



COUNTY OF ORANGE
**OFFICE OF CARE
COORDINATION**

**Lived Experience Advisory
Committee Meeting
August 6, 2025**

Welcome and Meeting Overview

Agenda

CONSENT CALENDAR

1. Approve the Lived Experience Advisory Committee (LEAC) Meeting Minutes from July 16, 2025.

BUSINESS CALENDAR

1. **Lived Experience Compensation Framework Recommendation** – Felicia Boehringer, Interim Continuum of Care (CoC) Manager, Office of Care Coordination
 - a. Approve the following recommended compensation framework for People with Lived Experience partnering with the Orange County CoC for review and approval by the CoC Board.
 - 1) \$45 per hour for Storyteller Role, as determined based on the Lived Experience Compensation Rate Determination Table.
 - 2) \$50 per hour for Advisor Role, as determined based on the Lived Experience Compensation Rate Determination Table.
 - 3) \$55 per hour for Leadership Role, as determined based on the Lived Experience Compensation Rate Determination Table.
 - b. Approve People with Lived Experience partnering with the Orange County CoC who travel more than 30 miles to a meeting location to be eligible for an additional one (1) hour of compensation.
2. **CoC Updates** – Felicia Boehringer, Interim CoC Manager, Office of Care Coordination
 - a. July 23, 2025, CoC Board Meeting Recap
 - b. Coordinated Entry System (CES) Policies and Procedures
3. **LEAC Member Comments** – Robert “Santa Bob” Morse, Chair
 - a. Members of the LEAC may provide comments on matters not appearing on the agenda so long as the subject matter is within the jurisdiction of the LEAC.

Public Comments

Consent Calendar

Consent Calendar

Recommended Action

1. Approve the LEAC Meeting Minutes from July 16, 2025.

Business Calendar

Lived Experience Compensation Framework Recommendation

Felicia Boehringer, Interim CoC Manager,
Office of Care Coordination

Compensation for People with Lived Experience Program and Contract

Business Calendar – Item #1

Compensation for People with Lived Experience: Scope of Work

- At the June 24, 2025, meeting, the Orange County Board of Supervisors approved an amended contract between the Office of Care Coordination (OCC) and Orange County United Way (OCUW) to implement a Compensation for People with Lived Experience Program.
- The amended contract includes a scope of work that outlines three key components that define OCUW's role in supporting compensation for individuals with lived experience:
 1. Coordination of participation
 2. Financial management of compensation
 3. Overall program administration.
- The program will establish a structured and accountable approach to ensuring that individuals with lived experience are meaningfully and fairly compensated for their contributions to the CoC.

Business Calendar – Item #1

Budget

Line Item	Funds
Indirect Cost	\$9,259.50
Program Salaries	\$54,500.00
Program Benefits	\$12,535.00
Operating Cost	\$25,260.00
Compensation*	\$150,000.00
Subtotal	\$251,854.50

*Note: The compensation budget will be used for People with Lived Experience (young people and adults) participating in County of Orange and CoC initiatives.

Recommended Compensation Framework

Business Calendar – Item #1

Recommended Compensation Framework: LEAC Feedback

- At the July 16, 2025, special LEAC meeting, the OCC presented background information and a recommended action for a compensation framework for input and feedback.
- The OCC presented a Lived Experience Compensation Rate Rubric and Determination table for feedback and discussion, which included a pay range for each role, with the specific compensation rate determined through use of a rubric that assigned points based on
 1. Monthly time commitment
 2. Expertise or experience, and
 3. CoC Board leadership role (if applicable)

Business Calendar – Item #1

Recommended Compensation Framework: LEAC Feedback

- During the discussion, LEAC members expressed several concerns, including:
 - ❖ Travel compensation: Members noted that the proposed hourly travel rate may not fairly cover those commuting long distances or using rideshare services during peak pricing times.
 - ❖ Volunteer experience in the rubric: There were questions about including volunteer work under “Working within the homeless service system” in the Determination Rate Rubric for Experience/Expertise.
 - ❖ Compensation framework confusion: Members found the Compensation Rate Rubric difficult to understand and expressed confusion about how compensation amounts are calculated.
- The LEAC determined not to take action on the recommended compensation framework, and the OCC committed to reviewing feedback received and seeing what updates could be proposed at the August 6, 2025, LEAC meeting.

Business Calendar – Item #1

Recommended Compensation Framework

- The OCC has taken the feedback and has made the following proposed updates:
 - ❖ Simplified the compensation framework to a single flat rate per role, removing the need to calculate pay using a rubric.
 - ❖ Used the highest amount from each original pay range to determine the new recommended rate for each Role.
 - ❖ Added a recommendation to provide one (1) additional hour of compensation for those traveling over 30 miles to attend an in-person meeting.
- The recommended compensation framework is outlined in the Lived Experience Compensation Rate Determination Overview and Table in **Attachment A**, pg. 11.
- These changes aim to create an equitable compensation process for People with Lived Experience by recognizing differences in access and availability to participate in the CoC.
- The proposed flat rates remove emphasis on individual dedication or external factors when calculating the compensation rate.

Business Calendar – Item #1

Recommended Compensation Framework

- Three (3) compensation roles have been proposed for both youth and adult Participants, each with a specific pay rate, as detailed in the Lived Experience Compensation Rate Determination Table.
- People with Lived Experience will receive compensation for 30 minutes of meeting preparation time for all meetings and an additional one (1) hour of compensation for travel to in-person meetings.

Role	Description	Rate
Storyteller	<ul style="list-style-type: none">• People with Lived Experience sharing personal insights and experiences to inform and support committee work as members within CoC Committees, working groups, or ad hoc (i.e., LEAC and YAB member). Inclusive of members or individuals invited to present at or attend a meeting.	\$45/hour
Advisor	<ul style="list-style-type: none">• People with Lived Experience providing an advisory role through leadership of a CoC Committee, working group, or ad hoc (i.e., LEAC Chair and Vice Chair)	\$50/hour
Leadership	<ul style="list-style-type: none">• People with Lived Experience serving on the CoC Board.	\$55/hour

Business Calendar – Item #1

Examples in Practice

1. **Connor** serves on both the Lived Experience Advisory Committee (LEAC) and the CoC Board, bringing current lived experience.
 - As a CoC Board member, he is placed in the **Leadership Role**.
 - Connor will receive an hourly compensation rate of \$55.
2. **Megan** serves as Chair of LEAC and has past lived experience.
 - As a Chair, she is categorized in the **Advisor Role**.
 - Megan will receive an hourly compensation rate of \$50.
3. **Yasmin** is a member of the Youth Action Board, has current lived experience, and works as an outreach worker for Service Provider A.
 - As a committee member, he falls under the **Storyteller Role**.
 - Yasmin will receive an hourly compensation rate of \$45

Business Calendar – Item #1

Important Items to Highlight

- Seeking to have input from youth on the preferred payment rate and structure as youth determine their governance practices throughout the development of the Orange County CoC YAB.
- If level of involvement changes, OCC will reassess and adjust compensation accordingly.
- The scope of compensation includes payment for participation, including but not limited to CoC Board meetings, CoC Committee meetings, Ad Hocs, Working Groups, and planning meetings.
- Proposed compensation framework does not cover mileage, transportation expenses or additional supportive services, in alignment with the LEAC's recommendation to prioritize higher hourly wage rates.
- The framework for approval by the CoC Board will apply only to CoC-related meetings and initiatives.

Business Calendar – Item #1

Recommended Compensation Framework Discussion

- Do you feel the responsibilities for each role are clearly defined?
- Are there any parts of the role that are unclear or could be better explained?
- Do you believe the current compensation pay rate is fair for the work and expertise involved in each role?
- Do you feel the differences in pay between roles are justified?



Business Calendar – Item #1

Recommended Actions

- a. Approve the following recommended compensation framework for People with Lived Experience partnering with the Orange County CoC for review and approval by the CoC Board.
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 - 3) \$55 per hour for Leadership Role, as determined based on the Lived Experience Compensation Determination Table
- b. Approve People with Lived Experience partnering with the Orange County CoC who travel more than 30 miles to a meeting location to be eligible for an additional one (1) hour of compensation.

CoC Updates

Felicia Boehringer, Interim CoC Manager, Office of
Care Coordination

Business Calendar – Item #2

CoC Board Updates (July 23, 2025, Meeting)

- 1. Homeless Housing, Assistance and Prevention (HHAP) Program Round 6**
 - a. Approved recommended budget for inclusion in the HHAP Round 6 application
- 2. CoC Program Notice of Funding Opportunity (NOFO)**
 - a. Further discussion related to the Fiscal Year (FY) 2024 and FY 2025 CoC Program Competition
- 3. 2026 Point In Time Count**
 - a. Approved the Office of Care Coordination, as the Collaborative Applicant, to conduct the 2026 Point in Time Count of persons experiencing unsheltered homelessness in Orange County.
 - b. Established the 2026 Point In Time Count Planning Ad Hoc
- 4. FY 2024 Longitudinal Systems Analysis Report**

Coordinated Entry System (CES) Policies and Procedures

Revised CES Policies and Procedures

- The Office of Care Coordination held a public feedback period for the revised [CES Policies and Procedures](#) from June 26, through July 7, 2025.
- Proposed changes include:
 - ❖ Removed preference in prioritization for sheltered participants (only applied to participants not experiencing chronic homelessness).
 - ❖ Added language about the CES Participating Agency Agreement.
 - ❖ Codified the 12 pm Friday deadline for entering housing opportunities for match the next week.
 - ❖ Added language about dynamic matches.
 - ❖ Added a table of contents, defining additional terms.
 - ❖ Other formatting changes and clarifying language.

CES Policies and Procedures

2-for-1 Match Policy & Procedure

- The Office Of Care Coordination is proposing a policy for 2-for-1 matches through CES to be allowed only in the following circumstances:
 - ❖ Property has a unit(s) that is approaching the 120-day vacancy date. The request for a 2-for-1 match can only be submitted after the unit has been vacant for 60 days
 - ❖ A newly opened property needs to achieve a specified occupancy rate by a specified date. The request for 2-for-1 Matches can only be submitted no earlier than 60 days before the specified date.
 - ❖ The CES 2-for-1 Match Policy will be introduced to establish a clear process for providers matching housing placements for two individuals.
- The proposed [2-for-1 Match Policy](#) was presented at the CES Steering Committee on July 9, 2025, for initial feedback, and a public feedback period was held from July 10, through July 25, 2025.

CES Policies and Procedures

Anticipated Approval Process for 2-for-1 Match Policy and CES Policies and Procedures:

- September 2025:
 - ❖ September 3, 2025: Review and approval by CES Steering Committee.
- October 2025:
 - ❖ October 1, 2025: Review and approval by the LEAC.
 - ❖ October 7, 2025: Review and approval by the Policies, Procedures and Standards (PPS) Committee.
 - ❖ October 22, 2025: Review and approval by the CoC Board.

Business Calendar – Item #2

CoC Nominating Ad Hoc

The Office of Care Coordination is reaching out to invite you to consider participating in the CoC Nominating Ad Hoc.

- Here are some important things to note if you are considering being a member of the ad hoc:
 - ❖ **Total number of people:** The ad hoc include at minimum six (6) members
 - ❖ **Time commitment:** The ad hoc will meet up to five (5) hours biweekly as needed. Please note, this may increase with the ad hoc members' consent during the CoC Board election and interview process.
 - ❖ **Dates of time commitment:** The time commitment for the ad hoc will be from September through December 2025 (estimated)
 - ❖ **Meeting type:** The Ad Hoc meetings will be held virtually.
- Please note, all ad hoc members will also be asked to complete a Conflict-of-Interest Disclosure and Statement form.

How to Apply

- If you are interested in joining the 2025 CoC Nominating Ad Hoc, you are invited to complete an interest form on SurveyMonkey, linked here: <https://www.surveymonkey.com/r/nominatingadhoc2025>
- **All interest forms are due by end of day on Thursday, August 14, 2025.**

If you have any questions, please reach out to the Office of Care Coordination at CareCoordination@ceo.oc.gov with the subject line “Nominating Ad Hoc”.

Business Calendar – Item #2

Upcoming Meetings

- **Policies, Procedures and Standards (PPS) Committee:** Tuesday, August 12, 2025, from 3:30 p.m. – 5:00 p.m.
 - ❖ Location: County Administration South (CAS) County Conference Center, Rooms 104/106, 425 W. Santa Ana Blvd., Santa Ana, CA 92701.
- **Housing Opportunities Committee:** Wednesday, August 13, 2025, from 10:00 a.m. – 12:00 p.m.
 - ❖ Location: Orange County Housing Authority (OCHA), Conference Room A, 1501 E. St. Andrew Pl., Santa Ana, CA 92705.
- **Service Provider Forum:** Thursday, August 21, 2025, from 9:00 a.m. – 11:00 p.m.
 - ❖ Location: OCHA Conference Room A, 1501 E. St. Andrew Pl., Santa Ana, CA 92705.
- **CoC Board Meeting:** Wednesday, August 27, 2025, from 2:00 p.m. – 5:00 p.m.
 - ❖ Location: CAS County Conference Center, Rooms 104/106, 425 W. Santa Ana Blvd., Santa Ana, CA 92701.

LEAC Member Comments

Robert “Santa Bob” Morse, Chair

Members of the LEAC may provide comments on matters not appearing on the agenda so long as the subject matter is within the jurisdiction of the LEAC

Thank you for joining!

Meeting: *Wednesday, September 3, 2025,*

Location: *CAN Multipurpose Room 101/106,
400 W. Civic Center Dr., Santa Ana, CA 92701*



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