Orange County
Continuum of Care Board Meeting
December 21, 2022

Public Comments

Board Member Comments

Consent Calendar

Consent Calendar

1. Approve 2023 CoC Board Meeting Calendar as recommended by the Office of Care Coordination.

Business Calendar

CoC Board Recommendations
Zulima Lundy, Director of Operations,
Office of Care Coordination and
CoC Nominating Committee Membership

Business Calendar – Item #1

CoC Board Nominating and Selection Process

- The Office of Care Coordination and the CoC Nominating Committee, on behalf of the Orange County CoC, have facilitated the annual CoC Board nominating and selection process.

- There are eight (8) CoC Board seats that are set to expire on December 31, 2022.

- At the November 16, 2022, meeting, the CoC Board membership approved the CoC Board Governance Charter revisions, as recommended by the CoC Nominating Committee and approved by the Policy, Procedures, and Standards (PPS) Committee.

- The approved revisions increased the CoC Board seat representatives from 17 to 19 seat representatives total, to ensure broad representation of special populations.

Business Calendar – Item #1

Expiring Seats and New Seats (Term: January 2023 – December 2024)

- One (1) Public Housing Authority (PHA) Representative
- One (1) Homeless or Formerly Homeless Individual Representative
- One (1) Domestic Violence Agency Representative
- One (1) At-Large Seat: Behavioral Health Expertise
- One (1) At-Large Seat: Faith-Based Representation
- One (1) At-Large Seat: Health Care Expertise
- Four (4) At-Large Seats with Expertise on Homeless Services and/or Subpopulation focus:
  - ❖ Black, Indigenous, and People of Color (BIPOC)
  - ❖ Diversion
  - ❖ LGBTQ
  - ❖ People with disabilities
  - ❖ Prevention
  - ❖ Rapid Rehousing
  - ❖ Older Adults (Newly Added)

Seat Vacancy (Term: January 2023 – December 2023)*

- One (1) seat for Expertise on Homeless Services of Families.
  - ❖ No eligible candidates were identified by the CoC Nominating Committee to proceed for selection by the CoC General Membership at this time.
  - ❖ The Office of Care Coordination will work with the CoC Board to schedule a special election at a later date.

Business Calendar – Item #1

CoC Board Nomination and Selection Process

- On November 18, 2022, the Office of Care Coordination provided email communication with details to the CoC Board Voting Process Overview webinar

- On November 21, 2022, the CoC Board Voting Process Overview webinar provided CoC General Members details of the CoC Board nomination and election process and timeline.

- November 18, 2022, through December 2, 2022, was the nominating period inviting interested nominees to apply and complete Candidate Interest Forms.

- As Candidate Interest Forms were received, the Office of Care Coordination worked alongside the CoC Nominating Committee to schedule interviews with all applicants.

- As a new step in the CoC Board nomination and selection process, the CoC Nominating Committee facilitated interviews to review candidates' eligibility for the selected expiring seat or seat vacancy.

- Upon review of all applicants, the CoC Nominating Committee made a recommendation for selected candidates to proceed in the CoC Board Election process.

- The selected candidates were introduced to the CoC General Membership at the virtual Candidate Meet and Greet on December 12, 2022.

Business Calendar – Item #1

CoC Nominating and Selection Process Timeline

DATE	TIMELINE ACTIVITY
October 11, 2022	CoC Nominating Committee convenes to review CoC Board Governance Charter and facilitate annual CoC Board nominating and selection process
November 8, 2022	CoC Board Governance Charter recommended revisions reviewed by Policies, Procedures and Standards (PPS) Committee for recommendation to the CoC Board
November 16, 2022	CoC Board approved recommended changes to CoC Board Nomination and Election process
November 18	Nominating period opens
November 21, 2022	CoC Nominating and Election Process Overview Presentation
December 2, 2022	Nomination period closes Candidate Interest Forms are due New and Updated CoC General Membership Forms due
December 5 – 7, 2022	Nominee Interviews facilitated by CoC Nominating Committee
December 8, 2022	CoC Nominating Committee to recommend candidates for selection by the CoC General Membership
December 12, 2022	Virtual Candidate Meet and Greet Voting period opens
December 16, 2022	Voting period closes at 12pm
December 21, 2022	Candidates with the most votes are presented to the CoC Board for ratification

Business Calendar – Item #1

CoC Board Election Results

- The Office of Care Coordination provided email communication with a link to the online voting survey, as well as provided a link to the voting survey on the CoC Board Nomination and Election webpage.

- The candidates with the most votes are being presented to the CoC Board membership for ratification:

  i.   **Judson Brown** to the Public Housing Authority (PHA) Representative seat

  ii.   **Nichole Gideon** to the Homeless or Formerly Homeless Individual Representative seat

  iii. **Maricela Rios-Faust** to the Domestic Violence Agency Representative seat

  iv.   **Christina Weckerly-Ramirez** to the at-large seat representing Behavioral Health Expertise

  v.   **Jason Phillips** to the at-large seat for Faith-Based Representation

  vi.   **Kelly Bruno-Nelson** to the at-large seat representing Health Care Expertise

  vii. **Sandra Lozeau** to the at-large seat representing expertise on homeless services and/or subpopulation focus, prioritizing Black, Indigenous and People of Color (BIPOC) and LGBTQ.

  viii. **Melanie McQueen** to the at-large seat representing expertise on homeless services and/or subpopulation focus, prioritizing Diversion, People with Disabilities, Prevention, Rapid Rehousing and Older Adults

  ix.   **Robert "Santa Bob" Morse** to the at-large seat representing expertise on homeless services and/or subpopulation focus, prioritizing Older Adults and People with Disabilities

  x.   **Ami Rowland** to the at-large seat representing expertise on homeless services and/or subpopulation focus, prioritizing Prevention

Business Calendar – Item #1

Recommended Action

- Ratify the results from the CoC Board election to appoint the following candidates to the available CoC Board seats.

    i.   Judson Brown to the Public Housing Authority (PHA) Representative seat

    ii. Nichole Gideon to the Homeless or Formerly Homeless Individual Representative seat

    iii. Maricela Rios-Faust to the Domestic Violence Agency Representative seat

    iv. Christina Weckerly-Ramirez to the at-large seat representing Behavioral Health Expertise

    v.   Jason Phillips to the at-large seat for Faith-Based Representation

    vi. Kelly Bruno-Nelson to the at-large seat representing Health Care Expertise

    vii. Sandra Lozeau to the at-large seat representing expertise on homeless services and/or subpopulation focus, prioritizing Black, Indigenous and People of Color (BIPOC) and LGBTQ.

    viii. Melanie McQueen to the at-large seat representing expertise on homeless services and/or subpopulation focus, prioritizing Diversion, People with Disabilities, Prevention, Rapid Rehousing and Older Adults

    ix. Robert "Santa Bob" Morse to the at-large seat representing expertise on homeless services and/or subpopulation focus, prioritizing Older Adults and People with Disabilities

    x.   Ami Rowland to the at-large seat representing expertise on homeless services and/or subpopulation focus, prioritizing Prevention

CalOptima Health's Homeless Management Information System (HMIS) Data Updated Request

Zulima Lundy, Director of Operations, Office of Care Coordination

Update to CalOptima Health's HMIS Data Release Request

- On September 2022, the CoC Board approved an HMIS data request from CalOptima Health to receive regular and recurring (monthly) data downloads of all persons, including adults and children, within HMIS to allow for member matching with CalOptima Health enrollment data.

- The purpose of the original request is to track housing and homelessness status of members, of which reporting on will enable CalOptima Health to obtain critical incentive funds from the California Department of Health Care Services (DHCS) that will support efforts to link persons to health and housing-related Community Supports, Enhanced Care Management (ECM) and other relevant programs and services.

- For reference, the original data request detailing a full list of the data elements included can be reviewed in the September 2022 CoC Board Meeting packet.

Business Calendar – Item #2

Update to CalOptima Health's HMIS Data Release Request

- One of the cornerstones of HHIP is CalOptima Health's ability to match membership data with persons in HMIS. Now that CalOptima Health has started received the data and completing matches, CalOptima Health has determined that it would be beneficial to also obtain the Social Security Number (SSN) data field in addition to the original data request to improve matching.

- CalOptima Health noted that no individual level data will be shared publicly, although any resulting aggregated analyses and/or reports might be shared in the following public venues including, but not limited to, CalOptima Health's Board of Directors, Advisory Committees, and to DHCS in support of meeting HHIP metrics.

- As a MCP subject to Health insurance Portability and Accountability Act (HIPAA) and other laws, CalOptima Health has the appropriate privacy and security mechanisms in place to ensure access to the requested to data is limited, stored in a safe repository. CalOptima Health will not use these data for reasons other than those specific within the original request and is prepared to enter into a more formal Memorandum of Understanding as deemed appropriate in the future.

Recommended Action

a.   Approve CalOptima Health's HMIS data updated request to support CalOptima Health's participation in the California Department of Health Care Services Housing and Homelessness Incentive Program.

CoC Governance Charter Recommendations

Zulima Lundy, Director of Operations, Office of Care Coordination

CoC Board Governance Charter

- At the November 16, 2022, meeting, the CoC Board approved the initial recommended revisions to the CoC Board Governance Charter. The CoC Board requested to amend language regarding experience requirements for the Homeless or Formerly Homeless Individual representative seat.

- Following the November 16, 2022, meeting, the Office of Care Coordination incorporated additional revisions to the CoC Board Governance Charter, as discussed and recommended by the CoC Board.

- Additionally, the Office of Care Coordination noticed a minor revision needed for the timeline of the elections and has made an update to note the election period is held in December of each year, with candidates seated in January of the new year.

Veterans Committee Governance Charter

- At the August 24, 2022, meeting of the Orange County CoC Board, the CoC Board approved the establishment of veterans committee focused on ending homelessness for veterans in Orange County with Eric Richardson being nominated to serve as the Veterans Committee Chair.

- Eric Richardson met with the Office of Care Coordination to create the Veterans Committee Governance Charter and finalize committee membership details, as detailed in Attachment C.

Veterans Committee Governance Charter

- The Veterans Committee will meet bi-monthly, every odd month, and seek to include the following representation:
  - ❖ Representative from Veterans Affairs (VA)
  - ❖ Representative from the Orange County Veteran Collaborative
  - ❖ Representative (s) from Orange County Supportive Services for Veteran Families (SSVF) service provider agencies
  - ❖ Representative from United Way Welcome Home OC Program
  - ❖ Representative (s) from Orange County housing providers and Public Housing Authorities
  - ❖ Representative from a health care agency that serves veterans at risk of homelessness or experiencing homelessness
  - ❖ Representative from an employment-focused agency that serves veterans at risk of homelessness or experiencing homelessness
- Approval of the drafted Veterans Committee Governance Charter will support the structure for the committee as regular meetings and membership are established.

Business Calendar – Item #3

Recommended Actions:

a.   Approve revised CoC Board Governance Charter

b.   Approve Veterans Committee Governance Charter

Orange County Homelessness Updates
Doug Becht, Director of Care Coordination,
Zulima Lundy, Director of Operations, and
Felicia Boehringer, CoC Administrator,
Office of Care Coordination

System of Care Update

Doug Becht, Director of Care Coordination

Commission to End Homelessness Update

- The Orange County Commission to End Homelessness met on Wednesday, December 14, 2022, and welcomed new membership:

  a. Municipal Fire Representative – Chief Sean deMetropolis, Orange City Fire Department

  b. Hospital Representative – Christy Cornwall, Providence – Mission Hospital

  c. Business Representative – Monique Davis, Habitat for Humanity of OC

  d. Behavioral Health Representative – Richard Afable, Be Well Orange County

- The Office of Care Coordination and Commission to End Homelessness are encouraged by the increased representation from local stakeholders committed to preventing and ending homelessness in Orange County.

Business Calendar – Item #4

2023 Homelessness Survey

- The Office of Care Coordination, in collaboration with the Commission to End Homelessness, will be creating a 2023 Homelessness Survey for individuals experiencing unsheltered homelessness in Orange County.

- The 2023 Homelessness Survey will seek to gather information that is not as easily captured during the biennial Point In Time Count, to gain a better understanding of the current population experiencing unsheltered homelessness.

- This survey will likely be conducted in April 2023.

Continuum of Care Update
Felicia Boehringer, CoC Administrator,
Office of Care Coordination

2023 HIC and Sheltered PIT

Housing Inventory Count (HIC)

- Emergency Shelter
- Transitional Housing
- Rapid Re-Housing
- Permanent Supportive Housing
- Other Permanent Housing

Point-in-Time Count (PIT)

- Emergency Shelter
- Transitional Housing
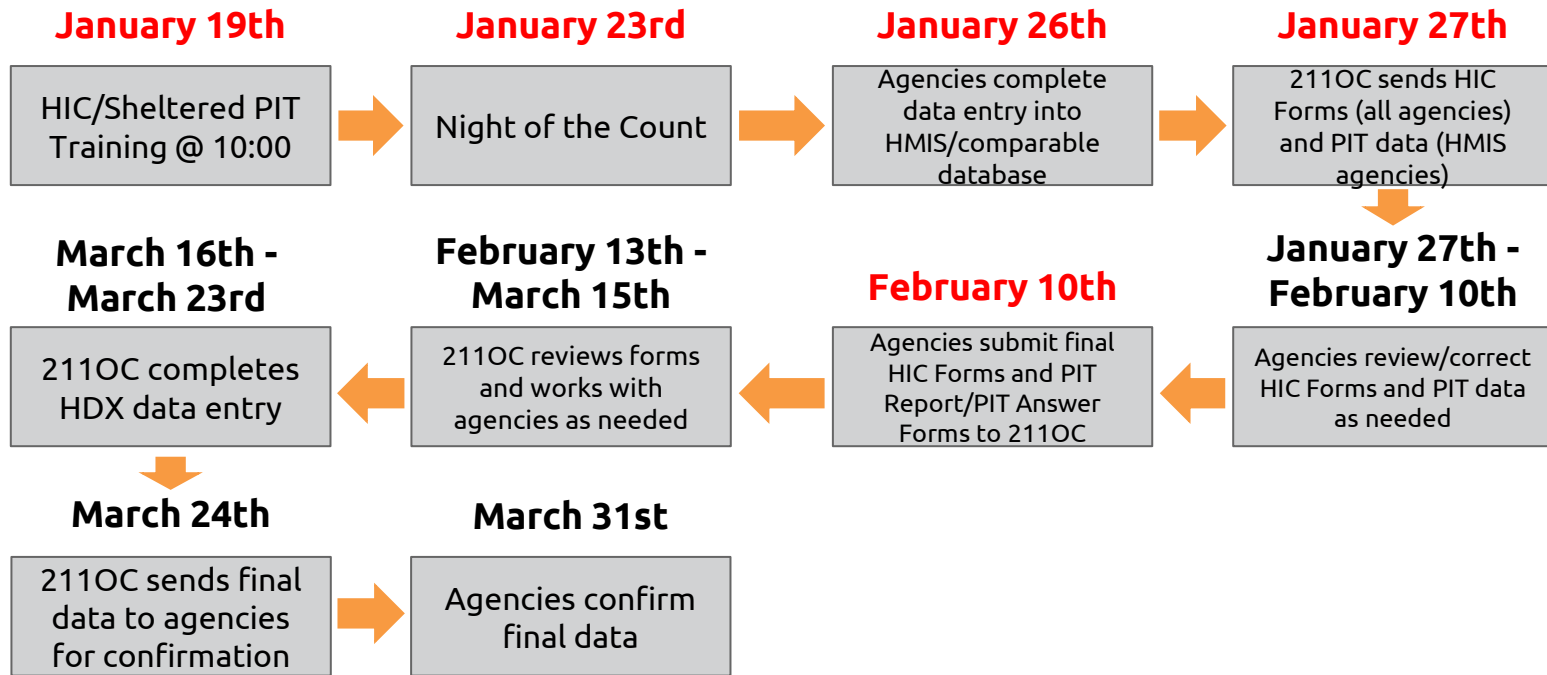
Projects must participate whether or not they are participating in HMIS

HIC/PIT Focus Group

- Group met three times to discuss process and data collection materials

- Agency Participants:
  - ❖ Families Forward
  - ❖ Illumination Foundation
  - ❖ Mercy House
  - ❖ Orange County Asian and Pacific Islander Community Alliance
  - ❖ Pathways of Hope
  - ❖ US Veterans Initiative

2023 HIC and Sheltered PIT Timeline

January 19th

HIC/Sheltered PIT Training @ 10:00

January 23rd

Night of the Count

January 26th

Agencies complete data entry into HMIS/comparable database

January 27th

211OC sends HIC Forms (all agencies) and PIT data (HMIS agencies)

January 27th - February 10th

Agencies review/correct HIC Forms and PIT data as needed

February 10th

Agencies submit final HIC Forms and PIT Report/PIT Answer Forms to 211OC

February 13th - March 15th

211OC reviews forms and works with agencies as needed

March 16th - March 23rd

211OC completes HDX data entry

March 24th

211OC sends final data to agencies for confirmation

March 31st

Agencies confirm final data

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Orange County

What can agencies do now?

- Complete data entry and data clean-up in HMIS

- Set-up new agencies and projects as needed

- Close projects that are no longer active

Orange County CoC Racial Equity Roadmap
Phase 3: Implementation Support and Sustainability
October 2022 – December 2022

Key Activities Involved

- Applied-Level Learning Sessions

- Review of developing 211OC CoC Data Dashboard

- Implementation Coaching Sessions

- Sustainability Consultation

- Racial Equity Roadmap Document

- Final Report of Written Recommendations from C4 Innovations

- Phase 3 is the final phase of the Racial Equity work with C4 Innovations

- Along with the Racial Equity Roadmap action plan, C4 Innovations has facilitated sessions to discuss implementation and sustainability of strategies, which included membership from:
  - Results Academy Team
  - Office of Care Coordination
  - CES Administrators
  - HMIS Lead Agency
  - CoC Board

Business Calendar – Item #4

Orange County CoC Racial Equity Roadmap Action Planning

- The Racial Equity Roadmap is grouped into five key focus areas:
    1. System Improvements
    2. Culture Shift
    3. Funding and Resource Allocation
    4. Partnerships with Adjacent Systems and Community Providers
    5. Analysis

- During the implementation planning sessions, C4 Innovations incorporated feedback received by CoC Board, Office of Care Coordination, Results Academy Team, CES Administrators, and the HMIS Lead Agency to move towards consensus around desired priorities for the Orange County CoC.

- The Office of Care Coordination plans to present on the Racial Equity Roadmap action plan and final report of recommendations received by C4 at the January 2023 CoC Board meeting.

Business Calendar – Item #4

Considerations for Implementation and Sustainability

- Kick off the New Year with an Equity Focus
  - ❖ The Office of Care Coordination is exploring the idea of hosting a CoC Board retreat in January to orient new and continuing CoC Board members to the Racial Equity Roadmap action plan

- Invite others to champion racial equity goals for the Orange County CoC
  - ❖ Consider planning event to invite CoC members, local stakeholders, CoC-funded agencies, people with lived experience and adjacent partners to review the prioritized goals and consider how to move the work forward.

- Racial equity is the work – not a piece of the work to occur on the sidelines.
  - ❖ Plan for integration of action planning into existing committees and CoC Board and discuss what additional infrastructure is needed, with consideration for a special committee dedicated to focusing on diversity, equity and inclusion for all impacted by homelessness in the Orange County CoC

Business Calendar – Item #4

Emergency Housing Vouchers (EHV) Update

	Allocation	Referrals	Vouchers Issued	Leased
Anaheim Housing Authority	278	273	203	205
Garden Grove Housing Authority	117*	116**	111*	90*
Orange County Housing Authority	557	556	422	361
Santa Ana Housing Authority	89	108	108	68
TOTAL	**1,041**	**1,053**	**844**	**724**

Data updated 12-20-22
*Data updated 12-2-22
**Data updated 12-7-22

Centering Clients in Homeless Data Collection

- At the end of October, Department of Housing and Urban Development (HUD) announced proposed changes to the race, ethnicity, and gender identity data elements, and is inviting communities to join in the collaboration to improve the process.

- HUD will be accepting feedback through December 31, 2022. To submit feedback, use the HUD Exchange AAQ portal and select "HMIS: Homelessness Management Information System" for the "My question is related to:" prompt.

- On November 2, 2022, an informational webinar was held to support communities interested on engaging in meaningful conversations with people experiencing homelessness about the proposed changes to race, ethnicity, and gender data elements.

- Recording: The Opportunity for Community Feedback: Centering Clients in Homeless Data Collection Webinar recording can be found at https://www.youtube.com/watch?v=mhzbSYy4Adg

HUD 2022 Annual Homeless Assessment Report (AHAR) Part 1

- On December 19, 2022, the U.S. Department of Housing and Urban Development (HUD) released its 2022 Annual Homeless Assessment Report (AHAR) Part 1 to Congress.

- According to the report, 582,462 people were experiencing homelessness on a single night in January 2022 which has amounted to an approximate 0.3% increase in the number of people experiencing homelessness from 2020 to 2022.

- HUD releases the AHAR to Congress in two parts. Part 1 provides Point in Time (PIT) estimates, offering a snapshot of homelessness on a single night. Part 2 provides estimates of the scale of sheltered and unsheltered homelessness in the United States.

- More information can be found via the 2022 Annual Homeless Assessment Report Part 1 by the numbers fact sheet and summary.

ALL IN: The Federal Strategic Plan to Prevent and End Homelessness

- Multi-year, interagency blueprint for a future where no one experiencing homelessness, and everyone has a safe, stable, accessible, and affordable home.

- Provides roadmap for federal action to ensure state and local communities have sufficient resources and guidance to build the effective, lasting systems required to end homelessness.

- Biden-Harris Administration have sent an ambitious interim goal to reduce homelessness by 25% by January 2025.

- Plan incorporates public input from more than 500 people who have experiencing homelessness, as well as leaders, providers, advocates, developers, and other partners from more than 600 communities, tribes, and territories, and more than 1,500 online comments and more than 80 listening sessions.

Thank you to our CoC Board Members who have completed their terms! We are grateful for your commitment to the Orange County CoC.

Matt Bates

Soledad Rivera

Donald Dermit

Tim Houchen

Patti Long

Next Meeting:
Wednesday, January 25, 2023,
from 2:00 p.m. – 4:00 p.m.