Care+ Program

Care Plus Program Acronym Dictionary

Acronym	Full Name	Description
BHS	Behavioral Health Services	A division of the Orange County Health Care Agency which focuses on prevention and intervention of substance use disorders and mental health crises. County Participating Entity in Care Plus Program.
BHSA	Behavioral Health Services Act	The Behavioral Health Services Act replaces the Mental Health Services Act (MHSA) of 2004. It reforms behavioral health care funding to prioritize services for people with the most significant mental health needs, while adding the treatment of substance use disorders (SUD), expanding housing interventions, and increasing the behavioral health workforce.
CPP	Care Plus Program	CPP offers enhanced care coordination for those who are most vulnerable across the County's System of Care: Behavioral Health, Corrections, Healthcare, Housing, and Benefits and Support Services. The Care Plus Program has two key objectives around efficiency and effectiveness: - Expedite the identification and assessment of need and subsequent linkages to services resulting in greater collaboration - Maximize resources and fewer delays in care coordination
FSP	Full-Service Partnership	Full-Service Partnership refers to a type of program described by the State in the requirements for the County plan for use of MHSA and BHSA funds and which includes participants being a full partner in the development and implementation of their treatment plan. A FSP is an evidence-based and strength-based model which focuses on the individual rather than the disease.
HCA	Health Care Agency	County Participating Entity in Care Plus Program

HIPAA	Health Insurance Portability and Accountability Act of 1966	United States federal law that establishes national standards for protecting sensitive patient health information from being disclosed without the patient's knowledge or consent.
HLO	Homeless Liaison Officer	Patrol Officers within the OCSD's Behavioral Health Bureau assigned to support the provision of resources to the homeless community.
ICC	Intense Care Coordination	Care coordination which involves the MDT meeting in person to discuss and expedite services for a client. Clients who receive ICC have often been challenging to engage meaningfully and have high barriers to achieving the goals outlined in their Care Plan. Within each CPP Cohort, clients are assigned to either ICC or VCC.
MDT	Multidisciplinary Team	A key feature within the CPP which helps facilitate care coordination. Each cohort within the CPP has its own MDT with membership from each Participating Entity. The primary role of the MDT is to promote connections and expedite referrals to services and resources for clients within their respective cohort(s).
MHSA	Mental Health Services Act	The MHSA passed in 2004 and is designed to expand and transform the behavioral health system to better serve individuals with, and at risk of, serious mental health issues, and their families. MHSA addresses a broad continuum of prevention, early intervention, and service needs and the necessary infrastructure, technology, and training elements that effectively support the public behavioral health system.
OCC	Office of Care Coordination	County Participating Entity in Care Plus Program
OCCR	Orange County Community Resources	County Participating Entity in Care Plus Program
OCHA	Orange County Housing Authority	A division of OCCR. The OCHA administers federally funded programs to provide rental assistance to qualified tenants in privately owned rental housing.

OCSD	Orange County Sheriff's Department	County Participating Entity in Care Plus Program
OC O&E	Orange County Outreach & Engagement	A division of the CEO's Office of Care Coordination. OC O&E provides outreach services to individuals experiencing unsheltered homelessness and focuses on providing linkages to needed housing opportunities, physical health, behavioral health, and other supportive services. County Participating Entity in Care Plus Program.
PATH	People Assisting the Homeless	Regional Care Coordination Services Provider in Care Plus Program
PD	Public Defender	County Participating Entity in Care Plus Program
PK	Project Kinship	Provider in the Care Plus Program
PHI	Protected Health Information	Individually identifiable health information held or transmitted in any form or medium by HIPAA covered entities and business associates.
RCC	Regional Care Coordination Services	The OCC contracts for care coordination services by region, specifically by SPA. Each SPA has its own contract with a community-based organization to coordinate and collaborate with other CPP Participating Entities to provide comprehensive care coordination, including case management, housing navigation services, and disability benefit application assistance and advocacy. OCC contracts with VOALA, PATH, and Friendship Shelter for North, Central, and South SPA services, respectively.
SOP	Standard Operating Procedure	Step-by-step instructions compiled by an organization to carry out routine operations and compliance in processes.
SPA	Service Planning Area	Orange County is divided into three (3) geographic regions: North, Central, and South, for the purposes of organizing services to address the specific needs of different areas within the County.

SSA	Social Services Agency	County Participating Entity in Care Plus Program
SUD	Substance Abuse Disorder	A treatable mental health condition that affects a person's brain and behavior, leading to an inability to control the use of legal or illegal drugs, alcohol, or medications.
UAT	User Acceptance Testing	A Compass OC testing period ahead of a hard launch where Users test software to make sure it can handle required tasks in real-world scenarios, according to specifications.
VCC	Virtual Care Coordination	Care coordination which involves MDT members communicating solely withing the Compass OC platform or email/phone. Clients who receive VCC need assistance navigating the System of Care but can make progress on their Care Plan with some autonomy. Within each CPP Cohort, clients are assigned to either ICC or VCC.
VCR	Virtual Client Record	A feature within Compass OC which provides a 360-degree view of a client, in dashboard form, containing all relevant data for efficient and effective care coordination.
VOALA	Volunteers of America Los Angeles	Regional Care Coordination Services Provider in Care Plus Program