

ORANGE COUNTY  
CONTINUUM OF CARE BOARD  
MEETING  
Wednesday, February 22, 2023  
2:00 p.m. – 4:00 p.m.

**Location:**  
**County Administration South (CAS) Building**  
**Conference Center**  
**425 West Santa Ana Blvd. Room 104/106**  
**Santa Ana, CA 92701-4599**  
[Click Here](#) for parking information.

## MINUTES

### Board Members

Nichole Gideon, Individual  
Elida Sanchez, OC Department of Education  
Eric Richardson, Volunteers of America  
Nishtha Mohendra, Families Forward  
Judson Brown, City of Santa Ana  
Maricela Rios-Faust, Human Options  
Dr. Shauntina Sorrells, Orangewood Foundation  
[Secretary]  
Christina Weckerly Ramirez, Health Care Agency  
Jason Phillips, Individual

Kelly Bruno-Nelson, CalOptima Health  
Dawn Price, Friendship Shelter [Chair]  
George Searcy, Jamboree Housing  
Sandra Lozeau, City of Anaheim  
Melanie McQueen, PATH  
Robert “Santa Bob” Morse, Individual  
Ami Rowland, Covenant House California  
Becks Heyhoe, OC United Way [Vice Chair]  
Tim Shaw, Individual

\* In compliance with the Americans with Disabilities Act, and County Language Access Policy, those requiring accommodation and/or interpreter services for this meeting should notify the Office of Care Coordination 72 hours prior to the meeting at (714) 834-5000 or email [CareCoordination@ocgov.com](mailto:CareCoordination@ocgov.com). Requests received less than 72 hours prior to the meeting will still receive every effort to reasonably fulfill within the time provided. \*

**Call to Order** – Dawn Price, Chair

Chair Dawn Price called the meeting to order at 2:06 p.m.

**Board Member Roll Call** – Dr. Shauntina Sorrells, Secretary

Present: Nichole Gideon, Elida Sanchez, Nishtha Mohendra, Judson Brown, Maricela Rios-Faust, Dr. Shauntina Sorrells, Christina Weckerly Ramirez, Jason Phillips, Kelly Bruno-Nelson, Dawn Price, George Searcy, Sandra Lozeau, Melanie McQueen, Robert “Santa Bob” Morse, Ami Rowland, Becks Heyhoe, Tim Shaw

Absent Excused: Eric Richardson

**Public Comments:** Members of the public may address the Continuum of Care (CoC) Board on items listed within this agenda or matters not appearing on the agenda so long as the subject matter is within the jurisdiction of the CoC Board. Members of the public may address the CoC Board with public comments on agenda items in the business calendar after the CoC Board member discussion. Comments will be limited to three minutes. If there are more than five public speakers, this time will be reduced to two minutes.

To address the CoC Board, members of the public are to complete a Request to Address the CoC Board form prior to the beginning of each agenda item and submit it to CoC Board staff. Staff will call your name in the order received.

Members of the public may also submit public comment by emailing [CareCoordination@ocgov.com](mailto:CareCoordination@ocgov.com). All comments submitted via email at least 60 minutes before the start of the CoC Board meeting will be distributed to the CoC Board members for their consideration and all comments will be added to the administrative records of the meeting. Please include “CoC Board Meeting Comment” in the email subject line.

- Paul Hyek emphasized the importance of unit inspections for housing choice voucher holders and the need for local transportation options near project-based housing units. Paul Hyek also inquired on the new office location of the Orange County Housing Authority.

**Board Member Comments:** Members of the CoC Board may provide comments on matters not appearing on the agenda so long as the subject matter is within the jurisdiction of the CoC Board.

- Judson Brown highlighted project-based voucher metrics and emphasized the need to encourage the four Public Housing Authorities (PHAs) – Orange County Housing Authority, Anaheim Housing Authority, Santa Ana Housing Authority, and Garden Grove Housing Authority – to allocate project-based vouchers for Permanent Supportive Housing (PSH) to fulfill the goals of the Orange County Housing Funding Strategy. Judson Brown also shared that April is Affordable and Fair Housing Month and expressed appreciation for everyone who plans to join the event being hosted by the City of Irvine.

### **CONSENT CALENDAR**

*All matters are approved by one motion unless pulled by a Board Member for discussion or separate action. The CoC Board requests that only pertinent information be discussed during this time.*

#### **1. Approve CoC Board Meeting Minutes from January 25, 2023**

Robert “Santa Bob” Morse motioned to approve the item on the Consent Calendar. Vice Chair Becks Heyhoe seconded the motion. The motion passed with unanimous consent.

### **BUSINESS CALENDAR**

#### **1. 2023 CoC Board Appointments – Zulima Lundy, Director of Operations, Office of Care Coordination**

The Orange County CoC Board and its committees are chaired by designated representatives to ensure the sustained vision and support of CoC Board initiatives. Zulima Lundy provided background noting that the governance charter revisions regarding committee chairs terms prompted the need to re-appoint committee chairs. Additionally, Zulima Lundy explained that the Policies, Procedures and Standards (PPS) Committee membership was being appointed due to appointment of new committee Chairs and former CoC Board members completing their terms.

Recommended Action:

- a. Appoint CoC Committee Chairs and Membership:
  - i. Appoint Christina Weckerly-Ramirez to Chair the Coordinated Entry System (CES) Committee
  - ii. Appoint Judson Brown to Chair the Housing Opportunities Committee

Maricela Rios-Faust motioned to approve Recommended Action a. Vice Chair Becks Heyhoe seconded the motion. The motion passed with unanimous consent.

Recommended Actions:

- b. Appoint the following CoC Committee Chair membership to the PPS Committee:
  - i. Judson Brown, Chair of the Housing Opportunities Committee;
  - ii. Christina Weckerly-Ramirez, Chair of the CES Steering Committee;
  - iii. Dr. Shauntina Sorrells, Chair of the Transitional Age Youth Collaborative Committee;
  - iv. Eric Richardson, Chair of the Veterans Committee, and
  - v. Nishtha Mohendra, Chair of the Service Provider Forum.
- c. Appoint Robert "Santa Bob" Morse as an at-large representative to the PPS Committee.

Sandra Lozeau motioned to approve Recommended Actions b and c. Tim Shaw seconded the motion. The motion passed with unanimous consent.

**2. Policies, Procedures and Standard (PPS) Committee Recommendations** – Zulima Lundy, Director of Operations, Office of Care Coordination, Erin DeRycke, Vice President of Data Analytics, 211OC, and Becks Heyhoe, Vice Chair

Zulima Lundy provided a brief background on the PPS Committee recommendation that was presented and approved at the PPS Committee meeting on February 14, 2023. Erin DeRycke provided an overview of the review and development of the Orange County Homeless Management Information System (HMIS) Data Quality Plan (Data Quality Plan). The purpose of the Data Quality Plan is to provide a centralized document that all agencies can access and can be used as a tool to improve data quality for the agency and Orange County HMIS. The Data Quality Plan includes an overview of the different components of data quality and how users can review their agency's data quality for each component.

Recommended Action:

- a. Approve the recommended Orange County HMIS Data Quality Plan.

George Searcy motioned to delay voting on the recommended action until staff bring the item back for further analysis. Maricela Rios-Faust seconded the motion. The motion to delay the vote for the recommended action was approved with unanimous consent.

Board Member Comments:

- Sandra Lozeau asked for clarification as to how a project gets removed from the improvement plan and suggested changes to the language for enforcements.
- George Searcy inquired on the metric that 100 (26%) of projects met the data quality thresholds in each of the last four quarters and shared that the number seemed low.
- Kelly Bruno-Nelson inquired about the rest of the agencies who may not be getting technical assistance.
- Maricela Rios-Faust inquired on how the data performance plans look like for renewal funding and inquired on agencies like Domestic Violence or Legal Aid Services that may not be in HMIS are evaluated.
- Nishtha Mohendra asked for clarification on the Rapid Rehousing Bed Utilization and asked in regard to the potential enforcements, as recommended.

- Tim Shaw shared his concerns and noted the need to address a system level problem. Tim Shaw suggested a further analysis. Additionally, Tim Shaw inquired on the capacity of staff to provide technical assistance to all agencies who do not meet the data quality threshold.
- Christina Weckerly-Ramirez asked for more detail as to how the data technical support would look like.
- Secretary Dr. Shauntina Sorrells inquired as to how the CoC is ensuring equity across all agencies.
- Melanie McQueen commented that before jumping to enforcements, there needs to be a better understanding on the reasons behind data incompleteness.
- Chair Dawn Price suggested adding an appeal process for the enforcements.

### 3. **Racial Equity Framework Update** – Felicia Boehringer, CoC Administrator, Office of Care Coordination

Felicia Boehringer provided an overview of the Orange County CoC Racial Equity Roadmap and how the development of the Racial Equity Roadmap took place in three phases from December 2021 through December 2022. Phase 3 of the Racial Equity Roadmap initiative concluded with a working draft of the Racial Equity Roadmap Action Plan and recommendations from C4 Innovations on how to implement and sustain the collaboratively designed goals and strategies. Specific action steps will still need to be prioritized and assigned to a specific entity for implementation, therefore, the CoC Board membership, CoC service providers and adjacent partners must take ownership in implementing prioritized strategies for the Racial Equity Roadmap Action Plan to be effective.

#### Board Member Comments:

- Secretary Dr. Shauntina Sorrells inquired if the characteristics of the White supremacy culture had been shared with the CoC Board.
- Tim Shaw expressed gratitude with the Racial Equity Framework development process and suggested to others to work with C4 Innovations.
- Chair Dawn Price shared that this Racial Equity Framework are learnings that the full CoC Board can learn from.

### 4. **FY2022 System Performance Measures Report** – Erin DeRycke, Vice President, Data Analytics, 2-1-1 Orange County

Erin DeRycke provided information on the System Performance Measures (SPM) Report, including data on total persons experiencing sheltered homelessness, households with increased income, and households experiencing homelessness for the first time homelessness. The SPM Report allows CoCs to regularly measure their progress in meeting the needs of people experiencing homelessness in their community and to report this progress to the U.S. Department of Housing and Urban Development (HUD). The SPM is pulled from the HMIS and submitted to HUD annually by CoCs around the country. The reporting period for all SPM report aligns with the federal fiscal year from October 1st to September 30th.

#### CoC Board Member Comments:

- George Searcy inquired on the “New permanent housing opportunities have allowed more clients experiencing homelessness to be served for the first time” statement.
- Jason Phillips asked for clarification on the 2,638 number of clients experiencing homelessness to be served for the first time.

### 5. **Orange County Homelessness Updates** – Zulima Lundy, Director of Operations, and Felicia Boehringer, CoC Administrator

- a. **System of Care Updates** – Zulima Lundy provided the following System of Care Updates:

- Commission to End Homelessness Representatives: At the February 15, 2023, Commission to End Homelessness meeting, the Commissioners appointed CoC Board representatives, Robert “Santa Bob” Morse, and Maricela Rios-Faust.
  - Homeless Point In Time (PIT) Count Request for Proposals: The County of Orange's Office of Care Coordination is seeking proposals from qualified organizations to provide Homeless PIT Count Professional Services. The primary goal of the Homeless PIT Count Professional Services is to assist the Office of Care Coordination in the planning, implementation, and reporting services for the Homeless PIT Count. For more information, visit the following link: [Homeless PIT Count Professional Services](#)
  - Orange County Cold Weather Emergency Shelter: The Orange County Cold Weather Emergency Shelter is open and provides shelter for individuals experiencing homelessness at the Independence Park Gymnasium in partnership with the City of Fullerton and PATH. The Orange County Cold Weather Emergency Shelter flyer can be found at the link: [https://ceo.ocgov.com/sites/ceo/files/2023-02/OC%20Cold%20Weather%20Flyer%201.27.2023%20updated\\_0.pdf](https://ceo.ocgov.com/sites/ceo/files/2023-02/OC%20Cold%20Weather%20Flyer%201.27.2023%20updated_0.pdf)
- b. **Continuum of Care Updates** – Felicia Boehringer provided the following Continuum of Care Updates:
- HUD’s 2022 Violence Against Women Act (VAWA) Interim Guidance: On January 4, 2023, HUD published a [notice in the Federal Register](#) providing interim guidance to HUD’s covered housing providers on implementing VAWA 2022. The notice includes a 60-day notice-and-comment period so that the public can comment on the contents of the notice and respond to specific questions posed by HUD concerning VAWA 2022 implementation. The deadline for comments is March 6, 2023.
  - CalOptima Health Grant-Funded Activities and Collaborative Projects: In December 2022, the CalOptima Health Board of Directors approved an investment in its partnership with the Orange County Office of Care Coordination, as the administrative entity for the CoC Board, to fund critical activities. CalOptima Health is planning to bring a presentation to the CoC Board in March 2023, for review.
  - Emergency Housing Vouchers (EHV) Update: The Office of Care Coordination is working with contracted service providers to lease-up the remaining EHV’s as soon as possible to maximize housing stabilization services.
  - Training Opportunity: The Office of Care Coordination has a training opportunity titled Housing First Training for Shelter Providers facilitated by Dusty Olson, HUD Technical Assistance Coach with Abt. Associates on Wednesday, March 8, 2023, from 8:30 a.m. to 12:30 p.m. at the County Administration South (CAS) Building Conference Center Room 104/106 located at 425 West Santa Ana Blvd, Santa Ana, CA 9270.

Secretary Shauntina Sorrells motioned to adjourn the meeting. Vice Chair Becks Heyhoe seconded the motion. The motion passed with unanimous consent.

**6. Next Meeting:** Wednesday, March 22, 2023, from 2:00 p.m. – 4:00 p.m.