

# SUMMARY ACTION MINUTES

## REGULAR MEETING ORANGE COUNTY HUMAN RELATIONS COMMISSION

Thursday, July 11, 2019, 11:00 A.M.

COMMISSION ROOM, FIRST FLOOR  
333 W. Santa Ana Blvd.  
Santa Ana, California



**RABBI RICK STEINBERG**  
Chair

**DR. KERRY REYNOLDS**  
Vice Chair

**AMY BUCH**  
Commissioner

**BEKELE DEMISSIE**  
Commissioner

**KIM TOAN DO**  
Commissioner

**M. FAREED FARUKHI**  
Commissioner

**MIKE HAMEL**  
Commissioner

**JANY LEE**  
Commissioner

**ADELINE NYAMATHI**  
Commissioner

**MICHAEL REYNOLDS**  
Commissioner

**MICHELE STEGGELL**  
Commissioner

ATTENDANCE: Commissioners Buch, Demissie, Farukhi, Nyamathi, K. Reynolds, M. Reynolds, Steggell and Steinberg

ABSENT: Commissioners Do, Hamel and Lee

PRESENT: EXECUTIVE DIRECTOR Norma Lopez  
CLERK OF THE COMMISSION Jamie Ross & Dora Guillen, Deputy Clerks

*The Orange County Human Relations Commission is an independent advisory body, and our positions do not necessarily reflect the positions of the County of Orange Board of Supervisors.*

1. Call the Meeting to Order  
**MEETING CALLED TO ORDER BY CHAIR STEINBERG AT 11:02 A.M.**
2. Monthly Summary of Commission Activities  
**PRESENTED**

# SUMMARY ACTION MINUTES

## OPEN FORUM

Callie Rutter – Oral Re.: Stereotyping of homeless, Bridges at Kraemer Place, judging of homeless.

Cynthia Sanchez – Oral Re.: Homeless advocate, opposition to shelter in Irvine, treatment of homeless.

Katherina Aguirre – Oral Re.: Stereotyping of homeless, women who are homeless after leaving abusive relationships.

Kenneth Aguirre – Oral Re.: Homeless stereotyping.

David Duran – Oral Re.: Equality for all in US, homeless advocate.

Rebecca – Oral Re.: Homeless advocate, fair treatment of homeless.

Pat Davis – Oral Re.: Homeless advocate, treatment of homeless.

Patrick Hogan – Oral Re.: Homelessness, people should get to know those who are homeless.

Eve Garrow – Oral Re.: Homelessness. Treatment of those who are homeless.

Robert Rutherford – Oral Re.: Homelessness, Courtyard Shelter, bed bugs at Courtyard Shelter.

David Freeman – Oral Re.: Homeless advocate.

Thomas Fielder – Oral Re.: Homeless advocate, abuse of those who are homeless.

Maura Mikulec – Oral Re.: Homeless advocate in San Clemente, miss-treatment of other homeless advocates.

## ACTION ITEMS: (Items 3 - 4)

3. Award Good Will recognition to Dr. Kimberly Bedell (*Continued from 5/9/19, Item 3; and 6/13/19, Item 4*)

**AWARD PRESENTED TO DR. KIMBERLY BEDELL**

4. Approve nomination process for new Commission Officers serving 9/19 – 8/20

891234567 10 11

x xx

**APPROVED COMMISSIONERS DEMISSIE (CHAIR), FARUKHI AND M. REYNOLDS TO SERVE ON NOMINATING COMMITTEE**

941235678 10 11

x xx

**APPROVED NOMINATION PROCESS AS PRESENTED**

## HEARING/SPEAKER/PRESENTATION: (Item 5)

5. United Way: Abridged Homelessness 101 presentation

**PRESENTED BY BECKS HEYHOE**

## SUMMARY ACTION MINUTES

### INFORMATION ITEMS: (Items 6 - 9)

6. Human Relations Forums update  
**PRESENTED**
7. Commission staff report
  - a. Year-End reports
  - b. Community Response: Dialogues with the LGBT Center of OC
  - c. Meeting with District Attorney's office – Hate Crimes Unit**PRESENTED**
8. Update from OC Chiefs and Sheriff  
**NO REPORT**
9. OCSD Interfaith Council update  
**PRESENTED AS PART OF ITEM 2**

### ANNOUNCEMENTS FROM COMMISSIONERS

NONE

### AGENDA BUILDING

NONE

**ADJOURNED:** 1:02 P.M.

# SUMMARY ACTION MINUTES

\*\*\* KEY \*\*\*

## *Left Margin Notes*

1 Amy Buch	A = Abstained
2 Bekele Demissie	X = Excused
3 Kim Toan Do	N = No
4 M. Fareed Farukhi	C.O. = Commission Order
5 Mike Hamel	
6 Jany Lee	Reso = Resolution
7 Adeline Nyamathi	Ord = Ordinance
8 Dr. Kerry Reynolds	
9 Mike Reynolds	
10 Michele Steggell	
11 Rabbi Rick Steinberg	

*(1st number = Moved by; 2nd number = Seconded by)*

/s/

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**RABBI RICK STEINBERG**  
*Chair*

/s/

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*Jamie Ross, Deputy  
Clerk of the Commission*



**Commissioners**

Rabbi Rick Steinberg, Chair  
 Dr. Kerry Reynolds, Vice Chair  
 Amy Buch  
 Bekele Demissie  
 Dr. Adey Nayamathi  
 Fareed Farukhi  
 Jany Lee  
 Michael Reynolds  
 Michele Steggell  
 Chief Mike Hamel

**DATE:** Thursday, July 11, 2019

**LOCATION:** Hall of Administration, 333 W. Santa Ana Blvd., Santa Ana, 92701

**TIME:** 11:00 AM – 1:00 PM

**AGENDA**

- |   |                      |
|---|----------------------|
| 1. Call the Meeting to Order                            | Rabbi Rick Steinberg |
| 2. Overview of Monthly Summary of Commission Activities | Amy Buch             |

**OPEN FORUM:** *Members of the Public may address the Commission on human relations issues*

**ACTION ITEMS**

- |   |                    |
|---|--------------------|
| 3. Award Good Will Recognition to Dr. Kimberly Bedell                         | Dr. Kerry Reynolds |
| 4. Approve nomination process for new Commission Officers serving 9/19 – 8/20 | Rabbi Steinberg    |

**HEARING/SPEAKER/PRESENTATION**

- |   |              |
|---|--------------|
| 5. United Way: Abridged Homelessness 101 Presentation | Becks Heyhoe |
|---|--------------|

**INFORMATIONAL ITEMS**

- |   |                      |
|---|----------------------|
| 6. Human Relations Forums Update                              | Fareed Farukhi       |
| 7. Commission Staff Report                                    | Norma López          |
| a. Year-End Reports   |                      |
| b. Community Response: Dialogues with the LGBT Center of OC   |                      |
| c. Meeting with District Attorney’s office – Hate Crimes Unit |                      |
| 8. Update from OC Chiefs and Sheriff                          | Chief Mike Hamel     |
| 9. OCSD Interfaith Council Update                             | Rabbi Rick Steinberg |
| 10. Announcements from Commissioners                          | All Commissioners    |
| 11. Adjourn Commission Meeting                                | Rabbi Rick Steinberg |



# Orange County Human Relations Commission

*MISSION: Seek out the causes of tension and conflict, discrimination and intolerance, and eliminate those causes*

## MONTHLY SUMMARY OF ACTIVITIES: JUNE 2019

<b>FY JUL 18 - JUN 19 Commission Activities Matrix</b>			
<b>CONTRACT ACTIVITY</b>	<b>Goal</b>	<b>To-Date</b>	<b>% Reach</b>
A. Monthly HRC meetings	12	11	92%
B. HRC Annual Report	1	1	100%
C. Police-Community Reconciliation cases	20	19	95%
D. Community-Police Meetings	4	6	150%
E. Chief's Advisory Boards & Sherriff's Interfaith Council	8	10	125%
F. Community Outreach & Relationship Building meetings	40	73	183%
G. Police/Diverse Community Dialogues	2	3	150%
H. Hate Crime Report & Network Meeting	1	4	400%
I. Support to hate crime victims	8	24	300%
J. Outreach efforts (speeches, presentations, etc.)	10	16	160%
K. Community training on intergroup relations topics	4	5	125%
L. Annual Awards program	1	1	100%
M. Participate in community-based/outreach symposiums	2	2	100%

### Police-Community Relations

- **Police Advisory Boards:** Commission staff attended the Chief's Advisory Board meeting for the Anaheim Police Department.

### Intergroup Relations & Relationship Building

- **Hate-motivated incidents, Community Conflict, & Crisis Response/Meetings**
  - There was a total of 6 hate incidents reported this month.
  - Commission staff were invited to respond to community tensions during Pride week between different LGBTQ communities and law enforcement. This will potential lead into diverse community dialogues.
  - Commission staff held a Hate Crime Prevention Network meeting to discuss network future projects and collaborative efforts.
- **Relationship Building, Outreach, & Presentations**
  - Commission staff met with various Hate Crime Prevention Networking members to discuss current community gaps in their own work and in the community-at-large.
  - Commission staff met with LULAC representative to share about Commission's work and discuss collaborative ideas on hate crime reporting.
- **Commission Director One-on-Ones:**
  - Commission Director convened to Ad-Hoc committees this month.
  - Commission Director met with District 1 resident interested in current Commission vacancy.
  - Commission Director conducted new Commissioner orientation.
  - Commission Director met with Ebrahim Baytieh & Christopher Duff from the DAs office to discuss partnerships in future forums, how they can support hate crime victims, and other collaborative opportunities.

**GOODWILL RECOGNITION NOMINATION**

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On Sat, Dec 8, 2018 at 9:31 AM, Sharon Nordheim

wrote:

Dear Dr. Reynolds,

Please find initial information regarding a highly worthy service provided to Orange County and counties throughout California for very high needs children through early adulthood. The

California Children's Rehabilitation Foundation(CCRF) is a major Non-profit fundraising component of the Miller's Children's and Women's Hospital. This is key artery of the Long Beach Memorial Hospital.

Schools, and families in our Orange County Area see the services of Miller's Children Hospital as a life line when the needs of families for a child exceed the services of our local schools and our local health communities to address high risk, and rehabilitation needs of our children.

Intensive, life services are provide to pre-birth to early adult children at Miller's. The rehabilitative programs and the team of specialists include a highly skilled team of doctors and therapists, physical therapists, and most recently, by the work of the fundraising non-profit Foundation CCRF, and through the generous donations of Orange County donors and others throughout California, The Miller's Children's Hospital has just acquired the first Mobility/Facility Dog who will be with the patient's 40 hours per week, The dog is guided by a well trained handler for the needs of each patient for strategic health care progress.

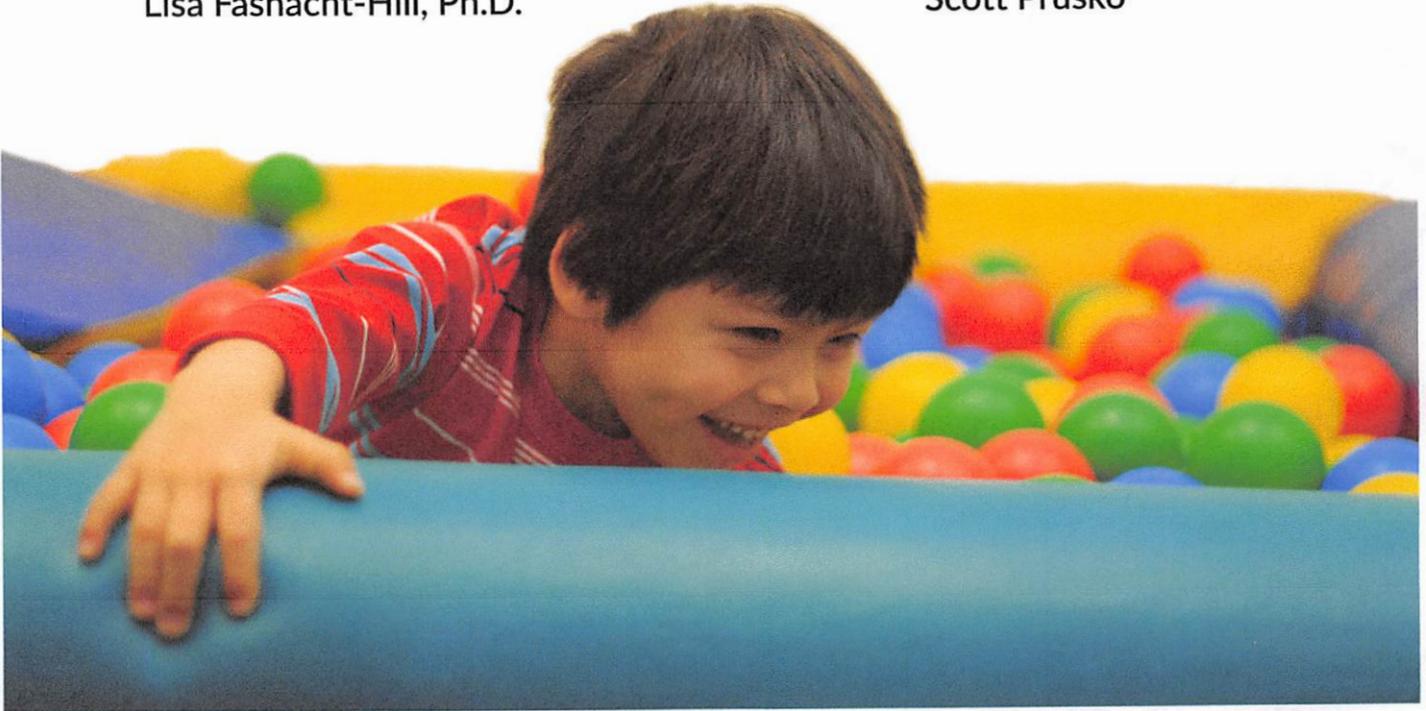
Dr. Kimberly BeDell, M.D., is the Medical Director of Miller's Children's Rehabilitation Unit. She is a product of our Orange County Schools, having graduated from Huntington Beach High School. She worked as a teacher after completing her undergraduate work at UCLA in Los Angeles and then pursued her second love, Medicine. She attended University of Southern California, and became Dr. Kimberly BeDell, M.D. She has been highly recognized for her exceptional contributions to complex and critical work in this highly specialized field. Yet, she makes time in the past 11 years to do an annual fundraiser, with no staff other than volunteers, to raise money for the specialized needs for these wonderful Children and on behalf of the staff to do their work. I cannot say enough about the Good Will Award being a great fit for this team!

--

Sharon Nordheim, Ed.D.

Former Superintendent, Westminster School District, Orange County  
Board Member, CCRF  
Community Volunteer

Kimberly BeDell, M.D. John Haushalter, Esq. Sharon Nordheim, Ed.D.  
Lisa Fasnacht-Hill, Ph.D. Scott Prusko



California Children's Rehabilitation Foundation was started in 2007  
during a chat

between two friends discussing their careers and what they had yet to  
accomplish.

The result was a non-profit called CCRF. The mission of CCRF is to assist  
children and their families with special needs. The Board of Directors for  
CCRF and

numerous volunteers work diligently each year on a new project.

Everyone involved in CCRF is a volunteer. All donations generously come  
from friends

and supporters in the community. The funds generated during each year  
go directly

toward equipment for the children. CCRF has no employees and we do  
not lease property.

We rely on gracious individuals and corporations who feel compassion  
for these young individuals facing various challenges, whether those  
challenges are physical or cognitive.

In the past we have purchased equipment for children with cerebral  
palsy, brain injuries,  
spinal cord injuries, muscular dystrophy, autism and cancer.

In the past ten years, CCRF has donated equipment for pool therapy,  
sensory

integration, augmentative communication, spinal cord medicine,  
adaptive bicycles, Bioness, and in-room therapy devices. We have  
donated this therapy equipment to Miller Children's and Women's  
Hospital Long Beach, Long Beach Memorial Medical Center, and  
California Aquatic Therapy and Wellness Center to be used by children  
and teens in Southern California, including Los Angeles, Orange,  
Riverside, Kern,  
and Ventura Counties.



# California Children's Rehabilitation Foundation

**Board Members:**

- Kimberly BeDell, M.D.
- Lisa Fasnacht-Hill, Ph.D.
- John Haushalter, Esq.
- Sharon Nordheim, Ed.D.
- Scott Prusko

CCRF News • Summer 2018 • [www.ccrfkids.com](http://www.ccrfkids.com)

Over the past 10 years California Children's Rehabilitation Foundation has donated equipment for children and teens to use as they are participating with various therapies at Miller Children's and Women's Hospital Long Beach, California Pools of Hope, and Long Beach Memorial Medical Center. It is because of generous donations from the community that children and families with rehabilitative needs can use this equipment to improve the quality of their lives. **Follow the impact of your donations:**

 visit us on Facebook! @CCRFfriends

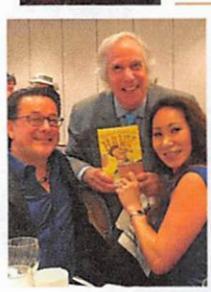
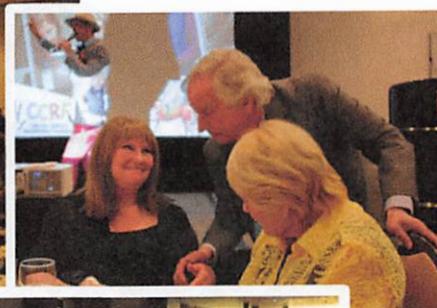
Save the Date!  
Join us for the

## Masquerade Ball

at the Hotel Maya  
along the waterfront in Long Beach

**Saturday, October 6<sup>th</sup>, 2018 at 5:00 p.m.**





Everyone had a great time at our 2017 fundraiser, the **Kentucky Derby Party**, mingling with celebrity guest Henry Winkler having fun while raising money for a great cause.

## Join us at the Masquerade Ball!

Our goal for 2018 is to raise \$100,000 to obtain a highly-trained facility dog, provide comprehensive education for staff, and equipment necessary for successful integration with a variety of therapy programs at Miller Children's and Women's Hospital Long Beach. **This will be the first use of a facility dog in a children's hospital in the state of California.** Facility dogs are expertly trained and partner with a facilitator working in a health care setting and can perform over 40 commands designed to motivate and inspire children with special needs. In the pediatric rehabilitation department, activities such as grooming, feeding and encouragement from a facility dog can aid patients in medical rehabilitation and provide emotional support or comfort.



The twelfth annual fundraising event for 2018 will take place at the Hotel Maya in Long Beach on Saturday, October 6 at 5:00 pm. Our event will include a wonderful dinner, silent and live auctions. Masks with cocktail attire or a classy costume (such as renaissance, fairytale, medieval, or fantasy) are encouraged—prizes will be awarded to the most festive mask and costume. Premium sponsorships will include a harbor-view seat at dinner, one-hour harbor boat cruise with appetizers and champagne from 4:30-5:30pm (meet at Hotel Maya at 4pm) the day of the Masquerade Ball, along with a tote bag and commemorative wine glass.



## MEMO

**TO:** All Commissioners  
**FROM:** Norma J. López, Commission Executive Director  
**RE:** Nomination Committee for 19-20 Commission Officers

### ISSUE:

Approve the Nominating Committee and Nomination process

### BACKGROUND:

As per the bylaws, the Commission goes through a nominating process to elect a Chair and Vice-Chair to serve for one-year term. In the recent past, election of Commissioner officers has happened in the month of June to allow officers to be instated at the beginning of the fiscal year.

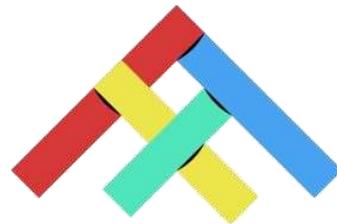
### DISCUSSION:

The following nominating process for Commission officers maintains fidelity to the Commission Bylaws and Brown Act.

1. At the July Commission meeting, the Chair recommends three members for the Nominating Committee.
2. Commission then approves the Chair recommendations or alternative members.
3. The Nominating Committee meets one time before the Commission's August meeting
4. Any Commissioners who are interested in serving or would like to nominate someone for consideration are asked to send this information to the Commission Executive Director. An email request with nomination deadline will be sent.
5. The Commission Director will provide this list to the Nominating Committee for consideration.
6. At the August Commission meeting, the Nominating Committee present their selected nominees and open the floor for additional nominations.
7. The Commission will take a vote on each officer and nominee with highest number of votes will be the new officer starting September.

### RECOMMENDED ACTION:

Approve the Nominating Committee members and nomination process.



**UNITED TO END  
HOMELESSNESS**

# Snapshot

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## **Orange County Human Relations Commission**

Becks Heyhoe, Senior Manager, United to End Homelessness

# Homeless Definitions

Dept. Housing and Urban Development		Dept. of Education
<b>Literal: Individuals and Families</b>		<b>McKinney-Vento: school age children</b>
<ul style="list-style-type: none"> <li>– Sleeping unsheltered, including a car, park, bus or train station, etc.</li> <li>– Living in an emergency shelter or transitional housing</li> <li>– Exiting an institution where they stayed for less than 90 days and were literally homeless immediately prior to entering</li> </ul>		<ul style="list-style-type: none"> <li>- Doubled up/tripled up school age children</li> <li>- Hotel/motel</li> <li>- HUD definitions</li> </ul>
<i>Chronic: Individuals and families</i>	<i>Non-Chronic</i>	
<ul style="list-style-type: none"> <li>– Disability – Lives in a place not meant for human habitation or emergency shelter</li> <li>– Has been homeless for a year, or four times in the past three years, adding up to one year</li> </ul>		

# State of Homelessness

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ORANGE COUNTY



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HOMELESSNESS**

# Homelessness Big Picture

# 6,860

People without a home in Orange County



\*Ages 18-24



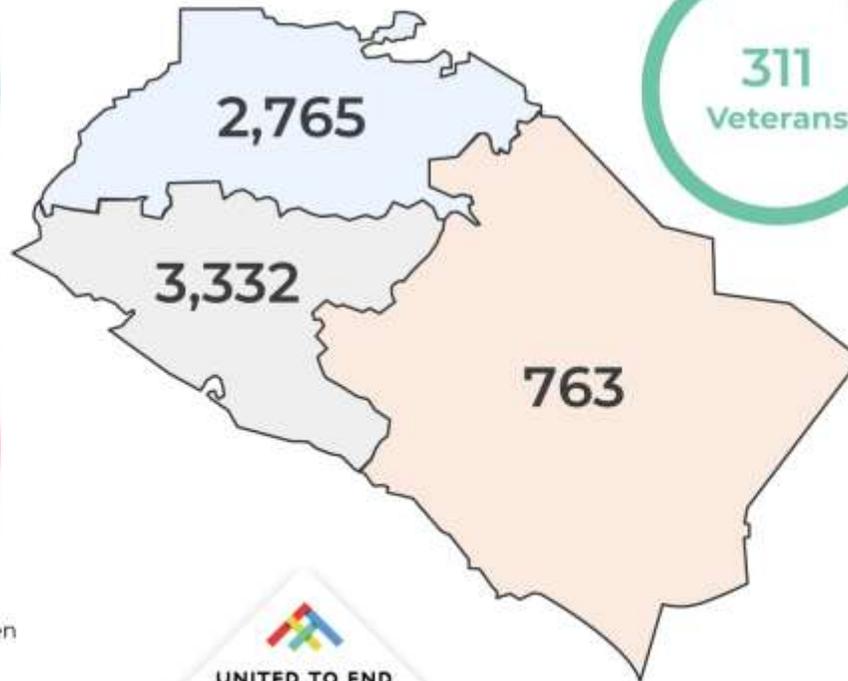
\*Ages 62+



\*Minors 17 & younger  
without parent/guardian



made up of  
584 adults and 966 children



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HOMELESSNESS

# Homelessness Sheltered Count

# 2,899

People sheltered in Orange County



\*Ages 18-24



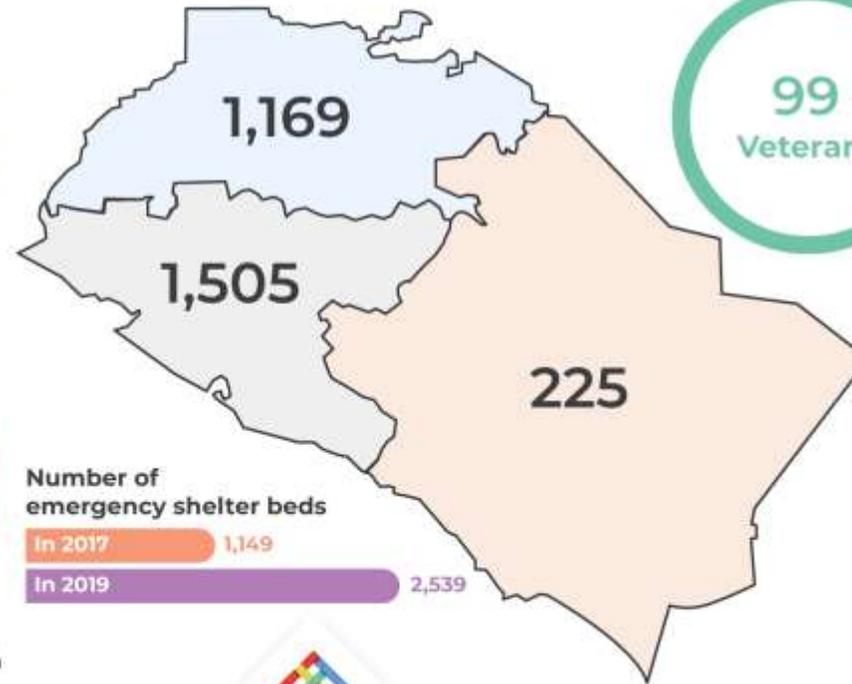
\*Ages 62+



\*Minors 17 & younger without parent/guardian



made up of 432 adults and 722 children



Number of emergency shelter beds



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# Homelessness Unsheltered Count

# 3,961

People unsheltered in Orange County



\*Ages 18-24



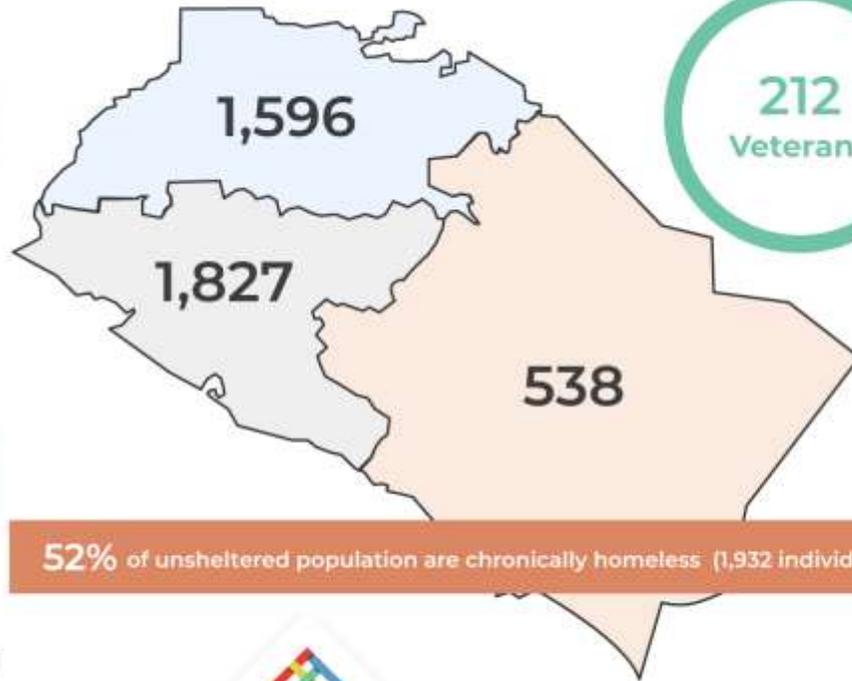
\*Ages 62+



\*Minors 17 & younger without parent/guardian



made up of 152 adults and 244 children

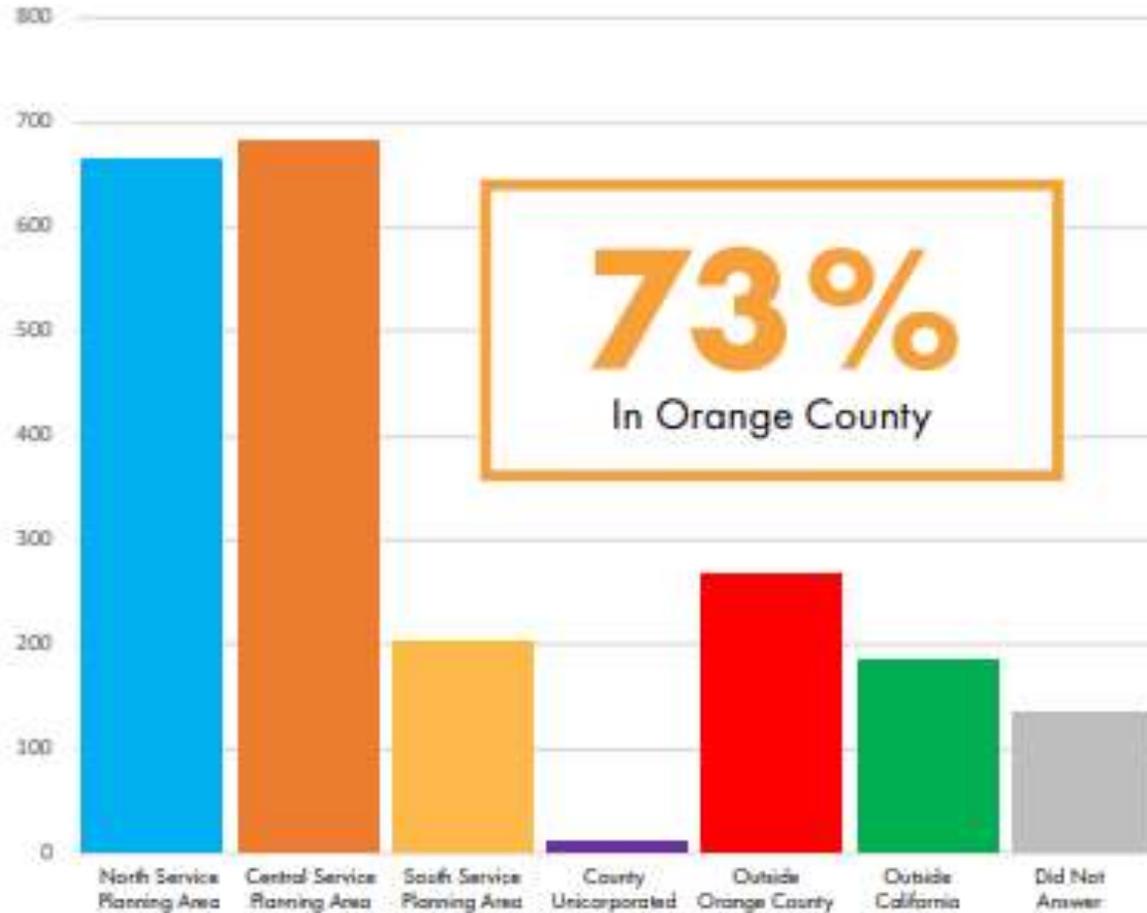


52% of unsheltered population are chronically homeless (1,932 individuals)



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# REPORTED CITY OF LAST PERMANENT ADDRESS



**City in North Service Planning Area**  
**663 Individuals (31%)**

**City in Central Service Planning Area**  
**682 Individuals (32%)**

**City in South Service Planning Area**  
**202 Individuals (9%)**

**County Unincorporated**  
**12 Individuals (1%)**

**Outside Orange County**  
**267 Individuals (12%)**

**Outside California**  
**186 Individuals (9%)**

**Did Not Answer**  
**134 Individuals (6%)**

**73%**  
In Orange County



**51.63%** **HAVE FAMILY IN ORANGE COUNTY**  
1,108 Individuals

**51.72%** **ATTENDING OR HAVE ATTENDED SCHOOL IN ORANGE COUNTY**  
1,110 Individuals

**72.08%** **CURRENTLY WORKING OR HAVE EVER WORKED IN ORANGE COUNTY**  
1,547 Individuals

# Demographics/Key Findings of Cost Study

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**Mainly long-term Orange County residents: 68% of those surveyed had been here over 10 years**

**Predominantly US-born individuals: 90%**

**Middle aged: 52% are age 50 or older**

**Mostly non-Hispanic White: 47%**

**Primarily male: 57%**

**Live with Children under 18: 17%**

**Reporting Fair/Poor Health: 45%**



# Homelessness in Orange County

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WHAT CAUSES HOMELESSNESS



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# Top Three Causes of Homelessness in OC:

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- 1. Securing or retaining jobs with sustainable wages: 40%**
- 2. Finding or retaining affordable housing: 36%**
- 3. Family issues: 28%**



# Types of Shelters/Housing

## Housing First

	Emergency Shelter	Transitional Shelter	Rapid Re-Housing	Permanent Supportive Housing
Population	Non-chronic, Chronic	Non-chronic	Non-chronic	Chronic
Timeframe	Overnight (first-come, first-served)	Temporary 6-24 mos)	Immediate and long-term	Immediate and long-term
Services	Minimal services	Temporary supportive services	Moving assistance, tapered supportive services & rental assistance	Permanent supportive services
Goal/Focus	Safety	Stability/reintegration	Stability/independence	Stability



- Transitional Age Youth
- Domestic Violence Victims
- Drug and Alcohol addicts





# Permanent Supportive Housing

## Newport Beach



## Santa Ana



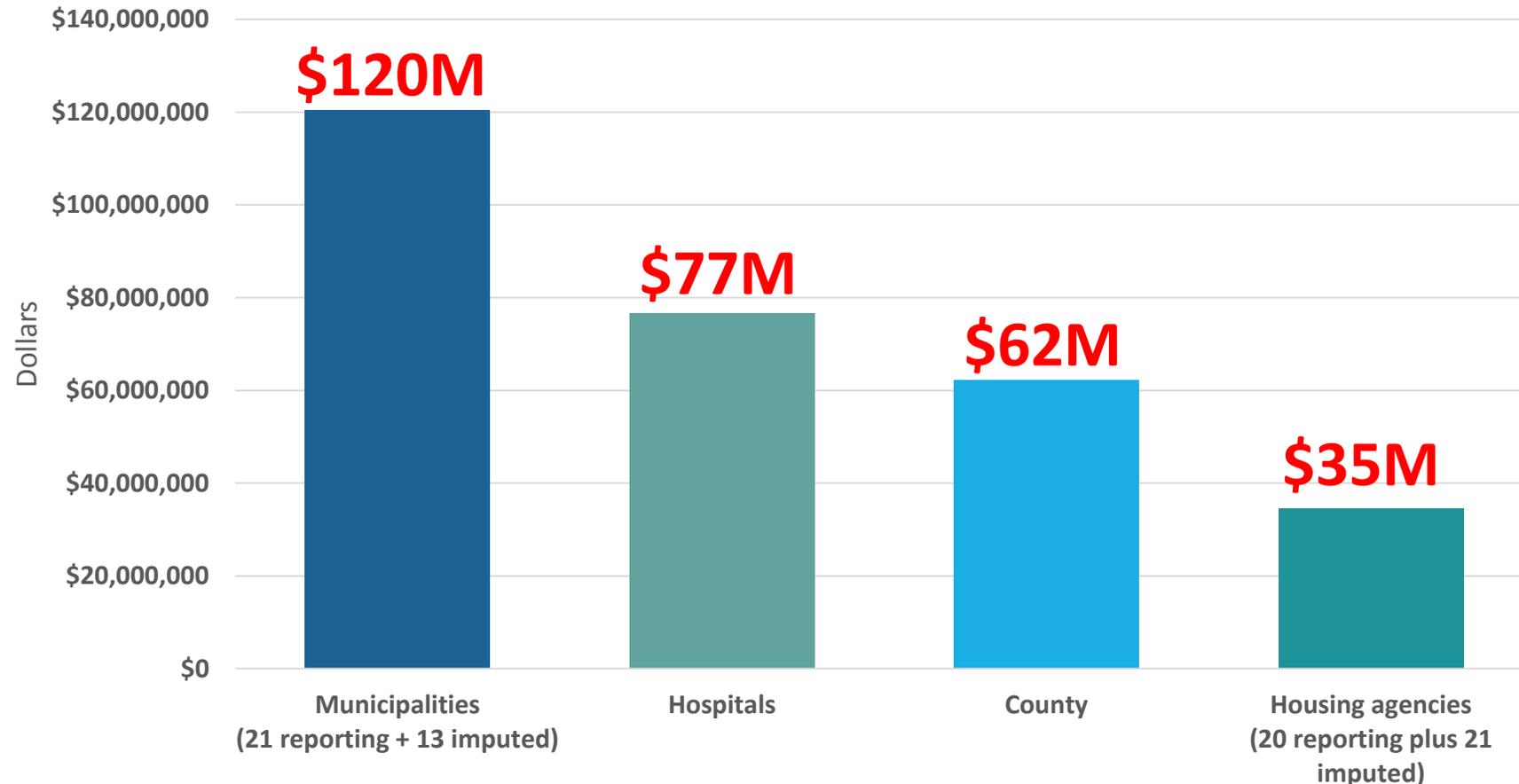
# Costs of Homelessness in Orange County

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HOMELESSNESS**

# Annual Cost of Addressing Homelessness Across Four Institutional Sectors in OC: **\$299M**



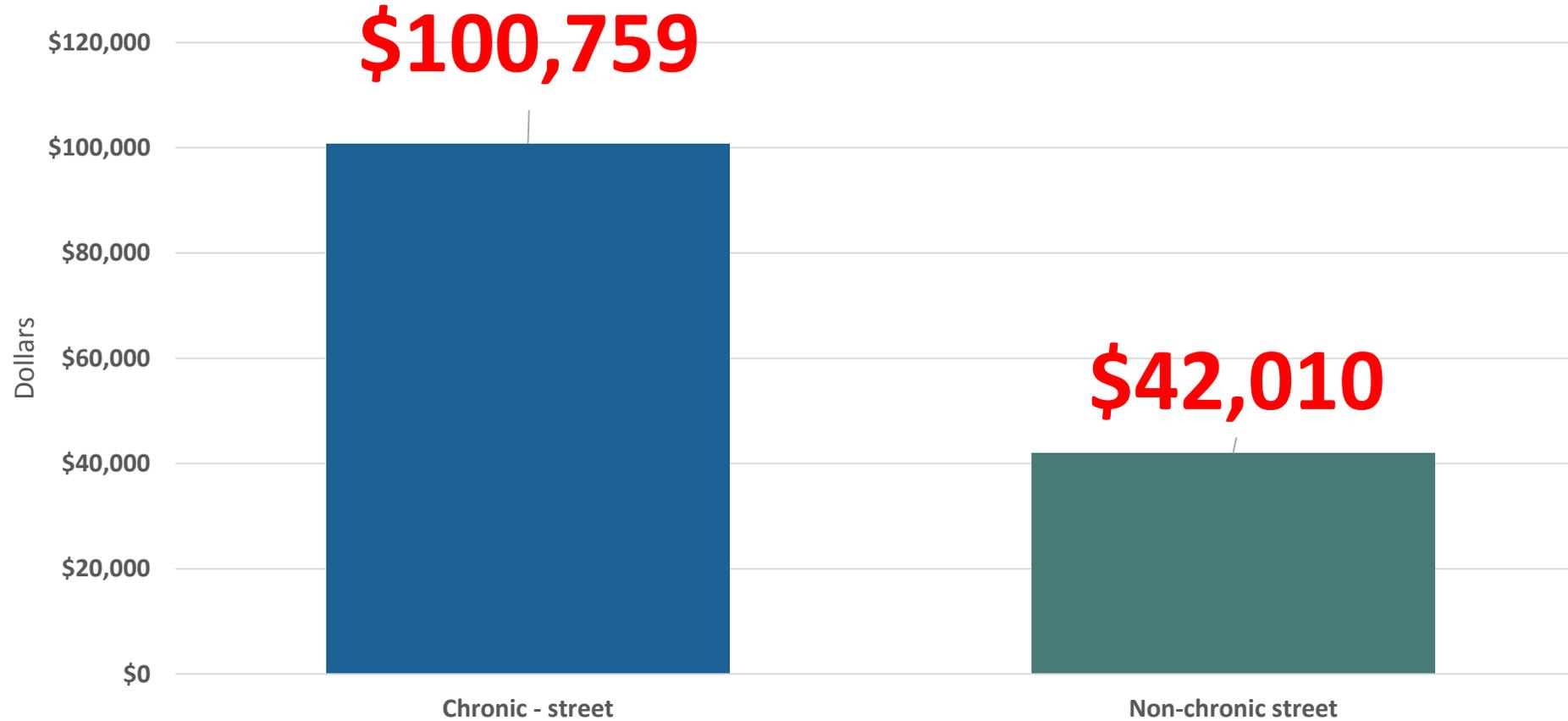
Notes:

- Housing agencies are agencies providing Emergency Shelter, Bridge Housing, Rapid Rehousing, or Permanent Supportive Housing services.
- The figure provided totals the program budget spent on homelessness across these agencies.



**UNITED TO END HOMELESSNESS**

# CHRONIC VS NON-CHRONIC ON THE STREETS AVERAGE COSTS PER PERSON, PER YEAR

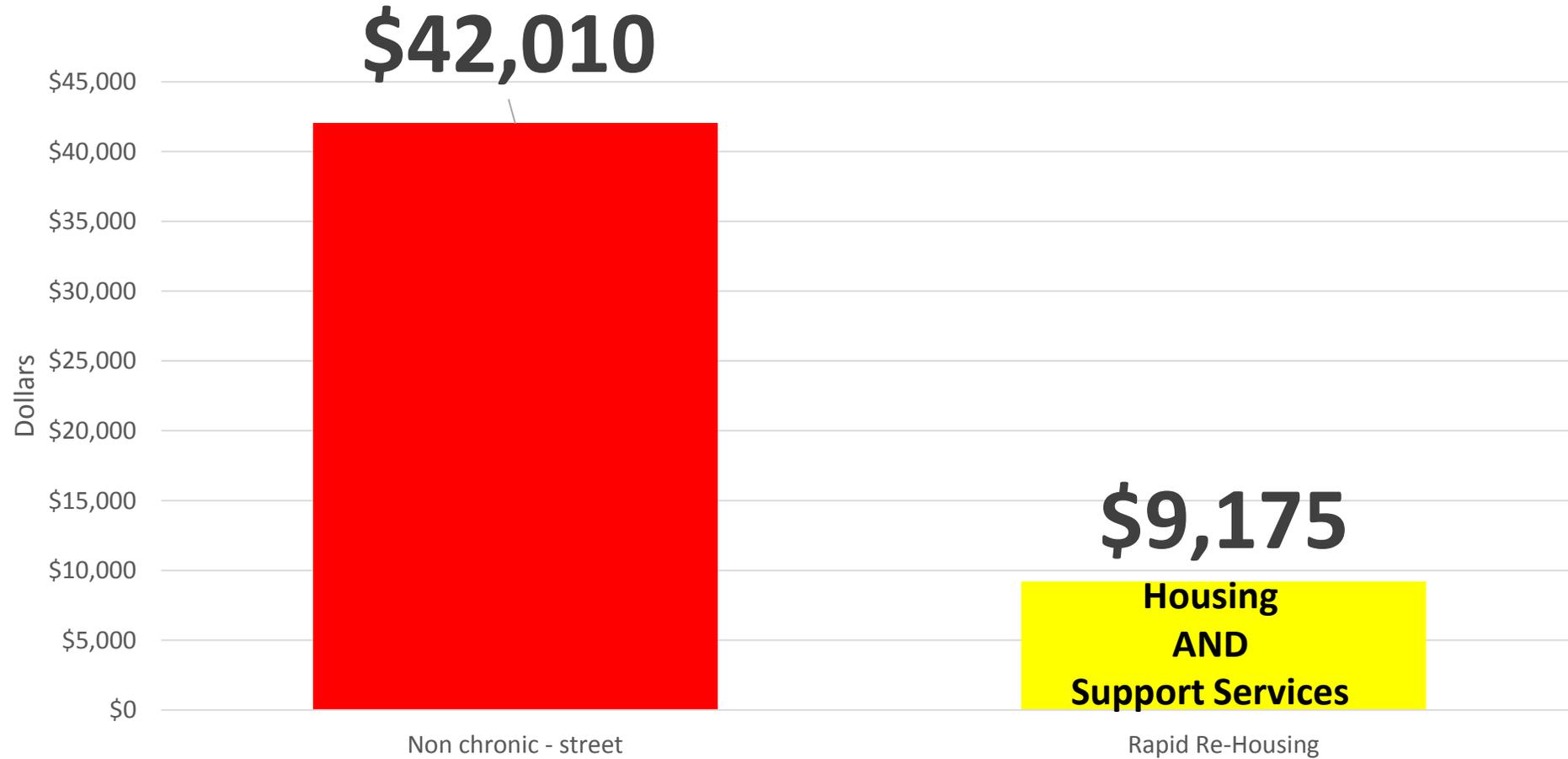


Notes: Cost estimates consider utilization of soup kitchens, food pantries, substance abuse services, ambulance services, ER services, inpatient hospital stays, mental health services, other health services, motel/voucher/rental assistance services, shelter nights, transitional housing nights, rapid rehousing nights, PSH nights, policing, nights in jail/prison. These estimates do not capture other potential costs, including probation, changes in property values, park maintenance costs, etc. Reports from the last month are annualized.

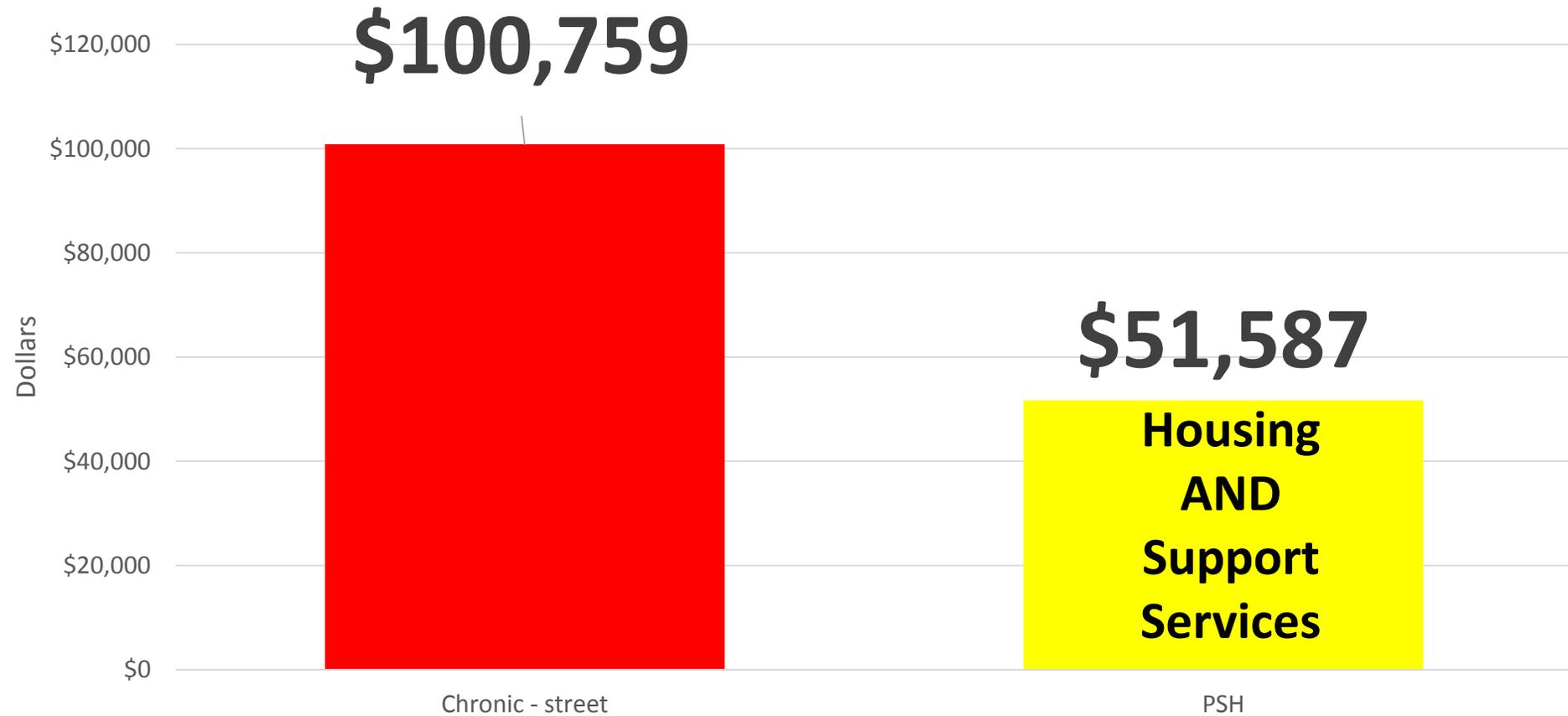


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HOMELESSNESS**

# NON-CHRONIC STREET VS NON-CHRONIC IN RAPID RE-HOUSING AVERAGE COSTS PER PERSON, PER YEAR



# CHRONIC STREET VS CHRONIC HOUSED AVERAGE COSTS PER PERSON, PER YEAR



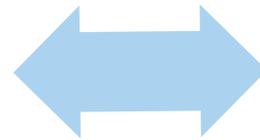
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# MOST COSTLY 10% OF CHRONIC HOMELESS



**\$439,787**

Per person, per year



**\$55,343**

Per person, per year



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HOMELESSNESS

# DIFFERENCES IN PATTERNS OF BEHAVIOR AND WELLBEING ACROSS HOUSING CATEGORIES

Variables	Chronic Homeless - Street	Housed – Supportive Housing	
# times arrested*	0.15	0	100% reduction
# times in ambulance	0.20	0.06	78% reduction
# times in ER	0.58	0.33	43% reduction
% Find it difficult or very difficult to feel good about self	43%	18%	25% reduction
Total number interviewed	89	49	

TO HOUSE AND PROVIDE SERVICES  
TO ALL OF OC'S CHRONICALLY  
HOMELESS WOULD

*SAVE \$42M*



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HOMELESSNESS

# Ending homelessness is possible!

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What does it mean to end homelessness?

- Reach a functional zero: where episodes of homelessness are rare, brief and non-recurring



**UNITED TO END  
HOMELESSNESS**

# Hate Crimes and Homelessness

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- In 2012 Orange County had a serial killer who murdered six people experiencing homelessness
- In May 2016, four people in beat a homeless man to death over the course of three days in San Francisco.
- In September 2016, a man stabbed a homeless woman and then beat her to death with a baseball bat, all in broad daylight in Corona.
- In February 2017, a man intentionally struck and killed a homeless man, a Navy veteran, with his vehicle in Riverside.
- In 2018, 16% of all homicides in LA were people experiencing homelessness (yet they make up 1% of the LA population)
- Homelessness is a protected status in Alaska, Florida, Maine, Maryland, Rhode Island and Washington

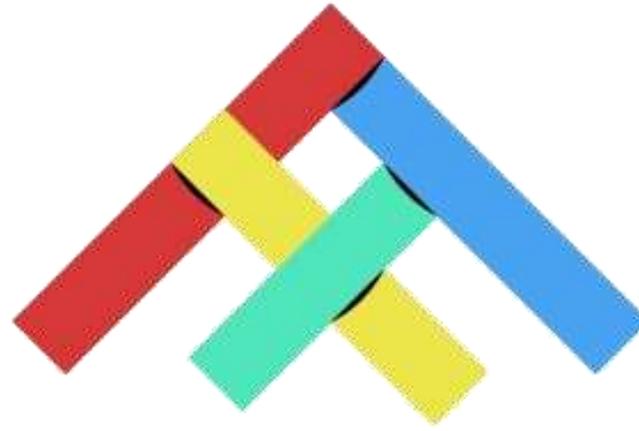


UNITED TO END  
HOMELESSNESS

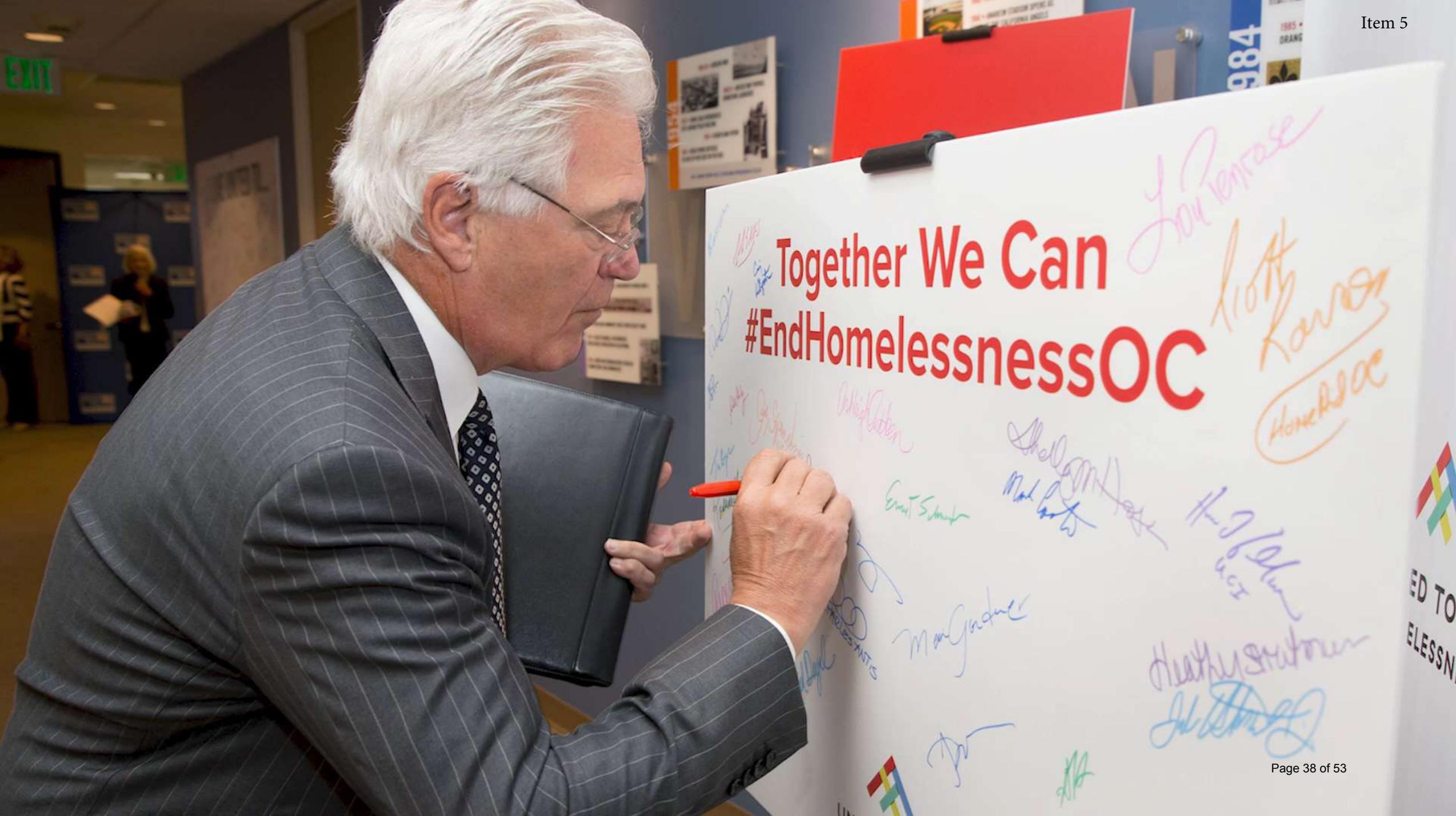
# California and Hate Crime

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- Lawmakers tried twice in recent years to add homelessness to the Ralph Civil Rights Act, granting them civil protection from discrimination. Both efforts passed through the Legislature only to meet the veto pens of Govs. Arnold Schwarzenegger, in 2010, and Jerry Brown, in 2011.
- No bill has been passed to date in CA
- Latest attempt AB 1422 was in April 2019, it stalled out in committee



# **UNITED TO END HOMELESSNESS**

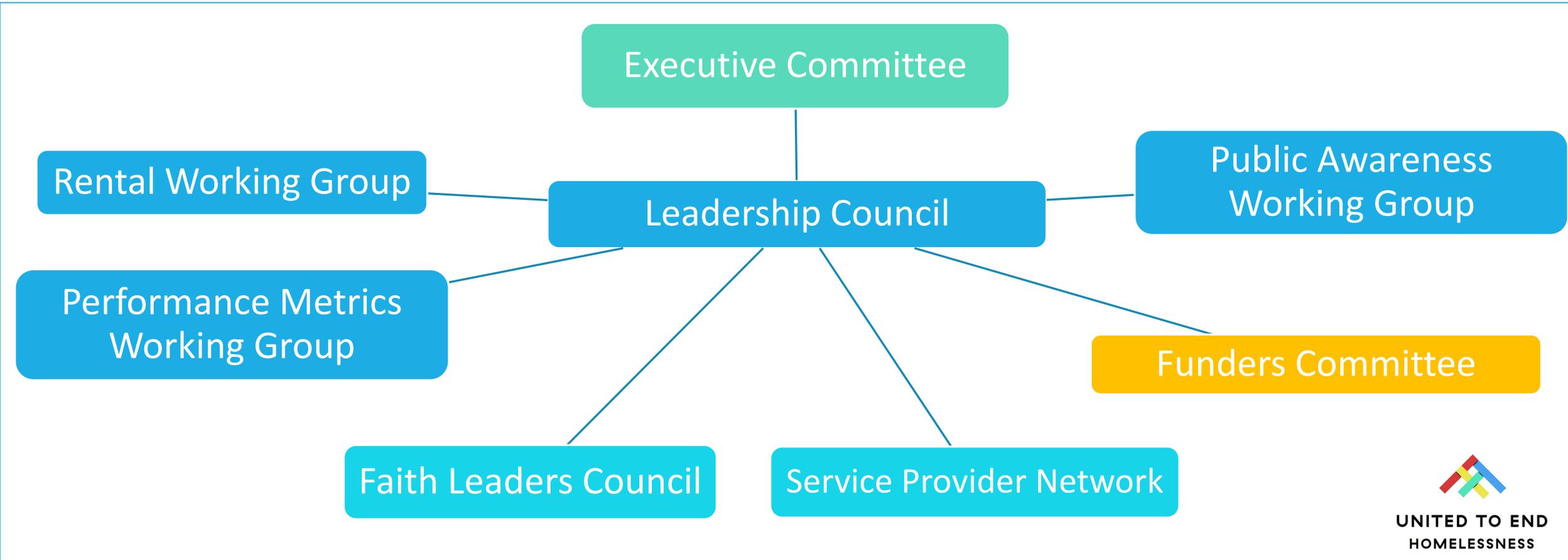


**Together We Can**  
**#EndHomelessnessOC**

*Lou Tenase*  
*Lobby Karon*  
*Homeplace*

*Shelley*  
*Heather*  
*Maggie*  
*Ernst*  
*Man*  
*Don*  
*AB*

# Organization of United to End Homelessness



*Together we will end chronic homelessness in a humane and dignified way.*

Rick Afable, Mind OC

Ashleigh Aitken, Aitken Aitken Cohn

Bob Alter, Seaview Investors

Charles Antis, Antis Roofing

Larry Armstrong, Ware Malcomb

Whitney Ayers, Hospital Association So. Cal

Bill Balfour, Bank of America

Undersheriff Donald Barnes, OC Sheriff's Dept.

Honorable Lisa Bartlett, Orange County Board of Supervisors

Randy Black, Orange County Fire Authority

Judson Brown, Santa Ana Housing Authority

Matt Buck, California Apartment Association

Steve Churm, FivePoint Holdings, LLC

David Cordero, Apartment Association Orange County

Mark Costa, Kaiser Permanente

Greg Custer, Whittier Trust

Pastor Mark Davis, St. Mark Presbyterian

Lucy Dunn, OC Business Council

Max Gardner, Community Member

Howard Gillman, University of California, Irvine

Kim Goll, Children & Families Commission of Orange

Todd Harmonson, The OC Register

Dan Hedigan, Irvine Company

Julie Hill, Anthem, Lord Abbett

Jeff Hittenberger, OC Department of Education

Shelley Hoss, OC Community Foundation

Former Sheriff Sandra Hutchens, Community Member

Mayor Steve Jones, City of Garden Grove

Dr. Hans Keirstead, AIVITA Biomedial

Frank Kim, County of Orange

Daivd Kim, The Bascom Group

Dennis Kuhl, Anaheim Angels

Wing Lam, Wahoos Fish Tacos

Scott Larson, HomeAid

Kimberley Layton, Los Angeles Chargers

Ken Lickel, Community Volunteer

Nick Lieberman, Bona Fide Mortgage

Ethan Morgan, JP Morgan Chase

Marshall Moncrief, Providence St. Joseph Health

Mary Niven, Disneyland Resort

Sue Parks, Orange County United Way

Maya Patel, Tarsadia Foundation

Milo Peinemann, American Family Housing

Lou Penrose, Lou Penrose Government Relations

Asia Pham, Schroeder Management Co.

Dawn Price, Friendship Shelter

Sue Price, County of Orange

Tom Rogers, MemorialCare

Jeff Roos, Lennar

Mike Ruane, National Community Renaissance

Greg Saks, California State University, Fullerton

JoAnna Schilling, Cypress College

Michael Schrader, CalOptima

Ernie Schroeder, Schroeder Management Co.

Grace Stepter, Anaheim Housing Authority

Heather Stratman, Principle Strategic Advisors

Bill Taormina, Clean City, Inc.

George T. Urch, Anaheim Ducks/Honda Center

Dan Young, Camino Enterprises



The Following





DOING THE MOST GOOD



The City of Santa Ana

Item 5



City Net



EST. 2015



Build Futures  
Providing the Key to Youth Success



Family Assistance Ministries



Pathways of Hope  
Rebuilding Lives of the Hungry and Homeless



FAMILIES FORWARD  
DIGNITY • EMPOWERMENT • HOPE



# Service Provider Partners

# Areas of Focus

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1. Broad Public Awareness and Engagement
2. Support of Increased County Wide Private Market Landlord Engagement
3. Advocacy for New Permanent Supportive Housing Plan



UNITED TO END  
HOMELESSNESS

# UNITED TO END HOMELESSNESS YEAR ONE

Launched in February 2018, United to End Homelessness is led by an all-star group of leaders from Orange County's top business, philanthropic, governmental, faith-based and non-profit organizations – all committed to ending homelessness in our community.

Our work is grounded in bringing the recommendations of the 2017 UC Irvine study "Homelessness in Orange County: The Costs to Our Community" to life, with Orange County United Way serving as the backbone of this new collaborative effort.

Together we are working to bring the issue of homelessness to the forefront of the community's collective discussion and create civic engagement that will lead to meaningful and lasting results.

Together we can and we will #EndHomelessnessOC.

				
Built a successful governance structure	3,475 individuals have signed on to support our initiative	20 OC faith-based organizations formed our Faith Leadership Council	Generated more than \$1 million in investments	Welcome Home OC owner engagement network launched



 United to End Homelessness is committed to reducing homelessness in Orange County to functional zero. This means that there will be services and housing available for every individual who may need them.

## In 12 months

United to End Homelessness has made great strides toward its goal of ending Orange County's homelessness crisis. Key milestones include:

### Mobilizing Private Sector Resources

Leaders from Orange County's top companies and philanthropic agencies have joined and taken active leadership roles in United to End Homelessness.

- Key organizations include:**
- Kriser Permanente
  - OC Community Foundation
  - Ware Malcomb
  - Tanside Foundation
  - Wells Fargo
  - Bank of America

### Raising Public Awareness

United to End Homelessness is actively educating minds and changing hearts about Orange County's homeless population through a comprehensive public awareness campaign. This effort incorporated extensive digital, outdoor and social media advertising as well as newspaper articles, op-ed pieces and radio appearances.



### Building Support

3,475 people have signed on in support of our goal to end homelessness in Orange County. They have committed to supporting our work to bring proven solutions to bear for our neighbors experiencing homelessness.

### Investing in OC

More than \$1 million in investments were secured from local corporations, foundations, individual donors and the County of Orange to support our goals in supportive housing, public awareness, education, outreach, advocacy and data assessment.

### Supporting County Efforts

We serve on the Orange County Homelessness Commission and on three committees of the County of Orange's Continuum of Care (CoC) Board. We have partnered with the CoC to develop a public education program to promote permanent supportive housing.

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Leaders from more than 26 Orange County faith organizations – representing multiple faiths – have joined the United to End Homelessness Faith Leadership Council in order to help educate their respective congregations and communities.

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33 non-profit agencies actively involved in the fight against homelessness have joined our Service Provider Partner Network in order to share best practices and messaging, and promote the Housing First approach to ending homelessness throughout Orange County.

### Expanding Housing Opportunities

Since the November 2018 launch of the Welcome Home OC program pilot, and with a \$250,000 investment from the County of Orange, 11 formerly homeless individuals with vouchers have been placed in private market apartments throughout Orange County.

### Gaining Federal Attention

Representatives of the U.S. Housing and Urban Development (HUD) have engaged with us, participating in several capacities, including attendance at Leadership Council meetings. New Backlet, then-Assistant Secretary for HUD, addressed the Leadership Council in November.

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Education about homelessness and our initiative was delivered to thousands of residents.

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-  [facebook.com/unitedtoendhomelessness](https://www.facebook.com/unitedtoendhomelessness)
-  [twitter.com/UnitedtoEndHomelessnessOC](https://twitter.com/UnitedtoEndHomelessnessOC)
-  [instagram.com/unitedtoendhomelessness](https://www.instagram.com/unitedtoendhomelessness)
-  [info@unitedtoendhomelessness.org](mailto:info@unitedtoendhomelessness.org)



# Connect With Us!

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@UnitedToEndHomelessness



United To End Homelessness



@HomelessnessOC



United To End Homelessness



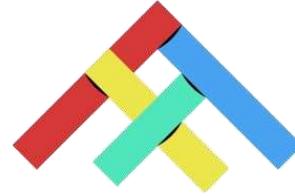
@UnitedToEndHomelessness

[UnitedToEndHomelessness.org](http://UnitedToEndHomelessness.org)

[#EndHomelessnessOC](https://twitter.com/EndHomelessnessOC)



UNITED TO END  
HOMELESSNESS



**UNITED TO END  
HOMELESSNESS**

***Thank you!***

**[UnitedToEndHomelessness.org](https://UnitedToEndHomelessness.org)**

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UNITED TO END  
HOMELESSNESS

## Welcome Home OC

The Welcome Home OC Network is a team of leading Orange County property owners who are committed to connecting people to housing. The joint effort between Orange County United Way, the County of Orange and private philanthropists aims to reduce the time a household searches for housing by increasing access to rental units. Property owners are essential partners in a proven solution being brought to Orange County by the United to End Homelessness (U2EH) initiative.

### ➤ Here's how it works:

Households that receive rental assistance pay a predetermined portion of their income toward their rent.

The Orange County Housing Authority pays the remainder of the rent, up to the applicable payment standard, directly to the property owner.

United to End Homelessness supports the property owner with additional rental costs like holding fees and security deposits, and new furnishings or other benefits for the clients.

Additional benefits of participating in the network include filling vacancies quickly from a wait list of prescreened candidates and the satisfaction of providing needed housing at market rates to end homelessness in Orange County.



Be recognized as a Welcome Home OC Champion and enjoy the satisfaction of being part of the solution to end homelessness in Orange County. Champions will also participate in special Welcome Home OC Network events, including networking, education and an annual recognition event for this esteemed group.

For more information, go to [WelcomeHomeOC.org](http://WelcomeHomeOC.org) or call Kristine Peters at (949) 263-6139.



## Benefits of Participating in the Network Include:



### Security Deposit and Holding Fee

Holding fees up to 30 days and a security deposit of up to two months' rent is available for your peace of mind.



### Filling Vacancies Quickly

U2EH maintains a wait list of prescreened households in need of housing.



### Additional Unit Bonus

The payment for each additional unit after the first with the same property owner is \$500. A full year (12 month) lease agreement is required.



### New Owner Participation Signing Bonus

When a new owner agrees to rent to a program participant and has not rented to a program participant in the past two years, the property owner is eligible to receive a one-time payment of \$500. A full year (12 month) lease agreement is required.



### Damage Mitigation Fund

Should the need arise, property owners will have access to up to \$3,000 per unit to cover damage mitigation claims. This comes from the Welcome Home OC fund supported by the County of Orange and private philanthropy.



### Property Owner Stays in Control

Property owners retain the right to screen and select residents. A property owner may terminate tenancy at the end of any 12-month lease term without cause by providing the resident and U2EH at least a 30-day notice to vacate in writing.



### Enhanced Customer Service

Includes unit inspections every year, electronic signature software for leasing documents and self-certification of repairs for qualified property owners. A secure, online "Property Owner Portal" will provide account information around the clock and a Property Owner Manager "Hotline" will be available for any urgent developments outside of business hours.



### Consistent and On-Time Rental Payment

The Housing Authority partners pay their portion of the contract rent through direct deposit to the property owner's bank and hold residents responsible for paying their monthly rent portion on time.



### Supportive Services for Residents

Participating residents also receive wrap-around supportive services including budgeting, problem solving, tenant education, furniture assistance and mediation from a local nonprofit that has been training specifically to a standard required by the United to End Homelessness Welcome Home OC program.



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# Commission Forum Series – School-focused Forum

## FORUM INFORMATION

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### Title:

- Building a stronger, united community: Addressing hate-motivated incidents in schools

### Description:

The Human Relations Commission's 2017 Hate Crimes Report showed that there were 56 reported hate crimes and 94 hate incidents in Orange County. According to the Federal Bureau of Investigation, in 2017, there was a surge by 25% of hate crimes reported at K-12 schools and colleges. The numbers continue to rise and yet only, according to the Bureau of Justice, only 3.5% of estimated hate crimes get reported. This forum explores the impact that hate has on victims, students and the school community. Experts will discuss how schools are collaborating with law enforcement, local nonprofits, and the community at large to address hate motivated incidents, support victims, and create safer & connected campuses.

### Event Logistics

- Set a date: Thursday, November 7<sup>th</sup>
- Time: 6 P.M. – 8:30 P.M.
- Location: OCDE (Secure space w/ OCDE before July 15<sup>th</sup>)
  - Alternative options:
    - UCI
      - Possible to work with Commissioners or OCHR Council members to secure free space if OCDE falls through
    - Coast Community College District
      - OCHR Council has offered to connect with CCCD to secure free space
  - If all else fails, Chief Hamel can help secure community center space for free in City of Irvine
    - Irvine
      - McQuail Hill Community Center
- Speakers: 5 speakers (Each speaker will have 10 minutes)
  - OC Human Relations Council: Alison Edwards (CONFIRMED)
  - Law enforcement - SRO
  - OCDE
  - School Administrator
  - Student
- Moderator: TBD
- Outreach plan: List of people the Save the Date flyer
- Target: 300 attendance

## TENTATIVE FORUM FORMAT

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5:30 P.M.	Registration & Sign-in	(30-45 min)
6:15 P.M.	Welcome & Introduction	(15 min)
6:30 P.M.	Panel Discussion	(1.5 hours)

8:00 P.M.	Q&A	(15 min)
8:15 P.M.	Debrief & Closing	(15 min)
8:30 P.M.	Event Ends	

## AD-HOC COMMITTEE TASK LIST

Committee Member	Task	Status
<b>Fareed Farukhi</b>	Connect OCDE – panelist, host event	<ul style="list-style-type: none"> <li>Connected with Dr. Williams – will follow up to discuss participation on panel</li> <li>Spoke to facilities person to discuss space reservations</li> </ul>
<b>Chief Hamel</b>	Connect SRO panelist	
<b>Norma López</b>	Ali, HRAP Student panelist, school administrator	<ul style="list-style-type: none"> <li>Alison-Confirmed</li> </ul>
<b>Jany Lee</b>	Ask for support from GG Mayor	<ul style="list-style-type: none"> <li>GG Mayor confirmed support</li> </ul>
<b>Amy Buch</b>	Connect with OCDE with staff to find a location for forum - Stacy	
	Set online registration	
	Set up post-survey for event	
	Create list of questions for panel	
	Save the Date flyer	

# Commission Approved Ad-Hoc Committees & Endorsements

## AD-HOC COMMITTEES

Committee Name	Date Approved	Members	Status
Officers Nomination Committee	To be considered		Time Limited
HR Commission Forums	5/9/19	FFarukhi, JLee, MHamel	Time Limited
Managing Public Forum Speech	7/12/18	RSteinberg & MReynolds	Completed
Goodwill Committee	10/12/17	KReynolds, MReynolds, & BDemissie	Ongoing
Awards Judging Committee	10/11/18	MHamel & MSteggell	Completed
Officers Nomination Committee	9/13/18	JLee, MHamel, & MSteggell	Completed
Bylaws Review	7/12/18	RSteinberg & KReynolds	Completed

## PROJECTS

Event/Activity	Date Approved	Participants	Status
Commission Living Room Dialogues	4/12/18	R.Steinberg & MHamel	Postponed until 4/2019

## ENDORSEMENTS/COLLABORATIONS

Event/Activity	Date Approved	Lead Org	Status
HateFreeOC Campaign	12/8/16	OC Human Relations Council	Ongoing
2018 Silk Road Festival	10/12/17	Muckenthaler Cultural Center	Completed