



**Coordinated Entry Steering Committee
July 5, 2023**

Agenda

Call To Order – Christina Weckerly, Committee Chair

Welcome and Introductions

Public Comments

1. Coordinated Entry System (CES) Updates

- a. Individuals – Amy Lazari – Senior ICES and Central SPA ICES Administrator**
- b. Families – Roxana Garcia, Family System Administrator, Family Solutions Collaborative**
- c. Veterans – Rebecca Ricketts, CES Manager, County Executive Office**
- d. Transitional Aged Youth (TAY) – Mayra Vargas, CES Staff Specialist, County Executive Office**
- e. Virtual Front Door – Amy Arambulo, Vice President of Community Impact, 211 Orange County**

2. CES Policies and Procedure Pre-liminary Impact Review – Rebecca Ricketts, CES Manager, County Executive Office

3. Domestic Violence CES Policies and Procedure – Rebecca Ricketts, CES Manager, County Executive Office

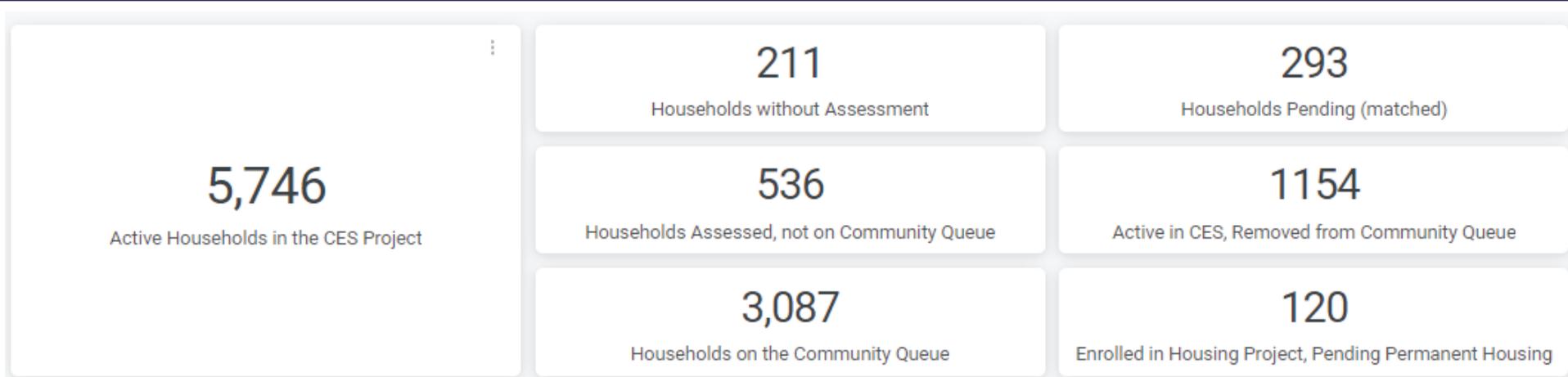
4. Next Meeting: September 6, 2023, from 2:00 p.m. – 3:00 p.m.

**Welcome and Introductions
&
Public Comments**

Individual Coordinated Entry System (CES) Updates

Amy Lazari, Senior ICES and Central SPA ICES
Administrator, Mercy House

Business Calendar – Item #2



The ICES team welcomed our newest team member, Heather Mittelman as the new South SPA Administrator. Heather comes to the team with a strong background in facilitation and leadership. As is custom for our team, Heather was met with enthusiasm and support, and we look forward to a bright future together.

Similarly, the ICES team has expanded to include our new ICES data liaison, Madelyn Savan. Madelyn was a FSI data team member before stepping up to help the ICES team. She comes to the work with a strong understanding of data and CES and we are grateful to have her expertise on our team.

We have increased our focus on the dynamic match process across the CES systems as we worked collaboratively to define parameters for dynamic matches in the future.

The ICES team has continued work on community education regarding MHSA and the MHSA process.

This month the ICES team has taken on the Bed Reservation System and we look forward to its continued growth.

Family Coordinated Entry System (CES) Updates

Roxanna Garcia, Family System Administrator,
Family Solutions Collaborative



Family Homelessness in OC, CA – May 2023

Families Currently Experiencing Homelessness

686



Homeless adults

268



Homeless children
age 0-5

624



Homeless children
age 6-17



487 Total Families Receiving Family CES Services

Data as of May 31st

859

Family Service Request
Forms Received

57

Families Waiting
for Shelter



16

Families Reconnected
to Support System to
Resolve Homelessness



13

Families Who Moved
into Housing

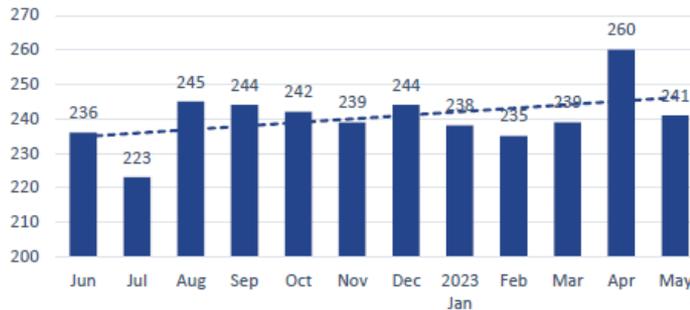
Veteran Registry Updates

Rebecca Ricketts, CES Manager, County Executive
Office

Business Calendar – Item #2

Veteran Registry Dashboard

Homeless Veterans on Veteran Registry



Inflow vs. Outflow by Month



	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Total	
INFLOW	46	30	54	35	52	28	21	15	23	33	38	34	409	Bar chart
OUTFLOW	50	48	40	36	43	41	15	38	23	31	21	23	409	Bar chart
OUTFLOW to Permanent Housing	28	23	21	15	19	16	5	22	14	17	6	11	197	Bar chart
OUTFLOW exceeded INFLOW	✓	✓	✓			✓		✓						

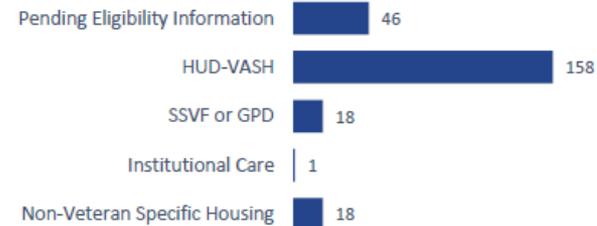
Homeless Veterans on Veteran Registry	236	223	245	244	242	239	244	238	235	239	260	241
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Currently, there are 250 veterans on the Veteran Registry including 241 veterans experiencing homelessness. In the previous 12 months, 197 veterans have been housed in permanent, stable housing. Over 30 agencies, including the VA Community Resource and Referral Center, outreach providers, and shelter providers, continue to meet weekly to coordinate housing and services for veterans experiencing homelessness in Orange County. In the past 12 months, there has been a 2% increase in the number of veterans experiencing homelessness in Orange County.

Homeless Veterans
241

Veterans Housed
197
6/1/22-5/31/23

Permanent Housing Plan



2023

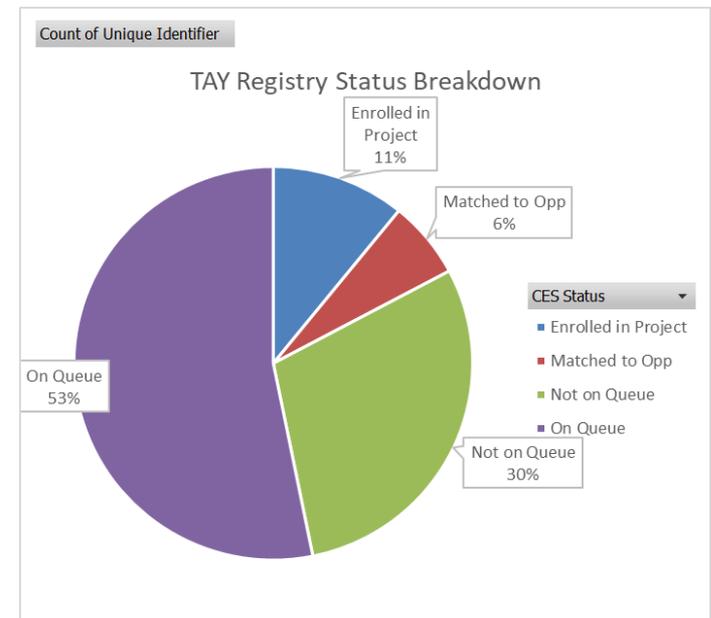
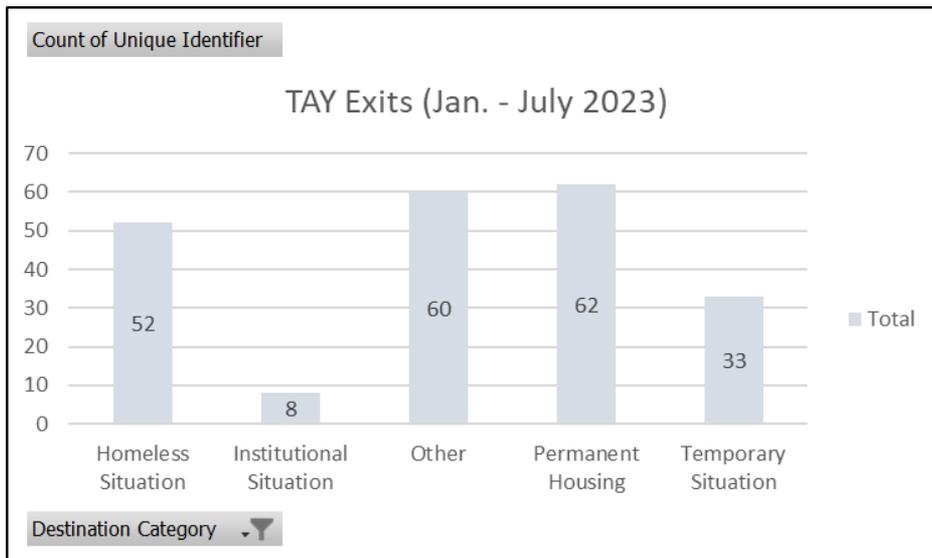
**Transitional Aged Youth Coordinated
Entry System (CES) Updates**

Mayra Vargas, CES Staff Specialist, County
Executive Office

Business Calendar – Item #2

As of July 1, 2023:

- **267 TAY Households in CES**
 - On CES Queue: 142
 - Not on Queue: 79
 - Enrolled in a Housing Project: 29
 - Matched to Opportunity: 17
- **TAY Housing Interest – On Queue**
 - Rapid Rehousing – 81
 - Permanent Supportive Housing – 61
 - Housing Choice Voucher – 140



**Virtual Front Door Coordinated Entry
System (CES) Updates**

Amy Arambulo, Vice President of Community
Impact, 211 Orange County

Business Calendar – Item #2



Virtual Front Door Housing Data

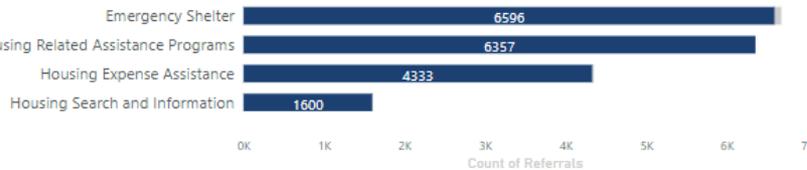
01/01/23 - 03/31/23
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All Housing Contact Information

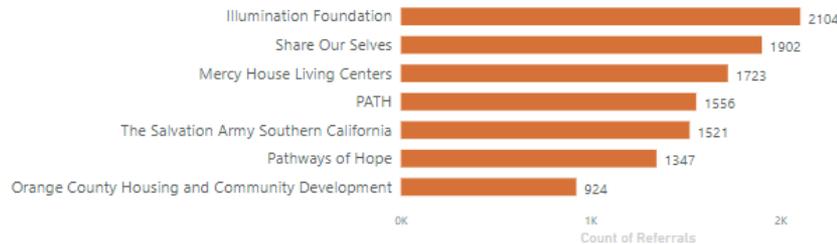
[Click here](#) for a glossary of housing taxonomy definitions

Housing Needs by Referral Type

Updated NeedWasUnmet ● Met ● Unmet



Referrals by Agency



Veteran Information

Veteran Contacts with Housing Needs

308

Veterans who contact 211 can opt in to care coordination for specialized navigation through the veteran program landscape. The Veteran Care Coordinator gathers intake information, provides initial I&R resources, makes a warm hand-off to a peer navigator, conducts follow-up, and provides intake through closed-loop case management reporting across all veteran agencies.

Veteran Housing Needs by Referral Type



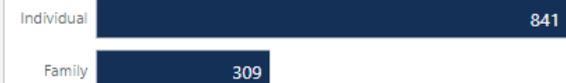
Crisis, Critical & Vulnerable Calls

● Crisis ● Critical ● Vulnerable



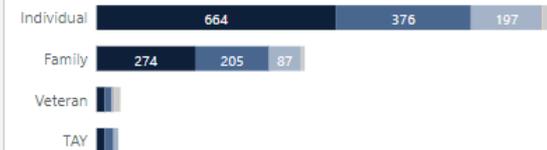
Homeless Contact Information

Homeless Contact Household Type



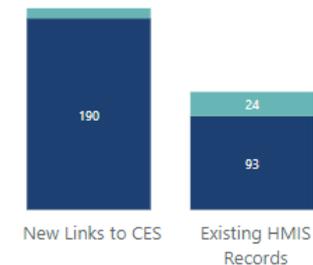
Referrals to Access Points For Homeless Contacts

Hover to see detailed counts of each agency referred to
SPA ● North ● Central ● South ● Outside OC ● Unknown



Homeless Contacts With HMIS Profiles

● Family Coordinated Entry Assistance ● Veteran Coordinated Entry Assistance

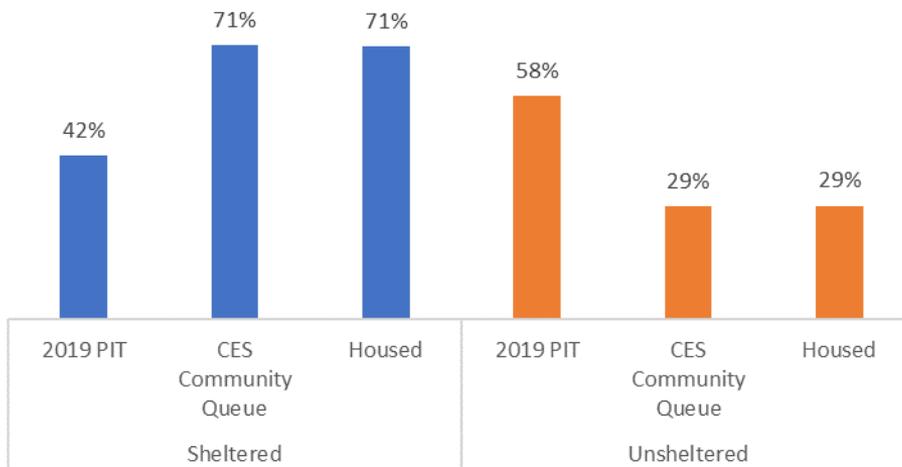


**CES Policies and Procedures
Preliminary Impact Review**

Rebecca Ricketts, CES Manager,
County Executive Office

Business Calendar – Item #3

2021 Shelter Status



Housed 10/1/22-7/1/23
70% sheltered
30% unsheltered

Domestic Violence CES Policies and Procedures

Rebecca Ricketts, CES Manager,
County Executive Office

Business Calendar – Item #4

Date	Activity
June 16, 2023	Phase 1: Working Group Meeting #1
June 23, 2023	Phase 1: Working Group Meeting #2
June 30, 2023	Phase 1: Working Group Meeting #3
July 5, 2023	CES Steering Committee Meeting (roll-out)
<i>July 2023</i>	<i>Phase 2: Working Group Meeting</i>
<i>July or August 2023</i>	Lived Experience Feedback Sessions
September 6, 2023	CES Steering Committee Meeting (policy presentation)
<i>September 2023</i>	Community Partner Feedback Sessions
October 10, 2023	CoC Policies, Procedures and Standards Committee Meeting
November 15, 2023	CoC Board Meeting

Next Meeting

September 5, 2023, from 2:00 p.m. – 3:00 p.m.

