

ORANGE COUNTY
CONTINUUM OF CARE BOARD
SPECIAL MEETING
Wednesday, May 31, 2023
10:00 a.m. – 12:00 p.m.

Location:
County Administration South (CAS) Building
Conference Center
425 West Santa Ana Blvd. Room 104/106
Santa Ana, CA 92701-4599
[Click Here](#) for parking information.

AGENDA

Board Members

Nichole Gideon, Individual
Elida Sanchez, OC Department of Education
Eric Richardson, Volunteers of America
Nishtha Mohendra, Families Forward
Judson Brown, City of Santa Ana
Maricela Rios-Faust, Human Options
Dr. Shauntina Sorrells, Orangewood Foundation
[Secretary]
Christina Weckerly Ramirez, Health Care Agency
Jason Phillips, Individual

Kelly Bruno-Nelson, CalOptima Health
Dawn Price, Friendship Shelter [Chair]
George Searcy, Jamboree Housing
Sandra Lozeau, City of Anaheim
Melanie McQueen, PATH
Robert “Santa Bob” Morse, Individual
Ami Rowland, Covenant House California
Becks Heyhoe, OC United Way [Vice Chair]
Tim Shaw, Individual

* In compliance with the Americans with Disabilities Act, and County Language Access Policy, those requiring accommodation and/or interpreter services for this meeting should notify the Office of Care Coordination 72 hours prior to the meeting at (714) 834-5000 or email CareCoordination@ocgov.com. Requests received less than 72 hours prior to the meeting will still receive every effort to reasonably fulfill within the time provided. *

Call to Order – Dawn Price, Chair

Board Member Roll Call – Dr. Shauntina Sorrells, Secretary

Public Comments: Members of the public may address the Continuum of Care (CoC) Board on items listed within this agenda or matters not appearing on the agenda so long as the subject matter is within the jurisdiction of the CoC Board. Members of the public may address the CoC Board with public comments on agenda items in the business calendar after the CoC Board member discussion. Comments will be limited to three minutes. If there are more than five public speakers, this time will be reduced to two minutes.

To address the CoC Board, members of the public are to complete a Request to Address the CoC Board form prior to the beginning of each agenda item and submit it to CoC Board staff. Staff will call your name in the order received.

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Board Member Comments: Members of the CoC Board may provide comments on matters not appearing on the agenda so long as the subject matter is within the jurisdiction of the CoC Board.

CONSENT CALENDAR

All matters are approved by one motion unless pulled by a Board Member for discussion or separate action. The CoC Board requests that only pertinent information be discussed during this time.

1. Approve CoC Board Meeting Minutes from April 26, 2023

BUSINESS CALENDAR

- 1. Family Unification Program Memorandum of Understanding between the Orange County Housing Authority, OC Social Services Agency, and Orange County Continuum of Care** – Sarah Jones, CoC Manager, Office of Care Coordination
 - a. Update on the FY 2022 Family Unification Program Notice of Funding Opportunity.
 - b. Approve the Family Unification Program Memorandum of Understanding between the Orange County Housing Authority, OC Social Services Agency, and Orange County Continuum of Care.

- 2. CalOptima Health’s Homeless Management Information System (HMIS) Updated Data Request** – Sarah Jones, CoC Manager, Office of Care Coordination and Elizabeth Duong, HMIS Program Manager, 2-1-1 Orange County
 - a. Approve CalOptima Health’s HMIS updated data request to support CalOptima Health’s participation in the California Department of Health Care Services’ Housing and Homelessness Incentive Program.

- 3. CoC Vision Ad Hoc** – Sarah Jones, CoC Manager, Office of Care Coordination
 - a. Appoint Amy Arambulo, Becks Heyhoe, Dawn Price, Nichole Gideon, Nishtha Mohendra and Tim Shaw to the CoC Vision Ad Hoc to identify metrics and thresholds for measuring progress, as well as strategies and tactics aligned with the CoC Board Calendar Year 2023 – 25 Leadership Vision and Objectives.

- 4. CoC Domestic Violence Committee** – Sarah Jones, CoC Manager, Office of Care Coordination
 - a. Approve the CoC Domestic Violence Committee Governance Charter to establish a CoC Domestic Violence Committee to focus on ending homelessness for survivors of domestic violence, dating violence, sexual assault and/or stalking, and measuring progress on these efforts.

- 5. Notice of Funding Opportunity (NOFO) Updates** – Sarah Jones, CoC Manager, Office of Care Coordination
 - a. Youth Homelessness Demonstration Program (YHDP)
 - b. FY2022 CoC NOFO Debrief
 - c. FY2023 CoC NOFO Local Process

6. **2023 Point In Time and Housing Inventory Count** – Elizabeth Duong, HMIS Program Manager, 2-1-1 Orange County
 - a. Overview of the 2023 Sheltered Point In Time and Housing Inventory Count as submitted to the U.S. Department of Housing and Urban Development.
7. **Orange County Homelessness Updates** – Zulima Lundy, Director of Operations, and Sarah Jones, CoC Manager, Office of Care Coordination
 - a. System of Care Update
 - b. Continuum of Care Update
8. **Next Meeting:** Wednesday, June 28, 2023, from 2:00 p.m. – 4:00 p.m.

ORANGE COUNTY
CONTINUUM OF CARE BOARD
MEETING
Wednesday, April 26, 2023
2:00 p.m. – 4:00 p.m.

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Conference Center
425 West Santa Ana Blvd. Room 104/106
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MINUTES

Board Members

Nichole Gideon, Individual
Elida Sanchez, OC Department of Education
Eric Richardson, Volunteers of America
Nishtha Mohendra, Families Forward
Judson Brown, City of Santa Ana
Maricela Rios-Faust, Human Options
Dr. Shauntina Sorrells, Orangewood Foundation
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Christina Weckerly Ramirez, Health Care Agency
Jason Phillips, Individual

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Call to Order – Dawn Price, Chair

Chair Dawn Price called the meeting to order at 2:03 p.m.

Board Member Roll Call – Dr. Shauntina Sorrells, Secretary

Present: Elida Sanchez, Eric Richardson, Nishtha Mohendra, Judson Brown, Dr. Shauntina Sorrells, Christina Weckerly Ramirez, Kelly Bruno-Nelson, Dawn Price, George Searcy, Sandra Lozeau, Melanie McQueen, Robert “Santa Bob” Morse, Ami Rowland, Becks Heyhoe, and Tim Shaw

Absent Excused: Nichole Gideon, Maricela Rios-Faust, and Jason Phillips

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- No public comments.

Board Member Comments: Members of the CoC Board may provide comments on matters not appearing on the agenda so long as the subject matter is within the jurisdiction of the CoC Board.

- Robert "Santa Bob" Morse expressed disappointment at the April 2023 meeting of the Commission to End Homelessness meeting as Chairman Wagner expressed lack of support for the Housing First practices.
- Eric Richardson stated that during the April 25, 2023, meeting of the Garden Grove City Council, Volunteers of America of Los Angeles (VOALA) was approved as the operator of the Central Cities Navigation Center in the City of Garden Grove, which will begin operations by 2024.
- Sandra Lozeau shared that there have been comments at Anaheim City Council's meetings regarding inclement weather. Sandra Lozeau emphasized that there is always extreme weather during the summer and winter seasons, therefore, there needs to be a plan in place to ensure that shelter is provided.

CONSENT CALENDAR

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1. Approve CoC Board Meeting Minutes from March 22, 2023

2. Agencies and Jurisdictions Approved for Homeless Management Information System Access

- a. Receive and file list of agencies and jurisdictions approved for HMIS access from January 21, 2023, through April 21, 2023.

Robert "Santa Bob" Morse motioned to approve the items on the Consent Calendar. Eric Richardson seconded the motion. Elida Sanchez, Eric Richardson, Nishtha Mohendra, Judson Brown, Dr. Shauntina Sorrells, Christina Weckerly Ramirez, Kelly Bruno-Nelson, Dawn Price, George Searcy, Melanie McQueen, Robert "Santa Bob" Morse, and Ami Rowland voted yes. Sandra Lozeau, Becks Heyhoe, and Tim Shaw abstained. Motion passed.

BUSINESS CALENDAR

1. **CoC Racial Equity Dashboard** – Erin DeRycke, Vice President, Data Analytics, 2-1-1 Orange County and Felicia Boehringer, CoC Administrator, Office of Care Coordination

Felicia Boehringer provided background on the development of the CoC Racial Equity Dashboard which began in June 2022. Erin DeRycke provided an overview on the development and purpose of the CoC Racial Equity Dashboard On behalf of 2-1-1 Orange County (211OC) as the Homeless Management Information System (HMIS) Lead for the Orange County CoC. 211OC started the development of the CoC Racial Equity Dashboard by receiving feedback from the Data and Performance Management Committee on the purpose of the dashboard, what data should be included on the dashboard, and how frequently the dashboard should be published. The discussions resulted in the development of an Agency Racial Equity Dashboard, as well as a CoC Racial Equity Dashboard which was presented and shared with the Policy, Procedures, and Standards (PPS) Committee, C4 Innovations, and the Results Academy Team members to review and provide feedback.

CoC Board Members Comments:

- Sandra Lozeau stated that as the representative on the Black, Indigenous and People of Color (BIPOC) Seat on the CoC Board, it would be helpful to see subpopulation information broken down in the ‘All Other Racial/Ethnic Groups’ legend for the Racial Equity Trends Over Time graphs.
- Eric Richardson suggested that looking at the data breakdown by different subpopulations for Days to Permanent Housing Placement metric would be helpful to review and impact change in the CoC. Eric Richardson also noted that the CoC Racial Equity Dashboard will be of
- Vice Chair Becks Heyhoe inquired on Coordinated Entry System (CES) Denials by Provider graph and asked for an explanation as to why a housing opportunity would be denied by a Housing Provider.
- George Searcy stated that in alignment with Vice Chair Becks Heyhoe’s comment, there is understanding of the implications of the data in the CoC Racial Equity Dashboard and noted there is further data analysis needed to be educational for the public and to be used to make decisions. George Searcy shared that there is a need for another level of analysis for actionable intelligence. George Searcy emphasized that the CoC Racial Equity Dashboard is fantastic progress.
- Chair Dawn Price asked a clarifying question on the provider’s ability to pull comparable data to the CoC Racial Equity Dashboard.
- Tim Shaw inquired on the intent of the CoC Racial Equity Dashboard and noted that many of the dashboards and plans are a work in progress, which require testing and refinement which is harder to accomplish when items are public facing. Tim Shaw emphasized that CoC Committees should use the CoC Racial Equity Dashboard as tool. Tim Shaw thanked staff for working on the CoC Racial Equity Dashboard.
- Christina Weckerly Ramirez noted that in the current recommended action, there is no clarification that the dashboard is for internal use.

Recommended Action A: Approve CoC Racial Equity Dashboard as recommended by the PPS Committee and Results Academy Team members.

George Searcy motioned the recommended action. Tim Shaw seconded the recommended action. Motion passed unanimously.

2. **Homeless Management Information System (HMIS) Data Requests** – Traci Shirachi, CEO, The Mark, USA, Erin DeRycke, Vice President, Data Analytics, 2-1-1 Orange County and Sarah Jones, CoC Manager, Office of Care Coordination

On the September 14, 2022, meeting of at the CoC Board, The Mark USA's (The Mark) HMIS data request for the period July 1, 2018, to June 30, 2022, was approved. On March 31, 2023, The Mark submitted a similar data request to 211OC, HMIS Lead, requesting comparable data for an updated timeframe from July 1, 2022, to April 30, 2023, to understand how families are being supported and served through the Family Solutions Collaborative (FSC). The Mark will utilize the information to evaluate how the family system is performing and identify areas for improvement.

On April 12, 2023, Abt Associates submitted a data request to 211OC requesting HMIS comma-separated values (CSV) data exports for the period of October 1, 2019, to May 31, 2023, to assist Abt Associates in the development and testing of a new component of Eva, the U.S. Department of Housing and Urban Development (HUD) data quality product. Access to the data set will allow Abt Associates to test different scenarios as Eva is further developed and tested.

CoC Board Members Comments:

- Tim Shaw suggested that FSC return to the CoC Board to present further information related to The Mark's presentation of findings and areas where there is opportunities for improvement.
- Sandra Lozeau expressed that that data presented by The Mark starts to put action into plan and asked if more information can be provided in the future to the CoC Board. Regarding the Abt Associates data request, Sandra Lozeau asked for more information as to how the data will be used.
- Elida Sanchez noted that during the March 2023 meeting of the CoC Board, there was a public comment from McKinney-Vento and Foster Youth Programs representative about the family system and suggested including McKinney-Vento Liaisons in subsequent conversations. Elida Sanchez asked if Abt Associates will report back on the data analysis.
- Nishtha Mohendra shared The Mark's report findings of the family system was well received by the FSC but noted that action points are not in the works yet. Regarding the Abt Associates data request, Nishtha Mohendra inquired on the period of the data request and asked for more information as to why the year 2019 was being requested.
- Secretary Dr. Shauntina Sorrells provided additional context that Eva like the Stella M data tool are tools from HUD.

Recommended Action B: Approve The Mark's HMIS data request for the period of July 1, 2022, to April 30, 2023, to assist in ongoing evaluation of the family homeless response system on a system-level and family-level outcomes.

Tim Shaw motioned to approve the recommended action. Sandra Lozeau seconded the motion. Motion passed unanimously.

Recommended Action C: Approve Abt Associates' HMIS data request for the period of October 1, 2019, to May 31, 2023, to assist in the development and testing revisions to the Eva Systems Dashboards, use in the demonstration of Eva, develop and test revisions of Longitudinal Systems Analysis (LSA) Export Specification, and demonstrate functionality of Stella P.

Robert "Santa Bob" Morse motioned to approve the recommended action. Elida Sanchez seconded the motion. Motion passed unanimously.

- 3. Behavioral Health Bridge Housing (BHBH) Funding Opportunity** – Veronica Kelley, Chief, Mental Health & Recovery Services, OC Health Care Agency

Dr. Veronica Kelley provided background on BHBH which was signed into law in September 2022. The State of California Department of Health Care Services (DHCS) will provide a total of \$1.5 billion in funding to County Behavioral Health (BH) Departments and Tribal Entities to operate bridge housing settings to address the immediate and sustainable housing needs of people experiencing a behavioral health condition. The target population is Individuals with a serious mental illness (SMI) and/or substance use disorder (SUD) as outlined in Welfare & Institutions Code for County BH Departments, who are experiencing homelessness. At least 75% of the BHBH funds must be used for the costs of operating bridge housing and the funds may not be used to support existing services or housing supports that are currently reimbursed or eligible for reimbursement through Medi-Cal, Mental Health Services Act (MHSA) or any other federal or local programs. The OC Health Care Agency (HCA) will be submitting the plan for BHBH funds on Friday, April 28, 2023.

CoC Board Members Comments:

- Tim Shaw noted the BHBH requirement of coordination with CoCs and asked if there was anything that the CoC Board can assist HCA with.
- Sandra Lozeau inquired about the plan for spending the BHBH funds and asked the expected number of beds that would be added with the BHBH funds.
- Kelly Bruno-Nelson asked regarding the 15 agencies that have been identified by HCA to partner with and inquired if the plan included spending the entire \$35 million that Orange County is eligible to receive.
- Nishtha Mohendra asked for more information regarding the \$75,000 per door maximum for capital projects.
- Chair Dawn Price asked for clarification as to whether the bed spaces would be Permanent Supportive Housing beds.
- Judson Brown noted that the plan is due on Friday, April 28, 2023, and inquired if HCA has had the opportunity to meet with CalOptima Health regarding the one-time funding. Judson Brown emphasized that there is a need to review the funding opportunities and eligible uses before a budget crisis hits and the community no longer has the one-time funds.
- Tim Shaw noted that landlord mitigation funds are likely not in the plan and commented that there is a tough time engaging landlords with landlord incentives with current programs in place.
- Sandra Lozeau commented that some cities and counties have Opioids Settlement funds to prevent overdose deaths specific to opioids and inquired if that would be another opportunity to braid and maximize funding.
- Elida Sanchez noted that there is a gap for male youth residential facilities and inquired if the bridge housing would only be for adults or can it also be an opportunity for youth.

4. CoC Committee Updates – CoC Committee Chairs

- a. **Policies, Procedures and Standards (PPS) Committee** – Vice Chair Becks Heyhoe stated that the last PPS Committee Meeting took place in February 2023 and in the last meeting, there was recommendation to create an ad hoc to review the CoC Board nomination and selection process recommendations. The CoC Nominating and Selection Process Review ad hoc has been appointed.
- b. **Coordinated Entry System (CES) Steering Committee** – Christina Weckerly Ramirez shared that the CES Steering Committee reviewed the CES metrics report for the different populations data. During the last meeting, there was a question on college students, and it was noted that there was not much data for transitional aged youth, therefore, that is an area of improvement. The CES Steering Committee has a vision of providing more information for onboarding and training and achieving benchmarks of the data quality plan.
- c. **Housing Opportunities Committee** – Judson Brown stated that the Housing Opportunities Committee meet on April 7, 2023, and continues to consolidate information on efforts to provide housing opportunities in the CoC. This includes sharing information on special purpose vouchers.

At the last Housing Opportunities Committee, it was shared that HUD issued a Foster Youth to Independence (FYI) Initiative Public and Indian Housing (PIH) Notice which announces the availability of \$30 million in new FYI funds. Judson Brown also emphasized on Assembly Bill 653 which creates a program that would provide resources to increase voucher utilizations, including housing navigation, landlord incentives, and security deposits.

- d. **Service Provider Forum** – Nishtha Mohendra stated that the Service Provider Forum went through a name change and a consistent agenda with training, capacity building, and networking is still being built. In the last Service Provider Forum in March 2023, Alianza Translatinx provided an overview on the programs and services available at Alianza Translatinx. Social Services Agency (SSA) provided an update on the Medi-Cal redetermination process and how to support Medi-Cal members experiencing homelessness. Felicia Boehringer had also guided the Service Provider Forum through a Racial Equity Framework Session which received plentiful discussion.
- e. **Transitional Age Youth (TAY) Collaborative Committee** – Secretary Dr. Shauntina Sorrells shared that the TAY Collaborative Committee was very intentional on expanding the network and reached out to someone to represent local tribal communities to ensure that there is full representation and diverse representation on the table. The TAY Collaborative Committee is receiving technical assistance from the National Network for Youth. Recently, a community needs survey was released and over 50 youth responded. The survey's data is currently being consolidated with the goal of being presented to the CoC Board. The Youth Homelessness Demonstration Program (YHDP) Notice of Funding Opportunity was released and applications are due on June 27th, 2023. There are hopes that the Orange County CoC will be funded.
- f. **Veterans Committee** – Eric Richardson stated that the first Veterans Committee meeting was held in March 2023 and will meet again in May to look at the data to get a better understanding of veterans' need, as there are many assumptions of what senior veterans need. Additionally, Eric Richardson shared the goal to provide training for outreach teams to improve the identification process for veterans.
- g. **Lived Experience Advisory Committee** – Nichole Gideon, Chair of the Lived Experience Advisory, was absent excused from the meeting and did not provide an update.

CoC Board Members Comments:

- Sandra Lozeau inquired if honorable or dishonorable discharges have an impact on services that are provided.
- Christina Weckerly Ramirez stated that Strong Families, Strong Children do not explicitly ask if someone is a veteran, but instead frame the question if someone has ever served.

5. FY2022 Longitudinal Systems Analysis Report – Erin DeRycke, Vice President, Data Analytics, 211OC

Erin DeRycke provided information on the LSA Report, including data on the percentage of clients experiencing homelessness for the first time. The LSA Report is formally known as the Annual Homeless Assessment Report (AHAR) that is compiled and submitted to the U.S. Congress by HUD. The AHAR is a national-level report that provides information about homeless service providers, people and households experiencing homelessness, and various characteristics of that population. It informs strategic planning for federal, state, and local initiatives designed to prevent and end homelessness.

CoC Board Members Comments:

- Eric Richardson inquired on the context of the Emergency Shelter data and acknowledged that different subpopulations will engage differently with other project types.
- Secretary Dr. Shauntina Sorrells inquired on the Child Only household type in the LSA Report legend and asked for the age range for that group.

- Ami Rowland asked if the CES Prioritization Policy had an impact on the LSA Report and emphasized that for young people, the data looks differently due to limited opportunities and programs (shelter and rapid rehousing) targeted for youth.

6. Orange County Homelessness Updates – Douglas Becht, Director of Care Coordination, and Sarah Jones, CoC Manager, Office of Care Coordination

- a. System of Care Updates – Douglas Becht provided the following System of Care Updates:
 - On March 29, 2023, the California Department of Housing and Community Development (HCD) announced the availability of approximately \$736 million in Homekey Program Round 3 funding through the release of the Notice of Funding Availability (NOFA). Applications will be accepted on a continuous basis from the release of the Homekey application on April 24, 2023, through July 28, 2023, or until the available funds are exhausted, whichever occurs first.
 - As part of the County of Orange’s response to the COVID-19 pandemic, and in alignment with the state and federal guidance, the Office of Care Coordination implemented Project Roomkey in March 2020, by contracting with Illumination Foundation. Effective June 30, 2023, the operation of Project Roomkey will sunset. The decision to end the Project Roomkey took into consideration the utilization data for the program, as well as the COVID-19 trends in the community. The Office of Care Coordination and HCA Public Health Services will continue working with homeless service providers to identify strategies to mitigate the spread of COVID-19 among the homeless population.
- b. Continuum of Care Updates – Sarah Jones provided the following Continuum of Care Updates:
 - Due to limited time these items were not shared verbally but available in the agenda packet provided. Sarah Jones noted that applicable updates will be shared at the next meeting of the CoC Board.

CoC Board Members Comment:

- Christina Weckerly Ramirez shared that May is Mental Health Awareness Month and their office brought pins and information booklets regarding Mental Health Awareness Month for anyone to take.

Public Comment:

- Paul Hyek stated that methadone clinics open at 4:30 a.m. but most shelters like Bridges at Kraemer’s Place and Illumination Foundation shelters do not have “walk in, walk out” policies, therefore, there is a need to get bus passes for people to allow them to visit methadone clinics on time. Paul also shared that there is a need to ensure cleanliness at the shelters to prevent pests.

Sandra Lozeau motioned to adjourn the meeting. Nishtha Mohendra seconded the motion. The motion passed with unanimous consent.

7. Next Meeting: Wednesday, May 24, 2023, from 2:00 p.m. – 4:00 p.m.

Date: May 31, 2023

Subject: Family Unification Program Memorandum of Understanding with the Orange County Housing Authority

Recommended Action:

- b. Approve the Family Unification Program Memorandum of Understanding between the Orange County Housing Authority, OC Social Services Agency, and the Orange County Continuum of Care.

Background and Analysis

At the July 18, 2018, special meeting of the Continuum of Care (CoC) Board, the CoC Board approved the Family Unification Program (FUP) Memorandum of Understanding (MOU) and Statement of Need with the Orange County Housing Authority (OCHA). The purpose of the non-financial MOU was to document the partnership among OCHA, OC Social Services Agency (SSA) and the Orange County CoC. The 2018 MOU was signed by the Orange County Community Resources Director, OC SSA Director, the CoC Collaborative Applicant Representative, and the CoC Chair, and was effective upon award of vouchers under the FUP Notice of Funding Availability (NOFA) for Fiscal Years (FY) 2017 and 2018 and remained active until terminated.

Public Housing Agencies (PHAs) administer FUP in partnership with Public Child Welfare Agencies (PCWAs) that are responsible for referring potential FUP households to the PHA for determination of eligibility for rental assistance. The FUP promotes unification by providing Housing Choice Vouchers (HCVs) to the following households with low-income:

- 1. Families for whom the lack of adequate housing is a primary factor in:
 - a. The imminent placement of the family’s child or children in out-of-home care, or
 - b. The delay in the discharge of the child or children to the family from out-of-home care.
- 2. Youth at least 18 years and not more than 24 years of age (have not reached their 25th birthday) who left foster care, or will leave foster care within 90 days, in accordance with a transition plan described in Section 475(5)(H) of the Social Security Act and are homeless or are at risk of becoming homeless at age 16 or older.

On April 25, 2023, the U.S. Department of Housing and Urban Development (HUD) released FY 2022 FUP Notice of Funding Opportunity (NOFO) which makes \$5 million available to provide new FUP vouchers to eligible families who are currently involved in the child welfare system and lack adequate housing, as well as youth between the ages of 18 to 24 who have left foster care, or will leave foster care within 90 days, and are homeless or at risk of becoming homeless. The FY 2022 FUP NOFO requires an updated MOU with an execution date in calendar year 2023. As such, there is a need for an updated MOU between OCHA, OC SSA and the Orange County CoC. Approval of the MOU will allow OCHA to submit the FY 2022 FUP NOFO application for the opportunity to receive new FUP vouchers to eligible families and youth.

Attachments

Attachment A – Family Unification Program Memorandum of Understanding with the Orange County
Housing Authority and the Orange County Continuum of Care.

**FAMILY UNIFICATION PROGRAM
MEMORANDUM OF UNDERSTANDING**

Between

Orange County Housing Authority

1501 E. St. Andrew Place, Santa Ana, CA 92705

And

Orange County Social Services Agency

500 N. State College Boulevard, Orange, CA 92868

And

Orange County Continuum of Care

601 N. Ross St. 5th floor, Santa Ana, CA 92701

This Memorandum of Understanding (MOU) has been created and entered on May 19, 2023, by and between the Orange County Housing Authority (hereinafter OCHA), the Orange County Social Services Agency (hereinafter SSA), and the Orange County Continuum of Care (hereinafter CoC) and collectively referred to as parties in relation to their Family Unification Program application. This MOU is intended to fulfill the requirements listed in Section III.F.5. of the FY 2022 Family Unification Program Notice of Funding Opportunity.

I. BACKGROUND

The Family Unification Program (FUP) is a program under Section 8 of the United States Housing Act of 1937 (42 U.S.C. 1437f(x)) through which Public Housing Authorities (PHAs) provide housing assistance under the Housing Choice Voucher (HCV) program in partnership with Public Child Welfare Agencies (PCWAs) to two groups:

1. Families for whom the lack of adequate housing is a primary factor in the imminent placement of the family's child, or children, in out-of-home care; or the delay in the discharge of the child, or children, to the family from out-of-home care; and
2. Youth at least 18 years and not more than 24 years of age (have not reached their 25th birthday) who left foster care, or will leave foster care within 90 days, in accordance with a transition plan described in Section 475(5)(H) of the Social Security Act and are homeless or are at risk of becoming homeless at age 16 or older.

In 1991, OCHA and SSA established its partnership to implement FUP. Over the course of thirty-two years, hundreds of households have successfully been housed as a result of the services and assistance provided via the partnership. In 2018, the CoC partnered with OCHA and SSA by executing a collective MOU to support collaboration in the administration of the FUP.

Currently, OCHA is funded for 267 FUP vouchers, 20 of which OCHA has dedicated to youths. The number of FUP vouchers dedicated to youth are subject to change.

II. PURPOSE

The purpose of this non-financial MOU is to provide a framework within which the parties intend to:

1. Demonstrate the continued commitment of OCHA and SSA in administering the FUP.
2. Document the CoC's continued commitment to cooperate with, and assist, OCHA and SSA as it relates to the administration of the FUP.
3. Confirm each parties' responsibilities and required compliance with the U.S. Department of Housing and Urban Development (HUD) regulations governing FUP, in addition to any other Federal, State, and/or local requirements to which the parties are subject.

Item 1. Attachment A

4. Confirm each parties' agreement to comply with any FUP evaluation efforts undertaken by HUD (or any other applicable entity), including but not limited to, compliance with evaluation protocols and data sharing requests to the extent permitted by law.
5. Outline the structure under which FUP will continue to be administered.
6. Comply with requirements published in the FY 2022 Family Unification Program Notice of Funding Opportunity (FR-6600-N-84).

III. TERM

This MOU will become effective upon execution and will supersede the 2019 MOU between the parties. Review of this MOU (and revision, if required), will take place no later than five (5) years from the effective date of this MOU. The MOU will remain active unless and/or until terminated (see paragraph XIX, MOU Termination).

IV. DEFINITIONS

1. **Affirmatively Furthering Fair Housing (AFFH)** means taking meaningful actions, in addition to combating discrimination to overcome patterns of segregation and foster inclusive communities free from barriers that restrict access to opportunity based on protected characteristics. Specifically, affirmatively furthering fair housing means taking meaningful actions that, taken together, address significant disparities in housing needs and lack of access to opportunities, replacing segregated living patterns with truly integrated and balanced living patterns, transforming racially and ethnically concentrated areas of poverty into areas of opportunity, and fostering and maintaining compliance with civil rights and fair housing laws. The duty to affirmatively further fair housing extends to all program participants' activities and programs relating to housing and urban development.
2. **At Risk of Becoming Homeless** refers to the population included in the definition of the term "At Risk of Homeless" at 24 CFR 576.2.
3. **Continuum of Care (CoC)** is the group organized to carry out the responsibilities required under 24 CFR part 578 and that is composed of representatives of organizations, including nonprofit homeless providers, victim service providers, faith-based organizations, governments, businesses, advocates, public housing agencies, school districts, social service providers, mental health agencies, hospitals, universities, affordable housing developers, law enforcement, organizations that serve homeless and formerly homeless veterans, and homeless and formerly homeless persons to the extent these groups are represented within the geographic area and are available to participate.
4. **Coordinated Entry System (CES)** refers to the mechanism for allocating available shelter and/or housing units and/or supportive services into a systematic resource targeting process designed to implement localized priorities for Participants. The Coordinated Entry System covers the geographic area of Orange County and is regionally focused by Service Planning Areas, is easily accessed by individuals and families seeking housing and services and includes a comprehensive and standardized process used by all service providers in the Orange County System of Care.
5. **FUP - Eligible Family** means a family that SSA has certified as a family for whom the lack of adequate housing is a primary factor in the imminent placement of the family's child, or children, in out-of-home care, or in the delay of discharge of a child, or children, to the family from out-of-home care, and that OCHA has determined is eligible for an HCV.
6. **FUP – Eligible Youth** means a youth that SSA has certified to be at least 18 years old and not more than 24 years of age (has not reached their 25th birthday) who left foster care, or will leave foster care within 90 days, in accordance with a transition plan described in Section 475(5)(H) of the

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- Social Security Act and is homeless or is at risk of becoming homeless at age 16 or older.
7. **Homeless** refers to the population included in the definition of this term at 24 CFR 578.3.
 8. **Lack of Adequate Housing** means a family or youth meets any one of the following conditions:
 - a. Living in substandard housing;
 - b. Homeless;
 - c. Living in an overcrowded unit;
 - d. Living in a unit where the presence of a household member with certain characteristics (i.e., conviction for certain criminal activities) would result in the imminent placement of the family's child, or children, in out-of-home care; or the delay in discharge of the child, or children, to the family from out-of-home care; or living in housing not accessible to the family's disabled child or children, or to the youth due to the nature of the disability.
 9. **Living in Overcrowded Housing** refers to a family living in a unit where one of the following conditions has been met:
 - a. The family is separated from its child (or children) and the parent(s) are living in an otherwise standard housing unit, but, after the family is re-united, the parents' housing unit would be overcrowded for the entire family and would be considered substandard; or
 - b. The family is living with its child (or children) in a unit that is overcrowded for the entire family and this overcrowded condition may result, in addition to other factors, in the imminent placement of its child (or children) in out-of-home care.
For purposes of the above paragraph, the determination whether the unit is "overcrowded" must be in accordance with PHA subsidy standards.
 10. **Public Child Welfare Agency (PCWA)** is the agency that is responsible under applicable State law for determining that a child is at imminent risk of placement in out-of-home care or that a child in out-of-home care under the supervision of the public agency may be returned to his or her family, or that a youth is at least 18 years and not more than 24 years of age and left foster care, or will leave foster care within 90 days, in accordance with a transition plan described in Section 475(5)(H) of the Social Security Act, and is homeless or is at risk of becoming homeless at age 16 or older. For states that have privatized child welfare, the agency designated to conduct child welfare on behalf of the state may be considered a PCWA.
 11. **Substandard Housing** refers to a unit where the family or youth lives that meets any one of the following conditions:
 - a. Does not have operable indoor plumbing;
 - b. Does not have a usable flush toilet inside the unit for the exclusive use of a family or youth;
 - c. Does not have a usable bathtub or shower inside the unit for the exclusive use of a family or youth;
 - d. Does not have electricity, or has inadequate or unsafe electrical service;
 - e. Does not have a safe or adequate source of heat;
 - f. Should, but does not, have a kitchen; or
 - g. Has been declared unfit for habitation by an agency or unit of government, or in its present condition otherwise endangers the health, safety, or well-being of the family or youth; or
 - h. Has one or more critical defects, or a combination of intermediate defects in sufficient number or to the extent that it requires considerable repair or rebuilding. The defects may result from original construction, from continued neglect or lack of repair, or from

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serious damage to the structure.

V. LEAD AGENCY FUP LIAISONS

The FUP liaisons will be responsible for the coordination of referrals and act as leads for the administration of the FUP. The liaisons may be changed from time to time without prior notice to the other parties. Notice should be provided as soon as it is practical for the parties to do so.

1. OCHA - Trina Nguyen, Housing Supervisor, or designee
2. SSA - Mario Murillo, Social Services Supervisor I, or designee (FUP-Eligible Families)
3. SSA - Ofelia Greene, Senior Social Worker, or designee (FUP-Eligible Youth)
4. CoC - Sarah Jones, Continuum of Care Manager, or designee
5. CoC – Rebecca Ricketts, Coordinated Entry System Manager, or designee

VI. STATEMENT OF COOPERATION

OCHA, SSA, and the CoC agree to cooperate with any program evaluation efforts undertaken by HUD, U.S. Department of Health and Human Services (HHS), or a HUD or HHS approved contractor, including compliance with HUD and HHS approved evaluation protocols and data sharing requests as permitted by law.

VII. POPULATION TO BE SERVED

1. Families for whom the lack of adequate housing is a primary factor in the imminent placement of the family's child, or children, in out-of-home care; or the delay in the discharge of the child, or children, to the family from out-of-home care; and
2. Youth at least 18 years and not more than 24 years of age (have not reached their 25th birthday) who left foster care, or will leave foster care within 90 days, in accordance with a transition plan described in Section 475(5)(H) of the Social Security Act and are homeless or at risk of becoming homeless at age 16 or older.

Eligibility is not limited to single persons. For example, pregnant and/or parenting youth are eligible to receive FUP assistance assuming that the youth live and/or work within OCHA's jurisdiction and otherwise meet eligibility requirements.

OCHA will comply with the time limit for FUP vouchers issued to youth, including any extension of this time limit that the youth is entitled to under the Fostering Stable Housing Opportunities (FSHO) amendments (Section 103 of Division Q of the Consolidated Appropriations Act, 2021 (Pub. L. 116-260)) and HUD's FSHO implementation notice published in the Federal Register on January 24, 2022 (87 FR 3570) or subsequent notice, and that live and/or work within OCHA's jurisdiction.

VIII. HOUSING SEARCH ASSISTANCE

As the PCWA, the Children and Family Services (CFS) Division of the SSA provides child welfare services for the entire Orange County and is responsible for compliance with the provisions of this MOU and the following Housing Search Assistance (including in low-poverty census tracts)

1. SSA's social work staff who work directly with families and youth involved in the child welfare system will connect families and youth to agencies that work with landlords to secure appropriate eligible units, such as Orange County United Way or any other contracted party and assist families to locate and secure housing.
2. SSA's social workers will aid families and youth with connecting to resources offered through Orange County's 2-1-1 system and local PHA organizations. These resources include housing search assistance for FUP eligible families and youth.

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3. SSA will use, but not be limited to, the Families and Communities Together (FaCT) coalition platform of 16 Family Resource Centers (FRCs) throughout Orange County and funded by the SSA. FaCT FRC's offer a multitude of services including emergency assistance funds for rental assistance, utility payments, security deposits, and moving costs. FRCs are also funded in part by SSA with Promoting Safe and Stable Families (PSSF) funding as well as with California's Work Opportunity and Responsibility to Kids (CalWORKs) funding through the Family Stabilization program to assist families in crisis, which includes financial assistance for homeless families.

IX. SUPPORTIVE SERVICES

As the PCWA, the Children and Family Services (CFS) Division of the SSA provides child welfare services for the entire Orange County and is responsible for compliance with the provisions of this MOU and the following:

1. Case management (which includes service plans and referrals to resources to meet needs not directly met by SSA)
 - a. Families that have been issued a FUP voucher will have an assigned SSA social worker. The families' social workers will provide ongoing case management, for a period no less than 12 months, which includes developing a case plan based on the family needs and will involve identifying both housing-related and non-housing related needs.
 - b. SSA social workers will maintain regular monthly contact with the family and provide ongoing case management.
 - c. SSA social workers will make referrals to services in the community or to contracted service providers for whom the family may follow up with and get connected.
 - d. Should the SSA case close during the 12-month period, the assigned social worker will link the family with a Family Support Advocate at their local FRC or other community resource who can continue to provide case management and support.
 - e. If it is determined that a FUP family can benefit from post-move counseling services beyond the timeframe that the SSA social worker has the case, a referral will be made to the Family Resource Center or other community resource where the family will be assigned to a Family Support Advocate who will offer them ongoing case management and support.
 - f. For youth who will leave foster care within 90 days and are homeless, or foster youth who are at risk of becoming homeless, SSA will designate a SSA social worker to perform the following tasks: identify, on a continuous basis, FUP-eligible youth through outreach to and referrals from all local governmental (e.g., child welfare services, behavioral health services, secondary and post-secondary education, CoC, etc.) and nongovernmental organizations (e.g., Court Appointed Special Advocates, transitional housing providers, youth outreach providers, FRCs, etc.) serving current and former foster youth; refer those youth to the Orangewood Foundation and/or other SSA contracted service provider as well as other services in the community as needed for housing assistance services and emergency and on-going case management.
 - g. Cash assistance – The SSA Child and Family Team (CFT) Discretionary Fund will be utilized by SSA to assist FUP-eligible families to lease-up with a FUP voucher. In addition, SSA will continue to utilize a combination of existing programs and partnerships with community-based organizations, faith-based organizations, and contracted providers, including, but not limited to the 16 FaCT Family Resource Centers. For youth in need of housing, cash assistance can be obtained through the Orangewood Foundation through a blend of privately donated funding, SSA funding (including California Department of Housing and Community

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Development funds administered by SSA to secure and maintain housing for transition age youth currently/formerly in foster care) and a California Governor's Office of Emergency Services (Cal OES) grant.

- h. Liaison between household and OCHA
- i. Crisis Intervention

All of the above services will be offered for a period of at least 36 months to FUP youth regardless of age.

X. SSA RESPONSIBILITIES

As the PCWA, the Children and Family Services (CFS) Division of the SSA provides child welfare services for the entire Orange County and is responsible for compliance with the provisions of this MOU and the following (for both FUP-eligible families and youth unless otherwise stated):

1. Administration
 - a. Meeting at least quarterly with OCHA and the CoC.
 - b. Upon award and thereafter as needed, training of OCHA and CoC staff on SSA policies and procedures as they relate to FUP-eligible families and youth.
 - c. Provision of sufficient staffing to insure:
 - i. FUP-eligible households are identified in a timely manner.
 - ii. Referrals are provided to OCHA within 30 days of receiving notification from OCHA of FUP voucher availability.
2. Outreach and Identification of FUP-Eligible Households
 - a. SSA will continue to utilize the established FUP referral and assessment process.
 - b. Monthly assessment of caseloads to identify households that are potentially eligible.
 - c. Engagement of households referred by OCHA, the CoC's Coordinated Entry System, and other community partners to determine potential eligibility for SSA services and/or the FUP including the identification, prioritization, and referral of FUP-eligible youth not currently within the PCWA's caseload.
3. Referrals
 - a. Make referrals for FUP eligible families and youth as soon as the households are identified (not contingent upon successful completion of a case management plan).
 - b. Prioritize families with an open case, along with a substantiated report of child abuse and neglect, and whose children are already in out-of-home care, at high risk for experiencing additional negative child welfare outcomes, and where housing assistance could help the parent(s) to stabilize and participate in any other services necessary for subsequent reunification.
 - c. At the time the referral is submitted to OCHA, provide written certification:
 - i. The household is FUP-eligible based upon the criteria established in Section 8 (x) of the United States Housing Act of 1937, and the Family Unification Notices of Funding Availability for Fiscal Years 2017, 2018, 2019 and 2022.
 - ii. OCHA jurisdictional requirement is met (see paragraph VII, Population to be Served).

XI. OCHA RESPONSIBILITIES

As the PHA, OCHA provides rental assistance payments and is responsible for compliance with the provisions of this MOU and the following (for both FUP-eligible families and FUP-eligible youth unless otherwise stated):

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1. Program Administration and Operation
 - a. Meeting at least quarterly with SSA and the CoC.
 - b. Funding application and annual reporting processes.
 - c. FUP management in compliance with federal regulations and the Administrative Plan.
 - d. Administration of FUP vouchers in accordance with applicable program regulations and requirements.
 - e. As needed, revision of the Administrative Plan in accordance with applicable regulations and requirements.
 - f. Upon award and thereafter as needed, training of SSA and CoC staff on the HCV Program and OCHA policies and procedures.
 - g. Collaborating with SSA and the CoC to develop necessary data and tracking metrics for tracking and improvement purposes.
2. Eligibility
 - a. Referral of potentially eligible candidates (including those on the waiting list) to SSA.
 - b. Acceptance of households certified by SSA as eligible for the FUP.
 - i. For those referred already on OCHA's waiting list, they will be served in order of their position on the list and in accordance with OCHA's admission policies.
 - ii. For those not on the waiting list, the list will be reopened for their inclusion and will be served in order of their position on the list and in accordance with OCHA's admission policies.
 - c. Program briefing, which informs applicants of the program and explains the program's regulations, policies and procedures.
 - d. Determination of initial eligibility and placing those eligible on the HCV waiting list.
 - e. Admission compliant with federal regulations.
 - f. Determination of ongoing eligibility.
 - g. Performance of Housing Quality Standards (HQS) inspections.
 - h. Calculation and issuance of Housing Assistance Payments (HAP).
 - i. Case management of clients' rental assistance:
 - i. Navigation of the rental assistance program
 - ii. Education on renters' responsibilities
 - iii. Location of additional resources
 - iv. All FUP families are invited to enroll in the Family Self-Sufficiency (FSS) program within six (6) weeks of processing the family's new admission.
 - v. Regardless of age, for up to 36 months, through OCHA's FSS/FUP Demonstration participation and per this MOU with SSA, FUP- eligible youth will receive:
 - 1) Basic life skills information/counseling on money management, use of credit, housekeeping, proper nutrition/meal preparation, and access to health care.
 - 2) Counseling on compliance with rental lease requirements and with HCV program participant requirements, including assistance/referrals for assistance on security deposits, utility hook-up fees, and utility deposits.
 - 3) Assurances to owners of rental property as are reasonable and necessary to assist a FUP-eligible youth to rent a unit with an FUP voucher.
 - 4) Job preparation and attainment counseling (where to look/how to apply, dress, grooming, relationships with supervisory personnel, etc.).
 - 5) Educational and career advancement counseling regarding attainment of

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general equivalency diploma (GED); attendance/financing of education at a technical school, trade school or college; including successful work ethic and attitude models.

3. Housing Search Assistance (including in low-poverty census tracts)
 - a. Upon determination of initial eligibility and at post-move, OCHA's Housing Specialists who work directly with eligible FUP families and youth will refer applicants to Orange County contracted partner agencies. These agencies receive state funding through the California Emergency Solutions Housing Program, the Homeless Emergency Aid Program, and the Homeless Housing Assistance and Prevention program. The agencies, including Orange County United Way through Welcome Home OC and The Family Solutions Collaborative, are contracted to provide housing search assistance resources. These resources include unit viewings, landlord introductions, application assistance, moving costs, and security deposit assistance.
 - b. If funding is available, the PHA may provide security deposit assistance for eligible homeless FUP families and youth.
4. Program Termination - Termination of rental assistance shall be based on chapters 12 and 19 of OCHA's Administrative Plan, which can be found at <http://ochousing.org/docs>.

XII. COC RESPONSIBILITIES

As the body which coordinates housing and services for individuals and families experiencing homelessness or at risk of becoming homeless in Orange County, the CoC is responsible for:

1. Meeting at least quarterly with OCHA and SSA.
2. Cooperating and assisting OCHA and SSA with administration of FUP.
3. Integration of the prioritization and referral process for FUP-eligible youth into the CoC's Coordinated Entry System process via screening and referral by outreach teams and authorized access points.
4. Identification of services to be provided using CoC program funds to families and youth who qualify for CoC program assistance utilizing existing Coordinated Entry System policies and procedures and Orange County's [2-1-1](#) system.
5. Upon award and thereafter as needed, training of OCHA and SSA staff on CoC policies and procedures as they relate to FUP-eligible families and FUP-eligible youth.

XIII. COLLABORATION

In compliance with HUD regulations, OCHA, SSA and the CoC will collaborate by communicating regularly, and meeting at least quarterly to most effectively administer FUP. Further, each party will cooperate with each other and HUD in the following:

1. Compliance with the provisions of this MOU
2. Data collection and reporting
3. Applications for funding
4. Annual reporting processes
5. Reviews/Audits
6. Program evaluation
7. Additional FUP Projects

XIV. GOALS AND STANDARDS OF SUCCESS

1. Accurate and timely issuance of HCVs to the target population, as defined in paragraph VII Population to be Served.

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2. Utilization of at least 90% of HCVs at all times.
3. Increase in FUP assisted household participation in the Family Self Sufficiency Program.
4. Most effective use of CoC's Coordinated Entry System by directing eligible households to most appropriate resource.

XV. CONFIDENTIALITY

1. OCHA, SSA, and the CoC agree to maintain the confidentiality of all records and client information, pursuant to all applicable case law, federal and/or state laws and regulations including without limitation, U.S. Privacy Act of 1974 and the State of California Welfare and Institutions Code Sections 827 and 10850 et seq., and Orange County Juvenile Court Policy relating to privacy and confidentiality, as each may now exist or be hereafter amended.
 - a. No access, disclosure or release of information regarding a child who is the subject of Juvenile Court proceedings shall be permitted except as authorized by law. If authorization is in doubt, no such information shall be released without the written approval of a Judge of the Juvenile Court.
 - b. OCHA must receive prior written approval of the Juvenile Court before allowing any child to be interviewed, photographed or recorded by any publication or organization or to appear on any radio, television or internet broadcast or make any other public appearance. Such approval shall be requested through the child's social worker.
 - c. OCHA and SSA will share only de-identified data and reporting details with the parties in furtherance of the FUP. However, in order to facilitate the FUP referral process described in this MOU, SSA will provide personally identifiable information or other confidential information to OCHA only if the person(s), whose information is being shared, signs an authorization form consenting to the disclosure of the information.

XVI. RETENTION OF RECORDS

OCHA, SSA and the CoC agree to retain all pertinent records, including, but not limited to, client referrals, eligibility documentation, program reports, etc., in compliance with federal, state and local laws or until all pending audits are completed, whichever is later.

XVII. GENERAL PROVISIONS

1. With the exception of client records or other records referenced in paragraph XV Confidentiality, all records, including, but not limited to, reports, audits, notices, claims, statements and correspondence, required by this MOU may be subject to public disclosure under the California Public Records Act. Neither party shall be liable for any such disclosure made by the other party.
2. As the recipient of funding to administer the FUP, OCHA shall retain ultimate control over matters involving the exercise of judgment and discretion in carrying out the program as intended by HUD.

XVIII. AMENDMENTS

No alteration or variation of the terms of this MOU shall be valid unless made in writing and signed by the parties; no oral understanding or agreement not incorporated herein shall be binding on parties; and no exceptions, alternatives, substitutes, or revisions are valid or binding on the parties unless authorized by the parties in writing.

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XIX. MOU TERMINATION

Either party may terminate this MOU, with or without cause, without penalty, upon provision of written 90-day notice to the other party. Upon notice thereof, the parties agree to cooperate with each other in the orderly transfer of service responsibilities, case records, and any other applicable documentation.

In Witness Whereof, the parties hereto agree to the provisions as outlined in this MOU and approve this MOU to remain in effect:

Julia Bidwell, Executive Director
Orange County Housing Authority

Date

An Tran, Director
OC Social Services Agency

Date

Douglas Becht, Director of Care Coordination
Collaborative Applicant for the Continuum of Care

Date

Dawn Price, Chair
Continuum of Care Board

Date

Date: May 31, 2023

Subject: CalOptima Health’s Homeless Management Information System (HMIS) Updated Data Request

Recommended Action:

- a. Approve CalOptima Health’s HMIS updated data request to support CalOptima Health’s participation in the California Department of Health Care Services’ Housing and Homelessness Incentive Program.

Background

The California Department of Health Care Services (DHCS) established the Housing and Homelessness Incentive Program (HHIP) to improve health outcomes and access to whole person services by addressing housing insecurity and instability as a social determinant of health (SDOH). CalOptima Health is committed to investing incentives earned in the county.

To be successful in the HHIP, participating managed care plans (MCP) must accomplish key measures—many of which are tied to accurate match of member data with HMIS data (see table 1). It is essential to accomplish this to maximize earning potential through this one-time funding opportunity. Further, achievement of HHIP measures is an indicator of a community (inclusive of the Continuum of Care (CoC), CalOptima Health, government entities and other homeless services providers) moving toward a more cohesive and coordinated effort to address homelessness.

Table 1

Measurement Area	Measure Denominator	Measure Numerator
2.2 – Connection with the local HMIS	Description of process to translate timely alerts from HMIS into referrals for Community Supports from CoCs and other providers.	-
3.5 – Members successfully housed	Members experiencing homelessness who were successfully housed between 1/1/23 – 10/31/23.	Number of MCP members experiencing homelessness from 1/1/23 – 10/31/23.*
3.6 – Members remained housed	Members experiencing homelessness housed from 1/1/22 – 4/30/22 who remained housed through 10/31/23.	Members experiencing homelessness successfully housed between 1/1/22 and 4/30/22.
	Members experiencing homelessness housed from 5/1/22 – 12/31/22 who remained housed through 10/31/23.	Members experiencing homelessness successfully housed between 5/1/22 – 12/31/22.

*This numerator is used in multiple measures.

In September 2022, the CoC Board approved a data request to receive recurring monthly data reports of all persons within HMIS to complete member match with CalOptima Health enrollment data.

In January 2023, an additional request to include full Social Security Number in each monthly HMIS enrollment report was approved by the CoC Board. CalOptima Health put forth this request as earlier efforts to match the HMIS data with CalOptima Health's data were largely unsuccessful – yielding low confidence in many of the matches.

Analysis

CalOptima Health is returning to the CoC Board to request “**Exit Destination**” be added to the monthly HMIS reports currently received from 2-1-1 Orange County (211OC).

As part of the evolving process to develop strategies and sound methodologies, CalOptima Health's staff engage other MCPs, such as LA Care. Through this engagement new best practices are emerging. It has become more apparent that additional data elements are needed to better identify which members are obtaining housing, remaining housed, exiting back to homelessness, or still experiencing homelessness. And, while CalOptima Health has a variety of sources to identify members who are likely housed versus experiencing homelessness (referred to as an “event”¹), more are needed to bridge the knowledge and analytic gaps.

Specific combinations of HMIS data elements CalOptima Health will use include the following:

- “**Project Exit Date**” and “**Exit Destination**” (CalOptima Health does not currently receive the latter)
- “**Project Entry Date**” and “**Project Type**”

Both combinations provide insights as to when a member experienced a successful housing event, enabling them to stay housed, or indicate the member exited to homelessness or did not experience a change in homeless status at all during the reporting period. Additionally, the “**Exit Destination**” will allow staff to identify members who might benefit from additional interventions or services, including CalAIM Community Supports and/or Enhanced Care Management.

Additionally, these data contribute to the census of members experiencing homelessness and can be analyzed further – driving development of new and/or more robust interventions. And, thus, make it easier to observe trends, identify system deficiencies, and improve responses in HHIP reporting.

Additional Information

CalOptima Health is subject to Health Insurance Portability and Accountability Act (HIPAA) and other laws, has the appropriate privacy and security mechanisms in place to ensure access to the data is limited and stored safely. CalOptima Health does not use these data for reasons other than those specific within the original request and is preparing to work with the County of Orange, 211OC and the CoC Board to define and implement a bi-directional data sharing strategy and formal agreements that will benefit individuals experiencing homelessness.

As noted previously, no individual level data is shared publicly. Resulting aggregated analyses and/or reports might be shared in the following public venues including, but not limited to: CalOptima Health's Board of Directors, Advisory Committees, and DHCS for HHIP reporting requirements.

¹ An “event” is a change in the housing or homeless status of a member within a specific/defined timeframe

Date: May 31, 2023

Subject: Continuum of Care (CoC) Vision Ad Hoc

Recommended Action:

- a. Appoint Amy Arambulo, Becks Heyhoe, Dawn Price, Nichole Gideon, Nishtha Mohendra and Tim Shaw to the CoC Vision Ad Hoc to identify metrics and thresholds for measuring progress, as well as strategies and tactics aligned with the CoC Board Calendar Year 2023 – 2025 Leadership Vision and Objectives.

Background and Analysis

At the December 15, 2021, meeting of the CoC Board, the CoC Board approved the adoption of the Orange County CoC Leadership Vision for CY 2022 – 2024, as developed by the CoC Vision Ad Hoc membership. At the time, the membership of the CoC Vision Ad Hoc included Tim Shaw, Patti Long, Becks Heyhoe, Dawn Price, George Searcy and the Office of Care Coordination. The three-year Leadership Vision for the Orange County CoC Board included focusing on efforts that:

- Permanently house those experiencing homelessness
- Ensure an efficient, dignified system
- Promote an equitable and just system
- Drive system-wide engagement and collaboration
- Strengthen regional leadership and accountability
- Smartly allocate funds to match the greatest needs

Following the December 15, 2021, meeting, the CoC Vision Ad Hoc and the Office of Care Coordination reconvened to discuss further aligning the vision with specific goals and strategies and decided to break down each strategic aim of the vision statement to be discussed further in smaller working groups. The CoC Vision Ad Hoc and the Office of Care Coordination collaboratively developed drafted objectives under each strategic aim of the vision document, ensuring objectives were specific, measurable, achievable, relevant, time-bound, inclusive, and equitable (SMARTIE). The drafted objectives were shared at the August 12, 2022, meeting of the CoC Vision Ad Hoc and further refined to incorporate feedback and recommendations. The Office of Care Coordination merged the CoC Vision and Objective drafts into one document, for review at the December 9, 2022, meeting of the CoC Vision Ad Hoc. As the ad CoC Vision Ad Hoc reached consensus on appropriate objectives to include under each strategic aim, the CoC Board Leadership Vision and Objectives document was finalized. The CoC Board CY 2023 – 2025 Leadership Vision and Objectives, with an updated timespan, was approved by the CoC Board for adoption at the January 25, 2023, meeting. The previously CoC Vision Ad Hoc sunset on January 25, 2023, noting that the tasks and activities they were initially tasked with were completed.

As a next step, the CoC Board leadership is recommending the appointment of a new Ad Hoc membership, which will also be called the CoC Vision Ad Hoc, to involve additional CoC Board and Committee participants, identify specific metrics and thresholds that can be tracked to measure progress and discuss

strategies and tactics aligned with the CoC Board FY 2023 – 2025 Leadership Vision and Objectives. In order to ensure continuation of the work of the initial CoC Vision Ad Hoc, some members will participate in the new Ad Hoc membership. The CoC Board is being asked to appoint Amy Arambulo, Coordinated Entry System (CES) Steering Committee participant and Vice President of Community Impact at 2-1-1 Orange County, and CoC Board members Becks Heyhoe, Dawn Price, Nichole Gideon, Nishtha Mohendra and Tim Shaw, to the CoC Vision Ad Hoc.

Date: May 31, 2023

Subject: CoC Domestic Violence Committee

Recommended Action:

- a. Approve the CoC Domestic Violence Committee Governance Charter to establish the CoC Domestic Violence Committee to focus on ending homelessness for survivors of domestic violence, dating violence, sexual assault and/or stalking, and measuring progress on these efforts.

Background and Analysis

The U.S. Department of Housing and Urban Development (HUD) continues highlighting the needs of survivors of domestic violence and allocating resources to housing and supportive services for this subpopulation. On February 1, 2023, HUD announced new resources to advance housing protections for survivors of domestic violence, dating violence, sexual assault, and stalking under the Violence Against Women Act (VAWA). These resources include a new VAWA website, a Notice setting out HUD’s enforcement authority under VAWA, and up to \$5 million in funding to provide VAWA training and technical assistance to HUD grantees and other stakeholders.

Recognizing the needs to support survivors of domestic violence, the Orange County Continuum of Care (CoC) Board has approved the prioritization of multiple projects specifically designed to serving survivors of domestic violence as part of the annual CoC Program Notice of Funding Opportunity (NOFO) released by HUD. The following funding has been awarded to the Orange County CoC over the years, including the Coordinated Entry System (CES) Domestic Violence Bonus project in FY2022, totaling approximately \$3 million.

Applicant Name	Project Name	Project Type	Funding Awarded
Interval House	Domestic Violence TH-RRH Program	Joint TH-RRH	\$946,775
Interval House	Rapid Rehousing Program	RRH	\$234,783
Human Options	DV Bonus Project	Joint TH-RRH	\$1,641,376
County of Orange	Coordinated Entry System – DV Bonus	SSO	\$250,000
TOTAL			\$3,072,934

As continued funding and resources enter the homeless service system the Orange County CoC, there is a need to further coordinate efforts to prioritize, serve and house survivors of domestic violence, as well as advance implementation of housing protections of survivors under VAWA throughout Orange County. The CoC Board membership is being asked to consider establishing a CoC Domestic Violence Committee to focus on ending homelessness for survivors of domestic violence, dating violence, sexual assault and/or stalking, and measuring progress on these efforts. In addition, the CoC Board membership is being asked

to review and approve the Domestic Violence Governance Charter (Attachment A), which outlines the proposed purpose, responsibilities and membership of the committee.

Attachments

Attachment A – Continuum of Care Domestic Violence Committee Governance Charter

Orange County Continuum of Care
Domestic Violence Committee
Governance Charter

At the meeting dated [Insert Month & Day], 2023, the Continuum of Care (CoC) Board approved the creation of the Domestic Violence Committee. The Domestic Violence Committee was created to ensure that the CoC is actively working to prevent, reduce, and end homelessness for survivors who have experienced or are fleeing domestic violence, dating violence, sexual assault and/or stalking, and measuring progress on these efforts.

1. Name

The technical name of this committee is the Domestic Violence Committee, hereinafter referred to as the “Committee”.

2. Purpose

The Committee will function as an advisory group to the CoC Board. This Committee aligns with the intent of ensuring that the CoC is actively working to prevent, reduce, and end homelessness for survivors who are experiencing trauma or lack of safety related to, or fleeing, or attempting to flee, domestic violence, dating violence, sexual assault, and/or stalking, and measuring progress on these efforts. The Committee will provide leadership how to best support individuals and families whose experience of domestic violence dating violence, sexual assault and/or stalking has led becoming at-risk of or experiencing homelessness. Further, the Committee will coordinate efforts to better serve survivors and their families in becoming permanently housed and achieving housing stability. The Committee will also align its efforts with the existing Orange County CoC Board vision.

3. Responsibilities

The Committee is responsible for advising the CoC Board exercising the following functions:

- Support the CoC in identifying individuals and families who have experienced or are fleeing domestic violence, dating violence, sexual assault and/or stalking, experiencing homelessness and connecting them to the Coordinated Entry System.
- Coordinate efforts to measure progress towards ending homelessness for individuals and families who have experienced or are fleeing domestic violence, dating violence, sexual assault and/or stalking, through the analysis of data and information sharing.
- Coordinate the delivery of services to support survivors who have experienced or are fleeing domestic violence, dating violence, sexual assault and/or stalking achieve housing stability and/or quickly secure permanent housing.
- Convene local, state, federal and regional stakeholders working to address homelessness for survivors of domestic violence to share information on events, discuss funding opportunities, and troubleshoot problems.
- Educate and inform the CoC on the needs and concerns of individuals and families who have experienced homelessness because of fleeing of domestic violence, dating violence, sexual assault and/or stalking.

Item 4. Attachment A

- Inform the strategy for the identification and counting of individuals, youth and families that are experiencing homelessness as a result of fleeing from domestic violence, dating violence, sexual assault and/or stalking during the Point In Time Count processes.

4. Recommendations

Matters referred to the Committee by the CoC Board, committees or workgroups shall be placed on the calendar for consideration and action at the first meeting of the Committee after such reference. If there is an issue of importance to the Committee, the Committee may submit recommendations to the Policies, Procedures and Standards Committee and/or CoC Board for their consideration in coordination with the Collaborative Applicant. The CoC Board may adopt, amend, or reject the recommendations of the Committee in the best interest of the CoC.

5. Membership

The Committee shall be chaired by the CoC Board member elected to serve in the seat designated for the Domestic Violence Agency representative. The Committee Chair may appoint a Vice Chair, if desired.

The CoC aims to build a diverse and inclusive Committee. The Committee is to be representative of different regions, service providers, and stakeholders involved in the work of preventing and ending homelessness for survivors of domestic violence, dating violence, sexual assault and/or stalking, within Orange County. The following representation within the Committee is highly desirable:

- Representative from the Orange County Domestic Violence Taskforce, Domestic Violence Death Review Team, or Orange County Family Violence Council
- Representative(s) from service providers that serve individuals and/or families who have experienced or are fleeing domestic violence at risk of or experiencing homelessness
- Representative with current or past lived experience of homelessness as a survivor of domestic violence
- Representative(s) from Orange County housing providers and/or Public Housing Authorities
- Representative from a health care agency that serves individuals and families who have experienced or are fleeing domestic violence at risk of or experiencing homelessness
- Representative from an employment-focused agency that serves individuals and families who have experienced or are fleeing domestic violence at risk of or experiencing homelessness

6. Meeting Schedule

The Committee will meet quarterly and/or as needed, and will be open to the public except as otherwise determined by the Committee. Any person who attends a meeting may be asked by the Committee Chair to leave if the person is disruptive; if a conflict of interest applies; or if an agenda business item(s) is deemed by the Committee Chair to be of such nature that it involves only Orange County CoC closed session business.

7. Voting and Quorum

A quorum is necessary to conduct business and make recommendations. A quorum shall be constituted by the presence of a majority of more than 50% of the appointed members of the Veterans Committee.

Item 4. Attachment A

A majority vote of those members present is required to take any action. Each member shall be entitled to one vote; no proxy votes will be accepted.

8. Conflict of Interest

Membership of the Committee shall abstain from voting on any issue in which they may be personally or professionally vested to avoid a conflict of interest in accordance with County, State and Federal laws, regulations and ordinances and shall refrain from engaging in any behavior that conflicts with the best interest of CoC.

DRAFT

Date: May 31, 2023

Subject: 2023 Point In Time and Housing Inventory Count

Background

The Point in Time (PIT) count is a count of sheltered and unsheltered people experiencing homelessness on a single night in January. The U.S. Department of Housing and Urban Development (HUD) requires that Continuums of Care (CoCs) conduct an annual count of people experiencing homelessness who are sheltered in emergency shelter, transitional housing, and safe havens on a single night. CoCs also must conduct a count of unsheltered people experiencing homelessness every other year. Each count is planned, coordinated, and carried out locally. For 2023, the Orange County CoC was only required to complete the sheltered PIT count and utilized the results of the 2022 unsheltered PIT count in the submission to HUD.

The Housing Inventory Count (HIC) is an inventory of provider programs within a CoC that provide beds and units dedicated to serve people experiencing homelessness (and, for permanent housing projects, were homeless at entry, per the HUD homeless definition). The HIC includes six program types: Emergency Shelter; Transitional Housing; Safe Haven; Rapid Re-housing; Other Permanent Housing and Permanent Supportive Housing.

The HIC and PIT reports are produced from the CoC's Homeless Management Information System (HMIS) data submitted annually to HUD via the Homelessness Data Exchange (HDX 1.0) and provides HUD and CoCs with critical information about how people experiencing homelessness use the system of care.

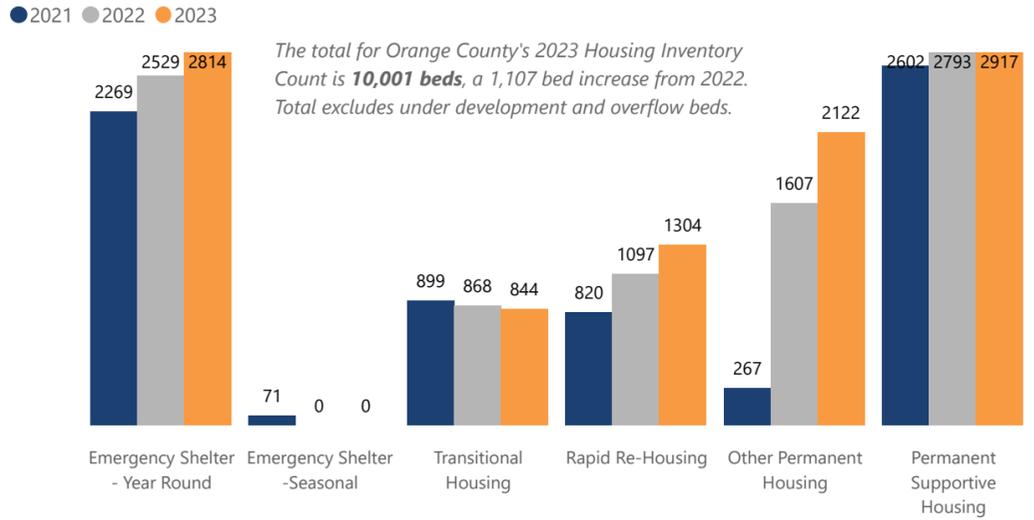
2-1-1 Orange County (211OC), as the HMIS Lead, completed the HIC and PIT reports by the deadline. Attachment A was prepared by 211OC using data submitted in the 2023 HIC and PIT Report submitted to HUD.

Attachments

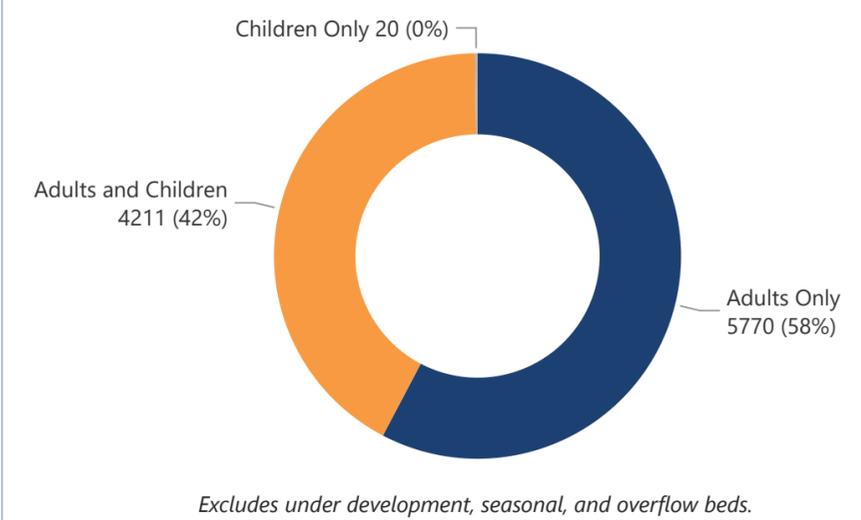
Attachment A – 2023 Point In Time and Housing Inventory Count

Orange County, CA (CA-602): 2023 Housing Inventory Count

Total Bed Count by Project Type

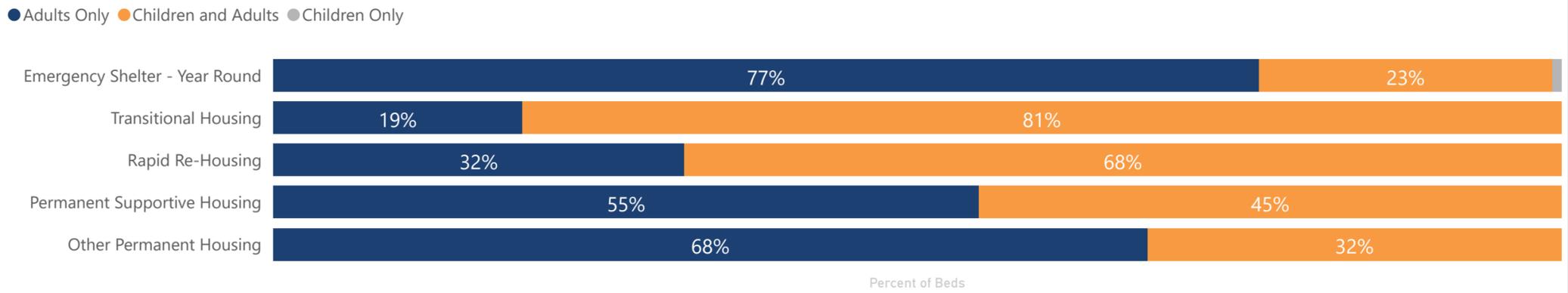


Total Bed Count by Household Type

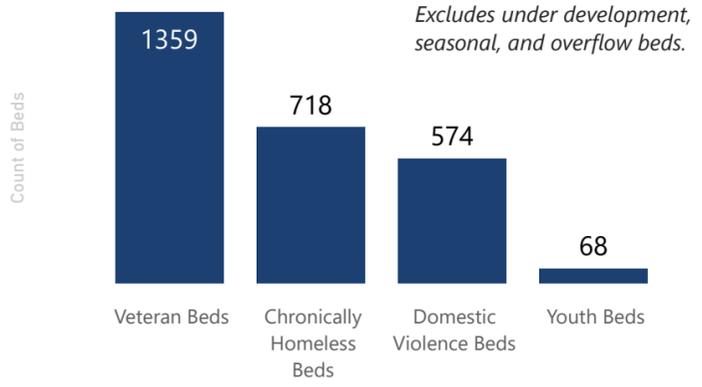


Bed Count by Project Type and Bed Type

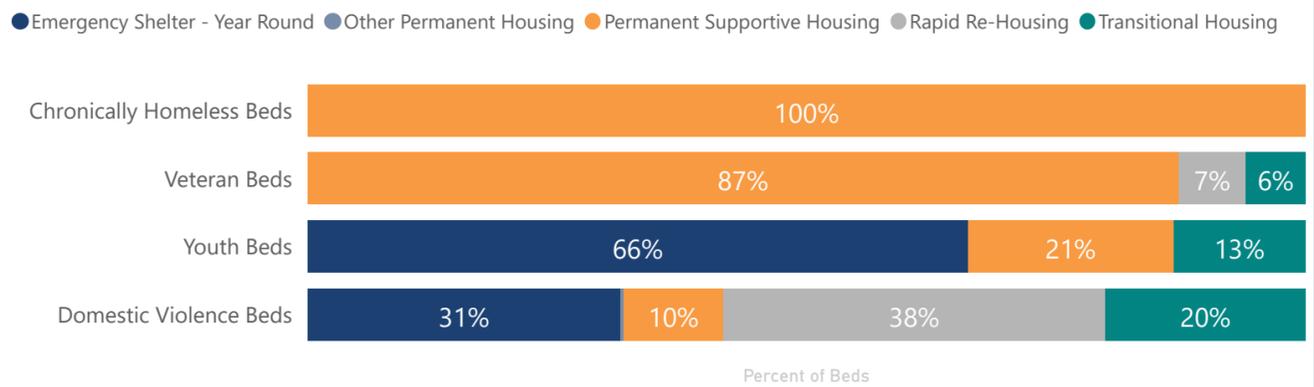
Excludes under development, seasonal, and overflow beds.



Special Population Beds

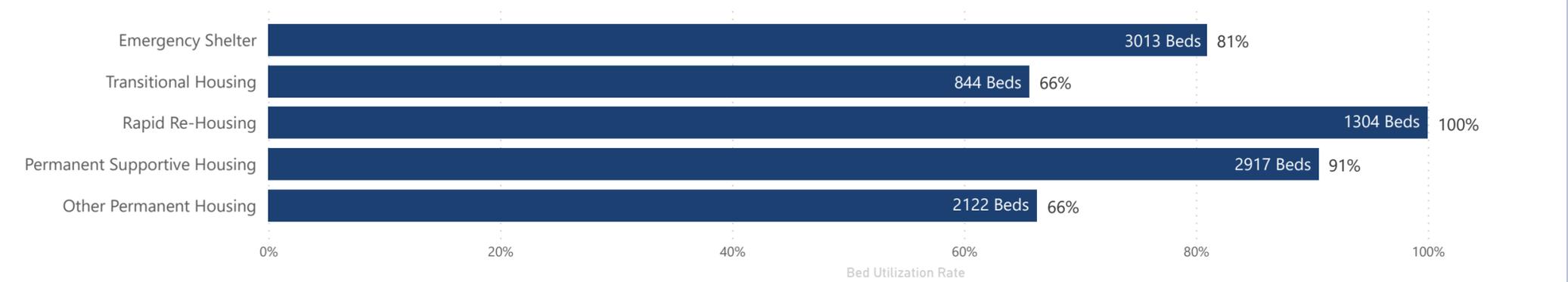


Special Population Beds Distribution



Bed Utilization

Includes year-round, seasonal, and overflow beds

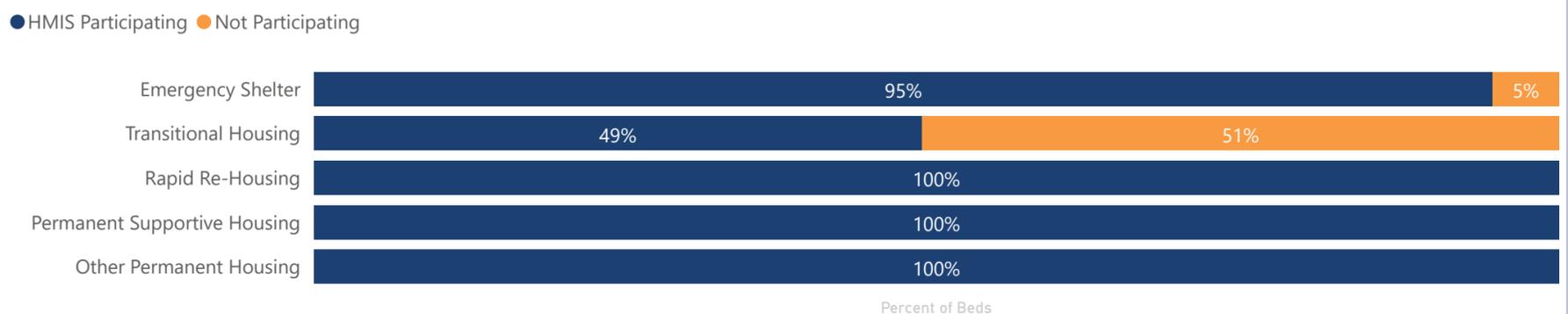


13 projects do not participate in HMIS:

7 Emergency Shelter
6 Transitional Housing

HMIS Participation

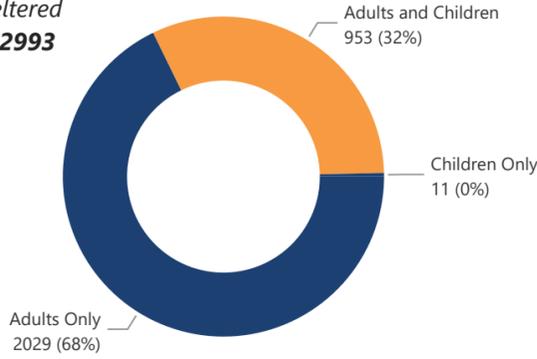
Excludes under development, overflow, seasonal, and domestic violence beds.



Orange County, CA (CA-602): 2023 Sheltered Point In Time Count

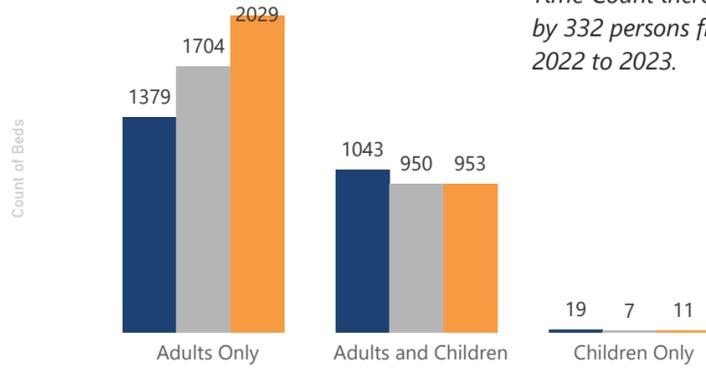
Sheltered PIT Count by Household Type

Total Sheltered Persons: **2993**



Sheltered PIT Count from 2021 to 2023

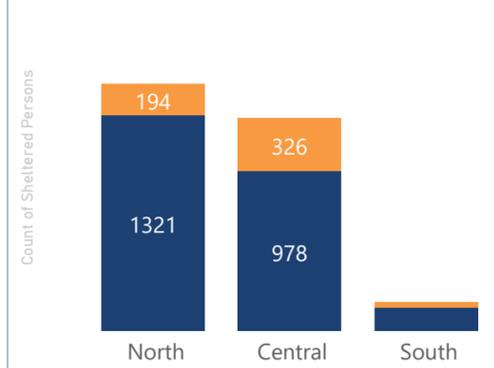
● 2021 ● 2022 ● 2023



The Sheltered Point In Time Count increased by 332 persons from 2022 to 2023.

Service Planning Area

● Emergency Shelter ● Transitional Housing



Racial Disparity
Black or African American residents of Orange County experience homelessness at much higher rates than other racial groups, while Asian residents of Orange County experience homelessness at much lower rates.

Orange County 2023 Sheltered PIT Count: Race of Persons in Shelter

● American Indian or AK Native ● Asian ● Black or African American ● Multiple Races ● Native Hawaiian or Other Pacific Islander ● White



Orange County 2022 Census: Race of All Residents

● American Indian or AK Native ● Asian ● Black or African American ● Multiple Races ● Native Hawaiian or Other Pacific Islander ● White



Ethnicity

● Hispanic/Latin(a)(o)(x) ● Non-Hispanic/Non-Latin(a)(o)(x)

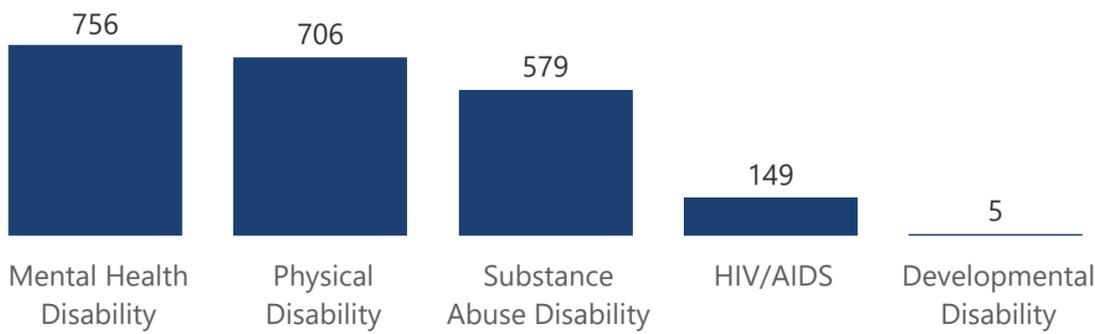


Gender

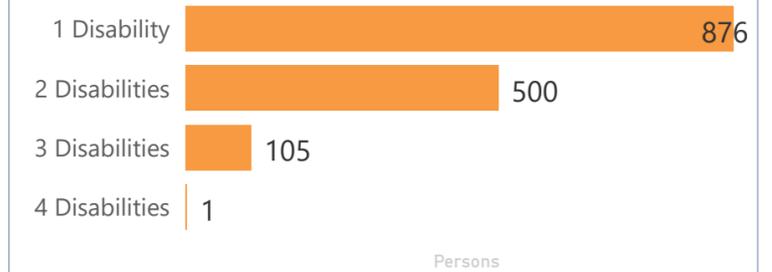
● Female ● Gender other than singularly female or male ● Male ● Transgender



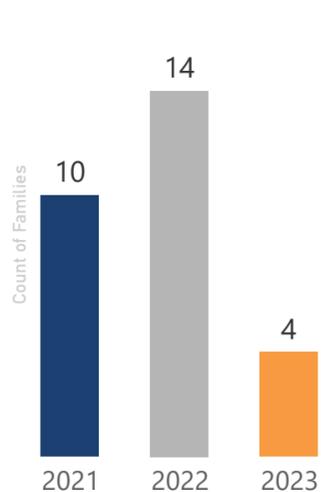
Disabilities Reported by Persons in Shelter



Prevalence of Comorbidity Among Persons in Shelter with Disabilities

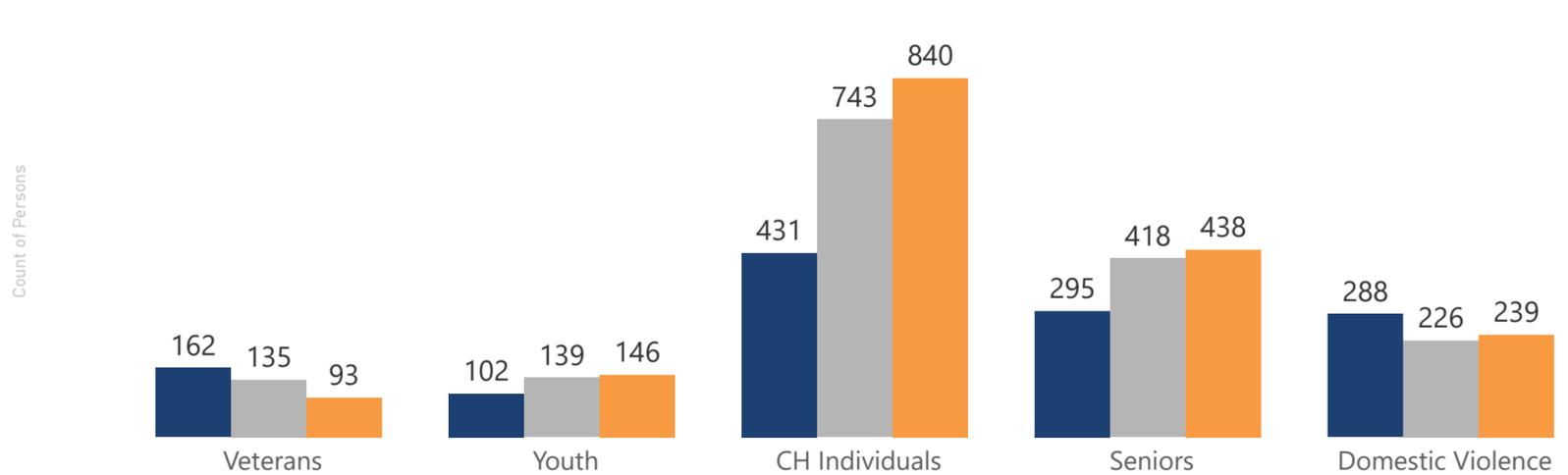


Chronically Homeless Families



Special Populations (Individuals)

● 2021 ● 2022 ● 2023



Clients can be counted in multiple categories