

A G E N D A

REGULAR MEETING BRIDGES AT KRAEMER PLACE COMMUNITY ADVISORY BOARD



Wednesday, October 22, 2025
9:00 A.M.

CITY OF VILLA PARK
VILLA PARK CITY HALL COUNCIL CHAMBERS
17855 Santiago Blvd., Villa Park, CA 92861

Ward Smith – Chair
Placentia

Crystal Miles – Vice Chair
Villa Park

Sandra Lozeau
Anaheim

Blair Stewart
Brea

Carlos Franco
Buena Park

Kyle Chang
Cypress

Rusty Kennedy
Fullerton

Rose Espinoza
La Habra

Janet Keo Conklin
La Palma

Vacant
Los Alamitos

Leslie Hardy
Orange

Doug Becht
County of Orange

Donald Torres
Stanton

Tara Campbell
Yorba Linda

Lorenzo Glenn
Local Chief of Police

Leandra Blades
School District

Matt Cunningham
Local Neighborhood Assn.

Monique Davis
Commission to End
Homelessness

Vacant
Local Business Association

Mercy House
Timothy Huynh, Chief Program Officer

Clerk of the Board
Joanne Golden, Deputy Clerk

Welcome to the meeting of the Bridges at Kraemer Place Community Advisory Board. This agenda contains a brief general description of each item to be considered. Except as provided by law, no action shall be taken on any item not appearing on the agenda. The Advisory Board encourages your participation. If you wish to speak during Public Comments, please complete a Speaker Request Form and deposit it in the Speaker Request box located next to the Clerk, prior to the Public Comments portion of the meeting. Speakers will be given three minutes to speak. When addressing the Board, please state your name (or pseudonym) for the record prior to providing your comments.

A G E N D A

All supporting documentation is available for public review online at <https://ceo.ocgov.com/care-coordination/homeless-services> and in the office of the Clerk of the Board of Supervisors located in the Hall of Administration Building, 400 W. Civic Center Drive, 6th Floor, Santa Ana, California 92701 during regular business hours, 8:00 a.m. - 5:00 p.m., Monday through Friday.

****In compliance with County Language Access Policy and the Americans with Disabilities Act (ADA), those requiring translation services or ADA accommodation for this meeting should notify the Clerk of the Board's Office 72 hours prior to the meeting at (714) 834-2206. Requests received less than 72 hours prior to the meeting will still receive every effort to reasonably accommodate the request but may not be guaranteed****

Call to Order

Roll Call

PUBLIC COMMENTS

At this time members of the public may address the Community Advisory Board on any item on the agenda or on any matter within the subject matter jurisdiction of the Community Advisory Board.

ACTION ITEMS

1. Approve Minutes of the April 23, 2025 Regular Meeting
2. Approve Minutes of the July 23, 2025 Regular Meeting
3. Approve Bridges at Kraemer Place Community Advisory Board 2026 Meeting Calendar
4. Election of Officers

PRESENTATION

5. Bridges at Kraemer Place Shelter Operations Update by Mercy House

BOARD MEMBERS COMMENTS

At this time members of the Community Advisory Board may comment regarding any off-agenda items or request future agenda items to be considered at the next or future meetings. No action may be taken on off-agenda items unless authorized by law.

ADJOURNED

NEXT MEETING: Wednesday, January 28, 2026, 9:00 A.M.

AGENDA ITEM #1

**Approve April 23, 2025
Minutes**

SUMMARY ACTION MINUTES

REGULAR MEETING BRIDGES AT KRAEMER PLACE COMMUNITY ADVISORY BOARD



Wednesday, April 23, 2025
9:00 A.M.

DRAFT

CITY OF VILLA PARK
VILLA PARK CITY HALL | COUNCIL CHAMBERS
17855 Santiago Blvd. | Villa Park, CA 92861

Ward Smith – Chair
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Lorenzo Glenn
Local Chief of Police

Leandra Blades
School District

Matt Cunningham
Local Neighborhood Assoc.

Monique Davis
Commission to End
Homelessness

Wesley Parker
Local Business Association

ATTENDANCE: Members Smith, Miles, Lozeau, Becht, Franco, Campbell, Chang, Kennedy, Espinoza, Glenn, and Davis

ABSENT: Members Stewart, Torres, Blades, Cunningham, Keo Conklin, Parker, and Hardy

PRESENT: MERCY HOUSE Timothy Huynh, Chief Program Officer
CLERK OF THE BOARD Joanne Golden, Deputy Clerk

Call to Order

CHAIRMAN SMITH CALLED THE MEETING TO ORDER AT 9:02 A.M.

SUMMARY ACTION MINUTES

Roll Call

THE CLERK CALLED ROLL AND CONFIRMED QUORUM WAS MET

PUBLIC COMMENTS

None.

ACTION ITEMS:

1. Approve minutes of the October 23, 2024, regular meeting

APPROVED AS RECOMMENDED

4	8	1	2	3	5	6	7	9	10	11	12	13	14	15	16	17	18
					X	X			X		X	X	X	A			X

PRESENTATION:

2. Update on Bridges at Kraemer Place Shelter Operations by Mercy House
MERCY HOUSE CHIEF PROGRAM OFFICER TIMOTHY HUYNH PRESENTED AN UPDATE ON CURRENT SHELTER OPERATIONS AND METRICS; THE NUMBER OF EXITS FOR THE CURRENT FISCAL YEAR IS 313 COMPARED 413 IN THE PREVIOUS FISCAL YEAR (THE FISCAL YEAR RUNS FROM JULY TO JUNE); 186 CLIENTS ARE ACTIVE ON THE COMMUNITY QUEUE (98%); STAFF IS ALSO HELPING CLIENTS ENGAGE OUTSIDE OF THE COMMUNITY QUEUE TO HELP THEM FIND RESOURCES; NEGATIVE EXITS ARE LOWER THIS YEAR COMPARED TO LAST YEAR.
3. Regional Care Coordination Referral Partnership Presentation by Volunteers of America Los Angeles
JORDAN SILVIERA OF VOLUNTEERS OF AMERICA GAVE A PRESENTATION EXPLAINING THEIR ROLE AS PART OF THE REGIONAL CARE TEAM IN PROVIDING CONTINUED CARE WHEN A CLIENT EXITS THE SHELTER AS WELL AS ENGAGING WITH THE CHRONICALLY HOMELESS POPULATION.

MEMBER COMMENTS:

Member Chang – Oral Re.: Would like to know the impact of Proposition 1, MHSA; housing in and of itself is important but for some, mental/behavioral health services are equally important; perhaps Care Coordination Team can arrange for a speaker to provide insight.

Member Lozeau– Oral Re.: Recognized the Clerk in honor of Administrative Professionals Day; shared that financing package was approved during the Anaheim City Council Meeting for Tampico Motel for first transitional aging youth permanent supportive housing of 30 units for ages 18 – 24 and will be breaking ground and expected to open in September 2026 and will be working with Orangewood Foundation and Covenant House for that project; Former Studio 6 (now Azure Apartments, 91 Fwy, and Harbor) will be having lease up meetings for single adults, couples, caregiver/patient, parent/child, etc., which is 87 units, opening September 2025.

SUMMARY ACTION MINUTES

ADJOURNED: 10:07 A.M.

NEXT MEETING: October 22, 2025, 9:00 A.M.

*** VOTE KEY ***

(1st number = Moved by; 2nd number = Seconded by)

1 Ward Smith	10 Leandra Blades
2 Crystal Miles	11 Rusty Kennedy
3 Sandra Lozeau	12 Leslie Hardy
4 Doug Becht	13 Janet Keo Conklin
5 Blair Stewart	14 Matt Cunningham
6 Donald Torres	15 Rose Espinoza
7 Carlos Franco	16 Lorenzo Glenn
8 Tara Campbell	17 Monique Davis
9 Kyle Chang	18 Wesley Parker

A = Abstained

X = Excused

N = No Vote

B.O. Board Order

Ward Smith

Chair

*Joanne L. Golden, Deputy
Clerk of the Advisory Board*

AGENDA ITEM #2

**Approve July 23, 2025
Minutes**

SUMMARY ACTION MINUTES

REGULAR MEETING BRIDGES AT KRAEMER PLACE COMMUNITY ADVISORY BOARD



Wednesday, July 23, 2025
9:00 A.M.

DRAFT

CITY OF VILLA PARK
VILLA PARK CITY HALL | COUNCIL CHAMBERS
17855 Santiago Blvd. | Villa Park, CA 92861

Ward Smith – Chair
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Lorenzo Glenn
Local Chief of Police

Leandra Blades
School District

Matt Cunningham
Local Neighborhood Assoc.

Monique Davis
Commission to End
Homelessness

Wesley Parker
Local Business Association

ATTENDANCE: Members Smith, Miles, Lozeau, Becht, Franco, Campbell, Chang, Blades, and Espinoza

ABSENT: Members Stewart, Torres, Kennedy, Cunningham, Glenn, Keo Conklin, Parker, Hardy, and Davis

PRESENT: MERCY HOUSE Timothy Huynh, Chief Program Officer
CLERK OF THE BOARD Joanne Golden, Deputy Clerk

Call to Order

CHAIRMAN SMITH CALLED THE MEETING TO ORDER AT 9:04 A.M.

SUMMARY ACTION MINUTES

Roll Call

THE CLERK CALLED ROLL AND CONFIRMED QUORUM WAS NOT MET

PUBLIC COMMENTS

None.

ACTION ITEMS:

1. Approve minutes of the April 23, 2025, regular meeting

NO ACTION TAKEN; ITEM CONTINUED TO OCTOBER 22, 2025 REGULAR MEETING

PRESENTATION:

2. Update on Bridges at Kraemer Place Shelter Operations by Mercy House

MERCY HOUSE CHIEF PROGRAM OFFICER TIMOTHY HUYNH PRESENTED AN UPDATE ON CURRENT SHELTER OPERATIONS AND METRICS; 192 BEDS OUT OF 200 BEDS ARE OCCUPIED (SOME OF WHICH ARE RESERVED FOR REFERRAL), 97% OF CLIENTS WERE ACTIVE ON THE COMMUNITY QUEUE; CLIENTS ARE LOOKING FOR WAYS TO SUPPLEMENT THEIR INCOMES AND STAFF ARE LOOKING FOR CREATIVE HOUSING SOLUTIONS (DUE TO LIMITED HOUSING RESOURCES); THERE WERE 46 POSITIVE EXITS, SLIGHTLY DOWN FROM THE PREVIOUS YEAR; THE AVERAGE STAY IS 189 DAYS, BUT THE GOAL IS 152 DAYS (IN ACCORDANCE WITH NATIONAL AVERAGE); 272 DAYS IS THE CURRENT AVERAGE NUMBER OF DAYS IT TAKES TO OBTAIN HOUSING.

MEMBER COMMENTS:

Vice Chair Miles – Oral Re.: Asked for an update on Proposition 1 presentation; a handout with more information on Proposition 1 was handed out by the Office of Care Coordination (attached to Summary Action Minutes).

Member Lozeau – Oral Re.: Announced that the City of Anaheim has an 87-unit Project HomeKey housing project, Azure Apartments on Harbor and the 91 Freeway which is starting lease ups.

Chair Smith– Oral Re.: The City of Placentia’s navigation center transitioned from PATH and went to The Salvation Army and have enjoyed working with them; many people are embracing the program, the facility and using it as a communication tool throughout the community.

ADJOURNED: 9:29 A.M.

NEXT MEETING: October 22, 2025, 9:00 A.M.

SUMMARY ACTION MINUTES

*** VOTE KEY ***

(1st number = Moved by; 2nd number = Seconded by)

1 Ward Smith	10 Leandra Blades
2 Crystal Miles	11 Rusty Kennedy
3 Sandra Lozeau	12 Leslie Hardy
4 Doug Becht	13 Janet Keo Conklin
5 Blair Stewart	14 Matt Cunningham
6 Donald Torres	15 Rose Espinoza
7 Carlos Franco	16 Lorenzo Glenn
8 Tara Campbell	17 Monique Davis
9 Kyle Chang	18 Wesley Parker

A = Abstained
X = Excused
N = No Vote
B.O. Board Order

Ward Smith
Chair

Joanne L. Golden, Deputy
Clerk of the Advisory Board

Orange County Behavioral Health Services Act



For questions or to request a meeting, please contact

Michelle Smith at msmith@ochca.com

or call

(714) 834-3104

For BHSA information

please call (714) 834-3104 or email bhsa@ochca.com

Orange County Behavioral Health Services Act

For more information on the Community Program Planning events



- Upcoming Planning Advisory Committee Meetings
- Dates and times of our upcoming Workgroup Meetings
- Locations and more for our Community Forums!

www.ochealthinfo.com/bhsa-community

AGENDA ITEM #3

**Approve BCAB 2026
Meeting Calendar**

BRIDGES AT KRAEMER PLACE COMMUNITY ADVISORY BOARD 2026

Meetings begin at 9:00 A.M.



Regular Meeting

DRAFT



County Holiday

January						
Su	Mo	Tu	We	Th	Fr	Sa
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	31

February						
Su	Mo	Tu	We	Th	Fr	Sa
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28

March						
Su	Mo	Tu	We	Th	Fr	Sa
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31				

April						
Su	Mo	Tu	We	Th	Fr	Sa
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30		

May						
Su	Mo	Tu	We	Th	Fr	Sa
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30
31						

June						
Su	Mo	Tu	We	Th	Fr	Sa
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30				

July						
Su	Mo	Tu	We	Th	Fr	Sa
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	

August						
Su	Mo	Tu	We	Th	Fr	Sa
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	31					

September						
Su	Mo	Tu	We	Th	Fr	Sa
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30			

October						
Su	Mo	Tu	We	Th	Fr	Sa
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	31

November						
Su	Mo	Tu	We	Th	Fr	Sa
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30					

December						
Su	Mo	Tu	We	Th	Fr	Sa
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31		

AGENDA ITEM #4

Election of Officers

AGENDA ITEM #5

**BCAB Operations Update
by Mercy House**



QUARTER REPORT

JULY - SEPTEMBER
2025



Presented to the Bridges at
Kraemer Place Community
Advisory Board

Reporting Period

July 1, 2025 – September 30, 2025 (Quarter)

July 1, 2025 – September 30, 2025 (Current Fiscal Year)

July 1, 2024 – June 30, 2025 (Previous Fiscal Year)

Number Served

	Quarter	Current FY	FY 2024-25
Number of Unduplicated Clients	264	264	586
Number of Exits	72	72	393
% of Service Capacity Goal (480 annual)		55%	122%

Coordinated Entry System (CES) Statistics

Number of Active Clients on Community Queue	186
% of Active Clients on Community Queue	97%
Number of Active Clients Matched to a Housing Opportunity	1
% of Active Clients Matched to a Housing Opportunity	<1%
Total number of unduplicated individuals served <u>current fiscal year</u> who have received Permanent Supportive Housing (PSH) or Housing Choice Voucher (HCV) through the Coordinated Entry System	0
Total number of unduplicated individuals served <u>current fiscal year</u> who have received Rapid Re-Housing (RRH) through the Coordinated Entry System	0

**CES Chart represents clients active at the end of the reporting period*

Bed Nights

	Current FY
Total number of shelter bed nights	17,638

Program Exits - Summary

	Quarter	Current FY	FY 2024-25
Positive Exits <i>Permanent, Temporary, Institutions except Jail/Prison</i>	8	8	46
Negative Exits <i>Emergency Shelter, Streets, Jail/Prison</i>	16	16	7
Unknown Exits <i>Unknown, Deceased</i>	48	48	340

Program Exits – Destination Detail

Benchmark: 30% of clients who exit to a known destination will exit to permanent housing.

Progress toward benchmark: 13% of clients who have exited to a known destination have exited to permanent housing.

Exits to Permanent Housing	Quarter	Current FY	FY 2024-25
	3	3	36
Rental by client, no ongoing housing subsidy	1	1	6
VASH Housing Subsidy	0	0	5
Rental by client, with other ongoing housing subsidy	0	0	0
Permanent Supportive Housing	0	0	5
Rental by client, with HCV (tenant or project based)	0	0	10
Staying or living with family, permanent tenure	1	1	5
Staying or living with friends, permanent tenure	1	1	2
Rental by client, with RRH or equivalent subsidy	0	0	3
Other permanent housing dedicated for formerly homeless persons	0	0	0

Exits to Temporary Housing	Quarter	Current FY	FY 2024-25
	3	3	8
Staying or living with family, temporary tenure	2	2	2
Staying or living with friends, temporary tenure	1	1	3
Host Home (non-crisis)	0	0	0
Transitional housing for homeless persons	0	0	2
Hotel or motel paid for without emergency shelter voucher	0	0	0
Residential project or halfway house with no homeless criteria	0	0	1

Exits to Institutions	Quarter	Current FY	FY 2024-25
	2	2	4
Foster care home or group foster care home	0	0	0
Psychiatric hospital or other psychiatric facility	0	0	0
Substance abuse treatment facility or detox center	1	1	2
Hospital or other residential non-psychiatric medical facility	1	1	0
Jail, prison, or juvenile detention facility	0	0	2
Long-term care facility or nursing home	0	0	0

Exits to Homelessness	Quarter	Current FY	FY 2024-25
	16	16	5
Emergency shelter, including hotel or motel paid for with emergency shelter voucher	1	1	0
Place not meant for habitation (e.g., a vehicle, an abandoned building, bus / train / subway station / airport or anywhere outside)	15	15	5

Exits to Other Destinations	Quarter	Current FY	FY 2024-25
	48	48	340
Deceased	0	0	2
Client Doesn't Know/Client Refused	23	23	111
No exit interview completed	25	25	227

Increased Income

	Quarter	Current FY	FY 2024-25
Participants with Increased Income (at Annual Assessment and/or Exit)	26	26	23

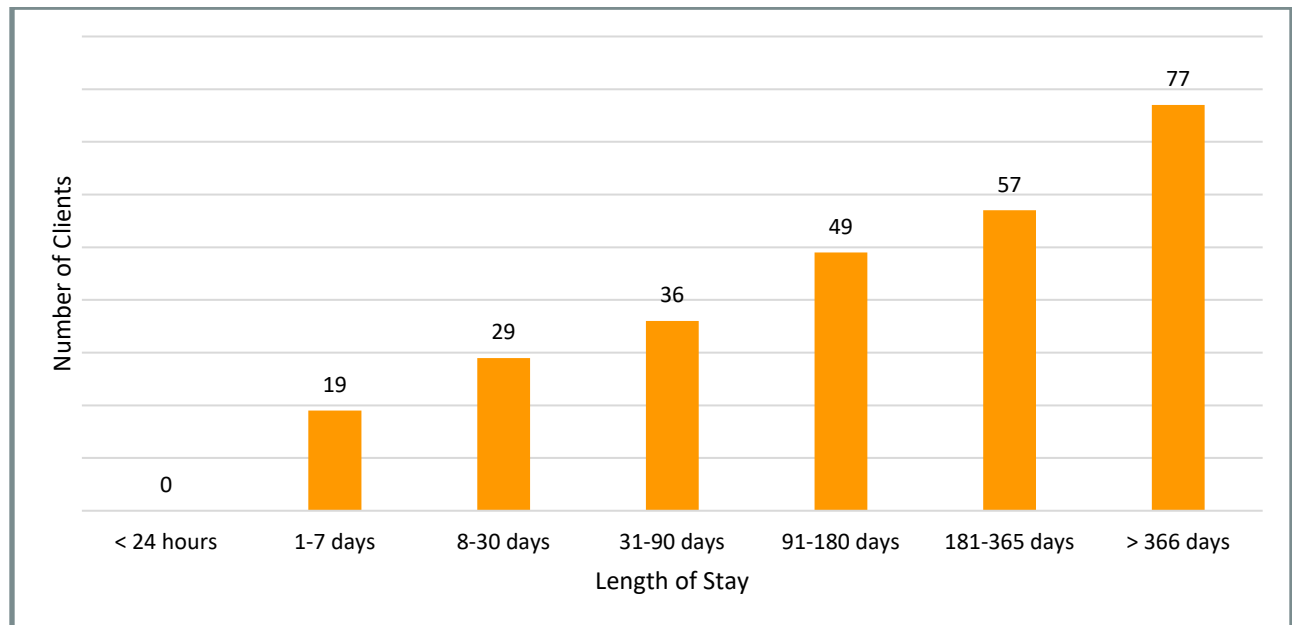
Length of Stay – Current FY

Benchmark: Between July 2017 to June 2025, the average shelter stay at Bridges is 245 days.

Progress toward benchmark: Shelter average is 335 days for the year.

Benchmark: Between July 2017 to June 2025, the average shelter stay at Bridges for a permanent housing placement is 245 days.

The average length of stay for a permanent housing placement is currently: 811 days



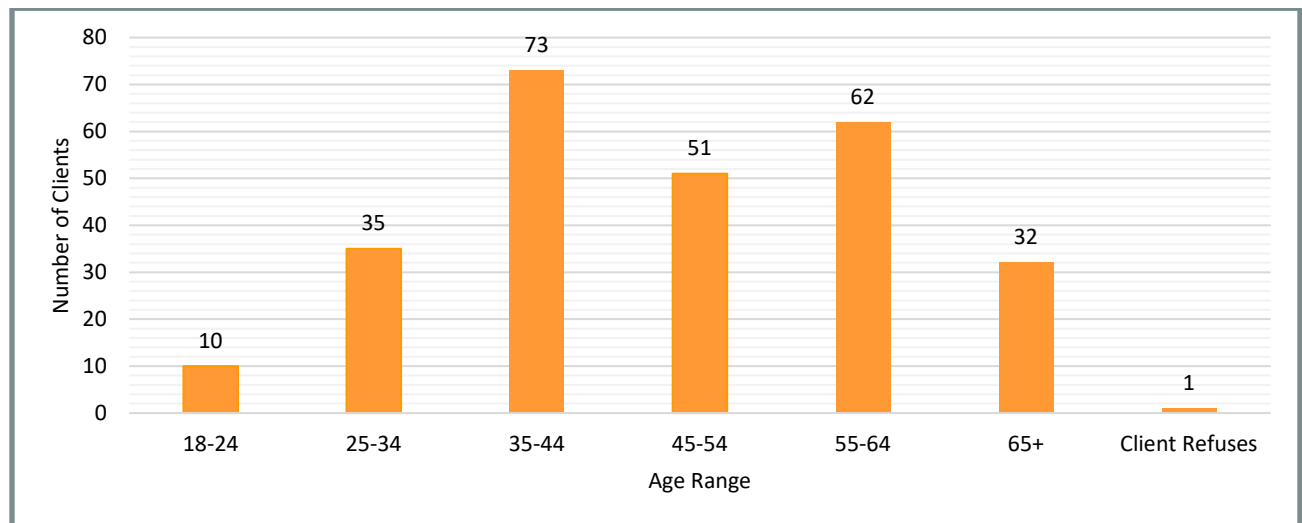
**The chart above may include duplicate client enrollments*

Set Aside Beds

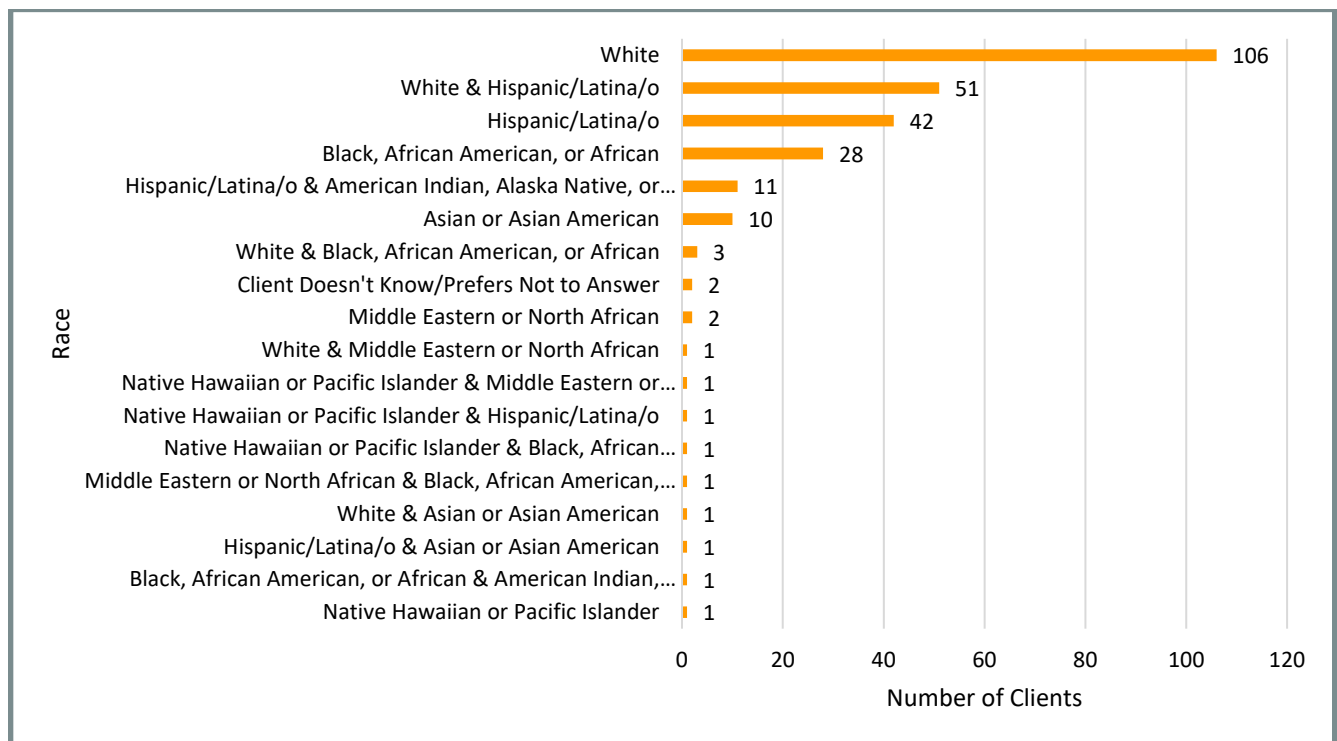
	Beds Available	Quarter Average Utilization
MHSA Beds	10	93%
Law Enforcement Beds	16	75%

Client Demographics - YTD

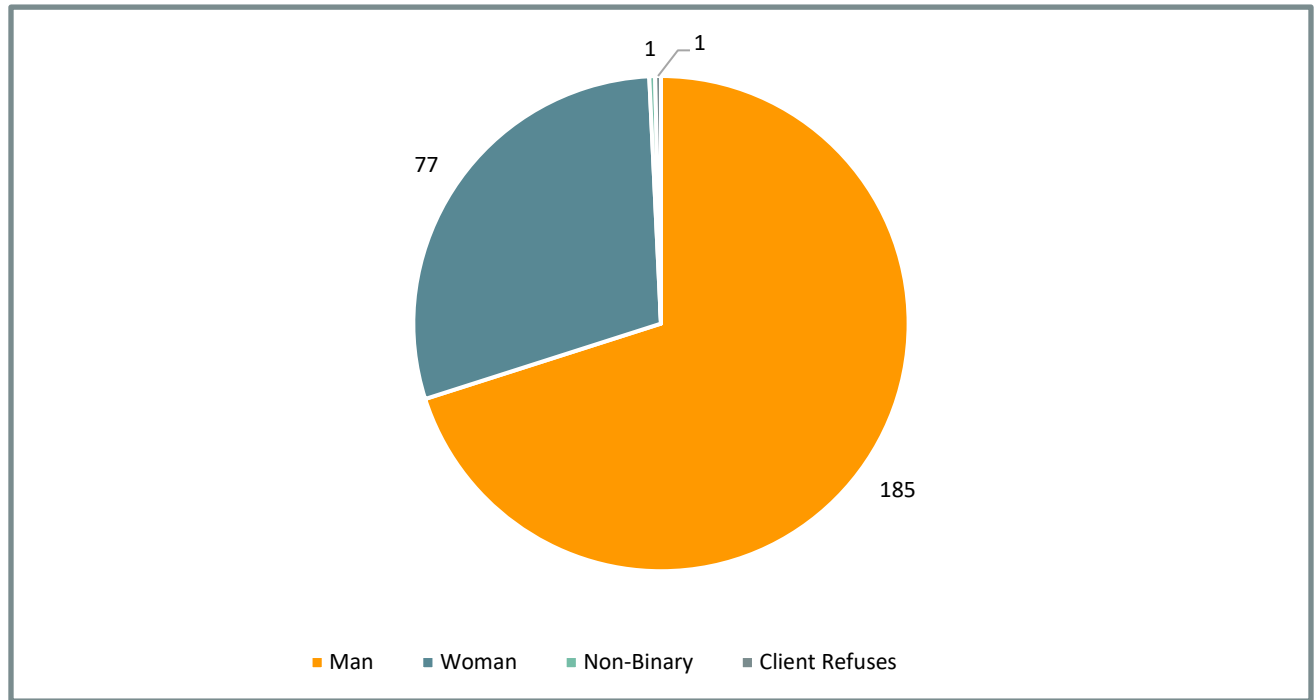
Age



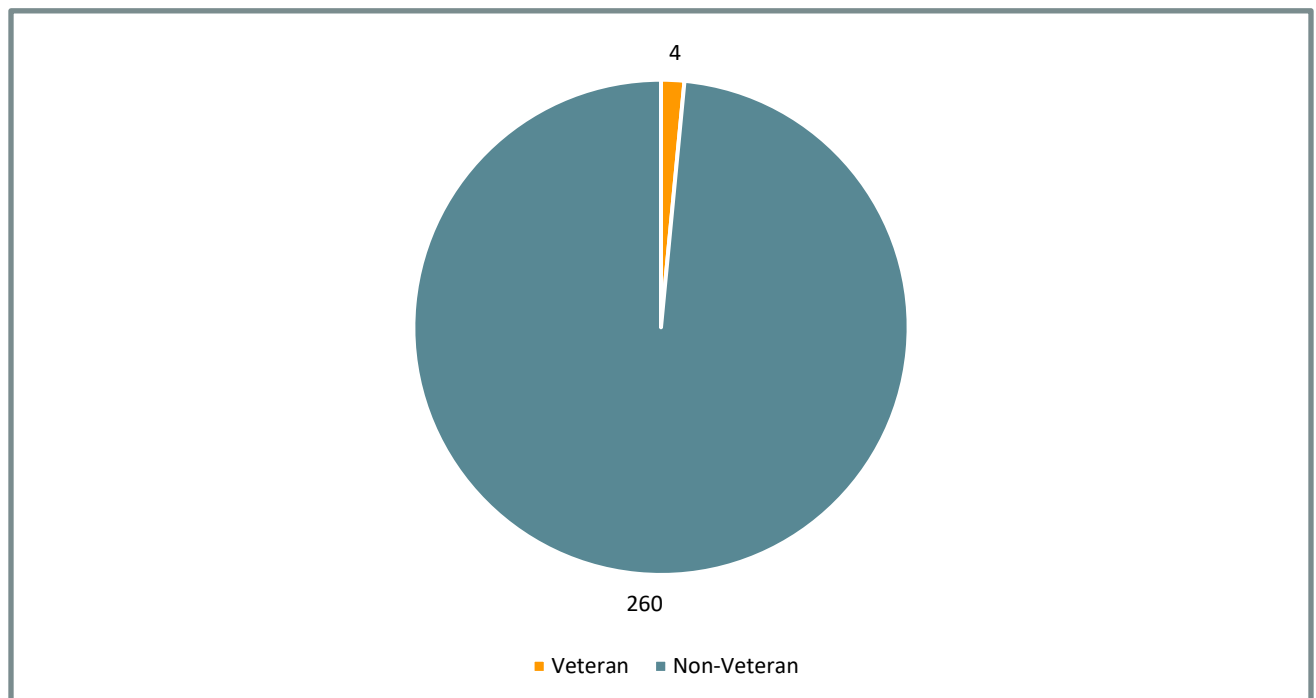
Race and Ethnicity



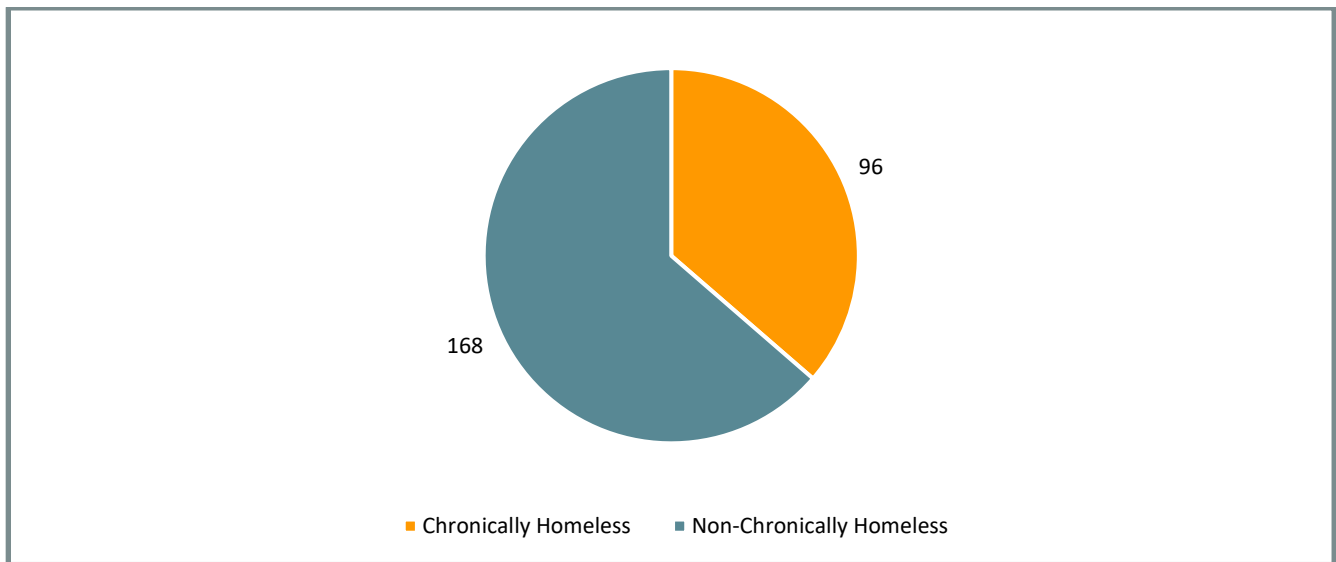
Gender



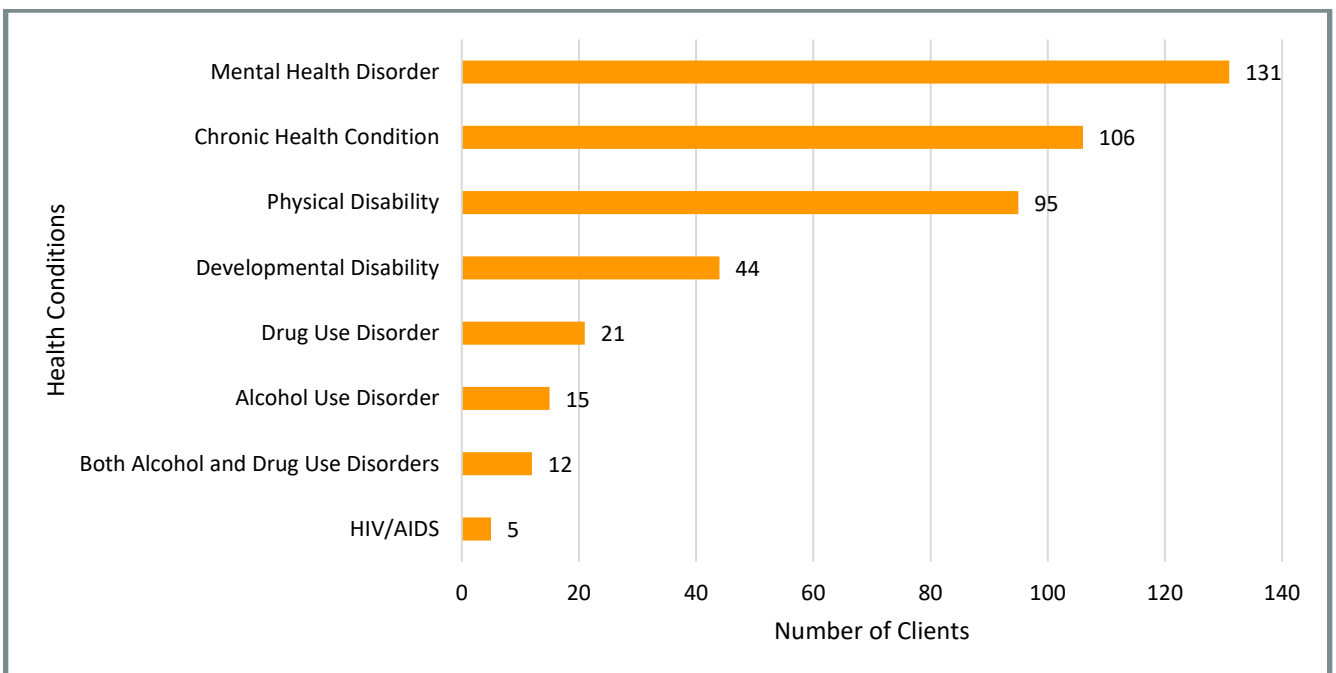
Veteran Status



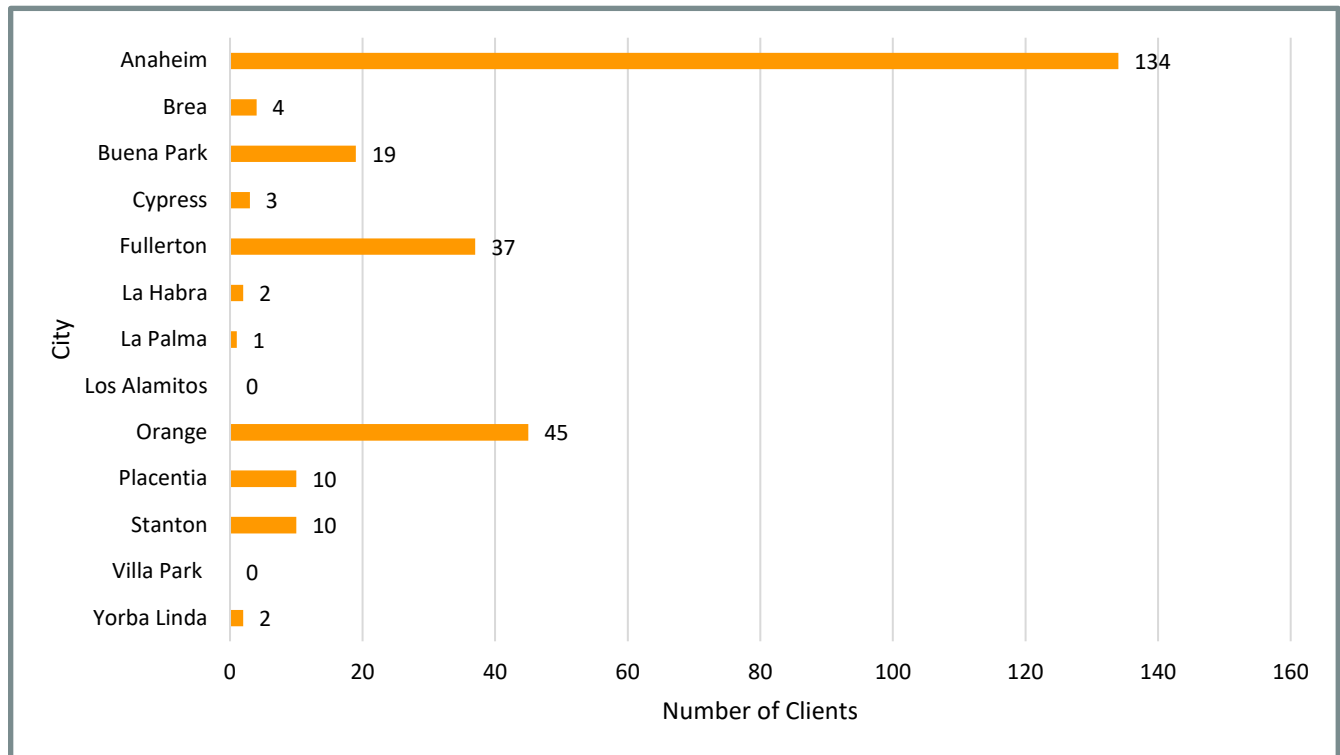
Chronically Homeless



Physical and Mental Health Conditions



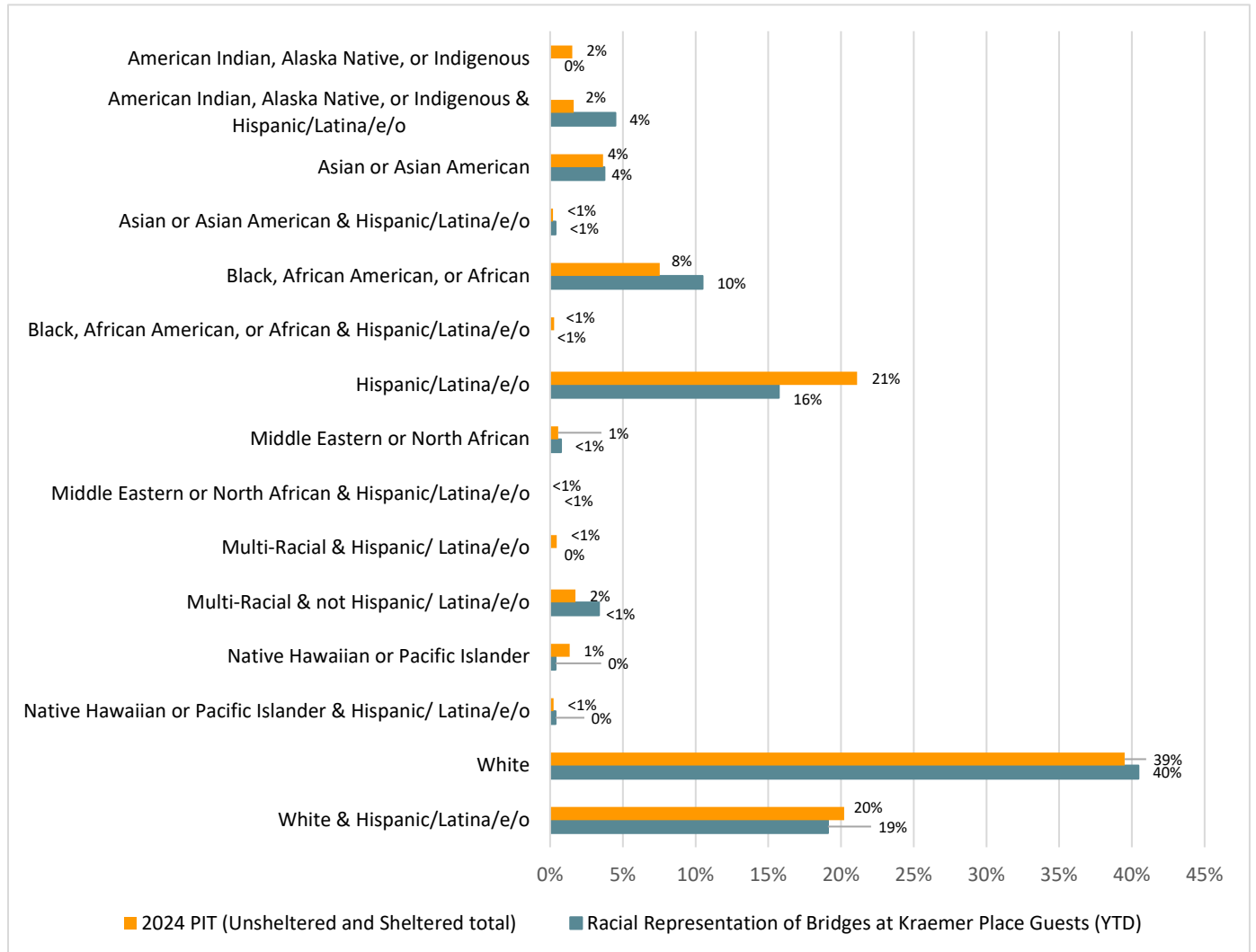
City Prior to Entry



The chart above may include duplicate client enrollments.

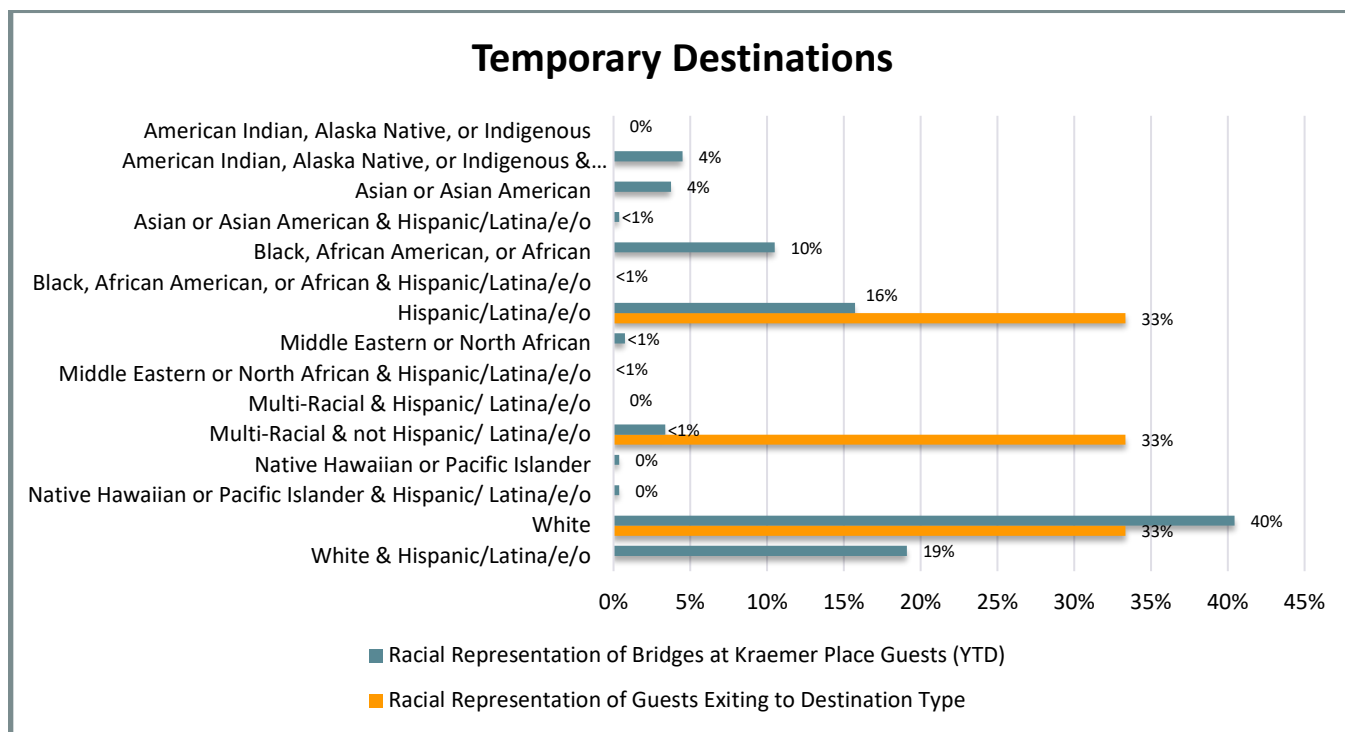
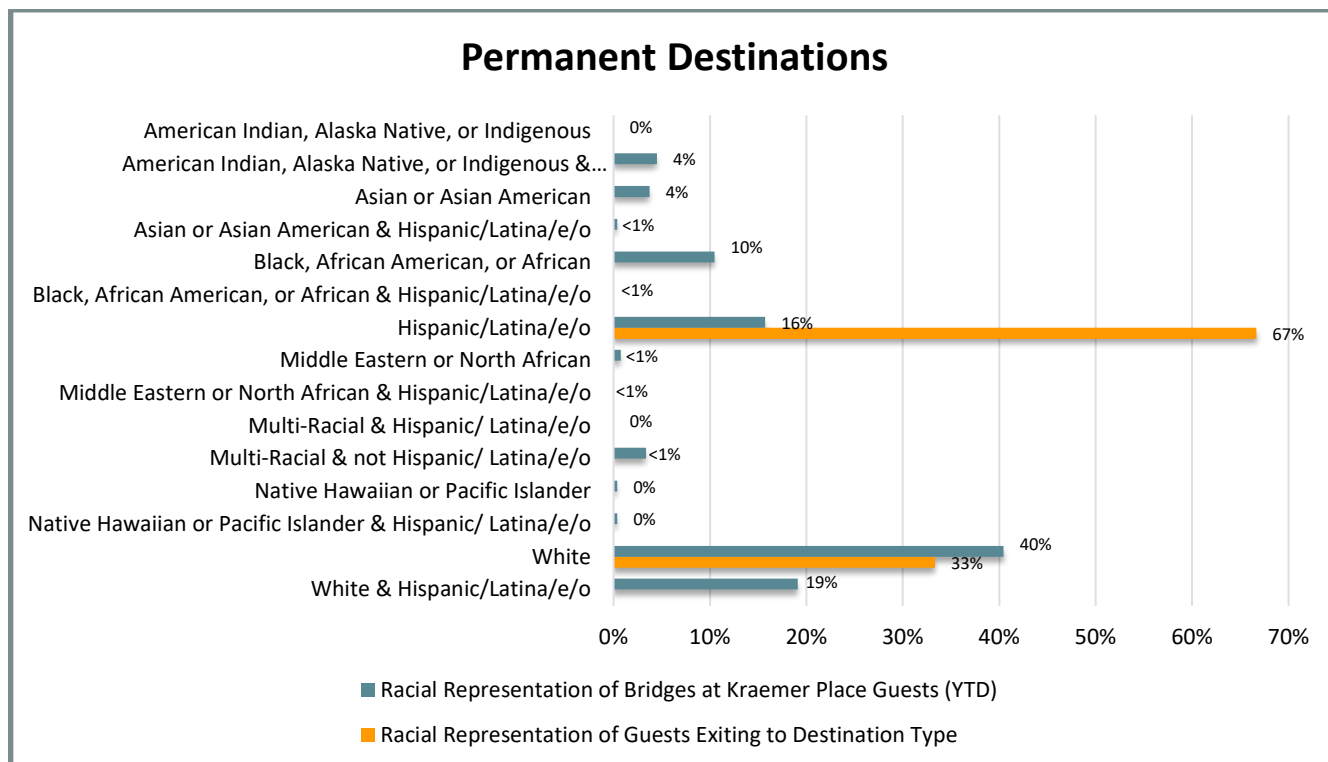
Racial Equity Analysis – YTD

Populations Served

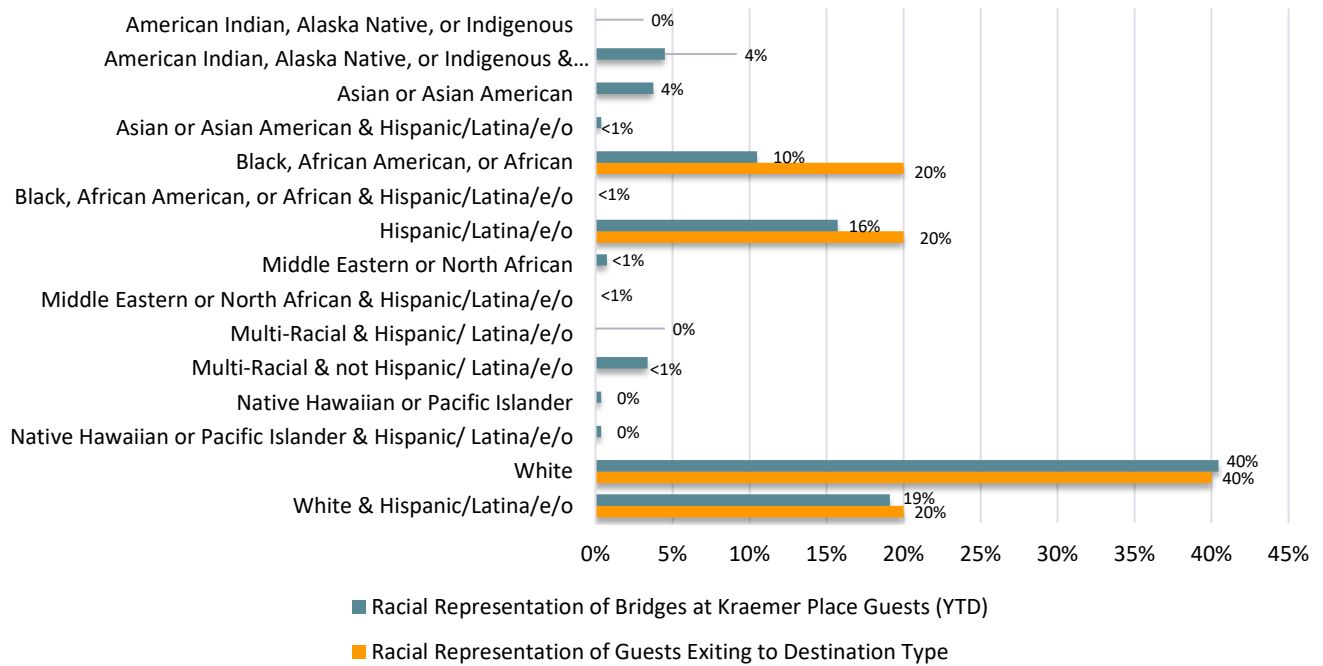


Exit Destination Type by Racial Categories compared to Racial Representation of Bridges at Kraemer Place Shelter Population

The charts below may include duplicate client exits



Homeless Destinations



Unknown Destinations

