

**ORANGE COUNTY CONTINUUM OF CARE  
COORDINATED ENTRY SYSTEM STEERING COMMITTEE**

Wednesday, September 4th, 2024  
2:00 p.m. – 3:00 p.m.

**Location:**  
**Orange County Housing Authority**  
**1501 East Saint Andrew**  
**Place, Santa Ana, CA 92705**  
*Parking is free of cost*

**Committee Chair:** Andrew Crowe, Scholarship Schools

**Purpose:** The Coordinated Entry System (CES) Steering Committee will function as an advisory group to the Continuum of Care (CoC) Board and Policy, Procedures and Standards (PPS) Committee to align its efforts to those of the Orange County CoC Board Vision including but not limited to reviewing CES policies and procedures for process review, policy formation, assessment of current policies and procedures and formation and conduct of committees in the service of the CoC, CES and Homeless Management Information System (HMIS). The CES Steering Committee will support the CoC Board with policy development, supporting strategic implementation of the CES and evaluating the efficiency and effectiveness of CES.

**MINUTES**

**Call to Order** – Andrew Crowe, Chair

**Public Comments** – Members of the public may address the CES Steering Committee on items listed within this agenda or matters not appearing on the agenda so long as the subject matter is within the jurisdiction of the CES Steering Committee. Members of the public may address the CES Steering Committee with public comments on agenda items after the agenda item presentation. Comments will be limited to three minutes. If there are more than five public speakers, this time will be reduced to two minutes.

In order to address the CES Steering Committee, members of the public are to complete a Request to Address the Committee form prior to the beginning of each agenda item and submit it to Continuum of Care (CoC) staff. Staff will call your name in the order received.

Members of the public may also submit public comment by emailing [CareCoordination@ocgov.com](mailto:CareCoordination@ocgov.com). All comments submitted via email or at least 24 hours before the start of the meeting will be distributed to the CES Steering Committee members and all comments will be added to the administrative records of the meeting. Please include “CES Steering Committee Meeting Comment” in the email subject line.

## **BUSINESS CALENDAR**

### **1. Welcome and Introductions – Andrew Crowe, Chair**

- The CES Committee Chair Andrew Crowe welcomed meeting attendees and adjure the meeting.

### **2. Coordinated Entry System (CES) Updates – Andrew Crowe, Chair**

#### **a. Individual CES – Tianna Terry, Individual CES Manager, Friendship Shelter**

- As of August 30, 2024, there were 7,026 adult households active in the CES project, with 3,570 households on the ICES Community Queue. 181 households were matched to a housing opportunity and pending approval.
- Tianna Terry shared information about ICES collaboration with the Survivor CES program.

#### **b. Family CES – Jocelyn Morales, Family System Administrator, Family Solutions Collaborative**

- As of August 1, 2024, there were a total of 532 families receiving Family CES services. 88 families are waiting for shelter, 13 families have reconnected to a support system to resolve homelessness, and 9 families have moved into housing.
- As of August 30, 2024, there were 509 active households in FCES, with 407 households on the FCES Community Queue.

#### **c. Veteran Registry – James Bacon, CES Staff Specialist, Office of Care Coordination**

- As of July 31, 2024, there were 241 veterans experiencing homelessness on the Veteran Registry. In the previous 12 months, 165 veterans have been housed.

#### **d. Transitional Aged Youth Registry – James Bacon, CES Staff Specialist, Office of Care Coordination**

- As of August 30, 2024, there were 251 active TAY households in the TAY Registry, with 141 households on the Community Queue.
- Out of 141 TAY households assessed, 70% are interested in Rapid Rehousing (RRH), 62% are interested in Permanent Supportive Housing (PSH), and 83% are interested in other permanent housing.

#### **e. Survivor CES – Julia Davis, CES Staff Specialist, Office of Care Coordination**

- As of August 30, 2024, there were 45 active Survivors in the CES for Survivors project, with 21 households with a pending match.
- Sarah Jones shared updates regarding gathering data and information for the annual performance report and attaining a database for the CES for Survivors program.

f. Virtual Front Door – Amy Arambulo, Director, Community Impact, OC United Way

- Amy Arambulo shared data from the Virtual Front Door Housing Data Dashboard.

**3. CES Agency Administrators Update** – James Bacon, CES Staff Specialist, Office of Care Coordination

- James Bacon provided background information about the CES Agency Agreements and the expectation to have a primary and back-up CES Agency Administrator that will be tasked with attending match meetings, maintaining their agency’s data quality, and communicating regularly with CES Administrators and Housing Providers to ensure timely match completion.
- Sarah Jones provided further context and shared that the person selected for this role should have information on their clients when attending meetings and be an active participant involved in the match process. There can be adverse effects from matches that are made with no accountability, and it affects housing developments, funding, and time spent for all agencies involved.

**4. Survivor CES (SCES) Assessments Discussion** – Sarah Jones, CoC Manager and Julia Davis, CES Staff Specialist, Office of Care Coordination

- Julia Davis provided background information on the Pre-Assessment Screening Tool and the Survivor Assessment Tool and shared suggested revisions to go to the DV Committee, PPS Committee, and the CoC Board. These revisions include adding the CES for Survivors eligibility criteria to the Pre-Assessment Screening and adding clarifying language and accessibility needs questions to the Survivor Assessment Tool.
- Family Solutions Collaborative suggested adding clarifying language to the eligibility criteria to indicate the steps to take if a client is not eligible.
- Sarah Jones and Chair Andrew Crowe suggested using alternative language to one of the eligibility questions.

**5. CoC Updates** – Felicia Boehringer, CoC Administrator, Office of Care Coordination

- **Youth Homelessness Demonstrate Program (YHDP) Round 8 Application Update:** The Office of Care Coordination in collaboration with the Transitional Aged Youth (TAY) Collaborative Committee Chair, and Orange County United Way worked to complete the YHDP application. The YHDP application was submitted on Tuesday, August 27, 2024.
- **CoC Builds (CoCBUILDS) Notice of Funding Opportunity (NOFO):** The U.S Department of Housing and Urban Development (HUD) is making approximately \$175 million in funding available through the CoCBUILDS NOFO – funding for new

construction, acquisition, or rehabilitation of permanent supportive housing (PSH). Through one-time awards under the CoC program, the CoCBuilds NOFO will enable communities to develop new units of rental housing with supportive services for people experiencing homelessness. Information on the Orange County CoC's local competition process can be found on the [CoCBuilds NOFO webpage](#). The submission deadline for the CoCBuilds NOFO is November 21, 2024, at 9:00 p.m.

- **2022 Annual Homelessness Assessment Report (AHAR) Part 2:** In August 2024, HUD released the 2022 AHAR: Part 2, which compiles data from local administrative data collected by homeless services and reported to HUD to provide a national estimate of people who utilized shelter programs at some point during the Federal FY, October 1, 2021, through September 30, 2022. The 2022 AHAR Part 2 can be referenced [here](#).
- **Training Opportunities:** The Office of Care Coordination will be hosting a training on the Equal Access Rule established by HUD on Monday, September 9, 2024, at 10:00 a.m. via Zoom. Through this training, service providers will learn how to effectively implement HUD's Equal Access Rule. The Orange County Social Services Agency (SSA) will be providing an overview on public benefits such as CalFresh, Medi-Cal and Health Care Programs, and more via Zoom on Thursday, September 12, 2024, at 10:00 a.m.
- **The CoC Governance Charter:** The CoC Governance Charter identifies that each Individual Member and Agency that is a General Member of the CoC will be allowed one vote for the CoC Board election and states that a CoC Board member must be a CoC General Member, either as an organization or individual. View the CoC General Membership roster on the [CoC General Membership webpage](#).

**Next Meeting:** November 6th from 2:00 p.m. – 3:00 p.m., in-person at 1501 E St Andrew Pl, Santa Ana, CA 92705