



**Orange County
Continuum of Care Board Meeting
June 28, 2023**

Public Comments

Board Member Comments

Business Calendar

**FY2023 CoC Program Notice of Funding
Opportunity (NOFO)**

Sarah Jones, CoC Manager,
Office of Care Coordination

Business Calendar – Item #1

FY2023 Agency Administrative Review for CoC Funded-Agencies

- The upcoming Fiscal Year (FY) 2023 Continuum of Care (CoC) Program Notice of Funding Opportunity (NOFO) is anticipated to be released by the U.S. Department of Housing and Urban Development (HUD) in early Summer 2023.
- On June 16, 2023, the Office of Care Coordination, as the Collaborative Applicant for the Orange County CoC, released the FY 2023 Agency Administrative Review for CoC-Funded Agencies in preparation for the FY 2023 CoC Program NOFO competition.
- CoC-funded agencies were notified of the release via email, in addition to the email distributed to the Orange County CoC.
- This year, the Agency Administrative Review has been released for completion prior to the CoC Renewal Project Application to break up the application process for CoC-funded agencies.
- The general purpose of the Agency Administrative Review process is to assess an agency's capacity to administer CoC homeless service projects while complying with HUD requirements and to ensure that agencies can meet the threshold requirements to proceed with the Renewal Project Application process.

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FY2023 Agency Administrative Review for CoC-Funded Agencies

- The FY 2023 Agency Administrative Review documents are uploaded on the FY 2023 CoC Program NOFO [webpage](#) and linked below for reference:
 - ❖ [Detailed Description: FY2023 Agency Administrative Review for CoC-Funded Agencies](#)
 - ❖ [FY2023 Agency Administrative Review for CoC-Funded Agencies - Exhibits \(PDF\)](#)
 - ❖ [FY2023 Agency Administrative Review for CoC-Funded Agencies - Exhibits \(Word\)](#)
- The Agency Administrative Review must be submitted to the Office of Care Coordination electronically via Dropbox and hardcopy via in-person hand delivery by **Monday, July 10, 2023, by 12:00 p.m. (PDT)**.

For further questions or technical assistance, please email the Office of Care Coordination at CareCoordination@ocgov.com and Carbon Copy (Cc) Felicia Boehringer (felicia.boehringer@ocgov.com) and Sarah Jones (sarah.jones@ocgov.com)

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FY 2023 CoC Program Scoring and Rating Criteria

- The Office of Care Coordination as the Collaborative Applicant met with the FY 2023 CoC NOFO Ad Hoc and HMIS Lead Agency five times to:
 - ❖ Review the CoC Program NOFO application process
 - ❖ Draft the proposed project performance measures, point allocations, and thresholds; and
 - ❖ Discuss feedback received from the CoC-funded agencies on the proposed project performance measures at the CoC NOFO Renewal Meeting held on May 15, 2023.
- The FY2023 CoC Program NOFO Scoring and Rating Criteria was developed to support the evaluation of the FY2023 CoC Renewal Projects – including the project performance measures, thresholds and point allocations – and is being presented to the CoC Board for review and approval.

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CoC Renewal Funding Project Performance Measures

- The Project Performance Reports published by 2-1-1 Orange County provide performance data, provide data updates to CoC-funded agencies and help inform the Project Performance Measures utilized in the annual CoC Program NOFO competition process.
- Project Performance Reports are pulled every 6 months for each project type and are available on the OC HMIS webpage under [Project Performance Reports](#).
- Additionally, Data Quality Report Cards are published quarterly and are available on the OC HMIS webpage under [HMIS Data Quality Report Cards](#).
- Performance data is published in the following reporting periods and shared at the Data and Performance Management Committee meetings:
 - ❖ Permanent Supportive Housing: 2/1/22 – 1/31/23
 - ❖ Rapid Re-Housing: 3/1/22 – 2/28/23
 - ❖ Transitional Housing: 4/1/22 – 3/31/23
 - ❖ Average Data Quality Measure: 1/1/23 – 3/31/23

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CoC Renewal Funding Project Performance Measures

- CoC-funded agencies had the opportunity to review and correct any project performance and data quality issues in the HMIS prior to these reports being published.
- Additionally, during the Data and Performance Management Committee meetings, the CoC-funded agencies had an opportunity to discuss the project performance measure thresholds and provide recommendations on how to best improve project performance evaluation.
- The CoC NOFO Ad Hoc membership met with the Office of Care Coordination to review and discuss the FY2023 CoC Program NOFO Project Performance Measures, including recommended measures to include, performance thresholds and point allocations.
- Overall, the proposed FY2023 CoC Program NOFO Project Performance Measures, point allocations, and thresholds remain consistent with the FY2022 CoC Program NOFO Scoring and Rating Criteria.
- The CoC NOFO Ad Hoc membership is recommending the threshold for “Stabilized in Permanent Housing” be increased from 93% to 95% to support HUD’s focus on housing stabilization.

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FY 2023 Continuum of Care (CoC) Program Notice of Funding Opportunity (NOFO) Project Performance Measures and Thresholds

Below are the measures, thresholds, and point allocations to be used for the evaluation of the CoC Renewal Projects during the FY 2023 CoC NOFO. The Project Performance Measures and Thresholds are based on the Permanent Supportive Housing, Rapid Rehousing and Transitional Housing reports published in April 2023 through June 2023 by 2-1-1 Orange County (211OC), the Homeless Management Information System (HMIS) Lead. In addition, the Average Data Quality Score from Quarter 1 of the 2023 HMIS Data Quality Report Cards will be included in the analysis. The CoC NOFO Ad Hoc has reviewed and will recommend the project performance measures and thresholds below to be included in this analysis.

Permanent Supportive Housing										
	Average Data Quality	Entries from Homelessness	Average Days Until Permanent Housing Placement	Increased Income - Stayers	Increased Income - Leavers	Returns to Homelessness	Unit Utilization	Stabilized in Permanent Housing	Successful Coordinated Entry System Referrals	Days Between Coordinated Entry System Match and Enrollment
Threshold	Greater than or equal to 98%	100%	Less than or equal to 30 days	Greater than or equal to 65%	Greater than or equal to 45%	Less than or equal to 7%	Greater than or equal to 95%	Greater than or equal to 95%	Greater than or equal to 50%	Less than or equal to 45 days
Met Threshold	12	13	13	7	9	14	14	12	3	3
Within 10% of Threshold	6	6.5	6.5	3.5	4.5	7	7	6	1.5	1.5
More than 10% from Threshold	0	0	0	0	0	0	0	0	0	0

Rapid Rehousing									
	Average Data Quality	Entries from Homelessness	Average Days Until Permanent Housing Placement	Increased Income - Stayers	Increased Income - Leavers	Successful Exits	Returns to Homelessness	Successful Coordinated Entry System Referrals	Days Between Coordinated Entry System Match and Enrollment
Threshold	Greater than or equal to 98%	100%	Less than or equal to 30 days	Greater than or equal to 40%	Greater than or equal to 44%	Greater than or equal to 80%	Less than or equal to 7%	Greater than or equal to 60%	Less than or equal to 14 days
Met Threshold	12	14	15	10	12	16	15	3	3
Within 10% of Threshold	6	7	7.5	5	6	8	7.5	1.5	1.5
More than 10% from Threshold	0	0	0	0	0	0	0	0	0

¹ Projects will receive half points for measures calculated in days if the project's score is within 3 days of the threshold.

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CoC Renewal Funding Project Performance Measures

Average Data Quality

The percentage of all Universal Data Elements required by HUD that have responses, excluding missing responses and data issues.

- Threshold: 98%
- Threshold Source: Data & Performance Management (D&PM) Committee

Entries from Homelessness

The percentage of Head of Households (HoHs) entering from homeless situations (including transitional housing). “Neutral” entries are excluded from the measure.

- Threshold: 100%
- Threshold Source: HUD

CoC Renewal Funding Project Performance Measures

Average Days until Permanent Housing Placement

The number of days between the Head of Households (HoHs) Project Start Date and their Housing Move-in Date.

- Threshold: 30 days
- Threshold Source: National Alliance to End Homelessness (NAEH)

Stayers with Increased Income

The percentage of adults with increased income who were active in the project at the end of the reporting period with a length of stay of at least one year.

- Threshold:
 - PSH: 65%
 - RRH: 40%
- Threshold Source:
 - PSH: D & PM Committee
 - RRH: 2018 Notice of Funding Availability (NOFA) Ad Hoc

CoC Renewal Funding Project Performance Measures

Leavers with Increased Income

The percentage of adults with increased income who exited during the reporting period.

- Threshold: 30 days
 - PSH: 45%
 - RRH: 44%
- Threshold Source:
 - PSH: D & PM Committee
 - RRH: 2019 NOFA Ad Hoc

Returns to Homelessness

The percentage of clients that exited to permanent housing in the last two years and later returned to a project targeting homeless clients in HMIS.

- Threshold: 7%
- Threshold Source:
 - PSH: D & PM Committee

CoC Renewal Funding Project Performance Measures

Days Between CES Match and Enrollment

Average number of days between the date the household was matched to a housing opportunity and the date the household was accepted into the housing project.

- Threshold:
 - PSH: ≤ 45 Days
 - RRH: ≤ 14 Days
- Threshold Source: D & PM Committee

Successful CES Referrals

Percentage of CES referrals to a housing project that resulted in an enrollment in the housing project.

- Threshold:
 - PSH: $\geq 50\%$
 - RRH: $\geq 60\%$
- Threshold Source: D & PM Committee

CoC Renewal Funding Project Performance Measures

Successful Exits – RRH Only

The percentage of exits to permanent housing destinations, excluding “neutral” destinations.

- Threshold: 80%
- Threshold Source: NAEH

Stabilized in Permanent Housing – PSH Only

The percentage of clients that remained in PSH at the end of the reporting period or exited to a permanent housing situation during the reporting period. “Neutral” destinations are excluded from the measure.

- Threshold: 95%
- Threshold Source: D & PM Committee

Business Calendar – Item #1

CoC Renewal Funding – Project Performance Measures

Unit Utilization – PSH Only

The number of bed nights provided during the reporting period divided by the possible bed/unit nights provided.

- Threshold: 95%
- Threshold Source: D & PM Committee

Business Calendar – Item #1

CoC Renewal Funding Scoring and Rating Criteria

- The FY2023 CoC Program NOFO Scoring and Rating Criteria is utilized to determine the Tiering and Project Priority Listing for all CoC Renewal Projects as part of the annual CoC Program grant application.
- Utilizing the FY 2022 CoC Program NOFO Scoring and Rating Criteria as a starting point, the CoC NOFO Ad Hoc and the Office of Care Coordination developed the FY2023 CoC Program NOFO Scoring and Rating Criteria for the FY2023 CoC Program NOFO to evaluate CoC renewal projects.
- The FY2023 CoC Program NOFO Scoring and Rating Criteria has remained consistent with the FY2022 CoC Program NOFO Scoring and Rating Criteria, as it continues to reflect the local priorities set by the Orange County CoC.
- Please note, that the Office of Care Coordination and CoC NOFO Ad Hoc membership may propose an amendment to the approved FY2023 CoC Program NOFO Scoring and Rating Criteria after the FY2023 CoC Program NOFO is released by HUD, should HUD identify additional or different prioritized areas of evaluation for CoC Renewal Projects.

Business Calendar – Item #1

CoC Renewal Funding Scoring and Rating Criteria

Scoring Criteria	Description	Calculated Measure	Maximum Points	Reviewer Score
Administrative Review	The Office of Care Coordination will complete an administrative review of the agency and submitted materials for the CoC renewal project application.	<ul style="list-style-type: none"> • Technical Requirements • Document Presentation Requirements • Timeliness • FY2023 Intent to Renew Survey • Exhibit 1 through 4, and Attachments 1 through 3. 	5	Prepopulated by the Office of Care Coordination
Project Performance	Data Quality and Project Performance Measures as approved by the CoC Board	<ul style="list-style-type: none"> • Reference page 3 of FY2023 CoC Program NOFO Rating and Ranking Criteria • Exhibit 5: Project Information Form 	40	Prepopulated by HMIS Lead
Project Effectiveness	Evaluation of the project applicant’s performance, including meeting the plans and goals established in the initial application as amended and project cost effectiveness	<ul style="list-style-type: none"> • Exhibit 6: Project Effectiveness • Project Description from E-Snaps • Latest completed Annual Performance Report (APR) • Exhibit 5: Project Information Form, including evaluation of safety and security for Domestic Violence (DV) projects 	18	

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CoC Renewal Funding Scoring and Rating Criteria

Coordinated Entry System Participation	Evaluation of project’s participation in the Coordinated Entry System and description in the project’s application use of the Coordinated Entry System	<ul style="list-style-type: none"> Exhibit 5: Project Information Form Project Description from E-Snaps 	10	
Housing First and/or Low Barrier Implementation	Evaluation of the project’s implementation of the Housing First principles. This includes no preconditions or barriers to entry except as required by funding sources, provision of necessary supports to maintain housing and prevent a return to homelessness.	<ul style="list-style-type: none"> Exhibit 5: Project Information For Project Description from E-Snaps Review of Attachment 8 - Project’s highlighted policies and procedures supporting Housing First Model operations 	10	
Unspent funds	<p>Review of unspent funding in last 3 grant terms.</p> <ul style="list-style-type: none"> Unspent funds will be compared to the annual renewal amount (ARA) 	<ul style="list-style-type: none"> Unspent funds under 5% of ARA will be awarded 5 Points Unspent funds between 5-10% of ARA will be awarded 3 points Unspent funds over 10% ARA will be awarded 0 points 	5	Prepopulated by the Office of Care Coordination
Equity, Access and Inclusion	Evaluation of the project’s equitable service access for individuals and families, including in Black, Indigenous, and People of Color (BIPOC) and LGBTQ+ (lesbian, gay, bisexual, transgender, queer and more) communities. Evaluation of the project applicant’s involvement of persons with lived experience of homelessness in the design and implementation of the project.	<ul style="list-style-type: none"> Project Description from E-Snaps Attachment 7: Equity, Access and Inclusion 	12	
Total Points			100 Maximum Points Possible	

Business Calendar – Item #1

Recommended Action

- b. Approve the FY2023 CoC Program NOFO Scoring and Rating Criteria for Renewal Projects, including the project performance measures, thresholds and point allocations.

**Homeless Housing, Assistance and Prevention
Program Memorandum of Understanding (MOU)
Between the County of Orange, City of Anaheim,
City of Irvine, and the City of Santa Ana
Zulima Lundy, Director of Operations,
Office of Care Coordination**

Homeless Housing, Assistance and Prevention Program

- The Homeless Housing, Assistance and Prevention (HHAP) Program provides local jurisdictions with funds to support regional coordination to expand or develop local capacity to address immediate homelessness challenges with the goal of ending and preventing homelessness in their communities.
- Eligible applicants for HHAP Program include counties, cities and CoCs. The County of Orange's Office of Care Coordination serves as the Administrative Entity for HHAP Program funding for the Orange County CoC and the County of Orange.
- Additionally, the Cities of Anaheim and Santa Ana are eligible applicants and have received funding through the first three rounds of HHAP funding. The City of Irvine became an eligible applicant for the first time during the Round 4 of HHAP Program funding.

HHAP Program Memorandum of Understanding (MOU) Between the County of Orange, City of Anaheim, City of Irvine, and the City of Santa Ana

- The Office of Care Coordination and Orange County CoC has been proactive around the programming and spending of the HHAP funds, with nearly 60 percent of the entire HHAP Round 3 funds already committed, which led to further conversations with local jurisdictions on how to best collaborate and improve regional HHAP goals.
- The MOU will support the County of Orange and the Orange County CoC in meeting a condition of the California Interagency Council on Homelessness (Cal ICH) regarding the HHAP Round 4 funding and required coordination by overlapping jurisdictions.
- The Office of Care Coordination on behalf of the County of Orange and the Orange County CoC has worked with the City of Anaheim, City of Irvine and City of Santa Ana to establish a regional MOU outlining and detailing a HHAP commitment to partnership.
- The goal of the MOU is to ensure that all HHAP-funded entities communicate, work collaboratively, and leverage, whenever possible, available resources to maximize impact and serve the greatest number of households experiencing homelessness.

Business Calendar – Item #2

HHAP Program MOU Between the County of Orange, City of Anaheim, City of Irvine, and the City of Santa Ana

- On June 13, 2023, the City of Anaheim received approval from the city council to enter the MOU between the County of Orange, the City of Anaheim, the City of Irvine, and the City of Santa Ana for HHAP commitment to partnership.
- On June 20, 2023, the City of Santa received approval from the city council to enter the MOU between the County of Orange, the City of Anaheim, the City of Irvine, and the City of Santa Ana for HHAP commitment to partnership.
- On June 27, 2023, the City of Irvine received approval from the city council to enter the MOU between the County of Orange, the City of Anaheim, the City of Irvine, and the City of Santa Ana for HHAP commitment to partnership.

Business Calendar – Item #2

Recommended Action

- a. Approve the MOU between the County of Orange, acting as the Eligible Applicant for the County of Orange and the Orange County CoC; the City of Anaheim; the City of Irvine; and the City of Santa Ana.

**Coordinated Entry System (CES)
Funding Recommendations
Sarah Jones, CoC Manager,
Office of Care Coordination**

Business Calendar – Item #3

Coordinated Entry System (CES) Funding Recommendations

- The County of Orange’s Office of Care Coordination functions as the CES Lead for the Orange County CoC and administers the CES grant funded through the CoC Program.
- The Office of Care Coordination operates two of three components of CES with support from other nonprofit organizations – Friendship Shelter serves as the CES for Individuals Administrator and Family Solutions Collaborative serves as the CES for Families Administrator. Friendship Shelter and Family Solutions Collaborative were selected through a competitive solicitation process.
- During contract negotiation and ongoing meetings with the Office of Care Coordination, the two CES subcontracted providers requested additional funding to hire additional staff to support with data management, quality improvement and technical assistance.

Business Calendar – Item #3

Coordinated Entry System (CES) Funding Recommendations

- To support the ongoing expansion of the CES and provider staff capacity, the Office of Care Coordination is recommending the CoC Board membership approve utilization of Homeless Housing, Assistance and Prevention (HHAP) Round 1, 3 and/or 4 CoC funding to fund additional staffing needed for CES, in the amount of \$63,000 per agency for the FY2023-24.

Agency	Population Focus	Funding Period	CoC Funding Allocated to Contract
Friendship Shelter, Inc.	Individuals	July 1, 2023, - June 30, 2024	\$63,000
Family Solutions Collaborative	Families	July 1, 2023, - June 30, 2024	\$63,000

Business Calendar – Item #3

Recommended Actions

- a. Approve \$63,000 funding award to Friendship Shelter as the CES for Individuals Administrator to support with additional data management and quality control needs for the term July 1, 2023, through June 30, 2024, to be funded through Homeless Housing Assistance and Prevention Round 1, 3 and/or 4 funding allocated to the Orange County CoC.
- b. Approve \$63,000 funding award to Family Solutions Collaborative as the CES for Families Administrator to support with additional data management and quality control needs for the term July 1, 2023, through June 30, 2026, to be funded through Homeless Housing, Assistance and Prevention Round 1, 3 and/or 4 funding allocated to the Orange County CoC.

**Youth Homelessness Demonstrate Program
(YHDP) Round 7 Application Update**

Sarah Jones, CoC Manager,

Office of Care Coordination and

Dr. Shauntina Sorrells, Chair, Transitional Aged
Youth Collaborative Committee

Business Calendar – Item #4

Youth Homelessness Demonstrate Program (YHDP) Application Overview



Due Date for Application: June 27, 2023



Available funding amount: \$60,000,000



Expected to award 25 communities



Grant Terms

Communities will have 6 months to submit a coordinated community plan, if/when announced as awarded

Business Calendar – Item #4

Youth Homelessness Demonstrate Program (YHDP) Round 7 Application Update

- The Office of Care Coordination in collaboration with the Transitional Age Youth (TAY) Collaborative Committee, worked with youth-specific service providers, and local community partners to receive community feedback to complete the YHDP application.
- The Office of Care Coordination hosted three YHDP planning sessions and presented at the CoC Service Provider Forum to solicit feedback from stakeholders and insight from community partners on their organization and the work being done to address and prevent TAY homelessness and TAY needs.
- Feedback from service providers and community partners was received through the following sessions and meetings and assisted in drafting a competitive application:
 1. **YHDP Planning Session #1:** May 5, 2023
 2. **YHDP Planning Session #2:** May 12, 2023
 3. **Service Provider Forum Meeting:** May 18, 2023
 4. **YHDP Planning Session #3:** May 19, 2023

Business Calendar – Item #4

Youth Homelessness Demonstrate Program (YHDP) Round 7 Application Update

- A TAY Ad Hoc comprised of members from the TAY Collaborative Committee met regularly with the Office of Care Coordination to plan, provide feedback and supported in the final revisions of the YHDP NOFO Round 7 application.
- The YHDP Application was submitted on the deadline of Tuesday, June 27, 2023.
- The Office of Care Coordination, on behalf of the Orange County CoC, would like to thank the TAY Ad Hoc, TAY Collaborative Committee, CoC Boards and other local partners for the active collaboration involved in completing the YHDP Round 7 application.

Orange County Homelessness Updates
Zulima Lundy, Director of Operations,
and Sarah Jones, CoC Manager,
Office of Care Coordination

System of Care Update

**Zulima Lundy, Director of Operations,
Office of Care Coordination**

Commission to End Homelessness Update

- The Orange County Commission to End Homelessness met on Wednesday, June 21, 2023, and appointed new membership:
 - ❖ Central Service Planning Area Representative — Kristine Ridge, City Manager for Santa Ana
- The Orange County Commission to End Homelessness also approved the launch of recruitment process for the following seats:
 - i. Chief of Police in an Orange County City
 - ii. Affordable housing development industry representative
 - iii. City Manager or elected official in the North Service Planning Area
 - iv. Faith-Based Community Representative
 - v. At Large Member

Continuum of Care Update
Sarah Jones, CoC Manager,
Office of Care Coordination

Business Calendar – Item #5

New Actions to Protect LGBTQI+ Communities

- On June 8, 2023, HUD announced the launch of a new LGBTQI+ Youth Homelessness Initiative, which will partner with local communities, service providers, and directly-affected young people to address barriers to housing and shelter access for lesbian, gay, bisexual, transgender, queer, and intersex (LGBTQI+) youth.
- HUD will encourage communities to develop collaborative solutions to address the specific needs of LGBTQI+ youth experiencing homelessness and housing instability.
- With this new initiative, HUD will provide technical assistance and regular training for shelter and service providers, new informational resources highlighting innovative methods for supporting LGBTQI+ youth and Know Your Rights tools for direct-affected youth.
- To learn more, please view the [announcement released by HUD](#).

Business Calendar – Item #5

Emergency Housing Vouchers (EHV) Update

The Office of Care Coordination is working with contracted service providers to lease-up the remaining EHV's as soon as possible to maximize housing stabilization services.

	Allocation	Vouchers Searching	Leased
Anaheim Housing Authority	278	22	251
Garden Grove Housing Authority	117	9	108
Orange County Housing Authority	557	55	453
Santa Ana Housing Authority	89	9	83
TOTAL	1,041	95	895

Data updated 6-27-23

Business Calendar – Item #5

NSPIRE Implementation for CoCs

- On May 10, 2023, HUD published updates to the standards that it will use to assess whether housing meets minimum quality standards and may be assisted with HUD funds. These standards are known as the National Standards for the Physical Inspection of Real Estate (NSPIRE).
- The minimum standards established in 24 CFR 5.703 of the Final Rule will apply to housing funded with CoC and ESG Program funds beginning on October 1st, 2023.
- CoC and ESG recipients should be aware that they will have to use the NSPIRE standards as of October 1st, 2023. HUD is working on additional guidance to assist CoC and ESG recipients in this transition, and in the meantime, CoC and ESG recipients may review the resources listed below.
 - ❖ [NSPIRE Final Rule](#)
 - ❖ [NSPIRE website](#)
- The Office of Care Coordination is working to prepare a training for the Orange County CoC in late Summer.

Business Calendar – Item #5

Training Opportunity

The Office of Care Coordination will be hosting a training on the Equal Access Rule established by the U.S. Department of Housing and Urban Development (HUD).

Through this training, service providers will learn how to effectively implement HUD's Equal Access Rule to ensure fair housing and shelter opportunities for people experiencing homelessness, as well as ensuring the preservation of families accessing housing and shelter.

- Date: Wednesday, July 12, 2023
- Time: 3:00 p.m. – 4:00 p.m.

This virtual training requires registration. Please register to attend by Tuesday, July 11, 2023.

- Registration Link: https://zoom.us/webinar/register/WN_h4z3TuxvTzCtsnB_ZzOkqQ

Next Meeting:
Wednesday, July 26, 2023,
from 2:00 p.m. – 4:00 p.m.

