFP in the amount of $537,587.00.

- The purpose of the Program is to provide comprehensive support, including emergency shelter, to domestic violence survivors and their children and to provide support for the development and establishment of domestic violence services to unserved and underserved populations.

- The RFP is soliciting proposals to provide culturally specific services (i.e., culturally relevant, and linguistically specific).

- Application due date – December 08, 2022

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Updated Action Plan to Prevent and End Homelessness in California

- On September 1, 2022, Cal ICH convened and adopted the updated Action Plan to Prevent and End Homelessness in California.

- The updated Action Plan includes increased input from the new State agencies and departments on Cal ICH as of January 2022.

- While the Action Plan maintained its current structure of five Action Areas and 15 Objectives, the Action Plan now identifies more than 150 Activities along with new key principles and practices that focus on trauma-informed care and the alignment of health, housing, and homelessness strategies.

- The updated Action Plan to Prevent and End Homelessness in California can be viewed here.

CoC Board Election Process

- The Orange County CoC Board is comprised of 17 seats where approximately half of the board seats are up each year, in order to prevent all Board seats turnover at the same time, as detailed in the Orange County CoC Governance Charter.

- There are eight (8) CoC Board seats that are set to expire on December 31, 2022, which include:

    o One (1) seat for Public Housing Authority (PHA) representative;

    o One (1) seat for Homeless or Formerly Homeless Individual representative;

    o One (1) seat for Domestic Violence Agency representative; and

    o Five (5) Seats for At-Large representatives.

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As detailed in the Orange County CoC Governance Charter, the timeline below describes the associated activities of the annual CoC Board Election process.

MONTH	TIMELINE TASKS
September	CoC Board Chair appoints Nominating Committee
October	**Nominating Committee convenes and outreaches to potential candidates**
November	Candidates are presented to the CoC General Membership for voting/election
December	The CoC Board ratifies slate of elected candidates by the CoC General membership
January	CoC Board seating takes place. Outgoing CoC Board and Board staff will provide "training" for incoming Board

Emergency Housing Vouchers (EHV) Update

	Allocation	Referrals	Vouchers Issued	Leased
Anaheim Housing Authority	278	266	49	183
Garden Grove Housing Authority	117	117	114	82
Orange County Housing Authority	557	544	115	303
Santa Ana Housing Authority	89	117	46	50
TOTAL	**1041**	**1044**	**324**	**618**

Data updated week of 10-10-22

Youth Homelessness Demonstration Program (YHDP) Funding Awarded

- On October 24, 2022, Secretary Fudge announced the award of $83.7 million to 17 communities through the Youth Homelessness Demonstration Program (YHDP).

- This funding will help the awarded communities build systems to end youth homelessness through a wide range of housing programs including rapid rehousing, permanent supportive housing, transitional housing, and host homes.

- YHDP will also support youth-centered services, housing supports, youth-focused performance measurement and coordinated entry systems.

- Though the Orange County CoC was not awarded YHDP funding, the application process was beneficial in learning how to become better equipped to apply for future opportunities in order to serve more youth experiencing homelessness.

Business Calendar – Item #4

Training Opportunities

LGBTQ+ Cultural Competency Training
Facilitated by LGBTQ Center OC
- Date: Thursday, October 27, 2022
- Time: 1:00 p.m. - 3:00 p.m.
- Location: Virtual
- Registration Link: https://bit.ly/cultural_competency

Housing First Training – Save the Date!
Facilitated by Dusty Olson, HUD Technical Assistance Coach with Abt. Associates
- Date: Thursday, November 17th, 2022
- Time: 9:00 a.m. - 12:00 p.m.
- Location: In-person meeting location to communicated at a later date

Next Meeting:
Wednesday, November 16, 2022,
from 2:00 p.m. – 4:00 p.m.