

ORANGE COUNTY
CONTINUUM OF CARE BOARD
SPECIAL MEETING
Monday, September 11, 2023
9:30 a.m. – 11:00 a.m.

Location:
County Administration South (CAS) Building
Conference Center
425 West Santa Ana Blvd. Room 104/106
Santa Ana, CA 92701-4599
[Click Here](#) for parking information.

AGENDA

Board Members

Nichole Gideon, Individual
Eric Richardson, Volunteers of America
Nishtha Mohendra, Families Forward
Judson Brown, City of Santa Ana
Maricela Rios-Faust, Human Options
Dr. Shauntina Sorrells, Orangewood Foundation
[Secretary]
Christina Weckerly Ramirez, Health Care Agency
Jason Phillips, Individual

Kelly Bruno-Nelson, CalOptima Health
Dawn Price, Friendship Shelter [Chair]
George Searcy, Jamboree Housing
Sandra Lozeau, City of Anaheim
Melanie McQueen, PATH
Robert “Santa Bob” Morse, Individual
Ami Rowland, Covenant House California
Becks Heyhoe, OC United Way [Vice Chair]
Tim Shaw, Individual

* In compliance with the Americans with Disabilities Act, and County Language Access Policy, those requiring accommodation and/or interpreter services for this meeting should notify the Office of Care Coordination 72 hours prior to the meeting at (714) 834-5000 or email CareCoordination@ocgov.com. Requests received less than 72 hours prior to the meeting will still receive every effort to reasonably fulfill within the time provided. *

Call to Order – Becks Heyhoe, Vice Chair

Board Member Roll Call – Dr. Shauntina Sorrells, Secretary

Public Comments: Members of the public may address the Continuum of Care (CoC) Board on items listed within this agenda or matters not appearing on the agenda so long as the subject matter is within the jurisdiction of the CoC Board. Members of the public may address the CoC Board with public comments on agenda items in the business calendar after the CoC Board member discussion. Comments will be limited to three minutes. If there are more than five public speakers, this time will be reduced to two minutes.

To address the CoC Board, members of the public are to complete a Request to Address the CoC Board form prior to the beginning of each agenda item and submit it to CoC Board staff. Staff will call your name in the order received.

Members of the public may also submit public comment by emailing CareCoordination@ocgov.com. All comments submitted via email at least 60 minutes before the start of the CoC Board meeting will be distributed to the CoC Board members for their consideration and all comments will be added to the administrative records of the meeting. Please include "CoC Board Meeting Comment" in the email subject line.

Board Member Comments: Members of the CoC Board may provide comments on matters not appearing on the agenda so long as the subject matter is within the jurisdiction of the CoC Board.

CONSENT CALENDAR

No Consent Calendar Items.

BUSINESS CALENDAR

1. **Homeless Management Information System (HMIS) Lead Agency Appointment** – Sarah Jones, CoC Manager, Office of Care Coordination; Susan B. Parks, President and CEO of Orange County United Way and Karen Williams, President and CEO of 2-1-1 Orange County
 - a. Update from Orange County United Way on the acquisition of 2-1-1 Orange County and plan to operate as the HMIS Lead Agency, upon approval from the CoC Board.
 - b. Appoint Orange County United Way as the HMIS Lead Agency for the Orange County CoC.

2. **FY2023 CoC Program Notice of Funding Opportunity (NOFO)** – Sarah Jones, CoC Manager, Office of Care Coordination
 - a. Approve the selection of proposals submitted in response to the FY2023 CoC Bonus, Domestic Violence (DV) Bonus and Reallocation Request for Proposals (RFP) as recommended by the two RFP Review Panels – one for CoC Bonus and Reallocation proposals and one for DV Bonus proposals – for inclusion in the FY2023 Orange County CoC Program NOFO Application.
 - i. Friendship Shelter, Inc’s. permanent supportive housing project proposal called Henderson House Permanent Supportive Housing Expansion in the amount of \$2,138,876 as part of the CoC Bonus.
 - ii. Families Forward’s rapid rehousing project proposal called Rapid Rehousing for Families in the amount of \$579,869 as part of the reallocation funding.
 - iii. Interval House’s joint transitional housing and permanent housing – rapid rehousing project proposal called Domestic Violence Transitional Housing – Rapid Rehousing Expansion Program in the amount of \$2,076,061 as part of the DV Bonus.
 - b. Approve the CoC Project Ranking and Tiering Policy as recommended by the CoC NOFO Ad Hoc.
 - c. Approve the CoC Project Priority Listing, including all renewal and new projects, to be included in the Orange County CoC’s FY 2023 CoC Program NOFO Application as recommended by the CoC NOFO Ad Hoc.

3. **CoC Board Meeting Code of Conduct Ad Hoc** – Sarah Jones, CoC Manager, Office of Care Coordination; Becks Heyhoe, Vice Chair and Dr. Shauntina Sorrells, Secretary
 - a. Establish an ad hoc to develop and recommend code of conduct for the Orange County CoC Board meetings, considering the Brown Act and other local policies.

4. **2023 CoC Nominating Committee** – Sarah Jones, CoC Manager, Office of Care Coordination; Becks Heyhoe, Vice Chair and Dr. Shauntina Sorrells, Secretary
 - a. Establish the 2023 CoC Nominating Committee to support Nomination and Election for the CoC Board, including the review of the CoC Board composition, qualifications and nomination and election process detailed within the CoC Board Governance Charter.

5. **Next Meeting:** Wednesday, September 27, 2023, from 2:00 p.m. – 4:00 p.m.

Date: September 11, 2023

Subject: Homeless Management Information System (HMIS) Lead Agency Appointment

Recommended Action:

- b. Appoint Orange County United Way as the HMIS Lead Agency for the Orange County Continuum of Care (CoC).

Background and Analysis:

The following is a summary timeline of the Homeless Management Information System (HMIS) work in Orange County:

- 2000 – The organization called OC Partnership provided technical assistance to agencies applying for U.S. Department of Housing and Urban Development (HUD) funding and provided local reporting.
- 2002 – OC Partnership applied for HMIS funding and was awarded the grant agreement.
- 2014 – People for Irvine Community Health dba 2-1-1 Orange County (211OC) merged with OC Partnership and was designated as the HMIS Lead by the CoC Board.
- 2014 to date – 211OC has served as the HMIS Lead.

On July 1, 2023, Orange County’s United Way dba Orange County United Way (United Way) acquired 211OC. 211OC will function as a department within United Way and continues to oversee Orange County CoC’s HMIS. The acquisition provides an overall benefit to 211OC by way of accessing United Way’s infrastructure, including expertise in finance, technology, operations, human resources, development, and other areas of support. Since United Way’s acquisition of 211OC on July 1, 2023, United Way has reported that the transition has been seamless and the HMIS team has continued normal operations. United Way will continue discussions with the HMIS team to identify needs and next steps to support the HMIS operations and expansion in the Orange County CoC.

United Way intends to build on the important work of 211OC and establish a path forward that will enhance and grow this essential service to the community. United Way is in process of identifying a new executive director for 211OC who will be responsible for overseeing the current HMIS staff and sustain the work that 211OC has been doing as HMIS lead. United Way intends to provide a robust HMIS to support the three-year mission and vision of the CoC Board.

United Way and 211OC have been in contact with HUD since May 2023 regarding the HMIS grant agreement transfer given the merger. HUD is in the process of transferring the FY2022 HUD CoC agreement, CA0575L9D022215: HMIS Consolidated Community Support NOFA 2022, over to United Way and expect this to be completed by the end of September 2023. On August 29, 2023, HUD provided guidance to United Way to apply for the HMIS grant during the FY2023 HUD CoC Program Notice of Funding Opportunity (NOFO), as such the Orange County CoC is being asked to take action to designate United Way as the HMIS Lead for the Orange County CoC. Allowing for United Way to submit an HMIS grant

renewal application will allow for the continued operations and support of HMIS and eliminate the need for future grant agreement transfers once the FY2023 CoC Program NOFO is awarded. The HMIS grant renewal application will remain the same in structure and scope as previous years. Additionally, United Way has committed to providing at least 25 percent in matching for the HMIS grant renewal application and is committed to investing resources to ensure that HMIS is stabilized and running smoothly.

Date: September 11, 2023

Subject: FY2023 Continuum of Care (CoC) Program Notice of Funding Opportunity (NOFO)

Recommended Actions:

- a. Approve the selection of proposals submitted in response to the FY2023 CoC Bonus, Domestic Violence (DV) Bonus and Reallocation Request for Proposals (RFP) as recommended by the two RFP Review Panels – one for CoC Bonus and Reallocation proposals and one for DV Bonus proposals – for inclusion in the FY2023 Orange County CoC Program NOFO Application.
 - i. Friendship Shelter, Inc’s. permanent supportive housing project proposal called Henderson House Permanent Supportive Housing Expansion in the amount of \$2,138,876 as part of the CoC Bonus.
 - ii. Families Forward’s rapid rehousing project proposal called Rapid Rehousing for Families in the amount of \$579,869 as part of the reallocation funding.
 - iii. Interval House’s joint transitional housing and permanent housing – rapid rehousing project proposal called Domestic Violence Transitional Housing – Rapid Rehousing Expansion Program in the amount of \$2,076,061 as part of the DV Bonus.
- b. Approve the CoC Project Ranking and Tiering Policy as recommended by the CoC NOFO Ad Hoc.
- c. Approve the CoC Project Priority Listing, including all renewal and new projects, to be included in the Orange County CoC’s FY 2023 CoC Program NOFO Application as recommended by the CoC NOFO Ad Hoc.

Background and Analysis

Selection of Proposals in Response to the CoC Bonus, DV Bonus and Reallocation RFP

The Orange County CoC is eligible to apply for an estimated amount of \$2,138,876 in CoC Bonus Funding and an estimated \$2,076,061 in DV Bonus funding. At the July 26, 2023, meeting, the CoC Board approved \$579,869 in funding to be reallocated to solicit new rapid rehousing and permanent supportive housing project proposals that serve families (households with at least one minor child and one adult). Additionally, the CoC Board was seeking new projects and/or expansion projects to increase the total funding amount and households to be served of a renewal project.

The CoC Bonus and Reallocation Proposal Projects must serve persons who qualify as homeless under paragraphs (1), (2), or (4) of 24 CFR 578.3. Additionally, new permanent supportive housing projects must be either designated as Dedicated PLUS project or Dedicated to Chronically Homeless Individuals and Families. Eligible project types under the CoC Bonus and Reallocation component of the Request for Proposals (RFP) include permanent supportive housing and rapid rehousing. The DV Bonus Projects must be dedicated to serve survivors of domestic violence, dating violence, sexual assault, or stalking that are defined as homeless, as defined in 24 CFR 578.3. Eligible project types include permanent supportive housing, rapid rehousing, and joint transitional housing and permanent housing – rapid rehousing.

During the July 26, 2023, meeting, the CoC Board approved the recommendation to establish two non-conflicted RFP Review Panel to evaluate proposals submitted in response to the FY 2023 Request for Proposals for Domestic Violence Bonus, Continuum of Care Bonus and Reallocation Projects. One RFP

Review Panel would review proposals to be funded through the CoC Bonus and Reallocation Funding and the second RFP Review Panel would review proposals to be funded through the DV Bonus funding. The Office of Care Coordination worked to identify panel members with knowledge and understanding of the CoC and the homeless service system to support with this review process by solicited interest from the CoC General membership and community partners.

The members of the CoC Bonus and Reallocation Review Panel reviewed the six applications independently based on the scoring criteria as outlined in the RFP and approved by the CoC Board. Members of the CoC Bonus and Reallocation Review Panel participated in a consensus meeting to discuss the proposals at length, provide feedback on areas for improvement and highlight the unique strengths of each proposal. The CoC Bonus and Reallocation Review Panel recommended Families Forward's rapid rehousing project proposal called Rapid Rehousing for Families in the amount of \$579,869 for the reallocation funding and Friendship Shelter's permanent supportive housing project proposal called Henderson House Permanent Supportive Housing Expansion in the amount of \$ 2,138,876 for the CoC Bonus funding for inclusion in the Orange County CoC Program NOFO Application.

The members of the DV Bonus Review Panel reviewed two proposals based on the scoring criteria as outlined in the RFP and approved by the CoC Board. Members of the DV Bonus Review Panel participated in a consensus meeting to discuss the proposals at length, provide feedback on areas for improvement and highlight the unique strengths of each proposal. The DV Bonus Review Panel recommended Interval House's joint transitional housing and permanent housing – rapid rehousing project proposal called Domestic Violence Transitional Housing – Rapid Rehousing Expansion Program in the amount of \$2,076,061 for the DV Bonus funding and inclusion in the Orange County CoC Program NOFO Application.

The Office of Care Coordination, as the Collaborative Applicant, will work with the agencies to update their proposal accordingly to ensure the most competitive project applications are included in the collaborative application to U.S. Department of Housing and Urban Development (HUD).

CoC Project Ranking and Tiering Policy

The CoC NOFO Ad Hoc and the Office of Care Coordination, as the CoC Collaborative Applicant, developed an updated FY2023 CoC Project Ranking and Tiering Policy. During the June 28, 2023, CoC Board Meeting, the Orange County CoC Board approved the Scoring and Rating Criteria for FY 2023 CoC Renewal Projects, including the project performance measures, thresholds and point allocations, as recommended by the CoC NOFO Ad Hoc.

Utilizing the CoC Board approved scoring rubrics for renewal and new project applications, the CoC NOFO Ad Hoc considered the following items in the ranking and tiering process:

- Rating and Ranking Criteria Score.
- Project Performance Score.
- Competitiveness of CoC Bonus Funding Application, Reallocation Funding Application and DV Bonus Funding Application.
- Consideration of subpopulations served.
- Strategy to maximize available funding in the CoC Bonus, Reallocation and DV Bonus opportunities.

The CoC NOFO Ad Hoc decided to rank and tier projects based on the overall renewal score from highest score to lowest score, except the Homeless Management Information System (HMIS) and Coordinated Entry System (CES) projects being included in Tier 1 due to the vital infrastructure provided to the Orange County CoC. For renewal projects that did not have relevant information for project performance and unspent funds, the total points possible were adjusted accordingly. The Collaborative Applicant prepopulated the scores from the Agency Administrative Review, Project Performance Measures, and

unspent funds. The remainder of the criteria, such as Project Effectiveness, CES Participation, Housing First and/or Low Barrier Implementation, and Equity, Access and Inclusion, was scored by the CoC NOFO Ad Hoc as part of the annual CoC grant application process.

Additionally, the CoC NOFO Ad Hoc determined that new project applications under the CoC Bonus, DV Bonus and Reallocation would be placed in Tier 2, as the projects would bring increased capacity to the CoC and would not jeopardize any established project by placing additional renewal project(s) in Tier 2. The CoC NOFO Ad Hoc also ranked the new project applications based on the overall score from highest score to lowest score, as well as considered the populations served. Within Tier 2, the CoC NOFO Ad Hoc ranked the project proposals in the following order: Families Forward's Rapid Rehousing for Families (Reallocation funding), Interval House's Domestic Violence Transitional Housing – Rapid Rehousing Expansion Program (DV Bonus funding), and then Friendship Shelter, Inc.'s Henderson House Permanent Supportive Housing Expansion (CoC Bonus funding).

The proposed policy supports the thoughtful evaluation of renewal and new project applications, as well as reflect the priorities and guidance as provided by the CoC Board and HUD.

[FY2023 CoC Program Priority Listing](#)

Utilizing the above described CoC Project Ranking and Tiering Policy, the CoC NOFO Ad Hoc and the Office of Care Coordination developed an updated FY2023 CoC Program NOFO Priority Listing.

Attachment A details the FY2023 CoC Program Priority Listing as recommended by the CoC NOFO Ad Hoc and details the ranking and tiering of renewal projects, CoC Bonus, Reallocation and DV Bonus projects for inclusion in the Orange County CoC Program NOFO Application. Approval of the recommended action will support the Orange County CoC in fulfilling the requirements of the FY2023 CoC Program NOFO.

Attachments

Attachment A – FY2023 CoC Program NOFO Priority Listing

Orange County Continuum of Care

FY2023 Continuum of Care Program Notice of Funding Opportunity Priority Listing

Total Annual Renewal Amount (ARA) : \$30,555,374

Tier 1 (93% of ARA): \$28,416,498

Tier 2 (7% of ARA + CoC Bonus + DV Bonus): \$6,353,813

CoC Bonus: \$2,138,876

Domestic Violence (DV) Bonus: \$2,076,061

CoC Planning: \$1,500,000

Project Ranking	Applicant Name	Project Name	Project Component	Total ARA	Score
1	Pathways of Hope	PSH for Families	PSH	\$346,067	94.9%
2	Anaheim Supportive Housing, Inc.	Tyrol Plaza Senior Apartments	PSH	\$231,212	94.8%
3	Mercy House Living Centers	OC PSH Collaboration Project II - Expansion	PSH	\$2,298,858	94.6%
4	Orange County Housing Authority	#1 Consolidated Continuum of Care TRA 2023 Renewal Project	PSH	\$4,472,267	94.6%
5	Serving People in Need	CoC Rapid Re-Housing 2023	RRH	\$629,234	93.9%
6	Orange County Housing Authority	Jackson Aisle Continuum of Care TRA 2023 Renewal Project	PSH	\$389,050	93.5%
7	Interval House	Rapid Rehousing Program	RRH	\$234,783	93.3%
8	Interval House	Domestic Violence Transitional Housing- Rapid Rehousing Program	Joint TH-RRH	\$946,775	93.1%
9	Friendship Shelter, Inc.	Friendship Shelter Rapid Re-Housing	RRH	\$362,421	93.1%
10	Friendship Shelter, Inc.	Henderson House Permanent Supportive Housing	PSH	\$632,877	93.0%
11	Illumination Foundation	Stanton Multi-Service Center	PSH	\$472,533	90.4%
12	Orange County Housing Authority	#3 Consolidated Continuum of Care TRA 2023 Renewal Project	PSH	\$2,957,977	88.2%
13	Illumination Foundation	Street2Home OC Expansion	PSH	\$1,956,881	88.0%
14	Mercy House Living Centers	OC PSH Collaboration Project	PSH	\$3,641,354	87.8%
15	Orange County Housing Authority	#2 Consolidated Continuum of Care TRA 2023 Renewal Project	PSH	\$1,938,248	85.8%
16	Orange County Housing Authority	#4 Consolidated Continuum of Care TRA 2023 Renewal Project	PSH	\$2,304,462	85.4%
17	Mercy House Living Centers	Aqua PSH	PSH	\$295,784	82.6%
18	Mercy House Living Centers	Mills End and PSH Leasing Consolidation	PSH	\$574,790	81.4%
19	American Family Housing	Permanent Housing 2 FY2023	PSH	\$593,107	81.2%
20	Mercy House Living Centers	Mercy House - CoC Leasing - Renewal	PSH	\$539,006	77.4%
21	American Family Housing	Permanent Housing Collaborative FY2023	PSH	\$384,629	75.8%
22	County of Orange	Coordinated Entry System SSO Grant 2023	SSO-CES	\$1,481,239	
23	People for Irvine Community Health (211OC)*	HMIS Consolidated Community Support NOFO 2023	HMIS	\$650,575	
24	Human Options	DV Bonus Project	Joint TH-RRH	\$82,369	69.6%
			Tier 1 Total	\$28,416,498	
24	Human Options	DV Bonus Project	Joint TH-RRH	\$1,559,007	69.6%
25	Families Forward	Rapid Rehousing for Families (Reallocation)	RRH	\$579,869	88.6%
26	Interval House	Domestic Violence Transitional Housing- Rapid Rehousing Program (DV Bonus)	Joint TH-RRH	\$2,076,061	98.2%
27	Friendship Shelter, Inc.	Henderson House Permanent Supportive Housing Expansion (CoC Bonus)	PSH	\$2,138,876	87.1%
			Tier 2 Total	\$6,353,813	
				\$34,770,311	

* Pending potential HMIS Lead name change