



COUNTY OF ORANGE
OFFICE OF CARE
COORDINATION

**Orange County Continuum of Care
(CoC) Board Meeting
August 27, 2025**

Public Comments

Board Member Comments

Consent Calendar

Consent Calendar

Recommended Actions

1. Approve the CoC Board Meeting Minutes from July 23, 2025.
2. Receive and file list of agencies and jurisdictions approved for Homeless Management Information System (HMIS) access from April 18, 2025, through August 21, 2025.

Business Calendar

Lived Experience Compensation Framework Recommendations

Robert “Santa Bob” Morse, Lived Experience Advisory
Committee (LEAC) Chair and Felicia Boehringer,
Interim CoC Manager, Office of Care Coordination

**Compensation for People with
Lived Experience Program and Contract**

Business Calendar – Item #1

Compensation for People with Lived Experience: Scope of Work

- At the June 24, 2025, meeting, the Orange County Board of Supervisors approved an amended contract between OCC and OCUW to implement a Compensation for People with Lived Experience Program.
- The [amended contract between the OCC and OCUW](#) includes a scope of work that outlines three key components that define OCUW's role in supporting compensation for individuals with lived experience:
 1. Coordination of participation
 2. Financial management of compensation
 3. Overall program administration.
- The program will establish a structured and accountable approach to ensuring that individuals with lived experience are meaningfully and fairly compensated for their contributions to the CoC.

Business Calendar – Item #1

Budget

Line Item	Funds
Indirect Cost	\$9,259.50
Program Salaries	\$54,500.00
Program Benefits	\$12,535.00
Operating Cost	\$25,260.00
Compensation*	\$150,000.00
Subtotal	\$251,854.50

*Note: The compensation budget will be used for People with Lived Experience (young people and adults) participating in County of Orange and CoC initiatives.

Recommended Compensation Framework

Business Calendar – Item #1

Recommended Compensation Framework: LEAC Feedback

- At the July 16, 2025, special meeting of the LEAC, the OCC presented a Lived Experience Compensation Rate Rubric and Determination table for feedback and discussion, which included a pay range for each role, with the specific compensation rate determined through use of a rubric that assigned points based on 1) monthly time commitment, 2) expertise or experience, and 3) CoC Board leadership role (if applicable).
- During the discussion, LEAC members expressed several concerns, including:
 - Compensation framework confusion
 - Travel reimbursement as it relates to travel time
 - Volunteer experience in the rubric
- The LEAC determined not to act on the recommended compensation framework, and the OCC committed to reviewing feedback received and seeing what updates could be proposed at the August 6, 2025, LEAC meeting.

Business Calendar – Item #1

Recommended Compensation Framework: LEAC Feedback

- At the August 6, 2025, LEAC Meeting, the OCC incorporated feedback and made the following proposed updates:
 - ❖ Simplified the compensation framework to a single flat rate per role, removing the need to calculate pay using a rubric.
 - ❖ Used the highest amount from each original pay range to determine the new recommended rate for each Role.
 - ❖ Added a recommendation to provide one (1) additional hour of compensation for those traveling over 30 miles to attend an in-person meeting.
- The recommended compensation framework is outlined in the Lived Experience Compensation Rate Determination Overview and Table in **Attachment A, pg. 16** of the agenda packet.
- Proposed framework aims to create an equitable compensation process for People with Lived Experience by recognizing differences in access and availability to participate in the CoC.
- Proposed flat rates remove emphasis on individual dedication or external factors when calculating the compensation rate.

Business Calendar – Item #1

Recommended Compensation Framework

- Three (3) compensation roles have been proposed for both youth and adult Participants, each with a specific pay rate, as detailed in the Lived Experience Compensation Rate Determination Table.
- People with Lived Experience will receive compensation for 30 minutes of meeting preparation time for all meetings and an additional one (1) hour of compensation for travel to in-person meetings.

Role	Description	Rate
Storyteller	<ul style="list-style-type: none">• Sharing personal insights and experiences to inform and support committee work as members within CoC Committees, working groups, or ad hoc (i.e., LEAC and YAB member). Inclusive of members or individuals invited to present at or attend a meeting.	\$45/hour
Advisor	<ul style="list-style-type: none">• Providing an advisory role through leadership of a CoC Committee, working group, or ad hoc (i.e., LEAC Chair and Vice Chair)	\$50/hour
Leadership	<ul style="list-style-type: none">• Serving on the CoC Board.	\$55/hour

Business Calendar – Item #1

Examples in Practice

- 1. Connor** serves on both the Lived Experience Advisory Committee (LEAC) and the CoC Board, bringing current lived experience.
 - As a CoC Board member, he is placed in the **Leadership Role**.
 - Connor will receive an hourly compensation rate of \$55.
- 2. Megan** serves as Chair of LEAC and has past lived experience.
 - As a Chair, she is categorized in the **Advisor Role**.
 - Megan will receive an hourly compensation rate of \$50.
- 3. Yasmin** is a member of the Youth Action Board, has current lived experience, and works as an outreach worker for a local service provider.
 - As a committee member, she falls under the **Storyteller Role**.
 - Yasmin will receive an hourly compensation rate of \$45

Business Calendar – Item #1

Recommended Compensation Framework: LEAC Review

- Following the discussion at the August 6, 2025, LEAC Meeting, the LEAC unanimously approved the revised recommended compensation framework for review and final approval by the CoC Board.
- On August 18, 2025, OCC sent a follow-up email to the LEAC regarding the travel threshold recommendation, clarifying that the intent is to define the 30-mile travel threshold as *one-way*, noting that people traveling more than 30 miles one-way to a meeting location will be eligible for an additional one (1) hour of compensation.
- OCC also noted that there will be coordination with OCUW to bring a representative to a future LEAC meeting to provide additional information as ramp up for the Compensation for Lived Experience program continues.

Business Calendar – Item #1

Important Items to Highlight

- Seeking to have input from youth on the preferred payment rate and structure as youth determine their governance practices throughout the development of the Orange County CoC YAB.
- If level of involvement changes, OCC will reassess and adjust compensation accordingly.
- The scope of compensation includes payment for participation, thirty (30) min preparation time, one (1) hour of additional pay for travel, for those involved in but not limited to CoC Board meetings, CoC Committee meetings, Ad Hoc, Working Groups, and planning meetings.
- Proposed compensation framework does not cover mileage, transportation expenses or additional supportive services, in alignment with the LEAC's recommendation to prioritize higher hourly wage rates.
- The framework for approval will apply only to CoC-related meetings and initiatives.

Business Calendar – Item #1

Recommended Actions

- b. Approve the recommended Lived Experience Compensation Rate Determination Table to be used as the compensation framework for People with Lived Experience partnering with the Orange County CoC, as recommended by the LEAC, and to be reviewed by the Youth Action Board (YAB), once developed.
 - 1) \$45 per hour for the Storyteller Role
 - 2) \$50 per hour for the Advisor Role
 - 3) \$55 per hour for the Leadership Role
- c. Approve People with Lived Experience partnering with the Orange County CoC who travel more than 30 miles one-way to a meeting location to be eligible for an additional one (1) hour of compensation, as recommended by the LEAC, and to be reviewed by the YAB, once developed.

**HMIS Access Working Group
Member Appointment**

Felicia Boehringer, Interim CoC Manager,
Office of Care Coordination

Business Calendar – Item #2

Establishment of the HMIS Access Working Group

- On June 23, 2021, the Orange County CoC Board approved the formation of the HMIS Access Working Group (Working Group) to support the implementation of the updated HMIS Access and Minimum Participation policy.
- The Working Group plays a critical role in ensuring that agencies participating in HMIS meet the minimum standards required for data participation and access.
- The group convenes monthly, or as needed, in collaboration with Orange County United Way's 2-1-1 Orange County (211OC), as the HMIS Lead Agency, and the OCC, as the Collaborative Applicant.
- The HMIS Access Working Group was initially composed of three members:
 - Nishtha Mohendra (Families Forward);
 - Analisa Andrus (Friendship Shelter); and
 - Linda Ly (The City of Anaheim).

HMIS Access Working Group Membership Development and Appointment Procedures

- At the August 23, 2023, CoC Board meeting, the Board approved formal procedures for appointing new members to the Working Group. These procedures were incorporated into the [HMIS Policies and Procedures](#) and included establishing desired qualifications and a clear process for filling vacancies.
- On May 29, 2024, the Office of Care Coordination sent an email via the CoC distribution list notifying the CoC General Membership of a vacancy in the HMIS Access Working Group.
- The HMIS Access Working Group Interest Form was made available on SurveyMonkey and open from May 29, 2024, through June 14, 2024, inviting interested CoC General Members to apply and complete an interest form. A member was selected but was only able to serve for a short period of time.
 - Working Group decided to wait to fill vacancy until HMIS Policies and Procedures could be revised to expand membership, recognizing a range of three (3) to five (5) members would enhance the group's capacity.
- On May 28, 2025, the CoC Board approved revisions to the HMIS Policies and Procedures that expanded the HMIS Access Working Group membership.

HMIS Access Working Group Expansion and Current Recommendations

- Following this approval, in August 2025, the Office of Care Coordination and 211OC collaborated to identify qualified candidates from the pool of individuals who had previously expressed interest in 2024 and selected two additional members to recommend for appointment by the CoC Board:
 - Sandra Lopez, Serving People In Need (SPIN) and
 - Christina Weckerly-Ramirez, Orange County Health Care Agency
- As outlined in the HMIS Policies and Procedures, appointments to the Working Group must be recommended by the current members, the Collaborative Applicant, and the HMIS Lead Agency, and then approved by the CoC Board.
- As such, the CoC Board is being asked to appoint Sandra Lopez and Christina Weckerly-Ramirez to the HMIS Access Working Group to increase the HMIS Access Working Group membership.

Business Calendar – Item #2

Recommended Action

- a. Appoint Sandra Lopez and Christina Weckerly-Ramirez to the HMIS Access Working Group.

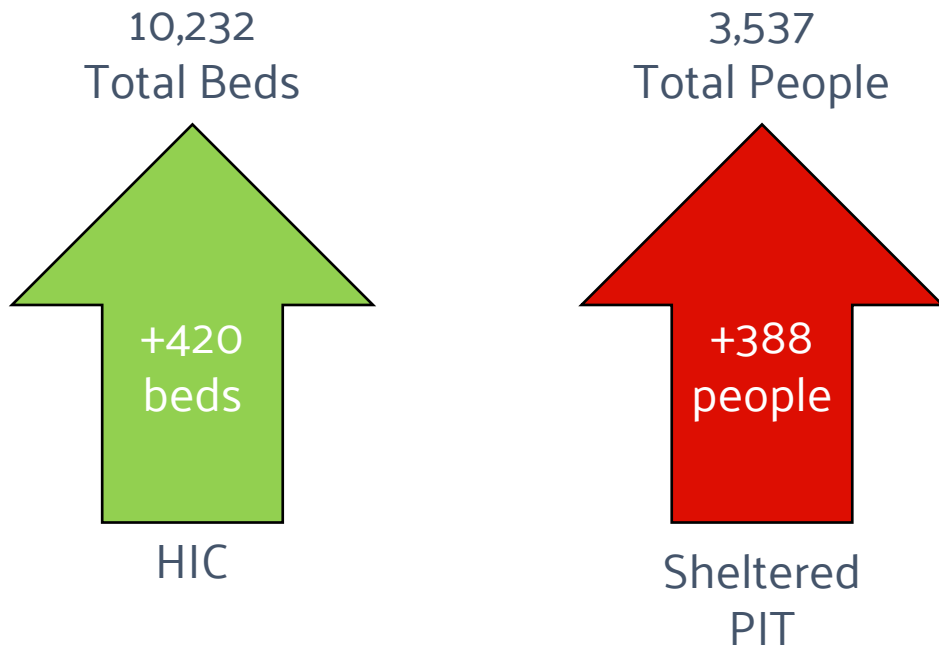
HMIS Lead Update

**Erin DeRycke, Director, Data Analytics, 211OC,
Orange County United Way**

CoC Dashboard

- Draft dashboard was shared with CoC Board Leadership in July 2025; dashboard was redesigned to incorporate feedback
- Updated dashboard includes a tab for all clients in the system of care, as well as tabs for the different components of the system
- Next Steps
 - CoC Board provide feedback by 9/5
 - 211OC will finalize dashboard, including data validation, formatting, chart descriptions, and incorporating feedback
 - Add tab to review data related to Strategic Plan goals
 - Incorporate data from DV agencies into dashboard
 - Dashboard will be available on the ochmis.org website and included in CoC Board meeting materials

2025 HIC and Sheltered PIT



- All project types reflected an increase in available beds on the HIC except Rapid Re-Housing.
- The majority of the Sheltered PIT increase was in Adult Only households.
- The proportion of beds available by population type are not in alignment with the proportion of people counted on the Sheltered PIT. There are less beds available for Adult Only households, Youth, Domestic Violence Survivors, and Chronically Homeless than their representation on the Sheltered PIT.

Gender Data Element Update

- Historical CoC Dashboards and PIT reports including Gender (prior to 6/30/25) are available on the ochmis.org website
- 211OC contacted the HMIS vendor, local CoCs, and OC HMIS Participating Agencies to gather feedback about collecting the Gender data element
- Implementation Plan:
 - The Gender data element will remain available in HMIS as an optional data element to allow agencies that want to collect it to continue to do so
 - Gender will not be included on future reports published on the ochmis.org website, like the PIT report and CoC Dashboard

Gender Data Element: CoC Feedback Received

- HMIS Vendor feedback:
 - The Gender data element will no longer be required for CoCs to collect, but the field will be available for CoCs that want to use it
 - Many CoCs are choosing to continue collecting the Gender data element
 - Some will incorporate documentation to clarify that non-HUD funds are being used to collect Gender, while others are choosing to update guidance or discontinue data collection of the Gender data element
- CoC Feedback:
 - Three out of eight CoCs responded
 - One will continue data collection, one is undecided, and one will not continue data collection

Gender Data Element: Agency Feedback Received

- Survey feedback:
 - 35 responses received
 - Almost 3 out of 4 respondents (67%) use Gender for reporting purposes or grant applications; the remainder said they don't use Gender beyond the required data collection
 - 6 agencies stated they use Gender to determine eligibility in at least one project
 - 40% of respondents said they would like to continue collecting Gender
- Qualitative feedback:
 - Gender is needed to link people with appropriate resources and understand gaps in service
 - Disregarding Gender is insensitive and may alienate some people, which may result in a lack of trust in the agencies working with them
 - Gender is particularly important to be collected for TAY, as this may be a cause of their homelessness

Data Request Updates

Requestor	Approval Month	Request Summary	Data Provided	Status
Advance OC	September 2024	Analysis on legal outcomes of those that experience homelessness to identify service gaps	Yes	Results are not expected until the end of this year
Orange County United Way - 211OC	December 2024	Analyze the rate at which housing referrals from the Contact Center result in housing enrollments in HMIS	Yes	Results provided in June 2025 CoC Board meeting materials
UCI Capstone Students	March 2025	Explore stakeholder attitudes regarding the issue of homelessness, and its implications on policy decisions	Yes	Results provided in July 2025 CoC Board meeting materials
Office of Care Coordination	March 2025	Monthly release of data to highlight current state of homelessness to inform strategies and policies for addressing homelessness	Yes; ongoing monthly	Dashboard is available in HMIS for OCC to pull as needed
University of Chicago	April 2025	Increase understanding of homelessness and evictions in Orange County	No	U.S. Census Bureau is finalizing MOU for signature
CalOptima	May 2025	Coordination of appropriate housing related supportive services for households with records in HMIS and are CalOptima Health members	Yes; ongoing monthly	Data is being sent on a monthly basis
UCI & UCLA	May 2025	Evaluate the Orange County United Way Homeless Prevention and Stabilization Program (HPSP)	No; ongoing quarterly	Finalizing report to send first export
Abt Global	June 2025	Identify unsheltered Veterans in Orange County to target for the Unsheltered Surge, and to pilot the mandate for enhanced data sharing between the U.S. Department of Veteran Affairs (VA) and HMIS	No; two exports	First upload attempt was unsuccessful; modifying export format for second attempt

Report Updates

- Reports published on the ochmis.org website:
 - [CoC Dashboard](#) (4/1/25 – 6/30/25)
 - [Data Quality Report Cards](#) (4/1/25 – 6/30/25)
 - [Emergency Shelter Project Performance Report](#) (5/1/24 – 4/30/25)
 - [Street Outreach Project Performance Report](#) (6/1/24 – 5/31/25)
- Year-Over-Year trends for LSA data will be shared with the CoC Board members

Upcoming Meetings and Trainings

- HMIS User Meeting
 - September 3, 2025; 10:00 – 11:00
 - <https://us02web.zoom.us/j/89407247911>
- HMIS Client Privacy and Data Collection Best Practices Training (rescheduled)
 - September 4, 2025; 1:00 – 2:00
 - <https://us02web.zoom.us/j/83474230299>
- Reports Office Hours: LSA & SPM Prep
 - September 24, 2025; 10:00 – 11:00
 - <https://us02web.zoom.us/j/83786061234>

**Policies, Procedures and Standards (PPS)
Committee Recommendations**

Nishtha Mohendra, PPS Committee Chair and
Felicia Boehringer, Interim CoC Manager,
Office of Care Coordination

Business Calendar – Item #4

CoC Board Member Term Recommendation

- The CoC Board nomination and election process takes place on an annual basis from August through December, to support with filling CoC Board member vacancies.
- The Office of Care Coordination (OCC) partners with the CoC Nominating Ad Hoc to facilitate a review of the CoC Governance Charter and propose of any recommended revisions to the CoC Board composition and/or nomination and election process.
 - **CoC Board composition:** an odd number of members with 17 to 21 total seats in a given year.
 - **CoC Board member terms:** two-year terms, with the option to re-apply for the Board at the end of their term. No term limit exists.
 - **Selection Process:** CoC General Membership votes on the slate of candidates presented each year, and the CoC Nominating Ad Hoc utilizes a prioritization tool that identifies candidates with the highest votes and ensures desired representation of various identities, experiences, and backgrounds for the CoC Board membership (this excludes the Lived Experience seat). Candidates are then presented to the CoC Board for ratification at the December meeting
- With the current practice of CoC Board members serving two-year terms, approximately half of the CoC Board will have terms expiring each year. For example, nine (9) of the 21 current Board members have terms expiring in 2025.
- Historically, some Board members will re-apply and be selected to serve additional Board terms.

Business Calendar – Item #4

CoC Board Member Term Recommendation

- At the October 9, 2024, CoC Board special meeting, some CoC Board members recommended further review of the Orange County CoC Governance Charter to include language on terms and term limits to promote rotation of CoC Board Members, as encouraged by the U.S. Housing and Community Development (HUD).
- During the PPS Committee Meeting on November 12, 2024, members discussed language regarding CoC Board member term limits, aiming to align with best practices while preserving institutional knowledge and referencing best practices from HUD and local CoCs.
- The conversation focused on potential term lengths, with suggestions including two-, three-, or six-year term limits, structured as two or three-year term lengths.
- CoC Committee member terms were also discussed, however, given that each CoC Committees have varying membership structures, additional research and work is needed to engage in a thoughtful approach to committee member terms.
- The OCC committed to facilitating additional research and returning to the PPS Committee.

Business Calendar – Item #4

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- During the PPS Committee Meeting on November 12, 2024, members discussed language regarding CoC Board member term limits, aiming to align with best practices while preserving institutional knowledge and referencing best practices from HUD and local CoCs.
- CoC Committee member terms were also discussed, however, given that each CoC Committees have varying membership structures, additional research and work is needed to engage in a thoughtful approach to committee member terms.
- The OCC committed to facilitating additional research and returning to the PPS Committee.
- Following the meeting, the OCC connected with surrounding CoCs through the HUB for Urban Initiatives' California CoC Collaborative Applicant Alliance to gather information on how other CoCs have implemented board term limits and lengths.
 - ❖ Strong response from both local and State-wide CoCs, providing a range of examples and approaches that closely aligned with ideas discussed by PPS Committee members.

Business Calendar – Item #4

CoC Board Member Term Recommendation

- At the PPS Committee on July 8, 2025, the OCC presented two primary options for consideration based on research conducted.
 - ❖ **Option 1:** Two (2) year term lengths, renewable for up to three (3) consecutive terms, followed by a one (1) year hiatus before eligibility for reelection.
 - ❖ **Option 2:** Three (3) year term lengths, renewable for up to two (2) consecutive terms, followed by a one-year hiatus before eligibility for reelection.
- PPS members recommended that Option 2 continue to be explored as a potentially more effective alternative, directing OCC staff to reach out to CoCs who currently have three (3) year terms for Board members and return to the August 12, 2025, PPS Committee meeting
- The Office of Care Coordination (OCC) was able to make contact with four CoCs to gather insight on the positives, challenges, and administrative aspects being navigated. Responses from CoCs with three-year Board term lengths can be found in **Item 4, Attachment A, pg. 32-33.**

Business Calendar – Item #4

CoC Board Member Term Recommendation

- At the August 12, 2025, PPS Committee meeting, approved the recommended CoC Board Member Term Policy.
- As part of the item, the OCC provided an update on the additional research conducted and a revised recommendation for CoC Board terms and term limits.
 - ❖ Overall, responses received from other CoCs noted that the three-year term provides sufficient time for Board members to become acclimated, and that other CoCs are seeing sustained engagement throughout the entirety of the term.
 - ❖ Some CoCs highlighted that the implementation of the three-year Board term is still in the early stages, so the process of Board member turnover and staggering of terms has not been fully experienced. Further, the OCC shared that the administrative process of changing from a two- to a three-year Board term would be manageable, so long as Board members have staggering terms.
- Key points raised by PPS Committee members during the discussion included:
 - ❖ Importance of staggering CoC Board member terms
 - ❖ Clarifying when and how this would go into effect, if approved.
 - ❖ Importance of exploring whether the CoC Governance Charter and CoC Committee Charters would need revisions to Board Officer and Chair terms, to align with the proposed three-year structure, and whether this shift could support more intentional succession planning.

Business Calendar – Item #4

CoC Board Member Term Recommendation

- The PPS Committee was supportive of the transition to three-year terms, noting that it would provide new members with more time to acclimate and allow longer-serving members to preserve and transfer institutional knowledge.
- Additionally, the PPS Committee recommended that the CoC Nominating Ad Hoc take the lead in proposing and implementing strategies for the transition, including exploring the staggering of CoC Board member terms so that only one-third of the Board is up for election each year rather than half.
- PPS Committee membership approved the CoC Board Member Term Policy to be incorporated into the CoC Governance Charter, for recommendation to the CoC Board.

Business Calendar – Item #4

CoC Board Member Term Recommendation

- The OCC believes that the administrative process of changing from a two- to a three-year Board term would be manageable, so long as Board members have staggering terms. CoC Board members whose terms expire in 2026 should not be impacted by any change in Board term policy or process.
- For effective implementation, the new policy would apply beginning with the CoC Board members selected through the 2025 nomination and election process, and procedures reviewed by the CoC Nominating Ad Hoc to be brought back to the CoC Board for approval.
 - This could ideally allow for a reduction in the amount of elections needed, promoting continuity of Board membership and expertise, and easing the administrative burden of the nomination and election process.

Calendar Year 2025
<ul style="list-style-type: none">• Elections for approximately half the board seats• CoC Board Term: 01/01/2026 - 12/31/2028

Calendar Year 2026
<ul style="list-style-type: none">• Elections for approximately half the board seats• CoC Board Term: 01/01/2027 - 12/31/2029

Calendar Year 2027
<ul style="list-style-type: none">• No nomination and election process

Business Calendar – Item #4

Recommended Action

- a. Recommend establishing the following CoC Board Member Term policy that will be incorporated into the CoC Governance Charter for approval by the CoC Board, to go into effect with the ratification of the new CoC Board members at the December 2025 meeting of the CoC Board, as recommended by the PPS Committee.
 - 1) CoC Board members will serve a three (3) year term;
 - 2) CoC Board members will be given the option to renew their term after the competition of one (1) term, membership on the CoC Board will be confirmed through the election process by the CoC General membership;
 - 3) CoC Board members will serve no more than two (2) consecutive full terms;
 - 4) CoC Board members who have served two (2) consecutive full terms must wait one (1) year before being eligible to serve again on the CoC Board.

2025 CoC Nominating Ad Hoc

Felicia Boehringer, Interim CoC Manager,
Office of Care Coordination

Purpose and Background of the CoC Nominating Ad Hoc

- Each year, the CoC Board establishes a CoC Nominating Ad Hoc Committee to support the annual review of the CoC Governance Charter and facilitate the selection process for CoC Board seats that are set to expire in December. This committee plays a vital role in maintaining the integrity, compliance, and representativeness of the CoC Board.
- In 2023, OCC and CoC Board leadership partnered with a technical assistance provider through the California Interagency Council on Homelessness Racial Equity Action Lab (CA REAL). This collaboration aimed to align the nomination process with recommendations from the C4 Innovations racial equity assessment of the Orange County CoC.
 - The goal was to increase diversity and representation within the CoC Board, ensuring that its composition reflects the lived experiences and identities of the communities it serves.

Business Calendar – Item #5

Charter Revisions and 2025 Ad Hoc Membership

- At the October 25, 2023, CoC Board meeting, the Nominating Ad Hoc recommended key revisions to the Governance Charter. These included changing the total number of CoC Board seats from a fixed 19 to a flexible odd number between 17 and 21.
- Additionally, the Charter was updated to remove designated seats and instead require a minimum number of Board members with specified identities, experiences, and backgrounds. The 2023 CoC Nominating Ad Hoc identified the ability to meet all minimum requirements in the 2023 election cycle, even though the Charter provided benchmarks for building a more representative CoC Board membership through two election cycles by January 2025.
- To continue this work, OCC announced the recruitment of the 2025 CoC Nominating Ad Hoc on August 1, 2025. Interested individuals were invited to submit an interest form via SurveyMonkey by August 19, 2025.

Business Calendar – Item #5

Timeline and Responsibilities of the 2025 Election Cycle

- The CoC Governance Charter outlines a clear timeline for the annual CoC Board election process.
 - ❖ **August/September - CoC Board Chair appoints Nominating Ad Hoc**
 - ❖ **September/October** - Nominating Ad Hoc convenes to review and update sections of the Charter that pertain to the CoC Board composition, selection process, and qualifications
 - ❖ **October/November** - Nominating Ad Hoc outreaches to potential CoC Board candidates. The Nominating Ad Hoc will interview eligible CoC Board candidates who meet criteria
 - ❖ **November/December** - Candidates who moved forward based on their interview are presented to the CoC General Membership for voting/election
 - ❖ **December** - CoC Board ratifies slate of elected candidates by the CoC General membership
 - ❖ **January** - CoC Board seating takes place. Outgoing CoC Board and Board staff will provide training and orientation for incoming CoC Board
- The establishment of the 2025 CoC Nominating Ad Hoc Committee supports the Office of Care Coordination in maintaining compliance with the U.S. Department of Housing and Urban Development (HUD) and Homeless Emergency Assistance and Rapid Transition to Housing (HEARTH) regulations, proposing updates to the CoC Board structure, and facilitating a fair and inclusive nomination and election process for the December 2025 Board appointments.

Business Calendar – Item #5

Recommended Actions

- a. Establish the 2025 CoC Nominating Ad Hoc to support the nomination and election for the CoC Board, including the review of the CoC Board composition, qualifications, nomination and election process as detailed within the CoC Governance Charter.
- b. Appoint Shawdrea Bronson, Elizabeth Flores, Jason Mercado, Robert “Santa Bob” Morse, Dr. Apphia-Yay Schramenko, and Melissa Welsh to the 2025 CoC Nominating Ad Hoc.

CoC Strategic Plan

**Dr. Shauntina Sorrells, Chair;
Nishtha Mohendra, Vice Chair; and
Nichole Gideon, Secretary**

CoC Strategic Plan Adoption and Initial Development

- At the December 18, 2024, meeting, the Orange County CoC Board formally adopted the CoC Strategic Plan (Strategic Plan) as a living framework to guide system-wide improvements.
- The Strategic Plan was designed to evolve through continued input and refinement, with full implementation targeted for July 2025. Over the following months, OCC, CoC Board Officers, and ACStrategies consultant Aubrey Sitler have collaborated to support the CoC Board and CoC Committees with finalizing strategies and actions within the Strategic Plan.
- The timeline included a planning phase focused on aligning goals with the CoC’s mission, clarifying stakeholder roles, and preparing for a successful launch.
- OCC brought the draft Strategic Plan to all CoC Committees beginning in January 2025 to gather feedback.
 - ❖ While the plan was well-received in principle, many CoC members expressed concern that it was overly ambitious and risked exceeding the CoC’s operational capacity.

Business Calendar – Item #6

Working Session and CoC Strategic Plan Refinement

- In response to feedback, OCC, ACStrategies, and CoC Board Officers convened a full-day CoC Working Session on April 30, 2025.
 - ❖ This session brought together the CoC Board, OCC, Vision Ad Hoc, and ACStrategies to reassess the plan's feasibility.
 - ❖ Participants identified Strategy and Action Owners, agreed to strategically abandon elements that were not actionable, and revised timelines and success metrics.
- Following the session, the Strategic Plan was updated to reflect a more focused and realistic approach.
- At the June 25, 2025, CoC Board meeting, consultant Aubrey Sitler and Vice Chair Nishtha Mohendra presented the revised plan, including seven prioritized Year 1 Strategies and clarified MOCHA (Manager, Owner, Consultant, Helper, Approver) roles.
- The implementation timeline was also extended to October 1, 2025, allowing time to solidify foundational elements such as **Strategic Goals** using the SMART (strategic, measurable, ambitious, realistic, time-bound) goals framework, ownership assignments, and communication systems.

Business Calendar – Item #6

Governance and Oversight Structure

- The conversation around implementation continued at the July 8, 2025, PPS Committee meeting. During this session, the PPS Committee reviewed the synthesized Strategic Plan and discussed the MOCHA model in depth.
- During the meeting, the PPS Committee directed OCC to review the Year 1 prioritized strategies, clarify the proposed Owners, and begin configuring the PPS Committee as the steering body for Strategic Plan updates, providing focused oversight and adjusting direction as needed over the course of the three-year plan.
- During planning meetings with OCC, CoC Board Officers, and ACStrategies, it was evident that the developing Strategic Goals for adoption by the CoC Board would be key to effectively guiding implementation of the Strategic Plan
- Worked to draft Strategic Goals aligned with HUD’s System Performance Measures (SPMs), which are reported through the CoC Program Notice of Funding Opportunity (NOFO) by 2-1-1 Orange County (211OC).
 - ❖ This alignment ensures that the Strategic Plan remains data-driven and responsive to federal performance expectations.

Business Calendar – Item #6

Data-Informed Strategic Goals

- To support cross-system collaboration, OCC partnered with Erin DeRycke, Director of Data Analytics at 211OC, and OCUW as the HMIS Lead. OCC worked with 211OC to review key data sets including the SPM Report, Housing Inventory Count (HIC), and California System Performance Measures (CA SPMs).
 - ❖ These data sources informed the development of Strategic Goals that are measurable, realistic, and grounded in current system performance.
- On August 11, 2025, the CoC Board Officers, OCC, and HMIS Lead finalized the Strategic Goals outlined in Item 6, **Attachment A**, pg. 43-44.
- These goals span three core domains: improving system performance, engaging individuals with lived experience, and strengthening cross-system coordination. Key objectives include reducing the average length of homelessness, increasing exits to permanent housing, and lowering recidivism rates.

Business Calendar – Item #6

Year 1 Strategies and Next Steps

- To ensure a focused and manageable launch, each Strategic Goal has been paired with a set of Year 1 Strategies that lay the groundwork for long-term success. These foundational strategies include:
 1. (From Objective 1A) **Assess staff training landscape and needs to develop a plan to fill gaps, align practices, ensure accountability** in using best practices, and deliver on the promise to ensure people feel like they're being treated with dignity and respect.
 2. (From 1B) **Review & update Written Standards** to more intentionally embed key principles, align with evidence-based approaches, & support achieving system performance goals.
 3. (From 1D) **Embed deeper support for people with lived experience** to get compensated, gain expertise, and hold decision-making power
 4. (From 2D) **Develop a local, state & federal policy agenda and priorities** to measurably improve the resources and performance of the CoC.
 5. (From 3A) **Develop and implement data collection and analysis processes** that seek to **hear people's experiences in the system, understand holistic system performance, and address gaps in our understanding of people's experiences and outcomes.**
 6. (From 4B) **Conduct a strategic coordinated investment planning process** to map current funding resources, analyze current funding impacts, and identify gaps.
 7. (From 5B) **Evaluate the CE system**
- The goals will serve as a guiding framework for implementation, recognizing their evolving nature and central role in driving system-wide progress.

Business Calendar – Item #6

Recommended Action

- a. Approve recommended Strategic Goals to guide the implementation of the CoC Strategic Plan.

**CoC Program Notice of Funding
Opportunity (NOFO)**

**Felicia Boehringer, Interim CoC Manager,
Office of Care Coordination**

Business Calendar – Item #7

FY 2025 CoC Program NOFO Competition Updates

- In 2024, for the first time, HUD issued a two-year CoC Program NOFO as authorized by the Consolidated Appropriations Act, 2024.
 - CoCs were only required to submit one CoC Consolidated Application to be applicable for FY 2024 and FY 2025 funds, along with the FY 2024 CoC Priority Listing.
- On July 3, 2025, HUD sent communication via the Office of Special Needs Assistance Programs (SNAPS) Competitions mailing list announcing the intention to publish a NOFO for 2025 CoC awards.
 - In the email, HUD invited CoCs to prepare for an application focused on **treatment and recovery, reducing unsheltered homelessness, reducing returns to homelessness, and increasing the earned income of participants.**
- At this time, HUD has not released the NOFO for 2025 CoC awards. The Office of Care Coordination will provide updates as they arise.

Orange County Homelessness Updates

**Doug Becht, Director, and
Jasmin Miranda, Interim CoC Administrator,
Office of Care Coordination**

System of Care Update
Doug Becht, Director,
Office of Care Coordination

Business Calendar – Item #8

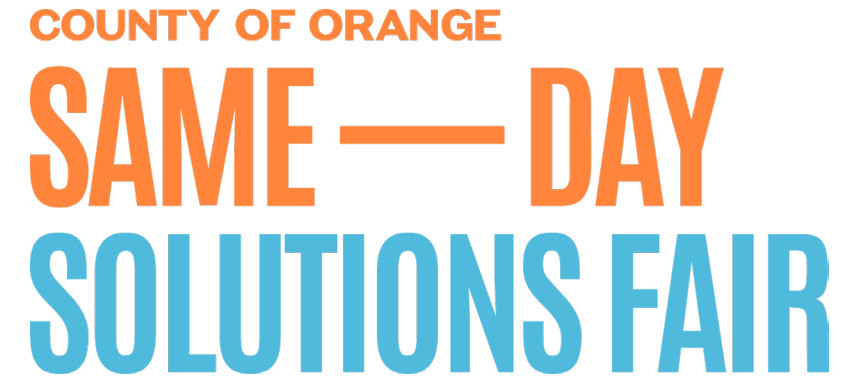
OC Grand Jury Report

- OC Grant Jury released a report titled, [Homelessness: Is Orange County Moving in the Right Direction?](#) on June 27, 2025.
- The County of Orange is a required respondent and must submit a reply within 90 days.
- The Board of Supervisors will consider the proposed response to the FY2025-25 Grand Jury Report at the September 9, 2025, meeting.
- The Orange County Continuum of Care is listed as a “requested” response.

Business Calendar – Item #8

OC Same-Day Solutions Fair

- Since the success of the first and second OC Same-Day Solutions Fair, the Office of Care Coordination has been working diligently to coordinate future event locations.
 - ❖ September 25 – Orange
 - ❖ November 20 – Placentia
- The Office of Care Coordination hosted the second Same-Day Solutions Fair in the City of Lake Forest on July 24, 2025.
 - ❖ Over 25 different organizations provided resources spanning mental health, substance use, housing, public benefits, basic needs, legal aid, and more.
- To host or participate in an upcoming Same-Day Solutions Fair, please contact the Office of Care Coordination.



Business Calendar – Item #8

OC Same-Day Solutions Fair Participating Organizations



- Child Support Services
- Coordinated Entry System
- Department of Rehabilitation
- HCA Behavioral Health Services
- HCA Public Health Services
- Homeless Court, including the OC Public Defender and the District Attorney
- OC Clerk-Recorder
- OC Probation
- Social Services Agency
- CalOptima Health
- Chrysalis
- Families Forward
- Friendship Shelter
- HomeAid OC
- Loving Paws
- Mobility United
- OC Rescue Mission
- OC Workforce Solutions
- Orange County Housing corporations Stepping Up
- Public Law Center
- Revival Hair
- South County Outreach
- United Way
- US Vets
- VA Long Beach Healthcare System

Business Calendar – Item #8

OC Same-Day Solutions Fair Outcomes

- **120** unduplicated households participated in the OC Same-Day Solutions Fair, including 20 families (households with minor children).
- **585** service engagements and provisions occurred.
- **288** informational engagements occurred – meaning individuals engaged with the various organizations present to receive general information about available services.
- State Senator Dr. Steven Choi and representatives from cities of Lake Forest, Mission Viejo, Irvine, Laguna Woods and Laguna hills attended the OC Same-Day Solutions Fair.



Business Calendar – Item #8

Commission to Address Homelessness Membership a Recruitment

The Orange County’s Office of Care Coordination is seeking applications from Orange County residents to serve on the Commission to Address Homelessness. Recruitment is being conducted to fill the following **six seats** on the Commission to Address Homelessness:

- **Behavioral Health Representative**, with expertise in services for people experiencing homelessness with mental health and substance use disorders
- **Two Continuum of Care Board Representatives**
- **Hospital Representative**, with expertise in the local hospital emergency room treatment and discharge system
- **Orange County Sheriff-Coroner Department Representative** in a leadership and/or command level role with knowledge of the Orange County’s System of Care
- **Member who is at At-Large**

To apply for a Commission to Address Homelessness seat, **please complete an application and submit your resume to the Office of Care Coordination by 5:00 pm on September 19, 2025.** Completed application and resume can be emailed to CareCoordination@ceo.oc.gov or mailed to: County Administration North, Attn: Office of Care Coordination, 400 W. Civic Center Drive, 3rd Floor, Santa Ana, 92701

For more information visit: <https://ceo.oc.gov/care-coordination/commission-address-homelessness>



COUNTY OF ORANGE
**OFFICE OF CARE
COORDINATION**

Falling Through the Safety Net:

Understanding Individuals' Journey and Contributing Factors to Homelessness

- At the August 20, 2025, Commission to Address Homelessness meeting, the Office of Care Coordination provided a brief update on the 2025 Homeless Survey.
- A more in-depth presentation will be provided at the upcoming joint special meeting.



Business Calendar – Item #8

Upcoming Joint Special Meeting

- A joint special meeting of the CoC Board and Commission to Address Homelessness is scheduled for Wednesday, September 10, 2025.
- The purpose of this meeting is to share the results of the 2025 Homeless Survey for more in-depth review and discussion
 - Date and Time: September 10, 2025, from 1:00 p.m. – 3:00 p.m.
 - Location: County Administration South (CAS) County Conference Center
 - ❖ *YouTube livestream will be made available during meeting*
 - Meeting agenda will be posted at least 24 hours in advance of the special meeting.
- The Office of Care Coordination will be confirming planned attendance of the CoC Board and Commission to Address Homelessness.

Team Member Updates

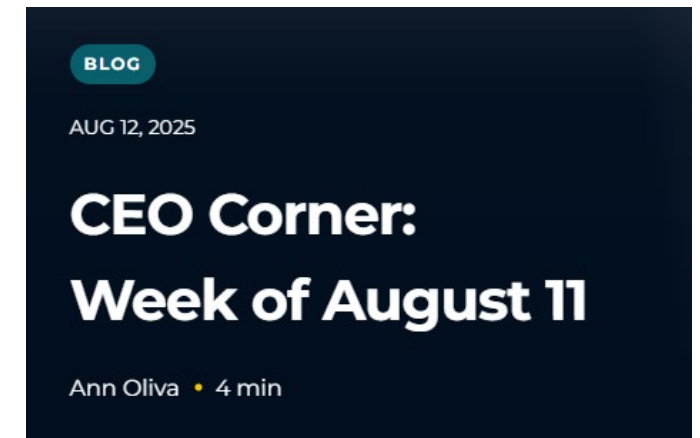
CoC Update

**Jasmin Miranda, Interim CoC Administrator,
Office of Care Coordination**

Business Calendar – Item #8


Federal News Updates

- On July 24, 2025, the White House issued an Executive Order about homelessness.
- The National Alliance to End Homelessness (NAEH) Alliance staff members have written short blog posts explaining various impacts and implications of the July 24 Executive Order on homelessness.
- Stay tuned for any additional information on the Executive Order through the NAEH CEO Corner newsletter.
- **Reminder:** Focusing on reliable sources of information from trusted media outlets and advocacy organizations is key.
- NAEH Newsletter and Email updates:
 - Subscribe on their website: <https://endhomelessness.org/>



Business Calendar – Item #8

Homeless Housing, Assistance and Prevention (HHAP) Program Round 6

- On Monday, February 24, 2025, the California Department of Housing and Community Development (HCD) announced the release of the HHAP Round 6 Notice of Funding Availability (NOFA), making available \$760 million to strengthen regional housing solutions.
- **Application Deadline: August 29, 2025**
- HHAP Round 6 Allocations for the Orange County Region are included below:
 - ❖ County of Orange – \$8,355,062.07
 -  ❖ Orange County CoC – \$8,923,349.94
 - ❖ City of Anaheim – \$5,947,854.53
 - ❖ City of Irvine – \$5,947,854.53
 - ❖ City of Santa Ana – \$5,947,854.53
- The Office of Care Coordination as the Administrative Entity for the Orange County CoC and the County of Orange will complete the HHAP Round 6 grant application on behalf of the CoC and County and will work alongside the cities of Anaheim, Irvine, and Santa Ana to submit the application by the deadline.

Business Calendar – Item #8

2025 Annual Calendar of CoC Activities

- The Office of Care Coordination will provide CoC Board members with updates regarding upcoming CoC activities.
- Calendar Year 2025 Quarter 3 and the beginning of Quarter 4 activities are highlighted in this chart for reference.
- Activities in bold require active participation from CoC Board members outside of normal meetings.

September

- 2026 PIT Count planning, **PIT Count Ad Hoc**
- **Joint Special Meeting**
- YAB planning and development
- **HHAP Program Ad Hoc**
- **CoC Strategic Plan** – continued planning
- **CoC Fiscal and Resource Mapping**
- Procurement process:
 - YAB technical assistance (Planning)
- Charter Review and Election: **CoC Nominating Ad Hoc** to facilitate CoC Board nominating and election process & review CoC Governance Charter

October

- 2026 PIT Count planning, **PIT Count Ad Hoc**
- YAB planning and development
- **CoC Strategic Plan** - Implementation
- **CoC Fiscal and Resource Mapping**
- Procurement process:
 - YAB technical assistance (Planning)
- Charter Review and Election: **CoC Nominating Ad Hoc** to facilitate CoC Board nominating and election process & propose recommended CoC Governance Charter revisions for Board approval.

November

- 2026 PIT Count planning, **PIT Count Ad Hoc**
- YAB planning and development
- **CoC Strategic Plan** – Implementation
- **CoC Fiscal and Resource Mapping**
- Procurement process:
 - YAB technical assistance (Planning)
- Election: **CoC Nominating Ad Hoc** to facilitate CoC Board nominating and election process

Business Calendar – Item #8

Upcoming Meetings

- **Lived Experience Advisory Committee:** Wednesday, September 3, 2025, from 10:00 a.m. – 11:30 a.m.
 - ❖ Location: County Administration North (CAN) Multipurpose Room, 400 W. Civic Center Drive, Santa Ana, CA 92701
- **Transitional-Aged Youth (TAY) Collaborative Committee:** Thursday, September 4, 2025, from 11:00 a.m. – 12:00 p.m.
 - ❖ Location: Orangewood Foundation Conference Room, 1575 E. 17th St., Santa Ana, CA 92705
- **Policies, Procedures and Standards Committee:** Tuesday, September 9, 2025, from 3:30 p.m. – 5:00 p.m.
 - ❖ Location: CAS Multipurpose Rooms 103/105, 601 N. Ross St., Santa Ana, CA 92701
- **Domestic Violence Committee (Special Meeting):** Thursday, September 18, 2025, from 9:00 a.m. – 10:30 a.m.
 - ❖ Location: The Village on 17th Street Community Room, 1505 17th St., Santa Ana, CA 92705

Business Calendar – Item #8

CoC Fiscal and Resource Mapping

- At the August 26, 2025, meeting, the Orange County Board of Supervisors [approved a contract between the County of Orange’s Office of Care Coordination and Homebase](#) for the functions of the CoC, specifically supporting with resource and fiscal mapping of the regional homelessness response system in Orange County.
- Homebase will design and facilitate a **five-phased process** that engages the County, CoC Board, service providers, and relevant stakeholders, assesses the current state of community partnerships and system alignment, and supports the County and the CoC in smartly allocating funds to appropriate programming to match the greatest needs.
- Further updates will be provided as they arise.



Business Calendar – Item #8

2026 Point in Time (PIT) Count

- HUD requires that CoCs across the nation complete a biennial unsheltered count and an annual sheltered count of all people experiencing homelessness in the community on a single point in time during the last 10 days of January.
- The Office of Care Coordination in partnership with the Orange County CoC conducts an unsheltered Point In Time count every two years in Orange County.
- In August 2025, the Office of Care Coordination met with City Net, the lead agency for unsheltered count, to plan for the 2026 PIT Count.
- The Office of Care Coordination has also started facilitating recruitment for the PIT Count Planning Ad Hoc, with meetings set to begin in early September.
- Details for the 2026 PIT Count are being finalized and further updates will be provided in the future.

2026 PIT Count Dates

2026 PIT Count Dates		
Tuesday, January 27, 2026	Wednesday, January 28, 2026	Thursday, January 29, 2026

Next Meeting (Special Meeting):

Wednesday, September 10, 2025, from 1:00 p.m. – 3:00 p.m.

Next Regular Meeting:

Wednesday, September 24, 2025, from 2:00 p.m. – 5:00 p.m.



COUNTY OF ORANGE
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