ORANGE COUNTY
CONTINUUM OF CARE BOARD
Wednesday, March 26, 2025
2:00 p.m. – 5:00 p.m.

Location:

**County Administration South (CAS) Building
Conference Center
425 West Santa Ana Blvd. Room 104/106
Santa Ana, CA 92701-4599**
[Click Here](#) **for parking information.**

Virtual Meeting Option*:

**Zoom Meeting Link: [Click here for meeting link](#)
Join by phone: +1 669 444 9171
Webinar ID: 948 5702 2698**

Listen-in option only

MINUTES

Board Members

LaVal Brewer, South County Outreach
Judson Brown, City of Santa Ana
Dr. Kelly Bruno-Nelson, CalOptima Health
Andrew Crowe, Scholarship Prep
Nichole Gideon, Individual [Secretary]
Shakoya Green Long, Thomas House Family Shelter
Becks Heyhoe-Khalil, OC United Way
Marisol Johnson, Dayle McIntosh Center
Sandra Lozeau, City of Anaheim
Sammie MarTínez, Individual
Melanie McQueen, PATH

Dr. Tiffany Mitchell, Orangewood Foundation
Nishtha Mohendra, Families Forward [Vice Chair]
Robert "Santa Bob" Morse, Individual
Talesha Payne, Individual
Jason Phillips, Individual
Dawn Price, Friendship Shelter
Maricela Rios-Faust, Human Options
George Searcy, Individual
Tim Shaw, Individual
Dr. Shauntina Sorrells, Individual [Chair]

In compliance with the Americans with Disabilities Act, and County Language Access Policy, those requiring accommodation and/or interpreter services for this meeting should notify the Office of Care Coordination 72 hours prior to the meeting at (714) 834-5000 or email CareCoordination@ocgov.com. Requests received less than 72 hours prior to the meeting will still receive every effort to reasonably fulfill within the time provided.

Supporting documentation is available for review by the public at least 72 hours prior to regular meetings and at least 24 hours prior to special meetings of the CoC Board. Those wishing to review supporting documentation can visit the CoC Webpage here or the lobby of the CAS Building, located 601 N. Ross Street., Santa Ana, CA 92701-4599, and request a copy of the meeting materials from the Office of Care Coordination during normal business hours of 8:00 a.m. – 5:00 p.m. Monday through Friday (excluding holidays).

<u>Call to Order</u> – Dr. Shauntina Sorrells, Chair

Chair Dr. Shauntina Sorrells called the meeting to order at 2:01 p.m.

<u>Board Member Roll Call</u> – Nishtha Mohendra, Vice Chair

Present: Judson Brown, Dr. Kelly Bruno-Nelson, Andrew Crowe, Shakoya Green Long, Becks Heyhoe-Khalil, Marisol Johnson, Dr. Tiffany Mitchell, Nishtha Mohendra, Robert "Santa Bob" Morse, Talesha Payne, Jason Phillips, Dawn Price, Maricela Rios-Faust, George Searcy, Tim Shaw, and Dr. Shauntina Sorrells.

Absent Excused: LaVal Brewer, Nichole Gideon, Sandra Lozeau, Sammie MarTínez, and Melanie McQueen.

Maricela Rios-Faust arrived during Business Calendar Item 1.

<u>Public Comments</u>: Members of the public may address the CoC Board on items listed within this agenda or matters not appearing on the agenda so long as the subject matter is within the jurisdiction of the CoC Board. Members of the public may address the CoC Board with public comments on agenda items in the business calendar after the agenda item presentation. Comments will be limited to three minutes. If there are more than five public speakers, this time will be reduced to two minutes. Members of the public utilizing interpreter services will be given double the amount of time to provide public comment.

To address the CoC Board, members of the public who are attending in person are to complete a Request to Address the CoC Board form prior to the beginning of each agenda item and submit it to CoC Board staff. Staff will call your name in the order received.

Members of the public, including those listening in via the virtual meeting option, may also submit public comment by emailing CareCoordination@ocgov.com. All comments submitted via email at least 24 hours before the start of the CoC Board meeting will be distributed to the CoC Board members for their consideration and all comments submitted prior to the meeting will be added to the administrative records of the meeting. Please include "CoC Board Meeting Comment" in the email subject line.

- No public comments.

<u>Board Member Comments:</u> Members of the CoC Board may provide comments on matters not appearing on the agenda so long as the subject matter is within the jurisdiction of the CoC Board.

- Judson Brown read the names of people who have passed away without fixed abode in January 2025.
- Becks Heyhoe-Khalil congratulated two CoC Board Members, Nichole Gideon and Melanie McQueen, who were awarded Women of Distinction awards.

<u>CONSENT CALENDAR:</u>

1. Approve CoC Board Meeting Minutes from February 26, 2025.

Talesha Payne motioned to approve item 1 on the Consent Calendar. Robert "Santa Bob" Morse seconded the motion. Judson Brown, Dr. Kelly Bruno-Nelson, Andrew Crowe, Shakoya Green Long, Marisol Johnson, Dr. Tiffany Mitchell, Nishtha Mohendra, Robert "Santa Bob" Morse, Talesha Payne, Jason Phillips, Maricela Rios-Faust, George Searcy, and Dr. Shauntina Sorrells voted yes. Becks Heyhoe-Khalil, Dawn Price, and Tim Shaw abstained. The motion passed.

BUSINESS CALENDAR

1. **CoC Notice of Funding Opportunity (NOFO)** – Zulima Lundy, Director of Operations; Sarah Jones, CoC Manager; and Felicia Boehringer, CoC Administrator, Office of Care Coordination

The U.S. Department of Housing and Urban Development (HUD) formerly released an annual CoC Program NOFO that allowed CoCs nationwide to apply for competitive funding. In 2024, for the first time, HUD issued a two-year CoC Program NOFO as authorized by the Consolidated Appropriations Act, 2024. In preparation for the release FY 2025 CoC Program NOFO competition, the Office of Care Coordination as the Collaborative Applicant for the Orange County CoC is seeking approval from the CoC Board to appoint the recommended FY 2025 CoC Program NOFO Ad Hoc.

Recommended Action b: Appoint Andrew Crowe, Shakoya Green Long, Sandra Lozeau, Jason Mercado and Larry Smith to the FY 2025 CoC Program NOFO Ad Hoc.

Dawn Price motioned to approve Recommended Action b. Tim Shaw seconded the motion. Judson Brown, Dr. Kelly Bruno-Nelson, Shakoya Green Long, Becks Heyhoe-Khalil, Marisol Johnson, Dr. Tiffany Mitchell, Nishtha Mohendra, Robert "Santa Bob" Morse, Talesha Payne, Jason Phillips, Dawn Price, Maricela Rios-Faust, George Searcy, Tim Shaw, and Dr. Shauntina Sorrells voted yes. Andrew Crowe abstained. The motion passed.

Public Comments:
- David Wetzel asked the CoC Board to review the CoC Program NOFO scoring criteria and proposed two recommendations: 1) go past the passive approach and 2) the scoring criteria should include historical performance of an agency to extend the evaluation period into a long-term analysis to strengthen and not stifle work.
- David Gillanders encouraged the CoC Board to process information from the new Federal Administration that are known to be happening instead of speculation as there is a potential to create anxiety. David Gillanders shared hope that the CoC Board focuses on what impacts the CoC Board as that also impacts CoC-funded agencies.

Board Member Discussion:
- Chair Dr. Shauntina Sorrells provided a summary of the CoC Program NOFO presentation, the option of presentations being provided to the CoC Program NOFO Ad Hoc and noted the importance of putting more time in the agenda to discuss the CoC Program NOFO processes ahead of time.
- Talesha Payne asked if there are organizations with projects in Tier 1 that are returning money regularly.
- Dawn Price asked for clarification on the CoC Program NOFO Renewal Scoring and Rating Criteria process and noted that there was typically not enough time in previous NOFO cycles for an in-depth review of NOFO processes. Dawn Price asked a clarifying question for the 2-year NOFO process.
- Vice Chair Nishtha Mohendra shared appreciation for the responses and agreed to Dawn Price's point that there is a great amount of information getting discussed during the NOFO process. Vice Chair Nishtha Mohendra suggested including intentional time to reflect on the CoC Program NOFO Renewal Scoring and Rating Criteria that is brought forward to ensure everyone weighs in. Vice Chair Nishtha Mohendra commented that the FY 2025 CoC Program NOFO Ad Hoc will be crucial this year and looks forward to the ad hoc.
- Maricela Rios-Faust noted that in the February meeting of the CoC Board, there were conversations regarding Homeless Housing, Assistance and Prevention (HHAP) Program funding and inquired whether if this is a time to take a big step back to look at all the funding streams beyond the Coc Program NOFO to see how projects are prioritized for HHAP funding.

- Becks Heyhoe-Khalil asked a clarifying question on the NOFO process and inquired about Orange County Housing Authority's straddling project that may have lost funding.
- George Searcy brought up the termination of Emergency Housing Voucher (EHV) program and commented that consequences will fall on the Public Housing Authorities (PHAs) and the system of care.
- Judson Brown suggested that the EHV program should be added as an item of discussion for a future CoC Board meeting and PHAs should be invited to comment.
- Tim Shaw shared having read how HUD eliminated two-thirds of technical assistance provider contracts and shared that there will be compounding effects of all the things going away.

2. **Homeless Management Information System (HMIS) Data Requests** – Erin DeRycke, Director, Data Analytics, 2-1-1 Orange County (211OC), Orange County United Way; Akunna Chilaka, Justin Soto and Leo Lara, University of California, Irvine (UCI) Students; and Sarah Jones, CoC Manager, Office of Care Coordination

In accordance with the HMIS Policies and Procedures, data requests from entities not participating in HMIS are approved by the CoC Board prior to any data being released. Additionally, entities participating in HMIS must obtain approval from the CoC Board when utilizing data for research purposes, medial release and/or other public use. The following data requests came forward for the approval of the CoC Board: University of California, Irvine (UCI), the Office of Care Coordination, and Sisters of St. Joseph Orange County Justice Center.

During discussion of the UCI data request, Dr. Shauntina Sorrells motioned for a substitute motion. However, the substitute motion did not receive a second motion and was not voted on.

Recommended Action a: Approve UCI's HMIS data request for the period of April 1, 2018, to March 31, 2025, for the purposes of research being conducted and shared publicly, in partnership with Orange County United Way.

Talesha Payne motioned to approve Recommended Action a. Dawn Price seconded the motion. Judson Brown, Dr. Kelly Bruno-Nelson, Andrew Crowe Shakoya Green Long, Marisol Johnson, Dr. Tiffany Mitchell, Nishtha Mohendra, Robert "Santa Bob" Morse, Talesha Payne, Jason Phillips, Maricela Rios-Faust, George Searcy, and Tim Shaw voted yes. Becks Heyhoe-Khalil and Dawn Price abstained. Dr. Shauntina Sorrells voted no. The motion passed.

Amended Recommended Action b: Approve the Office of Care Coordination's HMIS data request for an ongoing monthly release of data, beginning with January 2024, for the purposes of creating and publishing a monthly snapshot of key data related to the engagement and changes within the Orange County CoC. The Office of Care Coordination will share the snapshot design to the CoC Board Officers for review and approval, and provide monthly updates thereafter.

Andrew Crowe motioned to approve the Amended Recommended Action b. Nishtha Mohendra seconded the motion. The motion passed unanimously.

Recommended Action c: Approve Sisters of St. Joseph Orange County Justice Center's HMIS one-time, aggregate data request as of the current date to be used for educational and advocacy purposes in support affordable housing development in the City of Orange.

Dawn Price motioned to approve Recommended Action c. Jason Phillips seconded the motion. The motion passed unanimously.

Board Member Discussion:
- Robert "Santa Bob" Morse inquired as to why the UCI reports and findings may be published in the OC HMIS or Orange County United Way website.
- Vice Chair Nishtha Mohendra inquired when the follow up presentation by Advance OC will be provided to the CoC Board following the HMIS data request approval. In regard to the UCI data request, Vice Chair Nishtha Mohendra noted that the gender data element brings a lens to paint a picture and inquired on ways to capture that information. Vice Chair Nishtha Mohendra reiterated the importance of being sensitive to information that is being shared publicly as the current federal administration may be screening information that is available online.
- Chair Dr. Shauntina Sorrells inquired as to why UCI did not request solely aggregate data for the cities of Anaheim or Newport Beach. Chair Dr. Shauntina Sorrells asked if there was a way to conduct the UCI research project without the gender or immigration status data elements.
- Regarding the UCI data request, Dawn Price noted that the gender data element could identify individuals in smaller cities. Dawn Price reminded the CoC Board that the recommended action for the Office of Care Coordination's data request is to approve the data request.
- Andrew Crowe asked if the Office of Care Coordination's data request has an end date. Andrew Crowe inquired if the Office of Care Coordination snapshot document will have passive engagement. Andrew Crowe asked if politicians are involved in the Sisters of St. Joseph Orange County Justice Center's data request.
- Tim Shaw inquired on the previous direction for data requests from the Collaborative Applicant or HMIS Lead not needing to go forward to the CoC Board for approval. Tim Shaw suggested that the Office of Care Coordination snapshot document be presented during the CoC Board officers and stated that the document is an opportunity for organizations to develop their own communication tool regarding the information to post on their own websites.
- Becks Heyhoe-Khalil asked if the Office of Care Coordination snapshot document will be for the CoC or for the County. Becks Heyhoe-Khalil inquired whether the Office of Care Coordination snapshot document will have a tutorial, explanations, or a glossary for the information. Becks Heyhoe-Khalil asked if the Office of Care Coordination snapshot document can live both on the HMIS site as well as the Office of Care Coordination's webpage.
- Maricela Rios-Faust noted that HMIS data does not encompass some subpopulations and that would be excluded from the Office of Care Coordination snapshot document and offered to talk offline to discuss how those populations get included. Maricela Rios-Faust asked for clarification on the Office of Care Coordination snapshot document and why it would not be a report that goes out on behalf of the CoC.
- Marisol Johnson noted that HMIS is missing groups, specifically people with disabilities. Marisol Johnson shared about wanting a preview of how the Office of Care Coordination snapshot document will be presented.

3. **Orange County Housing Process Presentation** – Doug Becht, Director, Office of Care Coordination

Doug Becht, the Director of the Office of Care Coordination, provided a presentation on Orange County housing process including background information as to what prompted the review of the Coordinated Entry System (CES) and the housing process, the workflow of housing projects, and a recap of the findings from the Office of Care Coordination.

Board Member Discussion:
- Talesha Payne inquired if other CES policies were reviewed regarding multiple matches. Talesha Payne commented that a connection can be made to other communities who are using multiple matches in the CES process.

- Dawn Price shared the personal experience of when a client who is the second match does not get that housing opportunity and stated that this practice is not trauma informed.
- Chair Dr. Shauntina Sorrells noted that there is a CES Steering Committee and shared the importance of bringing the topic back to the CES Steering Committee.
- Andrew Crowe encouraged uniformity and regulations while also reframing from talking about universalities.
- Becks Heyhoe-Khalil inquired as to whether the U.S. Department of Veterans Affairs (VA) were part of housing process conversations and asked a clarifying question regarding veteran data.
- Judson Brown asked if the presentation will be provided to the PHAs and developers. Judson Brown stated that the Santa Ana Housing Authority gave up on the belief that CES was going to find a solution and created their own solution, by serving providers with notices to cure if units remain unoccupied.

4. **University of Chicago's Revised HMIS Data Request and Memorandum of Understanding** – Erin DeRycke, Director, Data Analytics, 211OC, Orange County United Way; Bruce D. Meyer, McCormick Foundation Professor, University of Chicago Harris School of Public Policy; and Angela J. Wyse, Assistant Professor of Economics, Dartmouth College; and Sarah Jones, CoC Manager, Office of Care Coordination

Due to time restrictions, Business Calendar Item 5 was presented before Business Calendar Item 4. Due to time restrictions, Business Calendar Item 4 was not presented.

5. **Housing for Health Orange County (HHOC) HMIS Data Integration Request** – Erin DeRycke, Director, Data Analytics, 211OC, Orange County United Way; Chris Ticknor, Chief Transformation Officer, Orange County United Way; Heather Dion, Chief Administrative Officer, Housing for Health Orange County; and Sarah Jones, CoC Manager, Office of Care Coordination

Due to time restrictions, Business Calendar Item 5 was presented before Business Calendar Item 4.

On October 1, 2024, 2-1-1 Orange County (211OC), as the HMIS Lead and on behalf of the Orange County CoC, received a data integration request from HHOC. The data integration request is for automated data transfer from HHOC's case management software, Lightning Step, into HMIS every 24 hours using the existing tool developed by Orange County United Way, which was first introduced during the review and approval of the Orangewood data integration request at the May 22, 2024, CoC Board meeting. HHOC noted that the purpose of the request is to reduce data entry into multiple software platforms for HHOC Service Providers.

Recommended Action a: Approve data integration request from HHOC's to import identified data elements into HMIS every 24 hours, beginning April 1, 2025.

Andrew Crowe motioned to approve Recommended Action a. Tim Shaw seconded the motion. The motion passed unanimously.

6. **CoC Strategic Plan Updates** – Dr. Shauntina Sorrells, Chair

Due to time restrictions, Business Calendar Item 6 was not presented.

7. **Orange County Homelessness Updates** – Doug Becht, Director, and Felicia Boehringer, CoC Administrator, Office of Care Coordination

Due to time restrictions, Business Calendar Item 7 was not presented.

Meeting adjourned at 5:00 p.m.

8. **Next Meeting:** Wednesday, April 23, 2025, from 2:00 p.m. – 5:00 p.m.