

PUBLIC AGENCIES

Social Services Agency (SSA) – CalFresh, Medi-Cal, CalWORKs and General Relief (GR)

Anaheim Office

3320 East La Palma Avenue
Anaheim, CA 92806
Phone: 714-575-2400

Brea Office

675 Placentia Avenue, Suite 100
Brea, CA 92821
www.benefitscal.com

Hours: MON – FRI 8 AM – 5 PM

SSA Call Center

Toll Free number: 800-281-9799

Hours: MON – FRI 7:30 AM – 5 PM

GR Info:
ssa.ocgov.com/calfresh/apply/general

Social Security Administration

Anaheim Office

900 S. Harbor Blvd.
Anaheim, CA 92805

Brea Office

3230 E. Imperial Hwy, Suite 150
Brea, CA 92821
Phone: 800-772-1213
ssa.gov

Hours: MON - FRI 9 AM – 4 PM

EMPLOYMENT SERVICES

OC Workforce Solutions

675 Placentia Ave., Suite 330
Brea, CA 92821
Phone: (866) 500-6587
ocworkforcesolutions.com

Hours: MON – FRI 9 AM – 6 PM
SAT 9 AM – 1 PM

Provides comprehensive career services for individuals who need assistance with employability skills.

Anaheim Workforce Connection

201 S. Anaheim Blvd., 2nd Floor
Anaheim, CA 92805
Phone: (714) 765-4350
https://www.anaheim.net/6117/Anaheim-Workforce-Connection

Hours: MON – FRI 8 AM – 5 PM

Offers workforce development, job search assistance, vocational and computer training.

Chrysalis

290 S. Anaheim Blvd.
Anaheim, CA. 92805

Phone: 714-204-3000
changelives.org

Hours: MON – THUR
8 AM – 12 PM & 1 PM – 4 PM
FRI
8 AM – 12 PM

Provides a range of virtual services to support clients in finding employment and job training.

COMMUNITY HEALTH CLINICS

Family Health Matters Community Health Center

1182 N. Euclid St.,
Anaheim, CA 92801
Phone: 714-441-0411
fhm-chc.org

Hours: MON - SAT 8 AM – 5 PM
Provides preventative and primary health care services.

UCI Health Family Health Center

2441 W. La Palma Ave., Suite 100
Anaheim, CA 92801
Phone: 657-828-6356

Hours: MON – FRI 7:30 AM – 8 PM
SAT 8 AM – 5 PM

Provides primary care services including pharmacy and laboratory services.

MENTAL HEALTH AND RECOVERY SERVICES

OC Health Care Agency OC Links

Phone: 855-OC Links/855-625-4657
For Live Chat:
www.ochealthinfo.com/oclinks

OC Links is an entry point for OC Health Care Agency's Mental Health and Recovery Services. Call or online chat for mental health and substance use information, referral and linkage, screening, crisis response, and homeless outreach.

OC Outreach & Engagement

Phone: 800-364-2221

Hours: MON – FRI 8 AM – 5 PM
The OC Outreach and Engagement team reaches out to individuals who are at risk or struggling with homelessness, mental health, and/or substance use problems.

DOMESTIC VIOLENCE RESOURCES

Radiant Futures

Phone: 877-531-5522
Radiantfutures.org

Offers emergency shelter or emergency

relocation services, personal empowerment program and counseling for survivors.

Human Options

Phone: 877-854-3594
Humanoptions.org

Offers emergency safety house, crisis intervention, counseling, legal advocacy, support and education, and parenting classes for survivors.

Interval House

Phone: 714-891-8121
intervalhouse.org

Provides emergency shelter, transitional housing, rapid rehousing, support and education for survivors.

Laura's House

Phone: 866-498-1511
laurashouse.org

Emergency shelter, legal advocacy, therapeutic counseling, education and supportive services to survivors.

SOUP KITCHENS & FOOD PANTRIES

The Hub Resource Center

517 W. Struck Ave
Orange, CA 92867
Phone: (657) 767-5751
thehubresourcecenter.org

Hours: MON- FRI 7AM-1PM & SAT 9am – 1pm
Hot meals: 8:30-10:30AM and 11:30-1:00PM
Additional services: Laundry, Shower, Restrooms, Hygiene Kits, Mail Services, Clothing.

The Storehouse

1001 E. Lincoln Ave
Orange, CA 92865
Phone: 714-998-3181

Hours: TUE & THURS 2 PM – 5 PM

HUB of Hope Food Pantry

611 S. Ford Avenue
Fullerton, CA 92832
Phone: 657-500-8771
Email: shernandez@pohoc.org
pohoc.org/hunger

Hours: MON – FRI 1 PM – 4 PM
Clients can select food items from what is available.

First Lutheran Church

215 N. Lemon Street
Fullerton, CA 92832
Phone: 714-871-7820
flcfullerton.com

Hot Meal To-Go: TUE 6 PM – 6:30 PM
Food Pantry: WED 8 AM – 9 AM

Provides hot meals, perishable and nonperishable groceries. Provides clothing, blankets, and

personal hygiene items when available.

Seventh Day Adventist Church

2355 W. Valencia Dr.
Fullerton, CA 92833
Phone: 714-525-4561

Hours: TUE 8:30 AM – 11:30 AM
Food bags, clothing, small appliances, and toiletries.

VETERAN SERVICES

OC4Vets

855-OC-Links

Hours: 24/7
Services are aimed at assisting military veterans and their families become aware of and to access needed community and behavioral health services.

OC Veterans Service Office

1300 S. Grand Ave., Building B 2ND Floor
Santa Ana, CA 92705
Phone: 714-480-6555

Hours: MON – FRI 8 AM – 4 PM
Provides assistance to veterans and their dependents or survivors in obtaining benefits from the VA.

VA Community Resource and Referral Center (CRCC)

888 W. Santa Ana Blvd., Suite 150
Santa Ana CA 92701
Phone: 844-838-8300

Hours: MON – FRI 8 AM – 4 PM
Provides homeless veterans assistance with house placement and accessing VA healthcare and benefits

Volunteers of America

2100 N. Broadway, Suite 300
Santa Ana, CA 92705
Phone: 714-426-9834

Hours: MON – FRI 8 AM – 4:30 PM
Offers financial and supportive services to veterans who are without housing or at-risk of homelessness including rental assistance, case management, and financial planning. Offers peer-to-peer support to veterans and activity duty military in connecting to needed resources.

1736 Family Crisis Center

Phone: 424-772-5668

Hours: MON – FRI 8 AM – 4 PM
Offers financial and supportive services to veterans who are without housing or at-risk of homelessness including rental assistance, case management, and financial planning.

LEGAL SERVICES

Orange County Bar Association

Phone: 949-440-6747

Irisoc.org

Hours: MON – FRI 8:30 AM – 5 PM

Affordable legal assistance, lawyer referral and information service.

Public Law Center

Phone: 714-541-1010

publiclawcenter.org

Vary per location. Call for appointment and more information.

Community Legal Aid SoCal

250 E. Center Street

Anaheim, CA 92805

Phone: 800-834-5001

Hours: MON – FRI 9 AM – 5 PM

Provides legal advice, counseling and representation on civil matters.

FAMILY RESOURCE CENTERS

There are 15 FaCT Family Resource Centers in the County of Orange that offer services to support and strengthen families, help promote child development, promote family bonding and reunifications, and support adoptions. To learn more about FaCT Family Resource Centers services and the location nearest you, visit factoc.org.

EMERGENCY SHELTER – INDIVIDUALS

Bridges at Kraemer Place

*By referral only.

Phone: 714-836-7188

Email: info@mercyhouse.net

24-hour emergency shelter facility for individuals that primarily focuses in assisting program participants in creating a housing plan to become permanently housed.

Anaheim Emergency Shelter

*Referral by City Net

Phone: 657-999-2430

24 Hour Operations

Emergency Shelter for individuals experiencing homelessness with the primary focus of creating a housing plan, making connections to housing resources and ending their homelessness as soon as possible.

SHELTER & HOUSING – FAMILIES

Pathways of Hope

Phone: 714-680-3691

Email: info@pohoc.org

*By referral only

Intake Hours: MON – FRI 9 AM – 5 PM

Provides emergency shelter for adults with at least one minor child. Services include case management, life skills classes, counseling, and assistance with other essentials as needed.

Illumination Foundation Emergency Shelter

Phone: Individuals – (714) 507-2459

Families – (714) 507-2490

Email: help@ifhomeless.org

Intake Hours: MON, WED – FRI 9 AM – 5 PM

Provides emergency housing for families with one minor child or who are pregnant and currently without housing.

Family Solutions Collaborative

Phone: Dial 2-1-1

familysolutionscollaborative.org/help

Works to ensure families are able to access family shelters, prevention and diversion services as well as housing resources in an equitable, timely and coordinated manner.

HELP & EMERGENCY HOTLINES

Adult Protective Services 800-451-5155

Alcoholics Anonymous 949-582-2697

Child Abuse Registry 800-207-4464

Domestic Violence – National Hotline 800-799-7233

Fair Housing Foundation 800-446-3247

Narcotics Anonymous 714-590-2388

National Sexual Assault Hotline 800-656-4673

Crisis Assessment Team 855-625-4657

OC Health Care Agency

Ocnavigator.org (Get help now)

OC WarmLine

Hours: 24/7

Call or Text: (714) 991-6412

Toll Free: 877-910-WARM (9276)

Provides telephone support services for anyone who has concerns about mental health, substance use, is lonely or needs information.

988 Suicide and Crisis Lifeline

Hours: 24/7 988

Provides immediate, confidential over-the-phone suicide prevention services to anyone who is in crisis or experiencing suicidal thoughts.

Trevor Project: Suicide Prevention for LGBT

Phone: 866-488-7386

Text: 678678

National Crisis Hotline for Veterans & Family

Phone: 800-273-8255

(Veterans should press option #1)

2-1-1 Orange County

If outside of OC: 888-600-4357

211

Pocket Guide

Resource Directory

for

North

Service Planning Area (SPA)



North SPA includes:

Anaheim, Brea, Buena Park, Cypress, Fullerton, La Habra, La Palma, Los Alamitos, Orange, Placentia, Rossmoor, Stanton, Villa Park and Yorba Linda