

**ORANGE COUNTY CONTINUUM OF CARE
COORDINATED ENTRY SYSTEM STEERING COMMITTEE
SPECIAL MEETING**

Thursday, March 7, 2024
9:00 a.m. – 10:00 a.m.

Location: Virtually on Teams
Meeting Link: [Click here to join the meeting](#)
Meeting ID: 279 724 734 205
Passcode: XAmavQ
Call in (audio only): +1 949-543-0845
Phone Conference ID: 141 946 200#

Committee Chair: Andrew Crowe, Scholarship Schools

Purpose: The Coordinated Entry System (CES) Steering Committee will function as an advisory group to the Continuum of Care (CoC) Board and Policy, Procedures and Standards (PPS) Committee to align its efforts to those of the Orange County CoC Board Vision including but not limited to reviewing CES policies and procedures for process review, policy formation, assessment of current policies and procedures and formation and conduct of committees in the service of the CoC, CES and Homeless Management Information System (HMIS). The CES Steering Committee will support the CoC Board with policy development, supporting strategic implementation of the CES and evaluating the efficiency and effectiveness of CES.

AGENDA

Call to Order – Andrew Crowe, Chair

Public Comments – Members of the public may address the CES Steering Committee on items listed within this agenda or matters not appearing on the agenda so long as the subject matter is within the jurisdiction of the CES Steering Committee. Members of the public may address the CES Steering Committee with public comments on agenda items after the agenda item presentation. Comments will be limited to three minutes. If there are more than five public speakers, this time will be reduced to two minutes.

In order to address the CES Steering Committee, members of the public are to enter their name and agenda item number in the chat box to be placed in a queue. Staff will call your name in the order listed in the chat box.

Members of the public may also submit public comment by emailing CareCoordination@ocgov.com. All comments submitted via email or at least 24 hours before the start of the meeting will be distributed to the CES Steering Committee members and all comments will be added to the administrative records of the meeting. Please include “CES Steering Committee Meeting Comment” in the email subject line.

BUSINESS CALENDAR

- 1. Welcome and Introductions** – Andrew Crowe, Chair
- 2. CES Updates** – Rebecca Ricketts, CES Manager, Office of Care Coordination
 - a. Individual CES – Tianna Terry, Individual CES Manager, Friendship Shelter
 - b. Family CES – Daniel Garcia, Program Manager, Family Solutions Collaborative
 - c. Veteran Registry – Rebecca Ricketts, CES Manager, Office of Care Coordination
 - d. Transitional Aged Youth Registry – Rebecca Ricketts, CES Manager, Office of Care Coordination
 - e. Survivor CES – Rebecca Ricketts, CES Manager, Office of Care Coordination
 - f. Virtual Front Door – Amy Arambulo, Director, Community Impact, OC United Way
- 3. CES Policies and Procedures Updates** – Rebecca Ricketts, CES Manager, Office of Care Coordination
- 4. CES Dashboard Ad Hoc Updates** – Rebecca Ricketts, CES Manager, Office of Care Coordination
- 5. CoC Updates** – Felicia Boehringer, CoC Manager, Office of Care Coordination

Next Meeting: Wednesday, May 1, 2024, from 2:00 p.m. – 3:00 p.m., In-person at 1501 E St Andrew Pl, Santa Ana, CA 92705