



**Policies, Procedures and Standards
Committee Meeting
October 10, 2023**

Welcome and Introductions

Becks Heyhoe

Policies, Procedures and Standards (PPS)

Committee Chair

Public Comments

Business Calendar

**Coordinated Entry System (CES) Policies and
Procedures Recommended Changes**

Sarah Jones, Continuum of Care (CoC) Manager,
Office of Care Coordination

Business Calendar – Item #1

CES Policies and Procedures Recommended Changes

Background and Overview

- In **July 2021**, CES partnered with victim service providers in Orange County to facilitate referrals for survivors to the Emergency Housing Voucher program.
- In **September 2022**, the CoC Board approved the Office of Care Coordination, as the CES Lead, to apply for a Domestic Violence (DV) Bonus Project through the FY2022 CoC Program Notice of Funding Opportunity (NOFO) to develop a robust component of CES for survivors.
- In **March 2023**, the CoC Program Awards announced the successful application for the expansion and award of funds for CES for Survivors beginning **July 1, 2023**.
- From **May to August 2023**, Homebase, a national technical assistance provider in the field of housing and homelessness, worked with a DV Survivor Stakeholder ad hoc and facilitated listening sessions with survivors to draft CES policies and procedures for survivors.

Business Calendar – Item #1

CES Policies and Procedures Recommended Changes

Background and Overview

- The public feedback period for the revised draft of the CES Policies and Procedures occurred from **September 12 through September 27, 2023**. Public feedback was received during public listening session and in writing.
 - ❖ During the public feedback period, the Office of Care Coordination hosted two public listening sessions via Microsoft Teams on Wednesday, **September 13, 2023**, in the evening, and Monday, **September 18, 2023**, during business hours.

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CES Policies and Procedures Recommended Changes Timeline

Date	Activity
June 16, 2023	Phase 1: Survivor Stakeholder Ad Hoc Meeting #1
June 23, 2023	Phase 1: Survivor Stakeholder Ad Hoc Meeting #2
June 30, 2023	Phase 1: Survivor Stakeholder Ad Hoc Meeting #3
July 5, 2023	CES Steering Committee Meeting (roll-out)
July 7, 2023	Phase 2: Survivor Stakeholder Ad Hoc Meeting #1
July 21, 2023	Phase 2: Survivor Stakeholder Ad Hoc Meeting #2
July 28, 2023	Phase 2: Survivor Stakeholder Ad Hoc Meeting #3
August 4, 2023	Phase 2: Survivor Stakeholder Ad Hoc Meeting #4
August 11, 2023	Phase 2: Survivor Stakeholder Ad Hoc Meeting #5
August 17, 2023	Lived Experience Feedback Session #1
August 22, 2023	Lived Experience Feedback Session #2
August 25, 2023	Phase 2: Survivor Stakeholder Ad Hoc Meeting #6
September 6, 2023	CES Steering Committee Meeting (policy recommendation)
September 13, 2023	Public Feedback Period Begins
September 13, 2023	Public Listening Session #1
September 18, 2023	Public Listening Session #2
September 27, 2023	Public Feedback Period Ends
October 10, 2023	CoC Policies, Procedures and Standards Committee Meeting
October 25, 2023	CoC Board Meeting

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CES Policies and Procedures Recommended Changes

Survivor Feedback Received

- The key findings and recommendations received from survivors during listening sessions facilitated by Homebase are listed below.
 1. The system is not responsive to the urgency of the survivor's situation.
 2. Staff at homeless service provider agencies (meaning, excluding victim service provider agencies) did not treat survivors with sensitivity.
 3. Victim service providers delivered quick, empathetic care and services.
 4. Survivors should be connected with a victim service provider as quickly as possible.
 5. More training is needed for staff, system leaders, funders, and law enforcement on trauma-informed care, cultural humility, motivational interviewing, and empathy when dealing with survivors.

Recommended Changes

- Incorporate CES for Survivors into the CES Policies and Procedures, including the key components of CES: access, assessment, prioritization and referral.

Business Calendar – Item #1

CES Policies and Procedures Recommended Changes

Additional Recommended Changes

- Assessment Updates
 - ❖ Adopt the use of the following CES assessments (see Attachment D): Pre-Assessment Screening, Shelter Assessment, Housing Assessment, Survivor Assessment, Stepping Up Assessment, Moving On Assessment and Prevention Assessment.
- Establish a Disaster Prioritization Policy
 - ❖ Add a policy for prioritizing resources in the event of a local, state or national disaster.
- Adopt Clarifying Language
 - ❖ Clarify language related to expanding resources available through CES, definitions and regulations, roles and responsibilities, the use of case conferencing, and exits from CES.

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Recommended Action

- a. Approve the recommended changes to the CES Policies and Procedures, including CES for Survivors, assessment updates, a disaster prioritization policy and clarifying language, for review and approval by the Orange County CoC Board.

Continuum of Care Updates

Sarah Jones, CoC Manager,
Office of Care Coordination

Business Calendar – Item #2

FY 2023 CoC Notice of Funding Opportunity (NOFO)

NOFO Release: The U.S. Department of Housing and Urban Development (HUD) released the CoC NOFO Competition on Wednesday, July 5, 2023.

Funding Available Nationwide:

- CoC Program – \$2,662,000,000
- Domestic Violence (DV) Bonus – \$52,000,000
- Youth Homelessness Demonstration Program (YHDP) – \$80,000,000
- A portion of funds will be available for CoC Renewal Projects and CoC Bonus Projects.

Funding Available to the Orange County CoC (CA-602):

- Estimated Annual Renewal Demand (ARD) – \$30,555,374
- CoC Bonus – \$2,138,876
- DV Bonus – \$2,076,061
- CoC Planning – \$1,500,000

Application Due Date: September 28, 2023, at 5:00 p.m. (EST)

Business Calendar – Item #2

CoC Consolidated Application and Priority Listing

- On Wednesday, September 27, 2023, the Office of Care Coordination posted a final version of the Consolidated Application and Project Priority Listing E-Snaps document on the FY 2023 CoC Program NOFO webpage:
 - ❖ [FY 2023 Orange County CoC Consolidated Application](#) (final application)
 - ❖ [FY 2023 Orange County CoC Project Priority Listing: E-Snaps Document](#) (final application)
- On Wednesday, September 27, 2023, the Orange County CoC submitted the final FY 2022 Orange County CoC Consolidated Application and Project Priority Listing to HUD.

Business Calendar – Item #2

Youth Homelessness Demonstration Program (YHDP) Funding

- On September 20, 2023, HUD announced the award of \$60 million to 16 communities under the Youth Homelessness Demonstration Program (YHDP).
- This funding will help the awarded communities in the development and implementation of a coordinated community approach to preventing and ending youth homelessness through a wide range of housing programs including rapid rehousing, permanent supportive housing, transitional housing, and host homes.
- Though the Orange County CoC was not awarded YHDP funding, the CoC plans to continue applying for future opportunities to serve more youth experiencing homelessness.

Business Calendar – Item #2

FY 2024 HMIS Data Standards Updates

- HUD has released updates to the [Fiscal Year \(FY\) 2024 Homeless Management Information System \(HMIS\) Data Standards](#), which includes the updates to the Coordinated Entry System data collection requirements announced on [July 10, 2023](#).
- The FY 2024 HMIS Data Standards provide the requirements for the programming and use of all HMIS and comparable database systems and went into effect **October 1, 2023**.
- HUD and their partners received feedback and insight from people with lived experience of homelessness who helped make important updates to the HMIS data standards. Among those changes are updates to how race, ethnicity, and gender data will be collected.
- The FY 2024 HMIS Data Standards resources to help CoCs, HMIS Leads, HMIS Vendors, and HMIS End Users to effectively implement these changes are now available on the [HUD Exchange](#).

Business Calendar – Item #2

National Standards for the Physical Inspection of Real Estate (NSPIRE) Updates

- On May 10, 2023, HUD published updates to the standards that it will use to assess whether housing meets minimum quality standards and may be assisted with HUD funds. These standards are known as the National Standards for the Physical Inspection of Real Estate (NSPIRE).
- On September 18, 2023, HUD published Federal Register Notice: Economic Growth Regulatory Relief and Consumer Protection Act: Implementation of National Standards for the Physical Inspection of Real Estate (NSPIRE); Extension of Compliance Date.
- **This notice extends the compliance date for HUD's NSPIRE final rule** for Community Planning and Development (CPD) programs, HOME Investment Partnerships Program (HOME), Housing Trust Fund (HTF), Housing Opportunities for Persons With AIDS (HOPWA), Emergency Solution Grants (ESG) and CoC programs **until October 1, 2024.**
- HUD is allowing jurisdictions, participants, and grantees additional time to incorporate HUD's NSPIRE standards specific to their own programs and the flexibility to transition to NSPIRE under their own timelines.

Next Meeting:

November 14, 2023, 3:30 p.m. – 5:00 p.m.

