



**Orange County  
Service Provider Forum  
March 21, 2024**

# **Welcome and Introductions**

Nishtha Mohendra, Chair

Melanie McQueen, Vice Chair

# Agenda Item #1

## Introductions

- Those in attendance are invited to introduce themselves.
- Please share your:
  1. Name
  2. Title or Role
  3. Agency or Affiliation (if applicable)



# Peer Recognition Shout-outs

# Agenda Item #1

## Peer Recognition Shout-outs

- The Office of Care Coordination will link the [Peer Recognition Shout-out form](#) with each posted Service Provider Forum meeting agenda.
- The forms are also linked on the [Continuum of Care \(CoC\) webpage](#)
- Email the completed form to [CareCoordination@ocgov.com](mailto:CareCoordination@ocgov.com) by 12:00 p.m. the Tuesday before each Service Provider Forum meeting.



Did you see an example of someone you know go above and beyond in their role? Give them a shout-out! The shout-out will be read at the next Service Provider Forum meeting.

Your Name: \_\_\_\_\_

Peer's Name: \_\_\_\_\_

Peer's Organization or Affiliation (if applicable): \_\_\_\_\_

Peer Recognition Shout-out (Please briefly share in one to two sentences. As a reminder, please exclude any client identifying information.)

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Please submit completed form to the Office of Care Coordination at [CareCoordination@ocgov.com](mailto:CareCoordination@ocgov.com) by 12:00 p.m. the Tuesday before the scheduled Service Provider Forum meeting.

**Service Provider Highlight:  
Friendly Center**

Jessica Ruelas, Executive Director,  
Friendly Center



friendly  
center

Helping Families Thrive



## MISSION

Providing stability, opportunity, and hope to children and families in poverty.

## VISION

To end the cycle of generational poverty in Orange County.



## Locations:

Buena Park-6688 Beach Blvd, Buena Park, CA 90621

Orange- 147 W. Rose Ave Orange Ca 92867



## HOURS

Mon/Wed – 11:30AM-8:00PM

Tues/Thurs/Fri – 9:00AM-5:30PM





# The Challenges in Orange County

**24.3%**

of children in Orange  
County live in poverty.

**1 in 3**

low-income households  
in Orange County face  
hunger each day.



# 81%

of those who register their families with Friendly Center are single mothers.

# Our Three Pillars



**FAMILY SUPPORT**



**FOOD PROGRAMS**



**EDUCATION**



## FAMILY SUPPORT

- Case Management
- Domestic Violence Intervention
- Diaper Distribution
- Mobile Clinic
- Dental Clinic
- Utility Assistance
- Rental Assistance

## FOOD PROGRAMS

Mobile Pantry  
Emergency Assistance  
Thanksgiving Baskets  
Christmas Baskets





## EDUCATION

Domestic Violence Intervention

Parenting Classes

After-School Tutoring

Financial Literacy

Job Development

Family Engagement

Food and Nutrition Program

# Our Impact

# 900 families

received emergency relief  
from Friendly Center in 2023

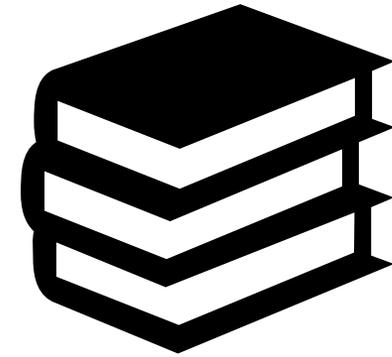


# Large food distributions weekly.

## 4.5 tons

of food is provided to families at ***EACH*** food distribution.





**30**  
**students**

participated in the  
Power of Me after-  
school tutoring and  
summer programs this  
past year.

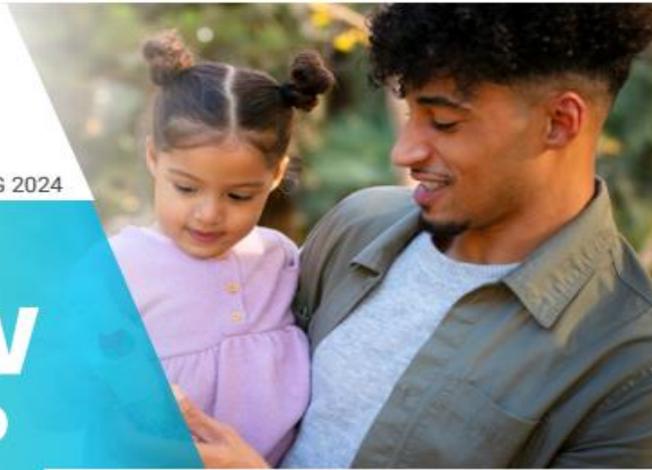
# Volunteers help make what we do possible.

300  
Volunteers  
In 2023





BUENA PARK | SPRING 2024



WE ARE HERE FOR YOU

# SEE HOW WE HELP

## OUR SERVICES

All services are free. *Please call to schedule an appointment.*



### Diaper Program

Receive 50 diapers once a month per child.



### Family Support

Counseling, WIC, Parenting Classes, and Domestic Violence Intervention.



### Utility Assistance

Edison or SoCal Gas, call (714) 769-8222 on Tuesday at 1:30pm.



## EASTER BASKET REGISTRATION

Register for Easter Baskets for your children (0-15 years). **Call (714) 769-8806 to register.**

### Registration Dates and Times:



Begins: Monday, March 4th  
Ends: Friday, March 15th



Monday/Wednesday 5:30PM-7:30PM  
Thursday 10:00AM-12:00PM  
Friday 3:00PM-5:00PM



### Mobile Unit

Learn to succeed at job interviews.  
3/8, 4/12, 5/10, 6/14 at  
10:00AM-4:00PM



### Financial Literacy

Learn to budget. Call to register.



### Food Distributions

2nd & 4th Fridays, 11AM-1PM, each month.

## CONTACT US



**(714) 771-5300**

6688 Beach Blvd,  
Buena Park 90621

Monday, Wednesday: 11:30AM – 8:00PM  
Tuesday, Thursday, Friday: 9:00AM – 5:30PM

# Client Newsletters



# REFERRAL FORM

Serving families in the Orange Unified School District  
Email completed forms to [referrals@friendlycenter.org](mailto:referrals@friendlycenter.org)

Referring School/Agency: \_\_\_\_\_ Date: \_\_\_\_\_  
Contact Person: \_\_\_\_\_ Email: \_\_\_\_\_ Phone: \_\_\_\_\_  
Would you like to speak to Friendly Center staff before we contact the parent/guardian?  Yes  No  
Parent(s)/Guardian(s) approved referral?  Yes  No

**Parent(s)/Guardian(s) Information:**

Name \_\_\_\_\_ Relationship \_\_\_\_\_ Languages Spoken \_\_\_\_\_  
Address \_\_\_\_\_ Cell Ph \_\_\_\_\_ Work Ph \_\_\_\_\_

Name \_\_\_\_\_ Relationship \_\_\_\_\_ Languages Spoken \_\_\_\_\_  
Address \_\_\_\_\_ Cell Ph \_\_\_\_\_ Work Ph \_\_\_\_\_

**Child(s) Information:**

Name	Grade	Age	DOB	Sex

**Reason(s) for Referral (check all that apply)**

Reason	Who Needs Service	Additional Information
<input type="checkbox"/> Clothing		
<input type="checkbox"/> Counseling		
<input type="checkbox"/> Domestic Violence		
<input type="checkbox"/> Family Advocacy		
<input type="checkbox"/> Food		
<input type="checkbox"/> Health Insurance		
<input type="checkbox"/> Tutoring		
<input type="checkbox"/> Utility Assistance		
<input type="checkbox"/> Other (Explain)		

Notes: \_\_\_\_\_

Rev. 8/10/2021

# Have a family in need?

- Fill out referral form
- Email completed form to [referrals@friendlycenter.org](mailto:referrals@friendlycenter.org)



friendly  
center



**CalOptima Health and Medi-Cal  
Presentation**

Soledad Rivera, Community Relations Manger,  
CalOptima Health



# CalOptima Health

## Medi-Cal in Orange County

March 21, 2024

Soledad Rivera, Community Relations Manager

### Our Mission

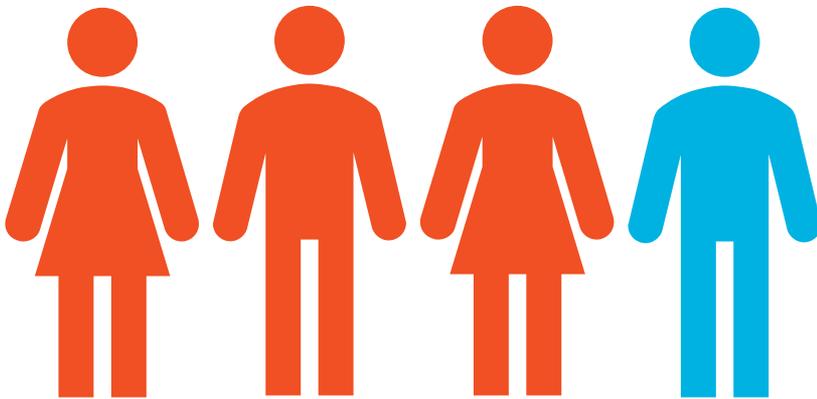
To serve member health with excellence and dignity, respecting the value and needs of each person.

### Our Vision

By 2027, remove barriers to health care access for our members, implement same-day treatment authorizations and real-time claims payments for our providers, and annually assess members' social determinants of health.

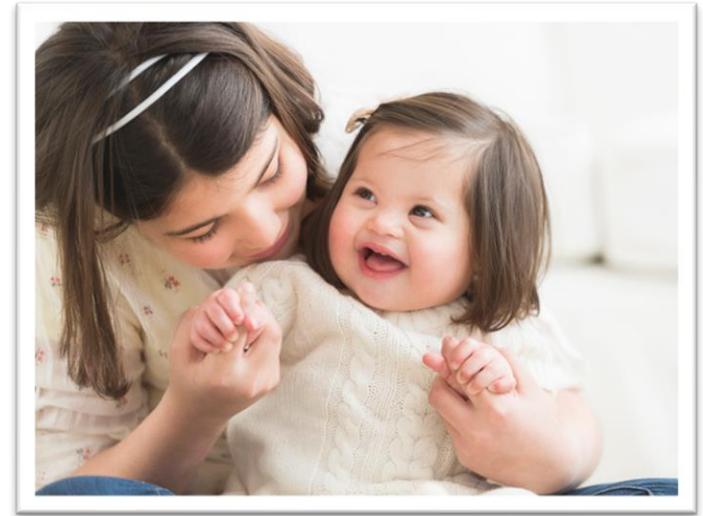
# Who Is CalOptima Health?

- Orange County's community health plan for low-income families, seniors and people with disabilities
- Serves 1 in 4 adults and 1 in 3 children
- A leader in California Medi-Cal quality for 8 years in a row

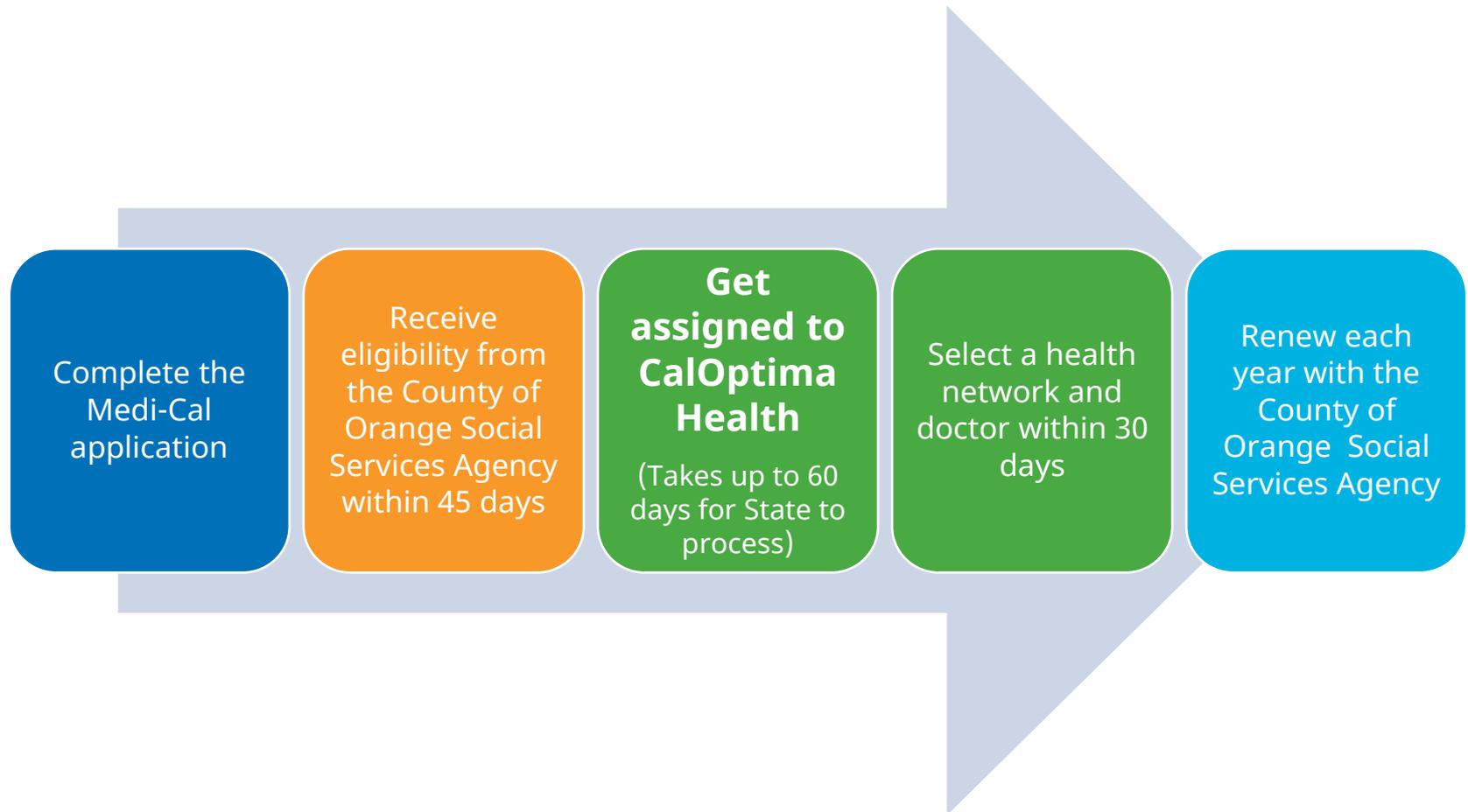


# Who Can Receive Services?

- Children
- Adults
- Seniors
- Undocumented individuals
- Pregnant women
- Foster care children
- People with disabilities
- People with specific conditions



# How to Become a Member

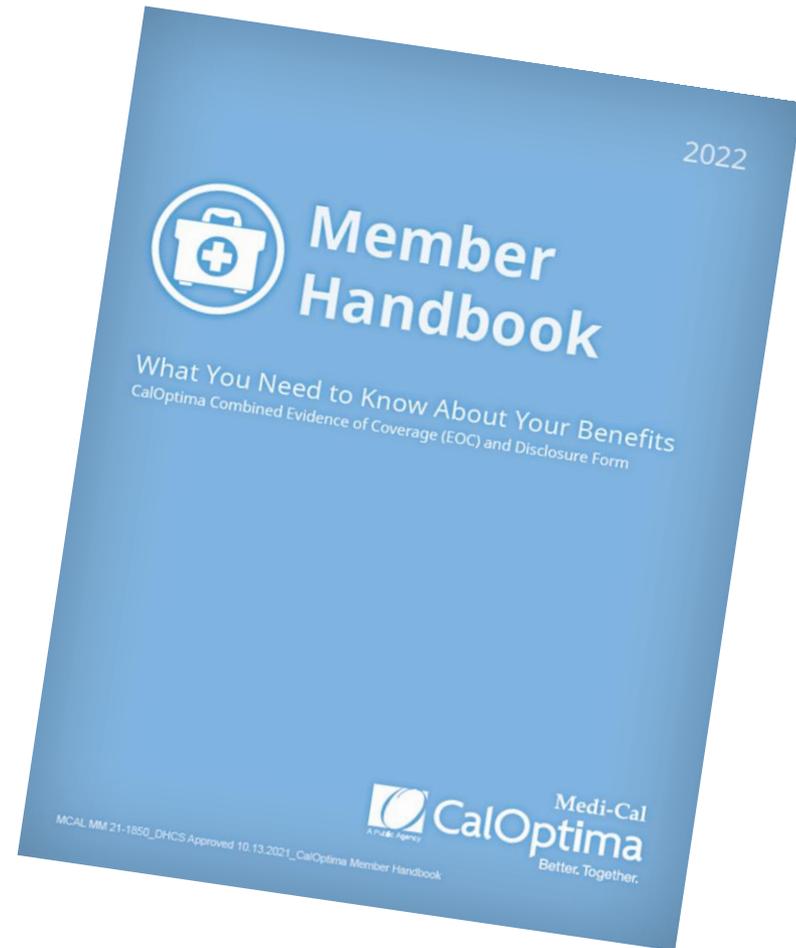


# Where to Apply

- County of Orange Social Services Agency
  - [www.benefitscal.org](http://www.benefitscal.org) or 1-800-281-9799
- Coalition of Orange County Community Health Centers
  - [www.coccc.org](http://www.coccc.org) or 714-352-5990
- Community Health Initiative of Orange County
  - [www.chioc.org](http://www.chioc.org) or 1-855-927-8333
- Covered California
  - [www.coveredca.org](http://www.coveredca.org) or 1-800-300-1506 (TTY 1-888-889-4500)

# Welcome to CalOptima Health

- CalOptima Health welcome letters will have instructions on how to access the Health Network Provider Directory and Member Handbook online
  - Print copies are available upon request



# How to Choose a Doctor and Health Network

1. Request a Health Network Provider Directory
2. Search online at **[www.caloptima.org](http://www.caloptima.org)**
3. Call for assistance
  - CalOptima Health: **1-714-246-8500** or toll-free at **1-888-587-8088**
  - County Community Service Center: **1-714-372-3617**
  - TTY **711**
4. Visit in person
  - Monday through Friday, 8 a.m. to 5 p.m.

CalOptima Health  
**505 City Parkway West**  
**Orange, CA 92868**

County Community Service Center  
**15496 Magnolia St., Suite 111**  
**Westminster, CA 92683**



# CalOptima Health Networks



**CalOptima**  
A Public Agency  
Community Network

**AltaMed** QUALITY CARE WITHOUT EXCEPTION™



**AMVI MEDICAL GROUP**  
bring. quality. to your life



**CHOC HEALTH ALLIANCE**

*Protecting Your Family's Health*  
**Noble-Mid Orange County**



**OPTUM™**



**PROSPECT MEDICAL**



**KAISER PERMANENTE®**

**Family Choice** Medical Group



**Regal Medical Group**  
compassion creates vitality



**United Care Medical Group**



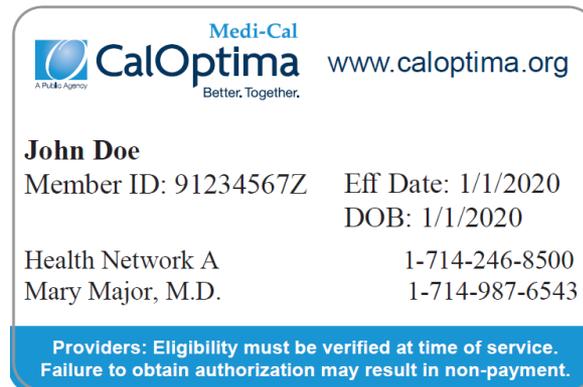
**CalOptima Health**

# Identification Cards

- Beneficiary Identification Card (BIC)



- CalOptima Health Identification Card



# Examples of Medi-Cal Benefits

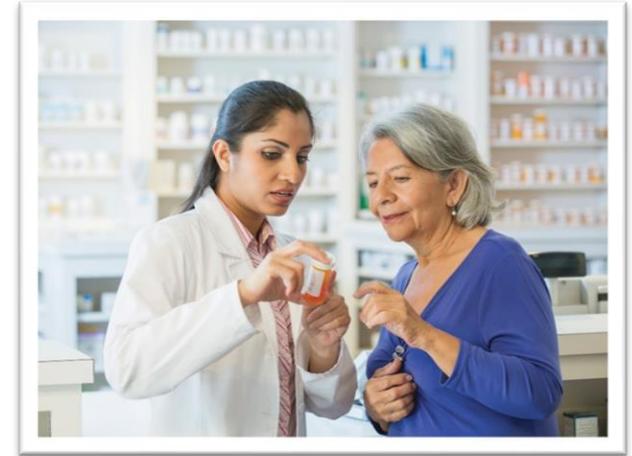
- Doctors and specialists
- Prenatal care
- Behavioral health services
- Physical, occupational and speech therapy
- Medical supplies
- Medicines
- Vision care
- Dental services
- Hospital services
- Lab tests and X-rays
- Immunizations
- Transportation
- Long-term care
- Hospice
- Palliative Care

# New Medi-Cal Benefits Through CalAIM

- Recuperative Care
- Housing Support
- Short-Term Post-Hospitalization Housing
- Day Habilitation Programs
- Personal Care and Homemaker Services
- Meals/Medically Tailored Meals
- Sobering Centers
- Respite Services
- Environmental Accessibility Adaptations
- Nursing Facility Transition
- Community Transitions to Home
- Asthma Remediation

# Medicines

- Most prescribed medicines are covered by Medi-Cal Rx, instead of CalOptima Health
- Providers write prescriptions for medicine
  - Use a list of covered medicines
  - Request prior authorization, if needed
- Show the pharmacy your Medi-Cal BIC
  - Covered medicines are provided with no co-pay or out-of-pocket costs
  - Members can call the Medi-Cal Rx Customer Service Center at **1-800-977-2273**, 24 hours a day, 7 days a week



# Vision and Dental

- Vision Service Plan (VSP)
  - For vision providers in your area, call 1-800-438-4560
  - Eye exams every 24 months
    - For members diagnosed with diabetes, eye exams are every 12 months
  - Eyeglasses every 24 months
  - Kaiser members call 1-800-464-4000
- Smile California
  - For dentists in your area, call 1-800-322-6384

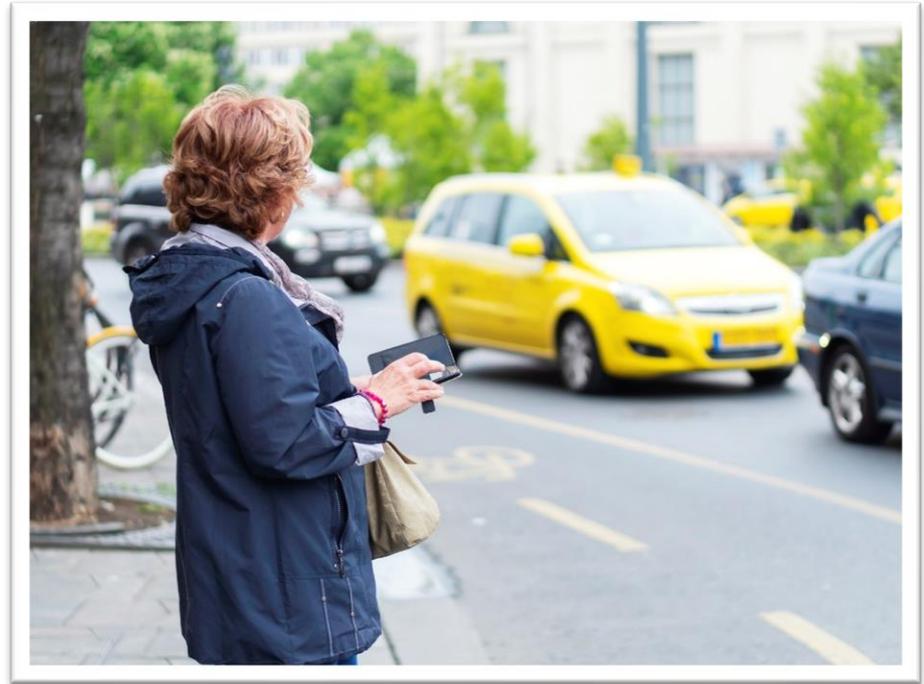


# Transportation

- Emergency transportation
  - Ambulance
- Non-Emergency Medical Transportation (NEMT)
  - Ambulance
  - Litter van
  - Wheelchair van
- Non-Medical Transportation (NMT)
  - Taxi
  - Bus
  - Private driver

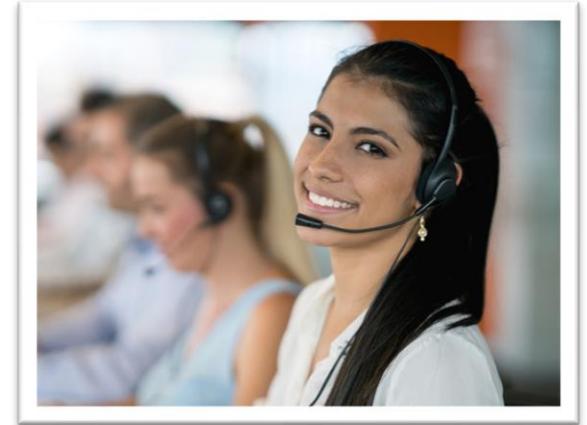
# Non-Medical Transportation (NMT)

- NMT includes transportation by:
  - Taxi
  - Bus
  - Private driver
- NMT can be used for:
  - Doctor visits
  - Prescription pickup
  - Therapy visits



# NMT (cont.)

- Call CalOptima Health's transportation line
  - 1-833-648-7528, Monday to Sunday from 8 a.m.–8 p.m.
  - Provide CalOptima Health ID number
  - Representative determines type of transportation — taxi, bus or private driver
  - CalOptima Health encourages members to request their rides 2 days in advance
  - Urgent Same-Day Transportation — Limited to hospital discharges, pick up from emergency room or urgent care centers, dialysis, chemotherapy and urgent weekend dental appointment



# CalOptima Health Support Services

## Customer Service

- Answers member questions about programs
- Helps with grievances and appeals
- Helps with change of PCP for CalOptima Health Community Network
- Helps with change of health network
- Assists with coordination and access of services

## Member Liaison Program

- Helps seniors, members with disabilities or chronic conditions, and members without housing with access to care

## Whole-Child Model Program

- Helps California Children's Services (CCS) children and their families get better care coordination, access to care and health results

# CalOptima Health Support Services (cont.)

## Case Management

- Includes nurses, social workers and other staff who help members to:
  - Learn about their health conditions and make changes to improve their health
  - Connect with community resources and helpful programs
  - Communicate with their health care team of doctors
  - Develop a plan to meet their health goals

## Long-Term Support Services (LTSS)

- Community-Based Adult Services (CBAS)
- Multipurpose Senior Services Program (MSSP)
- Hospice and Palliative Care

# CalOptima Health Support Services (cont.)

## Cultural & Linguistic Services

- Interpreter and translation services
- Call your health network or CalOptima Health's Customer Service department for written materials offered in:
  - English
  - Spanish
  - Vietnamese
  - Farsi
  - Korean
  - Arabic
  - Chinese
  - Large print, audio or braille
- No-cost language support services are offered by phone or in person
  - Request in-person for American Sign Language interpreter services 1 week before your scheduled visit

# CalOptima Health Support Services (cont.)

## Health Management

- No-cost face-to-face and telephonic coaching, classes, mailed educational materials and referrals to other programs and services. We can help you with many health topics, such as:
  - Asthma
  - Diabetes
  - Heart failure
  - Tobacco use
  - Weight
  - Nutrition
  - High blood pressure
  - Cholesterol
- We have staff who speak your language
- To learn more, call the Health Management department at **1-714-246-8895**, Monday–Friday, from 8 a.m.–5 p.m.

# CalOptima Health Support Services (cont.)

## Health Screenings

- CalOptima Health provides health screenings to all CalOptima Health members. No-cost health rewards\* may be offered to eligible members who complete certain screenings
  - Eligible members can download and print each incentive form to complete at their doctor's visit, for example:
    - Breast cancer screening
    - Cervical cancer screening
    - Diabetes A1C test
    - Diabetes eye exam
    - Postpartum checkup
    - Shape Your Life weight management (for children ages 5–18 with BMI at 85% or higher)
  - [www.caloptima.org/en/HealthAndWellness/MemberHealthRewards.aspx](http://www.caloptima.org/en/HealthAndWellness/MemberHealthRewards.aspx)  
[X](#)
- For questions, call the Health Management department at **1-714-246-8895**, Monday–Friday from 8 a.m.–5 p.m.

\* The health reward program may be discontinued at any time without notice. Members must meet all health reward eligibility requirements to qualify for the health reward. Kaiser members are excluded for most programs.



# Behavioral Health

## CalOptima Health Behavioral Health (BH)

# 1-855-877-3885

For screening and referral to mental health  
services

Available 24 hours a day, 7 days a week

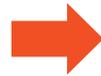
**TTY 711**



Member



Call BH Line  
**1-855-877-3885**



Call Center  
Gives BH  
Provider Info



Member



Call BH  
Provider to  
Schedule a Visit



Start Services  
with BH  
Provider

# CalFresh Program

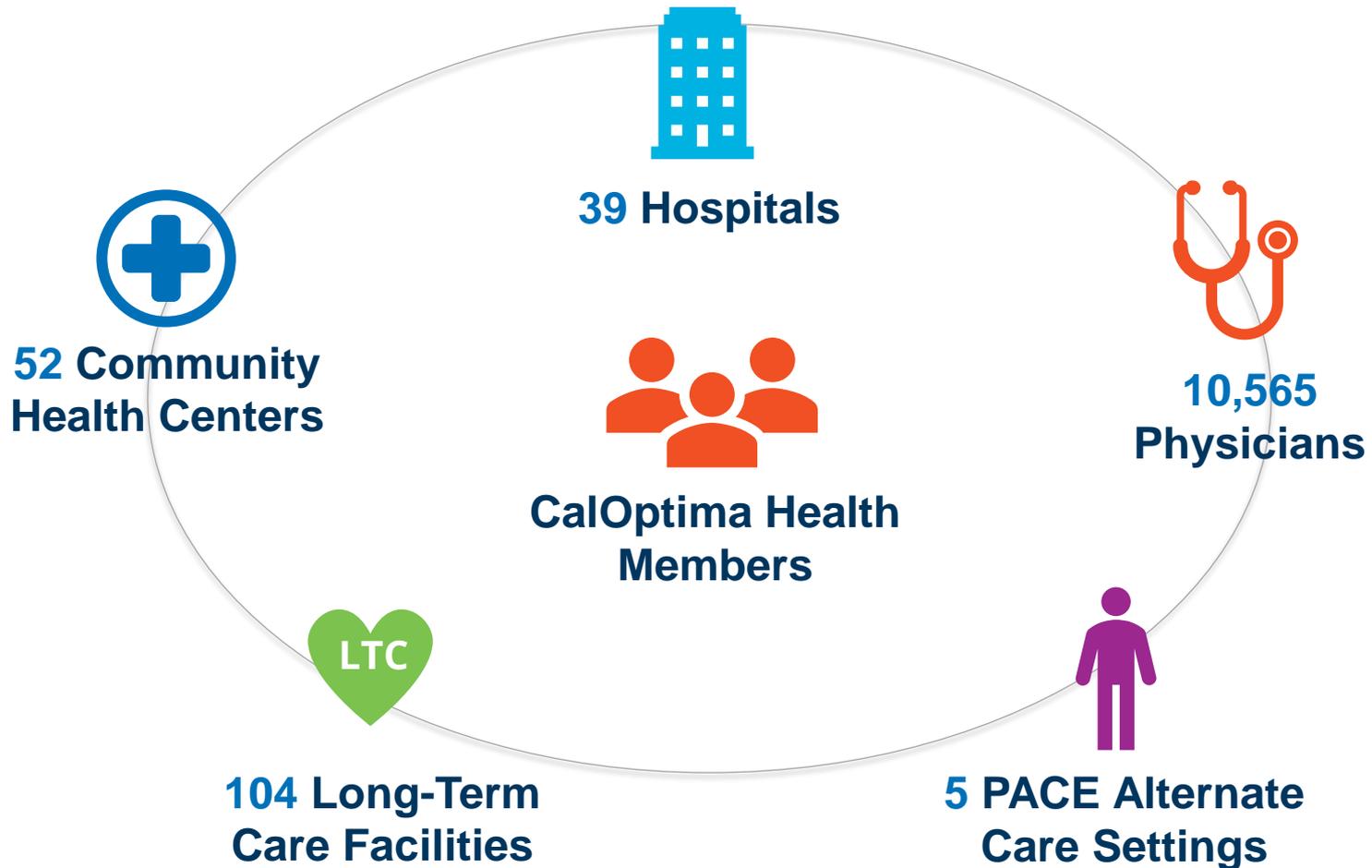
- CalFresh is a federal assistance program that helps eligible individuals and families buy healthy food
- A single person may be eligible for up to \$291 and a family of four may be eligible for up to \$973 per month
- Eligible households will get an electronic benefit transfer (EBT) card, similar to an ATM card, to buy food at grocery stores that accept EBT cards



# How to Apply for CalFresh

- Call
  - CalOptima Health members at 1-888-587-8088 (warm-line transfer)
  - County of Orange Social Services Agency at 1-800-281-9799
- Visit [GetCalFresh.org](https://www.getcalfresh.org) or [BenefitsCal.org](https://www.benefitscal.org)
- Go to the County of Orange Social Services Agency
  - Locations at <https://ssaregionlocator.ocssa.net/Home/ViewMap>

# CalOptima Health Providers



# Frequently Asked Questions

Question	Contact
If a member needs a CalOptima Health ID card or Health Network Selection Form	CalOptima Health Customer Service or Member Portal
If a member wishes to change health networks	CalOptima Health Customer Service or Member Portal
If a member forgets which provider or health network was selected	CalOptima Health Customer Service or Member Portal
If a member wishes to change providers within the health network	The specific health network
If a member wishes to request specialty care, supplies or medicines	PCP to submit request to the specific health network
If member's Medi-Cal eligibility was terminated	County of Social Services Agency
If member needs to transfer Medi-Cal eligibility to another county or state	County of Social Services Agency
If member has questions about prescription coverage	Department of Health Care Services

# CalOptima Health Main Phone Numbers

<b>CalOptima Health Customer Service</b> To file a complaint, call Customer Service or submit an online complaint form	<b>1-714-246-8500</b> or toll-free at <b>1-888-587-8088 (TTY 711)</b> <b>www.caloptima.org</b>
CalOptima Health Behavioral Health (Mild to moderate conditions)	<b>1-855-877-3885 toll-free</b> <b>behavioralhealth@caloptima.org</b>
CalOptima Health Nurse Advice Line	<b>1-844-447-8441</b>
CalOptima Health Management	<b>1-714-246-8895</b>
CalOptima Health Fraud Hotline	<b>1-877-837-4417 toll-free</b>
Transportation Line	<b>1-833-648-7528</b>

# Other Agencies' Phone Numbers

## Other Agencies

Orange County Behavioral Health Access Line (Moderate to severe conditions)	1-800-723-8641 toll-free
County of Orange Social Services Agency	1-800-281-9799 toll-free
VSP (Vision Services)	1-800-877-7195 toll-free
Smile California	1-800-322-6384 toll-free
Medi-Cal Rx Customer Service	1-800-977-2273 toll free

# Questions?

# Community Relations Team

## ❑ Region 1:

Brea, Buena Park, Cypress, Fullerton, La Habra, La Palma, Los Alamitos, Placentia

## ❑ Region 2:

**Monica Leyva-** [monica.leyva@caloptima.org](mailto:monica.leyva@caloptima.org)

Anaheim, Orange, Villa Park, Silverado, Yorba Linda

## ❑ Region 3:

**Jazmin Garcia-** [jazmine.Garcia@caloptima.org](mailto:jazmine.Garcia@caloptima.org)

Fountain Valley, Garden Grove, Huntington Beach, Midway City, Seal Beach  
Stanton, Westminster

## ❑ Region 4:

**Holly Mendez-** [holly.mendez@caloptima.org](mailto:holly.mendez@caloptima.org)

**Jennifer Dominguez** -[jennifer.dominguez@caloptima.org](mailto:jennifer.dominguez@caloptima.org)

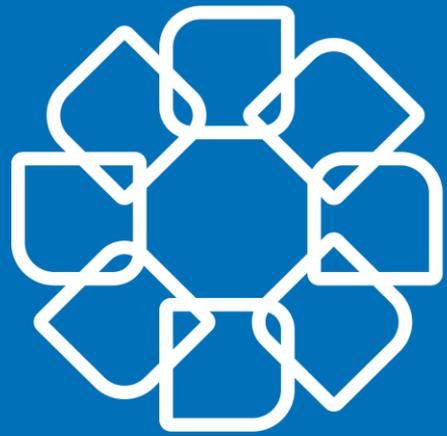
Santa Ana, Tustin, Costa Mesa, Newport Beach

## ❑ Region 5:

Aliso Viejo, Dana Point, Irvine, Ladera Ranch, Laguna Beach, Laguna Hills,  
Laguna Niguel, Laguna Woods, Lake Forest, Mission Viejo, Rancho Santa  
Margarita, San Clemente, San Juan Capistrano, Trabuco Canyon

# Thank You

Soledad Rivera  
Community Relations Manager  
[Soledad.rivera@caloptima.org](mailto:Soledad.rivera@caloptima.org)



# CalOptima Health

Stay Connected With Us  
[www.caloptima.org](http://www.caloptima.org)

   @CalOptima

**Service Provider Highlight:**

**Sabil USA**

**Dr. Samar Aziz, Executive Director,**

**Sabil USA**



# ANNUAL REPORT

## 2023



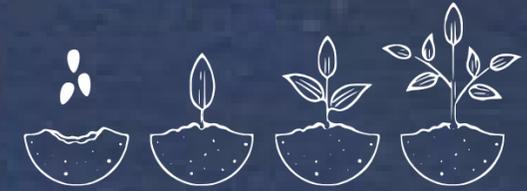
## Mission

To create a community of support for immigrants, refugees and other underserved populations within Orange County through health and human services that ease socio-economic hardships and provide the tools to build better lives.

## Vision

To secure the wellbeing of Orange County residents through comprehensive support in their physical, social, mental and economic welfare.

# OUR STORY OF Resilience

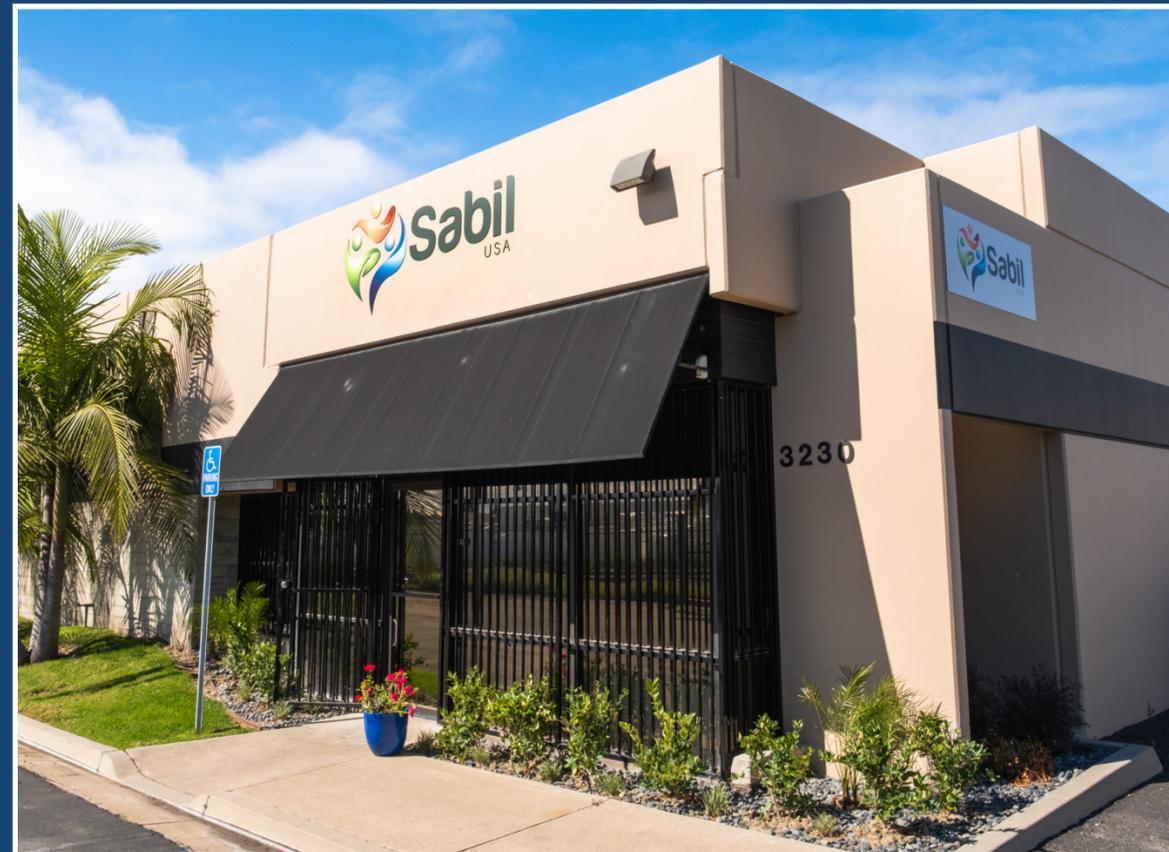
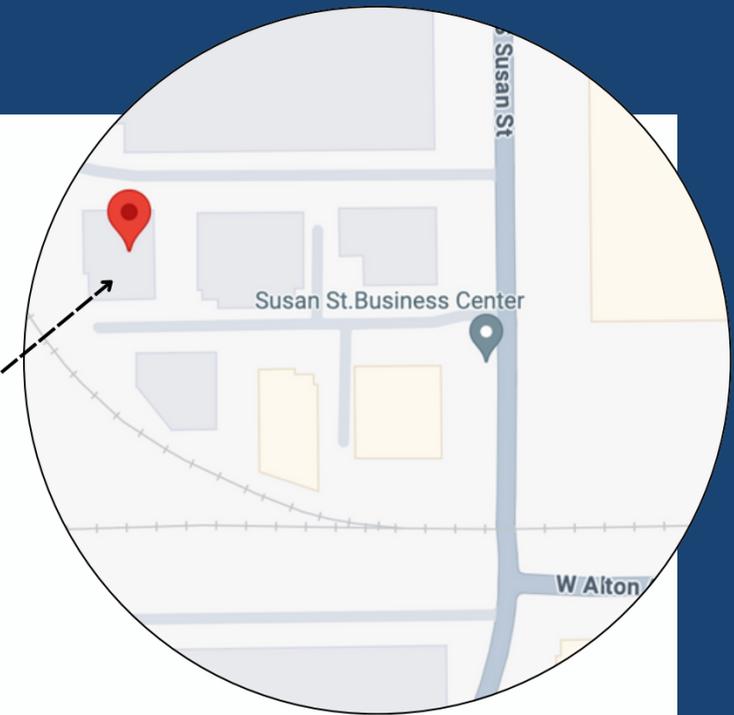




**WE HAVE  
MOVED!**

**NEW LOCATION**

**3230 S Susan St, Santa Ana 92704**



# Mental Health

Sabil USA provides free private behavioral therapy sessions, annual health fairs and symposiums, support groups, art therapy, educational wellness workshops, youth and family counseling, and a mental health helpline. Our organization is deeply committed to delivering inclusive and culturally competent health services to underserved communities who have experienced, trauma, anxiety, or mental illness.

# Housing Assistance

Sabil USA also ensures that community members have safe and stable housing. Proper shelter is essential to have before one can address any other needs, which is why our housing assistance is our longest running program. We provide three months of housing assistance, with emergency exceptions, as well as resources and assistance in housing placements to ensure sustainable and stable housing after the period expires.

# Food Pantry

Sabil USA operates a nutritious food pantry and monthly drive-through distribution to address food insecurity, provide holistic health and nutrition, and alleviate financial stress. We distribute fresh fruits, vegetables, poultry, dairy items, and non-perishable goods, in addition to the distribution of essential household items such as dish soap, detergent, school supplies, and more. We also deliver these goods to the elderly and disabled who are unable to visit the pantry in person.



None of this would be possible without our generous donors and volunteers who have dedicated over **6,700 hours** of their time during 2023

**20,000 PEOPLE**  
were served from  
our Food Pantry  
and provided with  
**400,000 lbs**  
of food.



**1,400 PEOPLE**  
received financial &  
housing assistance,  
including **200**  
**houseless**  
Individuals

**OUR IMPACT  
IN 2023**

**400 PEOPLE**  
received mental health  
assistance, including  
**1,700 hours** of  
service



**18,500 PEOPLE**  
received case  
management support,  
including **9,000**  
**children**

# DIGNITY DAY 2023

partnered with ISLAMIC RELIEF

## Special Thanks To:

*Fresh Choice of Anaheim Hills for  
1000 lbs of food*

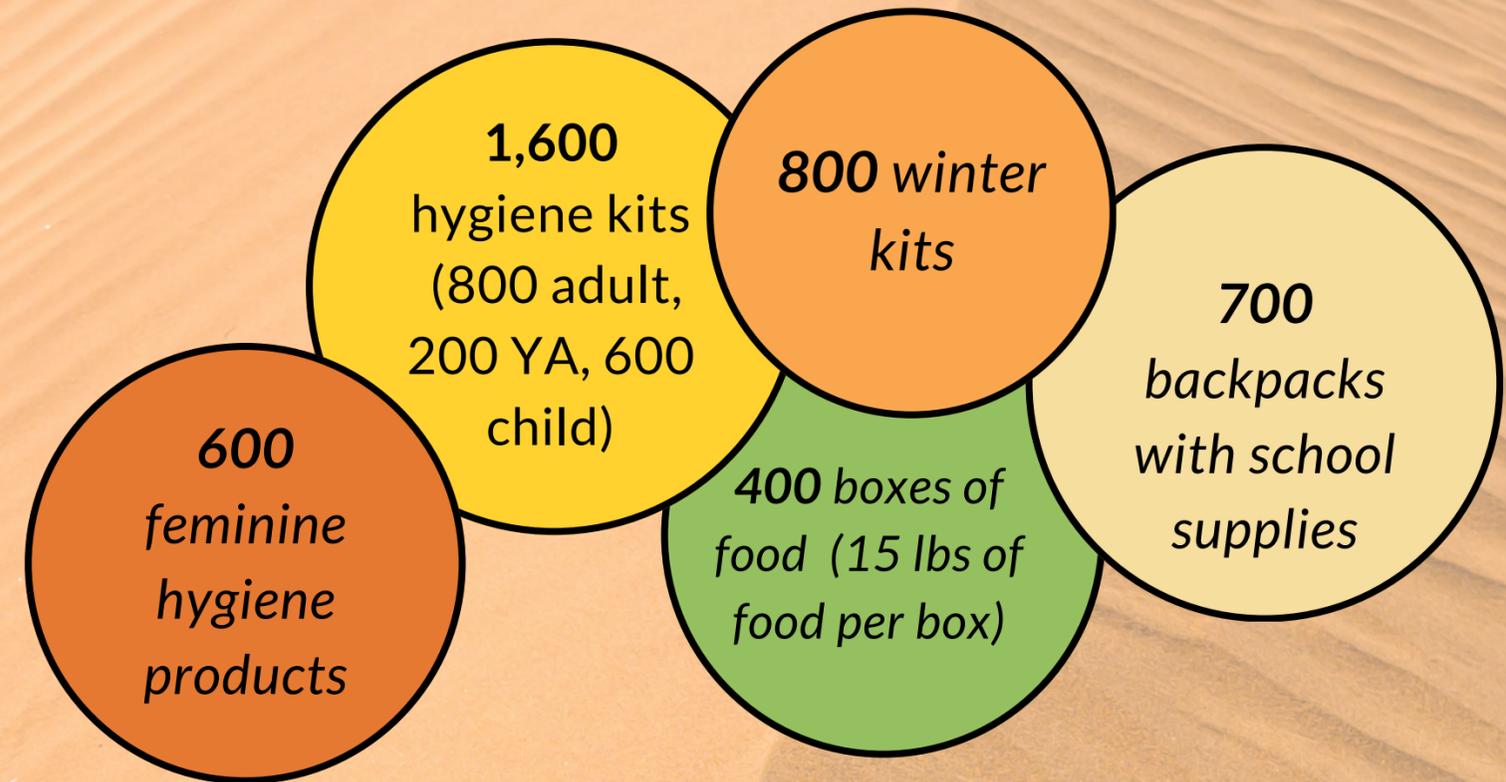
*Home Depot for 300 kids craft kits*

*Majlis for 300 KFC meals*

*Second Harvest Food Bank*

*Afghan Refugee Relief*

*Aldersgate Church*



Distributed to

**418 households, 1,773 individuals:**  
**806 under 18 y/o & 105 over 60 y/o**



# Agenda Item #4



Sabil USA Video Link: <https://youtu.be/E36B4fsPHIQ>

# **Continuum of Care (CoC) Updates**

Sarah Jones, CoC Manager,  
Office of Care Coordination

## Upcoming CoC Meetings

- **Veterans Committee Meeting**
  - ❖ Today, March 21, 2024, from 2:00 p.m. - 3:30 p.m.
- **CoC Board Meeting**
  - ❖ Wednesday, March 27, 2024, from 2:00 p.m. - 5:00 p.m.
- **Housing Opportunities Committee Meeting**
  - ❖ Friday, April 5, 2024, from 10:00 a.m. - 12:00 p.m.

# Agenda Item #5

## 2024 Point In Time Count

- Thank you to all volunteers!
- A special thank you to CalOptima Health and Orange County United Way for their donations!
- Over **1,100 volunteers** collectively contributed more than **4,000 hours of service**, with 392 volunteers in the North Service Planning Area (SPA), 435 volunteers in the Central SPA, and 273 volunteers in the South SPA.
- Volunteers assembled over 6,000 hygiene kits and snack packs.
- Thank you, as well, to City Net, who led coordination for the 2024 Point In Time Count in partnership with the County of Orange.
- The Office of Care Coordination expects the 2024 Point In Time Count results in early May.

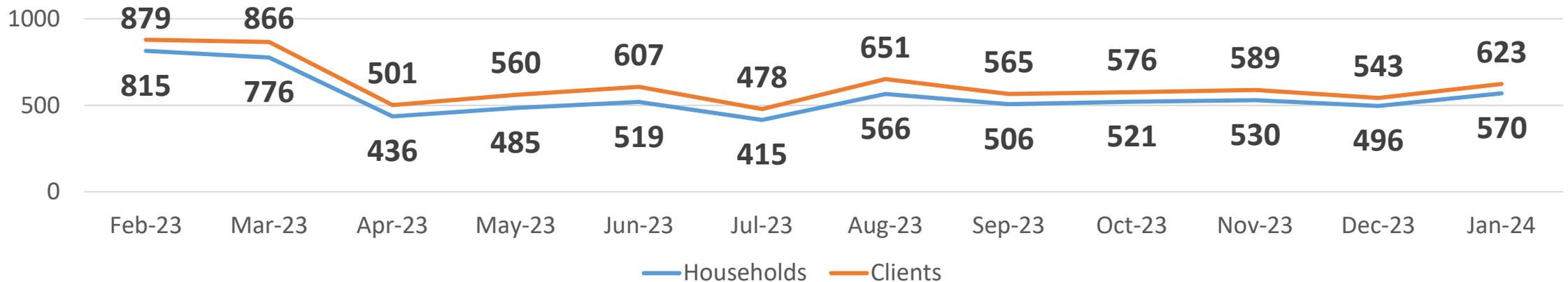


# CoC Monthly Progress



# Emergency Shelter Placements

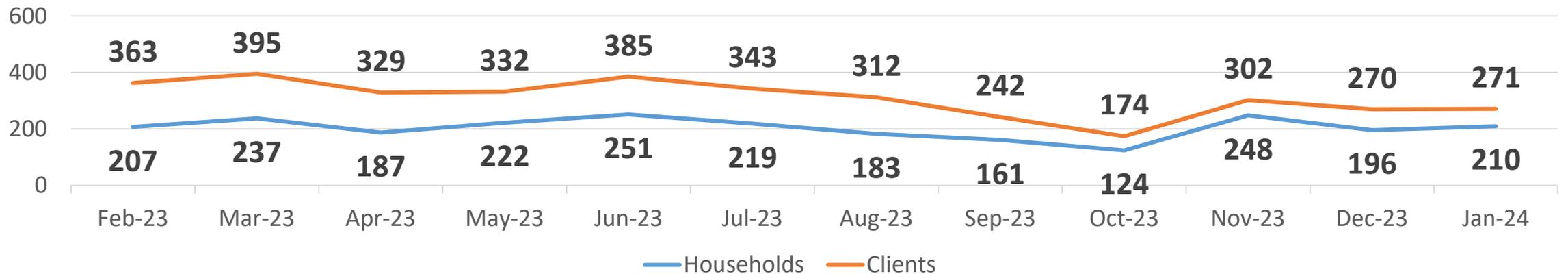
- Placements in Emergency Shelter decreased in April 2023 due to the Cold Weather Emergency Shelter closure but have slightly increased since then.
- Emergency Shelter Placements for the month of February: 494 households, 548 clients



Data Updated 2/26/24

# Permanent Housing Placements

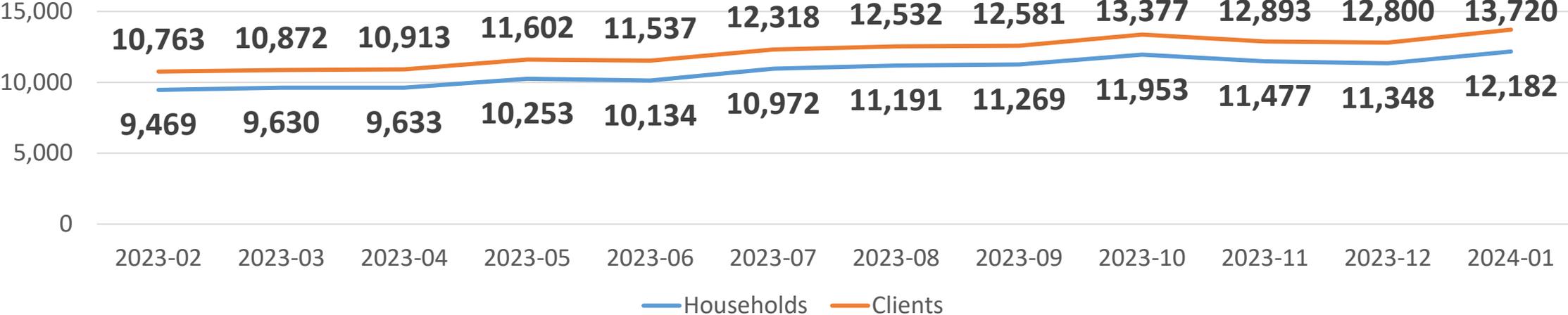
- Clients placed in permanent housing have decreased in the previous year and households placed has remained consistent. This suggests that smaller households are being placed.
- Permanent Housing Placements for the month of February: 103 households, 162 clients



Data Updated 2/26/24

# Active Clients

- Clients active in Street Outreach, Emergency Shelter, and Coordinated Entry projects have increased over the previous year due to 10 Street Outreach and 4 Emergency Shelter projects being added to HMIS.
- Active clients for the month of February: 11,947 households, 13,411 clients



Data Updated 2/26/24



# Agenda Item #5

## 2024 Innovations and Solutions for Ending Unsheltered Homelessness Conference

- The National Alliance to End Homelessness (NAEH) hosted a conference in San Francisco from March 4 – 6, 2024.
- The conference brought together service providers, system leaders, advocates, and people with lived experience of homelessness to learn from each other, discuss best practices, and share new innovations in the field.
- Presentations for the conference are available on the NAEH website [here](#) for those interested in further learning.
- If you attended the conference, please feel free to share a highlight during the announcement portion of today's meeting!



**Announcements, Closing Remarks  
and Questions**

Nishtha Mohendra, Chair

Melanie McQueen, Vice Chair

# **Networking**

*Thank you for joining!*

**Next Meeting:**

May 16, 2024

*Location to be determined*

