

**ORANGE COUNTY CONTINUUM OF CARE
COORDINATED ENTRY SYSTEM (CES) STEERING COMMITTEE**

Wednesday, July 05, 2023
2:00 p.m. – 3:00 p.m.

**Location: Microsoft Teams
Meeting ID: 282 437 183 317
Passcode: TTg4Wd**

Committee Chair: Christina Weckerly, Orange County Health Care Agency (OC HCA) Outreach-Behavioral Health

Purpose: The CES Committee will function as an advisory group to the CoC Board and PPS Committee to align its efforts to those of the Orange County CoC Board Vision including but not limited to reviewing CES policies and procedures for process review, policy formation, assessment of current policies and procedures and formation and conduct of committees in the service of the CoC, Coordinated Entry System (CES) and Homeless Management Information System (HMIS). The CES Committee will support the CoC Board with policy development, supporting strategic implementation of the CES and evaluating the efficiency and effectiveness of CES.

AGENDA

Call to Order – Christina Weckerly, Chair

Welcome and Introductions – Christine Weckerly, Chair

Public Comments – Members of the public may address the CES Steering Committee on items listed within this agenda or matters not appearing on the agenda so long as the subject matter is within the jurisdiction of the CES Steering Committee. Comments will be limited to three minutes. If there are more than five public speakers, this time will be reduced to two minutes. In order to address the CES Steering Committee, members of the public are to enter their name and agenda item number in the chat box to be placed in a queue. Staff will call your name in the order listed in the chat box.

1. **Welcome and Introductions** - Christina Weckerly, Chair and Rebecca Ricketts, CES Manager, Office of Care Coordination
 - a. Christina Weckerly asked the committee members to think about the current CES Policies and Procedures and determine if there were topics this committee would like to explore further or discuss.
2. **Coordinated Entry System Updates** – Rebecca Ricketts, CES Manager, Office of Care Coordination
 - a. Individual CES – Tianna Terry, Individual CES Manager, Friendship Shelter
 - There are currently over five thousand individuals that are enrolled in the ICES project.
 - In July 2023, operations of the Shelter Bed Reservation System for individuals transitioned from the Office of Care Coordination to Friendship Shelter as planned.
 - Discussion/Questions
 - It was noted that the data that was shared on the presentation does not detail any system flow, but later clarified that the intent was to inform the partners of the present-day need.
 - b. Family CES – Roxanna Garcia, Family Systems Administrator, Family Solutions Collaborative
 - The June data is still being combined, so the following information is through May 2023.

- There was a 3% increase of entries into the system.
 - 182 families in shelter, 277 unsheltered families and 28 families in “other” living situations.
 - 859 forms were submitted in the month of May, the highest number of requests ever received.
 - 16 Families were reconnected to their support systems and diverted from homelessness.
 - 312 families were active on the Community Queue
 - Discussion/ Questions
 - There was interest expressed in knowing more about the timely access to services (i.e. How soon are households being connected with after the form is submitted?) This request will be investigated further for the next CES Steering Committee meeting.
- c. Veteran Registry – Rebecca Ricketts, CES Manager, Office of Care Coordination
- The following information is reflective of May 2023 (June 1, 2022 – May 31, 2023):
 - There are 241 veterans experiencing homelessness.
 - 197 veterans have been housed year to date.
 - There was a spike in total active veterans in the project, and Rebecca worked with Veterans Affairs (VA) to capture veterans’ placements over the last month.
- d. Transitional Aged Youth Registry – Mayra Vargas, CES Staff Specialist, Office of Care Coordination
- As of July 1, 2023, the following information is reflective of the Transitional Aged Youth (TAY) registry:
 - 267 TAY households in CES
 - a. On the Queue: 142 (53%)
 - b. Not on the Queue: 79 (30%)
 - c. Enrolled in a Housing Project: 29 (11%)
 - d. Matched to a Housing Opportunity: 17(6%)
 - TAY have expressed the following interest in housing opportunities:
 - e. Rapid Rehousing: 81
 - f. Permanent Supportive Housing: 61
 - g. Housing Choice Voucher (HCV): 140
 - 62 TAY have been exited to permanent housing this year.
 - It was also noted that 99% of TAY on the Queue have expressed interest in the HCV program; 39 TAY have indicated that they would only accept an HCV match.
 - Due to the limited number of resources, and eligibility for these programs, case managers are being encouraged to have discussions about their housing interest.
- e. Virtual Front Door – Amy Arambulo, Vice President of Community Impact, 2-1-1 Orange County
- Most calls to 2-1-1 OC have been for Individual CES, and there has recently been an increase of TAY referrals to Access Points.
 - 190 new links to Family CES Access Points and 93 reconnections to Family CES Access Points and 24 connects to Veterans Access Points.
3. **CES Policies and Procedures Pre-liminary Impact Review** – Rebecca Ricketts, CES Manager, Office of Care Coordination
- a. Rebecca provided an overview of the latest CES Policies and Procedures that were approved last September.
 - b. The update was the removal of the shelter preference for those experiencing chronic homelessness.
 - c. The main concern was how this policy change may impact the flow out of shelters.
 - d. The Continuum of Care (CoC) Board asked to have a review of the impact after a year of implementation. Rebecca shared that participant housed from October 1, 2022 – July 1, 2023, showed that 70% were from shelters and 30% were unsheltered.
 - e. Discussion/ Questions

- It was suggested that shelter providers should also review the length of stay over the same reporting period and determine if there were any trends.
 - It was asked if there was an impact on referral times as well.
4. **Domestic Violence CES Policies and Procedures** – Rebecca Ricketts, CES Manager, Office of Care Coordination
- a. CES was awarded the CES Domestic Violence (DV) Bonus during the last NOFO Round, these funds will be used to formalize the implementation of CES DV Policies and Procedures.
 - b. A DV Policies and Procedures working group has been formed and have been meeting since mid-June. This working group consists of Victim Service Providers, CES Administrators, CES Access Points, and CoC Committee Members, including staff and community members with lived experience.
 - c. Homebase has been contracted to assist the working group to establish the policies with the goal to go to the CoC Board with these policies by November 2023.
 - d. The following timeline was shared:
 - July or August 2023: Lived Experience Feedback Sessions
 - September 2023: DV Policies and Procedures will be shared with the CES Steering Committee
 - September 2023: Community Partner Feedback Sessions
 - October 2023: DV Policies will be presented to the CoC Policies, Procedures and Standards Committee
 - November 2023: DV Policies will be presented to the CoC Board
 - e. If any CES Committee members have questions or items to be considered, please email the CES email, CoordinatedEntry@ocgov.com.

Next Meeting: Wednesday, September 06, 2023, from 2:00 p.m. – 3:00 p.m.