

A G E N D A

REGULAR MEETING BRIDGES AT KRAEMER PLACE COMMUNITY ADVISORY BOARD



Wednesday, January 22, 2025

9:00 A.M.

CITY OF VILLA PARK
VILLA PARK CITY HALL COUNCIL CHAMBERS
17855 Santiago Blvd., Villa Park, CA 92861

Ward Smith – Chair
Placentia

Crystal Miles – Vice Chair
Villa Park

Sandra Lozeau
Anaheim

Blair Stewart
Brea

Joyce Ahn
Buena Park

David Burke
Cypress

Rusty Kennedy
Fullerton

Rose Espinoza
La Habra

Janet Keo Conklin
La Palma

Vacant
Los Alamitos

Leslie Hardy
Orange

Doug Becht
County of Orange

Donald Torres
Stanton

Tara Campbell
Yorba Linda

Rick Armendariz
Local Chief of Police

Leandra Blades
School District

Matt Cunningham
Local Neighborhood Assn.

Monique Davis
Commission to End
Homelessness

Wesley Parker
Local Business Association

Mercy House
Timothy Huynh, Chief Program Officer

Clerk of the Board
Joanne Golden, Deputy Clerk

Welcome to the meeting of the Bridges at Kraemer Place Community Advisory Board. This agenda contains a brief general description of each item to be considered. Except as provided by law, no action shall be taken on any item not appearing on the agenda. The Advisory Board encourages your participation. If you wish to speak during Public Comments, please complete a Speaker Request Form and deposit it in the Speaker Request box located next to the Clerk, prior to the Public Comments portion of the meeting. Speakers will be given three minutes to speak. When addressing the Board, please state your name (or pseudonym) for the record prior to providing your comments.

A G E N D A

All supporting documentation is available for public review online at https://www.ocalthinfo.com/homeless_serv/shelter_programs and in the office of the Clerk of the Board of Supervisors located in the Hall of Administration Building, 400 W. Civic Center Drive, 6th Floor, Santa Ana, California 92701 during regular business hours, 8:00 a.m. - 5:00 p.m., Monday through Friday.

****In compliance with County Language Access Policy and the Americans with Disabilities Act (ADA), those requiring translation services or ADA accommodation for this meeting should notify the Clerk of the Board's Office 72 hours prior to the meeting at (714) 834-2206. Requests received less than 72 hours prior to the meeting will still receive every effort to reasonably accommodate the request but may not be guaranteed****

Call to Order

Roll Call

PUBLIC COMMENTS

At this time members of the public may address the Community Advisory Board on any item on the agenda or on any matter within the subject matter jurisdiction of the advisory board.

ACTION ITEMS

1. Approve Minutes of the October 23, 2024 Regular Meeting
2. Approve 2025 Bridges at Kraemer Place Community Advisory Board Meeting Calendar per new Bylaws

DISCUSSION ITEMS

3. Bridges of Kraemer Place Community Advisory Board Membership Form

PRESENTATION

4. Bridges at Kraemer Place Shelter Operations Update by Mercy House

BOARD MEMBERS COMMENTS

At this time members of the Community Advisory Board may comment regarding any off-agenda items or request future agenda items to be considered at the next or future meetings. No action may be taken on off-agenda items unless authorized by law.

ADJOURNED

NEXT MEETING: Wednesday, April 23, 2025, 9:00 A.M.

AGENDA ITEM #1

October 23, 2024

Minutes

SUMMARY ACTION MINUTES

REGULAR MEETING BRIDGES AT KRAEMER PLACE COMMUNITY ADVISORY BOARD



Wednesday, October 23, 2024
9:00 A.M.

DRAFT

CITY OF VILLA PARK
VILLA PARK CITY HALL | COUNCIL CHAMBERS
17855 Santiago Blvd. | Villa Park, CA 92861

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School District

Matt Cunningham
Local Neighborhood Assoc.

Monique Davis
Commission to End
Homelessness

Wesley Parker
Local Business Association

ATTENDANCE: Members Smith, Miles, Lozeau, Becht, Campbell, Burke, Kennedy, Cunningham, Espinoza, Keo Conklin, Hardy, and Davis

ABSENT: Members Stewart, Torres, Ahn, Blades, Armendariz, and Parker

PRESENT: MERCY HOUSE Timothy Huynh, Chief Program Officer
CLERK OF THE BOARD Joanne Golden, Deputy Clerk

Call to Order

CHAIRMAN SMITH CALLED THE MEETING TO ORDER AT 9:05 A.M.

Roll Call

SUMMARY ACTION MINUTES

THE CLERK CALLED ROLL AND CONFIRMED QUORUM WAS MET

PUBLIC COMMENTS

None.

ACTION ITEMS:

1. Approve minutes of the July 24, 2024, regular meeting

APPROVED AS RECOMMENDED

| | | | | | | | | | | | | | | | | | |
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| 8 | 2 | 1 | 3 | 4 | 5 | 6 | 7 | 9 | 10 | 11 | 12 | 13 | 14 | 15 | 16 | 17 | 18 |
| | | | | | X | X | X | | X | | | | | A | X | A | X |

2. Ad Hoc Committee Recommendation

- a. Overview of additional proposed revisions to the Bridges at Kraemer Place Community Advisory Board Bylaws
- b. Approve recommended revisions to the Bridges at Kraemer Place Community Advisory Board Bylaws

APPROVED AS RECOMMENDED

| | | | | | | | | | | | | | | | | | |
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| | | | | | X | X | X | | | X | | | | | X | | X |

DISCUSSED; AD HOC COMMITTEE PRESENTED RECOMMENDED REVISIONS TO THE ADVISORY BOARD; ITEM APPROVED AS RECOMMENDED; HOWEVER, BOARD MEMBER KENNEDY WAS CONCERNED WITH THE ADDITION OF THE CONFLICT OF INTEREST SECTION SINCE THE ADVISORY BOARD DOES NOT HAVE A FIDUCIARY RESPONSIBILITY; OFFICE OF CARE COORDINATION WILL PREPARE AGENDA STAFF REPORT FOR BOARD OF SUPERVISORS APPROVAL.

3. Approve 2025 Bridges at Kraemer Place Community Advisory Board Meeting Calendar

APPROVED AS RECOMMENDED

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| | | | | | | X | X | X | | X | | | | | X | | X |

PRESENTATION:

4. Update on Bridges at Kraemer Place Shelter Operations by Mercy House

MERCY HOUSE CHIEF PROGRAM OFFICER TIMOTHY HUYNH PRESENTED AN UPDATE ON CURRENT SHELTER OPERATIONS AND METRICS; 185 GUESTS ARE CURRENTLY STAYING AT THE SHELTER WITH A LARGE NUMBER BEING ACTIVE ON THE COORDINATED ENTRY SYSTEM COMMUNITY QUEUE; MERCY HOUSE IS EXPERIENCING SOME CHALLENGES WITH CLIENTS NOT WANTING OR ABLE TO UTILIZE TOP BUNK BEDS; A HIGHER RATE OF EXISTS HAVE BEEN RECORDED BUT NOT NECESSARILY POSITIVE EXISTS; TWELVE POSITIVE EXISTS TOOK PLACE IN THE

SUMMARY ACTION MINUTES

LAST QUARTER WITH FOUR GUESTS HAVING MOVED INTO RENTAL BY CLIENT WITH NO SUBSIDY OR INTERVENTION AND OTHERS TAKEN THE NEXT STEP BY TRANSITIONING INTO TREATMENT FACILITY OR TRANSITIONAL HOUSING; THE AVERAGE LENGTH OF STAY AT THE SHELTER IS 211 NIGHTS (THE NATIONAL LENGTH OF STAY IS 151 DAYS).

MEMBER COMMENTS

Member Keo Conklin – Oral Re.: Wanted to see if anyone finds value in Veterans’ resources or if there is anything the Advisory Board can do for Veteran’s Day.

Member Kennedy – Oral Re.: Thanked Timothy and staff for their hard work, as well as Doug Becht and his team.

Member Cunningham – Oral Re.: Reflected on the early days of the shelter and believes the involvement of the community has contributed to its success.

ADJOURNED: 10:24 A.M.

NEXT MEETING: January 22, 2025, 9:00 A.M.

*** VOTE KEY ***

(1st number = Moved by; 2nd number = Seconded by)

| | |
|-----------------|----------------------|
| 1 Ward Smith | 10 Leandra Blades |
| 2 Crystal Miles | 11 Rusty Kennedy |
| 3 Sandra Lozeau | 12 Leslie Hardy |
| 4 Doug Becht | 13 Janet Keo Conklin |
| 5 Blair Stewart | 14 Matt Cunningham |
| 6 Donald Torres | 15 Rose Espinoza |
| 7 Joyce Ahn | 16 Rick Armendariz |
| 8 Tara Campbell | 17 Monique Davis |
| 9 David Burke | 18 Wesley Parker |

A = Abstained
X = Excused
N = No Vote
B.O. Board Order

Ward Smith
Chair

Joanne L. Golden, Deputy
Clerk of the Advisory Board

AGENDA ITEM #2

**Approve 2025 BCAB
Meeting Calendar per
New Bylaws**

BRIDGES AT KRAEMER PLACE COMMUNITY ADVISORY BOARD 2025

Meetings begin at 9:00 A.M.

 Regular Meeting

 County Holiday

| January | | | | | | |
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| February | | | | | | |
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| 30 | 31 | | | | | |

| April | | | | | | |
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| May | | | | | | |
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| June | | | | | | |
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| 22 | 23 | 24 | 25 | 26 | 27 | 28 |
| 29 | 30 | | | | | |

| July | | | | | | |
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| August | | | | | | |
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| September | | | | | | |
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| 21 | 22 | 23 | 24 | 25 | 26 | 27 |
| 28 | 29 | 30 | | | | |

| October | | | | | | |
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| 12 | 13 | 14 | 15 | 16 | 17 | 18 |
| 19 | 20 | 21 | 22 | 23 | 24 | 25 |
| 26 | 27 | 28 | 29 | 30 | 31 | |

| November | | | | | | |
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| 23 | 24 | 25 | 26 | 27 | 28 | 29 |
| 30 | | | | | | |

| December | | | | | | |
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| 14 | 15 | 16 | 17 | 18 | 19 | 20 |
| 21 | 22 | 23 | 24 | 25 | 26 | 27 |
| 28 | 29 | 30 | 31 | | | |

AGENDA ITEM #3
BCAB Membership
Form



**Bridges at Kraemer Place Community
Advisory Board Membership Form**

(FOR COUNTY USE ONLY)

Return to: Office of Care Coordination (CEO)
400 W. Civic Center Dr., 3rd Floor
Santa Ana, California 92701
Email: CareCoordination@ocgov.com

Instructions: Please complete each section below. Please print in ink or type. Use additional sheets as necessary.

Bridges at Kraemer Place Community Advisory Board

SUPERVISORIAL DISTRICT IN WHICH YOU RESIDE: First Second Third Fourth Fifth

APPLICANT NAME AND RESIDENCE ADDRESS:

| | | | |
|-------------------|------------------------|-------------------|-------|
| First Name | Middle Name (Optional) | Last Name | |
| Street Address | | City | State |
| Home Phone Number | | Cell Phone Number | |
| Email Address | | | |

CURRENT EMPLOYER: _____

OCCUPATION/JOB TITLE: _____

BUSINESS ADDRESS: _____

BUSINESS PHONE NUMBER: _____

ARE YOU A CITIZEN OF THE UNITED STATES: YES NO

IF NO, NAME OF COUNTRY OF CITIZENSHIP: _____

ARE YOU A REGISTERED VOTER? YES NO

IF YES, NAME OF COUNTY YOU ARE REGISTERED IN: _____

LIST ALL CURRENT PROFESSIONAL OR COMMUNITY ORGANIZATIONS AND SOCIETIES OF WHICH YOU ARE A MEMBER.

| <u>ORGANIZATION/SOCIETY</u> | <u>FROM (MO./YR.)</u> | <u>TO (MO./YR.)</u> |
|-----------------------------|-----------------------|---------------------|
| _____ | _____ | _____ |
| _____ | _____ | _____ |
| _____ | _____ | _____ |

DO YOU OWN REAL OR PERSONAL PROPERTY OR HAVE FINANCIAL HOLDING WHICH MIGHT PRESENT A POTENTIAL CONFLICT OF INTEREST? YES NO

IF YES, PLEASE IDENTIFY THE PROPERTY OR FINANCIAL INTEREST AND POTENTIAL CONFLICT. PLEASE USE ADDITIONAL SHEETS, IF NECESSARY:

PLEASE BRIEFLY EXPLAIN WHY YOU WISH TO SERVE ON THIS BOARD, COMMITTEE, OR COMMISSION. ATTACH ADDITIONAL SHEETS, IF NECESSARY.

DATE: _____ **APPLICANTS SIGNATURE:** _____

OFFICE OF CARE COORDINATION USE ONLY – DO NOT WRITE BELOW THIS LINE

AGENDA ITEM #4

BCAB Operations

Update by

Mercy House

MERCY  HOUSE

Bridges at Kraemer Place

Presentation for the Bridges at Kraemer Place Community
Advisory Board (BCAB)

January 22, 2025

Bed Analysis

As the need for homeless shelter beds continues to grow, what impacts utilization of available beds at Bridges?

Current Utilization

An analysis of data and trends in utilization at Bridges, including shelter bed utilization, top bunk utilization and length of stay.

Set- Aside Beds

Beds at Bridges are set-aside to ensure accessibility to beds for specific referring partners including: MHSA, Outreach & Engagement, Regional Care Coordination and Law Enforcement.

Bunking Impact

An analysis on Bunk Beds in both Dorms, their utilization, and potential impacts of changing top bunk configuration for beds at Bridges.

Current Utilization

Bed
Utilization

95%

Current Program Bed Utilization at Bridges on 12/31/2024. This includes 61/65 top bunks in the mens dorm (93.8%) and 27/30 top bunks in the womens dorm (90%).

Average
Length of Stay

320

Days

Average Length of Stay for all program participants staying at Bridges on the night of 12/31/24. The average length of stay for participants staying in top bunks at Bridges is 285 days.

Average
Utilization Rate

91.1%

Average utilization rate of set-aside beds in the period from 9/1/2024 – 12/31/2024.

Bed Utilization Data

Bed utilization over the past year has been steady at Bridges holding at an average above 90%, the expected benchmark for utilization.

Utilization in previous years was impacted by several factors including: COVID-19 Pandemic, construction on the shelter site, the opening of other shelters in the North Service Planning Area (SPA), and program participant preference against bunk beds.

While bed availability and utilization were impacted though that period, data from the previous year demonstrates that utilization has returned to levels above 90% on average and that every bed at Bridges is critical to meet the shelter bed need in the system.

| 2024 | Bed Utilization* | |
|-----------|------------------|-------|
| January | 195/200 | 97.5% |
| February | 176/200 | 88.0% |
| March | 180/200 | 90.0% |
| April | 178/200 | 89.0% |
| May | 181/200 | 90.5% |
| June | 184/200 | 92.0% |
| July | 182/200 | 91.0% |
| August | 189/200 | 94.5% |
| September | 185/200 | 92.5% |
| October | 179/200 | 89.5% |
| November | 191/200 | 95.5% |
| December | 190/200 | 95.0% |

*The bed utilization percentage represents the usage as of the 15th of each month.

Upper Bunk Data

| 2024 | Top Bunk Utilization* | | | | | |
|-----------|-----------------------|--------|---------|--------|---------|--------|
| | Men's | % | Women's | % | Overall | % |
| January | 57/65 | 87.7% | 29/30 | 96.7% | 86/95 | 90.5% |
| February | 51/65 | 78.5% | 20/30 | 66.7% | 71/95 | 74.7% |
| March | 60/65 | 92.3% | 21/30 | 70.0% | 81/95 | 85.3% |
| April | 54/65 | 83.1% | 18/30 | 60.0% | 72/95 | 75.8% |
| May | 55/65 | 84.6% | 20/30 | 66.7% | 75/95 | 78.9% |
| June | 55/65 | 84.6% | 24/30 | 80.0% | 79/95 | 83.2% |
| July | 58/65 | 89.2% | 20/30 | 66.7% | 78/95 | 82.1% |
| August | 57/65 | 87.7% | 23/30 | 76.7% | 80/95 | 84.2% |
| September | 61/65 | 93.8% | 26/30 | 86.7% | 87/95 | 91.6% |
| October | 65/65 | 100.0% | 30/30 | 100.0% | 95/95 | 100.0% |
| November | 57/65 | 87.7% | 28/30 | 93.3% | 85/95 | 89.5% |
| December | 63/65 | 96.9% | 27/30 | 90.0% | 90/95 | 94.7% |

*The top bunk utilization percentage represents the usage as of the 15th of each month.

Monthly data shows more variation in usage of upper bunks compared to lower bunks. We know that program participants prefer bottom bunks, and a portion of participants are unable to use upper bunks due to limited mobility, which impacts utilization.

However, upper bunks are largely utilized, averaging 88.8% in the men's dorm and 79.4% in the women's dorm, with 85.9% overall utilization on average.

20 Outreach &
Engagement
19/20 beds filled 95%

16 North SPA
Law Enforcement
14/16 beds filled 87.5%

10 MHSA
10/10 beds filled 100%

10 North Regional
Care Coordination
8/10 beds filled 80%

Set-Aside **BEDS**

56 Beds at Bridges are set-aside beds, which are designated beds for approved referring partners to fulfill contractual obligations. Current utilization of set-aside beds is shown to the left.

On average in the timeframe from 9/1/24 – 12/31/24 82.6% of set-aside beds were utilized.

We have seen a steady increase in set-aside utilization in Q4 of 2024, rising from 43/56 or 76.8% on 9/1/24 to 51/56 or 91.1% on 12/31/24.

Needs in the North SPA

On any given night estimates show there are over 3,227 individuals experiencing homelessness on the streets in the North SPA. Every available shelter bed provides an opportunity for outreach teams to engage with those in need in order to connect them to the system of care that will assist them in addressing and navigating their homelessness.

799

Low Barrier Shetler beds available in North SPA: 200 at Bridges, 174 at Buena Park, 100 at Placentia, and 325 at Anaheim

3,227

Unshelters homeless individuals in the NSPA according to the most recent Point in time Count

Outreach & Engagment

North Regional Care
Coordination

HOPE Center Outreach

City Outreach Teams

Homeless Outreach

28% of set-aside beds at Bridges are for outreach partners including Care Coordination and County Outreach and Engagement. Currently 90% of those beds are in use.

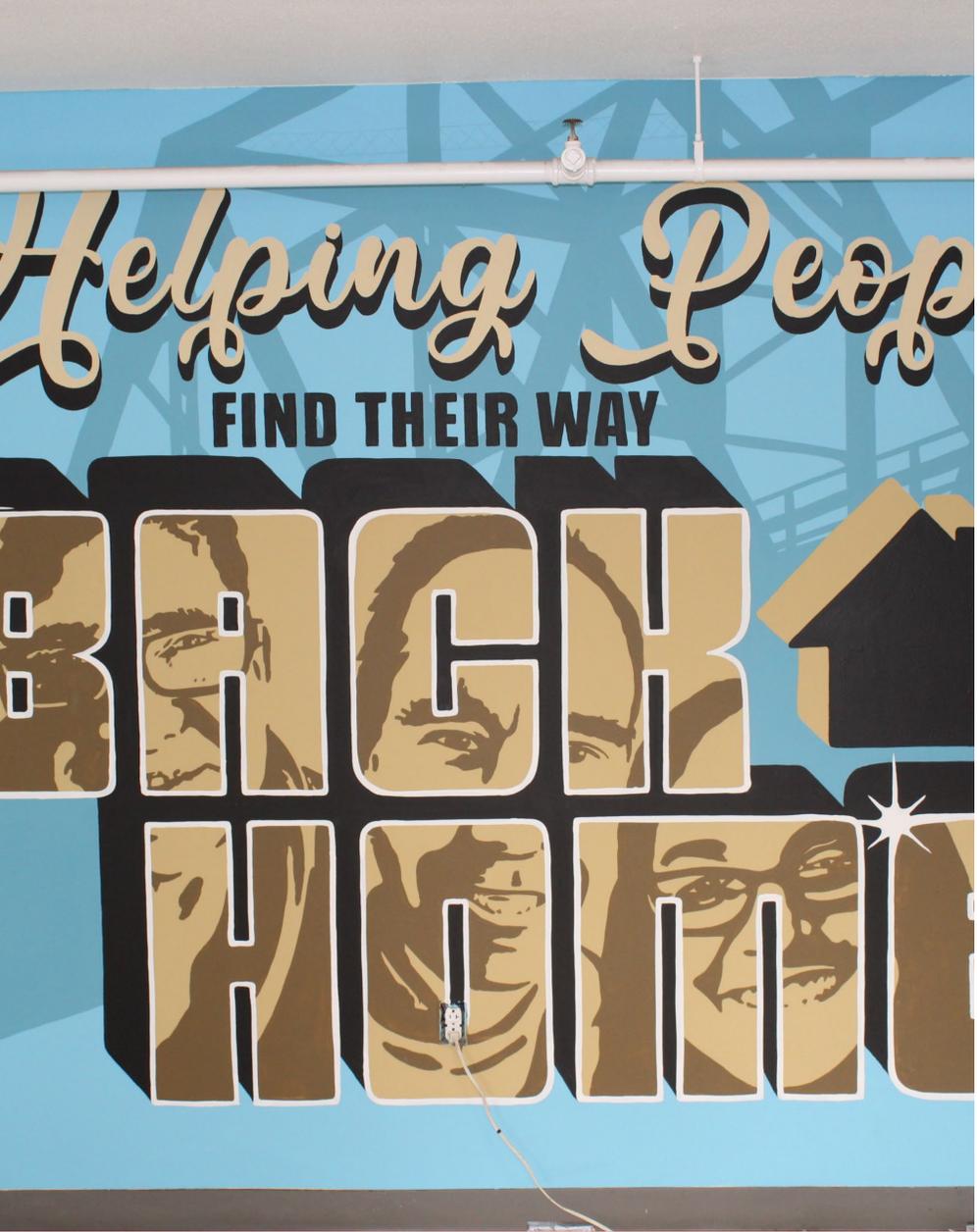
Outreach partners rely on beds at Bridges as an important resource to meet the needs of the participants they serve on the streets. While we know that not all participants can/will accept a top bunk bed placement, the continued availability of those bunks for referring agencies is critical for their success in the field.



Law Enforcement

Over 25% of set aside beds at Bridges are utilized for Law Enforcement use. Currently over 85% of those set aside beds are occupied.

As law enforcement continues to play an increasing role in the public response to homelessness, every available bed for their use is a critical resource to addressing the challenge of homelessness in our community.



Helping People

FIND THEIR WAY

BRIDGES
HOME

Bed Availability is **Critical**

95 of the 200 beds at Bridges are Top Bunks, each bed provides critical opportunities for individuals experiencing homelessness in the North SPA to enter the shelter system and engage in services to end their homelessness.

With current utilization above 90%, taking top bunks off-line will decrease opportunities for homeless individuals, with no cost savings and negative impacts on street outreach and law enforcement partners.