Orange County Continuum of Care (CoC) Service Provider Forum
August 21, 2025

Welcome and Introductions

Melanie McQueen, Chair and

Jason Phillips, Vice Chair

Introductions

- Those in attendance are invited to introduce themselves.

- Please share your:
    1. Name/Pronouns
    2. Title or Role
    3. Agency or Affiliation (if applicable)

New CalAIM/Medi-Cal Benefits:
Personal Care, Homemaker and Respite Services by 24 Hour Home Care

Theresa Hardy,

OC Community Development Manager,

24 Hour Home Care

New CalAIM/Medi-Cal Benefits:

Personal Care, Homemaker & Respite Services by 24 Hour Home Care

Presented to: Service Provider Forum
Facilitated by: Theresa Hardy, OC Community Development Manager

24 hour home care®

OUR WHY

Impacting people's lives by making a difference every day

OUR GOAL TODAY

To share how our personal care, homemaker, and respite services add value and how to refer eligible Medi-Cal members

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Which of These Resonate With You?

My members struggle to access care because they live in a rural area that has very few providers

There's not enough caregivers or constant staff turnover

My member's primary caregiver needs breaks from time to time and it's leaving my member home alone, putting them at risk

IHSS hours delays or insufficient authorization

Finding care in my member's language has been difficult as they don't trust providers they can't properly communicate with

My member wants to receive care at home

Current Challenges

Complex health and social needs elevate Medi-Cal hospitalization & institutionalization risk and costs

Over 65% of Medi-Cal enrollees are from diverse communities. Tackling social determinants is crucial for health equity and aiding those with high healthcare and social needs

IHSS caps hours; long application delays limit care access

Licensing, wages, and market factors create workforce shortage

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Cal A I M
California | **Advancing** & **Innovating** | **Medi-Cal**

1 Implement a whole-person care approach & address social drivers of health

2 Improve quality outcomes, reduce health disparities, & drive delivery system transformation

3 Create a consistent, efficient, & seamless Medi-Cal system

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CalAIM Community Supports (ILOS)

Housing Stability Supports

1. Housing Transition & Navigation Services
2. Housing Deposits
3. Housing Tenancy & Sustaining Services
4. Short-Term Post-Hospitalization Housing

Transition Supports

1. Nursing Facility Transition: Diversion to Assisted Living
2. Community Transition Services

Long-Term Care Supports

1. Personal Care & Homemaker
2. Respite
3. Recuperative Care (Medical Respite)
4. Day Habilitation
5. Medically Tailored Meals

Auxiliary Supports

1. Environmental Accessibility Adaptations
2. Sobering Centers
3. Asthma Remediation

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Community Supports

Personal Care & Homemaker | Respite

Non-medical ADLs	Meal Preparation	Medication Reminders	Light Housekeeping	Companionship

PERSON FIRST

EFFORTLESS EXPERIENCE

HEALTH EQUITY

EXPERTISE YOU CAN TRUST

24 Hour Home Care Overview

Founded in **2008**

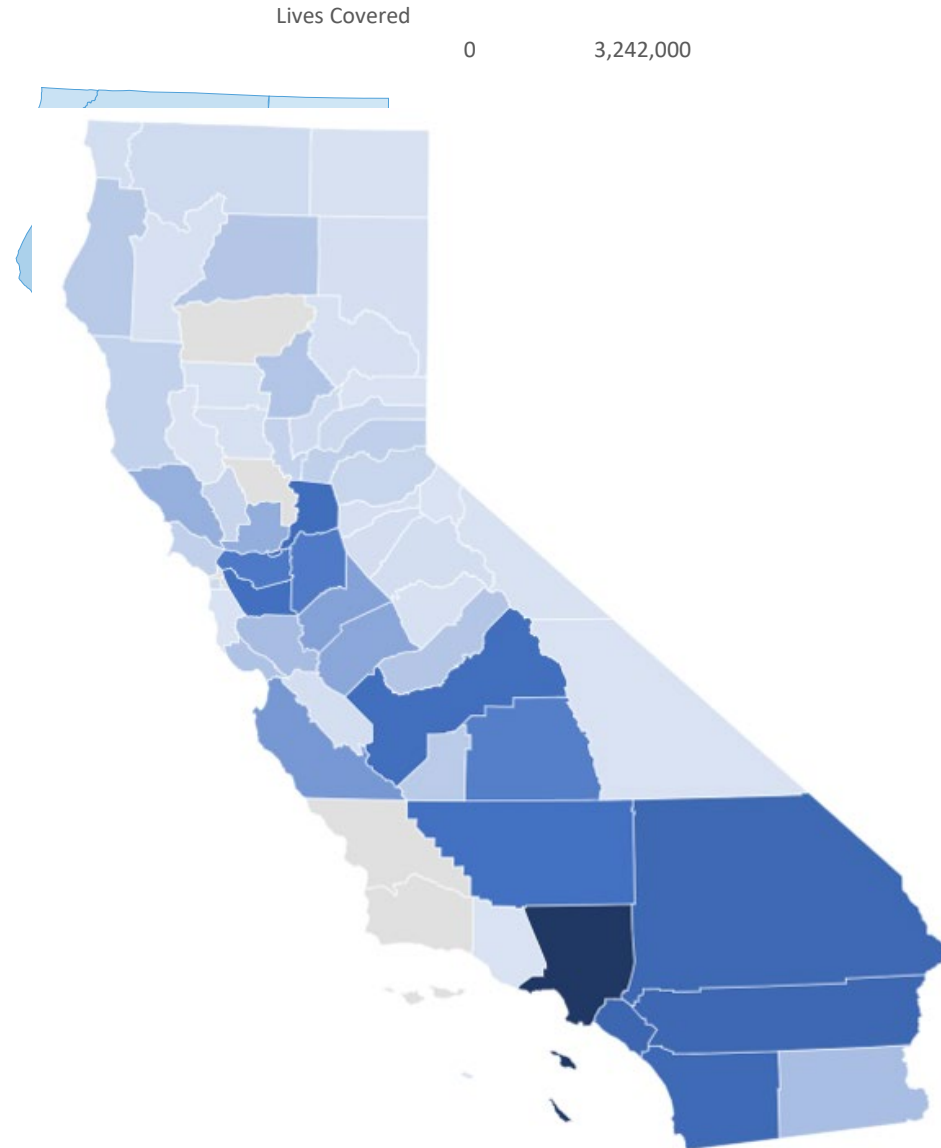**Synergistic care model** for seniors and individuals with intellectual and developmental disabilities ("I/DD")

Leading and **largest non-medical home care** company in the **Southwest USA**

In 2024, the company provided over **10M** Hours of care

Operating with Coverage in All CA Counties

Lives Covered

0   3,242,000

80%
of Hours Staffed
Are Medi-Cal

58
Counties

24
MCOs
In-Network

13

Personal Care and Homemaker

GOAL

- To provide supports to manage healthy conditions at home instead of a higher-cost facility-based setting

SERVICES AND SUPPORTS

- Personal Care
- Meal Preparation
- Medication Reminders
- Supervision/Socialization
- Light Housekeeping

SERVICE LIMITATIONS

- Not a replacement to IHSS
- Cannot exceed 24/7 (including IHSS hours)
- Must be cost effective

Personal Care and Homemaker: Who is Eligible?

ELIGIBILITY REQUIREMENTS

- Waiting for IHSS decision (initial and/or reassessment)

- Above maximum IHSS hours

- If not IHSS eligible, up to 60 days to avoid SNF

Respite

GOAL

- To provide a break to the primary caretaker on an intermittent or temporary basis.

SERVICES AND SUPPORTS

- Non-medical assistance on as needed basis to supplement care
- Provide seamless care when primary caretaker unable to be there

SERVICE LIMITATIONS & ELIGBILITY REQUIREMENTS

- Up to 336 hours annually
- No IHHS connection required
- Exceptions to annual cap as approved by MCO
- May not exceed 24/7 combined with other services

Model of Care

Agency with Choice

Fosters health equity by empowering people to self select trusted caregivers, trained through professional home care agencies, promoting cultural competence, and increasing care utilization in underserved demographics.

Family-Selected Workers

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Why Agency With Choice?

Consistency of care

Level of comfort between caregiver and member

No hourly minimum requirement

Cultural competencies

No language barrier

Can have multiple caregivers of your choice

24 hour home care

Agency with Choice Hiring Process

Hiring & HCA Registration Process:

- ✓ Application Packet
- ✓ TB Test
- ✓ Background Check

Post-Hire Training Process:

- ✓ Flexible, On-Demand Paid Training

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Agency Staffing

When to Refer Agency Staffing

Agency staffing is appropriate when the member does not have an AWC worker and meets our sustainable staffing requirements.

Sustainable Staffing Requirements:

- Eligible Plans for Agency Staffing
- Care needs of 20+ hours per week
- 4 hours per day at a minimum
- Length of stay expected for 2+ months

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Model of Care by MCO
Greater Los Angeles

How to Refer

Submit referrals via ONE of the following ways

Directly to 24 Hour Home Care via form below if you don't have access to the plan portal or other method

www.24hrcares.com/refer

Turnaround Timing

- Agency – normally up to 5 business days for plan to approve, up to 2 business days for 24 Hour Home Care to staff

- Agency with Choice – up to 5-7 business days for plan to approve, up to 2 business weeks to onboard caregiver

The Hub Resource Center: A Collaborative Approach to Continuing Care

Cameron Geringer-Pate, Director of Sustainability; and Alexandra Geringer-Pate, Director of Client Resources, The Hub OC

THE *Hub* RESOURCE CENTER

A Collaborative Approach
to Continuing Care

HOPE STARTS *here*

ROADMAP TO LIFE CHANGE

1. MEET THE URGENT NEED

3. CONNECT TO TARGETED SERVICES

2. BUILD TRUST THROUGH RELATIONSHIP

4. SUPPORT PERMANENT HOUSING AND STABILITY

ACCESSING BASIC NEEDS

MON-FRI 7AM-11AM & SAT 9AM-1PM

Mail
3,000+ FOLDERS

Meals
40,000+ ANNUALLY

Showers
14,000+ ANNUALLY

Charging
7,000+ ANNUALLY

Laundry
4,000+ ANNUALLY

Clothing
7,500+ ANNUALLY
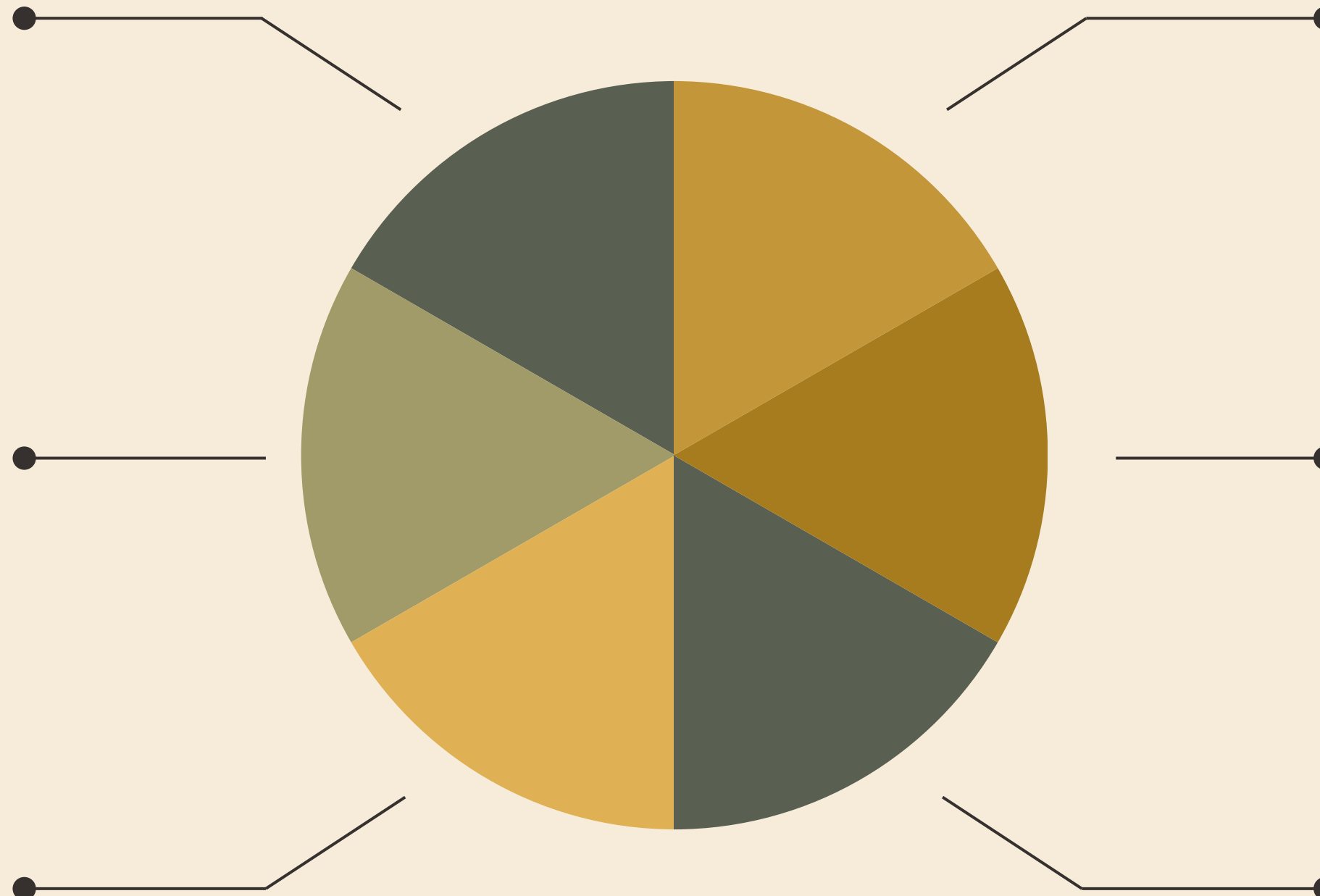
ACCESSING PROGRAMS

MON-FRI 11AM-3PM

Case Management

Cal AIM Provider

Classes

CES Access Point

Social Groups

Job Readiness
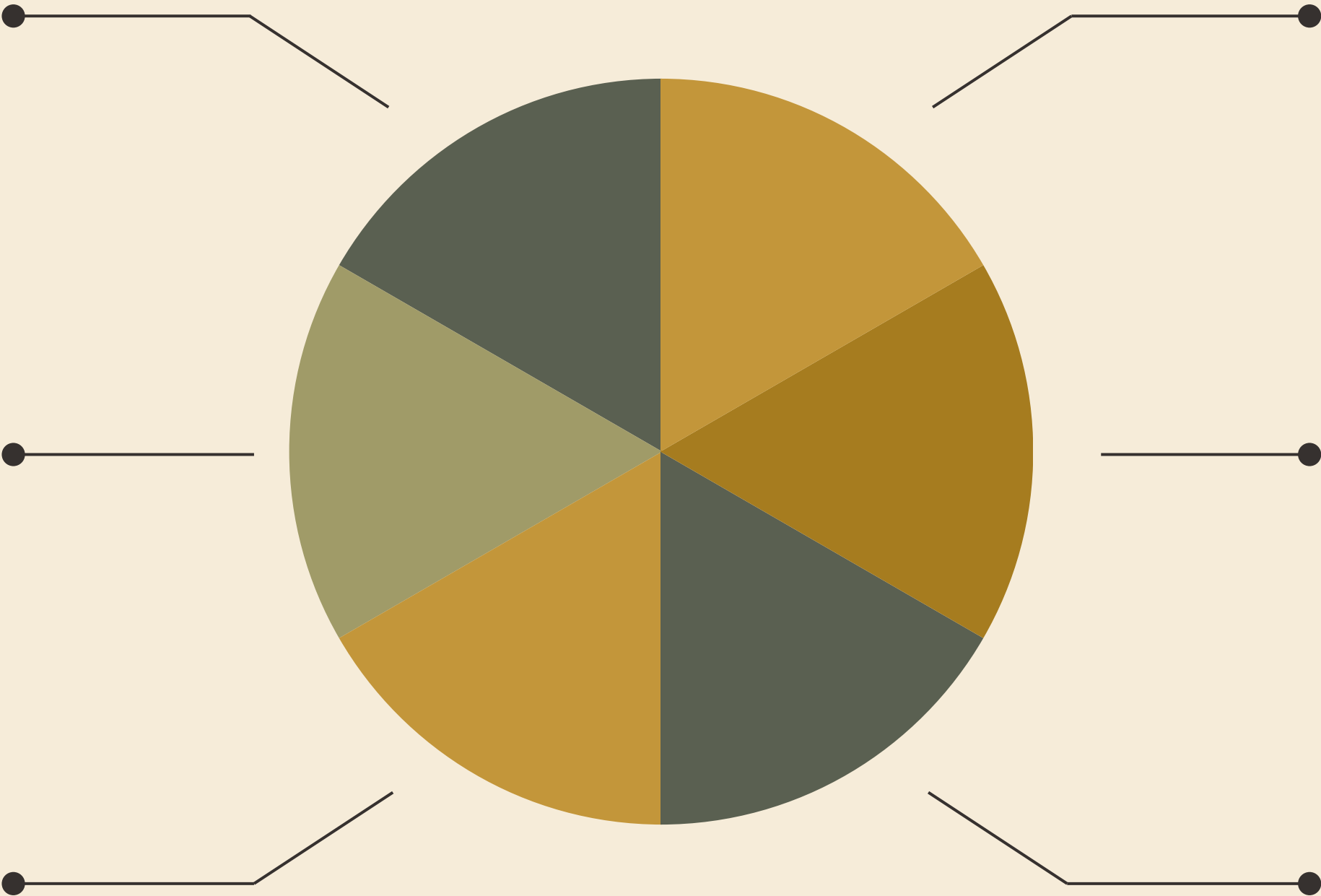
THE FIVE FOUNDATIONS

EDUCATIONAL

- Housing 101
- Financial literacy workshops
- Job readiness & resume support
- Tutoring & homework help
- Workforce development

01

EMOTIONAL

- Grief management classes
- Peer-led support groups
- Stress management workshops
- Trauma-informed counseling sessions

02

SOCIAL

- Parenting classes, kids play area
- Community-building activities
- Recreational clubs (crafting, cooking)
- Special events & holiday celebrations

03

SPIRITUAL

- Mentorship & reflection groups
- Faith-based study opportunities
- Volunteer-led encouragement circles
- Spaces for hope & personal growth

04

PHYSICAL

- Health screenings
- Fitness & recreation (pickleball, basketball groups)
- Nutrition & cooking classes
- Hygiene & wellness workshops

05

THE COLLABORATIVE MINDSET

- 250+ referral and service partners.
- Civic, government, corporate, faith-based, and nonprofit collaborators.
- Working together to fill gaps and build stronger pathways.

CONTACT US

☎ Office: +1 (657) 767-5751

🌐 https://thehubresourcecenter.org

✉ hrc@thehuboc.org

📍 517 W Struck Ave, Orange CA 92867

System Performance:
How it Applies to Our Work

Felicia Boehringer, Interim CoC Manager,

Office of Care Coordination

System Performance: Background

- The Orange County CoC's performance is evaluated at the State and federal levels.

- System performance is important not only to ensure the homeless service system is effective and efficient, but also to evaluate a CoC's progress toward addressing homelessness and determine how CoC funding is awarded to communities.

- **State level**:
  1. California System Performance Measures (CA SPMs): a series of metrics developed by the California Interagency Council on Homelessness (Cal ICH); utilizes data from the state's Homelessness Data Integration System (HDIS) and CoC's Point in Time (PIT) Count data.
     - ❖ Key uses: Homeless Housing, Assistance and Prevention (HHAP) Program funding application and community listening sessions; evaluation of HHAP-funded jurisdictions

- **Federal level**:
  1. System Performance Measures (SPM) Report: FY 2024 SPM Report utilizes data submitted to the U.S. Department of Housing and Urban Development (HUD), and the SPM Year-Over-Year Comparison from 2019-2024 produced by 211OC provides a review of trends over time across all seven (7) system performance measures.
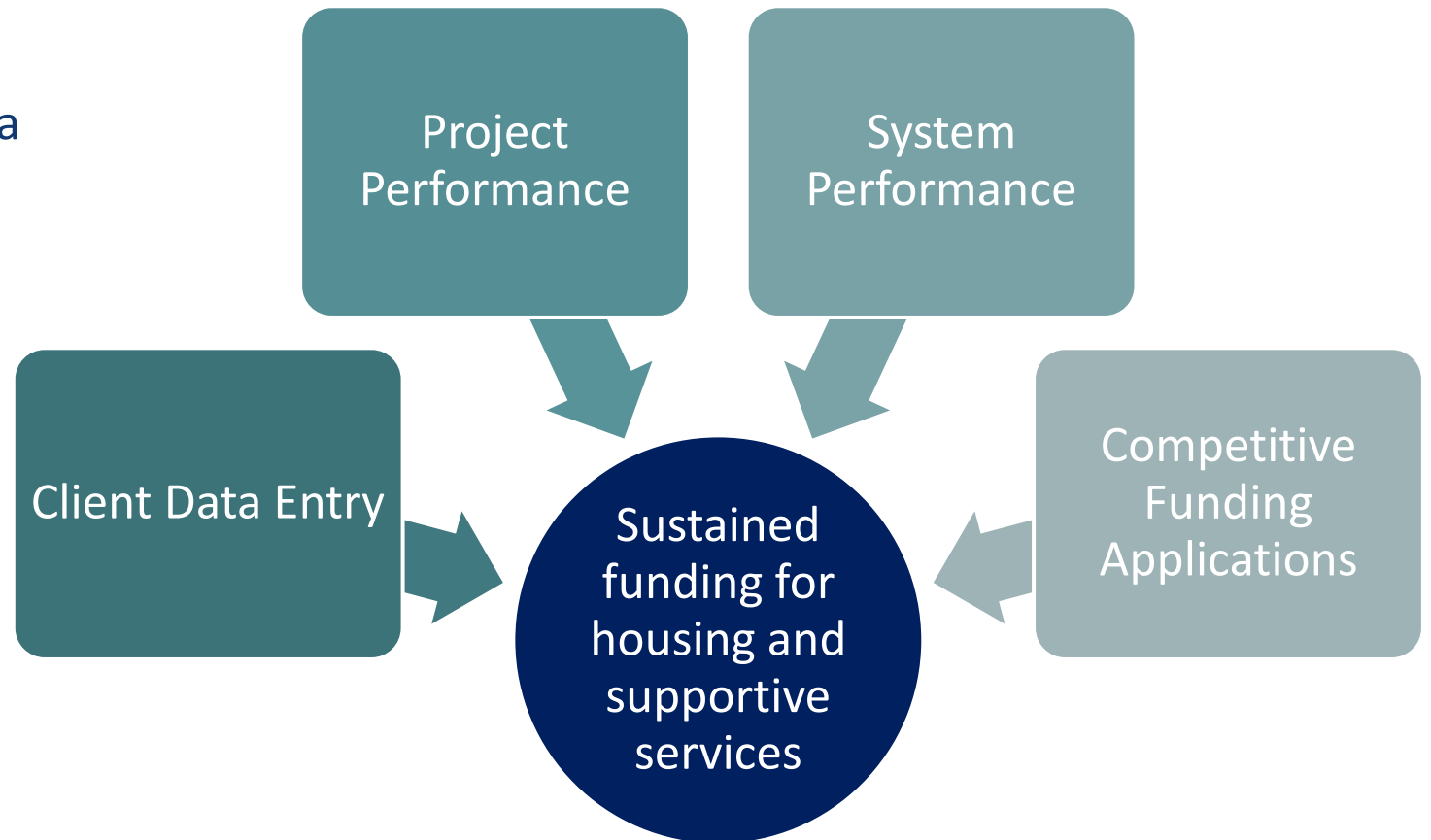   - ❖ Key uses: Included in criteria for evaluating CoC's application for CoC Program funding

System Performance: Impact of Project-Level Data

- Effective system performance is dependent on each component of the system operating effectively, including individual projects.

- Orange County United Way's 211OC, as the HMIS Lead, produces project performance reports for all projects that participate in HMIS, highlighting different measures that HUD and CoC have determined are important in effectively ending homelessness for people in Orange County.

  - ❖ Project performance is evaluated annually for projects receiving CoC Program funding (federal), as part of the local competition process

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System Performance: How It Applies to Our Work

- It is important to recognize that timely and accurate data entry as a case manager or HMIS Administrator ultimately has an impact on system performance.

Project Performance

System Performance

Client Data Entry

Competitive Funding Applications

Sustained funding for housing and supportive services

System Performance: Continuing to Discuss

- The CoC Board has been engaging in discussions on our CoC's system performance, specifically as it relates to the Fiscal Year (FY) 2024 and FY 2025 CoC Program Notice of Funding Opportunity (NOFO) Consolidated Application score, HHAP Program funding application, and the CoC Strategic Plan

- In upcoming Service Provider Forum meetings, the Office of Care Coordination will support with facilitating discussion about system performance, to gain perspective on what service providers are seeing on the front lines, how we can continue focusing on improving our system performance, and potential ideas for peer sharing.

- Stay tuned!

Reach out to CareCoordination@ceo.oc.gov with questions or feedback on what you would like to see incorporated into these discussions.

Looking at the Data: Updates from the Orange County CoC HMIS Lead

Erin DeRycke, Director, Data Analytics,

2-1-1 Orange County (211OC),

Orange County United Way

What is HMIS?

- A Homeless Management Information System (HMIS) is a locally administered, electronic data collection system that stores person-level information about clients who access the homeless service system

- Each Continuum of Care (CoC) across the country is required to establish and manage an HMIS software solution in order to be eligible to receive federal funding to address homelessness

- Agencies participating in HMIS contribute data about clients and the provision of housing and services they receive

OC HMIS – Fun Facts!

As of August 2025, there are...

92
Participating Agencies

1034
Active Users

400
Active Projects

Who are we serving?

In the past year, over 38,000 clients were served in HMIS.

One in four were children or youth under the age of 25, and one in ten were 65 and older
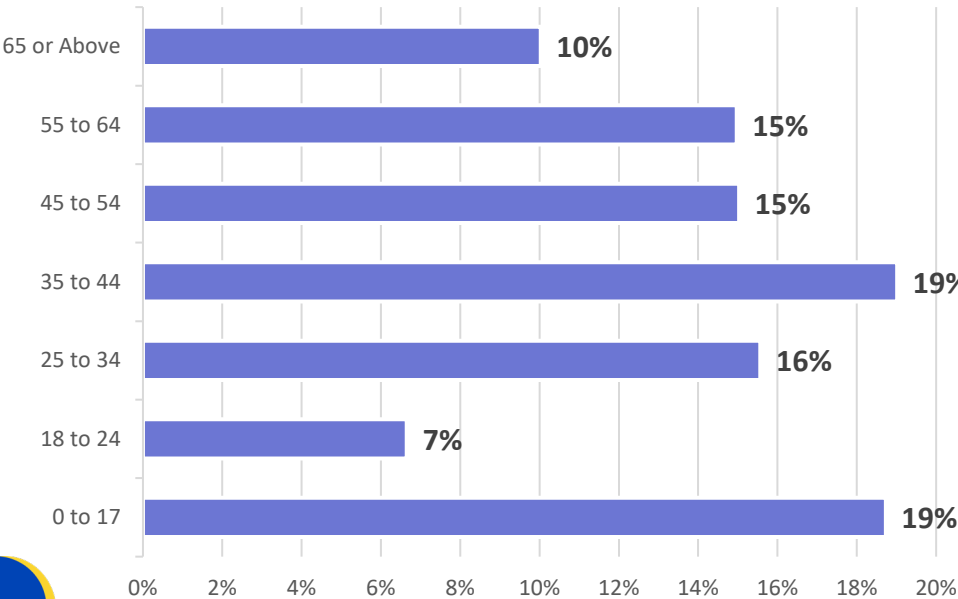
65% were Households without Children

Age chart:
- 65 or Above: 10%
- 55 to 64: 15%
- 45 to 54: 15%
- 35 to 44: 19%
- 25 to 34: 16%
- 18 to 24: 7%
- 0 to 17: 19%

Households:
- Households with Children and Adults: 34%
- Household without Children: 65%
- Households with only Children: 1%

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Orange County UNITED WAY

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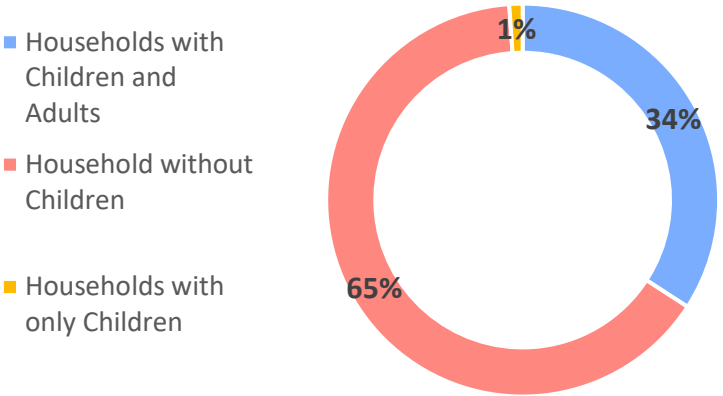
Who are we serving?

In the past year, over 38,000 clients were served in HMIS.

Over half were served for the first time

- First System Enrollment
- Return to System

43%

57%
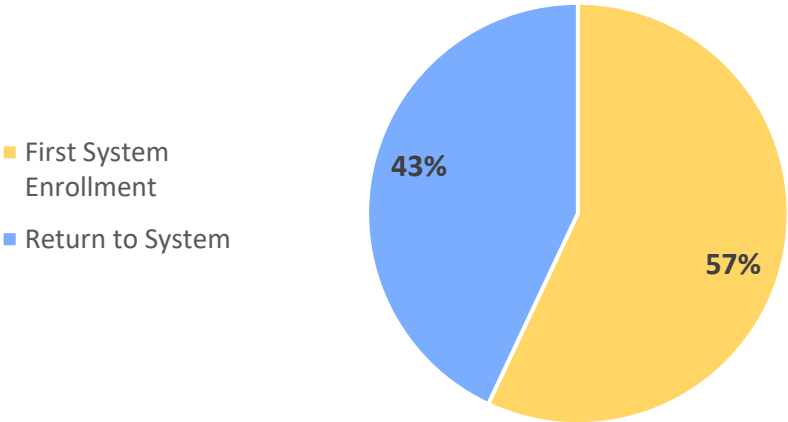
14% had experienced domestic violence in the past, and another 4% were fleeing domestic violence when they began being served

14%

4%

- Previous History of DV
- Currently Fleeing DV
- No History of DV

83%
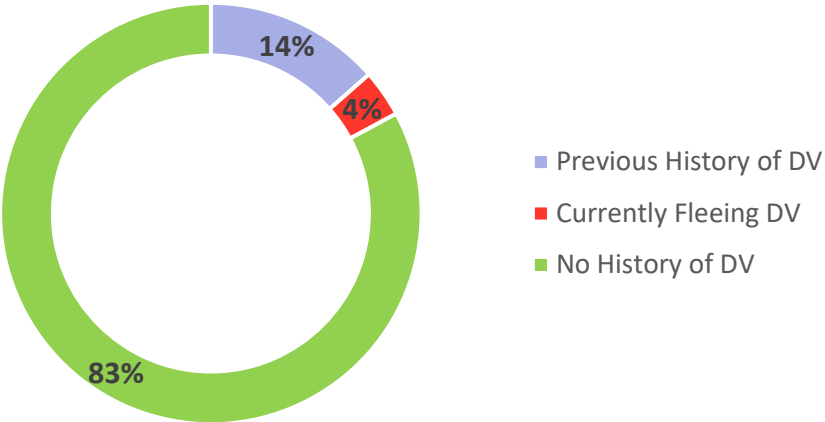
Who are we serving?

In the past year, over 38,000 clients were served in HMIS.

41% of people were either disabled or chronically homeless

- Chronically Homeless (CH)
- Disabled, not CH
- Not Disabled or CH

24%
17%
59%
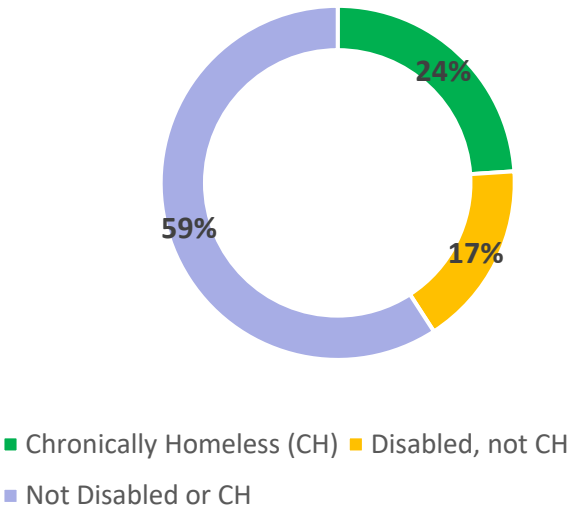
Almost 1800 veterans were served

Not a Veteran — 93%
Veteran — 7%
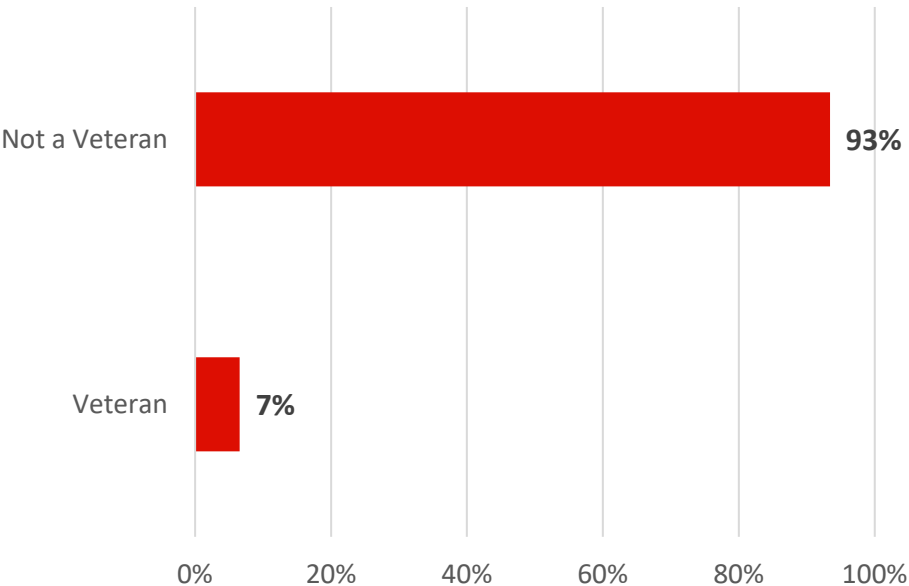
Where are they being served?

Those 38,000 clients had almost 154,000 enrollments. That's 4 enrollments per client on average.

Category	Percentage
Street Outreach	23%
Coordinated Entry	22%
Services Only	21%
Emergency Shelter	11%
Other Permanent Housing	7%
Homelessness Prevention	6%
Permanent Supportive Housing	6%
Rapid Re-Housing	3%
Transitional Housing	1%
Other	0%
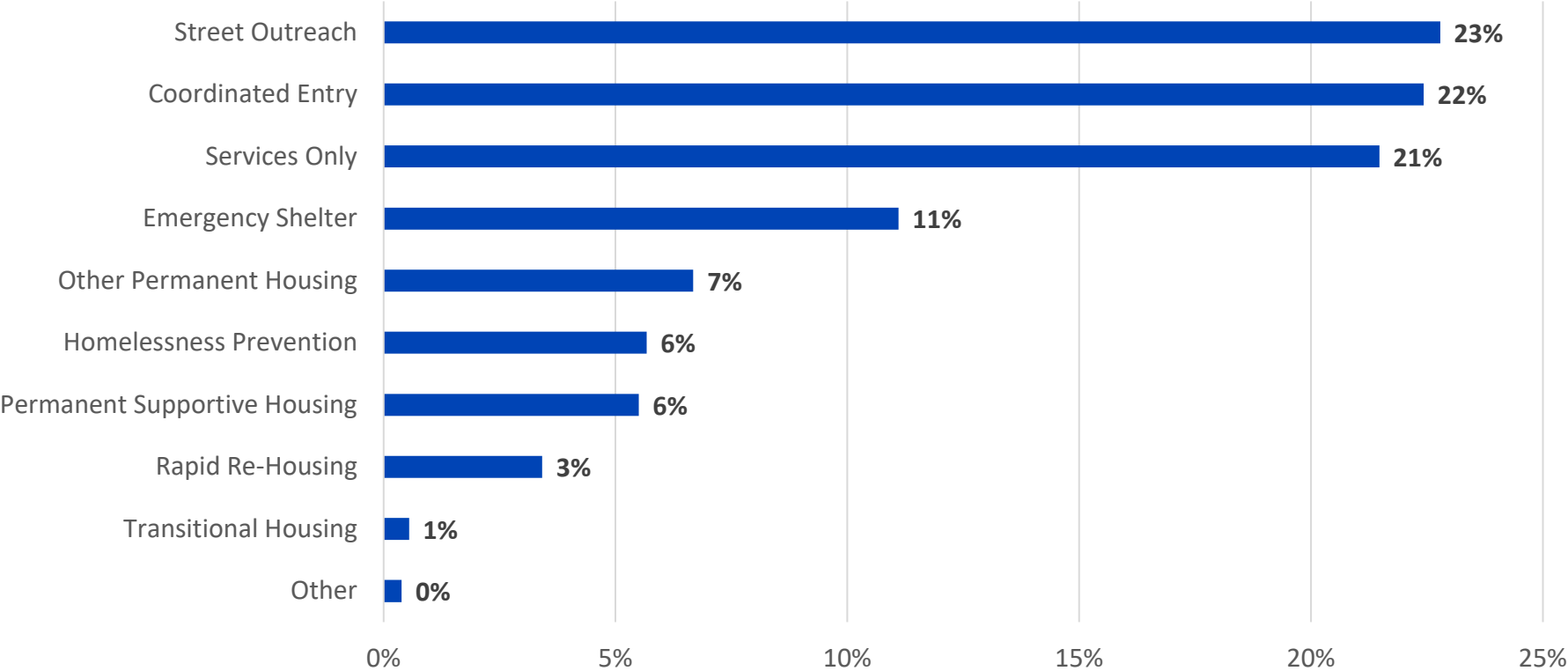
How effectively are we serving them?

The time people experiencing homelessness are spending in Emergency Shelter and Transitional Housing projects and total time spent homeless has increased over the past 6 years

Total Length of Homelessness (Days)

Legend: ■ Time in ES or TH ■ Total Time Spent Homeless

Year	Time in ES or TH	Total Time Spent Homeless
2019	107	768
2020	128	768
2021	178	944
2022	184	1041
2023	186	1001
2024	204	1273
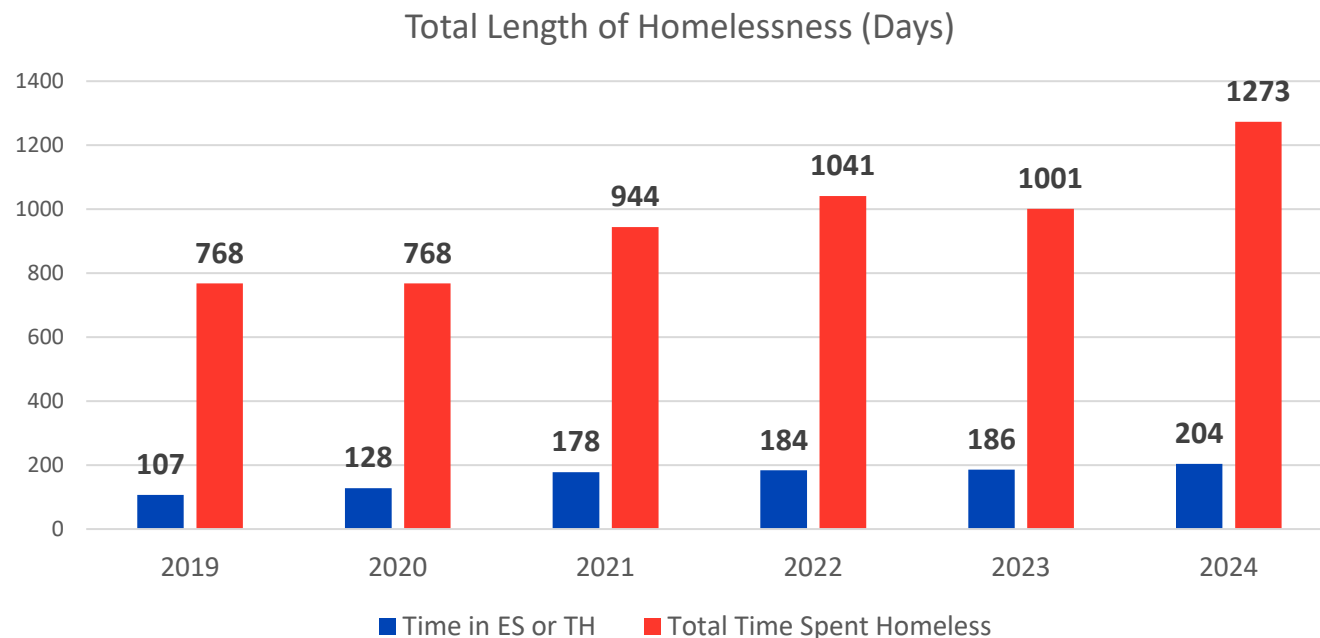
How effectively are we serving them?

Successful exits from Street Outreach, Emergency Shelter, Transitional Housing, and Rapid Re-Housing has decreased over the past 6 years. Permanent Supportive Housing and Other Permanent Housing remains the most effective method of housing and retaining housing for people experiencing homelessness.

Successful Outcomes

Legend: SO, ES, TH, & RRH, PSH & OPH

PSH & OPH values: 98%, 99%, 99%, 99%, 98%, 98%
ES, TH, & RRH values: 40%, 32%, 41%, 37%, 33%, 30%
SO values: 26%, 41%, 25%, 16%, 14%, 17%

Years: 2019, 2020, 2021, 2022, 2023, 2024
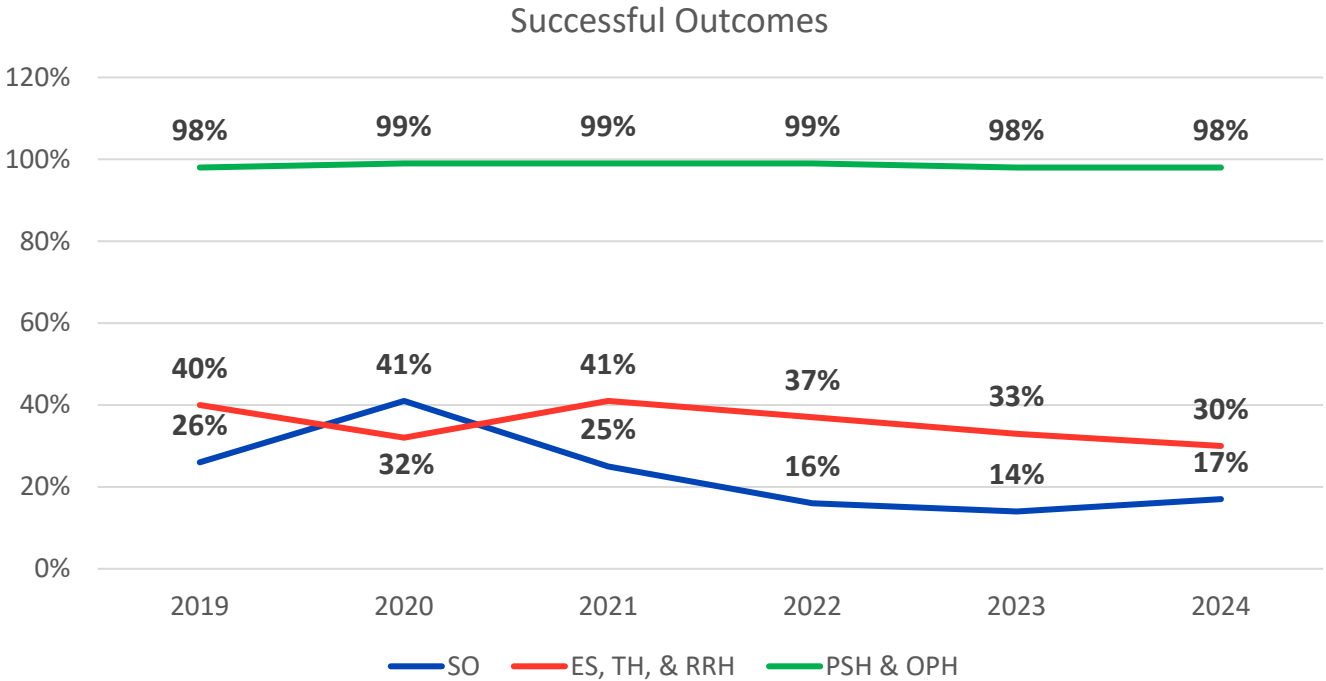
How effectively are we serving them?

People that exit to permanent housing are most likely to lose housing and return to the system of care within 6 months of exit. Returns to homelessness have increased slightly in the past 6 years.

Returns to Homelessness

Year	Less than 6 Months	6 - 12 Months	1 - 2 Years
2019	7%	3%	6%
2020	6%	5%	6%
2021	7%	4%	5%
2022	7%	4%	6%
2023	8%	4%	10%
2024	7%	5%	6%
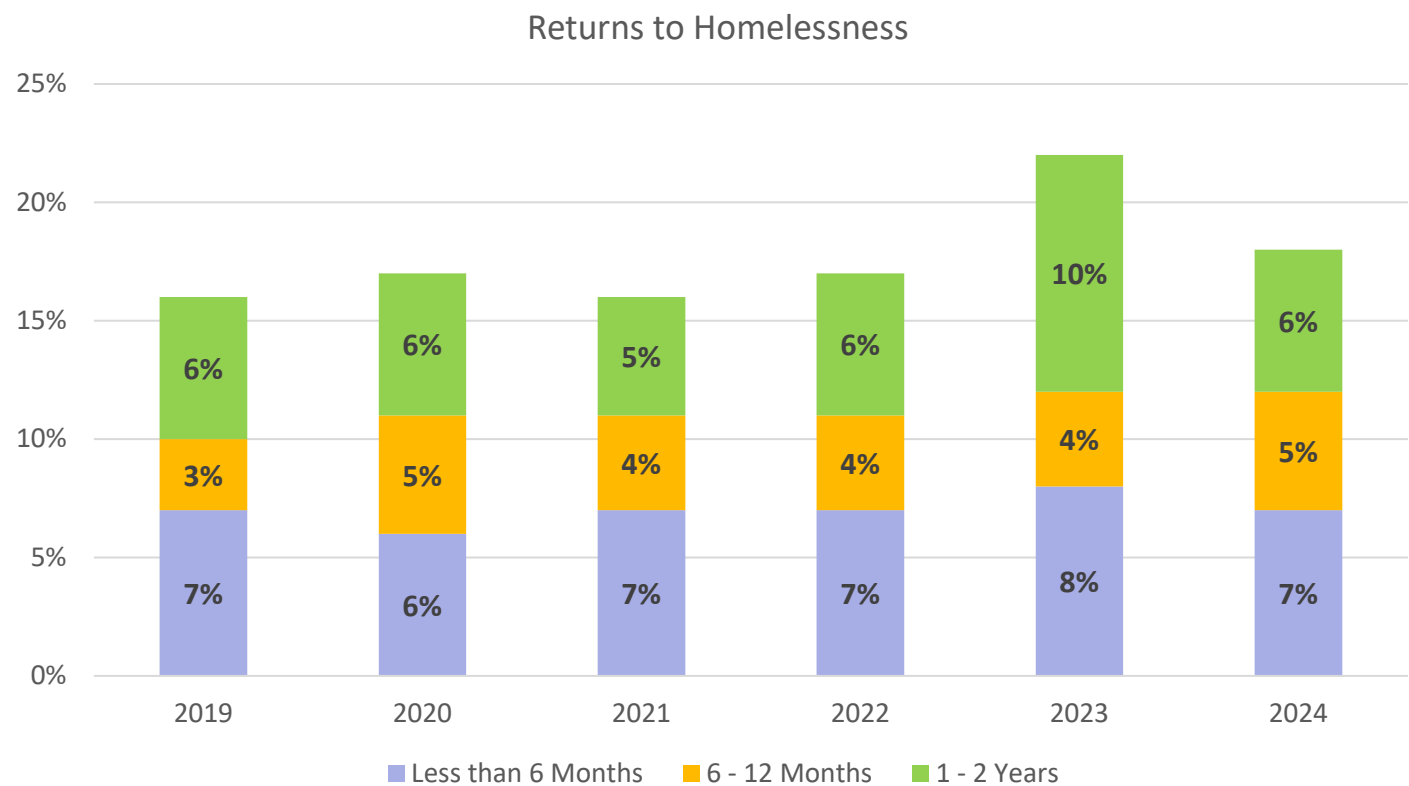
Where do you fit in?

- Data entered into HMIS is used to understand the characteristics of people served through the OC System of Care, and how effectively clients are being served through this system of care.

  - Federal and State level: Data is aggregated for Orange County and submitted to inform how effectively our CoC is addressing homelessness as a system of care. Results of these reports impacts the amount of funding our CoC will receive from these entities.

  - Local level: In addition to reviewing data at the county-level, data is also aggregated at the project-level to inform how effective specific projects are at serving their clients. Local funders use this data to determine which agencies and projects they want to fund.

- Accurate and complete data entry into HMIS is critical to ensure that your agency, and our CoC as a whole, continues to receive the funding needed to address homelessness in our community

How can you help?

- Entering data completely, accurately, and within three days of collection are all critical to ensure good data quality

- Review knowledge base articles and training materials to understand how to collect specific data elements

- Participate in User Meetings and other trainings to enhance HMIS knowledge

- Agency Administrators should run data quality and performance reports at least quarterly to correct errors and identify areas for additional training

- Review data quality and performance correction files sent from the HMIS team, and update HMIS as needed

Interested in more?

Visit the ochmis.org website!

- Published Reports
- Recorded Trainings & Meetings
- Knowledge Base articles
- Cheat Sheets
- Data Quality resources

	CoC-level Data	Project-level data	Housing Inventory	Client Demographics	Data Quality	Performance
Housing Inventory Count (HIC)	✓	✓	✓			
Point In Time Count (PIT)	✓			✓		
HUD System Performance Reports	✓					✓
Project Performance Reports		✓				✓
Data Quality Report Cards		✓			✓	
LSA (formerly known as AHAR)	✓		✓	✓	✓	
HMIS Statistics	✓					
CoC Dashboard	✓			✓		✓

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Orange County
UNITED WAY

LGBTQ Center OC:
Overview of Programs and Services

Stephanie Camacho-Van Dyke, MA, Senior

Director of Advocacy and Education,

LGBTQ Center OC

LGBTQ CENTER ORANGE COUNTY
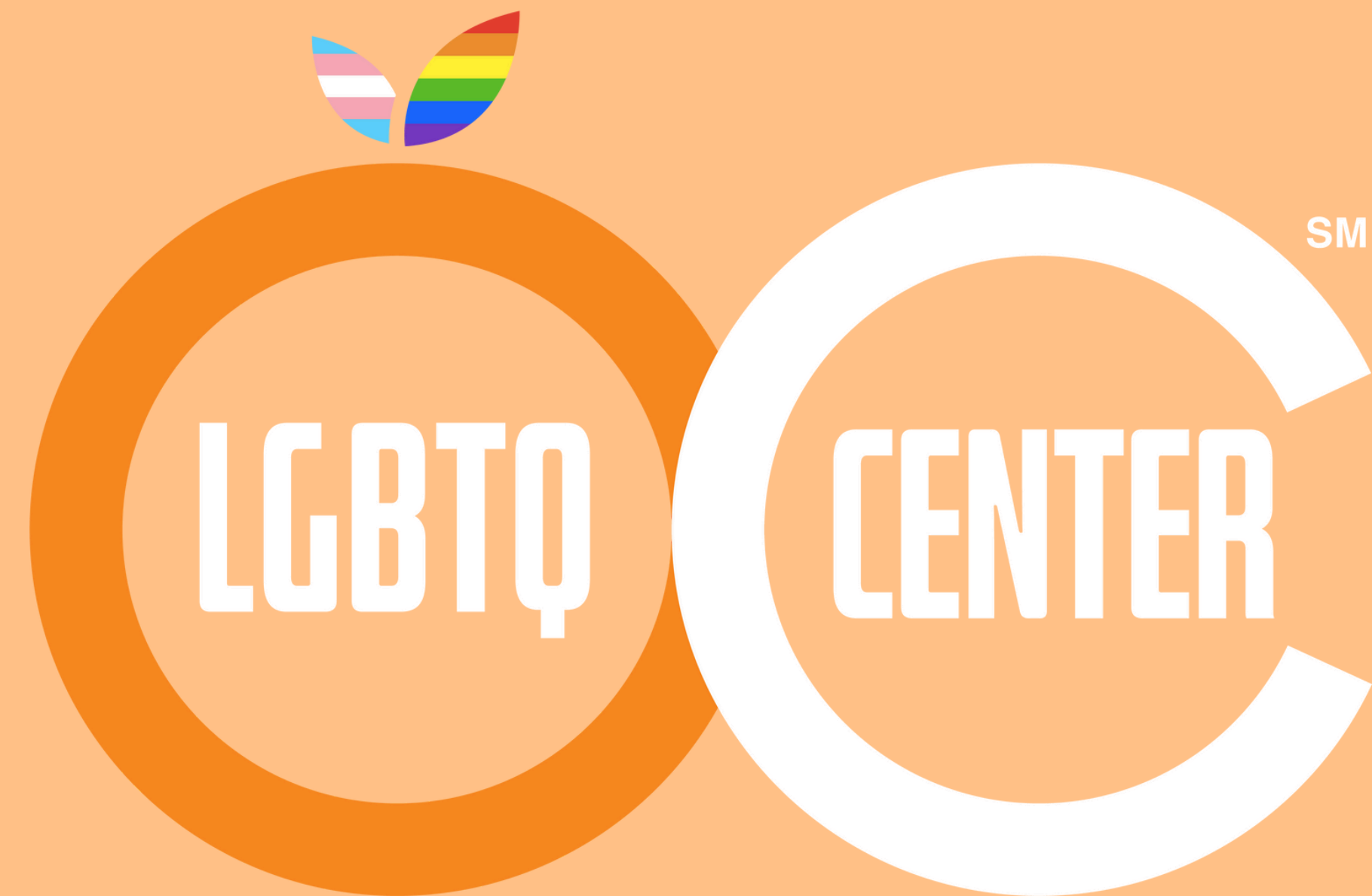
The LGBTQ Center OC's mission is to advocate on behalf of the Orange County Lesbian, Gay, Bisexual, Transgender, and Queer, and Questioning communities and provide services that ensure its well-being and positive identity.

- Youth/Young Adult Programs
- Community Programs and Events
- Mental Health and Emotional Wellness
- Tobacco Cessation Resources
- Trans* Health and Wellness
- STI/HIV Prevention and Awareness
- Senior Support Services
- Immigration Program
- Advocacy and Education

LGBTQ OC CENTER SM

Where to find us?

Main Office
1605 N Spurgeon St
Santa Ana CA 92701

Secondary Office/Event Space
305 E. 4th Street
Santa Ana CA 92701

Youth and Young Adult Programs

We organize in-group activities and community events that strengthen youth and their sense of well-being and identity, as well as their involvement in their schools and communities. In addition, we have established ongoing relationships with 50 Gay-Straight Alliance clubs and their advisors, student leaders, and members to create safe and supportive schools for LGBTQIA+ students.

**Social Support
Education
Mental Health
Youth Leadership
Community Engagement**

Youth and Young Adult Groups

Hybrid groups will still be held on a rotating basis based on demand.

MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY
BreakOut! Mental Health 5:30-7 PM Hybrid	**VIVID** Youth Leadership 5-6:30 PM Hybrid	**Queer Men's Group** First Wednesday Social Support 4-5:30 PM In-person	**Elevate Youth** Youth Leadership 5:30-7 PM Hybrid	**Inbetweeners** First Friday Social Support 5-6:30 PM Virtual
Genderflood Social Support Educational 5-6:30 PM PM Hybrid	**Outlet** Mental Health 5:30-7 PM Hybrid	**Thrive with Pride: Afterschool Drop-in Space** First/Third Wednesday Educational Social Support 3-6 PM In-person		**Rainbow Connections at Aliso Niguel HS** Varying Fridays Social Support 4-6 PM In-person
Prism Social Support Educational 7-8:30 PM Hybrid		**PENDING Out for STEM!** Educational 5-6:30 PM Hybrid		
		Quartz First/Third Wednesday Social Support Educational 6-8 PM In-person		

Children/Tweens Ages 10-13

For Teens Ages 12-17

Youth Ages 13-18

Transitional-age Youth Ages 14-24

Young Adults Ages 18-26

Groups and Contact Information:

Advocacy

Advocacy: Response actions at local school boards, city council, and BOE meetings; civic engagement

Legislation: LGBTQIA+ education and engagement around state and federal legislation

Voter Engagement and Education: Voting process, the positions of our local and statewide candidates, and the details for upcoming elections so that our voices and votes are put into action.

Education

Education: Working with the school community to create inclusive and equitable schools; PRISM Advisory Committee

Hate Prevention and Support: Responding to hate through prevention and community engagement; Stop the Hate Advisory Committee

Community Programs and Events

August 2025: OC Trans Pride

September 2025: Sip-tember

November 2025: Beverages, Bites & Queens (BBQ)

April 2026: LGBTQ Youth Convening

March 2026: Trans Day of Visibility

May 2026: Indigo Ball

Proud to host smoke free events year round

Mental Health and Emotional Wellness

Mental Health Counseling

Individual, Relationship, Family

Offered 7 days a week, sliding scale

Letter of Support/Readiness

For trans/nonbinary clients who need a mental health letter to begin HRT or to receive gender affirming surgery

Therapy/Support Groups
$10/session

Parent Processing Therapy Group

Men's Therapy Group

Trans*Forum: Transgender Peer Group

Women's Therapy Group

LGBTQ+ Body Image

A Safe Space (Faith/Spiritual Trauma Group)

And More!

Trans* Health and Wellness

Linkage to Affirming Care
  Primary care, Endocrinologists,
  Therapists, Surgeons, etc.

Trans Committee
  Trans Pride OC, TDOV, TDOR, and more

Trans Orientation
  Open to all who want to learn
  about the transitioning process

Legal Gender and Name Change Clinic
With UCI Law
RSVP: Riley.Williams@lgbtqcenteroc.org

Tobacco Resources

Linkage to Cessation/Resources

Therapist, Doctor, KiC, etc.

Clean Air OC

The Clear Air Orange County (OC) project focuses on creating healthier communities and reducing secondhand smoke and secondhand aerosol emission exposure.

Cultural Competency Training

LGBTQ 101
Trans 101
Intersex 101
Implicit Bias
and more...

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Equity in OC

OC LGBTQ+ CommUNITY Collective

The LGBTQ+ Collective mission aims to raise diverse voices to advocate for policy change, funding to support vulnerable communities, and to promote well-being, and health equity. The Collective's values include research, advocacy, and visibility.

Cultural Competency Training

LGBTQ 101
Trans 101
Intersex 101
Implicit Bias
and more coming soon...

LGBTQ CENTER, ORANGE COUNTY

THE OUTCOME

STI/HIV Prevention and Awareness

Linkage to PrEP and PEP
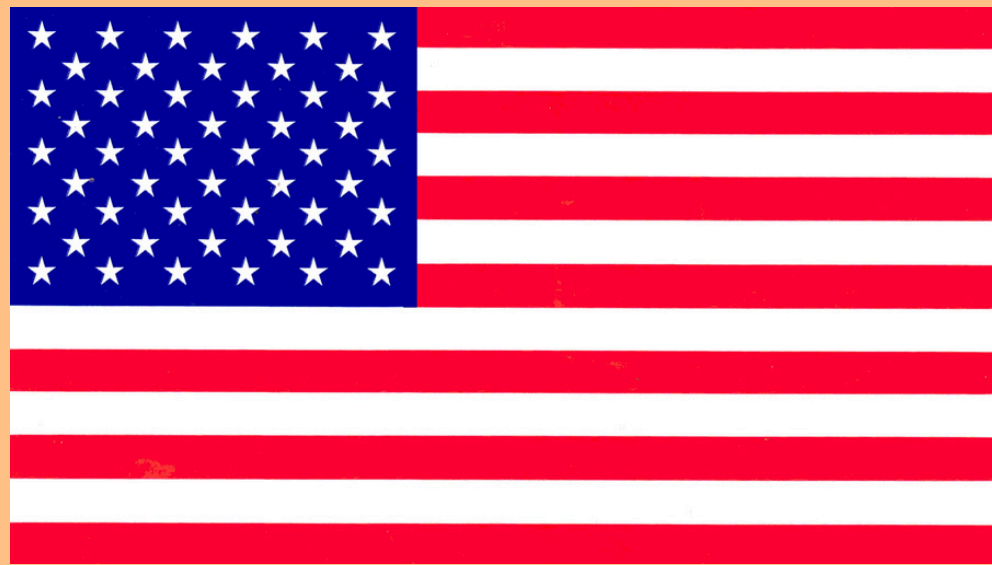Information and linkage to providers

FREE STI/HIV Testing
Testing for syphilis, gonorrhea, chlamydia, and HIV

Linkage to Treatment
Linkage to providers or clinic

Immigration Resources

The LGBTQ Center OC provides education, resources and referrals to low-income and underserved, HIV-affected, documented and undocumented immigrants/migrants.

Education & Outreach

Promote and explain immigration benefits. Refer to low-cost or no-cost legal representation.

Citizenship Classes
U.S. Civics: on Wednesdays @ 6:30
ESL: Fridays @ 6:30
Both on Zoom

Legal consultations

With special considerations for LGBTQ+ in immigration law

Immigration Resources

provide education, resources and referrals to immigrants/migrants

Advocacy

We fight for the rights and dignity of LGBTQ immigrants/migrants

Detainee Support
Letters, visitations and commissary funds for ICE detainees

¡Gracias!

PROGRAMMATIC IMPACT REPORT

2022-2023 FISCAL YEAR

Over **50 years** of serving our community

Please make a recurring gift by visiting the donation page on our website:

www.LGBTQCenterOC.org/donate-now

Or by post mail to:

1605 N. Spurgeon St. | Santa Ana, CA 92701

37,643 ↗
Total Community Members Served

8120 ↗
Total Volunteer Hours

5900+ ↗
Therapy sessions conducted

5937 ↗
Immigrants provided info and referrals to free legal representation

3801
Linkages to Affirming Care

1419
Kick It CA (CA Smoker's helpline) Callers

22.4K+
Total Social Media Following

6
Immigration Legal Clinics

43
US Citizenship Classes Held

1474
Unduplicated youth and young adults provided service

219
2023 Youth Convening Attendees

756
Training Attendees

4188 ↗
Ongoing visits for general support, mental health, and LGBTQ student support and advocaccy

2744
Youth and Young Adult Visits to the LGBTQ Center OC

Thank you

Instagram: **@LGBTQCenterOC**

Facebook: **@LGBTCenterOC**

Twitter: **@LGBTQCenterOC**

YouTube: **@TheCenterOC**

Subscribe to our Newsletters: www.LGBTQCenterOC.org

Coordinated Entry System (CES) Updates

Daniel Garcia, CES Administrator,

Office of Care Coordination

Coordinated Entry System (CES) Policies and Procedures

- The Office of Care Coordination held a public feedback period for the revised CES Policies and Procedures from June 26, through July 7, 2025.

- Proposed changes include:

  - Removed preference in prioritization for sheltered participants (only applied to participants not experiencing chronic homelessness).

  - Added language about the CES Participating Agency Agreement.

  - Codified the 12 pm Friday deadline for entering housing opportunities for match the next week.

  - Added language about dynamic matches.

  - Adding a table of contents, defining additional terms.

  - Other formatting changes and clarifying language.

2-for-1 Match Policy & Procedure

- The Office of Care Coordination held a public feedback period for a policy for 2-for-1 matches through CES.
    - Property has a unit(s) that is approaching the 120-day vacancy date. The request for a 2-for-1 match can only be submitted after the unit has been vacant for 90 days
    - A newly opened property needs to achieve a specified occupancy rate by a specified date. The request for 2-for-1 matches can only be submitted no earlier than 45 days before the specified date.
    - The CES 2-for-1 Match Policy will be introduced to establish a clear process for providers matching housing placements for two individuals.
- The proposed 2-for-1 Match Policy was presented at the CES Steering Committee on July 9, 2025, for initial feedback, and a public feedback period was held from July 10, through July 24, 2025.

75

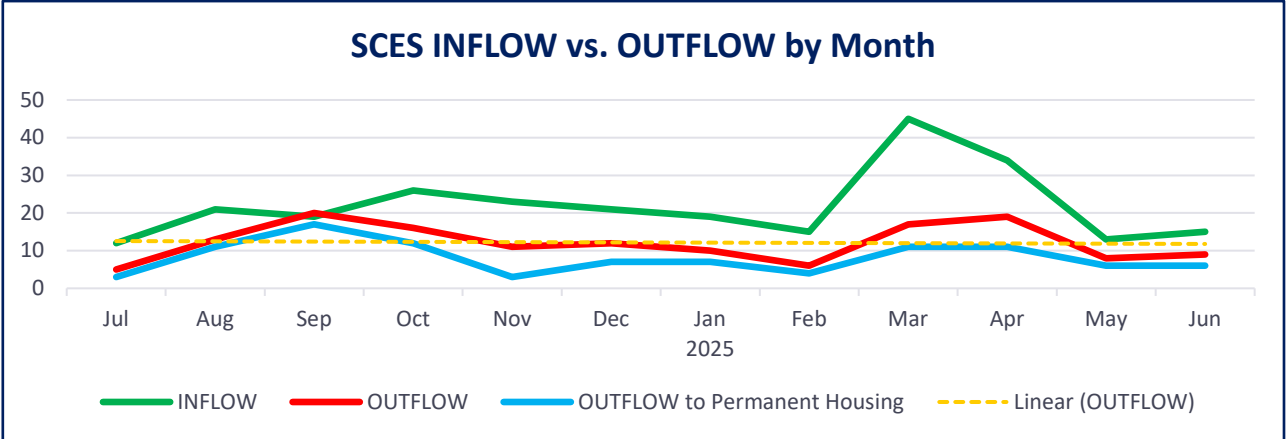**Anticipated Approval Process for 2-for-1 Match Policy and CES Policies and Procedures**
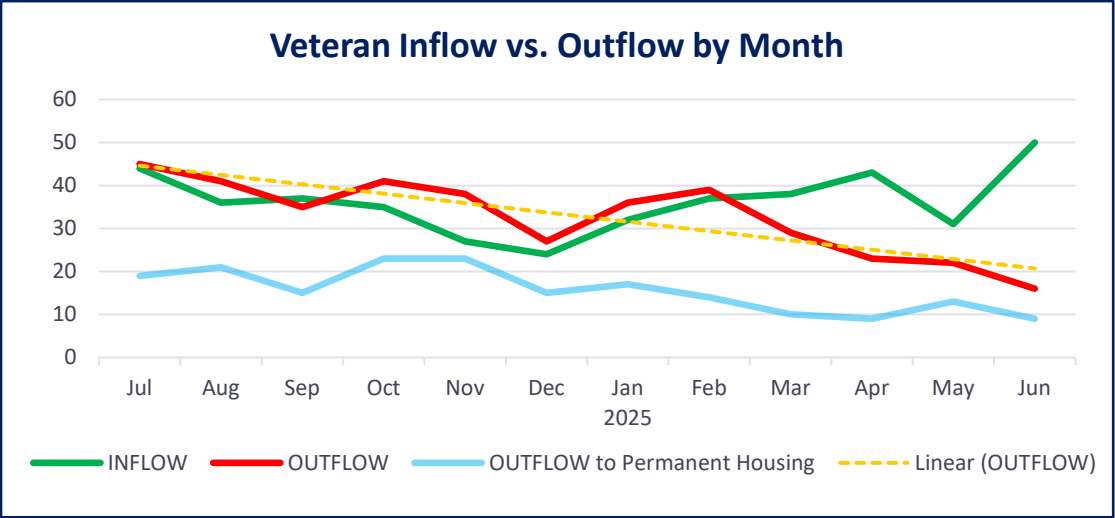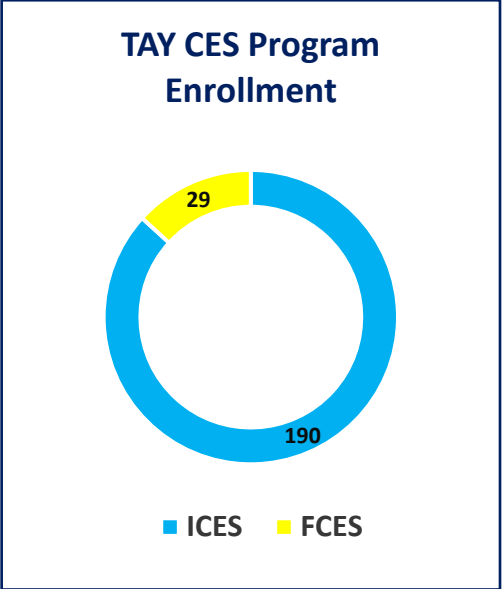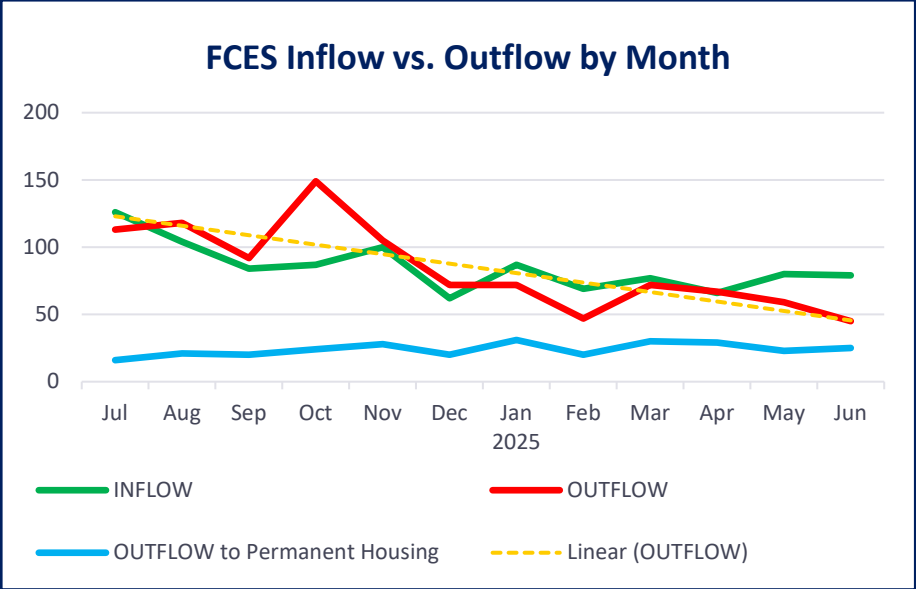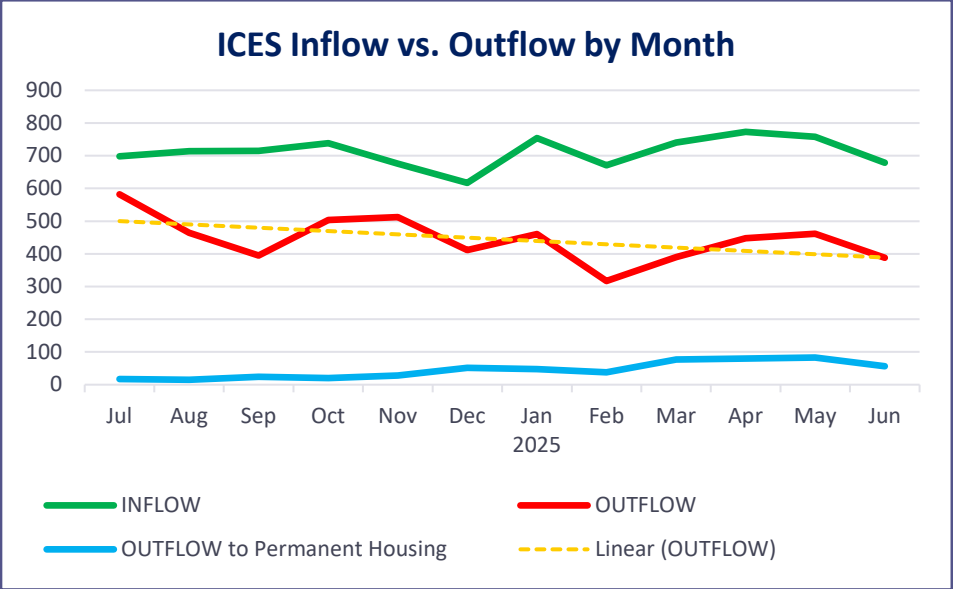
September 2025

- September 3, 2025: Review and approval by CES Steering Committee

October 2025

- October 1, 2025: Review and approval by the Lived Experience Advisory Committee
- October 7, 2025: Review and approval by the Policies, Procedures and Standards Committee.
- October 22, 2025: Review and approval by the CoC Board.

CES Inflow and Outflow

ICES Inflow vs. Outflow by Month

FCES Inflow vs. Outflow by Month

TAY CES Program Enrollment

- 29 FCES
- 190 ICES

Veteran Inflow vs. Outflow by Month

SCES INFLOW vs. OUTFLOW by Month

As of June 30, 2025

CES Subpopulation Dashboards

Subpopulation	Households on the Community Queue	Chronically Homeless Households on the Community Queue	Households Pending (matched)	Households Housed (7/2024-6/2025)
Individual CES (ICES)	3,913	1,933	126	538
Family CES (FCES)	338	56	9	287
CES for Survivors (SCES)	142	62	7	114
Veteran Registry	135	94	17	188
Transitional Aged Youth (TAY) Registry	148	47	1	98

As of June 30, 2025

Orange County CES Instagram Account Launch

- The Office of Care Coordination has been working on the launch of an Instagram account for the Orange County CES. Having a presence on social media will help connect with CES users.

- The Content will be geared toward CES Access Point staff, housing providers, and members of the public as the team provides educational and relevant information on CES in an easy, accessible format.

- The account will cover CES 101 topics, debunking myths of CES, announcing any updates, and reminders on CES activities including trainings and task.

- **Be sure to follow the account on Instagram at oc_ces!**
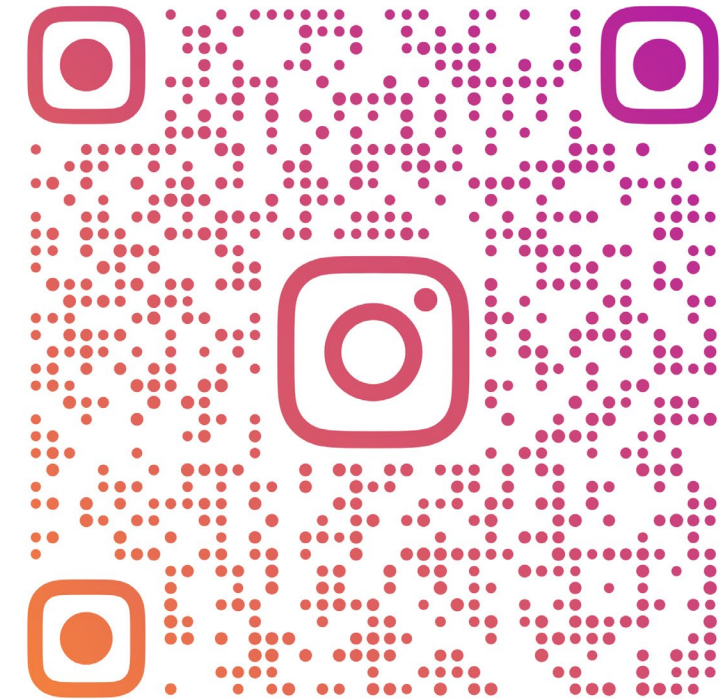
OC_CES

CoC Updates

Jasmin Miranda, Interim CoC Administrator, Office of Care Coordination

Business Calendar – Item #8

Federal News Updates

- On July 24, 2025, the White House issued an Executive Order about homelessness.

- The National Alliance to End Homelessness (NAEH) Alliance staff members have written short blog posts explaining various impacts and implications of the July 24 Executive Order on homelessness.

- Stay tuned for any additional information on the Executive Order through the NAEH CEO Corner newsletter.

- **Reminder**: Focusing on reliable sources of information from trusted media outlets and advocacy organizations is key.

- NAEH Newsletter and Email updates:

  - Subscribe on their website: https://endhomelessness.org/

National Alliance to END HOMELESSNESS

BLOG

AUG 12, 2025

CEO Corner:
Week of August 11

Ann Oliva • 4 min
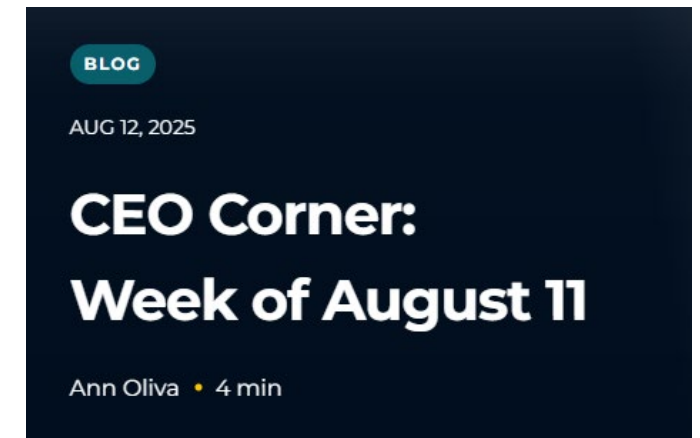
Homeless Housing, Assistance and Prevention (HHAP) Program Round 6

- On Monday, February 24, 2025, the California Department of Housing and Community Development (HCD) announced the release of the HHAP Round 6 Notice of Funding Availability (NOFA), making available $760 million to strengthen regional housing solutions.

- **Application Deadline**: August 29, 2025

- HHAP Round 6 Allocations for the Orange County Region are included below:
  - ❖ County of Orange – $8,355,062.07
  - ❖ Orange County CoC – $8,923,349.94
  - ❖ City of Anaheim – $5,947,854.53
  - ❖ City of Irvine – $5,947,854.53
  - ❖ City of Santa Ana – $5,947,854.53

- The Office of Care Coordination as the Administrative Entity for the Orange County CoC and the County of Orange will complete the HHAP Round 6 grant application on behalf of the CoC and County and will work alongside the cities of Anaheim, Irvine, and Santa Ana to submit the application by the deadline.

FY 2025 CoC Program Competition Updates

- In 2024, for the first time, the U.S. Department of Housing and Urban Development (HUD) issued a two-year CoC Program Notice of Funding Opportunity (NOFO) as authorized by the Consolidated Appropriations Act, 2024.

  o CoCs were only required to submit one CoC Consolidated Application to be applicable for FY 2024 and FY 2025 funds, along with the FY 2024 CoC Priority Listing.

- On July 3, 2025, HUD sent communication via the Office of Special Needs Assistance Programs (SNAPS) Competitions mailing list announcing the intention to publish a NOFO for 2025 CoC awards.

  o In the email, HUD invited CoCs to prepare for an application focused on **treatment and recovery, reducing unsheltered homelessness, reducing returns to homelessness, and increasing the earned income of participants**.

- At this time, HUD has not released the NOFO for 2025 CoC awards. The Office of Care Coordination will provide updates as they arise.

Upcoming Meetings

- **CoC Board**: Wednesday, August 27, 2025, from 2:00 p.m. – 5:00 p.m.
  - ❖ <u>Location</u>: County Administration South (CAS) County Conference Center, 425 West Santa Ana Blvd., Room 104/106, Santa Ana, CA

- **Lived Experience Advisory Committee**: Wednesday, September 3, 2025, from 10:00 a.m. – 11:30 a.m.
  - ❖ <u>Location</u>: County Administration North (CAN) Multipurpose Room 400 W. Civic Center Drive, Santa Ana, CA 92701

- **Transitional-Aged Youth (TAY) Collaborative Committee**: Thursday, September 4, 2025, from 11:00 a.m. – 12:00 p.m.
  - ❖ <u>Location</u>: Orangewood Foundation Conference Room, 1575 E. 17th St., Santa Ana, CA 92705

- **Policies, Procedures and Standards Committee**: Tuesday, September 9, 2025, from 3:30 p.m. – 5:00 p.m.
  - ❖ <u>Location</u>: CAS Multipurpose Rooms 103/105, 601 N. Ross St., Santa Ana, CA 92701

- **Domestic Violence Committee (Special Meeting)**: Thursday, September 18, 2025, from 9:00 a.m. – 10:30 a.m.
  - ❖ <u>Location</u>: The Village on 17th Street Community Room, 1505 17th St., Santa Ana, CA 92705

Business Calendar – Item #8

Remember to Keep your Individual and Agency General Membership Updated!

- The CoC Governance Charter identifies that each Individual Member and Agency that is a General Member of the CoC will be allowed one vote for the CoC Board election.

- The CoC Governance Charter states that a CoC Board member must be CoC General Member, either as an organization or individual. There is still time to become a CoC General Member if you are interested in applying for the CoC Board.

- You can view the CoC General Membership roster on the CoC General Membership webpage.

- If you or your organization is not a General Member and wants to become one, please inform the Office of Care Coordination of your interest and fill out the application.

- If your agency needs to update your authorized representatives for your agency, please submit an updated application to the Office of Care Coordination.

- **CoC General Membership Applications are also located on the resource table.**

Please contact the Office of Care Coordination with any questions at

CareCoordination@ceo.oc.gov or 714-834-5000

Announcements, Closing Remarks and Questions

Melanie McQueen, Chair

Networking

Thank you for joining!

Next Meeting: Thursday, November 20, 2025, from 9:00 a.m. – 11:00 a.m.

Location: Orange County Housing Authority, 1501 E. Saint Andrew Place, 1st Floor, Conference Room A, Santa Ana, CA 92705