



**Orange County Continuum of Care  
Veterans Committee  
July 11, 2024**

# **Welcome and Introductions**

## Beck Heyhoe-Khalil, Chair

# Meeting Agenda

## CONSENT CALENDAR

1. Approve the Veterans Committee meeting minutes from March 21, 2024.
2. Approve the Veterans Committee meeting minutes from May 16, 2024.

## BUSINESS CALENDAR

1. Data Review – Becks Heyhoe-Khalil, Chair; Eric Richardson, Director for Housing, Volunteers of America Los Angeles; and Sarah Jones, Continuum of Care (CoC) Manager, Office of Care Coordination
  - a. Orange County 2024 Point In Time Count data update
  - b. Coordinated Entry System (CES) Veteran Registry data
  - c. Targeted Outreach for Veterans Update and Impact
2. HUD-Veterans Affairs Supportive Housing (HUD-VASH) Project-Based Voucher Update – Sarah Jones, CoC Manager, Office of Care Coordination and Jackie Martinez, Senior Director, Jamboree
  - a. Project-Based Voucher Update
  - b. Discussion: Addressing Lease-Up Challenges
3. HUD-Veterans Affairs Supportive Housing (HUD-VASH) Tenant-Based Voucher Update – Melanie Martins, Supervisory Social Worker, Coordinated Entry System and Homeless Outreach, Tibor Rubin VA Medical Center, VA Long Beach Healthcare System
  - a. Tenant-Based Voucher Update
  - b. WelcomeHomeOC Program Update
4. CoC Update – Felicia Boehringer, CoC Administrator, Office of Care Coordination



## **Orange County Veterans & Military Families Collaborative**

CONVENED BY **UCI**

**All are invited to stay after this meeting for the  
Orange County Veterans and Military Families  
Collaborative (OCVMFC) Housing Working Group  
meeting, taking place from 11:00 a.m. – 12:30 p.m.**

# Public Comments

# Consent Calendar

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2. Approve the Veterans Committee meeting minutes from May 16, 2024.

# Business Calendar

### **Data Review**

Becks Heyhoe-Khalil, Chair; Eric Richardson, Director for Housing, Volunteers of America Los Angeles; and Sarah Jones, CoC Manager, Office of Care Coordination

**Orange County 2024 Point In Time  
Count Data Update**

# Business Calendar – Item #1

## Orange County 2024 Point In Time (PIT) Count

- The County of Orange in partnership with the Orange County CoC conducted the sheltered count the night of Monday, January 22, 2024. The unsheltered count process took place over three days, Tuesday, January 23, 2024, through January 25, 2024.



## Methodology



2024 marks the third PIT Count conducted



Aligns with National best practices

1,251

Highest number of volunteers in PIT history

# Business Calendar – Item #1

## Countywide Data

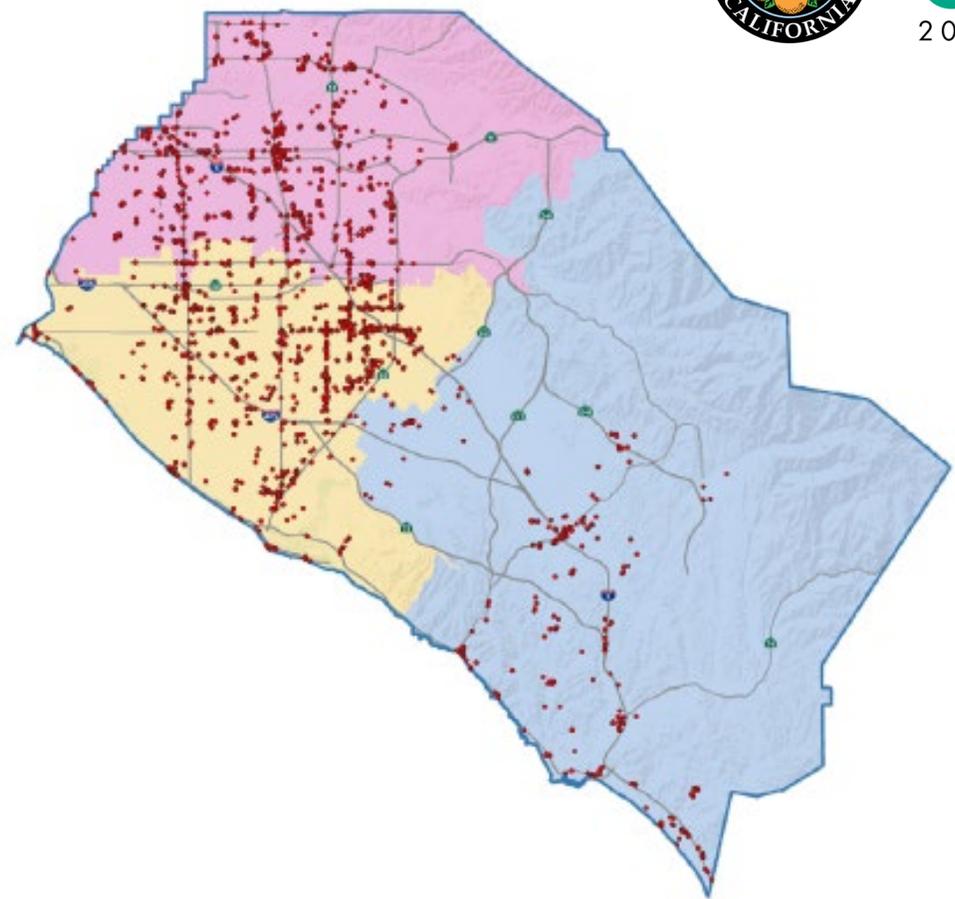


**EVERYONE  
COUNTS**  
2024 Point In Time

**7,322**  
Persons

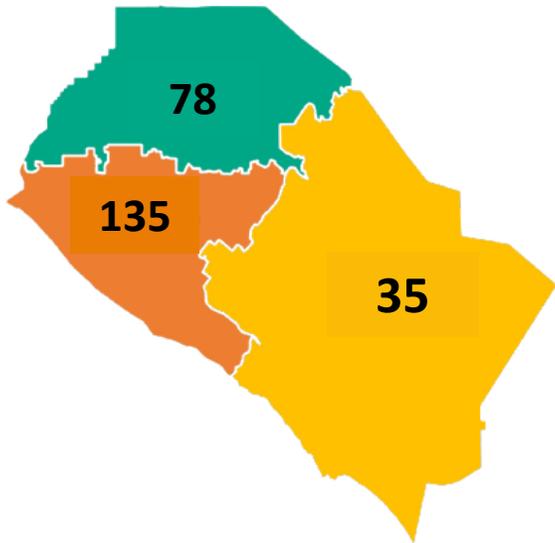
**4,173**  
UNSHELTERED TOTAL

**3,149**  
SHELTERED TOTAL



# Business Calendar – Item #1

## Veterans Unsheltered and Sheltered Count by SPA



**248**  
**UNSHELTERED TOTAL**

**248**

**VETERANS**

Persons who served in the U.S. Armed Forces, National Guard or Reserves

**4**

**TRANSITIONAL AGED YOUTH**

Persons ages 18 to 24

**42**

**SENIORS**

Persons ages 62 and older

**80**

**VETERANS**

Persons who served in the U.S. Armed Forces, National Guard or Reserves

**1**

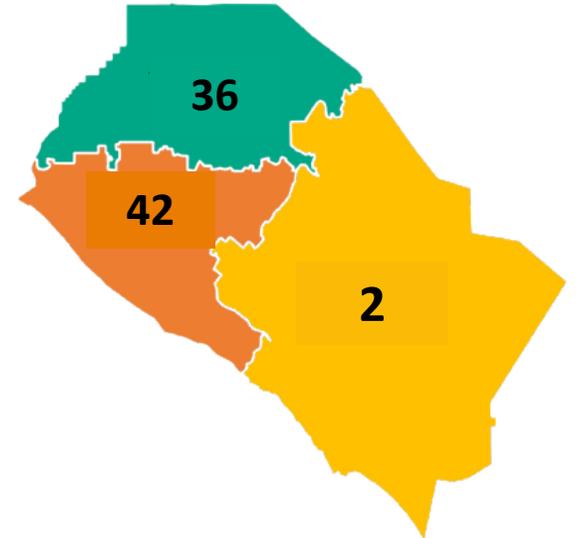
**TRANSITIONAL AGED YOUTH**

Persons ages 18 to 24

**26**

**SENIORS**

Persons ages 62 and older



**80**  
**SHELTERED TOTAL**

# Business Calendar – Item #1

## Comparison of Orange County 2022 and 2024 PIT Count

- In comparison to the 2022 PIT Count, the veterans subpopulation increased by 17.14% in the 2024 PIT Count.

	2019 Point in Time Count	2022 Point in Time Count	2024 Point in Time Count
Unsheltered	212 veterans	145 veterans	248 veterans
Sheltered	99 veterans	135 veterans	80 veterans
<b>Total</b>	<b>311 veterans</b>	<b>280 veterans</b>	<b>328 veterans</b>

-9.96% ↓

↑ +17.14%

# Business Calendar – Item #1

## Orange County 2024 PIT Count

- During the unsheltered PIT Count, those surveyed who identified as having served in the U.S. Armed Forces, National Guard or Reserves (Veterans) were asked for additional identifying information to ensure follow up and further connection to services.
- For further coordination of targeting and outreaching to unsheltered Veterans, Volunteers of America, Los Angeles (VOALA) was provided survey data collected during the 2024 PIT Count of all those surveyed who stated they were a Veteran.
- VOALA staff then made efforts to engage and provide connections to services.

Everyone Counts OC, 2024 Point In Time  
Unsheltered Count

### VETERAN REGISTRY

The following questions will ask additional Veteran related questions to update the Orange County Veteran Registry which will help us identify all veterans experiencing homelessness within Orange County, understand their housing needs, and follow up to connect Veterans to available resources.

34a. First Name

If they did not answer or declined to answer, please type "Did not answer."

34b. Middle Initial

If they did not answer or declined to answer, please type "Did not answer."

34c. Last Name

If they did not answer or declined to answer, please type "Did not answer."

# Business Calendar – Item #1

## Orange County 2024 PIT Count

- At the May 16, 2024, Veterans Committee meeting, the committee discussed additional veteran-specific PIT Count data that would be helpful to review to understand the veterans currently experiencing homelessness
- The Office of Care Coordination worked with City Net to conduct further data mining
- The Veterans Committee members will receive further updates and presentation on additional veteran-specific data at the September 19, 2024, meeting.

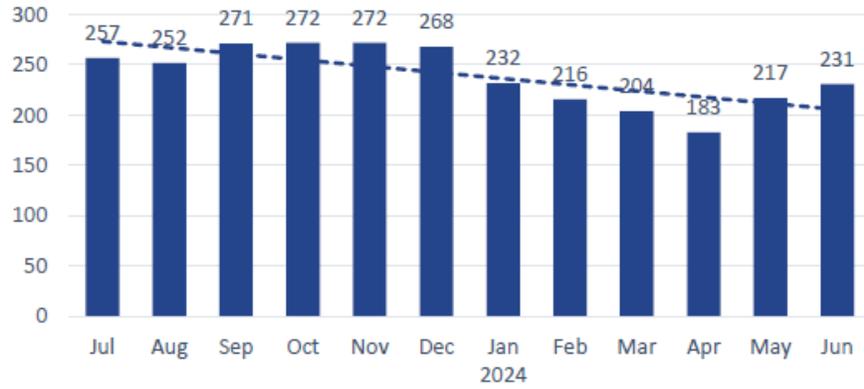


The Orange County [2024 PIT Count Data Summary](#) can be found at the [Care Coordination – Additional Documents webpage](#).

**Coordinated Entry System  
Veteran Registry Data**

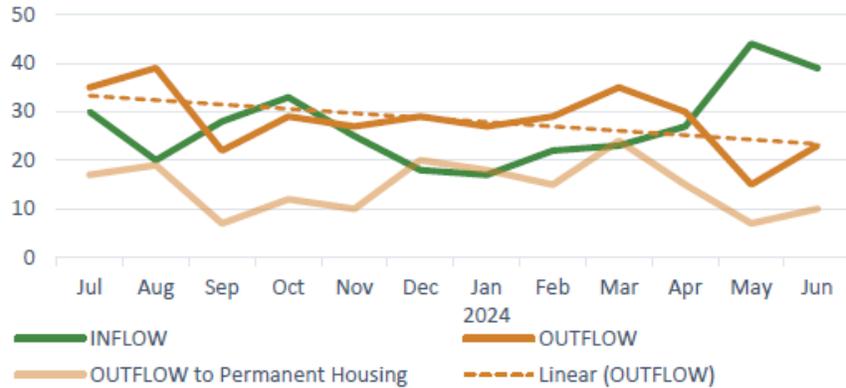
# Veteran Registry Dashboard

## Homeless Veterans on Veteran Registry



Currently, there are 231 veterans experiencing homelessness on the Veteran Registry. In the previous 12 months, 174 veterans have been housed in permanent, stable housing. Over 30 agencies, including the VA Community Resource and Referral Center, outreach providers, and shelter providers, continue to meet weekly to coordinate housing and services for veterans experiencing homelessness in Orange County. In the past 12 months, there has been a 10% decrease in the number of veterans experiencing homelessness in Orange County.

## Inflow vs. Outflow by Month



## Homeless Veterans

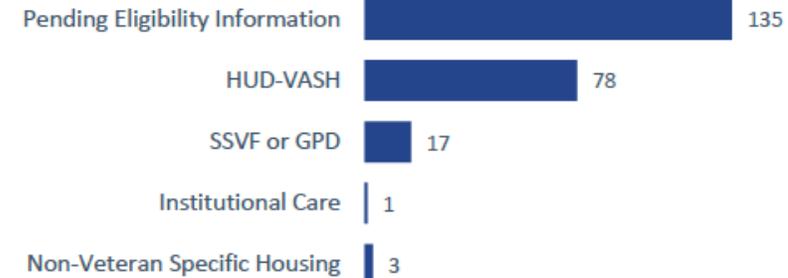
**231**

## Veterans Housed

**174**

7/1/23-6/30/24

## Permanent Housing Plan



	Jul	Aug	Sep	Oct	Nov	Dec	Jan 2024	Feb	Mar	Apr	May	Jun	Total
<b>INFLOW</b>	30	20	28	33	25	18	17	22	23	27	44	39	326
<b>OUTFLOW</b>	35	39	22	29	27	29	27	29	35	30	15	23	340
<b>OUTFLOW to Permanent Housing</b>	17	19	7	12	10	20	18	15	24	15	7	10	174
<b>OUTFLOW exceeded INFLOW</b>	✓	✓			✓	✓	✓	✓	✓	✓			✓
<b>Homeless Veterans on Veteran Registry</b>	257	252	271	272	272	268	232	216	204	183	217	231	

# By names list – 7/9/2024

**242 Homeless Veterans**

163 Unsheltered

69 in Shelter or Hotel

10 in hospital

2 Friends or family

1 Psychiatric Facility

# By names list - 7/9/2024

## 145 Unsheltered

- 133 disability
- 87 Mental health
- 62 Veterans are 62 years above
- Ages: 3 - 80+ / 20 -70's / 39 – 62 to 69
- Youngest 22 years
- 11 are 10+ years homeless
- 50 working with the VA
- 37 working with SSVF

# By Names List- 7/9/24 Unsheltered By City

Cities Experiencing Homelessness Unsheltered			
Anaheim	28	Newport Beach	2
Brea	2	Orange	5
Buena Park	6	Placentia	2
Costa Mesa	8	Rancho Santa Margarita	1
Dana Point	3	Outside OC	1
Fountain Valley	4	San Clemente	4
Fullerton	9	San Juan Capistrano	1
Garden Grove	7	Santa Ana	33
Huntington Beach	10	Seal Beach	1
Irvine	9	Stanton	3
Laguna Hills	1	Tustin	6
Lake Forest	1	Villa Park	1
Los Alamitos	1	Westminister	9
Mission Viejo	1	Yorba Linda	1

# By Names List- 7/9/24 Unsheltered By Provider

Unsheltered By Provider			
City Net	12	Hub resource Center	1
City of Brea	1	Illumination Foundation	8
City of Buena Park	1	Mental Health Association	13
City of Huntington Beach	1	Mercy House	4
City of San Clemente	1	Moving Forward Psychological Inst.	1
City of Westminster	1	PATH	6
Health Care Agency	21	Pathways of Hope	1
Healthcare in Action	3	Us Vets	1
Hope Center of Orange	1	Veterans Affaris	49
		VOALA	36

**Targeted Outreach for Veterans  
Update and Impact**

# Targeted Outreach

## Veterans that have been homeless 10+ years

- 27 total clients
- 8 housed
- 6 out of 8 were in temporary accommodation prior to housing
- 4 currently in temporary accommodation
- 7 have been removed from BNL due to no contact
- 1 was re-added to the BNL who was previously removed due to no contact
- 9 actively working with

# Targeted Outreach

## Veterans 62+:

- 126 total clients
- 25 housed 17/25 in temp prior to housed
- 22 in temp accommodations
- 23 have been removed from BNL due to no contact
- 2 veterans were re-added to the BNL that were once removed from BNL
- 55 active clients
- 1 passed away

# Families

- 23 total clients
- 10 off the streets with 7 housed
- 6 have been removed due to lost contact
- 8 clients are with SSVF and 3 are working with VA
- 2 families are matched to PSH

**HUD-Veterans Affairs Supportive Housing  
(HUD-VASH) Project-Based Voucher Update**

Sarah Jones, CoC Manager, Office of Care Coordination  
and Jackie Martinez, Senior Director, Jamboree

# **Project-Based Voucher Update**

# Business Calendar – Item #2

## HUD-VASH Project-Based Voucher Update – Orange County Totals

Housing Authority	Project Name	Total VASH PBV Units	Available VASH PBV Units	Estimated Completion
Orange County Housing Authority	Clara Vista formerly Tahiti Motel	10	1	11/2023
Orange County Housing Authority	Mesa Vista	30	9	12/2023
Orange County Housing Authority	Aurora Vista formerly Riviera Motel	10	7	3/2024
Santa Ana Housing Authority	Estrella Springs	34	34	6/2024
Orange County Housing Authority	Paseo Adelanto	10	10	10/2024

Updated 6-10-24

**Discussion: Addressing  
Lease-Up Challenges**

# Business Calendar – Item #2

## HUD-VASH Supportive Housing Projects

- The following projects include HUD-VASH units.
- Please reference flyers for further information, including eligibility and referral processes:
  - ❖ [Estrella Springs \(Santa Ana\)](#)
  - ❖ [Aurora Vista \(Stanton\)](#)
  - ❖ [Clara Vista \(Stanton\)](#)
  - ❖ [Mesa Vista \(Costa Mesa\)](#)

**HUD-Veterans Affairs Supportive Housing  
(HUD-VASH) Tenant-Based Voucher Update**

Melanie Martins, Supervisory Social Worker,  
Coordinated Entry System and Homeless  
Outreach, Tibor Rubin VA Medical Center, VA Long  
Beach Healthcare System

# **Tenant-Based Voucher Update**

# Business Calendar – Item #3

## HUD-VASH Tenant-Based Voucher Update – Orange County Totals

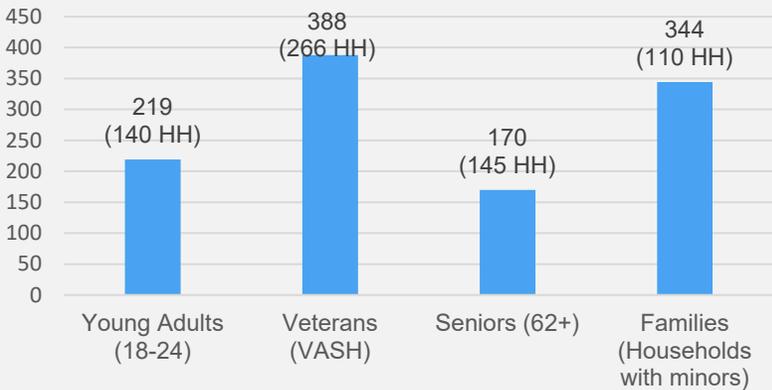
Voucher Type	Housing Authority	Allocation	In The Pipeline	Vouchers Searching	Leased
<b>Veteran Affairs Supportive Housing Voucher (VASH – Tenant-Based)</b>	Orange County Housing Authority	863	88	67	702
	Anaheim Housing Authority	104	4	13	81
	Santa Ana Housing Authority	171	5	24	136
	Garden Grove Housing Authority	N/A			
<b>TOTALS</b>		<b>1,138</b>	<b>97</b>	<b>104</b>	<b>919 (~80.7%)</b>

Updated 6-11-24

# **WelcomeHomeOC Program Update**

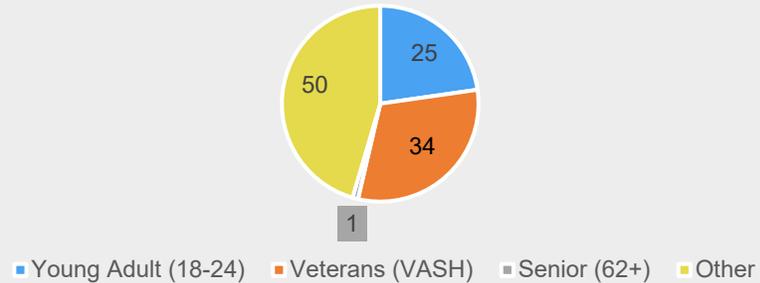
# WelcomeHomeOC<sup>SM</sup> Dashboard

## Breakdown by Subpopulation\*



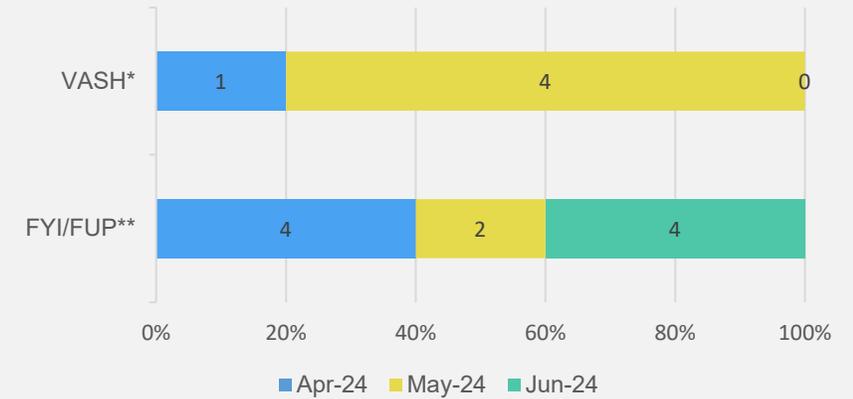
\*Members of one subpopulation could appear in more than one group

## Breakdown of Families\* Housed



\*Families = households with minors

## Households Housed Last 3 Months



\*Veterans Affairs Supportive Housing voucher

\*\* Foster Youth to Independence voucher/Family Unification Program voucher

## Total Housed to Date:

- 1,078 Individuals
- 725 Households

**Total Households in Pipeline: 44**

**Property Owners in Network: 157**

## Housed by Month Current Fiscal Year



As of June 30, 2024

# WHOC - Veterans

- Partner with the VA and VOA
- WHOC Lite available
- Veterans Housed in 2024: 24 Households (35 individuals)
- Median days to house a Veteran Household: 86 days (non-Veteran household: 76 days)
- 71% Retained Permanent Housing at 12 months (75-80% for other populations)

# WHOC - Veterans

- **WHOC Evaluation-Complete**
  - **Evaluation Focus:** Veterans and Young Adults (18-24)
  - **Engagement:** 19 interviews conducted with over 30 individual stakeholders
  - **Discussions with Stakeholders:**
    - Oranewood & Social Services (5/29)
    - Apartment Association of Orange County (5/31)
    - Dept. of Veteran Affairs (6/12)
  - **Highlights:** Good program benefits and incentive package; Client-centered approach
  - **Opportunities:** Responding to Mental Health & Substance Abuse Crisis situations; Explore shared housing; Centralized Housing Location
  - **Next Steps:** Action items are being reviewed

*Vets have been able to avoid evictions through WHOC”~ Stakeholder Participant*  
*“WHOC is important and needs to continue!”~ Stakeholder Participant*

## **CoC Update**

**Felicia Boehringer, CoC Administrator,  
Office of Care Coordination**

# Business Calendar – Item #4

## Upcoming Meetings

- **Transitional Aged Youth (TAY) Collaborative Committee (IN PERSON):** Friday, July 12, 2024, from 1:00 p.m. – 2:00 p.m.
  - ❖ Location: Orangewood Foundation, 1575 17th St, Santa Ana, CA 92705
- **CoC Board (IN PERSON):** Wednesday, July 24, 2024, from 2:00 p.m. – 5:00 p.m.
  - ❖ Location: County Administration South (CAS) County Conference Center Room 104, 601 N Ross St, Santa Ana, CA 92701
- **Policies, Procedures and Standards Committee Special Meeting (IN PERSON):** Wednesday, July 31, 2024, from 3:00 p.m. – 4:30 p.m.
  - ❖ Location: CAS County Conference Center Room 104, 601 N Ross St, Santa Ana, CA 92701
- **Housing Opportunities Committee (IN PERSON):** Friday, August 9, 2024, from 10:00 a.m. – 12:00 p.m.
  - ❖ Location: To be determined.

# Business Calendar – Item #4

## Upcoming Meetings

- **Policies, Procedures and Standards Committee (IN PERSON):** Tuesday, August 13, 2024, from 3:30 p.m. – 5:00 p.m.
  - ❖ Location: CAS County Conference Center Room 104, 601 N Ross St, Santa Ana, CA 92701
- **Domestic Violence Committee (IN PERSON):** Tuesday, August 20, 2024, from 9:00 a.m. – 10:00 a.m.
  - ❖ Location: The Village at 17th Street Large Community Room, 1505 17th St, Santa Ana, CA 92705
  - ❖ Meeting may be cancelled in place of a special meeting

# Business Calendar – Item #4

## Youth Homeless Demonstration Program (YHDP) NOFO

- On June 6, 2024, HUD announced the release of the FY 2023 YHDP Round 8 NOFO.
- Approximately \$72 million is available nationally to support selected communities in the development and implementation of a coordinated community approach to preventing and ending youth homelessness.
- The Office of Care Coordination plans to build upon the application submitted for YHDP Round 7 funding, to capture progress made towards youth engagement in decision-making for the Orange County CoC and strengthen overall application for YHDP funding.
- The Office of Care Coordination, as the Collaborative Applicant of the Orange County CoC, will work closely with the Transitional Age Youth (TAY) Collaborative Committee, Orange County United Way, youth-specific service providers, and local community partners to receive community feedback and submit the application on behalf of the Orange County CoC.
- **The YHDP application is due on August 29, 2024.**

# Business Calendar – Item #4

## Service Provider Forum Content Recommendations

- Is there a topic or training you would like to have covered in this meeting?
- Do you have someone to recommend as a trainer or presenter?
- As key stakeholders in Orange County, we invite you to share your recommendations on content you would like to see included for the upcoming Service Provider Forum meetings via SurveyMonkey at the following link or QR code:  
<https://www.surveymonkey.com/r/7C5CHP7>
- **Please complete the survey by Friday, July 19, 2024**



**Scan to take the survey!**

# Business Calendar – Item #4

## Homeless Housing, Assistance and Prevention (HHAP) Program Round 6

- HHAP Round 6 has been included in the final budget deal of the FY2024-25 Governor's Budget.
- \$1 billion in one-time assistance will provide local governments funding to combat the homelessness crisis - tied to increased accountability measures.
- A reimagined accountability unit will monitor the HHAP plans cities and counties submit and will ensure cooperation between various groups.
- The Office of Care Coordination will continue to provide updates as they arise.

## **Next Meeting:**

Thursday, September 19, 2024, from 2:00 p.m. to 3:30 p.m. at Orange County United Way, located at 18012 Mitchell South, Irvine, CA 92614



## **Orange County Veterans & Military Families Collaborative**

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