Orange County Continuum of Care (CoC) Board Meeting
August 28, 2024

Public Comments

Board Member Comments

Consent Calendar

Consent Calendar

1. Approve CoC Board Meeting Minutes from June 26, 2024
2. Approve CoC Board Meeting Minutes from July 24, 2024

Business Calendar

Continuum of Care Builds (CoCBuilds) Notice of Funding Opportunity (NOFO)

Sarah Jones, CoC Manager,
Office of Care Coordination

CoCBuilds NOFO

- The U.S. Department of Housing and Urban Development (HUD) is making approximately $175 million in funding available through the CoCBuilds NOFO – a first-of-its-kind funding for new construction, acquisition, or rehabilitation of permanent supportive housing (PSH).

- Through one-time awards under the CoC program, the CoCBuilds NOFO will enable communities to develop new units of rental housing with supportive services for people experiencing homelessness.

- CoCBuilds grant terms may be two, three, four, or five years. Projects selected for conditional award must be able to:
    a. provide proof of site control (24 CFR 578.25) prior to execution of the grant agreement; and
    b. execute the grant agreement with HUD no later than September 1, 2025

- Review the CoCBuilds NOFO in more detail on HUD's website.

- The submission deadline for the CoCBuilds NOFO is **November 21, 2024, at 9:00 p.m. PDT**.

CoCBuilds NOFO

- The maximum award amount for a single project may not exceed the amounts listed in the Maximum Amount for a Single Project column of the following chart.

- See Item 1. Attachment A , page 21 of the agenda packet for further details on how HUD determines these amounts.

FPRN Amount	Maximum Amount for a Single Project	Maximum Amount for Projects Submitted by CoCs with Units Located on Tribal Reservations or Trust Lands
$40,000,000 and above	$10,000,000	$12,000,000
$10,000,000 to $39,999,999	$7,500,000	$9,500,000
CoCs that are the only CoC within their State or Territory	$10,000,000	$12,000,000

- The Orange County CoC is **eligible to apply for a maximum of $7,500,000**

CoCBuilds NOFO

HUD's Strategic Plan Goals and Objectives

- Strategic Goal 1: Support Underserved Communities
- Strategic Goal 1B: Reduce Homelessness
- Strategic Goal 2: Ensure Access to and Increase the Production of Affordable Housing
- Strategic Goal 2A: Increase the Supply of Housing
- Strategic Goal 4: Advance Sustainable Communities
- Strategic Goal 4B: Strengthen Environmental Justice
- Strategic Goal 4C: Integrate Health and Housing

HUD's Funding Process

- CoCs are required to review proposed CoCBuilds applications locally and if more than one application is received, the CoC must determine which application it will submit to HUD
    - ❖ HUD encourages inclusion of one or more subrecipients that will contribute towards the goals of the NOFO (e.g., capital costs, housing, supportive services)

- CoCs are permitted to submit a second application if the new PSH units are constructed, rehabilitated, or acquired on Tribal reservations or trust lands.

- HUD encourages CoCs to use scoring criteria outlined in Section V.A of the NOFO to ensure submission of the most viable application to HUD for review and scoring.

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CoCBuilds NOFO

Eligible project type for this funding:

- Permanent Supportive Housing (PSH)

Criteria for Beneficiaries:

- Eligible program participants (beneficiaries) are individuals and families experiencing homelessness outlined in 24 CFR 578.37(a)(1)(i) where at least one individual in the household has a disability.

Category	Permanent Supportive Housing
Eligible Applicants	Eligible Project Applicants –State governments, County governments, City or township governments, Special district governments, Native American tribal governments (Federally recognized), Public housing authorities/Indian housing authorities, Native American tribal organizations (other than Federally recognized tribal governments), Nonprofits having a 501(c)(3) status with the IRS, other than institutions of higher education, and Others
Eligible program participants (beneficiaries)	Eligible program participants (beneficiaries) are individuals and families experiencing homelessness outlined in 24 CFR 578.37(a)(1)(i) where at least one individual in the household has a disability.
Eligible Activities and Costs	• Acquisition (24 CFR 578.43) • Rehabilitation (24 CFR 578.45) • New Construction (24 CFR 578.47) • Project-based rental assistance (24 CFR 578.51(e)) • Supportive Services (24 CFR 578.53) • Operating Costs (24 CFR 578.55) • Project administrative costs (24 CFR 578.59).

Business Calendar – Item #1

CoCBuilds NOFO

Application Requirements

- ❖ Form HUD-2991, Certification of Consistency with the Consolidated Plan
- ❖ Narrative responses to each NOFO rating factor
- ❖ Equity narrative responses
- ❖ CoC Board President Letter: The CoC must include a letter signed by the CoC Board President (CoC Board Chair) stating the CoC supports the submission of the selected application.
- ❖ Letters of commitment, contracts, or other formal written documents: Documentation that demonstrate coordination with Housing Providers, Healthcare Organizations, and Social Service Providers

CoCBuilds NOFO

- The Office of Care Coordination as the Collaborative Applicant has identified the CoCBuilds NOFO as important to support the ongoing efforts to continue developing permanent housing and is looking for the CoC Board to authorize the Orange County CoC's participation in this funding opportunity.

- Additionally, the CoC Board is being asked to:

    1. Establish an Ad Hoc comprised of non-conflicted members to support the local competition process for the CoCBuilds NOFO.

    2. Approve the issuance of a local competition process for the CoCBuilds NOFO to provide Permanent Supportive Housing units in Orange County.

    3. Approve the CoC Builds NOFO scoring criteria and funding priorities

CoCBuilds NOFO Scoring Criteria and Funding Priorities

- In the CoCBuilds NOFO, HUD encourages CoCs to use the scoring criteria outlined in Section V.A. to ensure the most viable application is submitted to HUD for review and scoring.

- The Office of Care Coordination as the Collaborative Applicant utilized the scoring criteria outlined in Section V.A. as a starting point and made minor adjustments.

  - o Included additional "Budget and Match" rating factor of 2 points to ensure proposed budgets are reasonable for the proposed project.

- With the awareness that a variety of populations in Orange County need PSH resources, funding priorities will include the invitation for projects that **serve Individuals (adult only households) and/or Families (households with at least one minor child and one adult)**, utilizing the proposal to convey how the project will fill a current unmet need for new units of PSH.

  - o Individual and Family households can also include special populations, such as Older Adults, Transitional Age Youth (TAY), survivors of domestic violence, etc., and can be targeted populations for this funding.

CoCBuilds NOFO Scoring Criteria

- The proposed CoCBuilds Scoring Criteria for the local competition process includes criteria informed by the CoCBuilds NOFO, as well as HUD's emphasis on fortifying support for underserved communities and supporting equitable community development for all people.
- All proposed PSH projects will be scored on a 100-point scale. Proposals will be scored using the following criteria, detailed in **Item 1. Attachment B**:

Rating Factor	Description of Basis for Assigning Points	Points
Development Experience and Leveraging	• Demonstrated experience with at least four other projects that have a similar scope and scale as the proposed project (up to 8 points) • Demonstrated experience leveraging resources substantially similar to the funds being proposed in the project (up to 8 points) • Provided information regarding the availability of low-income housing tax credit commitments, project-based rental assistance, and other resources dedicated to the proposed project (up to 8 points)	24

Managing Homeless Projects	• Demonstrated experience administering programs for individuals and families experiencing homelessness where at least one member of the household has a disability, including:
	   o Experience managing at least 4 properties (up to 8 points)
	   o Type and frequency of supportive services that will be available (up to 3 points)
	   o Providing transportation for program participants (1 point)
		12

CoCBuilds NOFO Scoring Criteria

Implementation Schedule	• Completed an implementation schedule based on the proposed project. Based on type of capital cost requested, applicant provided:
	   o If New Construction cost - dates regarding construction
	   o If Acquisition cost - date property will be required
	   o If Rehabilitation cost - or dates rehabilitation of the property will begin and end
	• Provided the proposed schedule for activities such as
	   o site control
	   o environmental review completion
	   o execution of grant agreement
	   o start and completion dates
	   o anticipated date the jurisdiction will issue the occupancy certificate
	   o and date property will be available for individuals and families experiencing homelessness to begin occupying units
	• Proposed project implementation schedule will likely ready the project for occupancy within 36 months of funding award
		12

Property Maintenance	• Demonstrated how the property will be maintained annually to prevent unnecessary costly repairs, including:
	   o how the property will be maintained annually and needed repairs are conducted
	   o the source of funds that will be used and whether there will be a reserve fund established specifically for maintenance and repair of proposed units
	   o how the project will be able to cover replacement costs
		5

Unmet Housing Need	• Described the population that will be served by the proposed project and the level of unmet need for new units of PSH in Orange County • Using the Point In Time (PIT) Count and Housing Inventory Count (HIC) information, applicant provided justification that the proposed project will fulfill a current unmet housing need for the CoC.	5

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CoCBuilds NOFO Scoring Criteria

Budget and Match	- Budget is reasonable for the proposed project, total number of units and participants to be served is clearly articulated - Applicant can provide the required match of at least 25% is included and documented - Applicant can demonstrate how leverage housing resources and/or health care resources contribute to the overall budget of the project proposed	2
Management of Rental Housing	- Describe the rental housing projects the agency has managed, including: - the number of grants for affordable housing awarded over the last three years, total amount of awards, and the type of subsidy funding or financing provided for housing - the number of assisted and non-assisted units in each property listed	10
Coordinated Entry	Described how the project will participate in the Orange County CoC's Coordinated Entry System, or in the case of victim service providers, another coordinated entry process that meets U.S Department of Housing and Urban Development (HUD)'s minimum requirements, to refer individuals and families experiencing homelessness to the new units of the proposed project	3

CoCBuilds NOFO Scoring Criteria

Coordination with Housing Providers, Healthcare Organizations, and Social Service Providers	• Leverage Housing Resources (5 points) – Project demonstrates either:
	   ○ leveraging of non-CoC funded housing resources through coordination with housing providers, healthcare organizations, and social service providers for new construction, acquisition, and rehabilitation to provide at least 50 percent of the amount being requested in the application, or
	   ○ leveraging of non-CoC funded housing resources to provide subsidies for at least 25 percent of the units that are proposed in the application
	• Leveraging Healthcare Resources (5 points) – Project demonstrates through written commitment from a healthcare organization, housing provider, and/or social service provider:
	   ○ Access to housing resources (e.g., supportive services, home-based and long-term services and supports, primary and medical care, behavioral health, substance use disorder treatment and recovery, and other services); or
	   ○ The value of assistance being provided is at least an amount that is equivalent to at least $7,500 per unit included in the proposed project.
	
	Full points will be given to projects that attach letters of commitment, contracts, or other formal written documents that demonstrate the percentage of subsidies or number of units being provided to support the project and ensure in-kind resources are valued at the local rates consistent with the amount paid for services not supported by grant funds.
		10

Experience Promoting Racial Equity	• Demonstrated:
	   ○ experience soliciting, obtaining, and applying input from underserved communities when designing, planning, and implementing housing projects
	   ○ experience building community partnerships with grassroots and resident-led organizations that provide housing, health care, and supportive services
	   ○ experience designing or operating programs that have improved racial equity, particularly among people experiencing homelessness
	• Described any potential barriers to persons or communities of color equitably benefiting from the proposed project and detail the steps taken to prevent, reduce, or eliminate these barriers
		8

CoCBuilds NOFO Scoring Criteria

Community Integration for Persons with Disabilities	• Described how the proposed project will support persons with disabilities participating in the program to make meaningful choices about their housing, health care, and long-term services and supports that will allow them to fully participate in the community • Described how the units will ensure non-segregation of individuals and families experiencing homelessness where at least one household member has a disability • Described whether the units will be part of mixed-use development, meaning individuals and families that will reside in the units are not all disabled	7
Section 3 Requirement	• Described the actions that will be taken to comply with Section 3[1] of the Housing and Urban Development Act of 1968 (12 U.S.C. 1701u) (Section 3) and HUD's implementing rules at 24 CFR part 75[2] to provide employment and training opportunities for low- and very low-income persons, as well as contracting and other economic opportunities for business that provide economic opportunities to low- and very low-income persons	2
	Total Points Possible	**100**

[1]The Section 3 program requirements are included on the HUD Exchange website: https://www.hudexchange.info/programs/section-3/
[2]The regulations for Section 3 are included in 24 CFR Part 75: https://www.ecfr.gov/current/title-24/subtitle-A/part-75

CoCBuilds NOFO: Next Steps

- Confirm ad hoc members
- Local competition process
  - ❖ Release of Request for Proposals (RFP)
  - ❖ Ad Hoc to evaluate proposals received and select recommended project for CoC application
- CoC Board to approve recommended project and signed letter from CoC Board Chair in support of project, to include in CoCBuilds NOFO application
- Special meeting: Due to the timelines of the CoCBuilds and CoC Program NOFOs, the Office of Care Coordination will schedule special meetings of the CoC Board meetings. More information will be shared once the meetings are confirmed.

Recommended Actions

a. Authorize the Orange County CoC's participation in the CoCBuilds NOFO.

b. Establish an Ad Hoc comprised of non-conflicted members to support the local competition process for the CoCBuilds NOFO.

c. Approve the issuance of a local competition process for the CoCBuilds NOFO to provide Permanent Supportive Housing units in Orange County.

d. Approve the recommended CoCBuilds NOFO scoring criteria and funding priorities

2024 CoC Nominating Ad Hoc

Felicia Boehringer, CoC Administrator,

Office of Care Coordination

Business Calendar – Item #2

CoC Board Nomination and Election Timeline

- An annual nomination and election process is facilitated for the CoC Board to fill vacancies for members whose terms expire at the end of the calendar year.

- The current timeline outlined in the CoC Board Governance Charter is as follows:

  - ❖ **August/September – CoC Board Chair appoints Nominating Ad Hoc**

  - ❖ **September/October** – Nominating Ad Hoc convenes to review and update sections of the Charter that pertain to the CoC Board composition, selection process, and qualifications

  - ❖ **October/November** – Nominating Ad Hoc outreaches to potential CoC Board candidates. The Nominating Ad Hoc will interview eligible CoC Board candidates who meet criteria.

  - ❖ **November/December** – Candidates who moved forward based on their interview are presented to the CoC General Membership for voting/election.

  - ❖ **December** – CoC Board ratifies slate of elected candidates by the CoC General membership.

  - ❖ **January –** CoC Board seating takes place. Outgoing CoC Board and Board staff will provide training and orientation for incoming CoC Board.

Business Calendar – Item #2

2024 CoC Nominating Ad Hoc

- The 2024 CoC Nominating Ad Hoc (Ad Hoc) would be responsible for reviewing and updating sections of the CoC Board Governance Charter, as well as facilitating the 2024 CoC Board nomination and election process.

- The Ad Hoc will also be tasked with carrying forward the work of the 2023 Ad Hoc of ensuring the CoC Board membership is diverse and representative in the nomination and selection process for the upcoming Board election.

- On August 15, 2024, the Office of Care Coordination, on behalf of the Orange County CoC, announced the **recruitment of the Ad Hoc membership** through the CoC email distribution list.

- Individuals interested in participating are **invited to submit an interest form via SurveyMonkey by August 29, 2024**.

- The Office of Care Coordination will work with the CoC Board leadership to select the Ad Hoc, ensuring diverse and representative membership, then convene the Ad Hoc beginning in September 2024.

Business Calendar – Item #2

Recommended Action

a. Establish the 2024 CoC Nominating Ad Hoc to support the Nomination and Election for the CoC Board, including the review of the CoC Board composition, qualifications and nomination and election process detailed within the CoC Governance Charter.

Policies, Procedures and Standards (PPS) Committee Recommendations

Sarah Jones, CoC Manager, Office of Care Coordination; Erin DeRycke, Director of Data Analytics, 2-1-1 Orange County (211OC), Orange County United Way; and Nishtha Mohendra, PPS Committee Chair

HMIS Policies and Procedures Updates

Background

- The HMIS Policies and Procedures is reviewed and updated on an annual basis

- The HMIS Working Group met 4 times from January through March to review and provide feedback
    - The working group reviews the entire P & P and proposes changes
    - The HMIS Lead provides questions for consideration based on feedback from the CoC and scenarios that have occurred

- HMIS Lead hosted a listening session and released a survey to collect feedback regarding agency access policy

- The draft Policies and Procedures were presented to the Lived Experience Advisory Committee June 5th

- A user feedback period occurred from June 6th to June 21st

- The final draft of the Policies and Procedures were presented to the Policies, Procedures, and Standards Committee July 31st

Working Group Members

- Last is First Philanthropies
- PATH
- Pathways of Hope
- Salvation Army
- U.S. Veterans Initiative
- Families Forward
- Family Assistance Ministries
- Mental Health Association
- Mercy House

Working Group Feedback

- Develop training for new agencies joining HMIS
- Minimum term commitment to participate in the Agency Access Working Group
- Highlight agencies on the HMIS website that pass the agency audit on the first attempt
- Develop policy for agencies unresponsive to audits
- Agencies approved for HMIS access have 90 days to begin participating in HMIS

Lived Experience Advisory Committee Feedback

- Agencies unresponsive to scheduling the audits should be required to pay an additional fee

- Remove the term "entity" from the Consent to Share Protected Information form

- Agencies serving homeless clients should be required to participate in HMIS

User Feedback

- Changing "entity" to "service provider/organization" on the Consent to Share Protected Information form is a great idea and is much more trauma-informed

- Include a synopsis of the Consent to Share Protected Information form that is easy for clients to understand

PPS Committee Feedback

- The number and percentage of agencies that passed the audit on the first vs. second attempt should be included when audit results are published

- Research what information clients are entitled to see from their HMIS record and update the Client Record Request policy if needed

Minor Revisions

- Updated Key Terms & Acronyms with HUD Data Standards changes

- Updated HMIS Lead to Orange County United Way to reflect acquisition of 211 Orange County

- Incorporated Agency Access Working Group policy into Agency Access policy

- Grammatical corrections and clarifying language throughout

Updated Policy: Agency Access

- Victim Service Providers receiving CoC Program funds or ESG Program funds may request up to five licenses for read-only access in HMIS for the purpose of care coordination. The provider will be required to pay the User Fee for 1 – 5 users as outlined in the Participating Agency Requirements section.

- Organizations that are required to submit the Agency Access Application will be required to complete an online course to understand HMIS requirements

- Agencies approved for access must begin entering data into HMIS within 90 days of approval

Updated Policy: Agency Access WG Qualifications

- Have the availability to commit to serve a minimum term of one year

Updated Policy: Agency Audits

- After 2 unsuccessful attempts to contact the agency the HMIS Lead Agency will reach out to the agency's leadership.
    - If the agency remains unresponsive after attempting to contact the agency's leadership twice the agency will fail the audit for that year.

- If any deficiencies are found in the audit, the Agency Administrator and the HMIS Lead Agency staff person will agree upon a date that the issue should be resolved by. If the corrections are not made by the agreed upon date, the agency will fail the audit for that year.

Updated Policy: Agency Audits

- Agencies that fail their audit will be reviewed by the HMIS Access Ad Hoc to determine the appropriateness of the agency's continued participation in the OC HMIS, and the agency may have HMIS Access revoked.

- Agencies that pass their HMIS Annual Audit will be recognized on the OC HMIS Website.

Updated Policy: User Licenses

- Agencies may request standalone Looker licenses for the purposes of scheduling ad hoc reports to be sent to a secure location outside of HMIS. The fee for these licenses is $1,236 per license annually, and is subject to change per vendor licensing fee. This functionality is optional, and not necessary to access the agency's data in HMIS.

Updated Policy: Reporting Requirements

- Emergency Shelter, Transitional Housing, Rapid Re-Housing, Permanent Supportive Housing, and Other Permanent Housing projects are required to participate in the Housing Inventory Count (HIC) that occurs annually on one day during the last 10 days of January.

- Emergency Shelter and Transitional Housing projects are required to participate in the Sheltered Point in Time Count (PIT) that occurs annually on one day during the last 10 days of January.

Updated Policy: Reporting Requirements

- The System Performance Measures report (SPM) is submitted to HUD on an annual basis, and includes Street Outreach, Emergency Shelter, Transitional Housing, Rapid Re-Housing, Permanent Supportive Housing, and Other Permanent Housing projects. The reporting period for this report is October 1st through September 30th.

- The Longitudinal Systems Analysis (LSA) is submitted to HUD on an annual basis, and includes Emergency Shelter, Transitional Housing, Rapid Re-Housing, and Permanent Supportive Housing projects. The reporting period for this report is October 1st through September 30th.

New: Agency Requirements Schedule

Requirement Type	Requirement Name	Estimated Start Date	Estimated Agency Due Date	Estimated HUD Due Date	Estimated Publication Date	January	February	March	April	May	June	July	August	September	October	November	December
HUD Required Reports	System Performance Measures Report (SPM)	October	November	February	March												
	Longitudinal Systems Analysis (LSA)	October	December	January	April												
	Housing Inventory Count (HIC)	January	February	April	May												
	Sheltered Point in Time (PIT)	January	February	April	May												
Orange County Required Reports	Street Outreach Project Performance Reports	June, December	July, January	n/a	August, February												
	Emergency Shelter Project Performance Reports	May, November	June, December	n/a	July, January												
	Transitional Housing Project Performance Reports	April, October	May, Novemeber	n/a	June, December												
	Rapid Re-Housing Project Performance Reports	March, September	April, October	n/a	May, November												
	Homelessness Prevention Project Performance Reports	January, July	February, August	n/a	March, September												
	Permanent Supportive Housing/Other Permanent Housing Project Performance Reports	February, August	March, September	n/a	April, October												
	Data Quality Report Cards	January, April, July, October	January, April, July, October	n/a	February, May, August, November												
Orange County Requirement	Agency Audits	June	Specific to each agency	n/a	n/a												
	HMIS User Recertifications	July	August	n/a	n/a												
HMIS Lead Meetings	HMIS User Meeting	Monthly meetings on 1st Wednesday @ 10:00	n/a	n/a	n/a												
	Data & Performance Management Meeting	Quarterly meetings on 2nd Wednesday @ 10:00	n/a	n/a	n/a												

Updated Policy: User Requirements

- HMIS Recertification – OC HMIS Users are required to complete an annual HMIS Recertification Training to reinforce HMIS data entry functionality.

New Policy: Remote Work

- Agency must adhere and be consistent with the agency's expectations of information security for staff working at the office full-time. Staff who work remotely will be expected to ensure the protection of proprietary agency and client information accessible from their remote office. Steps include, but are not limited to, the use of locked file cabinets, computers and desks; the regular maintenance of passwords; and any other steps appropriate for the job and the environment. Agency should be at a minimum in compliance with OC HMIS Technical Standards policies and the policies outlined in this document.

Updated Policy: Client Record Request

- Clients will only be given access to review the data included in the Client Record Request Dashboard

Client Record Request History

- Current policy: Clients can request the Client Record Request Dashboard (Profile screen, ROI, enrollment history, and documents)

- Some agencies are providing other data besides the dashboard, like enrollment and exit question responses and case notes

- Some agencies are only providing the dashboard, and don't want to share case notes because those are internal notes for agency staff

Client Record Request Research

- Three CoCs (Long Beach, Riverside, Bakersfield/Kern County) do not appear to have any policy.

- UPDATE: The LA Collaborative (Los Angeles, Glendale, and Pasadena) allows clients to review all data in their HMIS record, including case notes.

- The San Diego CoC allows clients to review data that the client provided to the agency, like Universal and Program Specific Data Elements, for the purposes of reviewing and correcting their data.

- HUD states that whether or not a client can view their HMIS record is at the CoC's discretion.

Client Record Request Recommendation

- Limit Client Record Requests to only include information in the Client Record Request Dashboard (Profile screen, ROI, enrollment history, and documents)
  - Consistent support at any agency
  - Reduce likelihood of data breach

- HMIS team will explore reporting options to allow clients to review all data they contributed to HMIS

- Client Record Request policy will be revisited when that solution is finalized

Updated Policy: Client Consent Form

- Replace "entity" with "Service Provider/Organization"

Next Steps

- Presentation of Policies and Procedures revisions at the HMIS User Meeting – September 4th *(pending CoC Board approval)*

- Revisions to the Data Integration and Data Request policies are being considered and may be reviewed at a future meeting

Business Calendar – Item #3

Recommended Action

a. Approve the recommended changes to the Homeless Information Management System (HMIS) Policies and Procedures inclusive of the HMIS Client Consent Form, as recommended by the PPS Committee and HMIS Policies and Procedures Working Group.

CES Housing Assessment Recommended Changes

- In response to feedback from people participating in CES, CES access points, Housing Providers and Shelter Providers, the CES Administrators recommend updating the CES Housing Assessment.

- Proposed changes:

  ❖ The addition of accessibility questions – was recommended to the CoC Board at the May 22, 2024, meeting and was approved.

  ▪ Updates to the Housing Assessment were implemented as of June 1, 2024.

  ❖ Housing opportunity descriptions – were reviewed by the PPS Committee at the May 14, 2024, meeting and were not approved.

  ▪ The PPS Committee membership recommended additional review of the housing interest option descriptions by the CES Steering Committee, to provide clearer and more consistent language

  ▪ Office of Care Coordination incorporated feedback into assessment for review at CES Steering Committee

  ❖ At the July 3, 2024, meeting, the CES Steering Committee reviewed PPS Committee feedback and approved additional proposed revisions to the housing interest options, with the request that the Office of Care Coordination explore including a table to compare the housing opportunity descriptions.

CES Housing Assessment Recommendation

- The CES Steering Committee provided feedback that it would be helpful to have a table that compares the different housing opportunity descriptions with a breakdown of
  1. Rental assistance
  2. Supportive services
  3. Income/financial contributions needed
  4. Overall goal of each housing type

- The Office of Care Coordination partnered with the HMIS Lead, Orange County United Way's 211OC to explore if the table option would align with the functionality of Clarity, the HMIS platform.

- A table format is not offered within Clarity.

- Alternatively, the Office of Care Coordination used feedback received on the housing descriptions to provide a more detailed and consistent breakdown within the assessment.

Business Calendar – Item #3

CES Housing Assessment Recommendation

- On July 31, 2024, the PPS Committee recommended the revised CES Housing Assessment including the addition of housing opportunity descriptions, with additional minor revisions to the **Housing Interest** and **Accessibility Needs** sections, for approval by the CoC Board.

- Feedback received from the PPS Committee members was incorporated into the revised CES Housing Assessment and can be referenced in **Attachment E**.

- The CoC Board is being asked to approve the revised CES Housing Assessment to support a more informed and supportive assessment process for frontline staff, CES Administrators, and people receiving services as consumers.

Client Name: _____

Coordinated Entry Housing Needs Assessment

Assessment Date (MM/DD/YYYY): _____/_____/_____

Assessment City Location: _____

Assessment Type: ☐ Phone ☐ Virtual ☐ In Person

Assessment Level: ☐ Crisis Needs Assessment ☑ Housing Needs Assessment

~~OF THE HOUSING OPPORTUNITIES THE HOUSEHOLD IS ELIGIBLE FOR, WHICH OF THE FOLLOWING HOUSING TYPES IS THE HOUSEHOLD INTERESTED IN?~~ HOUSING INTEREST

Please select which of the following types of housing opportunities you are interested in. General descriptions of each housing type are listed below to help guide your decision. You may select up to three, and you will only be considered for the types you select.

Rapid Re-Housing (RRH) ☐ Yes ☐ No

- **Rental Assistance:** Time limited rental assistance of varying lengths:
  - Short-Term Up to 6 months
  - Medium-Term Up to 12 months
  - Long-Term Up to 24 months
- **Supportive Services:** Time limited supportive services
- **Income:** There is no minimum income requirement for participating in RRH. Participants will pay the full rent after the assistance ends.
- **Goal:** The goal of RRH is to help households increase or maintain income to be able to keep paying rent after the rental assistance ends.

Housing Choice Voucher (HCV) ☐ Yes ☐ No

- **Rental Assistance:** Ongoing rental assistance
- **Supportive Services:** Minimal to no supportive services
- **Income**: Income requirements vary. There may be a required financial contribution from the participant, based on any income the participant has.
- **Goal:** The goal of the HCV program is to help households without sufficient income to sustain housing without assistance obtain housing.

Permanent Supportive Housing (PSH) ☐ Yes ☐ No

- **Rental Assistance:** Ongoing rental assistance
- **Supportive Services:** Ongoing voluntary supportive services
- **Income:** Income requirements vary. There may be a required financial contribution from the participant based on any income the participant has.
- **Goal:** The goal of PSH is to help households that face greater barriers, typically households experiencing chronic homelessness, obtain and keep affordable housing.

★ = Section includes proposed changes

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ACCESSIBILITY NEEDS

If you, or anyone in your household, have a disability, you may need accessible housing. This may mean you need ramps or wider entrances, space for medical equipment or a wheelchair, or special light switches, electrical outlets, and other fixtures.

~~If you, or anyone in your household, need accessible housing, you will only be considered for housing options that can meet your needs. There will be more housing options available to you if accessibility is not a concern.~~

These questions are about some common needs. If you have needs not covered by these questions, please list them at the end of the assessment.

1. Do you require a mobility accessible unit due to a physical disability?　　☐ Yes ☐ No

2. Do you require a sensory accessible unit due to loss of hearing or sight?　　☐ Yes ☐ No

3. Do you require some accommodations but not all the features of an accessible unit?　☐ Yes ☐ No

   Please indicate your needs below:

   a. no stairs　　　　　☐ Yes ☐ No
   b. grab bars　　　　　☐ Yes ☐ No
   c. seat in tub or shower　☐ Yes ☐ No
   d. other　　　　　　　☐ Yes ☐ No　If other, please specify _____

4. Is there anything else about your accessibility needs that we should know?

   _____

   _____

SELECTING THE PRIVATE CHECKBOX MEANS ONLY USERS WITH ACCESS TO THE CURRENTLY SELECTED AGENCY WILL BE ABLE TO SEE THIS ASSESSMENT

Is this client private?　☐ Yes ☐ No

★ **= Section includes proposed changes**

Business Calendar – Item #3

Recommended Action

b. Approve the updated CES Housing Assessment, including the addition of housing opportunities descriptions and revisions to the Accessibility Needs section, as recommended by the PPS Committee and CES Steering Committee.

Alianza Translatinx: Orange County's Inaugural TGI Survey Findings Presentation

Khloe Rios-Wyatt,

President and Chief Executive Officer,

Alianza Translatinx

ORANGE COUNTY'S INAUGURAL TGI SURVEY:

WE DESERVE HOUSING JUSTICE

KHLOE RIOS-WYATT

CEO/Founding member

Khloe Rios-Wyatt is an immigrant Transgender woman, activist, and community organizer. She received her Bachelor's Degree in Communications with an emphasis in Public Relations as well as a minor in Spanish from California State University Fullerton. Khloe is a founding member and currently CEO of Alianza Translatinx, the pioneering Transgender-led organization in Orange County, CA. This center was created under her leadership to assist with the multiple health and social needs of Transgender people across OC. Alianza Translatinx facilitates mechanisms of empowerment for Transgender, Gender non-conforming and Intersex people through a community lens to achieve community education and overall empowerment.

ABOUT ALIANZA TRANSLATINX

Mission: Alianza Translatinx protects, defends, and advocates for the needs and rights of the Transgender Latinx community and others in Orange County, CA.

Vision: Uplift underserved people to build community power through:

- Access to Resources;
- Social/ Language Justice; and
- Leadership Development.

Values:

- Solutions-Oriented: We approach all challenges with curiosity, solving problems holistically with all parties in mind so that we may continually improve our policies, practices, and services.
- Community-Centered: Our work is co-developed with community and is responsive to emerging issues.
- Efficiency: We approach our work with a mindset of focus, quality and resourcefulness to achieve our objectives in a timely manner.
- Accountability: We are responsible for our work and take pride in both successes and opportunities to learn.
- Wellness: Care for ourselves and each other is a priority to our mission. It is an act of revolution to promote physical, mental, emotional, and spiritual well-being

LAND ACKNOWLEDGMENT

Acjachemen (Juaneño) tribal gathering at Matt Belardes' place, San Juan Capistrano, 1950s

Avitia, David 1950

Alianza Translatinx acknowledges the Gabrielino / Tongva, Acjachemen / Juaneño, and Payómkawichum / Luiseño peoples as the traditional land caretakers of Tovaangar - the indigenous land that Orange County actively occupies. We pay our respects to the Honuukvetam (Ancestors), 'Ahiihirom (Elders) and 'eyoohiinkem (our relatives/relations) past, present and emerging.

As TGI people, we conduct this work with an understanding that the original stewards of this land continue to be present and are fighting for land back. To learn more about the ongoing conversation and work happening in the area visit Acjachemen Tongva Land Conservancy.[1]

Chumash

Yuhaaviatam/Maarenga'yam
(Serrano)

N
W   E
S

ORANGE COUNTY,
CALIFORNIA

Pívîļuwenetem
Meytémak
(Cahuilla)

Tongva
(Gabrieleno)

Acjachemen
(Juaneño)

Payómkawichum
(Luiseño)

LEGEND

District Borders

Orange County

Shared Territory

06
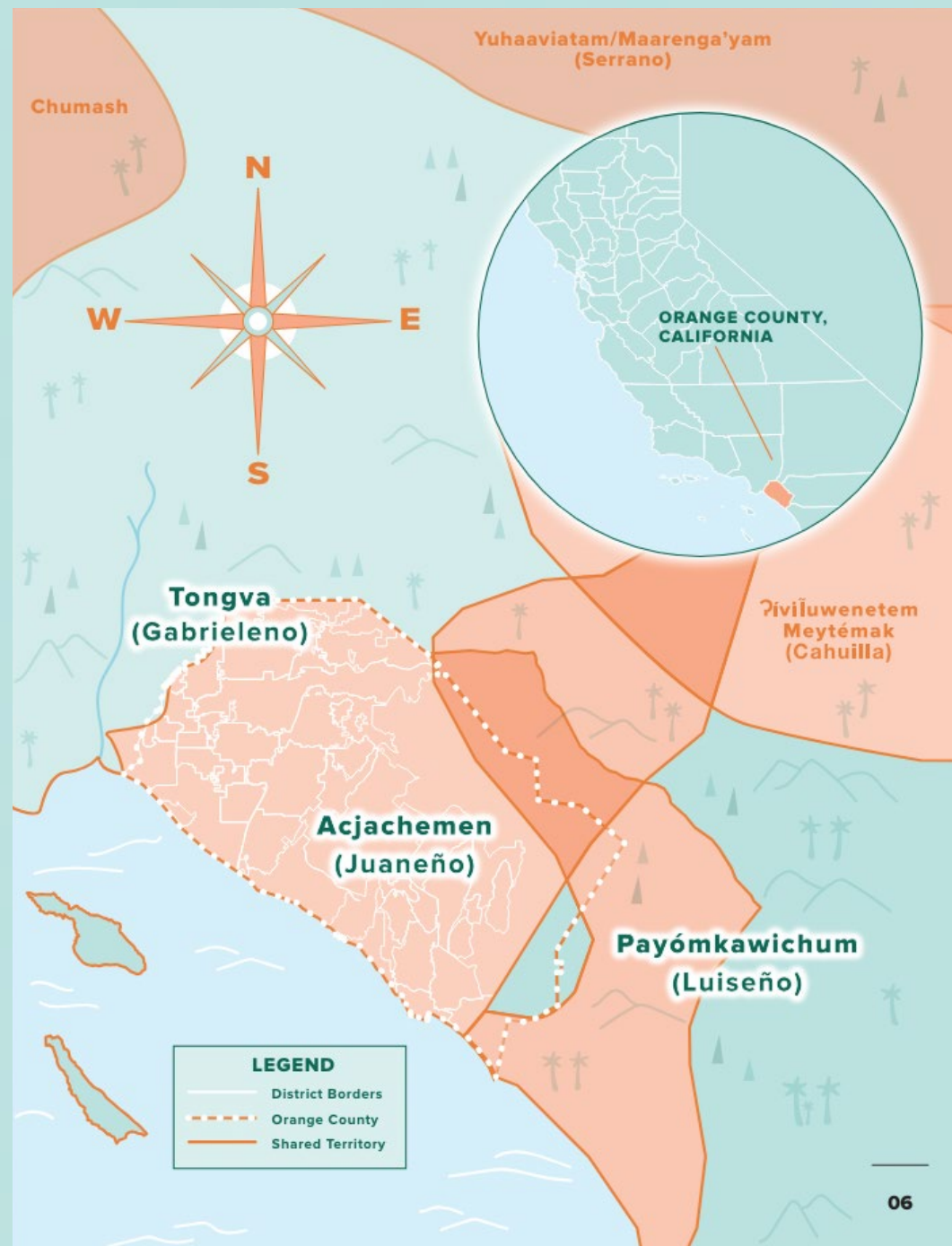
EXECUTIVE SUMMARY

INTRODUCTION

- This report offers a comprehensive insight into the unstable housing situation TGI individuals experience in Orange County, including the barriers they face while trying to access stable and sustainable housing.

- The aim is to utilize the findings and the data gathered to create housing supportive services to directly serve the TGI community in Orange County.

- This summary presents data from themes that appear on all surveys and key findings.

- Lastly, the survey data gathered has helped us create a set of actionable demands to Orange County officials to affect immediate change in the lives of TGI individuals by ensuring that housing resources are inclusive for TGI Orange County residents.

12 MONTH TIMELINE

2023

| APRIL |
| MAY |
| JUNE |
| JULY |
| AUGUST |
| SEPTEMBER |
| OCTOBER |

Program Rollout — APRIL 2023
Alianza Translatinx began providing case management services and Consulting QTs was onboarded to initiate the official survey.

Survey Development, English and Spanish — JUNE - SEPTEMBER 2023
Consulting QTs and Alianza Translatinx began developing ORANGE COUNTY'S INAUGURAL TGI SURVEY: We Deserve Housing Justice.

OC Trans Housing Survey Launch Event OCTOBER 4th
The survey was officially launched to the community and survey responses began.

12 MONTH TIMELINE

2024	NOVEMBER
	DECEMBER
	JANUARY
	FEBRUARY
	MARCH
	APRIL
	MAY

Survey Distribution and Focus Groups
— OCTOBER 2023 · JANUARY 2024
Consulting QTs and Alianza Translatinx distributed the survey widely and led a total of 5 focus groups.

Data Analysis & Report Development
JANUARY 2024   MARCH 2024
Consulting QTs began analyzing survey responses and focus group narratives to create the finalized report.

Report Release and Dissemination
- MAY 31st 2024

METHODOLOGY

QUESTIONS WE ASKED

- The survey questions were split up into three sections:
  - General Information/ Demographics
  - Education & Employment
  - Housing
- Focus Group questions remained the same throughout the (5) focus groups held:
  - Does Orange County have equitable housing options for TGI people? Why or Why not?
  - What are the barriers to accessing safe/inclusive housing as a TGI person?
  - What recommendations do you have for Orange County to improve access to housing for TGI people?
  - What does Trans Housing Equity look and feel like?

- The full list of questions can be found on page 43-44

DATA COLLECTION

- The survey was shared and amplified primarily through word of mouth, outreach through Alianza Translatinx services and events. and media channels including those of local TGI social media influencers.
- Two (2) surveys were distributed, one in English and one in Spanish, both contained the same set of questions and were shared and amplified through the same means.
- Our comprehensive assessment of TGI housing needs included two primary components:
  - a physical and virtual survey available both in person & online focused mainly on quantitative data responses
  - in-person focus groups hosted at Alianza Translatinx offices used to collect stories & qualitative data on the housing landscape in Orange County.
- All responses, both the written survey & focus groups, are confidential and anonymous unless otherwise highlighted within this report in the form of community testimonies.

DEMOGRAPHICS

- All participants identify as a TGI individual.

- Participants were asked to answer a screening question, and responses for those who marked "no" for TGI identity were disqualified.

- To contextualize the findings, the following demographic variables were analyzed: TGI Identity, Gender Identity, Sexual Orientation, Region, Race/Ethnicity, Education, and Generation.

- All survey respondents live in Orange County, verified by zip code. A $25 gift card was provided to all respondents for their participation.

ANALYSIS

- Following the review processes created to ensure authenticity of survey responses, the final number of valid survey responses was <u>159</u>;
  - <u>79 English responses and 80 Spanish responses</u> submitted by TGI individuals in Orange County
- After the completion of both the survey and focus groups, an intensive data analysis began.
- Due to the nature of distributing surveys both in person and virtually, this exposed our survey to many ineligible respondents.
- To ensure the authenticity of the survey data analyzed, thorough guidelines were established to identify and disqualify incomplete or invalid responses These guidelines included a multifaceted approach, including examination of respondents' IP addresses, assessment of survey completion times, and evaluation of the quality and relevance of open-ended responses.

VALID RESPONSES ✓	INVALID RESPONSES ⊗
Unique IP Address	Duplicate IP Address
Correct Combination of Letters and Numbers	Incorrect Combination of Letters and Numbers
Age Range 18+	Under 18 could be invalid response
1 Minimum Race/Ethnicity Selection	No related response
Orange County Zip Code	Zip Code Outside of Orange County
Answered HIV Positive for Question 11	Random String of Characters

Fig.01

DESIGN OF STUDY

- We used a cross-sectional survey approach to investigate the experiences and perspectives of a sample TGI population.
- This observational study allowed us to capture and analyze data from this population at a single point in time, offering insights to the prevalence of health outcomes understand determinants of health, and describe features of a population.
- The results provide an array of understanding of the community's diverse intersectionalities.

SURVEY FINDINGS

NOTABLE STATISTICS

77

77 respondents chose to disclose if they knew where to find a TGI inclusive shelter. 64 of which reported not knowing where to find a shelter where they would be respected for who they are.

30%

30% of survey respondents identified as "Trans woman," while 25% identified as "Genderqueer/Non-binary."

22%

22% of respondents' highest level of education was a high school diploma and 22% of respondents completed some high school highlighting potential educational barriers within the community.

NOTABLE STATISTICS

44%

A significant percentage of respondents (44%) reported an annual income between $0-$10,000, with a majority being employed (61%) but still falling within this income range, particularly trans women (15%).

91%

91% of respondents believe that permanent employment is essential for accessing housing. This overall response underscores the inherent link between employment stability and housing security within the TGI community.

$ 🏠

Respondents identified financial stability/stable income (52%) and affordable housing (20%) as crucial factors for securing stable housing, underscoring the importance of addressing economic barriers.

NOTABLE STATISTICS

79%

79% of respondents answered "No" to "Do you know your rights as a Transgender person?" Suggesting a need for increased education and awareness.

68%

68% of respondents responded "Yes" to "Have you ever been discriminated against for identifying as TGI (Transgender, Gender Non-Conforming, and/or Intersex)?"

68%

A majority (68%) reported experiencing discrimination based on their gender identity, highlighting the prevalence of discrimination within the TGI community and an additional barrier TGI individuals face.

78%

When asked about low-income housing qualification, most respondents, 78% reported that they did not qualify for low-income housing.

A. DEMOGRAPHIC BREAKDOWN

AGE RANGE

The age distribution among the 159 survey respondents was as follows: 31% aged 25-34, 22% aged 35-44, 19% aged 18-24, 10% aged 55-64, and 3% aged 65 or older.
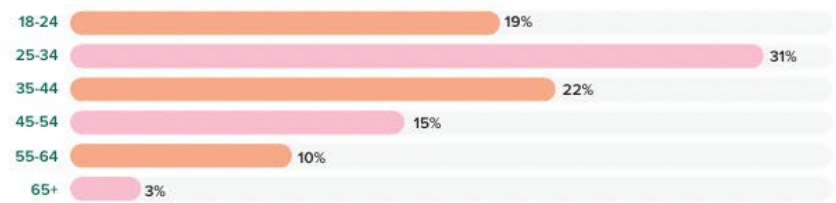
Age Range	Percentage
18-24	19%
25-34	31%
35-44	22%
45-54	15%
55-64	10%
65+	3%

Fig.02

U.S. IMMIGRATION STATUS

Regarding citizenship status, 46% were U.S. Citizens, 27% were non-Citizens, 20% had no status, and 7% chose not to disclose their information.
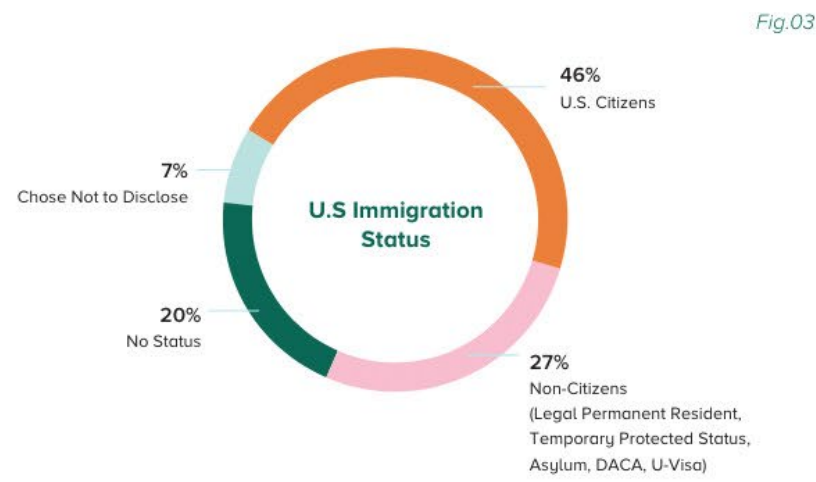
Fig.03

U.S Immigration Status

- 46% U.S. Citizens
- 7% Chose Not to Disclose
- 20% No Status
- 27% Non-Citizens (Legal Permanent Resident, Temporary Protected Status, Asylum, DACA, U-Visa)

GENDER IDENTITY

Regarding gender identity; 30% of respondents identified as Trans Women, 25% as Genderqueer/Non-binary, 11% as Transsexual, 11% as Trans Men, 7% as Female/Woman, 6% as Transgender, 4% as Male/Man, 2% as Intersex, 3% as Other.
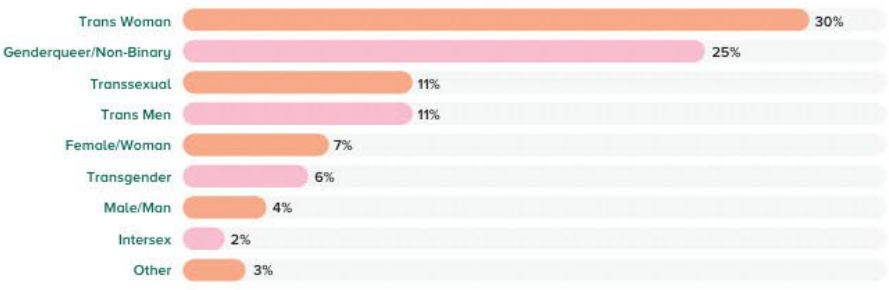
Gender Identity	Percentage
Trans Woman	30%
Genderqueer/Non-Binary	25%
Transsexual	11%
Trans Men	11%
Female/Woman	7%
Transgender	6%
Male/Man	4%
Intersex	2%
Other	3%

Fig.04

SEXUAL ORIENTATION

In terms of sexual orientation, 30% identified as Heterosexual, 16% as Bisexual, 13% as Homosexual, 13% as Other, 8% as Lesbian, 6% as Pansexual, and 3% as Asexual.
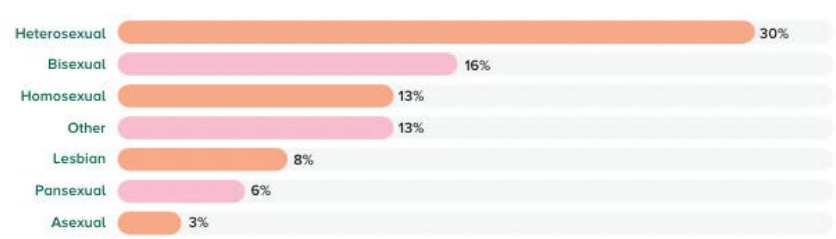
Sexual Orientation	Percentage
Heterosexual	30%
Bisexual	16%
Homosexual	13%
Other	13%
Lesbian	8%
Pansexual	6%
Asexual	3%

Fig.05

"Biggest issue is that there needs to be trans-friendly environments for people to live in. Waiting for housing vouchers and can't afford to live anywhere else. Trans people are demonized by politicians and other groups, and this makes us vulnerable

ADDENDUM —

ZIP CODE	TOTAL	CITY
90621	2	Buena Park
90623	1	Buena Park
90630	4	Cypress
90720	1	Cypress
90815	1	Long Beach*
92603	1	Irvine
92604	2	Irvine
92606	1	Irvine
92614	1	Irvine
92617	2	Irvine
92618	3	Irvine
92620	1	Irvine
92626	1	Costa Mesa
92627	1	Costa Mesa
92646	2	Huntington Beach
92647	3	Huntington Beach
92648	2	Huntington Beach
92649	1	Huntington Beach
92655	1	Midway City
92656	4	Aliso Viejo
92657	1	Newport Coast
92660	1	Newport Beach
92675	1	Mission Viejo
92677	1	Laguna Niguel
92683	2	Westminster
92691	1	Mission Viejo
92701	32	Santa Ana
92702	1	Santa Ana
92703	16	Santa Ana
92704	13	Santa Ana
92705	5	Santa Ana
92706	4	Santa Ana
92707	11	Santa Ana

ZIP CODE	TOTAL	CITY
92708	2	Fountain Valley
92780	1	Tustin
92782	1	Tustin
92801	2	Anaheim
92802	1	Anaheim
92804	4	Anaheim
92805	3	Anaheim
92806	2	Anaheim
92807	1	Anaheim
92821	1	Brea
92831	1	Fullerton
92832	1	Fullerton
92833	1	Fullerton
92835	2	Fullerton
92840	5	Garden Grove
92841	1	Garden Grove
92843	2	Garden Grove
92865	1	Orange
92867	1	Orange
92868	1	Orange
92869	1	Orange

TOP 5 CITIES

Santa Ana	82
Anaheim	13
Irvine	11
Huntington Beach	8
Garden Grove	8

TOP 5 ZIP CODES

92701	32
92703	16
92704	13
92707	11
92705	5

TOP 5 CITIES

Santa Ana	82
Anaheim	13
Irvine	11
Huntington Beach	8
Garden Grove	8

TOP 5 ZIP CODES

92701	32
92703	16
92704	13
92707	11
92705	5

RACE & ETHNICITY

The survey data showed that a significant portion of respondents identified their race/ethnicity as Latina/o/x/e, with 115 respondents representing this group. Additionally, there were respondents who identified as White/Caucasian (15), Asian (8), and Native (1). Notably, a subset of respondents identified as mixed race, reflecting the diverse backgrounds within the community. These mixed-race identifications included combinations such as Latina/o/x/e and Black (1), Asian (5), White/Caucasian (7), Indigenous (3), Black and White/Caucasian (1), Black and Native (1), Asian and White (1), and Asian and Indigenous (1).

DOCUMENT NAME CHANGE

Among the documents considered, **driver's licenses or state-issued IDs stood out as the most changed,** with 42% of respondents successfully making changes. Health insurance records come in as the second most frequently updated document, with 35% of respondents indicating successful updates. Notably, each section is closely split between respondents indicating 'Yes changes allowed' and 'I have not tried'. The majority of respondents, 73%, selected 'N/A' to making changes to their military documents.

HIV & PrEP

Fig.06

~8.8%

HIV POSITIVE

Regarding HIV status awareness, 80% of respondents were aware of their HIV status, while 20% indicated not knowing what their status was. Among the 135 respondents who chose to disclose their HIV status, 12 were HIV positive, and 123 were HIV negative. Furthermore, 82% of respondents reported not currently taking PrEP, while 18% reported currently taking it.

EDUCATION

When asked about their highest level of education; 22% of respondents reported completing high school, 22% reported having some high school education, 14% completed some college credit, 10% obtained a bachelor's degree, 8% had no formal education, 8% completed elementary school, 6% obtained a master's degree, 5% attended technical school, and 1% selected other.

> *Orange County must invest in accountability measures to hold landlords, renters, and those that seek to harm to TGI people accountable.*

What is the highest level of education you have completed (either in the U.S. or country of origin)?

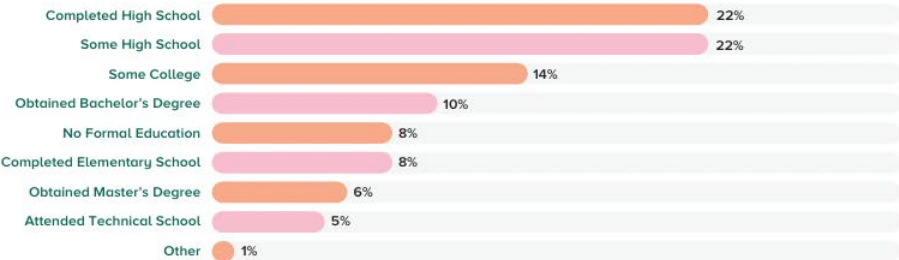|	
Completed High School	22%
Some High School	22%
Some College	14%
Obtained Bachelor's Degree	10%
No Formal Education	8%
Completed Elementary School	8%
Obtained Master's Degree	6%
Attended Technical School	5%
Other	1%

Fig.07

When asked, "If you have not received a formal education or completed a degree program, what is the reason?" respondents who chose to disclose shared similar sentiments, listing discrimination, cost, lack of resources such as money, information, and support as reasons for not receiving a formal education.
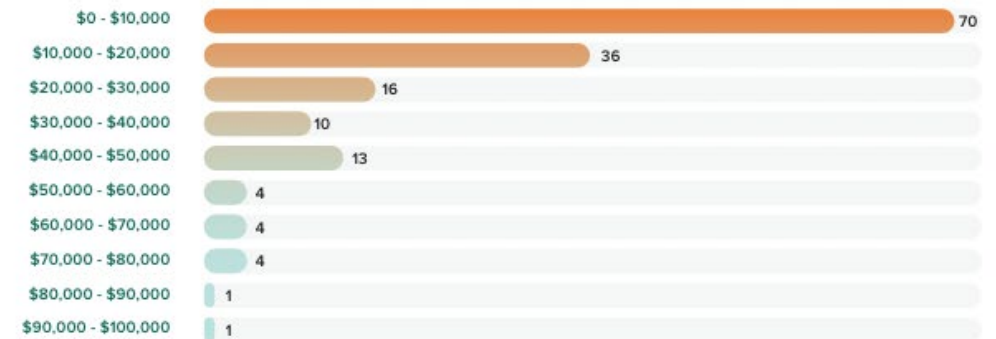
EMPLOYMENT

Fig.08

38% UNEMPLOYED

115 RESPONDENTS

62% EMPLOYED

ANNUAL INCOME

Fig.09

Income Range	Count
$0 - $10,000	70
$10,000 - $20,000	36
$20,000 - $30,000	16
$30,000 - $40,000	10
$40,000 - $50,000	13
$50,000 - $60,000	4
$60,000 - $70,000	4
$70,000 - $80,000	4
$80,000 - $90,000	1
$90,000 - $100,000	1

"

PLEASE DESCRIBE YOUR WORK

Health Care Worker & Data[1]
Behavioral therapist[1] Housing Supervisor[1]
Dishwasher & Student[1] Cannabis Dispatcher[1]
Sell Recycling[1] High School Teacher[1] Cosmetology[1]
Assistant[1] IT Consultant[1] Inspector[1] Dog Handler[1]
Machine Work[1] Retail Assistant Manager[1] Phlebotomist[1]
PHD candidate[1] Organize Glam Closets[1] Painter[1] Letter Carrier[1]
Store Manager & Peer[1] Technical Customer[1] Support Specialist[1]
Educator[1] Amusement Park Staff [2] Health Care Worker[2]
Child Care[1] **Non-profit**[4] **Retail**[3] **Stylist**[4] Therapist[1]
Janitor[1] Analyst[1]
Tutor[1] **Housekeeping**[13] Molding[1]
Artist[2] Performer[2]
Security Guard[2] **Sex Work**[6] Customer Service[2]
Food Delivery[1] Sales Associate[2] Restaurant Staff [2] Gig Worker[1]
Warehouse Worker[1] Factory Worker[2] Receptionist[1]
Virtual Assistant[1] Hairdresser[2] Ticket Taker[1]
Cook[1] Respite Care[1] Fast Food Restaurant Staff [2] Valet Driver[1]
Barber[1] After School Program[1]LGBTQ Organization[1] CBO Event Staff[1]
Student Assistant[1] Substitute Teacher[1] Stay-at-home parent[1]
Local Mutual Aid[1] Mental Health Worker[1] Dishwasher[1]
Program Coordinator[1] Production[1] Event Organizer[1]
Caregiver[1] Support Specialist[1] Swim Instructor[1]
Mental Health Clinician[1] Video Department[1]
Makeup Artist[1] Veterinary Nurse[1]
Leader[1]

Fig.10

What is the biggest issue you face as a Transgender person in regard to employment?
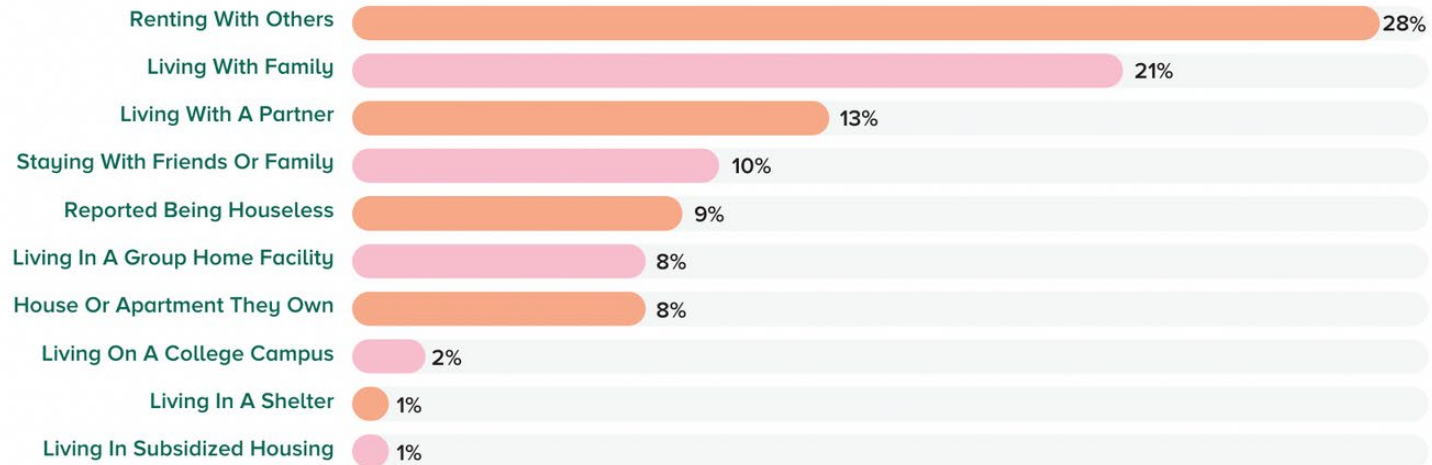
HOUSING

Renting With Others — 28%
Living With Family — 21%
Living With A Partner — 13%
Staying With Friends Or Family — 10%
Reported Being Houseless — 9%
Living In A Group Home Facility — 8%
House Or Apartment They Own — 8%
Living On A College Campus — 2%
Living In A Shelter — 1%
Living In Subsidized Housing — 1%

Fig.14

78% Do not qualify for low-income housing

13% Waiting to hear back

9% Currently live in low-income housing

Fig.13

"YES" Employment is linked to accessing stable housing

91%

Fig.12

FOCUS GROUP FINDINGS

1. As part of the comprehensive approach for Orange County's Inaugural TGI Survey: We Deserve Housing Justice report, community engagement was prioritized through a series of five focus groups.

2. Three (3) focus groups were open to all TGI community members, while the final two (2) focus groups were held as affinity groups, prioritizing the voices of non-binary people, transmasculine people, & TGI youth.

3. These sessions provided a valuable platform for community members to voice their experiences and concerns related to housing as TGI people in Orange County.

Among many of the experiences shared, there were clear themes among many of the community's stories:

TOO MANY BARRIERS

We Need Trans-friendly Environments

RENT IS TOO HIGH

PREJUDICE

Orange County Does Not Have Equitable Housing Options

LACK OF SERVICES

DISCRIMINATION & STIGMA

CASE MANAGEMENT FINDINGS

- A key component of the Orange County's Inaugural TGI Survey: We Deserve Housing Justice report was the creation of a case management program at Alianza Translatinx.

- Through this program, ATL was able to offer a comprehensive range of services, including trauma-informed housing navigation services, rent assis - tance vouchers, mental health support and access to healthcare resources.

- During the first 10 months of the program, ATL successfully provided case management services to 30 individuals within the TGI community

PARTICIPANT DEMOGRAPHICS:

RACE	
LATINO	26
LATINX	4

AGE RANGE	
18-25	2
25-30	2
35-40	10
45-50	7
55+	9

ETHNICITY	
MEXICA	27
MIXED	2
UNKNOWN	1

GENDER IDENTITY	
GNC	1
TRANS MALE	5
TRANS FEMALE	22
NON BINARY	2

TGI Housing Manifesto

A MANIFESTO FOR TGI HOUSING
EQUITY IN ORANGE COUNTY

TGI Housing Manifesto

- A crucial part of this survey was allowing community members to envision a better world for the community.

    - If we lived in a world that prioritized TGI people, what would that look like? What would that feel like? For this vision to exist in only our imagination, is a disservice to our people. We should not have to envision this world, we should be living in it.

- This manifesto is more than a document; it is a collective outcry, echoing the voices of a community that refuses to be marginalized.

01) ENDING DISCRIMINATION & STIGMA, WITH ACCOUNTABILITY MECHANISMS

- Orange County must create a process for TGI community members to report discrimination and harassment when accessing various housing options.

  - This initiative can be implemented in collaboration with the Orange County Housing Authority (OCHA) and the Department of Fair Employment and Housing (DFEH). Ideally, this process will result in connection to legal representation for the community member.

- In addition to accountability mechanisms, the county must work with TGI-led organizations to launch educational campaigns and outreach efforts aimed at increasing awareness of TGI rights and legal protections.

  - This can be done by: partnering with local TGI-led organizations to provide cultural sensitivity training for landlords and renters, developing and implementing policies for equal treatment of all tenants, including TGI tenants, and posting DFEH posters in public spaces in various housing locations to inform future guests of the right to equal accommodations.

02) ADDRESSING QUALIFICATION BARRIERS

- Orange County must address language justice, particularly for monolingual Spanish speakers.

  - Access to English only exacerbates challenges in accessing housing, highlighting the need for interpretation and translation services to ensure equitable access to housing.

- Orange County must remove immigration status as a barrier to housing eligibility as it is essential for fostering housing stability, inclusivity and helping address a key barrier for TGI housing access.

- Orange County must create an application portal managed by Orange County's Homeless Management Information System (HMIS) where individuals can input their information and receive transparent feedback on their eligibility, without fear of being denied for being TGI.

  - This would provide a more private and equitable approach to housing applications, ensuring that TGI individuals are not unfairly disadvantaged in their search for safe and secure housing. The application process for housing must be simplified, with fewer requirements and barriers, to ensure equitable access for all.

03) FUNDING ALLOCATION FOR
TGI SPECIFIC HOUSING OPTIONS

- Orange County must allocate funding towards creating specific housing programs tailored to the needs of the TGI community. This includes establishing shelters or programs where individuals can live authentically and safely.

- Orange County must develop comprehensive support programs that cater to both short-term and long-term housing needs.

  - `There is a pressing need for initiatives like emergency housing options, financial assistance for housing, and reserved spots within existing housing programs for TGI individuals. This includes exploring options for extending hotel stays beyond one month and establishing programs that provide financial assistance or vouchers specifically designated for hotel accommodations.

- The county must create transitional housing programs that offer temporary shelter specifically for TGI people, while individuals work towards securing permanent housing solutions.

04) RENT DECREASES AND ENDING GENTRIFICATION

- Orange County must implement rent control measures and conduct evaluations to ensure that rent prices are in line with individuals' incomes. Rent prices should be capped at a reasonable level, such as 50% of the current market rate, to provide relief to TGI individuals struggling to afford housing.

- Orange County must create more job opportunities and financial support programs to alleviate the burden of high rent costs.

- Orange County must remove barriers that disqualify TGI people from accessing low-income housing, such as family requirements.
  - `The county can reserve rooms and/or apartments for houseless or low-income TGI people within new housing projects, for low to no cost.

- Orange County must develop housing complexes with controlled rents to provide stable and affordable housing options for the community.
  - It is imperative that Orange County takes immediate and concrete steps to address the housing affordability crisis and ensure that all members of the TGI community have access to safe and affordable housing.

05) EDUCATIONAL ATTAINMENT

- Orange County must implement educational support programs aimed at providing opportunities for TGI individuals to further their skills and qualifications, supporting their entry into the workforce.

  - This can involve offering GED preparation courses, vocational training programs, and adult education classes tailored to the specific needs and interests of the TGI community.

- Orange County must recognize the importance of education as a pathway to empowerment and economic stability for TGI individuals by allocating resources towards scholarships and educational grants specifically targeted towards TGI individuals.

  - This will give TGI individuals more opportunities to further their education by removing the burden of paying for tuition or certificate costs.

06) EMPLOYMENT SUPPORT SERVICES & APPRENTICESHIP PROGRAMS

- Orange County must create economic empowerment programs such as workshops on budgeting, savings, and investment strategies, job readiness training, resume assistance, interview preparation, and ongoing career counseling in collaboration with TGI-led organizations.

- Orange County must create apprenticeship programs which can offer hands-on training, education, mentorship, and skill development in various industries, which can provide pathways to employment and long-term career growth for TGI individuals, in partnership with TGI led organizations.

- Orange County must create wraparound housing programs that provide employment support services.

  - Housing programs can be created which will offer opportunities to TGI community members to gain work, skills, and employment. Members of the TGI community will also lead the program, which will further create employment opportunities internally.

07) STRENGTHEN SUPPORT NETWORKS & ENSURE ACCESS TO RESOURCES

- The County must expand and strengthen support services, including mental health and emotional wellness counseling, case management, and peer support groups, to address the social and emotional needs of TGI individuals experiencing housing insecurity or discrimination in Orange County.

  - These services should be created or expanded in collaboration with TGI led organizations.

- The County must establish resource hubs to connect TGI individuals with housing assistance programs, food banks, re-entry services, legal aid services, and other resources essential for navigating housingrelated challenges.

THE DESIGN PROCESS

FIRST DESIGNS

ASSETS
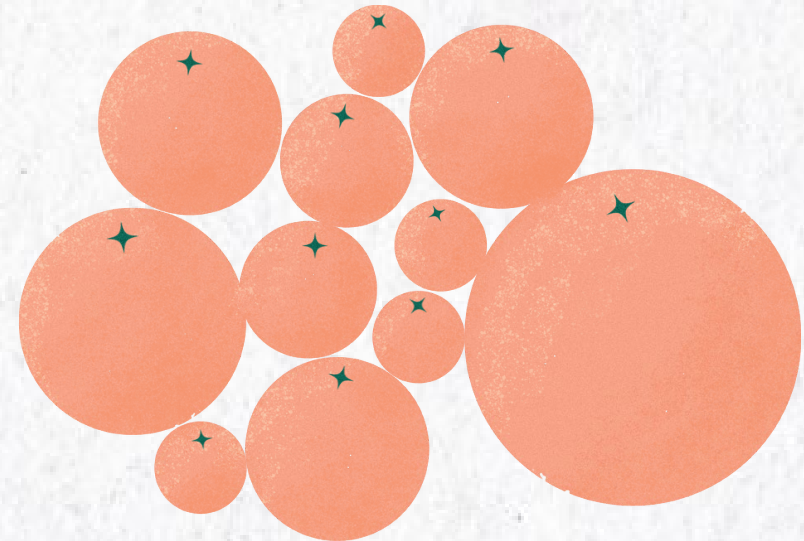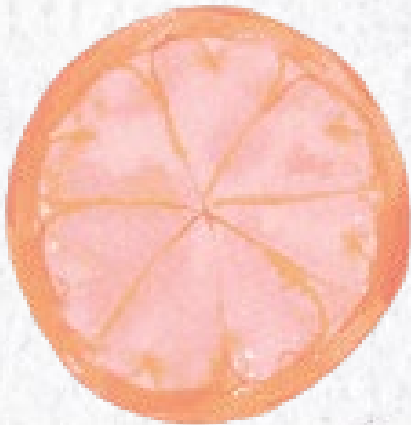
2024
SURVEY REPORT

ORANGE
COUNTY'S
INAUGURAL
TGI SURVEY:

WE DESERVE HOUSING JUSTICE

FINAL DESIGN

CLOSING STATEMENT

We will not allow this survey to be conducted in vain. The TGI community of Orange County is relying on immediate change, and the current landscape for housing is putting the community at great risk. Orange County must take immediate action to address the housing disparities and risks we face daily. We urge you, not merely to consider the ideas in this report as recommendations, but to treat them as demands for justice and equity. This inaugural TGI survey in Orange County must mark
the beginning, not the end, of our efforts to create a more inclusive and supportive environment for all residents of Orange County.

We call upon county officials and policymakers to take immediate action to address the housing challenges identified in this survey, recognizing that the safety and well-being of the TGI community are at stake. Let us commit to ongoing dialogue, collaboration, and advocacy to ensure that the stories and data in this report do not go unheard and that meaningful change is realized.

Together, we can build a future where every member of our community has access to safe, affirming, and equitable housing options.

Q&A

Fiscal Year (FY) 2024 and FY 2025 CoC Program Notice of Funding Opportunity (NOFO)

Sarah Jones, CoC Manager, and
Felicia Boehringer, CoC Administrator,
Office of Care Coordination

CoC Program NOFO

- The CoC Program NOFO Competition is facilitated by HUD and occurs annually, inviting CoCs from across the nation to apply for competitive funding.

- Each FY competition process begins with registration of the CoC by the CoC Collaborative Applicant, followed by the review of the CoC's Grant Inventory Worksheet (GIW) and the release of the CoC Program NOFO.

- The Office of Care Coordination, as the Collaborative Applicant for the Orange County CoC, facilitates the local competition process and completes the Consolidated Application that is submitted to HUD, consisting of:
  - ❖ Final Project Priority Listing with the ranking and tiering of new and renewal projects
  - ❖ CoC Application, which includes responses to multiple narrative and data-related questions

- **Lead entities involved**:
  - ❖ County of Orange – Collaborative Applicant to coordinate and complete Consolidated Application
  - ❖ CoC NOFO Ad Hoc (NOFO Ad Hoc) – Develop NOFO policies and processes, including Scoring and Rating criteria, review and evaluate the CoC Renewal Project Applications
  - ❖ CoC Board – Review and approve CoC NOFO policies and processes, including Scoring and Rating criteria and Ranking and Tiering policy; approve final Project Priority Listing, as recommended by the NOFO Ad Hoc

FY 2024 and FY 2025 CoC Program NOFO Competition

NOFO Release

- HUD released the FY 2024 and FY 2025 CoC NOFO Competition (FY24/25 NOFO) on Wednesday, July 31, 2024.
- **For the first time, HUD is issuing a 2-year CoC Program NOFO** as authorized by the consolidated Appropriations Act, 2024.

Funding Available Nationwide:

- CoC Program – $3,524,000,000
- Domestic Violence (DV) Bonus – $52,000,000
- Youth Homelessness Demonstration Program (YHDP) – $188,000,000
- A portion of funds will be available for CoC Renewal Projects and CoC Bonus Projects.

Funding Available to the Orange County CoC:

- Estimated Annual Renewal Demand (ARD) – $32,801,133
- CoC Bonus – $3,936,136
- DV Bonus – $3,623,391
- CoC Planning – $1,500,000

Application Due Date: October 30, 2024, at 5:00 p.m. PDT

FY 2024 and FY 2025 CoC NOFO: HUD's Homeless Policy Priorities

Ending homelessness for all persons.

Use a Housing First approach.

Reducing unsheltered homelessness.

Improving system performance

Partnering with housing, health, and service agencies.

Promoting racial equity.

Improving assistance to LGBTQ+ individuals.

Involving persons with lived experience/expertise.

Building an effective workforce.

Increasing affordable housing supply.

Ranking and Tiering of Projects

Project Priority Listing and Tiering

- HUD will continue the Tier 1 and Tier 2 funding selection process.

  o **Tier 1** is equal to 90 percent of the CoC's ARD. The Orange County CoC Tier 1 is equal to **$29,521,019.70**.

  o **Tier 2** is the difference between Tier 1 and the maximum amount of CoC Renewal (including DV Renewal), CoC Reallocation, DV Bonus, DV Reallocation, and CoC Bonus funds that a CoC applies for.

- If a project application straddles the Tier 1 and Tier 2 funding line, HUD will conditionally select the project application up to the amount of funding that falls within Tier 1.

- All New and Renewal Project Applications must be ranked and approved by the CoC Board as recommended by the NOFO Ad Hoc.

- The NOFO Ad Hoc will recommend the ranking of the approved New and Renewal Project Applications in either Tier 1 or Tier 2 as described on pages 28 through 29 of the FY24/25 NOFO.

Notable Changes in FY 2024 and FY 2025 CoC NOFO

- **Changes to Tiering:** Tier 1 is set at 90 percent of the CoC's ARD.

- **2-Year NOFO**: The Consolidated Appropriations Act, 2024 authorizes HUD to issue a single 2-year NOFO for fiscal years 2024 and 2025.

  - CoCs are only required to submit one CoC application for FY 2024 and FY 2025.

  - HUD reserves the right to award available FY 2025 funds (the FY 2025 CoC program and YHDP funds) based on this NOFO competition.

  - Projects that are awarded FY 2024 funds may be eligible for award of FY 2025 funds using their FY 2024.

- **Funding for Specific Subpopulations**: For the FY 2024 funds, HUD requires funding reallocated from projects previously funded with YHDP or DV Bonus funding to be used for projects serving the same subpopulation.

Notable Changes in FY 2024 and FY 2025 CoC NOFO

- **DV Reallocation and YHDP Replacement**: HUD has expanded reallocation to include DV Reallocation and has expanded the definition of YHDP Replacement to include YHDP Reallocation. HUD establishes these terms to distinguish between funding sources that must continue to serve the same populations of the projects being reallocated or, in the case of YHDP, replaced.

- **Special YHDP Activities**: In the FY24/25 CoC NOFO, YHDP Renewal projects and YHDP Replacement projects (including YHDP Reallocation) may include requests to include special YHDP activities.

- **Cost of Living Adjustments (COLA) for Conditionally Selected Grants**: The Consolidated Appropriations Act, 2024 authorizes HUD to make reasonable cost of living adjustments to renewal amounts to help afford increasing cost of operations due to inflation.

Business Calendar – Item #5

Applications for Renewal Funding

- On August 12, 2024, the County of Orange's Office of Care Coordination on behalf of the Orange County CoC made available the FY2024 CoC Renewal Project Application on the FY2024 CoC NOFO webpage.

- Applicants eligible for CoC Program renewal funding received an invitation to submit their renewal funding project application(s).

- Applications for CoC Renewal Projects must be submitted to the Office of Care Coordination electronically via Dropbox, no later than **Thursday, August 29, 2024, by 5:00 p.m. (PDT)**.

    ❖ Detailed Description: FY2024 CoC Renewal Project Application

    ❖ Application: FY 2024 CoC Renewal Project Application (PDF) *(Revised August 19, 2024)*

    ❖ Application: FY2024 CoC Renewal Project Application (Word) *(Revised August 19, 2024)*

Request for Proposals for CoC Bonus, DV Bonus, and Reallocation Projects

- On August 22, 2024, the County of Orange on behalf of the Orange County CoC made available the FY2024 Request for Proposals for CoC Bonus, DV Bonus and Reallocation Projects on the FY2024 CoC NOFO webpage.
  - ❖ **Bid Title**: FY2024 Request for Proposals for Continuum of Care Bonus, Domestic Violence Bonus and Reallocation Projects
  - ❖ **Bid Starts**: August 22, 2024, at 4:35 p.m. (PDT)
  - ❖ **Bid Ends**: September 12, 2024, at 5:00 p.m. (PDT)
    - ▪ RFP Detailed Description: FY2024 Request for Proposals for Continuum of Care Bonus, Domestic Violence Bonus and Reallocation Projects
    - ▪ RFP Application: FY2024 Request for Proposals for Continuum of Care Bonus, Domestic Violence Bonus and Reallocation Projects (PDF)

FY 2024 and FY 2025 CoC NOFO

Applications for Renewal Funding

- FY2024 CoC Renewal Project Applications are due to the Collaborative Applicant on August 29, 2024.

- The CoC NOFO Ad Hoc has convened in order to begin reviewing and scoring renewal applications based on the approved FY2024 CoC NOFO Renewal Scoring and Rating Criteria.

CoC Bonus, DV Bonus, and Reallocation Projects Request for Proposals

- FY2024 CoC Bonus, DV Bonus and Reallocation Projects proposals are due to the Collaborative Applicant on September 12, 2024.

- Non-conflicted review panels will review proposals submitted in order to recommend project(s) for inclusion in the Orange County CoC Project Priority Listing.

Business Calendar – Item #5

FY 2024 and FY 2025 CoC NOFO

- The timeline below details the local dates for the Orange County CoC activities, including submittal of new projects proposal and renewal project application submittals, as well as HUD deadlines.

DATE	ACTIVITY
August 12, 2024	Release of FY2024 CoC Renewal Project Application
August 22, 2024	Release of FY2024 RFP for CoC Bonus, DV Bonus and Reallocation Projects
August 29, 2024	CoC Renewal Project Applications due by 5:00 p.m.
September 12, 2024	Proposals for FY 2024 CoC Bonus, DV Bonus and Reallocation Projects due by 5:00 p.m.
September 30, 2024	All project applications must be submitted to CoC (per HUD 30 days before deadline).
October 15, 2024	Agencies notified in writing of inclusion of project acceptance, rejection, reduction and/or ranking by the Orange County CoC (per HUD 15 days before deadline).
October 28, 2024	Consolidated Application posted on website for community review (per HUD 2 days before application submission).
October 30, 2024	CoC NOFO Submission Deadline of 5:00 p.m. PDT, per HUD guidelines

Orange County Homelessness Updates
Doug Becht, Director and
Sarah Jones, CoC Manager,
Office of Care Coordination

System of Care Update
Doug Becht, Director
Office of Care Coordination

Commission to End Homelessness

- During the August 21, 2024, meeting of the Commission to End Homelessness, the following items were discussed:
  - o Commission to End Homelessness Membership Update
  - o Commission to End Homelessness Bylaw Ad Hoc
  - o Cold Weather Shelter Ad Hoc
  - o Inclement Weather Request for Proposals
  - o 2025 Survey
  - o Tiny Home Ad Hoc
  - o U.S. Supreme Court Ruling: Grants Pass

Business Calendar – Item #6

The Office of Care Coordination is Hiring!

- The Office of Care Coordination is seeking qualified applicants for the position of **Care Coordination Administrator**.

- This recruitment will close on **Wednesday, September 4, 2024, at 11:59 p.m. (PDT)**.

- The Care Coordination Administrator will primarily be responsible for supporting the Office of Care of Coordination initiatives. They will actively engage County Departments and community stakeholders in the countywide strategic plan aimed at addressing homelessness and other vulnerable populations. The Care Coordination Administrator will provide programmatic support to the System of Care Data Integration System (SOCDIS), advancing the mission of the Care Plus Program.

- The Care Coordination Administrator will also provide essential administrative and business operational support to the Commission to End Homelessness.

- Please review the job listing and apply for the position at the Job Posting Link.

- If you have any questions pertaining to this recruitment, please contact Michelle Kozai at Michelle.Kozai@ocgov.com or (714) 834-7308.

Please assist us in sharing this employment opportunity with others!

Continuum of Care Update
Sarah Jones, CoC Manager,
Office of Care Coordination

Business Calendar – Item #6

Youth Homelessness Demonstrate Program (YHDP) Round 8 Application Update

- The Office of Care Coordination in collaboration with the Transitional Age Youth (TAY) Collaborative Committee Chair, and Orange County United Way worked to complete the YHDP application.

- The YHDP Application was submitted on Tuesday August 27, 2024, prior to the deadline of Thursday, August 29, 2024.

- The Office of Care Coordination, on behalf of the Orange County CoC, would like to thank Orange County United Way, the TAY Collaborative Committee, CoC Board and other local partners for the collaboration involved in completing the YHDP Round 8 application.

Due Date for Application: August 29, 2024

Available funding amount $72,000,000

Expected to award 20 communities

Grant Terms

HUD will award projects for an initial term of 24-30 months.

Business Calendar – Item #6

2022 Annual Homelessness Assessment Report (AHAR) Part 2

- In August 2024, HUD released the 2022 AHAR: Part 2, which compiles data from local administrative data collected by homeless services and reported to HUD to provide a national estimate of people who utilized shelter programs at some point during the Federal FY, October 1, 2021, through September 30, 2022. The 2022 AHAR Part 2 can be referenced here.

- Abt Global highlighted key data points:

  - ❖ **Over 1.3 million people experienced homelessness in sheltered settings during 2022, a 14-percent increase over the previous year**. Part 2 reflects only national estimates of sheltered homelessness, so recent spikes in unsheltered homelessness across the country are not included in this 14 percent rise.

  - ❖ **The number of family households experiencing homelessness increased by nearly 20 percent between 2021 and 2022, outpacing increases in homelessness among adult-only households (13%)**. Sheltered family homelessness increased while family poverty fell by 4 percent during the same period.

Business Calendar – Item #6

2022 Annual Homelessness Assessment Report (AHAR) Part 2

❖ **The number of older adults experiencing chronic homelessness continued to rise**: Approximately 10,000 more people over the age of 64 experienced sheltered homelessness in 2022, compared to 2021. The number of older adults who have a disability and have been homeless for long periods of time has increased by 83 percent since 2019 (which is the new baseline for comparison).

❖ **The large disparity in the number people of color experiencing homelessness persists**

o People identifying as **Black, African, or African American accounted for 39 percent of people experiencing sheltered homelessness, despite representing only 13 percent** of the overall U.S. population.

o Historically the Hispanic or Latina/e/o population has been under-represented among people experiencing sheltered homelessness, but that trend has reversed as the number of Hispanic people experiencing homelessness rose. In 2022, the Hispanic or Latina/e/o population accounted for 23 percent of people experiencing sheltered homelessness, up from 16 percent in 2019.

Business Calendar – Item #6

2024 Annual Calendar of CoC Activities

- The Office of Care Coordination will provide regular updates on the calendar of activities for the Orange County CoC.

- CoC Board members were provided a calendar of CoC activities for the year at the January 2024 meeting.

- The end of Quarter 3 and beginning of Quarter 4 highlighted activities and meetings are included in this chart for reference, as well.

September
• FY2024 CoC NOFO Ad Hoc meetings
• CoC Nominating and Election Ad Hoc meetings
• CoC Vision Ad Hoc meetings with consultant support
• Strategic Investment Planning: Planning phase (continued)
• Estimated update on Contracting for Financial Compensation Program Coordination for People with Lived Experience of Homelessness
• Estimated update on the CoC Vision Strategic Plan

October
• CoC Nominating Ad Hoc meetings
• CoC Vision Ad Hoc meetings with consultant support
• Strategic Investment Planning: Planning phase (continued)
• **Special Meeting**: FY2024 CoC Program NOFO Project Priority Listing
• FY24/25 CoC NOFO consolidated application due to HUD
• Estimated CoC Governance Charter revisions from the CoC Nominating and Election Ad Hoc
• Estimated update on the RFP for HHAP Program Rounds 1-4 remaining funds

November
• CoC Nominating Ad Hoc meetings
• CoC Vision Ad Hoc meetings with consultant support
• Strategic Investment Planning: Planning phase (continued)
• **Special Meeting**: CoCBuilds NOFO project applicant approval
• CoCBuilds NOFO application due to HUD
• CoC Board Nomination and Election Process
• CoC Board Candidate Interest Forms due

Training Opportunities

Trauma Informed Care

The Office of Care Coordination will be hosting a training on Trauma Informed Care.

This training is intended to expand on the Trauma Informed Care training held by Dusty Olson on August 10, 2023. If you would like to review the previous Orange County CoC Trauma Informed Care Training, please watch the training at: https://ceo.ocgov.com/care-coordination/homeless-services/continuum-care-additional-documents

- **Date**: Thursday, August 29, 2024
- **Time**: 1:00 p.m. - 2:30 p.m.

This virtual training requires registration. Please register to attend by today, August 28, 2024.

- Registration Link: https://zoom.us/meeting/register/tJwsdO2qrjwiHdJtJ9LWFQtk3OiKs95mVQLi#/registration

If you have questions or difficulty accessing the trainings on Zoom, please email the Office of Care Coordination and CareCoordination@ocgov.com

Training Opportunities

HUD's Equal Access Rule

The Office of Care Coordination will be hosting a training on the Equal Access Rule established by HUD. Through this training, service providers will learn how to effectively implement HUD's Equal Access Rule.

- **Date**: Monday, September 9, 2024
- **Time**: 10:00 a.m. - 11:00 a.m.
- **Meeting Link**: https://zoom.us/j/97023300938?pwd=9RDCxdd5Sc4H43k2opOb2mgP5jVBIj.1
- **Meeting ID**: 970 2330 0938
- **Passcode**: coc2024

Social Services Agency (SSA) Overview Presentation

The Orange County SSA will provide an overview on public benefits such as CalFresh, Medi-Cal and Health Care Programs, and more.

- **Date**: Thursday, September 12, 2024
- **Time**: 10:00 a.m. – 11:00 a.m.
- **Meeting Link**: https://zoom.us/j/99144429205?pwd=abDxPx824H8BqW4oc3aQWwqq7Ogh32.1
- **Meeting ID**: 991 4442 9205
- **Passcode**: 515606

If you have questions or difficulty accessing the trainings on Zoom, please email the Office of Care Coordination and CareCoordination@ocgov.com

Upcoming Meetings

- **Lived Experience Advisory Committee**: Wednesday, September 4, 2024, from 10:00 a.m. – 11:30 a.m.
  - ❖ Location: County Administration South (CAS) County Conference Center, 425 West Santa Ana Blvd. Room 104, Santa Ana, CA 92701

- **Policies, Procedures and Standards Committee**: Tuesday, September 10, 2024, from 3:30 p.m. – 5:00 p.m.
  - ❖ Location: CAS Multipurpose Rooms 103/105, 601 N Ross St, Santa Ana, CA 92701

- **Veterans Committee**: Thursday, September 19, 2024, from 2:00 p.m. – 3:30 p.m.
  - ❖ Location: Orange County United Way, 18012 Mitchell S, Irvine, CA 92614

- **Transitional Aged Youth Collaborative Committee Special Meeting**: Friday, September 20, 2024, from 1:00 p.m. – 2:00 p.m.
  - ❖ Location: Orangewood Foundation, 1575 17th Street, Santa Ana, CA 92705

Business Calendar – Item #6

Remember to Keep your Individual and Agency General Membership Updated!

- The CoC Governance Charter identifies that each Individual Member and Agency that is a General Member of the CoC will be allowed one vote for the CoC Board election.

- The CoC Governance Charter states that a CoC Board member must be CoC General Member, either as an organization or individual. There is still time to become a CoC General Member if you are interested in applying for the CoC Board.

- You can view the CoC General Membership roster on the CoC General Membership webpage

- If you or your organization is not a General Member and wants to become one, please inform the Office of Care Coordination of your interest and fill out the application.

- If your agency needs to update your authorized representatives for your agency, please submit an updated application to the Office of Care Coordination.

Please contact the Office of Care Coordination with any questions at

CareCoordination@ocgov.com or 714-834-5000

Next Meeting:

Wednesday, September 25, 2024,
from 2:00 p.m. – 5:00 p.m.