

ORANGE COUNTY
CONTINUUM OF CARE BOARD
Wednesday, February 28, 2024
2:00 p.m. – 5:00 p.m.

Location:
County Administration South (CAS) Building
Conference Center
425 West Santa Ana Blvd. Room 104/106
Santa Ana, CA 92701-4599
[Click Here](#) for parking information.

AGENDA

Board Members

Judson Brown, City of Santa Ana
LaVal Brewer, South County Outreach
Kelly Bruno-Nelson, CalOptima Health
Andrew Crowe, Scholarship Prep
Nichole Gideon, Individual [Secretary]
Becks Heyhoe, OC United Way
Sandra Lozeau, City of Anaheim
Frank Luna, Individual
Melanie McQueen, PATH
Nishtha Mohendra, Families Forward

Robert “Santa Bob” Morse, Individual
Talesha Payne, Jamboree Housing
Jason Phillips, Individual
Dawn Price, Friendship Shelter
Maricela Rios-Faust, Human Options
Ami Rowland, Covenant House California
George Searcy, City of Irvine
Dr. Shauntina Sorrells, Individual [Vice Chair]
Tim Shaw, Individual [Chair]
Christina Weckerly Ramirez, Health Care Agency

* In compliance with the Americans with Disabilities Act, and County Language Access Policy, those requiring accommodation and/or interpreter services for this meeting should notify the Office of Care Coordination 72 hours prior to the meeting at (714) 834-5000 or email CareCoordination@ocgov.com. Requests received less than 72 hours prior to the meeting will still receive every effort to reasonably fulfill within the time provided. *

Supporting documentation is available for review by the public at least 72 hours prior to regular meetings and at least 24 hours prior to special meetings of the CoC Board. Those wishing to review supporting documentation can visit the CoC Webpage [here](#) or the lobby of the CAS Building, located 601 N. Ross Street., Santa Ana, CA 92701-4599, and request a copy of the meeting materials from the Office of Care Coordination during normal business hours of 8:00 a.m. – 5:00 p.m. Monday through Friday (excluding holidays).

Call to Order – Tim Shaw, Chair

Board Member Roll Call – Nichole Gideon, Secretary

Public Comments: Members of the public may address the Continuum of Care (CoC) Board on items listed within this agenda or matters not appearing on the agenda so long as the subject matter is within the

jurisdiction of the CoC Board. Members of the public may address the CoC Board with public comments on agenda items in the business calendar after the agenda item presentation. Comments will be limited to three minutes. If there are more than five public speakers, this time will be reduced to two minutes.

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Board Member Comments: Members of the CoC Board may provide comments on matters not appearing on the agenda so long as the subject matter is within the jurisdiction of the CoC Board.

CONSENT CALENDAR

All matters are approved by one motion unless pulled by a Board Member for discussion or separate action. The CoC Board requests that only pertinent information be discussed during this time.

1. Approve CoC Board Meeting Minutes from January 17, 2024

BUSINESS CALENDAR

- 1. Policies, Procedures and Standards (PPS) Committee Recommendations** – Sarah Jones, CoC Manager, Office of Care Coordination
 - a. Approve recommended changes to the PPS Committee Charter, especially Section 5 detailing Chair and Vice Chair and Section 6 detailing Membership, as recommended by the PPS Committee.
 - b. Appoint a CoC Board member to Chair the PPS Committee.
- 2. Homeless Housing, Assistance and Prevention Program (HHAP)** – Sarah Jones, CoC Manager, and Zulima Lundy, Director of Operations, Office of Care Coordination
 - a. Update on HHAP Program Rounds 1 – 4 funding allocations
 - b. HHAP Round 5 Presentation and Community Engagement.
- 3. Fiscal Year (FY) 2023 System Performance Measures Report** – Erin DeRycke, Director, Data Analytics, 2-1-1 Orange County, Orange County United Way
 - a. Review the FY2023 System Performance Measures Report as submitted to the U.S. Department of Housing and Urban Development (HUD).
- 4. Orange County Homelessness Updates** – Zulima Lundy, Director of Operations and Felicia Boehringer, CoC Administrator, Office of Care Coordination
 - a. System of Care
 - b. Continuum of Care
- 5. Outputs Aren't Impact: How UCI's School of Social Ecology is Helping OC Institutions Make a Difference** – Jon Gould, Dean of the School of Social Ecology, University of California, Irvine
- 6. Next Meeting:** Wednesday, March 27, 2024, from 2:00 p.m. – 5:00 p.m.

ORANGE COUNTY
CONTINUUM OF CARE BOARD
Wednesday, January 17, 2024
2:00 p.m. – 5:00 p.m.

Location:
County Administration South (CAS) Building
Conference Center
425 West Santa Ana Blvd. Room 104/106
Santa Ana, CA 92701-4599
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MINUTES

Board Members

James Bacon, Lutheran Social Services
Judson Brown, City of Santa Ana
LaVal Brewer, South County Outreach
Kelly Bruno-Nelson, CalOptima Health
Andrew Crowe, Scholarship Prep
Nichole Gideon, Individual
Becks Heyhoe, OC United Way [Vice Chair]
Sandra Lozeau, City of Anaheim
Frank Luna, Individual
Melanie McQueen, PATH
Nishtha Mohendra, Families Forward

Robert “Santa Bob” Morse, Individual
Talesha Payne, Jamboree Housing
Jason Phillips, Individual
Dawn Price, Friendship Shelter [Chair]
Maricela Rios-Faust, Human Options
Ami Rowland, Covenant House California
George Searcy, City of Irvine
Dr. Shauntina Sorrells, Individual [Secretary]
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Call to Order – Dawn Price, Chair

Chair Dawn Price called the meeting to order at 2:05 p.m.

Board Member Roll Call – Dr. Shauntina Sorrells, Secretary

Present: James Bacon, Judson Brown, LaVal Brewer, Kelly Bruno-Nelson, Andrew Crowe, Nichole Gideon, Becks Heyhoe, Sandra Lozeau, Frank Luna, Melanie McQueen, Nishtha Mohendra, Talesha Payne, Jason Phillips, Dawn Price, Maricela Rios-Faust, Ami Rowland, George Searcy, Dr. Shauntina Sorrells, and Christina Weckerly Ramirez.

Absent Excused: Robert “Santa Bob” Morse and Tim Shaw.

Melanie McQueen and Talesha Payne arrived during Board Member comments. Christina Weckerly Ramirez left during Agenda Item 5 and did not vote.

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- Melinda from Anaheim addressed how the homeless population is being treated in jails. Melinda shared research findings which have shown that the homeless population are abused and there is a discrepancy on how they are treated in hospitals.

Board Member Comments: Members of the CoC Board may provide comments on matters not appearing on the agenda so long as the subject matter is within the jurisdiction of the CoC Board.

- Chair Dawn Price explained that the CoC Board has looked to add more voices and diversity and has created an unmanageable role for the Vice Chair on the CoC Board with the delegation of Chairing the Policies, Procedures and Standards (PPS) Committee. Chair Dawn Price requested a PPS Committee charter change to remove the Vice Chair as the committee chair, expand the membership of the PPS Committee so that it is not exclusive to committee chairs and to also allow opportunities to other members of the CoC Board to participate. Chair Dawn Price agreed with Jason Phillips’ suggestion to celebrate successes of the CoC and encouraged that the suggestion be considered by the next group of CoC Board leaders.
- Jason Phillips read the names of the who have died without a fixed abode in November 2023 and December 2023. Jason Phillips suggested celebrating little successes and accomplishments, such as movements made on the CoC Board or information related to Homeless Management Information System (HMIS).
- Vice Chair Becks Heyhoe expressed gratitude regarding the third annual State of Homelessness Address hosted by United to End Homelessness, which included special remarks from Supervisor Don Wagner, Chair of the Commission to End Homelessness; Supervisor Katrina Foley, Chair of the Orange County Housing Finance Trust; Dawn Price, Chair of the CoC Board; Nichole Gideon, Chair of the Lived Experience Advisory Committee; and Doug Becht, Director of the Office of Care Coordination. The State of Homelessness Address was recorded and can be found at the United To End Homelessness YouTube page.

- James Bacon shared that when they applied for the CoC Board, they also applied for a position with the Office of Care Coordination and was hired. As such they explained that they will be stepping down from the CoC Board before the next meeting. James Bacon shared appreciation for putting trust in them to serve on the CoC Board.

CONSENT CALENDAR

All matters are approved by one motion unless pulled by a Board Member for discussion or separate action. The CoC Board requests that only pertinent information be discussed during this time.

- 1. Approve CoC Board Meeting Minutes from December 20, 2023**
- 2. Agencies and Jurisdictions Approved for HMIS Access**
 - a. Receive and file list of agencies and jurisdictions approved for HMIS access from October 21, 2023, through January 12, 2024.

Becks Heyhoe motioned to approve item 1 on the Consent Calendar. Maricela Rios-Faust seconded the motion. Judson Brown, Kelly Bruno-Nelson, Becks Heyhoe, Sandra Lozeau, Melanie McQueen, Jason Phillips, Dawn Price, Maricela Rios-Faust, Ami Rowland, George Searcy, Dr. Shauntina Sorrells, and Christina Weckerly Ramirez voted yes. James Bacon, Frank Luna, Andrew Crowe, Talesha Payne, Nishtha Mohendra, LaVal Brewer, and Nichole Gideon abstained. Motion passed.

Maricela Rios-Faust motioned to approve item 2 on the Consent Calendar. Nishtha Mohendra seconded the motion. The motion passed with unanimous consent.

BUSINESS CALENDAR

1. 2024 CoC Board Appointments – Sarah Jones, CoC Manager, Office of Care Coordination

The Orange County CoC Board and its committees are chaired by members of the CoC Board to ensure the sustained vision and support of CoC Board initiatives. Sarah Jones provided an overview of the available CoC Board Officer positions and representatives, as well as a roles and responsibilities. Chair Dawn Price provided an overview of the election process rules to elect CoC Board Officers and representatives for the upcoming term.

Recommended Action a: Election Elect CoC Board Officers for the upcoming term:

- i. Dr. Shauntina Sorrells motioned to nominate Tim Shaw to the position of CoC Board Chair. Maricela Rios-Faust seconded the motion. Tim Shaw accepted nominations via email in advance of the CoC Board meeting.
- ii. George Searcy motioned to nominate Nichole Gideon to the position of CoC Board Secretary. Nishtha Mohendra seconded the motion. Nichole Gideon accepted the nomination.
- iii. Becks Heyhoe motioned to appoint Dr. Shauntina Sorrells to the position of CoC Board Vice Chair. Christina Weckerly Ramirez seconded the motion. Dr. Shauntina Sorrells accepted the nomination.

Upon further discussion, Sandra Lozeau motion to rescind the three previous motions that constitute Recommended Action a.i, a.ii, and a.ii, and introduced a new motion. The makers of the previous motions, Dr. Shauntina Sorrells, George Searcy, and Becks Heyhoe were in agreement to rescind the three previous motions. Becks Heyhoe seconded the Substitute Motion a.

Substitute Motion a: Appoint the following slate of candidates; Tim Shaw to the position of CoC Board Chair, Nichole Gideon to the position of CoC Board Secretary, Dr. Shauntina Sorrells to the position of CoC Board Vice Chair.

Motion passed unanimously.

Recommended Action b: Appoint CoC Committee Chairs to fill current vacancies:

- i. Reappoint Nishtha Mohendra to Chair the Service Provider Forum.
- ii. Dr. Shauntina Sorrells motioned to appoint Ami Rowland to the position of the Transitional Aged Youth (TAY) Collaborative Committee Chair. Nichole Gideon seconded the motion. Ami Rowland accepted the nomination.
- iii. Maricela Rios-Faust motioned to appoint Becks Heyhoe to the position of the Veterans Committee Chair. Dr. Shauntina Sorrells seconded the motion. Becks Heyhoe accepted the nomination.
- iv. Andrew Crowe self-appointed to the position of the Coordinated Entry System (CES) Steering Committee Chair. Dr. Shauntina Sorrells seconded the motion.

Upon further discussion, Chair Dawn Price motioned to rescind the three previous motions that constitute Recommended Action b.i, b.ii, and b.ii, and introduced a Substitute Motion b. The makers of the previous motions, Dr. Shauntina Sorrells, Maricela Rios-Faust, and Andrew Crowe were in agreement to rescind the three previous motions. Sandra Lozeau seconded the Substitute Motion b.

Substitute Motion b: Appoint the following slate of candidates; Nishtha Mohendra to the position of Service Provider Forum Chair, Dr. Shauntina Sorrells to the position of the Policies, Procedures and Standards (PPS) Committee Chair, Ami Rowland to the position of the TAY Collaborative Committee Chair, Becks Heyhoe to the position of the Veterans Committee Chair, and Andrew Crowe to the position of CES Steering Committee Chair.

Motion passed unanimously.

2. OC Health Care Agency Behavioral Health Bridge Housing (BHBH) Presentation – Annette Mugrditchian, Director of Operations and Anthony Padilla, Planning and Grants Manager, Behavioral Health Services, OC Health Care Agency

Annette Mugrditchian provided background on BHBH which was signed into law in September 2022. The State of California Department of Health Care Services (DHCS) will provide a total of \$1.5 billion in funding to County Behavioral Health (BH) Departments and Tribal Entities to operate bridge housing settings to address the immediate and sustainable housing needs of people experiencing homelessness with a serious mental illness (SMI) and/or substance use disorder (SUD) as outlined in Welfare & Institutions Code for County BH Departments. Anthony Padilla provided an overview of the eligible uses of BHBH Program funds.

Public Comment:

- Paul Hyek stated that methadone clinics open at 4:30 a.m. but most shelters have policies that impact access. Paul Hyek highlighted the need to ensure that participants have access to methadone clinics. Paul Hyek also shared that the Mental Health Association (MHA) has a club house in Santa Ana and that there will be a public meeting on January 29, 2024, at the Costa Mesa Senior Center.

CoC Board Member Comments:

- Sandra Lozeau inquired for a breakdown of the 122 bridge housing beds by provider. Sandra Lozeau asked if the 122 bridge housing beds included medication-assisted treatment (MAT) beds.
- Kelly Bruno-Nelson inquired on the breakdown of categories of the BHBH beds.
- Chair Dawn Price stated that as a BHBH provider, Friendship Shelter is trying to mirror Project Toolbelt and is trying to work with people experiencing homelessness and staying in motel rooms with the goal to transition into permanent housing.
- Andrew Crowe inquired on the amount of funding received and asked if it can be inferred that BHBH Round 1 was spent providing 122 beds.

3. HMIS Lead Update – Elizabeth Andrade, Executive Director and Erin DeRycke, Director of Data Analytics, 2-1-1 Orange County, Orange County United Way

Elizabeth Andrade provided an overview on Orange County United Way’s (OCUW) acquisition People for Irvine Community Health dba 2-1-1 Orange County (211OC) that occurred July 1, 2023, and information on the partnership as the HMIS Administrative Agency and CES Virtual Front Door. Erin DeRycke shared information on the HMIS team achievements.

CoC Board Member Comments:

- Nishtha Mohendra inquired on the Data and Performance Committee and asked if updates can be provided to the CoC Board and included on future agendas.
- Sandra Lozeau suggested that in the next meeting, it would be great to hear thinking moments regarding HMIS as to what is or what is not working.
- LaVal Brewer inquired if there were any conversations about plugins and about being able to share information more readily.
- Chair Dawn Price suggested an update from HMIS on the number of people housed since last meeting, as well as shelter placements, because it would be a great metric to bring forward every month.

4. Homeless Housing, Assistance and Prevention (HHAP) Program Updates and Recommendations – Sarah Jones, CoC Manager, Office of Care Coordination

The HHAP Program is a grant administered by the State’s Business, Consumer Services and Housing Agency (BCSH) through the California Interagency Council on Homelessness (Cal ICH). The HHAP Program provides local jurisdictions with funds to support regional coordination to expand or develop local capacity to address their immediate homelessness challenges as well as prevent and end homelessness in communities. The Office of Care Coordination as the Administrative Entity for the Orange County CoC and the County of Orange (County) will complete the HHAP Round 5 grant application will work alongside the cities of Anaheim, Irvine, and Santa Ana.

On October 25, 2023, the Orange County CoC Board approved funding to designated service providers for the ongoing provision of Emergency Shelter Operations and Services. The Office of Care Coordination learned that Shelter Providers of Orange County, Inc., dba HomeAid Orange County who is the owner of the HomeAid Family CareCenter will be issuing a Request for Proposals (RFP) to identify an operator for the HomeAid Family CareCenter. As such, a previously approved recommendation to provide \$250,000 in HHAP-CoC Round 3 and State ESG to Mercy House for Emergency Shelter Operations and Services for Families which would fund the operations of the HomeAid Family CareCenter no longer feels appropriate as it is unknown whether Mercy House will continue to be the operator following the RFP. As such, the Office of Care Coordination presented Recommended Action b to the CoC Board.

To support the ongoing expansion and need for increased capacity to operate CES for Individuals, the Office of Care Coordination is recommending the CoC Board approve utilization of HHAP Round 1, 3 and/or 4 CoC funding needed for CES for FY 2024-25, as detailed in Recommended Action c.

Public Comments:

- Paul Hyek suggested to gather a volunteer team to receive feedback on how people are treated in shelter, as well as advocated a “walk in, walk out” policy in shelters. Paul Hyek also suggested that shelters should be provide transportation to shelter participations. Regarding Family Care Center, Paul Hyek stated that funding should be provided, and opportunities should be provided for shelter participants to work in the shelter and provide daycare services.
- David Vargas with the Ohlone Tribe Of Carmel First Settlers shared their funding availability from tribal set aside and inquired as to how they can help. David Vargas stated that they are available to discuss after the meeting.

Recommended Action b: Approve Shelter Providers of Orange County, Inc. dba HomeAid Orange County for Emergency Shelter Operations and Services for Families for the term of July 1, 2024, to June 30, 2025, for an

amount not to exceed \$250,000 to be funded by HHAP-CoC Round 3 and State of California Emergency Solutions Grant (State ESG).

Recommended Action c: Approve Friendship Shelter, Inc. as the CES for Individuals Administrator to support with ongoing operations for the term July 1, 2024, through June 30, 2025, for an amount not to exceed \$63,000 to be funded through HHAP Round 1, 3 and/or 4 funding allocated to the Orange County CoC.

George Searcy motioned to approve the recommended actions b and c. Maricela-Rios Faust seconded the motion. James Bacon, Judson Brown, LaVal Brewer, Kelly Bruno-Nelson, Andrew Crowe, Nichole Gideon, Becks Heyhoe, Sandra Lozeau, Frank Luna, Melanie McQueen, Nishtha Mohendra, Talesha Payne, Jason Phillips, Maricela Rios-Faust, Ami Rowland, George Searcy, Dr. Shauntina Sorrells, and Christina Weckerly Ramirez voted yes. Dawn Price recused herself during discussion and abstained from voting. The motion passed.

CoC Board Member Comments:

- Judson Brown asked if the HHAP 5 application will come to the CoC Board for approval and inquired as to why HomeAid Orange County will release a request for proposals (RFP) for the HomeAid Family CareCenter. Judson Brown also stated that it is important to have the discussion for increased funding for the HomeAid Family CareCenter as there have been previous public comments about the funding issue. Judson Brown suggested that with the HHAP Round 5 application and funds be used to solve the funding issues for the HomeAid Family CareCenter.
- Sandra Lozeau inquired on the funding breakdown for Recommended Action C g and suggested that for the HomeAid Family CareCenter funding should be maximized.
- Talesha Payne commented on the funding amount and the increase of families experiencing homelessness and inquired on further information on the funding.
- Andrew Crowe inquired on the funding amounts for the previous HHAP rounds and the term limits of the usage of HHAP funds.
- James Bacon inquired as to how many families the HomeAid Family CareCenter would serve and if the referrals would go through the Family CES.
- Nishtha Mohendra asked what the capacity was to reallocation additional funding to the HomeAid Family CareCenter and whether the funding amount can be increased as the program would ramp down in June for construction. Nishtha Mohendra inquired on the game plan of funding allocations for future HHAP rounds.
- Vice Chair Becks Heyhoe stated that when the team is looking at the funding for the HomeAid Family CareCenter emergency shelter, that the same process and potential funding should be considered for Transitional Age Youth (TAY) shelter programs.

5. Youth Homelessness System Improvement (YHSI) Notice of Funding Opportunity (NOFO) Update and Recommendation – Sarah Jones, CoC Manager, Office of Care Coordination and Becks Heyhoe, CoC Board Vice Chair and Executive Director of United to End Homelessness, Orange County United Way

The U.S. Department of Housing and Urban Development (HUD) is making approximately \$50 million in funding available through the YHSI NOFO. Funding will be utilized to support communities in improving an existing response system for youth homelessness or establishing and implementing a new youth homelessness response system. The YHSI application is for a 30-month grant term and the application is due on February 15, 2024.

Recommended Action: Approve the Office of Care Coordination, as the Collaborative Applicant for the Orange County CoC, to apply for the YHSI NOFO with Orange County's United Way dba Orange County United Way as a subrecipient.

Dr. Shauntina Sorrells motioned to approve the recommended action. Ami Rowlands seconded the motion. Upon further discussion, an amended recommended action was introduced by George Searcy. Dr. Shauntina Sorrells accepted to rescind her initial motion.

Amended Recommended Action: Approve OCUW to apply for the YHSI NOFO with the County (Office of Care Coordination) as a subrecipient.

George Searcy motioned to approve the amended recommended action. Nichole Gideon seconded the motion. James Bacon, Judson Brown, LaVal Brewer, Kelly Bruno-Nelson, Andrew Crowe, Nichole Gideon, Sandra Lozeau, Frank Luna, Melanie McQueen, Nishtha Mohendra, Talesha Payne, Jason Phillips, Dawn Price, Maricela Rios-Faust, Ami Rowland, George Searcy, and Dr. Shauntina Sorrells voted yes. Becks Heyhoe abstained. The motion passed.

CoC Board Member Comments:

- Chair Dawn Price stated that there is some belief that it may be advantageous for OCUW to be the YHSI applicant which would require the CoC Board to make a deviation from the Governance Charter.
- Secretary Dr. Shauntina Sorrells shared difficulties when applying for the Youth Homelessness Demonstration Program (YHDP) last year and expressed concerns regarding the application. . Secretary Dr. Shauntina Sorrells stated that by having OCUW write the YHSI application as the applicant, it allows for an innovative approach.
- George Searcy requested clarification on the recommendation of having OCUW apply for YHSI with the County as the subrecipient and inquired as to whether OCUW and the County had a conversation. George Searcy stated that of all the entities that can be the YHSI applicant, OCUW is a trusted partner in the unique category.
- Nishtha Mohendra inquired as to how the switch in subrecipient would impact other providers to apply for the funds and asked how funding would move through the CoC.
- Maricela Rios-Faust stated that if the amended recommended action is approved with OCUW as the YHSI applicant and the County as the subrecipient for the Orange County CoC, any YHSI application updates should still come back to the CoC Board as it is still the CoC's responsibility.
- Ami Rowland emphasized that other communities are really pushing for innovation, and this is a new opportunity from HUD. Ami Rowland stated that she is grateful for OCUW to be the YHSI applicant for the Orange County CoC.

6. 2024 Orange County Point In Time Count Update – Sarah Jones, CoC Manager, Office of Care Coordination

The Point In Time Count is a count and survey of people experiencing homelessness on a given night during the last ten days in January. The Point In Time Count provides vital information that helps the County of Orange (County)and the Orange County CoC better understand homelessness in the community and guides the response to homelessness in Orange County. Opportunities to register to volunteer for the 2024 Point In Time Count within your Service Planning Area (SPA) are now open. As of Tuesday, January 16, 2024, a total of 677 volunteers have registered for the 2024 Point In Time Count.

7. Orange County Homelessness Updates – Zulima Lundy, Director of Operations and Sarah Jones, CoC Manager, Office of Care Coordination

- a. System of Care Updates – Zulima Lundy provided the following System of Care Update:
 - The Homelessness Prevention and Stabilization Pilot Program was approved by the Board of Supervisors on January 9, 2024. The goal of the Homelessness Prevention and Stabilization Pilot Program is to target households at imminent risk of homelessness and provide financial support to keep them stably housed.

- The Office of Care Coordination is currently working with cities on potential emergency shelter models that could serve the people experiencing homelessness in their community during inclement weather. The County has implemented a plan for County-operated shelters during inclement weather.
- b. Continuum of Care Updates – Sarah Jones provided the following Continuum of Care Updates:
- The Office of Care Coordination will provide regular updates on the calendar of activities for the Orange County CoC.
 - The FY 2024 CoC Program Registration process officially opened on Tuesday, January 9, 2024, as announced by HUD, with a submission deadline of 5:00 PM EST on March 7, 2024. The Office of Care Coordination, as the Collaborative Applicant for the Orange County CoC, will complete and submit the registration by the deadline.

Meeting adjourned at 4:11 p.m.

8. Next Meeting: Wednesday, February 28, 2024, from 2:00 p.m. – 5:00 p.m.

Date: February 28, 2024

Subject: Policies, Procedures and Standards (PPS) Committee Recommendations

Recommended Action:

- a. Approve recommended changes to the PPS Committee Charter, especially Section 5 detailing Chair and Vice Chair and Section 6 detailing Membership, as recommended by the PPS Committee.
- b. Appoint a CoC Board member to Chair the PPS Committee.

Background and Analysis

The current PPS Committee Charter was approved by the Continuum of Care (CoC) Board on January 25, 2023, along with other CoC Committee charters. Approved recommended changes included the added option for CoC Committee Chairs to appoint a Vice Chair to support with the committee's efforts, as well as language that aligns with the CoC Board Leadership Vision and commitment to racial equity efforts as part of the Racial Equity Roadmap action planning implementation. Currently, the PPS Committee Charter designates the CoC Board Vice Chair to serve as the PPS Committee Chair to ensure continuity and alignment with the CoC Board.

During CoC Board member comments at the January 17, 2024, meeting of the CoC Board, former CoC Board Chair Dawn Price noted that the CoC Board has created an unmanageable role for the CoC Board Vice Chair with a required delegation to Chair the PPS Committee. Further, she additionally noted that the designation of the CoC Board Vice Chair to also serve as Chair of the PPS Committee did not support efforts to increase diversity and ensure sharing of power within the CoC Board and CoC Committee membership. A request was made to revise the PPS Committee Charter to remove the requirement of the CoC Board Vice Chair to serve as PPS Committee Chair and to also expand the membership of the PPS Committee so that it is not exclusive to CoC Committee chairs, allowing for opportunities for other CoC Board and/or CoC General Members to participate.

The Office of Care Coordination, as the Collaborative Applicant for the Orange County CoC, met with former PPS Committee Chair, Becks Heyhoe and current PPS Committee Chair, Dr. Shauntina Sorrells to discuss the requested revisions. It was determined to first propose revisions to the Chair and Vice Chair appointment procedures (Section 5), and to discuss desired membership for the PPS Committee at the meeting to allow time for additional input. The only proposed changes to membership (Section 6) include revising language designating the CoC Board Vice Chair as the PPS Committee Chair.

At the February 13, 2024, meeting, the PPS Committee reviewed and recommended the proposed PPS Committee Charter changes for approval by the CoC Board, with minor revisions. Feedback was provided to revise additional language in Section 6 to ensure alignment with the recommendation to remove the designation of the CoC Board Vice Chair as Chair of the PPS Committee. The proposed revisions, inclusive of the PPS Committee's recommendations, can be referenced in **Attachment A**. The PPS Committee also entered discussion about potential changes to the designated membership, noting the importance of intentionality in appointing representatives from each CoC Committee as well as keeping PPS Committee

membership closely connected to the work of the CoC Board. Additional revisions related to the PPS Committee membership are forthcoming.

The CoC Board is being asked to approve recommended changes to the PPS Committee Charter, especially Section 5 detailing Chair and Vice Chair and Section 6 detailing Membership, as recommended by the PPS Committee. Should the recommended PPS Committee Charter be approved, the CoC Board will need to appoint a CoC Board member to Chair the PPS Committee. Approval of the recommended changes to the PPS Committee Charter, as well as the appointment of a new Chair from the Board membership, will allow for further diversity and power sharing within the decision-making roles of the PPS Committee and CoC Board.

Attachments

Attachment A – PPS Committee Charter – Redlined Version

Attachment B – PPS Committee Charter – Clean Version

Orange County Continuum of Care Policies, Procedures and Standards Committee Governance Charter

At the meeting dated October 23, 2019, the Continuum of Care (CoC) Board approved the creation of the Policies, Procedures and Standards Committee. The Policies, Procedures and Standards Committee was created to continuously review and advise the CoC Board on items related to the governing and committee structures, operational guidelines, decision-making protocols, appointment processes and other matters related to policies, procedures and standards related to the conduct and operation of the Orange County CoC and the CoC Board. This includes designating and assigning tasks to workgroups and ad hoc groups to improve project performance, assessments, and policies.

1. Name

The technical name is the Policies, Procedures and Standards Committee hereinafter referred to as the “PPS Committee”.

2. Purpose

The PPS Committee will function as an advisory group to the CoC Board and align its efforts to those of the Orange County CoC Board Vision. This committee aligns with the intent of ensuring that the CoC has clearly documented policies and standards for process review, policy formation, assessment of current policies and procedures and formation and conduct of committees in the service of the CoC, Coordinated Entry System (CES) and Homeless Management Information System (HMIS). The PPS Committee will support with creating a clear structure for policy development and subsequent revisions, monitoring and vetting work done through committees, work groups and ad hoc groups will create efficiencies and improve the amount of work that the CoC Board can accomplish.

3. Responsibilities

The PPS Committee is responsible for the following functions:

- a. Recommending any committees, workgroups and ad hoc groups necessary for the proper and efficient functioning of the Orange County CoC and recommending dissolving any committees, workgroups and ad hoc groups, if they are determined to be unnecessary for the proper and efficient functioning of the Orange County CoC.
- b. Vetting all proposed policies arising from committees/workgroups to ensure adherence to the Homeless Emergency Assistance and Rapid Transition to Housing (HEARTH) Act, U.S. Department of Housing and Urban Development (HUD) Notices and regulations, and evidence-based practices. The PPS Committee will then determine whether proposed policies and standards will be referred for additional input, recommended to the CoC Board for adoption through a consent item, or head for further conversation and vote by the full CoC Board.
- c. Establishing a clear standard for the level of care that agencies should provide by program type. This level of care and service delivery will support a minimum threshold and consistent practices across the CoC.
- d. Working with the CoC Collaborative Applicant (County of Orange) to update the CoC Board Governance Charter annually, which will include all procedures and policies needed to comply with HUD mandates and HEARTH Act regulations.
- e. Committing to advancing equity in the Orange County CoC, specifically addressing populations who have been most disproportionately impacted by homelessness, to ensure all people in Orange County experiencing homelessness and those at-risk will have equitable access to navigation, housing, and

Item 1. Attachment A

supportive services in ways that ensure equitable outcomes including overall well-being and long-term housing stability.

4. Recommendations

Matters referred to the PPS Committee by the CoC Committees or working groups shall be placed on the calendar for consideration and action at the first meeting of the PPS Committee after such reference. If there is an issue of importance to the PPS Committee, the PPS Committee may submit recommendations to the CoC Board for their consideration in coordination with the Collaborative applicant. The CoC Board may adopt, amend, or reject the recommendations of the PPS Committee

5. Chair and Vice Chair

The PPS Committee shall be chaired by ~~the CoC Board's Vice Chair~~ CoC Board Member appointed by the CoC Board, ensuring continuity and alignment with the CoC Board. The Chair will serve for the duration of their CoC Board term. The Chair may appoint a Vice Chair to support with the PPS Committee functions and assist with planning, facilitation, and coordination of the PPS Committee meetings. The Vice Chair must be selected from the PPS Committee membership as detailed below. The Vice Chair term will mirror the Chair's CoC Board term.

6. Membership

The PPS Committee membership shall be comprised of the ~~CoC Board's Vice Chair~~ PPS Committee Chair and Vice Chair and chairs of any ongoing CoC Board Committees, as well as no fewer than one and no more than two at large board members. The PPS Committee Chair and Vice Chair and members that chair any ongoing CoC Board Committees, shall remain on the PPS Committee so long as they hold their seat ~~as Vice Chair of on~~ the CoC Board or Chair of any CoC Board Committees. At large members shall be nominated by the CoC Board annually upon completion of the CoC Board Officer elections, with the exception of the first year.

The PPS Committee is open to the CoC General membership and CoC-funded agencies for active and ongoing participation as the matters for consideration and action impact policies, procedures, and standards for the CoC.

7. Meeting Schedule

The PPS Committee shall meet on an as-needed basis but no less than every other month and meetings will be open to the public except as otherwise determined by the PPS Committee. Any person who attends a meeting may be asked by the PPS Chair to leave if the person is disruptive; if a conflict of interest applies; or if an agenda business item(s) is deemed by the PPS Chair to be of such nature that it involves only Orange County CoC closed session business.

8. Voting and Quorum

A quorum is necessary to conduct business and make recommendations. A quorum shall be constituted by the presence of a majority of more than 50% of the appointed members of the PPS Committee.

A majority vote of those members present and voting is required to take any action. Each member shall be entitled to one vote; no proxy votes will be accepted.

9. Conflict of Interest

Membership of the PPS Committee shall abstain from voting on any issue in which they may be personally vested to avoid a conflict of interest in accordance with County, State and Federal laws, regulations and ordinances and shall refrain from engaging in any behavior that conflicts with the best interest of CoC.

Orange County Continuum of Care
Policies, Procedures and Standards Committee
Governance Charter

At the meeting dated October 23, 2019, the Continuum of Care (CoC) Board approved the creation of the Policies, Procedures and Standards Committee. The Policies, Procedures and Standards Committee was created to continuously review and advise the CoC Board on items related to the governing and committee structures, operational guidelines, decision-making protocols, appointment processes and other matters related to policies, procedures and standards related to the conduct and operation of the Orange County CoC and the CoC Board. This includes designating and assigning tasks to workgroups and ad hoc groups to improve project performance, assessments, and policies.

1. Name

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2. Purpose

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Item 1. Attachment B

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Date: February 28, 2024

Subject: Homeless Housing, Assistance and Prevention Program (HHAP)

Background and Analysis

HHAP Program Rounds 1 – 4 Funding Allocations

HHAP Round 1 first became available in 2019 and is a \$650 million grant that provides local jurisdictions with funds to support regional coordination and expand or develop local capacity to address their immediate homelessness challenges.

HHAP Round 2 is a \$300 million grant that provides support to local jurisdictions to continue to build on regional collaboration developed through previous rounds of California Interagency Council on Homelessness (Cal ICH) funding and to develop a unified regional response to homelessness.

HHAP Round 3 is a \$1 billion grant that provides local jurisdictions, including federally recognized tribal governments, with flexible funding to continue efforts to end and prevent homelessness in their communities.

HHAP Round 4 is a \$1 billion grant that provides local jurisdictions, including federally recognized tribal governments, with flexible funding to continue efforts to end and prevent homelessness in their communities.

The total HHAP funding allocations for each round per Orange County jurisdiction is detailed in Table 1 below.

Table 1

Jurisdiction	Round 1	Round 2	Round 3	Round 4
County of Orange	\$7,486,575.73	\$3,422,435.00	\$9,582,816.93	\$7,131,232.99
Orange County CoC	\$8,081,115.98	\$3,823,692.00	\$10,267,303.85	\$7,600,841.88
City of Anaheim	\$8,422,162.84	\$3,981,386.00	\$10,290,351.69	\$5,092,955.47
City of Santa Ana	\$8,422,162.84	\$3,981,386.00	\$10,290,351.69	\$5,092,955.47
City of Irvine	N/A	N/A	N/A	\$5,092,955.47

Additionally, the HHAP funding requires a minimum allocation towards Youth Set-Aside funding. As such, the total allocations of Youth Set-Aside funding for each round of HHAP allocated to the Orange County Continuum of Care (CoC) (HHAP-CoC) are detailed in Table 2 below. A side-by-side comparison of the required Youth Set-Aside allocations for HHAP Rounds 1 through 5 as mandated by Cal ICH can be referenced on page seven (7), [here](#).

Table 2

	Round 1	Round 2	Round 3	Round 4
Percentage of Youth Set-Aside as mandated by Cal ICH	8%	8%	10%	10%

	Round 1	Round 2	Round 3	Round 4
Amount of Youth Set-Aside as mandated by Cal ICH	\$646,489.28	\$305,895.36	\$1,026,730.39	\$760,084.19
Percentage of Youth Set-Aside as approved by the CoC Board	8.04%	8%	10%	15%
Amount of Youth Set-Aside as approved by the CoC Board	\$650,000.00	\$305,895.36	\$1,026,730.39	\$1,140,120.00

Further information related to budgets and funding allocations for HHAP-CoC Rounds 1 - 4 can be referenced in **Attachments A and B**.

HHAP Round 5 Presentation and Community Engagement

The HHAP Program is a grant administered by Cal ICH. The HHAP Round 5 provides local jurisdictions with funds to support regional coordination to expand or develop local capacity to address their immediate homelessness challenges as well as prevent and end to homelessness in their communities, including but not limited to projects related to permanent housing, interim housing, and services and system support.

Eligible applicants for HHAP Round 5 include counties, cities, and CoC. The Office of Care Coordination serves as the Administrative Entity for HHAP Round 5 funding for the Orange County CoC and the County of Orange (County). Additionally, the Cities of Anaheim, Irvine and Santa Ana are eligible applicants and have received funding through HHAP Round 5.

The HHAP Round 5 Notice of Funding Availability (NOFA) was made available in September 2023. The application is due on March 27, 2024. The Office of Care Coordination as the Administrative Entity will complete the HHAP Round 5 grant application on behalf of the CoC and County and will work alongside the cities of Anaheim, Irvine, and Santa Ana as regions must apply together and submit a single Regionally Coordinated Homelessness Action Plan. For the development of the HHAP Round 5 grant application and the Regionally Coordinated Homelessness Action Plan, community listening sessions and presentations were planned and hosted by each jurisdiction on the following dates:

- City of Anaheim Community Listening Session: Thursday, February 1, 2024
- County of Orange’s Commission to End Homelessness Meeting: Wednesday, February 21, 2024
- City of Irvine City Council Meeting: Tuesday, February 27, 2024
- Orange County CoC Board Meeting: Wednesday, February 28, 2024
- City of Santa Ana Community Listening Session: Wednesday, February 28, 2024

The HHAP Round 5 application requires regions to have a Memorandum of Understanding (MOU) committing to participation and to comply with the Regionally Coordinated Homelessness Action Plan. The Regionally Coordinated Homelessness Action Plan is required to reflect the following components:

- Identifies participating jurisdictions’ roles and responsibilities pertaining to outreach and site coordination, siting and use of available land, development of interim and permanent housing options, coordination and connection to service delivery.

- Identifies system performance measures and describes key actions to improve each measure.
- Describes key actions the region will take to ensure racial and gender equity in service delivery, housing placements, housing retention, and changes to procurement to affirm equitable access to service for groups overrepresented among those experiencing homelessness.
- Describes the collaborative efforts to address how people served through place-based encampment resolution projects will be included in prioritization for permanent housing within Coordinated Entry System.
- Describes participating jurisdictions' actions to reduce homelessness among individuals exiting institutional settings including jails, prisons, hospitals, etc.
- Includes the total amount of available funding, amount prioritized for permanent housing solutions, and explanations of how each participating jurisdiction is utilizing local, state, and federal funding programs to end homelessness.
- Explains how the region is connecting individuals to wrap-around services from all eligible federal, state, and local benefit programs.

The HHAP Round 5 MOU will be presented at an upcoming CoC Board meeting for approval.

Attachments

Attachment A – Overview of HHAP CoC-Funded Projects

Attachment B – HHAP CoC Budgets for Rounds 1-4

Item 2. Attachment A

HOMELESS HOUSING, ASSISTANCE AND PREVENTION PROGRAM (HHAP) CoC Projects						
Agency	Project Name	Project Description	Funding Amount	HHAP Round	Eligible Use Category	Project Term
C4 Innovations	Racial Equity Assessment and Implementation Support	C4 Innovations is working with the Orange County CoC and the County of Orange in identifying, analyzing and transforming policies and procedures to increase knowledge and capacity around racial equity and supports the implementation of strategies to promote equitable outcomes. A series of level-setting trainings, assessments of quantitative and qualitative data, action planning strategies and implementation support will be presented and applied to the community to create a sustainable framework for equitable services and outcomes.	\$ 50,000.00	R1	Strategic Planning	10/2021 - 12/2022
City of Costa Mesa	Capital Improvement Project for Homeless Service Program	This project supports the development of a new emergency shelter in the City of Costa Mesa. The emergency shelter features a total of 72 beds, 69 beds for individuals experiencing homelessness and three beds available for quarantine and isolation during COVID-19. The emergency shelter prioritizes referrals from the Central Service Planning Area, including County agencies and contracted service providers.	\$ 2,289,126.00	R1	New Navigation Centers/ Emergency Shelters	12/2020 - 06/2021
City Net	Central Service Planning Area Regional Street Outreach	This project provides street outreach and case management services to individuals experiencing homelessness in the Central Service Planning Area with connections to appropriate services and level of care such as treatment, emergency shelter, and permanent supportive housing through a progressive engagement approach.	\$ 170,198.44	R1	Outreach and Coordination	05/2021 - 04/2022
City Net	2022 Point in Time Count	HHAP-1 administration funds will support Kingdom Causes dba City Net in organizing and operating the 2022 Point In Time Count in partnership with the County of Orange and the Orange County CoC. The 2022 Point In Time (PIT) count will be conducted to obtain updated and comprehensive data of individuals and families experiencing homelessness in Orange County that will be used to help inform the development and coordination of regional resources to assist in addressing homelessness. The 2022 PIT will also provide important data to understand the impacts of the COVID-19 pandemic on those experiencing homelessness.	\$ 200,000.00	R1	Administration	10/2021 - 06/2022
City of Laguna Beach	Alternative Sleeping Location (ASL) Emergency Shelter Operations	This project allows for the continued operation of an expanded service model, hours of operations and support shelter operations at the Alternative Sleeping Location in the South Service Planning Area. Services and operations include ADA compliant services, accommodations for participants with physical and mental disabilities, and a pilot drop-in day program. The Alternative Sleeping Location program is focused on supporting participants transition to permanent housing.	\$ 191,625.00	R1	Operating Subsidies - Emergency Shelter	05/2021 - 04/2022
Covenant House California	2022 Transitional Aged Youth Point in Time Count	Covenant House California (CHC) is conducting the 2022 Point In Time (PIT) Count specific to the Transitional Aged Youth (TAY) subpopulation who are experiencing sheltered and unsheltered homelessness. CHC will organize, collaborate and facilitate the necessary phases to implement the count and provide a final data and narrative report to inform results to the County of Orange, Orange County CoC and other stakeholders. This effort will also encouraged the participation and involvement of TAY with current or past lived experience of homelessness.	\$ 50,000.00	R1	Strategic Planning	10/2020 - 06/2021
Covenant House California	Rapid Rehousing for Transitional Aged Youth	This project provides Rapid Rehousing Services to Transitional Aged Youth (ages 18 to 24 at program intake) experiencing homelessness in Orange County. CHC will provide up to 12-months of assistance to TAY and will have a large focus on promoting housing stability and exploring long-term housing options that the TAY can sustain after assistance ends. CHC will make these housing opportunities available through the Coordinated Entry System.	\$ 121,269.00	R1	Rental Assistance/ Rapid Rehousing	09/2022 - 06/2024
Covenant House California	Capital Improvements for Emergency Shelter - Youth Set-Aside	This project expands on the Orange County System of Care capacity to meet the needs of the Transitional Aged Youth (TAY) through youth-specific programming provided by their Safe Haven Program, a new emergency shelter being established. The emergency shelter will have provide 25 beds and assist 150 TAY experiencing homelessness annually with case management and essential services to help them achieve permanent and stable housing.	\$ 650,000.00	R1	New Navigation Centers / Emergency Shelters - Youth Set-Aside	10/2019 - 04/2021

Item 2. Attachment A

Agency	Project Name	Project Description	Funding Amount	HHAP Round	Eligible Use Category	Project Term
Families Forward	Homeless Prevention HEAP Rental Assistance and Services	Families Forward, as the fiscal backbone of the Family Solutions Collaborative (FSC) is providing homelessness prevention and diversion assistance to families, households with at least one minor child, who are at-risk of homelessness or experiencing homelessness and provide services countywide. The homelessness prevention assistance and diversion activities, include creative solutions and tenant-based rental assistance or subsidies, flexible subsidy funds, and eviction prevention strategies for families. The goal of these services is to address housing instability and provide the appropriate resources to ensure housing retention and stability, thus reducing the number of families experiencing homelessness. Services include providing case management, developing a housing plan and identifying strategies that promote housing stability, and eviction prevention strategies for families. These services are paired with the Homelessness Prevention Program to deliver a comprehensive approach to addressing the needs of the families.	\$ 262,500.00	R1	Prevention and Shelter Diversion	05/2019 - 04/2022
Families Forward	Rapid Rehousing for Families	This project provides Rapid Rehousing Services to Families (households with at least one minor children) experiencing homelessness in Orange County. Families Forward will provide up to 12-months of assistance to families and will have a large focus on promoting housing stability and increasing household income. Families Forward will make these housing opportunities available through the Coordinated Entry System.	\$ 1,120,304.49	R1 and R3	Rental Assistance/ Rapid Rehousing	09/2022 - 06/2025
Families Forward	Flexible Housing Subsidies Services	This project is a flexible housing subsidies program that serves families experiencing homelessness or at risk of homelessness with housing subsidies and supportive services that promote housing stability. The program provides housing stability case management services to eligible families and flexible housing subsidies to secure permanent housing, increased stability and connections to community resources and mainstream benefits through the program.	\$ 150,000.00	R1	Rental Assistance/ Rapid Rehousing	07/2021- 06/2023
Families Forward	Family Coordinated Entry System Services	Families Forward serves as the fiscal backbone of the Family Solutions Collaborative (FSC) which functions as the Coordinated Entry System (CES) administrator for the Families CES component. The FSC helps facilitate access to the most appropriate services and housing interventions for families experiencing homelessness or housing instability. CES connects participants with the most appropriate housing and service interventions to meet individualized needs, with the goal of participants returning to stable housing. CES increases coordination among homeless service providers and facilitates the systematic targeting and prioritization of housing resources that meet the preferences and needs of these families.	\$ 93,532.63	R1	Infrastructure Development/ Coordinated Entry System or HMIS	07/2020 - 06/2022
Family Assistance Ministries	Homelessness Prevention - HEAP Services	This project allows for the continuation of a homeward bound diversion program implemented through HEAP, to reconnect individuals and families experiencing homelessness to their families and support systems outside of Orange County and become permanently housed.	\$ 15,750.00	R1	Prevention and Shelter Diversion	05/2019 - 05/2022
Interval House	Project C - COVID-19 Responsive Homeless Services	This project provides COVID-19 Responsive Homeless services in the Central Service Planning Area to support domestic violence survivor households experiencing homelessness who are struggling to become safely and stably housed with emergency flexible funding during the COVID-19 pandemic. The program supports eligible households by providing critical interventions that prevent the exacerbation of financial debt and credit management to support permanent housing and economic stability.	\$ 176,088.00	R1	Prevention and Shelter Diversion	05/2021 - 06/2022
Mercy House	South Service Planning Area Regional Rental Assistance	Mercy House works to connect those experiencing unsheltered homelessness in the South Service Planning Area who are encountered through street outreach efforts to appropriate shelter and housing services. A portion of this program has dedicated rental assistance funds to support Mercy House in securing rental housing and reduce barriers to permanent housing placements.	\$ 27,153.51	R1	Rental Assistance/Rapid Rehousing	05/2019 - 06/2022
Mercy House	South Service Planning Area Regional Street Outreach	Mercy House has been partnering with cities in the South Service Planning Area for the implementation and ongoing efforts of a regional, coordinated approach to homeless outreach services. Mercy House works to connect those experiencing unsheltered homelessness in the South Service Planning Area to appropriate shelter and housing services, including treatment, emergency shelter, permanent supportive housing, and rental assistance.	\$ 251,577.26	R1	Outreach and Coordination	05/2019 - 06/2022
OC United Way	Project C - South Service Planning Area COVID-19 Responsive Homeless Services Funding	This project provides a COVID-19 Responsive Homeless Services program to respond to the emergent needs of the community due to COVID-19 and increase equitable service access across Orange County regardless of where a person is experiencing homelessness. A part of this program includes landlord incentives for households experiencing homelessness in the South Service Planning Areas in Orange County who have been issued a housing choice voucher but are struggling to become safely and stably housed during the COVID-19 pandemic. The program focuses on assisting eligible households with securing long-term stable housing along with case management services aimed at promoting housing stability, and engages property owners to increase the availability of rental units for federal housing choice voucher holders thereby reducing the time involved searching for housing by participants.	\$ 998,728.00	R1	Rental Assistance/ Rapid Rehousing, Landlord Incentives, Outreach and Coordination	05/2021 - 06/2024

Item 2. Attachment A

Agency	Project Name	Project Description	Funding Amount	HHAP Round	Eligible Use Category	Project Term
VOALA	Project C - North Service Planning Area COVID-19 Responsive Homeless Services Funding	This project provides regional street outreach in the North Service Planning Area in response to the changing landscape and available resources following the COVID-19 pandemic. VOALA supports individuals experiencing homelessness in connecting to emergency shelter, housing opportunities, the Coordinated Entry System and more. VOALA also coordinate with other street outreach and homeless services teams in the area to maximize impact.	\$ 316,685.31	R1	Outreach and Coordination	07/2022 - 06/2023
American Family Housing	Emergency Shelter - Huntington Beach Oasis Homekey Program	Huntington Beach Oasis Homekey project is a contract with American Family Housing and provides operations support for 62 Project Homekey units during the interim housing phase in the Central Service Planning Area within Orange County. The interim housing will operate for a period of up to five years and will ultimately be converted into Permanent Supportive Housing (PSH) for low-income residents. The program serves literally homeless, chronically homeless and fleeing domestic violence homeless individuals experiencing homelessness in the Central Service Planning Area in Orange County.	\$ 1,250,000.00	R2	Operating Subsidies - Emergency Shelter	07/2022 - 06/2027
City of Anaheim	Emergency Shelter - Studio 6 Motel North Harbor Homekey Program	Studio 6 Motel North Harbor Homekey Project is an MOU with the City of Anaheim and provides operations support for 87 Project Homekey units during the interim housing phase in the North Service Planning Area within Orange County. The program serves literally homeless, chronically homeless and fleeing domestic violence homeless individuals experiencing homelessness in the North Service Planning Area in Orange County.	\$ 2,000,138.20	R2	Operating Subsidies - Emergency Shelter	12/2022 - 12/2026
Covenant House California	Emergency Shelter Operation Services	This project provides emergency shelter operations and services to Transitional Aged Youth (TAY) experiencing homelessness. The facility offers 25 congregate beds and is located in Anaheim, California. Services offered include a safe sleeping area, meals, showers, and other essential services, housing-focused case management, and housing navigation services. The project also promotes connections to other service providers and programs that address the needs of program participants, increased access to benefits and employment resources as needed.	\$ 305,895.36	R2	Operating Subsidies - Youth Set-Aside	09/2022 - 06/2024
Homebase	OC Homeless Action Plan and HHAP Funding Technical Assistance	HHAP-2 administration funds will support Homebase in offering technical assistance and consulting services to the County of Orange and the Orange County CoC to assist in the preparation of a Homeless Action Plan (HAP) as required by the HHAP Round 3 requirements. The work will be split into 3 phases and will be organized into four pillars being reviewed by the Commission to End Homelessness: Prevention, Outreach & Supportive Services, Shelter, and Housing. It will seek to streamline access to services and resources and align efforts of the CoC and Commission to End Homelessness, and their care coordination efforts.	\$ 35,000.00	R2	Administration	02/2022 - 12/2022
Covenant House California	Emergency Shelter Operations and Services for Transitional Aged Youth	This project provides emergency shelter operations and services to Transitional Aged Youth (TAY) experiencing homelessness. The facility offers 25 congregate beds and is located in Anaheim, California. Services offered include a safe sleeping area, meals, showers, and other essential services, housing-focused case management, and housing navigation services. The project also promotes connections to other service providers and programs that address the needs of program participants, increased access to benefits and employment resources as needed.	\$ 784,161.25	R1 and R3	Operating Subsidies - Youth Set-Aside	10/2022 - 06/2025
Family Assistance Ministries	Emergency Shelter Operations and Services for Families in the South Service Planning Area	This project provides emergency shelter operations and services to families experiencing homelessness in the South Service Planning Area. The facility is a non-congregate shared space consisting 2, fourplex apartment units, with a total of 11 bedrooms with 36 beds and is located in San Clemente, California. Services offered include a safe sleeping area, meals, showers, and other essential services, housing-focused case management, and housing navigation services. The project also promotes connections to other service providers and programs that address the needs of program participants, increased access to benefits and employment resources as needed.	\$ 511,050.62	R1 and R3	Operating Subsidies - Emergency Shelter	10/2022 - 06/2025
Friendship Shelter	Emergency Shelter Operations and Services for Individuals in the South Service Planning Area	This project provides emergency shelter operations and services to individuals experiencing homelessness in the South Service Planning Area. The facility offers 30 congregate beds and is located in Laguna Beach, California. Priority is given to individuals with ties to the City of Laguna Beach. Services offered include a safe sleeping area, meals, showers, and other essential services, housing-focused case management, and housing navigation services. The project also promotes connections to other service providers and programs that address the needs of program participants, increased access to benefits and employment resources as needed.	\$ 424,539.87	R1 and R3	Operating Subsidies - Emergency Shelter	10/2022 - 06/2025

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Agency	Project Name	Project Description	Funding Amount	HHAP Round	Eligible Use Category	Project Term
Illumination Foundation	Emergency Shelter Operations and Services for Families - Bob Murphy House and Plumeria House	This project provides emergency shelter operations and services to families experiencing homelessness in the North and Central Service Planning Areas. The Family Shelter Program is comprised of 3 individual homes that operate as a non-congregate shelter, with private rooms and shared restrooms and common areas. The Theriault Family Emergency Shelter is located in Stanton, California and has 9 bedrooms and 38 beds. Bob Murphy House Family Emergency Shelter is located in Anaheim, California and has 7 rooms and 28 beds. Plumeria House Family Emergency Shelter is located in Anaheim, California and has 6 bedrooms and 19 beds. Services offered include a safe sleeping area, meals, showers, and other essential services, housing-focused case management, and housing navigation services. The project also promotes connections to other service providers and programs that address the needs of program participants, increased access to benefits and employment resources as needed.	\$ 586,050.62	R1 and R3	Operating Subsidies - Emergency Shelter	10/2022 - 06/2025
Interval House	Emergency Shelter Operations and Services for Survivors of Domestic Violence	This project provides emergency shelter operations and services for survivors of domestic violence in Orange County. Because many participants are in crisis situations, the project accepts most homeless, domestic violence victims without restrictions for entry when capacity permits. The facility is located in a safe residential area with convenient access to public transportation and community services. Services offered include a safe sleeping area, meals, showers, and other essential services, housing-focused case management, and housing navigation services. The project also promotes connections to other service providers and programs that address the needs of program participants, increased access to benefits and employment resources as needed.	\$ 286,050.62	R3	Operating Subsidies - Emergency Shelter	10/2022 - 06/2025
Mercy House	Emergency Shelter Operations and Services for Individuals in the North Service Planning Area - Buena Park Navigation Center	This project provides emergency shelter operations and services to individuals experiencing homelessness in the North Service Planning Area. The facility offers 175 congregate beds and is located in Buena Park, California. Referrals are coordinated from the North Orange County Public Safety Collaborative referral partners. Services offered include a safe sleeping area, meals, showers, and other essential services, housing-focused case management, and housing navigation services. The project also promotes connections to other service providers and programs that address the needs of program participants, increased access to benefits and employment resources as needed.	\$ 361,051.62	R3	Operating Subsidies - Emergency Shelter	10/2022 - 06/2025
Mercy House	Emergency Shelter Operations and Services for Families - Family Care Center	This project provides emergency shelter operations and services to families experiencing homelessness in the Central Service Planning Area. The facility offers 56 congregate beds that can accommodate 14-16 families and is located in Orange, California. Services offered include a safe sleeping area, meals, showers, and other essential services, housing-focused case management, and housing navigation services. The project also promotes connections to other service providers and programs that address the needs of program participants, increased access to benefits and employment resources as needed.	\$ 455,606.00	R3	Operating Subsidies - Emergency Shelter	10/2022 - 06/2024
PATH	Rapid Rehousing Services for Individuals	This project provides Rapid Rehousing Services to individuals experiencing homelessness in Orange County. PATH will provide up to 12-months of assistance to families and will have a large focus on promoting housing stability and increasing household income. PATH will make these housing opportunities available through the Coordinated Entry System.	\$ 2,114,435.00	R3	Rapid Rehousing	09/2022 - 06/2025
Pathways of Hope	Emergency Shelter Operations and Services for Families	This project provides emergency shelter operations and services to families experiencing homelessness in Orange County. The facility is a non-congregate site and consists of 17 units, with a maximum of 96 beds and is located in Anaheim, California and Fullerton, California. Services offered include a safe sleeping area, meals, showers, and other essential services, housing-focused case management, and housing navigation services. The project also promotes connections to other service providers and programs that address the needs of program participants, increased access to benefits and employment resources as needed.	\$ 586,051.66	R3	Operating Subsidies - Emergency Shelter	10/2022 - 06/2025
Family Solutions Collaborative	Coordinated Entry System for Families	Family Solutions Collaborative serves as the Coordinated Entry System for Families Administrator. The primary goal of Coordinated Entry System for Families is to facilitate a participant-centered process that streamlines access to the most appropriate services and housing interventions for families experiencing homelessness or at risk of experiencing homelessness in Orange County while implementing a regional coordination approach. This funding is utilized to hire additional staff to support with data management, quality improvement and technical assistance.	\$ 63,000.00	R3	Infrastructure Development/ Coordinated Entry System or HMIS	07/2023- 06/2024

Item 2. Attachment A

Agency	Project Name	Project Description	Funding Amount	HHAP Round	Eligible Use Category	Project Term
Friendship Shelter	Coordinated Entry System for Individuals	Friendship Shelter serves as the Coordinated Entry System for Individuals Administrator. The primary goal of Coordinated Entry System for Individuals is to facilitate a participant-centered process that streamlines access to the most appropriate services and housing interventions for individuals experiencing homelessness or at risk of experiencing homelessness in Orange County while implementing a regional coordination approach. This funding is utilized to hire additional staff to support with data management, quality improvement and technical assistance.	\$ 63,000.00	R3	Infrastructure Development/ Coordinated Entry System or HMIS	07/2023-06/2024
HomeAid Orange County	Emergency Shelter Operations and Services for Families - Family Care Center	Funding has been allocated to this project, which provides emergency shelter operations and services to families experiencing homelessness in the Central Service Planning Area. The facility offers 56 congregate beds that can accommodate 14-16 families and is located in Orange, California. Services offered include a safe sleeping area, meals, showers, and other essential services, housing-focused case management, and housing navigation services. The project also promotes connections to other service providers and programs that address the needs of program participants, increased access to benefits and employment resources as needed.	\$ 205,445.62	R3	Operating Subsidies - Emergency Shelter	07/2024-06/2025

Item 2. Attachment B

HHAP1-CoC BUDGET

Agreement #: 20-HHAP-00043
 End Date: 6/30/2025

Contractual Obligation:
 Full Expenditure:

No less than 50% of program allocations must be contractually obligated on or before May 31, 2023
 All HHAP grant funds (100%) must be expended by June 30, 2025

Organization	Contract Name	Total Allocation/Spent	Eligible Use Categories														
			Rental Assistance/RRH	Operating Subsidies/Reserves	Landlord Incentives	Outreach & Coordination	Systems Support	Permanent Housing Delivery	Prevention & Shelter Diversion	New Navigation Centers/ Emerg. Shelters	New Navigation Centers/ES Youth Set-Aside	Innovative Solutions	Strategic Planning	Infrastructure Development (CES or HMIS)	Administration		
		\$ 8,081,115.98	\$ 765,582.00	\$ 791,632.88	\$ 290,000.00	\$ 1,810,937.00	\$ -	\$ -	\$ 478,250.00	\$ 2,529,036.00	\$ 650,000.00	\$ 100,000.00	\$ 100,000.00	\$ 565,678.10			
C4 Innovations	Racial Equity Analysis	\$ 50,000.00	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 50,000.00	\$ -	\$ -
City of Costa Mesa	Capital Improvements	\$ 2,289,126.00	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 2,289,126.00	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
City Net	HEAP Renewal	\$ 170,198.44	\$ -	\$ -	\$ -	\$ 170,198.44	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
City Net	Administration (PIT)	\$ 200,000.00	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 200,000.00
City of Laguna Beach	HEAP Renewal	\$ 191,625.00	\$ -	\$ 191,625.00	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Covenant House	TAY Point In Time	\$ 50,000.00	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 50,000.00	\$ -	\$ -	\$ -
Covenant House	RRH for TAY	\$ 121,269.00	\$ 121,269.00	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Covenant House	Capital Improvements	\$ 650,000.00	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 650,000.00	\$ -	\$ -	\$ -	\$ -	\$ -
Covenant House	ESOS for TAY (FY24-25 Contract Renewal)	\$ 184,161.25	\$ -	\$ 184,161.25	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Families Forward	HEAP Renewal	\$ 262,500.00	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 262,500.00	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Families Forward	RRH for Families (Original Contract)	\$ 164,718.00	\$ 164,718.00	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Families Forward	RRH for Families (FY24-25 Contract Renewal)	\$ 70,021.49	\$ 70,021.49	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Families Forward	CESH FHSF Renewal	\$ 150,000.00	\$ 150,000.00	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Families Forward/ FSC	CES Families	\$ 93,532.63	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 93,532.63	\$ -	\$ -
Family Assistance Ministries	HEAP Renewal	\$ 15,750.00	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 15,750.00	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Family Assistance Ministries	ESOS for Families (FY24-25 Contract Renewal)	\$ 155,445.62	\$ -	\$ 155,445.62	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Friendship Shelter	ESOS for Individuals in South SPA (FY24-25 Contract Renewal)	\$ 130,445.62	\$ -	\$ 130,445.62	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Illumination Foundation	ESOS for Families in North & Central SPA (FY24-25 Contract Renewal)	\$ 129,955.39	\$ -	\$ 129,955.39	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Interval House	Project C	\$ 176,088.00	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 176,088.00	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Mercy House	HEAP Renewal	\$ 278,730.77	\$ 27,153.51	\$ -	\$ -	\$ 251,577.26	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
OC United Way	Project C: South SPA	\$ 998,728.00	\$ 232,420.00	\$ -	\$ 190,000.00	\$ 576,308.00	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
VOALA	Project C: North SPA	\$ 316,685.31	\$ -	\$ -	\$ -	\$ 316,685.31	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
County of Orange	Administration	\$ 365,678.10	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 365,678.10
TOTAL ALLOCATED		89% \$ 7,214,658.62	\$ 765,582.00	\$ 791,632.88	\$ 190,000.00	\$ 1,314,769.01	\$ -	\$ -	\$ 454,338.00	\$ 2,289,126.00	\$ 650,000.00	\$ -	\$ 100,000.00	\$ 93,532.63	\$ 565,678.10	\$ -	\$ -
Remaining to be Allocated		\$ 866,457.36	\$ -	\$ -	\$ 100,000.00	\$ 496,167.99	\$ -	\$ -	\$ 23,912.00	\$ 239,910.00	\$ -	\$ -	\$ -	\$ 6,467.37	\$ -	\$ -	\$ -
TOTAL YOUTH SET-ASIDE BUDGET		8% \$ 650,000.00									\$ 650,000.00						

Active contracts are highlighted in green

Item 2. Attachment B

HHAP2-CoC BUDGET

Agreement #: 21-HHAP-00044 **Contractual Obligation:** No less than 50% of program allocations must be contractually obligated on or before May 31, 2023
End Date: 6/30/2026 **Full Expenditure:** All HHAP-2 grant funds (100%) must be expended by June 30, 2026

Organization	Contract Name	Total Allocation/Spent	Eligible Use Categories														
			Rental Assistance/RRH	Operating Subsidies/Reserves	Operating Subsidies Youth Set-Aside	Landlord Incentives	Outreach & Coordination	Systems Support	Permanent Housing Delivery	Prevention & Shelter Diversion	New Navigation Centers/ Emerg. Shelters	Strat Planning, Infrastructure Dev, CES or HMIS	Administration				
American Family Housing	Huntington Beach Oasis - Homekey	\$ 3,823,692.00	\$ -	\$ 3,250,138.20	\$ 305,895.36	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 267,658.44
City of Anaheim	Studio 6 - Homekey	\$ 2,000,138.20	\$ -	\$ 2,000,138.20	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Covenant House California	TAY ESS Operations and Services	\$ 305,895.36	\$ -	\$ -	\$ 305,895.36	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Homebase	Technical Assistance & Consulting	\$ 35,000.00	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 35,000.00
County of Orange	Administration	\$ 232,658.44	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 232,658.44
TOTAL ALLOCATED	100%	\$ 3,823,692.00	\$ -	\$ 3,250,138.20	\$ 305,895.36	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 267,658.44
Remaining to be Allocated		\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
TOTAL YOUTH SET-ASIDE BUDGET	8%	\$ 305,895.36			\$ 305,895.36												

Active contracts highlighted in green

Item 2. Attachment B

HHAP3-CoC BUDGET

Agreement #: 22-HHAP-10053

Contractual Obligation: No less than 50% of program allocations must be contractually obligated on or before May 31, 2024

End Date: 6/30/2026

Full Expenditure: All HHAP-3 grant funds (100%) must be expended by June 30, 2026

Organization	Contract Name	Total Allocation	Eligible Use Categories										
			RRH	Operating Subsidies	Operating Subsidies Youth Set-Aside	Street Outreach	Services Coordination	Services Coordination Youth Set-Aside	Systems Support	Permanent Housing Delivery	Prevention & Shelter Diversion	Administration	
		\$ 10,267,303.85	\$ 3,000,000.00	\$ 3,000,000.00	\$ 600,000.00			\$ 1,000,000.00	\$ 426,730.39	\$ 200,000.00	\$ 1,321,862.20		\$ 718,711.26
Charitable Ventures of Orange County	Coordinated Entry System for Families	\$ 63,000.00	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 63,000.00	\$ -	\$ -	\$ -
Covenant House California	ESOS for TAY (Original Contract)	\$ 567,115.75	\$ -	\$ -	\$ 567,115.75	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
	ESOS for TAY (FY24-25 Contract Renewal)	\$ 32,884.25	\$ -	\$ -	\$ 32,884.25	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Families Forward	RRH for Families (Original Contract)	\$ 714,435.00	\$ 714,435.00	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
	RRH for Families (FY24-25 Contract Renewal)	\$ 171,130.00	\$ 171,130.00	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Family Assistance Ministries	ESOS for Families in South SPA	\$ 355,605.00	\$ -	\$ 355,605.00	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Friendship Shelter	ESOS for Individuals in South SPA	\$ 294,094.25	\$ -	\$ 294,094.25	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Friendship Shelter	Coordinated Entry System for Individuals	\$ 63,000.00	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 63,000.00	\$ -	\$ -	\$ -
Illumination Foundation	ESOS for Families in North and Central SPA (Original Contract)	\$ 405,605.00	\$ -	\$ 405,605.00	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
	ESOS for Families in North & Central SPA (FY24-25)	\$ 50,490.23	\$ -	\$ 50,490.23	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Interval House	ESOS for DV Survivors (Original Contract)	\$ 205,605.00	\$ -	\$ 205,605.00	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
	ESOS for DV Survivors (FY24-25 Contract Renewal)	\$ 80,445.62	\$ -	\$ 80,445.62	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Mercy House	ESOS for Individuals in North SPA (Original Contract)	\$ 255,606.00	\$ -	\$ 255,606.00	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
	ESOS for Individuals in North SPA (FY24-25 Contract)	\$ 105,445.62	\$ -	\$ 105,445.62	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Mercy House	ESOS for Families in Central SPA (Original Contract)	\$ 455,606.00	\$ -	\$ 455,606.00	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
HomeAid OC	ESOS for Families in Central SPA	\$ 205,445.62	\$ -	\$ 205,445.62	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
PATH	RRH for Individuals	\$ 2,114,435.00	\$ 2,114,435.00	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Pathways of Hope	ESOS for Families in North SPA (Original Contract)	\$ 405,606.00	\$ -	\$ 405,606.00	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
	ESOS for Families in North SPA (FY24-25 Contract)	\$ 180,445.66	\$ -	\$ 180,445.66	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
County of Orange	Administration	\$ 718,711.26	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 718,711.26
TOTAL ALLOCATED		73% \$ 7,444,711.26	\$ 3,000,000.00	\$ 3,000,000.00	\$ 600,000.00	\$ -	\$ -	\$ -	\$ 126,000.00	\$ -	\$ -	\$ -	\$ 718,711.26
Remaining to be Allocated		\$ 2,822,592.59	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 1,000,000.00	\$ 426,730.39	\$ 74,000.00	\$ 1,321,862.20	\$ -	\$ -
TOTAL YOUTH SET-ASIDE BUDGET		10% \$ 1,026,730.39			\$ 600,000.00			\$ 426,730.39					

Active contracts highlighted in green

Item 2. Attachment B

HHAP4-CoC BUDGET

Agreement #: 23-HHAP-10061

End Date: 6/30/2027

Contractual Obligation: No less than 75% of Initial Disbursement (\$3,800,420.94) must be contractually obligated and no less than 50% must be spent by May 31, 2025.
 Full Expenditure: All HHAP-4 grant funds (100%) must be expended by June 30, 2027

Organization	Contract Name	Total Allocation/Spent	Eligible Use Categories									
			RRH	RRH Youth Set-Aside	Operating Subsidies	Operating Subsidies Youth Set-Aside	Services Coordination	Systems Support	Permanent Housing Delivery	Permanent Housing Delivery Youth Set-Aside	Prevention & Shelter Diversion	Administration
		\$ 7,600,841.88	\$ 1,140,128.00	\$ 380,040.00	\$ 1,140,128.00	\$ 380,040.00	\$ 760,082.95	\$ 228,024.00	\$ 1,520,172.00	\$ 380,040.00	\$ 1,140,128.00	\$ 532,058.93
		\$ -										
County of Orange	Administration	\$ 532,058.93										\$ 532,058.93
TOTAL ALLOCATED		7% \$ 532,058.93	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 532,058.93
Remaining to be Allocated		\$ 7,068,782.95	\$ 1,140,128.00	\$ 380,040.00	\$ 1,140,128.00	\$ 380,040.00	\$ 760,082.95	\$ 228,024.00	\$ 1,520,172.00	\$ 380,040.00	\$ 1,140,128.00	\$ -
TOTAL YOUTH SET-ASIDE BUDGET		15% \$ 1,140,120.00		\$ 380,040.00		\$ 380,040.00				\$ 380,040.00		

Date: February 28, 2024

Subject: Fiscal Year (FY) 2023 System Performance Measures Report

Background and Analysis

A critical aspect of the McKinney-Vento Homeless Assistance Act, as amended by the Homeless Emergency Assistance and Rapid Transition to Housing (HEARTH) Act of 2009, is a focus on viewing the local homeless response as a coordinated system of homeless assistance options, as opposed to homeless assistance programs and funding sources that operate independently in a community. Continuums of Care (CoCs) are required to measure their performance annually as a coordinated system through the System Performance Measures (SPM) Report.

The SPM Report allows CoCs to regularly measure their progress in meeting the needs of people experiencing homelessness in their community and to report this progress to the U.S Department of Housing and Urban Development (HUD).

The SPM Report is pulled from the local Homeless Management Information System (HMIS) and submitted to HUD annually by CoCs around the country. The reporting period for the SPM Report aligns with the federal fiscal year from October 1st to September 30th. The SPM Report analyzes the performance of Safe Haven, Street Outreach, Emergency Shelter, Transitional Housing, and Permanent Housing (including Permanent Supportive Housing, Rapid Rehousing, and Other Permanent Housing) project types in HMIS.

The System Performance Report looks at the following measures:

- Measure 1: Length of Time Persons Remain Homeless
- Measure 2: The Extent to which Persons who Exit Homelessness to Permanent Housing Destinations Return to Homelessness (Recidivism)
- Measure 3: Number of Homeless Persons*
- Measure 4: Employment and Income Growth for Homeless Persons in CoC Program-funded Projects
- Measure 5: Number of persons who become homeless for the first time
- Measure 6: Homeless Prevention and Housing Placement of Persons defined by category 3 of HUD's Homeless Definition in CoC Program-funded Projects**
- Measure 7: Successful Placement from Street Outreach and Successful Placement in or Retention of Permanent Housing

*Except for Metric 3.1 (see Attachment A) which includes data from the 2022 Unsheltered Point In Time Count, all data comes from HMIS.

** Measure 6 is not applicable to the Orange County CoC.

Orange County United Way serves as the HMIS Lead and worked to complete the SPM Report in advance of the deadline. **Attachment A** is the FY 2023 SPM Report for the Orange County CoC as submitted to HUD.

Attachment B is a comparison of Orange County CoC's performance on certain measures for each funding year (October 1st to September 30th) from 2019 to 2023.

Attachments

Attachment A – FY 2023 SPM Report for the Orange County CoC

Attachment B – SPM Report Comparison from 2019 - 2023

FY2023 - Performance Measurement Module (Sys PM)

Summary Report for CA-602 - Santa Ana, Anaheim/Orange County CoC

Measure 1: Length of Time Persons Remain Homeless

This measures the number of clients active in the report date range across ES, SH (Metric 1.1) and then ES, SH and TH (Metric 1.2) along with their average and median length of time homeless. This includes time homeless during the report date range as well as prior to the report start date, going back no further than the look back stop date or client's date of birth, whichever is later.

Metric 1.1: Change in the average and median length of time persons are homeless in ES and SH projects.

Metric 1.2: Change in the average and median length of time persons are homeless in ES, SH and TH projects.

- a. This measure is of the client's entry, exit, and bed night dates strictly as entered in HMIS system.

	Universe (Persons)	Average LOT Homeless (bed nights)	Median LOT Homeless (bed nights)
1.1 1.1 Persons in ES-EE, ES-NbN, and SH	7132	178.6	100.0
1.2 Persons in ES-EE, ES-NbN, SH, and TH	7693	186.3	109.0

- b. This measure is based on data element 3.917

This measure includes data from each client's Living Situation (Data Standards element 3.917) response as well as time spent in permanent housing projects between Project Start and Housing Move-in. This information is added to the client's entry date, effectively extending the client's entry date backward in time. This "adjusted entry date" is then used in the calculations just as if it were the client's actual entry date.

	Universe (Persons)	Average LOT Homeless (bed nights)	Median LOT Homeless (bed nights)
1.1 Persons in ES-EE, ES-NbN, SH, and PH (prior to "housing move in")	9156	1027.0	546.0
1.2 Persons in ES-EE, ES-NbN, SH, TH, and PH (prior to "housing move in")	9724	1001.4	526

Measure 2: The Extent to which Persons who Exit Homelessness to Permanent Housing Destinations Return to Homelessness

This measures clients who exited SO, ES, TH, SH or PH to a permanent housing destination in the date range two years prior to the report date range. Of those clients, the measure reports on how many of them returned to homelessness as indicated in the HMIS for up to two years after their initial exit.

	Total # of persons who Exited to a Permanent Housing Destination (2 years prior)	Returns to Homelessness in Less than 6 Months (0-180 days)		Returns to Homelessness from 6 to 12 Months (181-365 days)		Returns to Homelessness from 13 to 24 Months (366-730 days)		Number of Returns in 2 years	
		Count	% of Returns	Count	% of Returns	Count	% of Returns	Count	% of Returns
Exit was from SO	197	24	12.18%	22	11.17%	23	11.68%	69	35.03%
Exit was from ES	1318	170	12.9%	61	4.63%	150	11.38%	381	28.91%
Exit was from TH	341	120	5.87%	26	7.62%	16	4.69%	62	18.18%
Exit was from SH	0	0	0%	0	0%	0	%	0	0%

Item 3. Attachment A

Exit was from PH	1472	59	4.01%	36	2.45%	141	9.58%	236	16.03%
TOTAL Returns to Homelessness	3328	273	8.2%	145	4.36%	330	9.92%	748	22.48%

Measure 3: Number of Homeless Persons

Metric 3.1 - Change in PIT Counts

Historically, the SPM included a table here with PIT data. Please refer to the PIT module for those data.

Metric 3.2 - Change in Annual Counts

This measures the change in annual counts of sheltered homeless persons in HMIS.

	Value
Universe: Unduplicated Total Sheltered Homeless Persons	7834
Emergency Shelter Total	7275
Safe Haven Total	0
Transitional Housing Total	669

Measure 4: Measure Employment and Income Growth for Homeless Persons in CoC Program-funded Projects

This measure is divided into six tables capturing employment and non-employment income changes for system leavers and stayers. The project types reported in these metrics are the same for each metric, but the type of income and universe of clients differs. In addition, the projects reported within these tables are limited to CoC-funded projects.

Metric 4.1 - Change in earned income for adult system stayers during the reporting period

	Value
Universe: Number of adults (system stayers)	1030
Number of adults with increased earned income	88
Number of adults with increased earned income	8.54%

Metric 4.2 - Change in non-employment cash income for adult system stayers during the reporting period

	Value
Universe: Number of adults (system stayers)	1030
Number of adults with increased non-employment cash income	556
Percentage of adults who increased non-employment cash income	53.98%

Metric 4.3 - Change in total income for adult system stayers during the reporting period

	Value
Universe: Number of adults (system stayers)	1030
Number of adults with increased total income	616
Percentage of adults who increased total income	59.81%

Metric 4.4 - Change in earned income for adult system leavers

	Value
Universe: Number of adults who exited (system leavers)	338
Number of adults who exited with increased earned income	98
Percentage of adults who increased earned income	28.99%

Metric 4.5 - Change in non-employment cash income for adult system leavers

	Value
Universe: Number of adults who exited (system leavers)	338
Number of adults who exited with increased non-employment cash income	106
Percentage of adults who increased non-employment cash income	31.36%

Metric 4.6 - Change in total income for adult system leavers

	Value
Universe: Number of adults who exited (system leavers)	338
Number of adults who exited with increased total income	189
Percentage of adults who increased total income	55.92%

Measure 5: Number of Persons who Become Homeless for the First Time

This measure is divided into six tables capturing employment and non-employment income changes for system leavers and stayers. The project types reported in these metrics are the same for each metric, but the type of income and universe of clients differs. In addition, the projects reported within these tables are limited to CoC-funded projects.

Metric 5.1 - Change in the number of persons entering ES, SH, and TH projects with no prior enrollments in HMIS

	Value
Universe: Person with entries into ES-EE, ES-NbN, SH or TH during the reporting period.	6309
Of persons above, count those who were in ES-EE, ES-NbN, SH, TH or any PH within 24 months prior to their entry during the reporting year.	2097
Of persons above, count those who did not have entries in ES-EE, ES-NbN, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time)	4212

Metric 5.2 - Change in the number of persons entering ES, SH, TH, and PH projects with no prior enrollments in HMIS

	Value
Universe: Person with entries into ES, SH, TH or PH during the reporting period.	9288
Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year.	2968
Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time.)	6320

Measure 6: Homeless Prevention and Housing Placement of Persons defined by category 3 of HUD’s Homeless Definition in CoC Program-funded Projects

Measure 6 is not applicable to CoCs in this reporting period.

Measure 7: Successful Placement from Street Outreach and Successful Placement in or Retention of Permanent Housing

Metric 7a.1 - Change in SO exits to temporary destinations, some institutional destinations, and permanent housing destinations

	Value
Universe: Persons who exit Street Outreach	16447
Of persons above, those who exited to temporary & some institutional destinations	1862
Of the persons above, those who exited to permanent housing destinations	379
% Successful exits	13.63%

Metric 7b.1 - Change in ES, SH, TH, and PH-RRH exits to permanent housing destinations

	Value
Universe: Persons in ES-EE, ES-NbN, SH, TH and PH-RRH who exited, plus persons in other PH projects who exited without moving into housing	7405
Of the persons above, those who exited to permanent housing destinations	2462
% Successful exits	33.25%

Metric 7b.2 - Change in PH exits to permanent housing destinations or retention of permanent housing

	Value
Universe: Persons in all PH projects except PH-RRH who exited after moving into housing, or who moved into housing and remained in the PH project	4397
Of persons above, those who remained in applicable PH projects and those who exited to permanent housing destinations	24307
% Successful exits/retention	97.25%

FY2023 - SysPM Data Quality

CA-602 - Santa Ana, Anaheim/Orange County CoC

	All ES, SH	All TH	All PSH, OPH	All RRH	All Street Outreach
Unduplicated Persons Served (HMIS)	7275	669	4977	5466	14093
Total Leavers (HMIS)	4862	428	363	4245	8117
Destination of Don't Know, Refused, or Missing (HMIS)	1926	77	54	920	4942
Destination Error Rate (Calculated)	39.61%	17.99%	14.88%	21.67%	60.88%



What are the HUD System Performance Measures?

A key aspect of the McKinney-Vento Homeless Assistance Act, as amended by the HEATH Act, is a focus on viewing the local homeless response as a coordinated system of homeless assistance options as opposed to independently operating programs and funding sources. Because of this change, Continuums of Care (CoCs) are now required to measure their performance as a coordinated system. The System Performance Measures (SPM) allows CoCs to regularly measure their progress in meeting the needs of people experiencing homelessness in their community and to report this progress to HUD.

The SPM is pulled from the local Homeless Management Information System (HMIS) and submitted to HUD annually by CoCs around the country. The reporting period for all SPM reports is October 1st to September 30th. With the exception of Metric 3.1 which includes data from the Unsheltered Point-In-Time count, all data comes from Orange County's HMIS.

What gets measured?

There are 7 System Performance Measures, some made up of 2 to 4 submeasures or metrics. The measures are:

- Measure 1. Length of time persons remain homeless
- Measure 2. The extent to which persons who exit homelessness to permanent housing destinations return to homelessness
- Measure 3. Number of homeless persons
- Measure 4. Jobs and income growth for homeless persons in CoC Program-funded projects
- Measure 5. Number of persons who become homeless for the first time;
- Measure 6. Homelessness prevention and housing placement of persons defined by Category 3 of HUD’s homeless definition in CoC Program-funded projects
- Measure 7. Successful housing placement

Orange County submits measures one through five and seven to HUD annually. Measure 6 has yet to be applicable to any CoC.

What is included in this report?

This report contains a comparison of Orange County's performance on certain System Performance Measures for each funding year (10/1 - 9/30) from 2019 to 2023. This report will be updated on an annual basis after 211OC completes the final analysis for that year's System Performance Measures submission.

For measures with multiple sub-measures, we have chosen to highlight the most comprehensive sub-measure or metric. For example, Measure 4, Employment and Income Growth for Homeless Persons in CoC Program-funded Projects, includes 6 metrics that differentiate sources of income a client may receive. In this report, we focus on metrics 4.3 and 4.6 which include all income sources.

To view all of Orange County's System Performance Reports submitted to HUD, please visit ochmis.org.

What is Orange County's bed participation information?

Project Type	Non-DV Beds on HIC	HMIS Participating Beds	HMIS Participation Rate
All ES, SH	2634	2494	95%
All PSH-OPH	4980	4980	100%
All RRH	1084	1084	100%
All TH	729	356	49%

National System Performance Measures data is released by HUD each year for the previous funding year's analysis. Throughout this report, look for orange boxes that will show you how Orange County compared to California and the United States in 2022.

The extent to which data is missing or incomplete in HMIS affects the accuracy of the metrics on the System Performance Report. Look for teal boxes throughout the report that will let you know when and if a measure is affected by data quality.

Measure 1

Length of Time Persons Remain Homeless

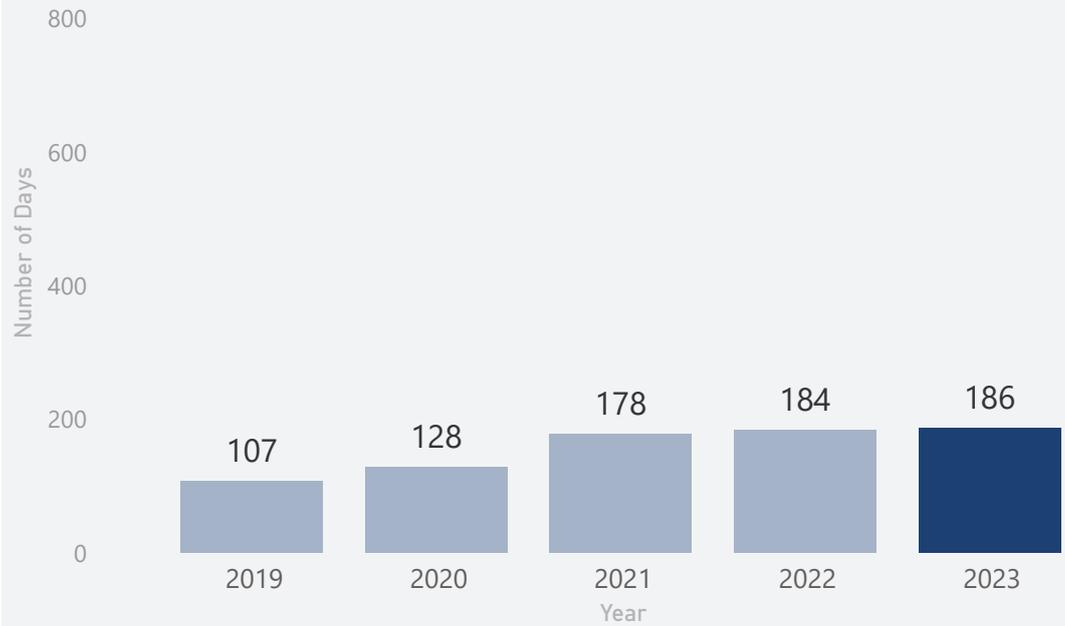
Measure 1 contains two sub-measures. Both submeasures calculate the average lengths of time (in days) spent homeless for clients active during the reporting period. The goal for this measure is for the average lengths of homelessness to decrease each year.

Measure 1a looks at clients in Emergency Shelter (ES), Safe Haven (SH), and Transitional Housing (TH) projects.

The measure is calculated using clients' length of time in the project strictly as entered in HMIS.

Orange County's average length of time in ES-SH-TH is 184 days compared to California's 158 days and the United States' 118 days.

Measure 1a: Clients in ES, SH, and TH

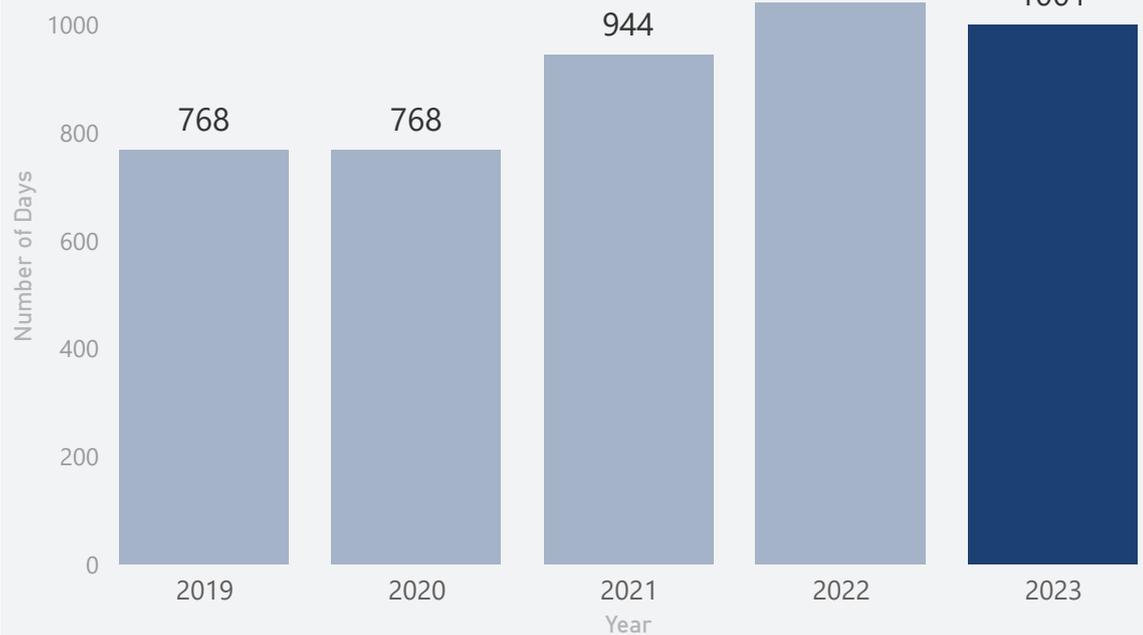


Measure 1b looks at clients in Emergency Shelter, Safe Haven, Transitional Housing, Permanent Housing (PSH), Other Permanent Housing (OPH) and Rapid Re-Housing (RRH) projects.

The measure is calculated using data from the start of clients' current episode of homelessness through either the date they are housed or exit the project.

Note: Since this measure began, calculation methods have changed multiple times. These changes resulted in scores, particularly for Measure 1b, that vary from year to year due to methodology changes and not necessarily changes in the length of time people experience homelessness.

Measure 1b: Clients in ES, SH, TH, and PH



This measure is calculated using the client's self-reported date their current episode of homelessness began, and does not include the client's entire history of homelessness.

Measure 2 Returns to Homelessness

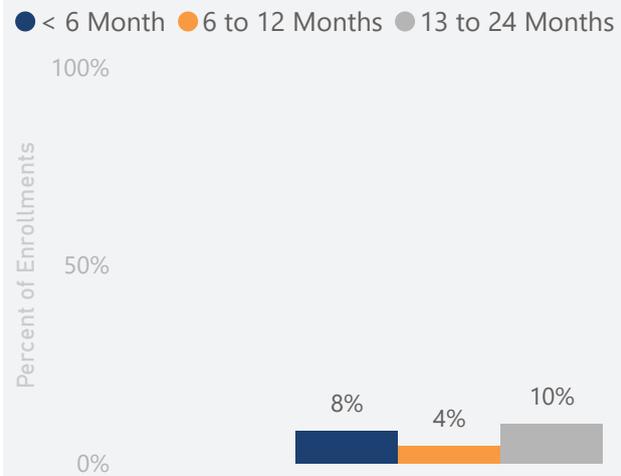
Measure 2 looks at the percentage of clients who exit to a Permanent Housing destination during the reporting period plus one year prior to the report start date, and subsequently return to homelessness within 6, 12, or 24 months. This measure helps CoCs determine the effectiveness of their coordinated efforts at keeping people from falling into homelessness after having received CoC services. The goal for this measure is to decrease the number of people falling back into homelessness each year.

The chart to the right shows when clients returned to the homeless system after exiting to a permanent housing situation.

The charts below show a year over year look at what percentage of clients exited to Permanent Housing and returned to homelessness within 2 years for each project type.

Orange County's score for total returns to homelessness within 2 years was 17% compared to California's 18% and the United States' 16%.

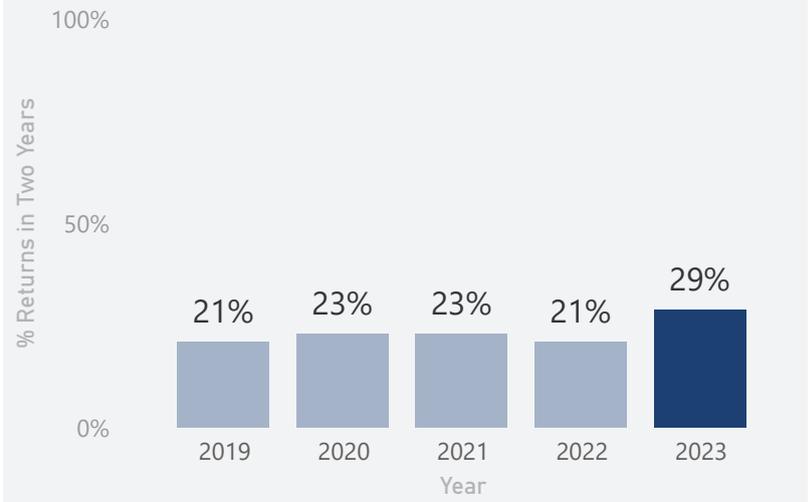
OC 2023 Returns to Homelessness



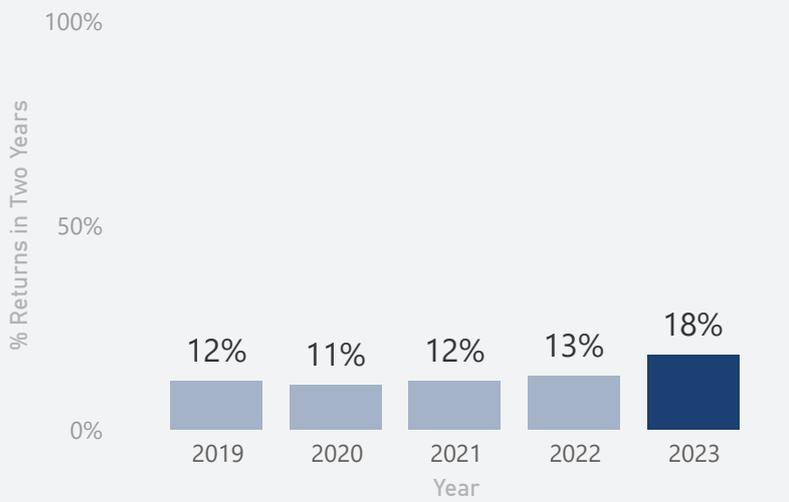
Returns From Street Outreach



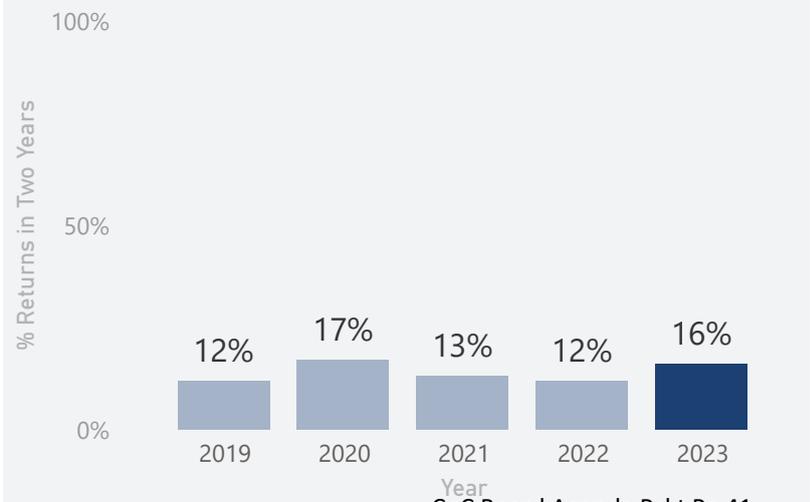
Returns From Emergency Shelter



Returns From Transitional Housing



Returns From Permanent Housing



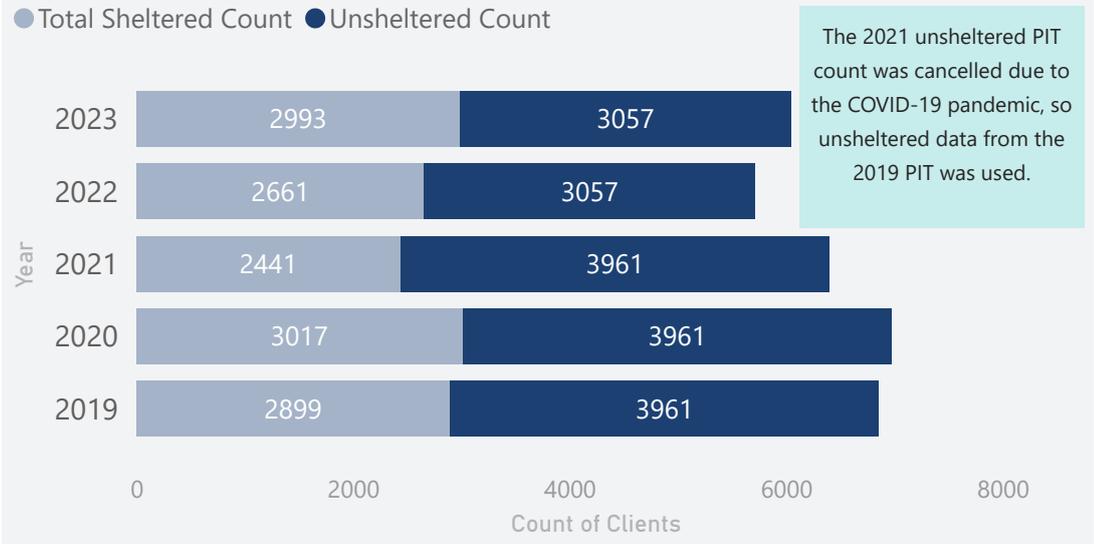
Measure 3 Number of Homeless Persons

Measure 3 directly assesses a CoC’s progress toward eliminating homelessness by counting the number of people experiencing homelessness both at a point in time and over the course of a year. The goal for this measure is for the total counts of people experiencing homelessness to decrease each year.

Metric 3.1 is a count of sheltered clients using Point-In-Time Count (PIT) data. This data comes from the PIT count data submitted to HUD, which includes projects that participate in HMIS and projects that do not participate in HMIS.

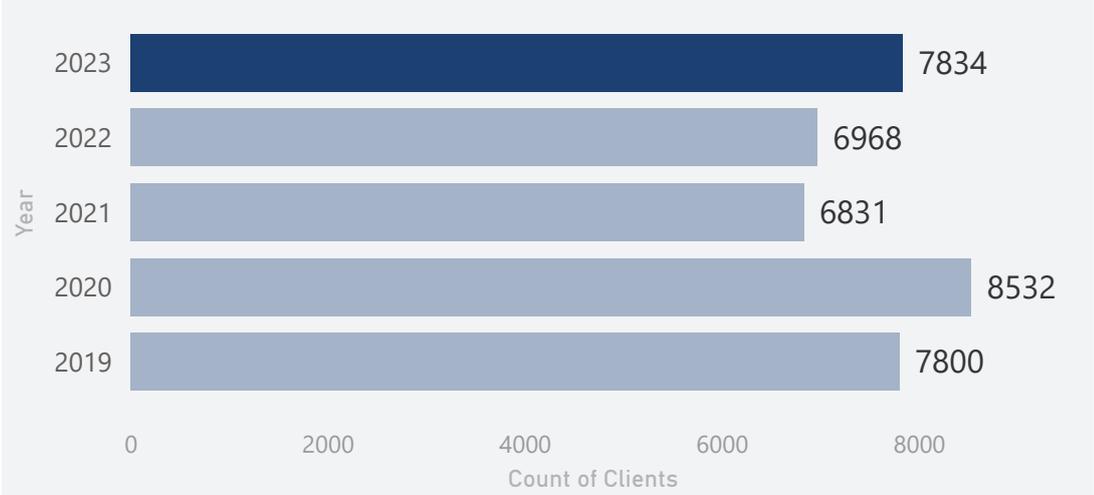
Unsheltered counts occur every other year in January during odd numbered years. The previous year's count is used for even numbered SPM years.

Metric 3.1: Point-in-Time Count of Sheltered and Unsheltered Persons



Metric 3.2 is a count of clients using HMIS data from ES, SH, and TH projects. This data is unduplicated across all applicable project types, meaning that if a client enrolls in the same project type twice during the reporting period, they are represented in this number only once.

Metric 3.2: Unduplicated Total Sheltered Homeless Persons



The table below shows 2022 data for Metric 3.2 for Orange County CA-602 and surrounding continuums of care.

Jurisdiction	Total Population	Unduplicated Total Sheltered Homeless Persons (3.2)	% of Population Experiencing Homelessness (3.2)	% of California's Homeless Population (3.2)
Los Angeles (CA-600) + Long Beach (CA-606)	9,721,138	38,301	0.39%	28%
San Diego (CA-601)	3,276,208	12,654	0.38%	9%
Orange County (CA-602)	3,151,184	6,968	0.22%	5%
Riverside (CA-608)	2,473,902	4,701	0.19%	3%
San Bernardino (CA-609)	2,193,656	2,659	0.12%	2%

Measure 4

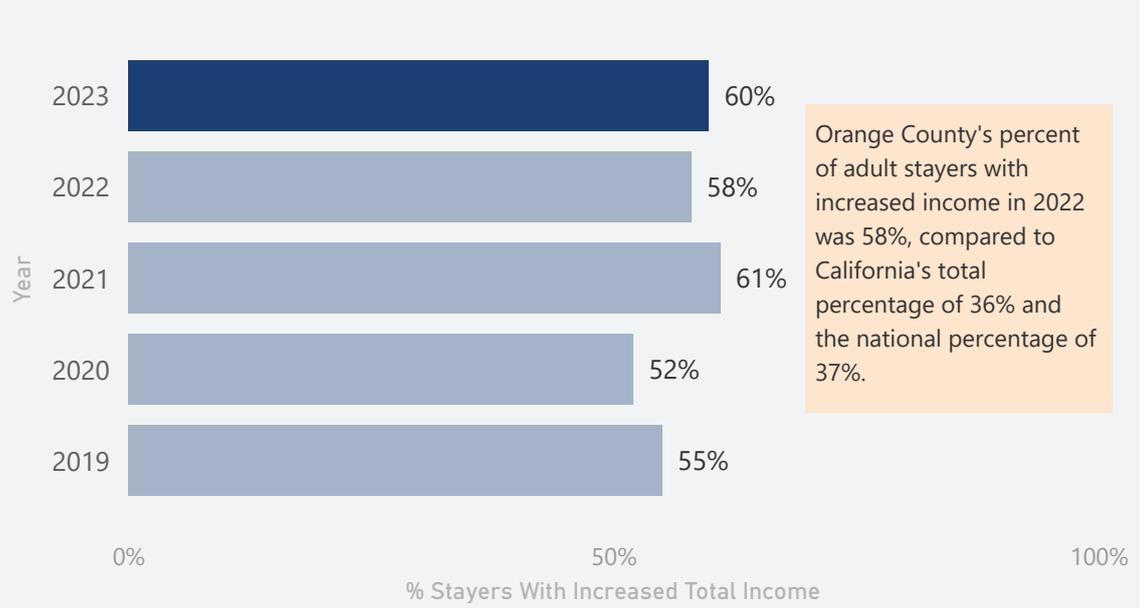
Increase in Income For Adults in CoC Funded Projects

Measure 4 is comprised of 6 metrics which measure the percentage of adult clients enrolled in CoC funded projects who have increased their earned and non-employment cash income during the reporting period.

Measures 4.3 and 4.6 calculate the percentage of stayers and leavers who have increased their *total* income, irrespective of income source. The goal for this measure is for the percentage of clients with increased income to increase each year.

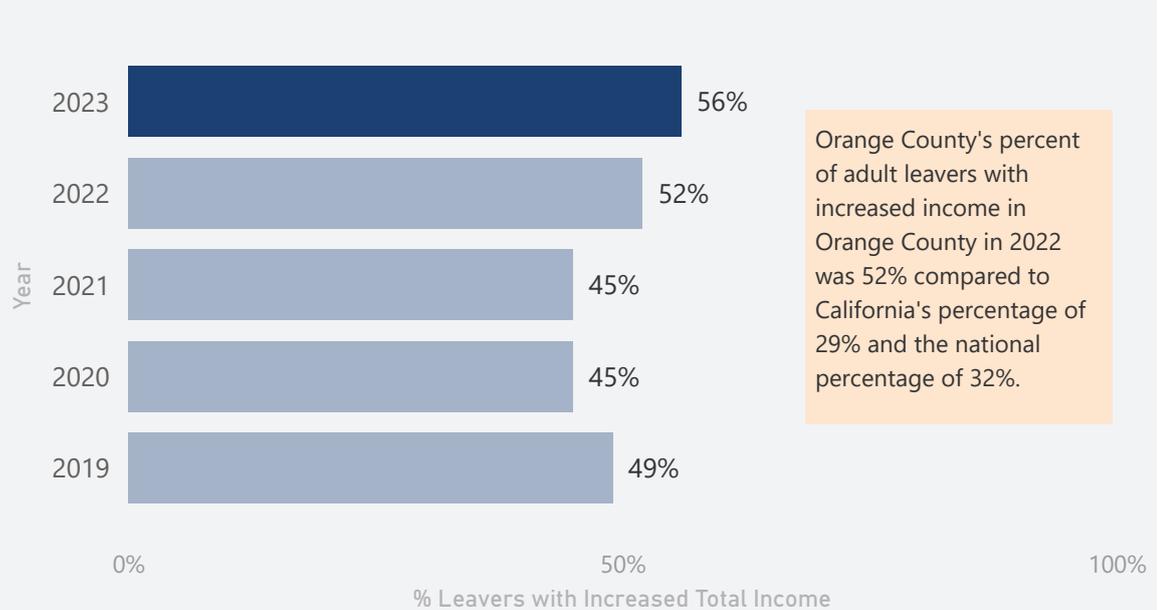
Metric 4.3 represents the percentage of adult stayers (clients still enrolled in the project as of the end of the reporting period with a length of stay of at least 365 days as of the end of the reporting period) who have an increase in total income recorded in HMIS.

Metric 4.3: Stayers with Increased Income



Metric 4.6 represents the percentage of adult leavers (clients who exited the project before the end of the reporting period) who have an increase in total income recorded in HMIS.

Metric 4.6: Leavers with Increased Income

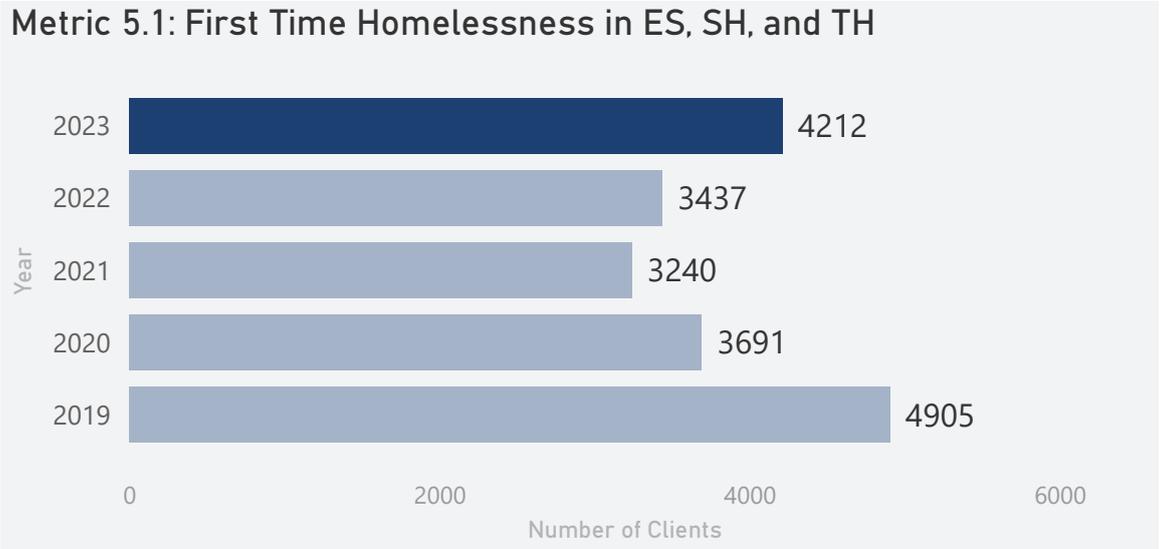


Measure 5

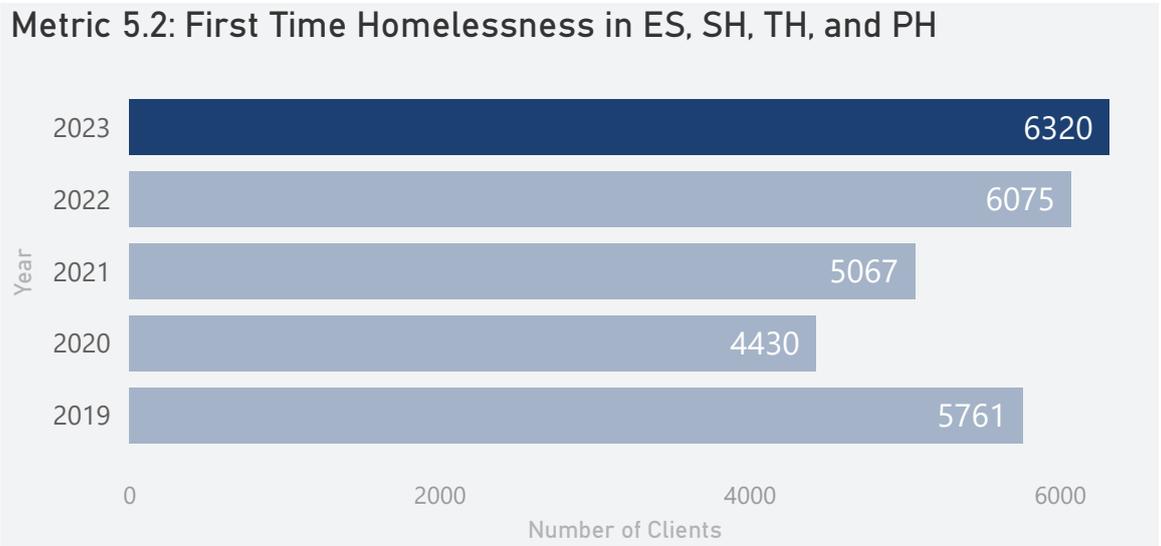
Number of Persons Who Become Homeless for the First Time

Measure 5 allows CoCs to track and assess whether they are effectively reducing the number of people who become homeless by analyzing the number of people experiencing homelessness for the first time. The goal for this measure is for the number of people experiencing homelessness for the first time to decrease each year.

Metric 5.1 reports the change in the percentage of persons entering Emergency Shelter, Safe Haven, and Transitional Housing projects who have no prior enrollments in HMIS.



Metric 5.2 reports the change in the percentage of persons enrolling in any of the project types mentioned in Metric 5.1 plus Permanent Housing who have no prior enrollments in HMIS.



The table to the right shows 2022 data for Metric 5.2 for Orange County CA-602 and surrounding Continuums of Care.

Jurisdiction	Total Population Experiencing Homelessness for the First Time (5.2)	% of California's Population Experiencing Homelessness for the First Time
Long Beach (CA-606)	1,437	1%
Los Angeles (CA-600)	21,843	20%
Orange County (CA-602)	6,075	6%
Riverside (CA-608)	5,033	5%
San Bernardino (CA-609)	3,856	4%
San Diego (CA-601)	9,678	9%

Measure 7

Successful Placement From Street Outreach and Successful Placement in or Retention of Permanent Housing

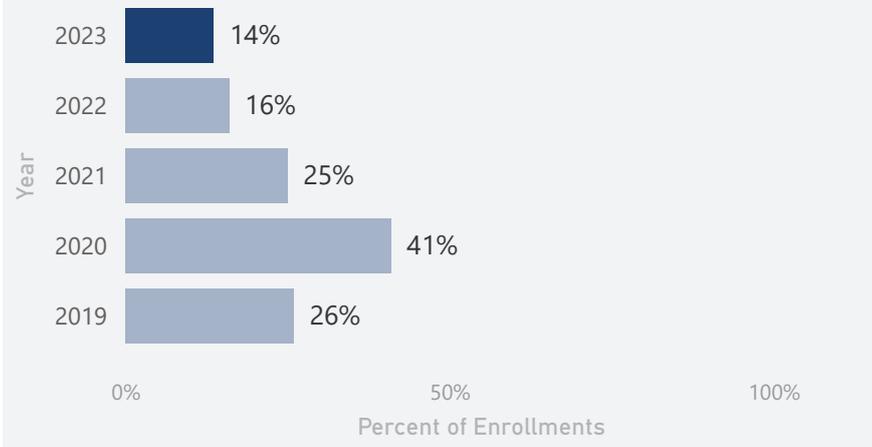
Measure 7 is comprised of three metrics that report on the ability of a CoC to exit its clients to successful destinations or for those enrolled in Permanent Housing projects, their ability to maintain Permanent Housing. Destinations that are considered successful vary between project types. The goal for this measure is for the percentage of successful outcomes to increase each year.

Successful destinations from SO projects include almost all known destinations other than jail or the streets because it represents a client moving from an unsheltered to sheltered living situation.

Orange County's score for successful exits from Street Outreach was 16% in 2022, compared to California's score of 20% and the national score of 32%.

Due to the nature of Street Outreach projects, clients are frequently exited without providing Destination data, resulting in an error rate of 61%.

Metric 7.a1: Successful Exits From Street Outreach

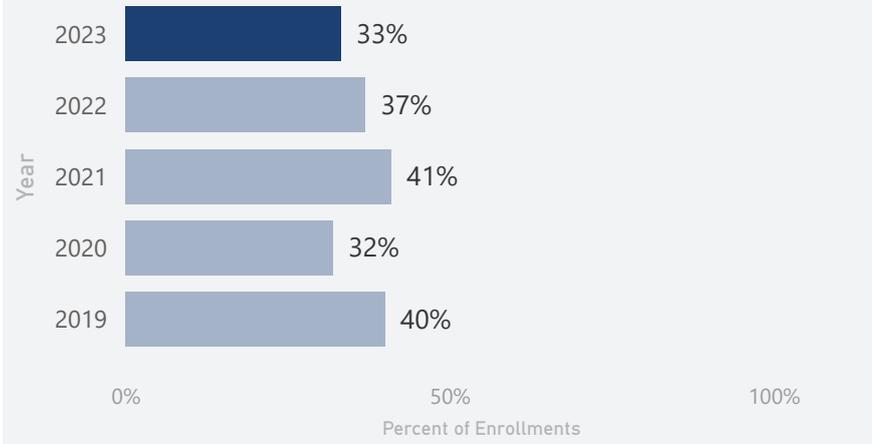


Because the goal and function of project types in Metric 7.b1 is to move clients into permanent housing, destinations considered "successful" for these project types are Permanent Housing situations.

Orange County's score for successful exits from ES, SH, TH, and RRH was 37% in 2022, compared to California's score of 32% and the national score of 34%.

Due to the nature of Emergency Shelter projects, clients are frequently exited without providing Destination data, resulting in an error rate of 40%.

Metric 7.b1: Successful Exits From Emergency Shelter, Safe Haven, Transitional Housing, Rapid Re-Housing



Measure 7.b2 represents the percentage of enrollments in Permanent Supportive Housing and Other Permanent Housing projects with a Housing Move-In Date which either were still enrolled or had exited to a Permanent Housing destination as of the end of the reporting period.

Orange County's score for retention of permanent housing or permanent housing exits from PSH-OPH was 99% in 2022, compared to California's score of 97% and the national score of 96%.

Metric 7.b2: Retention of or Exit to Permanent Housing from PSH or OPH

