Orange County
Continuum of Care Board Meeting
January 25, 2023

Public Comments

Board Member Comments

Welcome to our New CoC Board Members!

Nichole Gideon

Jason Phillips

Kelly Bruno-Nelson

Sandra Lozeau

Melanie McQueen

Robert "Santa Bob" Morse

Ami Rowland

Consent Calendar

Consent Calendar

1. Approve CoC Board Meeting Minutes from November 16, 2022

2. Approve CoC Board Meeting Minutes from December 21, 2022

3. Agencies and Jurisdictions Approved for Homeless Management Information System (HMIS) Access

   a. Receive and file list of agencies and jurisdictions approved for HMIS access from November 10, 2022, through January 20, 2023

Business Calendar

2023 CoC Board Appointments

Zulima Lundy, Director of Operations,

Office of Care Coordination

2023 CoC Board Appointments

- The Orange County Continuum of Care (CoC) Board and its committees are chaired by designated representatives to ensure the sustained vision and support of CoC Board initiatives.

- At the first meeting of each calendar year, the CoC Board elects the Board Officers (Chair, Vice-Chair and Secretary) to serve for one-year terms.

- Following the election of the CoC Board Officers, the CoC Board Vice Chair will be responsible for chairing the Policies, Procedures and Standards Committee.

- Additionally, the following will also be appointed during today's meeting:
  i. Policies, Procedures and Standards Committee Chair
  ii. Lived Experience Advisory Committee Chair
  iii. Service Provider Forum Chair
  iv. Two (2) CoC Representatives for the Commission to End Homelessness

CoC Board Officers

All CoC Board Officers meet monthly with the Office of Care Coordination to discuss the work of the CoC and plan for upcoming meetings of the CoC.

CoC Board Chair

- Responsible for facilitating the work of the Orange County Continuum of Care (CoC)
- Responsible for leading the monthly CoC Board meetings, including calling the meeting to order, managing the agenda, taking votes and adjourning meetings

CoC Board Vice Chair

- Responsible for Chairing CoC Board meetings in the absence of Chair or when Chair must recuse themself
- Responsible for chairing the Policy, Procedures and Standards (PPS) Committee meetings

CoC Board Secretary

- Responsible for chairing CoC Board meetings in the absence of both the Chair and Vice Chair, or when Chair and Vice Chair must recuse themselves
- Responsible for calling roll and tracking attendance, motions and votes at CoC Board meetings
- Responsible for reviewing the draft CoC Board minutes recorded by the Office of Care Coordination

Business Calendar – Item #1

CoC Committee Chairs

The Policies, Procedures and Standards (PPS) Committee Chair

- The PPS Committee shall be chaired by the CoC Board's Vice Chair
- The PPS Committee is responsible for recommending any committees, workgroups, and ad hoc groups necessary for the proper and efficient functioning of the Orange County CoC

Lived Experience Advisory Committee (LEAC) Chair

- The LEAC shall be chaired by the CoC Board's Homeless or Formerly Homeless Individual Representative
- The LEAC is responsible for ensuring the CoC Board is supporting programs, policies and procedures that are mindful of and take into consideration the expertise of people with lived experience of homelessness

Service Provider Forum Chair

- The Service Provider Forum shall be chaired by a member of the CoC Board and shall serve for the duration of their term on the CoC Board
- The Service Provider Forum is responsible for convening the CoC General Membership, local service providers, and community partners

Commission to End Homelessness Representatives

- Non-voting members of the Commission to End Homelessness shall have the following terms of office and only serve while a member of the CoC Board:

  - ❖ All non-voting members will have two-year terms; terms of office may be renewed at the discretion of the Commission to End Homelessness. Maximum term will be four terms (eight years).

  - ❖ A member, who has not been reappointed or replaced at the expiration of his/her term, shall serve as a member of the Commission to End Homelessness until reappointed or replaced by the Commission to End Homelessness.

Recommended Actions

a. CoC Board Officers for the upcoming term:
    i.   Appoint the Chair
    ii. Appoint the Vice Chair
    iii. Appoint the Secretary

b. Appoint CoC Committee Chairs to fill current vacancies:
    i.   Appoint CoC Board Vice Chair to Chair the Policies, Procedures and Standards (PPS) Committee
    ii. Appoint Homeless or Formerly Homeless Individual Representative of the CoC Board to Chair the Lived Experience Advisory Committee
    iii. Appoint a CoC Board Member to Chair the Service Provider Forum

c. Recommend two CoC Board Members to the two CoC Representative seats for the Commission to End Homelessness

CoC Committee Governance Charters Recommendations

Zulima Lundy, Director of Operations, Office of Care Coordination

CoC Committee Governance Charters

- In mid-2022, the Office of Care Coordination and the CoC Committee Chairs met to discuss CoC Committee Governance Charter feedback and recommendations for revisions.

- Each committee Chair and/or Vice Chair was asked to review the charter for their respective committee and provide feedback on the charter.

- A notable recommendation incorporated into the governance charters is the added option for CoC Committee Chairs to appoint a Vice Chair to support with the committee's efforts.

- All committee governance charters were revised to include language that aligns with the CoC Board Leadership Vision and commitment to racial equity efforts as part of the Racial Equity Roadmap action planning implementation.

- Approval of the committee governance charters will ensure the alignment and consistency in structure and vision across the multiple CoC Committees.

Business Calendar – Item #2

Veterans Committee Governance Charter

- At the December 21, 2022, meeting, the CoC Board recommended to move the approval of the Veterans Committee Governance Charter to the January 2023 CoC Board meeting to allow further revisions to be made.

- Following the December 21, 2022, meeting of the CoC Board, the Office of Care Coordination incorporated additional revisions to the Veterans Governance Charter, as discussed and recommended by the CoC Board.

- These revisions included adding language to note alignment with the CoC Board Vision, commitment to advancing racial equity efforts, responsibility for advising the CoC Board and designated representative with current or past lived experience of homelessness as a Veteran.

- Approval of the Veterans Committee Governance Charter will support the structure for the committee as regular meetings and membership are established.

Business Calendar – Item #2

Recommended Actions

a. Approve new and revised CoC Committee Governance Charters to align with the CoC Board Leadership Vision, include commitment to racial equity efforts and incorporate CoC Committee Chairs' and Vice Chairs' feedback.

   i.   Approve Lived Experience Advisory Committee Governance Charter

   ii.   Approve Service Provider Forum Committee Governance Charter

   iii. Approve Coordinated Entry System Steering Committee Governance Charter

   iv.   Approve Transitional Age Youth Collaborative Committee Governance Charter

   v.   Approve revised Policies, Procedures and Standards Committee Governance Charter

   vi.   Approve revised Housing Opportunities Committee Governance Charter

   vii. Approve Veterans Committee Governance Charter

CalOptima Health's HMIS Data Release Updated Request and Housing and Homelessness Incentive Program Update

Zulima Lundy, Director of Operations, Office of Care Coordination and Danielle Cameron, Director of Program Development, CalAIM at CalOptima Health

Update to CalOptima Health's HMIS Data Release Request

- In September 2022, the CoC Board approved an HMIS data request from CalOptima Health to receive regular and recurring (monthly) data downloads of all persons, including adults and children, within HMIS to allow for member matching with CalOptima Health enrollment data.

    - For reference, the original data request detailing a full list of the data elements included can be reviewed in the September 2022 CoC Board Meeting packet.

- The purpose of the original request is to track housing and homelessness status of members, of which reporting on will enable CalOptima Health to obtain critical incentive funds from the California Department of Health Care Services (DHCS) that will support efforts to link persons to health and housing-related Community Supports, Enhanced Care Management (ECM) and other relevant programs and services.

- At the December 2022 CoC Board meeting, the CoC Board considered CalOptima Health's updated request to include the Social Security Number (SSN) to support CalOptima Health's participation in the DHCS HHIP. The CoC Board approved CalOptima Health's HMIS to a obtain the last four digits of SSN.

Business Calendar – Item #3

Update to CalOptima Health's HMIS Data Release Request

- CalOptima Health is returning to the CoC Board to request the full SSN be included in the HMIS data request to ensure the member match with HMIS data is as accurate as possible.

- The data quality issues associated with HMIS means more information is needed to achieve a successful member match – first and last name, date of birth and last four of SSN is often not enough.

- It should be stated that CalOptima Health already has access to these individuals' SSN.

- For additional context, other Managed Care Plans (MCPs) across the State of California are using SSN as one of a few core data elements in which they base their member match – this includes both LA Care and HealthNet in Los Angeles County.

- No individual level data will be shared publicly, although any resulting aggregated analyses and/or reports might be shared in the following public venues including, but not limited to: CalOptima Health's Board of Directors, Advisory Committees, and to DHCS as part of HHIP reporting requirements.

Business Calendar – Item #3

Recommended Action

a. Approve CalOptima Health's HMIS data updated request to support CalOptima Health's participation in the California Department of Health Care Services Housing and Homelessness Incentive Program.

Housing and Homeless Incentive Program (HHIP) Update

January 25, 2023

Danielle Cameron, Director, Program Development – CalAIM/Medi-Cal

Our Mission

To serve member health with excellence and dignity, respecting the value and needs of each person.

Our Vision

By 2027, remove barriers to health care access for our members, implement same-day treatment authorizations and
real-time claims payments for our providers, and annually assess members' social determinants of health.

Housing and Homelessness Incentive Program (HHIP) Overview

Program Goal
- *Ensure managed care plans have the necessary capacity and partnerships to connect their members to needed housing services; Reduce and prevent homelessness.*
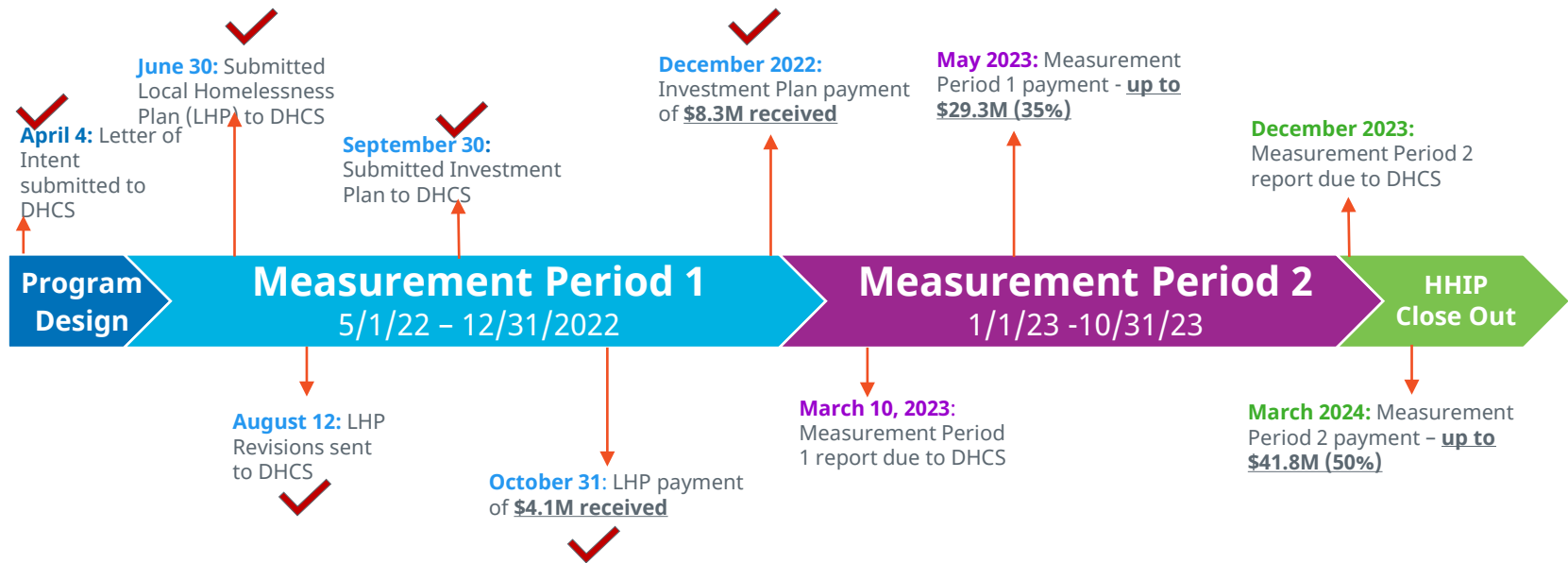
Funding Available to Earn
- Orange County can earn *up to* $83.8M*
- CalOptima Health Board has committed an additional $40M

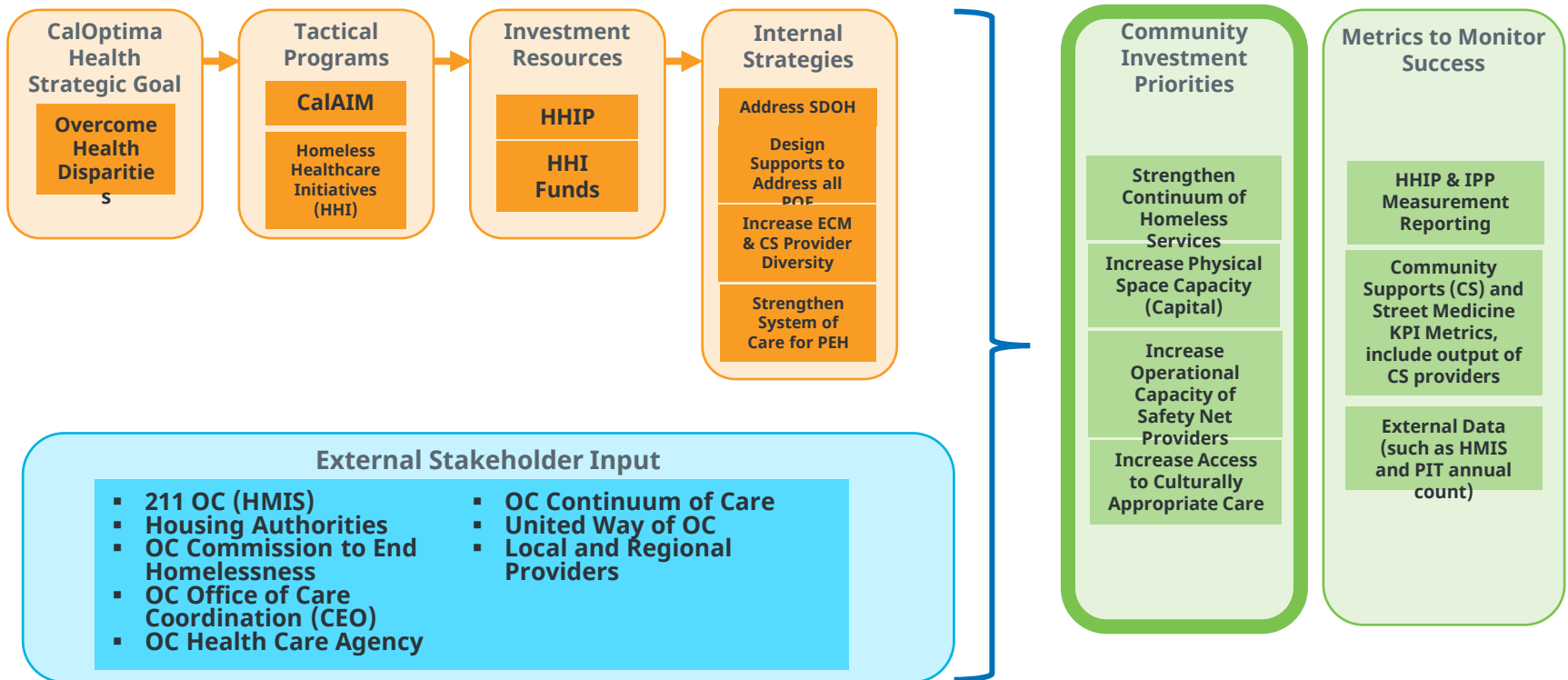**Efforts to Date**
- Letter of Intent, April 2022
- Local Homelessness Plan, June 2022
- Investment Plan, September 2022

For more information on the HHIP please visit: https://www.dhcs.ca.gov/services/Pages/Housing-and-Homelessness-Incentive-Program.aspx

HHIP Timeline

April 4: Letter of Intent submitted to DHCS

June 30: Submitted Local Homelessness Plan (LHP) to DHCS

September 30: Submitted Investment Plan to DHCS

December 2022: Investment Plan payment of **$8.3M received**

May 2023: Measurement Period 1 payment - **up to $29.3M (35%)**

December 2023: Measurement Period 2 report due to DHCS

Program Design	Measurement Period 1 5/1/22 – 12/31/2022	Measurement Period 2 1/1/23 -10/31/23	HHIP Close Out

August 12: LHP Revisions sent to DHCS

October 31: LHP payment of **$4.1M received**

March 10, 2023: Measurement Period 1 report due to DHCS

March 2024: Measurement Period 2 payment – **up to $41.8M (50%)**

Community Investment Strategy

CalOptima Health Strategic Goal

Overcome Health Disparities

Tactical Programs

CalAIM
Homeless Healthcare Initiatives (HHI)

Investment Resources

HHIP
HHI Funds

Internal Strategies

Address SDOH / Design Supports to Address all POE
Increase ECM & CS Provider Diversity
Strengthen System of Care for PEH

Community Investment Priorities

Strengthen Continuum of Homeless Services
Increase Physical Space Capacity (Capital)
Increase Operational Capacity of Safety Net Providers
Increase Access to Culturally Appropriate Care

Metrics to Monitor Success

HHIP & IPP Measurement Reporting
Community Supports (CS) and Street Medicine KPI Metrics, include output of CS providers
External Data (such as HMIS and PIT annual count)

External Stakeholder Input

- 211 OC (HMIS)
- Housing Authorities
- OC Commission to End Homelessness
- OC Office of Care Coordination (CEO)
- OC Health Care Agency
- OC Continuum of Care
- United Way of OC
- Local and Regional Providers

CalOptima Health

Commitment to the Community

Delivery of culturally competent services

Increase number and capacity of service providers

Meeting members "where they are at" and increase access to care

Innovation in data collection and sharing

Invest to increase affordable housing pool

Equitable resource distribution

Comprehensive countywide approach to address/prevent homelessness

Center the "voice of lived experience"

CalOptima Health

Notice of Funding Opportunity (NOFO)

CalOptima Health

NOFO Funding Priorities

Priority 1 - Equity Grants

- **$5M** Available through a Notice of Funding Opportunity
- Ensure members with unique, diverse needs are connected to supportive housing services that reflect their experiences.
- Open to organizations with operating budgets less than $5 million

Priority 2 - Infrastructure Projects

- **$10.5M** Available through a Notice of Funding Opportunity
- Build infrastructure to meet member housing needs by providing supported, *direct placement into permanent housing*.

Priority 3 - Capital Projects

- **$21M** Available through a Notice of Funding Opportunity
- Increase *number of permanent supportive housing beds* across the county.

For more information on these funding opportunities and CalAIM please visit:
https://www.caloptima.org/en/About/CurrentInitiatives/CalAIM/FundingOpportunities

Requirements

○ All applications must demonstrate how the request increases the number of people connecting to permanent housing or an increase in permanent housing units.

○ Requests must be at least $50,000 and cannot exceed the total amount available for each funding priority.

▪ Will consider distribution across regions.

○ Preference of one-year terms; but can be flexible as funds can be spent out over longer periods of time.

○ Award can be used to increase capacity of existing programs, create new programs, or replace funding that is ending.

○ No requirements for cost sharing, matching or cost participation.

○ ***Projects and programs that are trauma-informed, harm reduction oriented, sustainable, inclusive, non-residency restricted, low barrier, and promote housing-first principles will be prioritized.***

Applicant Eligibility

○ Must be a 501(c)(3) or equivalent in good standing with the IRS.
- Equivalent organizations may include tribes, public schools, universities, and local, state or federal government agencies and programs.

○ Operate in Orange County and serve CalOptima Health members.

○ Applicants may submit only one application per funding priority.

○ Proposed programs must align with one or more of the funding priorities.

○ Must be in good standing with CalOptima Health if previously received funds.

○ Ready to implement their program or project upon receiving award.

NOFO Timeline

Action	Date
Application Release Date	January 3rd, 2023
Community Forum and Q&A	January 11th, 2023
Application Portal Opens	January 23rd, 2023
Application Deadline	January 31st, 2023 (11:59 p.m. PST)
Internal Review	February 1st – 28th, 2023
Announcement of Approved Grants	March 6th, 2023
Grant Agreements Processed	March 7th – 31st, 2023
Grant Start Date	April 1st, 2023

CalOptima Health

Thank you!

Danielle Cameron, Director, Program Development – CalAIM/Medi-Cal
danielle.cameron@caloptima.org
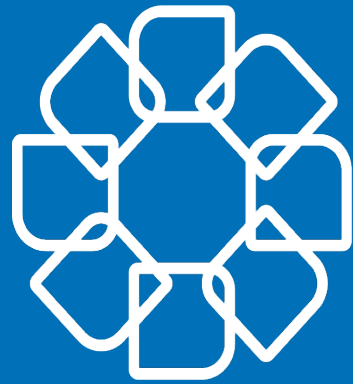
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CoC Board Calendar Year 2023 - 2025 Leadership Vision and Objectives
Zulima Lundy, Director of Operations, Office of Care Coordination and CoC Vision Ad Hoc Membership

CoC Board Calendar Year 2023 - 2025 Leadership Vision and Objectives

- On February 20, 2021, the Orange County CoC Board approved the creation of a CoC Vision Ad Hoc. The CoC Vision Ad Hoc developed a draft of a three-year Leadership Vision for the Orange County CoC Board.

- At the December 15, 2021, meeting, the CoC Board approved the adoption the Orange County CoC Leadership Vision for Calendar Years (CY) 2022 - 2024.

- The CoC Vision Ad Hoc and the Office of Care Coordination collaboratively developed drafted objectives under each strategic aim of the vision document, ensuring objectives were specific, measurable, achievable, relevant, time-bound, inclusive, and equitable (SMARTIE).

- The CoC Vision Ad Hoc reached consensus on objectives to include under each strategic aim and is seeking for the vision and objectives to be adopted by the CoC Board.

Business Calendar – Item #4

Strategic Aim 1 - Permanently House those Experiencing Homelessness

Long-Term Goal 1: The CoC has led the collaborative effort to build and sustain a fluid system to prevent homelessness and quickly intervene with solutions to end homelessness among veterans, Transitional Aged Youth (TAY), and families, while making significant, measurable progress for all populations experiencing homelessness.

Objectives:

- 1.1 The CoC Board has adopted evidence-based approaches to effectively assist those at-risk of losing housing through activities and funding requirements associated with prevention and diversion efforts within the System of Care in Orange County and annual evaluation and review of relevant data reports.

- 1.2 The CoC Board has a consistent data collection methodology, using an equity lens, providing annual data updates so that all providers, members, and the public have access to clear, consistent, and regular analyses of the demand for resources in every intervention and/or project type within the System of Care.

- 1.3 The CoC Board has implemented a System of Care dashboard, in collaboration with the Commission to End Homelessness and other key stakeholders, generating real time updates on system/CoC capacity to provide resources and information, consistent with the needs of providers, members, and the public, to address homelessness.

- 1.4 The CoC Board is engaging in ongoing, rigorous review and evaluation of Orange County's homeless service system to understand service needs and gaps and assign funding priorities, ensuring appropriate funding allocations, and shifting or resources as needed.

Business Calendar – Item #4

Strategic Aim 2: Ensure an Efficient, Dignified System

Long-Term Goal 2: The regional homelessness response system provides multiple points of access for all populations experiencing homelessness, reduces length of stay in shelters through more housing opportunities, creates fluidity among interventions in the Coordinated Entry System, promotes long-term housing stability, and measurably reduces returns to homelessness.

Objectives:

- 2.1 The CoC Board promotes and supports collaboration across the CoC to create consistency among providers in training on evidence-based practices and participant engagement.

- 2.2 The CoC Board works collaboratively with public housing authorities, the Orange County Housing Finance Trust, and other local housing partners, to create consistency within housing project types and facilitate fluidity among housing opportunities to better meet the needs of people experiencing homelessness.

- 2.3 The CoC Board ensures data is communicated in ways that provide meaningful, actionable strategies and practices that reduce the length of homelessness, promote increased housing stability, and reduce returns to homelessness.

- 2.4 The CoC Board provides multi-platform opportunities for and incorporates feedback regarding the accessibility and efficiency of the Orange County homeless response system through intentional engagement with people with lived expertise, frontline staff, and system leaders.

Strategic Aim 3: Promote an Equitable, Just System

Long-Term Goal 3: The CoC has assessed the homelessness response system and implemented policies, procedures, and practices rooted in deep understanding of historical, systemic inequities and injustices in housing and homeless services for underrepresented and marginalized groups to promote more equitable outcomes.

Objectives:

- 3.1 The CoC Board, committees and Administrative Entity membership demonstrate understanding of the dynamics of systemic racial and cultural barriers to housing as evidenced by a clear and consistent focus on priority actions and policies which promote equity and justice.

- 3.2 The CoC Board has implemented the highest priority recommendations from the C4 Innovations-led CoC Racial Equity Assessment and assesses recommendations on a six-month basis to evaluate the impact of change.

- 3.3 The CoC Board employs a comprehensive and continuous process to assess and develop appropriate responses to racial inequities outside of the CoC's jurisdiction when they adversely impact unhoused people or impede the end of homelessness.

- 3.4 In addition to the racial equity framework, the CoC Board has developed and implemented strategies to address systemic inequities and injustices for other historically marginalized groups.

Business Calendar – Item #4

Strategic Aim 4: Drive System-Wide Engagement and Collaboration

Long-Term Goal 4: The CoC is a model for community education and engagement, creating broad and better understanding of the CoC's role, aligning with cities, the County and private resources, partnering to reimagine law enforcement's role in homelessness response, strengthening policy agenda partnerships with other CoCs, and centering the voices of those with lived experience in decision-making.

Objectives:

- 4.1 The CoC Board, in collaboration with the Administrative Entity, offers educational opportunities for service providers and community partners, resulting in strong alignment and partnership, and increased understanding and agreement of the role and purview of the CoC Board and program among CoC members, city representatives, County departments, and private funders.

- 4.2 The CoC Board regularly coordinates resource allocation priorities with and has achieved broad understanding of the role and participation of private funding sources, as evidenced by comprehensive investment and resource mapping.

- 4.3 The CoC Board has implemented an ongoing process of engagement with local police departments and the Sheriff's Department and launched at least one collaborative initiative to reimagine the role of law enforcement in homelessness.

- 4.4 The CoC Board has developed a policy agenda and legislative priorities and is working closely with other California CoCs to enact federal and state changes to measurably improve the resources and performance of the CoC.

- 4.5 CoC policies, processes, plans, and priorities are evaluated and informed by those with lived experience.

Business Calendar – Item #4

Strategic Aim 5: Strengthen Regional Leadership and Accountability

Long-Term Goal 5: The CoC is primarily accountable for the strategy to end homelessness in Orange County, and promote a human right to housing, aligned with the state action plan and federal programs, and recognized as the model for innovative approaches through decision-making processes undeterred by politics or bureaucracy, with decisions and strategy set by experts, practitioners, and those with lived experience.

Objectives:

- 5.1 The CoC Board has agreed on a strategic vision for preventing and ending homelessness in Orange County that impacts decision-making towards CoC funding opportunities and initiatives.

- 5.2 All CoC Board members and related subcommittee members receive training and education to ensure they have comprehensive knowledge about the CoC strategic vision, acknowledged best practices, the CoC's scope of influence related to its policies, and funding decisions.

Strategic Aim 6: Smartly Allocate Funds to Match the Greatest Needs

Long-Term Goal 6: The CoC partners with all relevant stakeholders on comprehensive fiscal and resource mapping and analysis of data to inform funding decisions and priorities, ensure clear performance metrics, maximize pooled resources, and allocate funding in a fiscally accountable way.

Objectives:

- 6.1 The CoC Board analyzes other funding sources, identifies leveraging opportunities to support addressing homelessness, and engages in outreach to other CoCs to learn about additional funding initiatives and best practices.

- 6.2 The CoC Board plans and conducts an in-depth analysis of investment and resource mapping tools to identify and target relevant fiscal resources for CoC funding decisions and priorities.

Business Calendar – Item #4

Recommended Actions:

a. Adopt the CoC Board Calendar Year 2023 - 2025 Leadership Vision and Objectives

HMIS Data Release Request
Zulima Lundy, Director of Operations,
Office of Care Coordination

Business Calendar – Item #5

HMIS Data Release Request

- On January 6, 2023, the OC Aging Services Collaborative submitted a data request to 2-1-1 Orange County (211OC) requesting a single data download of all individuals within the Orange County Continuum of Care's HMIS who are age 55 and older.

- This request would be inclusive of all project types (i.e. homelessness prevention, street outreach, emergency shelter, transitional housing, rapid rehousing, permanent supportive housing, other permanent housing) and all populations, as applicable.

- OC Aging Services Collaborative will utilize this information to gather temporary and permanent housing data on older adults in Orange County which will be used in addition to other information already obtained by the OC Ageing Services Collaborative to help create an overview of the current housing climate in Orange County.

The following data elements are being requested:

All individuals within the Orange County Continuum of Care's HMIS who are age 55 and older

- System generated - Client Unique Identifier
- 3.04 Race
- 3.05 Ethnicity
- 3.06 Gender
- 3.08 Disabling Condition
- 2.02 Project Type
- 4.02 Incomes and Sources
- 4.03 Non-cash Benefits
- 4.04 Health Insurance
- 4.05 Physical Disability
  - 4.05A Expected to be of long, continued and indefinite duration and substantially impairs ability to live independently
- 4.06 Developmental Disability
- 4.07 Chronic Health Condition
  - 4.07A Expected to be of long, continued and indefinite duration and substantially impairs ability to live independently

- 4.08 HIV/AIDS
- 4.09 Mental Health Disorder
  - 4.09A Expected to be of long, continued and indefinite duration and substantially impairs ability to live independently
- 4.10 Substance Use Disorder
  - 4.10A Substance Use Disorder Expected to be of long, continued and indefinite duration and substantially impairs ability to live independently
- Calculated Field - Age
- Calculated Field - Household Type
- Calculated Field - Chronic Homelessness
- Custom Question - Employment Status
- Custom Question - First Time Homeless (yes/no)
- Custom Question - What city were you in immediately prior to entry into this project?

Business Calendar – Item #5

Recommended Action

- Approve CalOptima Health's HMIS data updated request to support CalOptima Health's participation in the California Department of Health Care Services Housing and Homelessness Incentive Program.

Racial Equity Framework Update
Felicia Boehringer, CoC Administrator,
Office of Care Coordination

Orange County CoC Racial Equity Roadmap

- The development of the Racial Equity Roadmap took place in three phases, from December 2021 through December 2022:

  - ❖ Phase 1: Assessment and Learning
  - ❖ Phase 2: Action Planning and Continued Learning
  - ❖ Phase 3: Implementation Support and Sustainability

- Phase 3 of the Racial Equity Roadmap initiative concluded with a working draft of the Racial Equity Roadmap Action Plan and recommendations from C4 Innovations on how to implement and sustain the collaboratively designed goals and strategies.

Stakeholders involved in the initiative include:

CoC Collaborative Applicant

Homeless Management Information System (HMIS) Lead Agency

Coordinated Entry System (CES) Lead Agency and Administrators

People with Lived Experience

CoC Board Members

Local System Leaders

Service Providers

Racial Equity Roadmap Action Plan

- The Results Academy Team, Office of Care Coordination, HMIS Lead Agency and CES Administrators collaboratively created the final working draft of the Racial Equity Roadmap Action Plan

- The CoC Board membership, CoC service providers and adjacent partners must take ownership in implementing prioritized strategies for the Racial Equity Roadmap Action Plan to be effective.

- The established areas of focus and prioritized strategies are being shared to provide an overview of the Racial Equity Roadmap Action Plan

- Specific action steps will still need to be prioritized and assigned to a specific entity for implementation

Business Calendar – Item #6

Racial Equity Roadmap Action Plan

1 System Improvements
- Create streamlined and trauma-informed documentation processes
- Implement a people-centered, holistic, trauma-informed case management model standard
- Address racial disparities in housing access and outcomes

2 Culture Shift
- Strengthen capacity and support of staff to become racial equity, trauma-informed practitioners
- Equitable representation of lived experience across all positions in the system
- Align racial equity strategies with the objectives of the Leadership Vision

3 Funding and Resource Allocation
- Prioritize resources/funding to strengthen the infrastructure for racial equity work
- Allocate funding and resources in ways that support staff retention
- Allocate resources to address identified service system gaps

4 Partnerships with Adjacent Systems & Community Providers
- Identify aligned contributions of adjacent systems, community stakeholders, and service providers around shared common goals
- Streamline access to resources and standardize processes to create linkages to community services

5 Analysis
- Ensure data processes are trauma-informed
- Utilize disaggregated quantitative data and qualitative data for Continued Quality Improvement and Accountability
- Utilize data to monitor progress towards racial equity objectives

Business Calendar – Item #6

Racial Equity Roadmap and Recommendations for Implementation and Sustainability

- C4 Innovations provided the Racial Equity Roadmap and Recommendations for Implementation and Sustainability final brief to the Office of Care Coordination and Orange County CoC.

- The document highlights specific areas of the Racial Equity Roadmap Action Plan that need further development and provides recommendations to address technical and adaptive leadership challenges.

- It should be noted, C4 Innovations applies the three pillars of the Racial Equity Design and Implementation (REDI) framework when shaping their approach:
  1. Culture Shift
  2. Centering Lived Experience
  3. Implementation of Anti-Racist Practices, Policies, Tools and Frameworks

Racial Equity Roadmap and Recommendations for Implementation and Sustainability

1. Authentic Engagement of Partners with Lived Experience
   - <u>Challenge</u>: Need for more flexibility in how partners with lived experience can be paid for time and knowledge.
   - <u>Recommendation</u>: Identify a local nonprofit or partner that can compensate people with lived experience in various ways that best meet their needs

2. Shared Power and Decision-Making with Black/African American Stakeholders
   - <u>Challenge</u>: Black and/or African American households are the most overrepresented demographic group experiencing homelessness when comparing the racial and ethnic population distributions in Census data to Point-in-Time (PIT) count data from 2019.
   - <u>Recommendation</u>: Increase representation of Black/African American stakeholders in every part of the process to advance racial equity.

3. Multiple Equity Initiatives
   - <u>Challenge</u>: There are several collaboratives working independently from one another in Orange County to promote and advance equity in the healthcare and homeless service systems.
   - <u>Recommendation</u>: Align the Orange County CoC Racial Equity Roadmap/Action Plan with the objectives of other racial equity initiatives, including the CoC Board Leadership Vision.

Business Calendar – Item #6

Racial Equity Roadmap and Recommendations for Implementation and Sustainability

4. Building Buy-In
    - <u>Challenge</u>: Currently, the Action Plan still has many recommended action steps without any responsible parties identified to lead the work
    - <u>Recommendation</u>: Share the plan with stakeholders across the CoC, consider hosting an Equity Summit/Convening, and further engage partners through surveys and/or listening sessions.

5. Culture Shift
    - <u>Challenge</u>: Difficulty to create inclusive spaces for authentic engagement due to structure and formality of CoC Board meetings and cautious of mandating a series of trainings for frontline providers.
    - <u>Recommendation</u>: Consider additional coaching sessions or consulting support for CoC Board around the CoC governance structure to embed racial equity principles and continue identifying resources and funding to support culture shifts.

6. Accountability Structure
    - <u>Challenge</u>: There needs to be identified champions who lead the work of racial equity for the Orange County CoC, as well as a community-wide sense of accountability.
    - <u>Recommendation</u>: Facilitate an Equity Implementation Working Session or retreat for the CoC Board, create accountability pathways, identify system performance measures specific to racial equity and create ongoing working group or subcommittee focused on racial equity efforts.

Next Steps

- The CoC Board membership will need to determine who will "champion" the continued racial equity efforts for the CoC (i.e. working group or committee)

- As C4 Innovations notes, working towards racial equity is a long-term commitment, and at times, the work may need to pause or even take a few steps back before it can move forward again.

- Implementation to achieve maximum impact will require:

  ❖ Public accountability and community-wide ownership

  ❖ A process to collect ongoing feedback and work through challenges and barriers

  ❖ Full integration of people with lived experience

  ❖ Acknowledging that there will be a need for ongoing evaluation of impact and course correction

Orange County Homelessness Updates
Zulima Lundy, Director of Operations and Felicia Boehringer, CoC Administrator, Office of Care Coordination

System of Care Update
Zulima Lundy, Director of Operations,
Office of Care Coordination

2023 Homelessness Survey

- The Office of Care Coordination, in collaboration with the Commission to End Homelessness, will be creating a 2023 Homelessness Survey for individuals experiencing unsheltered homelessness in Orange County.

- The 2023 Homelessness Survey will seek to gather information that is not as easily captured during the biennial Point In Time Count, to gain a better understanding of the current population experiencing unsheltered homelessness.

- This survey will likely be conducted in April 2023.

Business Calendar – Item #7

Funding Opportunities

The County of Orange's Office of Care Coordination is seeking proposals from qualified organizations to provide Coordinated Entry System (CES) for Families.

- **Bid Title**: Coordinated Entry System for Families

- **Bid Number**: 017-23010721-CR

- **Bid Starts**: January 05, 2023, at 5:07 p.m.

- **Bid Ends***: February 2, 2023, at 2:00 p.m.

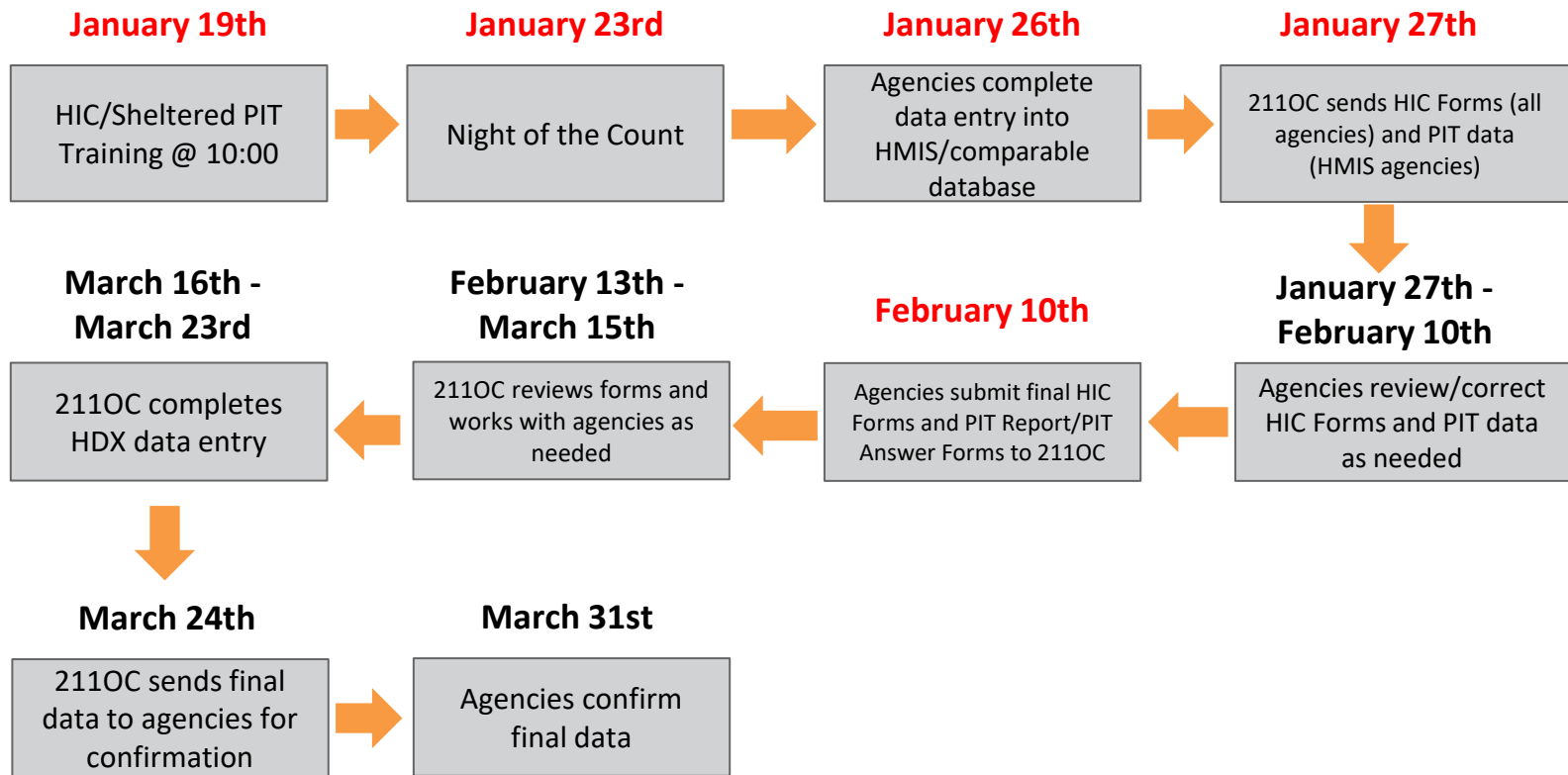- **Link to Access Bid**: <u>Coordinated Entry System for Families</u>

*revised submission deadline

Continuum of Care Update
Felicia Boehringer, CoC Administrator, Office of Care Coordination

2023 HIC and Sheltered PIT Timeline

January 19th

HIC/Sheltered PIT Training @ 10:00

January 23rd

Night of the Count

January 26th

Agencies complete data entry into HMIS/comparable database

January 27th

211OC sends HIC Forms (all agencies) and PIT data (HMIS agencies)

January 27th - February 10th

Agencies review/correct HIC Forms and PIT data as needed

February 10th

Agencies submit final HIC Forms and PIT Report/PIT Answer Forms to 211OC

February 13th - March 15th

211OC reviews forms and works with agencies as needed

March 16th - March 23rd

211OC completes HDX data entry

March 24th

211OC sends final data to agencies for confirmation

March 31st

Agencies confirm final data

Emergency Housing Vouchers (EHV) Update

The Office of Care Coordination is working with contracted service providers to lease-up the remaining EHVs as soon as possible to maximize housing stabilization services.

	Allocation	Referrals	Vouchers Issued	Leased
Anaheim Housing Authority	278	276	211	215
Garden Grove Housing Authority	117	117	108	96
Orange County Housing Authority	557	556	473	378
Santa Ana Housing Authority	89	107	107	69
TOTAL	**1,041**	**1,056**	**891**	**748**

Data updated 01-23-23

Next Meeting:
Wednesday, February 22, 2023, from 2:00 p.m. – 4:00 p.m.