

**ORANGE COUNTY  
SERVICE PROVIDER FORUM**

Thursday, May 15, 2025  
9:00 a.m. – 11:00 a.m.



**Chair:** Melanie McQueen, PATH  
**Vice Chair:** Jason Phillips, Individual

**AGENDA**

1. **Welcome and Introductions** – Melanie McQueen, Chair
  - a. Members of the public are invited to introduce themselves.
2. **Orange County Veterans and Military Families Collaborative (OCVMFC) Presentation** – Amanda Brear, Volunteers of America Los Angeles (VOALA); Michael Ruiz, Program Manager – Supportive Services for Veteran Families (SSVF-OC), VOALA; and Holly Sumner, Community Resource and Referral Center (CRRC) Supervisor, Veterans Affairs (VA)
  - a. Information on Veterans outreach across Orange County, including the One Team Veterans Outreach Surge
3. **Continuum of Care (CoC) Strategic Plan Update** – Melanie McQueen, Chair; Jason Phillips, Vice Chair; and Sarah Jones, CoC Manager
4. **Adult Protective Services (APS) Presentation** – County of Orange Social Services Agency (SSA) APS Presenter
5. **Coordinated Entry System (CES) Updates** – Daniel Garcia, CES Administrator, Office of Care Coordination
  - a. Launch of the CES Academy
  - b. CES Reference Guide
6. **CoC Updates** – Sarah Jones, CoC Manager, Office of Care Coordination
7. **Announcements, Closing Remarks and Questions** – Melanie McQueen, Chair
  - a. Members of the public are invited to share any announcements, ask questions and/or provide comments at this time.
8. **Networking**
  - a. Dedicated time to network and connect with local partners.

**Next Meeting:** August 24, 2025, from 9:00 a.m. – 11:00 a.m. at the Orange County Housing Authority, 1501 E. Saint Andrew Place, Conference Room A, Santa Ana, CA 92705

*For more information on CoC Board and Committee Meetings, the CoC email distribution list, or how to become part of the CoC General Membership, please visit the CoC Webpage at <https://ceo.ocgov.com/continuum-care> or contact the Office of Care Coordination at [CareCoordination@ocgov.com](mailto:CareCoordination@ocgov.com).*