

ORANGE COUNTY
CONTINUUM OF CARE BOARD
Wednesday, August 27, 2025
2:00 p.m. – 5:00 p.m.

Location:

**County Administration South (CAS) Building
Conference Center
425 West Santa Ana Blvd. Room 104/106
Santa Ana, CA 92701-4599
[Click Here](#) for parking information.**

Virtual Meeting Option*:

**Zoom Meeting Link: [Click here for meeting link](#)
Join by phone: +1 669 444 9171
Webinar ID: 948 5702 2698**

****Listen-in option only***

MINUTES

Board Members

LaVal Brewer, South County Outreach
Judson Brown, City of Santa Ana
Dr. Kelly Bruno-Nelson, CalOptima Health
Andrew Crowe, Scholarship Prep
Nichole Gideon, Individual [Secretary]
Shakoya Green Long, Thomas House Family Shelter
Becks Heyhoe-Khalil, OC United Way
Marisol Johnson, Dayle McIntosh Center
Sandra Lozeau, City of Anaheim
Sammie MarTínez, Individual
Melanie McQueen, PATH

Dr. Tiffany Mitchell, Orangewood Foundation
Nishtha Mohendra, Families Forward [Vice Chair]
Robert “Santa Bob” Morse, Individual
Talesha Payne, Individual
Jason Phillips, Individual
Dawn Price, Friendship Shelter
Maricela Rios-Faust, Human Options
George Searcy, Individual
Tim Shaw, Individual
Dr. Shauntina Sorrells, Individual [Chair]

In compliance with the Americans with Disabilities Act, and County Language Access Policy, those requiring accommodation and/or interpreter services for this meeting should notify the Office of Care Coordination 72 hours prior to the meeting at (714) 834-5000 or email CareCoordination@ceo.oc.gov. Requests received less than 72 hours prior to the meeting will still receive every effort to reasonably fulfill within the time provided.

Supporting documentation is available for review by the public at least 72 hours prior to regular meetings and at least 24 hours prior to special meetings of the Continuum of Care (CoC) Board. Those wishing to review supporting documentation can visit the CoC Webpage [here](#) or the lobby of the County Administration North (CAN) Building, located 400 West Civic Center Drive, Santa Ana, CA 92701-4599, and request a copy of the

meeting materials from the Office of Care Coordination during normal business hours of 8:00 a.m. – 5:00 p.m. Monday through Friday (excluding holidays).

Call to Order – Dr. Shauntina Sorrells, Chair

Chair Dr. Shauntina Sorrells called the meeting to order at 2:01 p.m.

Board Member Roll Call – Nichole Gideon, Secretary

Present: LaVal Brewer, Nichole Gideon, Shakoya Green Long, Becks Heyhoe-Khalil, Marisol Johnson, Sandra Lozeau, Sammie MarTínez, Melanie McQueen, Dr. Tiffany Mitchell, Nishtha Mohendra, Robert “Santa Bob” Morse, Jason Phillips, Dawn Price, Maricela Rios-Faust, George Searcy, and Dr. Shauntina Sorrells

Absent Excused: Judson Brown, Andrew Crowe, and Tim Shaw

Absent: Dr. Kelly Bruno-Nelson and Talesha Payne

Sandra Lozeau arrived during Role Call. Nishtha Mohendra left during Business Calendar Item 6 and did not vote on Business Calendar Item 6. Melanie McQueen left during Business Calendar Item 8.

Public Comments: Members of the public may address the CoC Board on items listed within this agenda or matters not appearing on the agenda so long as the subject matter is within the jurisdiction of the CoC Board. Members of the public may address the CoC Board with public comments on agenda items in the business calendar after the agenda item presentation. Comments will be limited to three minutes. If there are more than five public speakers, this time will be reduced to two minutes. Members of the public utilizing interpreter services will be given double the amount of time to provide public comment.

To address the CoC Board, members of the public who are attending in person are to complete a Request to Address the CoC Board form prior to the beginning of each agenda item and submit it to CoC Board staff. Staff will call your name in the order received.

Members of the public, including those listening in via the virtual meeting option, may also submit public comment by emailing CareCoordination@ceo.oc.gov. All comments submitted via email at least 24 hours before the start of the CoC Board meeting will be distributed to the CoC Board members for their consideration and all comments submitted prior to the meeting will be added to the administrative records of the meeting. Please include “CoC Board Meeting Comment” in the email subject line.

- No public comment

Board Member Comments: Members of the CoC Board may provide comments on matters not appearing on the agenda so long as the subject matter is within the jurisdiction of the CoC Board.

- Dr. Tiffany Mitchell read the names of individuals who have passed experiencing homelessness in July 2025, in remembrance and recognition.
- Becks Heyhoe-Khalil shared updates on advocacy efforts led by Orange County United Way (OCUW) and in July homeless serving agencies signed a letter to the Transportation, Housing and Urban Development (T-HUD) Subcommittee advocating for increased Department of Housing and Urban Development (HUD) funding. Becks Heyhoe-Khalil stated that twenty agencies signed on, and language used in that letter has been used to garner support from Congressional Representatives. Some key

advocacy issues included concerns about changes in CoC Funding priorities and encouraging the use of Housing Choice Vouchers.

- Dawn Price shared that Friendship Shelter will be able to continue their Rapid Rehousing (RRH) program thanks to a 3-year private funding grant from Samueli Foundation. Dawn Price expressed that the program is seeking input from others and looking for opportunities to collaborate, since it's 100% privately funded, Friendship Shelter is exploring how best to use these resources to deliver impactful services.
- Sandra Lozeau reported that the City of Anaheim established and launched the Anaheim Housing Trust Fund, with an initial allocation of \$5 million and will fund housing developments, homeownership initiatives, and rental assistance programs. Sandra Lozeau also shared the lease-up for Azure, a project with Orange County and the City of Anaheim that includes 87 units. Additionally, construction has begun on the Tampico Hotel for Transitional-Aged Youth (TAY), with 32 units expected to be available in 2026.
- Robert "Santa Bob" Morse shared that an application will be going out soon for CoC Board Members to join the Commission to Address Homelessness.

CONSENT CALENDAR:

- 1. Approve CoC Board Meeting Minutes from July 23, 2025.**
- 2. Receive and file list of agencies and jurisdictions approved for Homeless Management Information System (HMIS) access from April 18, 2025, through August 21, 2025.**

Nishtha Motioned to approve Items 1 and 2 on the Consent Calendar. Robert "Santa Bob" Morse seconded the motion. Chair Dr. Shauntina Sorrells issued a voice vote. No nays, no abstentions. The motion passed.

BUSINESS CALENDAR

- 1. Lived Experience Compensation Framework Recommendations** – Robert "Santa Bob" Morse, Lived Experience Advisory Committee (LEAC) Chair and Felicia Boehringer, Interim CoC Manager, Office of Care Coordination

Felicia Boehringer provided background on the Orange County CoC Board's creation of the Lived Experience Advisory Committee (LEAC) in 2020 to ensure individuals with lived experience of homelessness have a voice in CoC decisions. To support meaningful participation, the Office of Care Coordination (OCC) developed a scope of work for coordination of compensation for people with lived experience and contracted with Orange County United Way (OCUW) to carry forth the program, allowing for more diverse methods of compensation than what is currently offered. Felicia Boehringer provided background on the compensation framework developed for review and approval by the LEAC, and explained that extensive input from the LEAC was incorporated leading to a unanimous approval by the LEAC members. The proposed framework will guide compensation for members across CoC initiatives, including the Youth Action Board once developed.

Nichole Gideon expressed gratitude to all the individuals involved in finally bringing this into fruition and the value with incorporating member input on the process and payment structure.

Robert "Santa Bob" Morse highlighted that two LEAC meetings were needed to get the compensation approved and that there are still additional processes needed to really ramp up the new project as it shifts to OCUW.

Recommended Actions:

- b. Approve the recommended Lived Experience Compensation Rate Determination Table to be used as the compensation framework for People with Lived Experience partnering with the Orange County CoC, as recommended by the LEAC, and to be reviewed by the Youth Action Board (YAB), once developed.
 - (1) \$45 per hour for the Storyteller Role
 - (2) \$50 per hour for the Advisor Role
 - (3) \$55 per hour for the Leadership Role
- c. Approve People with Lived Experience partnering with the Orange County CoC who travel more than 30 miles one-way to a meeting location to be eligible for an additional one (1) hour of compensation, as recommended by the LEAC, and to be reviewed by the YAB, once developed.

Board Member Discussion:

- Melanie McQueen asked for clarification regarding the rates for people with lived experience; specifically wanting to know if the rates apply only to those serving in some type of role within the CoC or anyone who attends that has lived experience.
- Chair Dr. Shauntina Sorrells raised a question about Ad Hoc and Nominating Ad Hoc members being compensated if there are members with lived experience.
- Marisol Johnson suggested that anyone on the committee who is currently receiving benefits to explore the Ticket to Work Program, which extends eligibility from 9 months up to 36 months to avoid benefit interruptions, and the CalABLE program with are accounts that can save money without affecting benefits.
- Dawn Price noted that detailed information doesn't need to be provided, but a clear process on how lived experience is being defined and recognized, to ensure the importance of recent lived experience is represented and acknowledged.

Maricela Rios-Faust motion to approved Business Item 1, Recommended Actions b and c. Marisol Johnson seconded the motion. Chair Dr. Shauntina Sorrells issued a voice vote. No nays, Becks Heyhoe-Khalil abstained. The motion passed.

2. HMIS Access Working Group Member Appointment – Felicia Boehringer, Interim CoC Manager, Office of Care Coordination

Felicia Boehringer explained that the Orange County CoC Board established the HMIS Access Working Group in 2021 to support implementation of the HMIS Access and Minimum Participation policy. Following a recent expansion of the group's membership capacity, OCC and Orange County 2-1-1 (211OC) reviewed qualified applicants and recommended Sandra Lopez and Christina Weckerly-Ramirez for appointment. Their selection aligns with the approved procedures and qualifications outlined in the HMIS Policies and Procedures.

Recommended Action a: Appoint Sandra Lopez and Christina Weckerly-Ramirez to the HMIS Access Working Group.

George Motion to approved Business Item 2, Recommended Action a. Melanie McQueen seconded the motion. Chair Dr. Shauntina Sorrells issued a voice vote. No nay, no abstention. The motion passed.

3. HMIS Lead Updates – Erin DeRycke, Director, Data Analytics, 2-1-1 Orange County (211OC), Orange County United Way

Erin DeRycke shared updates on the redesigned CoC Dashboard, incorporating CoC Board feedback to enhance usability and update frequency. Additionally, provided updates on the 2025 HIC and Sheltered Point-in-Time

Count, Gender Data Element revisions, and the annual 2025 summary of approved data requests by the CoC Board.

Board Member Discussion:

- Sammie MarTínez asked about 211OC data related to successful exist from homelessness, does 211OC report participants who are kicked out of shelter(s), and when a successful exist to a housing opportunity happens, are participants offered any additional resources. Sammie MarTínez shared as a person with lived experience, when someone obtains housing their overall services get cut in half, and that this should be considered within reporting when participants have a successful exit.
- Nichole Gideon asked why an increase in sheltered homelessness has a negative impact on the CoC Notice of Funding Opportunity and other Federal measures.

4. Policies, Procedures and Standards (PPS) Committee Recommendations – Nishtha Mohendra, PPS Committee Chair and Felicia Boehringer, Interim CoC Manager, Office of Care Coordination

Felicia Boehringer explained that the CoC Board conducts annual nominations and elections to the CoC Board, with members serving two-year terms. In response to HUD guidance and local best practices, the PPS Committee explored Board term limits, specifically to three years to promote continuity and preserve institutional knowledge. Felicia Boehringer shared that further research other CoCs that currently have three-year terms was conducted for review and feedback. The PPS Committee recommended three-year terms with staggered elections, starting with the newly elected 2025 election.

Nishtha Mohendra shared that term limits offer fresh perspective and valuable leadership opportunities to members of the CoC Board. Further explaining that the discussion was comprehensive and thoughtful, reflecting a strong commitment to shaping the board’s future.

Recommended Action a: Recommend establishing the following CoC Board Member Term policy that will be incorporated into the CoC Governance Charter for approval by the CoC Board, to go into effect with the ratification of new CoC Board members at the December 2025 meeting of the CoC Board, as recommended by the PPS Committee.

- (1) CoC Board members will serve a three (3) year term;
- (2) CoC Board members will be given the option to renew their term after the competition of one (1) term, membership on the CoC Board will be confirmed through the election process by the CoC General membership;
- (3) CoC Board members will serve no more than two (2) consecutive full terms;
- (4) CoC Board members who have served two (2) consecutive full terms must wait one (1) year before being eligible to serve again on the CoC Board.

Board Member Discussion:

- Melanie McQueen requested clarification that current CoC Board members would not be subject to the proposed term limits, emphasizing that term limits would start in 2026 for any Board Member elected moving forward.
- Robert “Santa Bob” Morse inquired that with the proposed recommendation there would a year in which no CoC Board election would take place, and whether such an arrangement would be acceptable to the CoC Board.
- Dawn Price acknowledged the challenges of setting term limits but emphasized the importance of the CoC Nominating Ad Hoc Committee reviewing the Governance Charter. Dawn Price stressed the need for a process to fill vacant seats in a way that ensures appropriate representation. Dawn Price raised concerns about vacancies behind left unfilled for extended period, and if someone where to be elected

to fill that spot would it only be the remaining term of the individual who left; suggesting that there might also be a need for a special process to expedite filling certain seats, without strictly following the standard timeline.

- Nishtha Mohendra expressed appreciation for the progress and efficiency in building the process, noting the importance of maintaining an odd number of Board membership.
- Maricela Rios-Faust voiced support for the process and further outlined concerns about losing institutional knowledge if too many board members transition out at once. Maricela Rios-Faust agreed with staggered terms, ideally transitioning to one third of the board rotating rather than half, to ensure continuity and a smoother transfer of knowledge between outgoing and incoming members. Maricela Rios-Faust highlighted the importance of clear succession planning for both the Board and CoC Committees.
- Chair Dr. Shauntina Sorrells spoke about the work of the committees being thought through when talking about term limits, and that a one third approach would be most effective.

Jason Phillips motion to approved Business Item 4, Recommended Action a. Melanie McQueen seconded the motion. Chair Dr. Shauntina Sorrells issued a voice vote. No nay, no abstentions. The motion passed.

Chair Dr. Shauntina Sorrells asked for a motion for a five-minute break at 3:15 p.m. Robert “Santa Bob” Morse motioned for a break. Jason Phillips seconded the motion. Chair Dr. Shauntina Sorrells called the meeting back to order at 3:20 p.m.

5. 2025 CoC Nominating Ad Hoc – Felicia Boehringer, Interim CoC Manager, Office of Care Coordination

Felicia Boehringer explained the 2025 CoC Nominating Ad Hoc has been established to support the nomination and election process for the CoC Board, including reviewing the Board’s composition, candidate qualifications, and selection process in alignment with the CoC Governance Charter. Further, the Ad Hoc will build on prior efforts to increase diversity and representation on the Board, as recommended by the CA REAL racial equity assessment.

Recommended Actions:

- b. Establish the 2025 CoC Nominating Ad Hoc to support the nomination and election for the CoC Board, including the review of the CoC Board composition, qualifications, nomination and election process as detailed within the CoC Governance Charter.
- c. Appoint Shawndrea Bronson, Elizabeth Flores, Jason Mercado, Robert “Santa Bob” Morse, Dr. Apphia-Yaya Schramenko, and Melissa Welsh to the 2025 CoC Nominating Ad Hoc.

Nishtha Mohendra motioned to approve Business Item 5, Recommended Actions a. and b. Becks Heyhoe-Khalil seconded the motion. Chair Dr. Shauntina Sorrells issued a voice vote. No nay, no abstentions. The motion passed.

6. CoC Strategic Plan – Dr. Shauntina Sorrells, Chair; Nishtha Mohendra, Vice Chair; and Nichole Gideon, Secretary

Chair Dr. Shauntina Sorrells explained that the CoC Board adopted the Strategic Plan in December 2024 as a flexible framework to guide system improvements, with implementation now set for October 2025. Over the past several months, OCC, CoC Board Officers, and ACStrategies have refined the plan through committee feedback, working sessions, and data analysis to ensure alignment with HUD performance measures. Chair Dr. Shauntina Sorrells explained that the newly created Strategic Goals are paired with Year 1 strategies to support a focused, measurable rollout and long-term impact.

Recommended Action a: Approve recommended Strategic Goals to guide the implementation of the CoC Strategic Plan.

Board Member Discussion:

- Dawn Price requested clarification regarding the color coding used in the presentation. Dawn Price asked if there's a way to highlight any new goals that haven't already been approved in other documents, noting that consolidating everything into one place will show alignment with System Performance Measures (SPM).
- George Searcy briefly shared plans of stepping down and advocated for simplifying data points within dashboards to better track real progress. George Searcy noted that it took two years to reach this point and new members will need clear, understandable metrics to ensure the work continues effectively; encouraging continued focus on the System Performance Measures that align with funding and are easy to interpret.
- LaVal Brewer appreciated the intention behind the goals but cautioned against overly vague or flowery language and recommended the Strategic Plan use more direct language to ensure clarity and accountability.
- Maricela Rios Faust raised questions about the voting process, specifically what exactly was being voted on and how it aligns with the strategies and intended impact, referencing page 43 of the board packet. Maricela Rios Faust emphasized the need for clarity around the logic model and outcomes and thanked Chair Dr. Shauntina Sorrells for the added context, agreeing that connecting the goals back to scoring will help move the work in the right direction.
- Melanie McQueen acknowledged the magnitude of the work and the effort it takes to define measurable goals. Melanie McQueen supported focusing on system performance, particularly in relation to funding pointing out that some goals suggest significant change and asked for context on current performance. Specifically, under system inventory, questioned the emphasis on RRH (Rapid Re-Housing) goals how those numbers compare to current units, and why one housing type is being prioritized.
- Becks Heyhoe-Khalil referred to page 44 in the agenda packet pointing out a new Homeless Housing, Assistance and Prevention (HHAP) system goal related to the number of people served and asked how that metric is currently measured and what the baseline is.
- Chair Dr. Shauntina Sorrells supported the Vision Ad Hoc initial work and emphasized the need to refine the strategic plan's language to better align with its intended outcomes, focusing on learning from results and ending homelessness. Chair Dr. Shauntina Sorrells clarified that the current vote will be for the specific Strategic Goals, while the logic model reflects the broader vision behind the work. Chair Dr. Shauntina Sorrells noted that while the Strategic Goals are rooted in the SPM framework, they have not yet been clearly tracked within the strategic plan and are designed to support HUD compliance and system growth.

Becks Heyhoe-Khalil motion to approve Business Item 6, Recommended Action a. Dawn Price seconded the motion. Chair Dr. Shauntina Sorrells issued a roll call vote. LaVal Brewer, Nichole Gideon, Shakoya Green Long, Becks Heyhoe-Khalil, Marisol Johnson, Sandra Lozeau, Sammie Martínez, Melanie McQueen, Dr. Tiffany Mitchell, Robert "Santa Bob" Morse, Jason Phillips, Dawn Price, Maricela Rios-Faust, George Searcy, and Dr. Shauntina Sorrells voted yes. The motion passed.

7. CoC Program Notice of Funding Opportunity (NOFO) – Felicia Boehringer, Interim CoC Manager, Office of Care Coordination

Felicia Boehringer provided updates on the current known details about the potential Fiscal Year (FY) 2025 CoC

Program NOFO, highlighting that additional updates would be shared as information is provided by HUD.

Board Member Discussion:

- Nichole Gideon asked if the focus has shifted and wanting to confirm if any changes have been confirmed within the NOFO.
- Becks Heyhoe-Khalil noted that CoC funding has been included in the budget but addressed that there are concern about the shift in project prioritization, especially regarding individuals who are currently housed and at risk of homelessness. Becks Heyhoe-Khalil emphasized trying to understand if there will be a transition period and are open to discussing the current ramp-down process, so that certain communities can offer support rather than being left out of the loop. Becks Heyhoe-Khalil and Orange County United Way has reached out to National Alliance to End Homelessness (NAEH) to learn about any recommended approaches but haven't heard back yet.

8. Orange County Homelessness Updates – Doug Becht, Director, and Jasmin Miranda, Interim CoC Administrator, Office of Care Coordination

Doug Becht shared updates on the Grand Jury response, noting that a draft was completed at the September 9, 2025, meeting and posted for review, with possible revisions pending. Doug Becht also highlighted participation in the OC Same Day Solutions Fair, South Service Planning Area (SPA) efforts in Lake Forest, future event planning at the Orange HUB Resource Center, recruitment for the Commission to Address Homelessness, and updates on the upcoming joint meeting to showcase results from the 2025 Homeless Survey.

Jasmin Miranda provided updates on CoC Initiatives, including the 2026 Point in Time Count dates, CoC upcoming meetings, and employment opportunities within the Office of Care Coordination team.

Board Member Discussion:

- Chair Dr. Shauntina Sorrells confirmed that the CoC Board voted to appoint individual to the Commission to Address Homelessness in the past and wanted clarity around the recruitment process this year. Chair Dr. Shauntina Sorrells suggested discussing future CoC Board candidacies and operations, and recommended the conversation be brought to the CoC Officers prior to recruitment in the future for strategic alignment. Chair Dr. Shauntina Sorrells encouraged participation in the upcoming 2026 PIT Count.
- Maricela Rios Faust clarified that the Commission to Address Homelessness now reviews CoC applications directly, and they no longer require a vote from the CoC Board to appoint individuals since the seats are now voting members. Maricela Rios Faust emphasized the importance of maintaining good practices to avoid conflicts of interest and ensure continued support from the CoC collectively.
- Dawn Price referenced that there are other CoC Board voices with seats on the Commission, so the CoC Board is well represented on the Commission.
- Becks Heyhoe-Khalil highlighted excitement for the upcoming joint meeting regarding the results of the 2025 Homeless Survey, noting its impact on public awareness and the importance of understanding the root causes of homelessness and thanked everyone for their time and investment in the survey.

Jason Phillips motioned to adjourn. Dr. Tiffany Mitchell seconded the motion. Chair Dr. Shauntina Sorrells adjourned the meeting at 4:29 p.m.

9. Next Meeting: Wednesday, September 24, 2025, from 2:00 p.m. – 5:00 p.m.