



COUNTY OF ORANGE
OFFICE OF CARE
COORDINATION

Coordinated Entry System (CES)
Steering Committee Meeting
November 5, 2025

1. **CES Policies and Procedures** – Daniel Garcia, CES Administrator, Office of Care Coordination
 - a. Update on approval of recommended changes
 - b. Suggested changes to CES prioritization
2. **CES Updates**
 - a. Individual CES – Tianna Terry, Individual CES Manager, Friendship Shelter
 - b. Family CES – Jocelyn Morales, Family System Manager, Orange County United Way
 - c. Survivor CES – Tianna Terry, Individual CES Manager, Friendship Shelter
 - d. Veteran Registry – Daniel Garcia, CES Administrator, Office of Care Coordination
 - e. Transitional Aged Youth Registry – Daniel Garcia, CES Administrator, Office of Care Coordination
 - f. Virtual Front Door – Delia Van Kampen, Director, Operations, 2-1-1 Orange County, Orange County United Way
3. **CES Dashboard** – Erin DeRycke, Director, Data Analytics, 2-1-1 Orange County, Orange County United Way
4. **CoC Updates** – Jasmin Miranda, Interim CoC Administrator, Office of Care Coordination

Next Meeting: *To be determined, pending 2026 meeting calendar approval.*

Public Comments

CES Policies and Procedures

Daniel Garcia,
CES Administrator,
Office of Care Coordination

CES Policies and Procedures – Continuum of Care (CoC) Funded Programs Background

- The CoC Program is designed to promote community wide commitment to the goal of ending homelessness by providing funding for efforts by providers and state and local governments.
- The CoC Program is administered by the U.S. Department of Housing and Urban Development (HUD), which has an annual planning and application process for communities to follow to secure funding to address homelessness.
- The CoC Program requires the use and implementation of a Coordinated Entry System for the community, which includes a prioritization policy for housing resource allocation.
- The Office of Care Coordination serves as the Orange County CoC's Collaborative Applicant and helps facilitates the application process to renew existing grants and apply for additional funding.
- The Office of Care Coordination also serves as the CES Lead for the Orange County CoC and in this role supports the updating of CES Policies and Procedures.

CES Policies and Procedures – CoC Funded Programs Background

- The FY2024 CoC grant agreement included provisions that were not reflected in the Notice of Funding Opportunity (NOFO) released by HUD.
 - Recipient will not use funds to promote “gender ideology”
 - Recipient does not operate any programs that violate any applicable Federal anti-discrimination laws
 - HUD will not enforce provisions that require the project to use a Housing First model
- The Office of Care Coordination has not noted any changes to how CoC-funded programs enter housing opportunities into CES and/or how referrals into those housing opportunities are processed.

CES Policies and Procedures – CoC Funded Programs Background

- There have been reported, expected changes to the FY2025 CoC Program which could have negative impacts to Orange County CoC-funded programs and services provided. These include:
- **Reduction in Proposed Budget:**
 - \$3.3 billion to \$1.1 billion for the CoC Program
- **Permanent Housing Cap:**
 - HUD intends to cap the total amount of funding that each CoC can use for permanent housing, Permanent Supportive Housing (PSH), and Rapid Re-housing (RRH), to only 30% of CoC funds
 - Orange County CoC's Estimated Annual Renewal Demand (ARD): \$33,248,578 - Permanent Supportive Housing (PSH): \$26,814,524
- **Anti-DEI Criteria:**
 - Organization that previously used any type of racial preferences or recognized gender non-conforming or transgender people will be less competitive
- **Deviation for Evidenced-Based Practices**

CES Policies and Procedures – CoC Funded Programs and Reprioritization

- There are approximately 1,100 households currently permanently housed through CoC PSH programs.
- With the expected decrease in funding to CoC PSH programs, the CoC-funded agencies have suggested a review and update of the CES Prioritization Policies to include a new group in support of the households who may return to homelessness, should these changes be made to the CoC-funded PSH programs.
- This new group would be prioritized to any Permanent Housing (PSH or RRH) opportunity and will retain their original approximate date of homelessness as it was prior to program enrollment.
- The Office of Care Coordination will collaborate with funding partners on how eligibility requirements of the Housing Opportunity will remain in place for this new prioritized group.
- Due to the time sensitivity, the updated CES prioritization will be expedited through the approval process.
- The Office of Care Coordination is aiming to have this update included during the November 19, 2025, CoC Board meeting.

CES Policies and Procedures – CoC Funded Programs and Reprioritization

- The new prioritization schema as currently under consideration, would be:
 1. Households at-risk of homelessness due to a CoC funded PSH program ending
 2. Households experiencing Chronic Homelessness
 3. Households experiencing literal homelessness with a verified disability
 4. Households experiencing literal homelessness without a verified disability
 5. Households at-risk of experiencing homelessness
- All groups will be prioritized by longest length of homelessness.

Individual CES

Tianna Terry,
Individual CES Manager,
Friendship Shelter

Individual Coordinated Entry System (ICES) Dashboard



Adult Only Households

5446

Chronically Homeless Households

2687

Households on the CQ

3473

Chronically Homeless Households on the CQ

1753

Households Pending

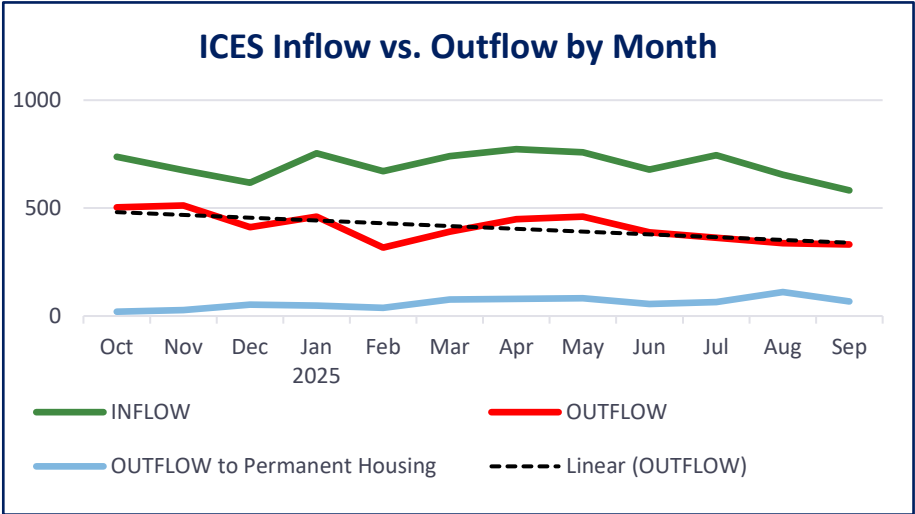
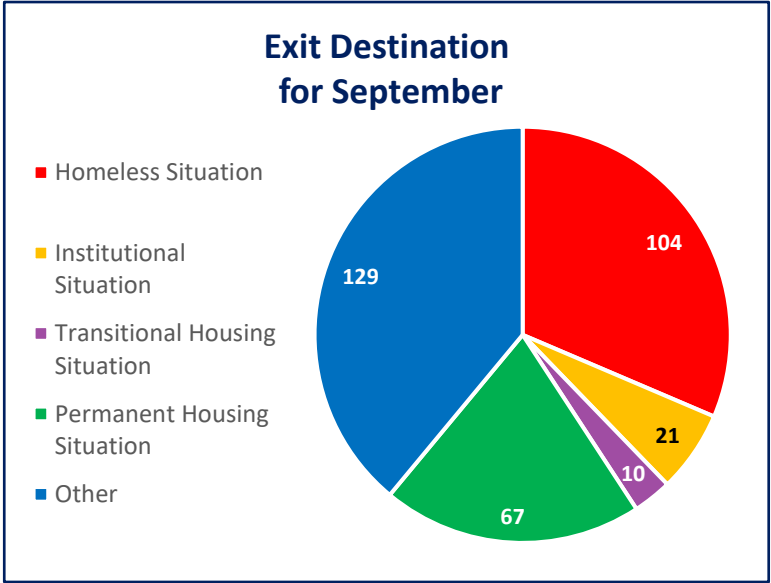
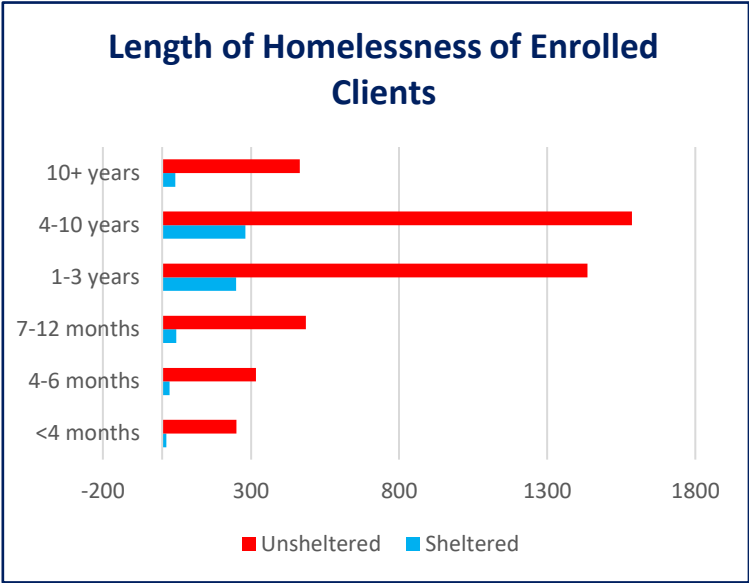
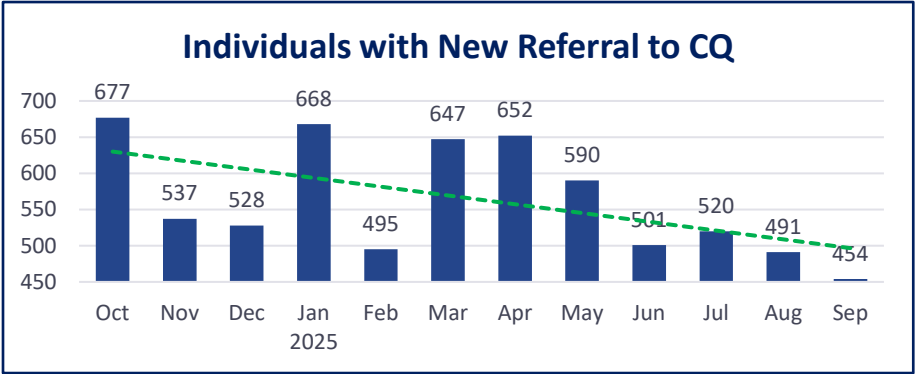
146




Households Housed
10/24-09/25

658

Currently, there are **5446** adult-only households enrolled into Individual CES. This is **decreased** by **296** from last month. The number of CH homeless households **decreased** by **167**.

From October 1st, 2024 – September 30th, 2025, there have been **658** households that have moved into permanent housing.



| | Jan | | | | | | | | | | | | | |
|-------------------------------------|-----|-----|-----|------|-----|-----|-----|-----|-----|-----|-----|-----|-------|---|
| | Oct | Nov | Dec | 2025 | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Total | |
| INFLOW | 738 | 676 | 617 | 754 | 671 | 740 | 773 | 758 | 679 | 745 | 655 | 582 | 7806 |  |
| OUTFLOW | 504 | 512 | 412 | 460 | 317 | 390 | 448 | 461 | 388 | 363 | 338 | 331 | 4593 |  |
| OUTFLOW to Permanent Housing | 20 | 28 | 52 | 48 | 38 | 77 | 80 | 83 | 56 | 65 | 111 | 67 | 658 |  |
| OUTFLOW exceeded INFLOW | | | | | | | | | | | | | | |
| Individuals with New Referral to CQ | 677 | 537 | 528 | 668 | 495 | 647 | 652 | 590 | 501 | 520 | 491 | 454 | | |

Family CES

Jocelyn Morales,
Family System Manager,
Orange County United Way

Family Homelessness in OC, CA – September 2025



Families Currently Experiencing Homelessness

502



Homeless adults

212



Homeless children
age 0-5

401



Homeless children
age 6-17

126
Families in
Shelters*

203
Unsheltered
Families*

24
Families in Other*
Living Situations

353 Total Families Receiving Family CES Services

Data as of October 1st

877

Family Service Request
Forms Received

36

Families Waiting
for Shelter



12

Families Reconnected
to Support System to
Resolve Homelessness



12

Families Who Moved
into Housing

*Shelters: emergency shelter, motel paid by third party, etc. *Unsheltered: not meant for habitation including car, tent, street *Other living situations: institutional settings, at-risk of homelessness, etc.

Survivor CES

Tianna Terry,
Individual CES Manager,
Friendship Shelter

Coordinated Entry System for Survivors (SCES) Dashboard



There are currently **140** households active in the CES for Survivors program, with **130** households on the Community Queue.

On the CQ, there are **22** households who are only interested in survivor-dedicated resources and 108 households who are interested in ICES/FCES/SCES resources.

*There were only **four exits** for the month of **September**.*

Survivors in
CES Project

140

Survivor
Households on
CQ

130

Survivor
Households
Pending

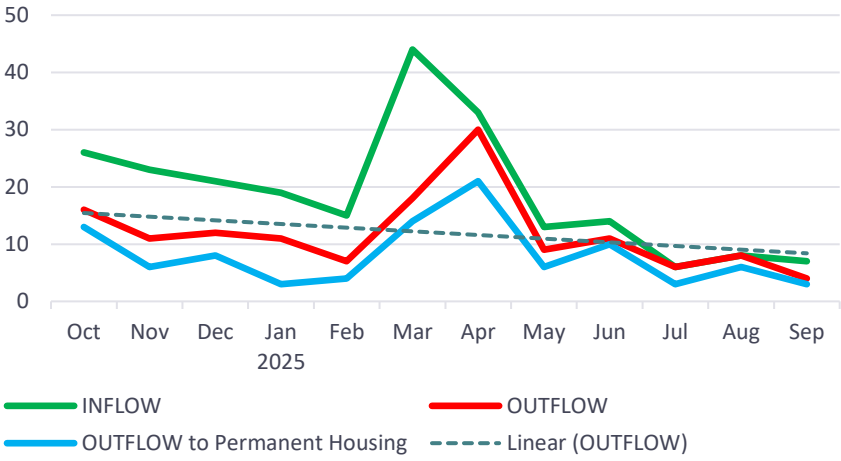
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Survivor
Households
Exited

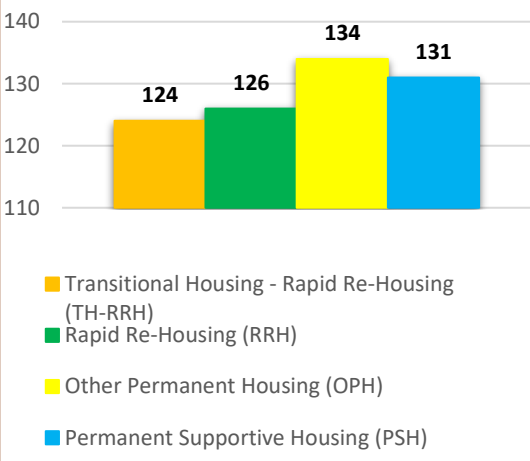
143

10/24-09/25

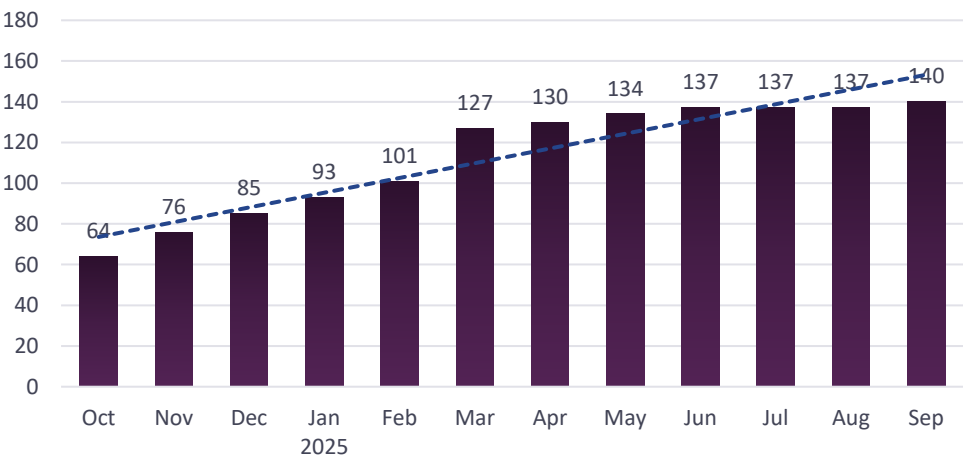
INFLOW vs. OUTFLOW by Month



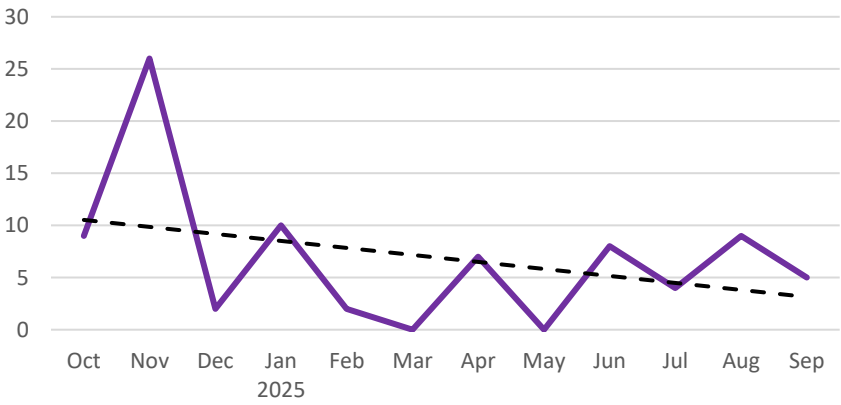
Housing Interests



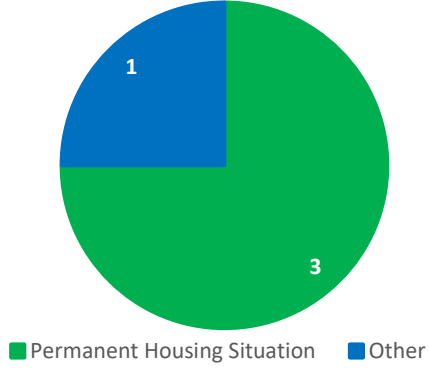
Survivors in SCES



DV Housing Opportunities
10/24 - 09/25



Exit Destinations
For September



Veteran Registry

Daniel Garcia,
CES Administrator,
Office of Care Coordination

Veteran Registry Dashboard



Veterans in CES

231

Chronically Homeless Veterans in CES

99

Veterans Pending Housing

15

Veterans Housed

188

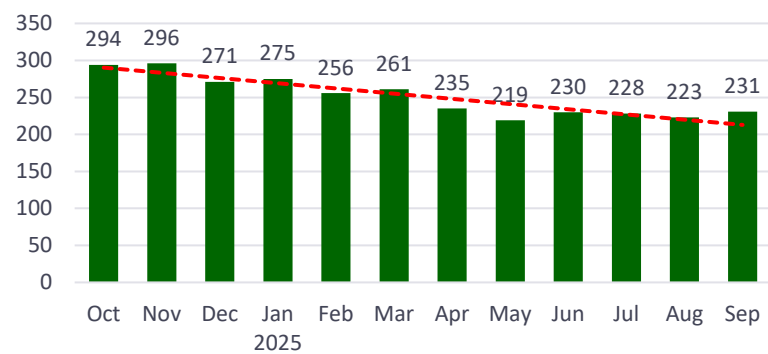
10/1/24-9/30/25

As of October 1, 2025, there are **231** veterans experiencing homelessness on the Veteran Registry. This increased by **8** in September including an increase of **9** CH Veterans in CES.

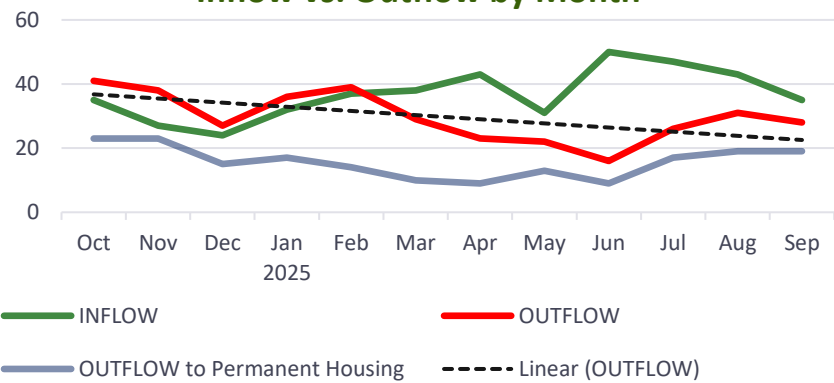
Over 30 agencies, including the VA CRRC, outreach providers, and shelter providers, continue to meet weekly to coordinate housing and services for veterans experiencing homelessness in Orange County.

In the past 12 months, there has been a **21%** decrease in the number of Veterans experiencing homelessness in Orange County.

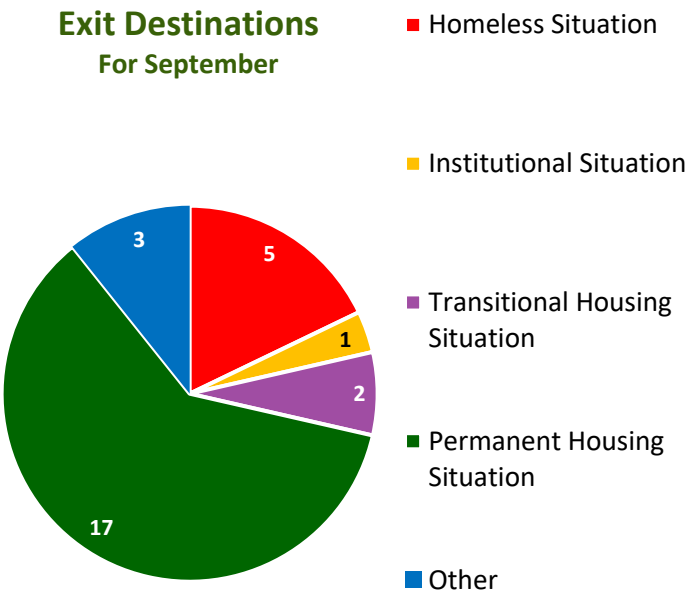
Homeless Veterans on Veteran Registry



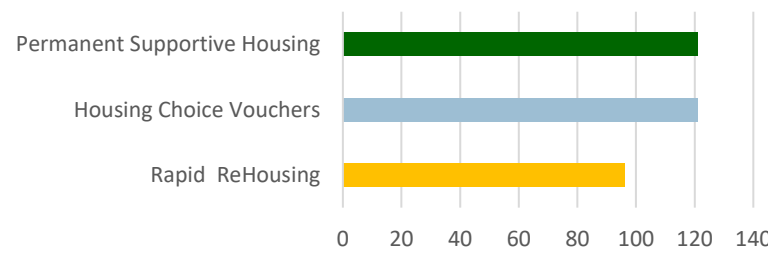
Inflow vs. Outflow by Month



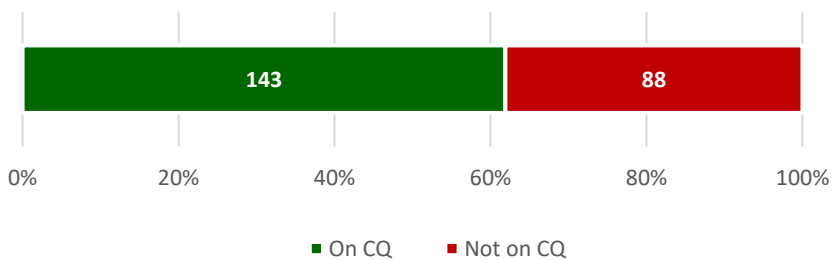
Exit Destinations For September



Veteran Housing Interests



Community Queue Status



As of 10/01/2025

Transitional Aged Youth Registry

**Daniel Garcia,
CES Administrator,
Office of Care Coordination**

Transitional Aged Youth (TAY) Registry Dashboard

Active TAY in a CES Project

223

TAY Households on the CQ

135

TAY Households not on CQ

88

TAY Households Pending (matched)

0

Currently, there are **223** households in the TAY subpopulation that are enrolled in a CES program. Of those households, there are only **135** TAY households that have had their Housing Interests assessed and are on the Community Queue.

There are 69 TAY households experiencing chronic homelessness, which decreased by **1** from August.

115 TAY households report having a disabling condition, and **102** households are experiencing mental health conditions.

Chronically Homeless TAY in CES

| Month | Count |
|--------------|-------|
| October | 66 |
| November | 71 |
| December | 67 |
| January 2025 | 67 |
| February | 70 |
| March | 67 |
| April | 71 |
| May | 76 |
| June | 67 |
| July | 66 |
| August | 70 |
| September | 69 |

Housing Interests

| Housing Interest | Count |
|------------------------------------|-------|
| Rapid Re-Housing (RRH) | 79 |
| Other Permanent Housing (OPH) | 131 |
| Permanent Supportive Housing (PSH) | 105 |

Chronically Homeless on the CQ

| Category | Count |
|----------|-------|
| CH on CQ | 48 |
| CH | 69 |

Exit Destinations For September

| Exit Destination | Count |
|--------------------------------|-------|
| Homeless Situation | 5 |
| Institutional Situation | 0 |
| Transitional Housing Situation | 1 |
| Permanent Housing Situation | 11 |
| Other | 17 |

City Prior to CES Enrollment

| City | Count |
|--------------|-------|
| Anaheim | 57 |
| Santa Ana | 66 |
| Orange | 13 |
| Garden Grove | 14 |
| Tustin | 12 |
| Fullerton | 10 |

Current Living Situation

| Living Situation | Count |
|------------------|-------|
| Sheltered | 104 |
| Unsheltered | 108 |
| At Risk | 11 |

TAY CES Program Enrollment

| Program | Count |
|---------|-------|
| ICES | 199 |
| FCES | 24 |

Virtual Front Door

Delia Van Kampen, Director, Operations,
2-1-1 Orange County,
Orange County United Way

Virtual Front Door Housing Data

07/01/25 -09/30/25

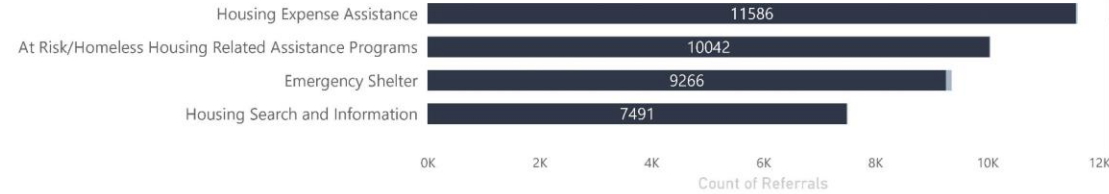
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All Housing Contact Information

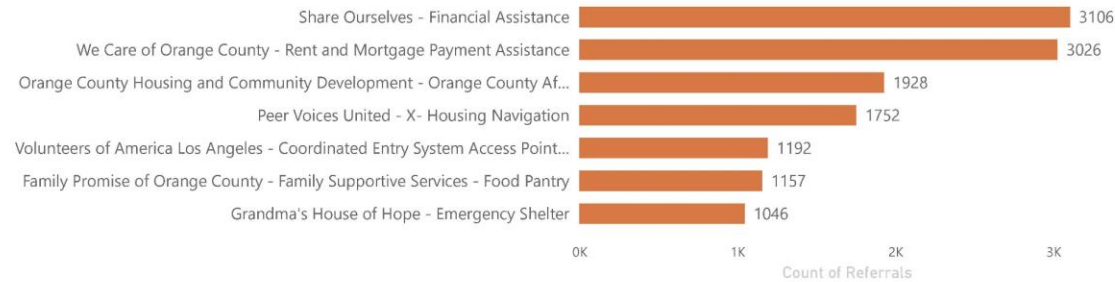
[Click here](#) for a glossary of housing taxonomy definitions

Housing Needs by Referral Type

NeedWasUnmet ● Met ● Unmet



Referrals by Agency



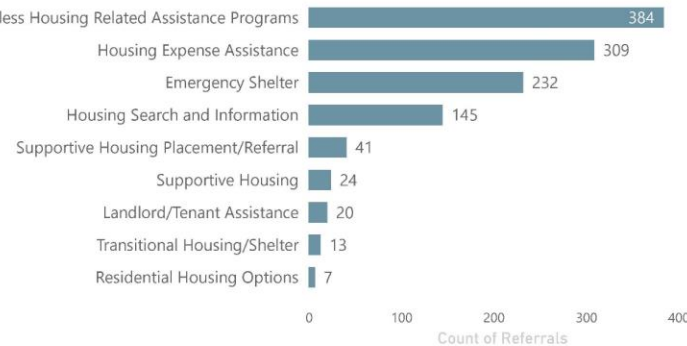
Veteran Information

Veteran Contacts with Housing Needs

263

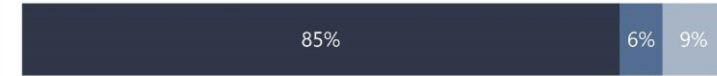
Veterans who contact 211 can opt in to care coordination for specialized navigation through the veteran program landscape. The Veteran Care Coordinator gathers intake information, provides initial I&R resources, makes a warm hand-off to a peer navigator, conducts follow-up, and provides intake through closed-loop case management reporting across all veteran agencies.

Veteran Housing Needs by Referral Type



Crisis, Critical & Vulnerable Calls

● Crisis ● Critical ● Vulnerable



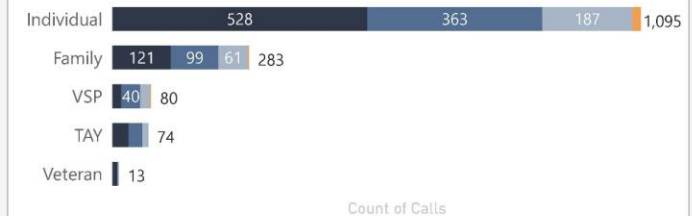
Homeless Contact Information

Homeless Contact Household Type



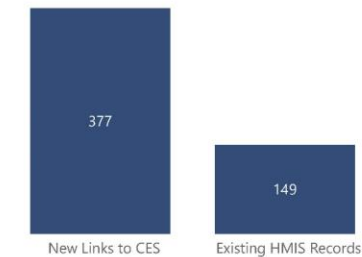
Referrals to Access Points For Homeless Contacts

Hover to see detailed counts of each agency referred to
SPA ● North ● Central ● South ● Outside of OC



Homeless Contacts With HMIS Profiles

● Family Coordinated Entry Assistance



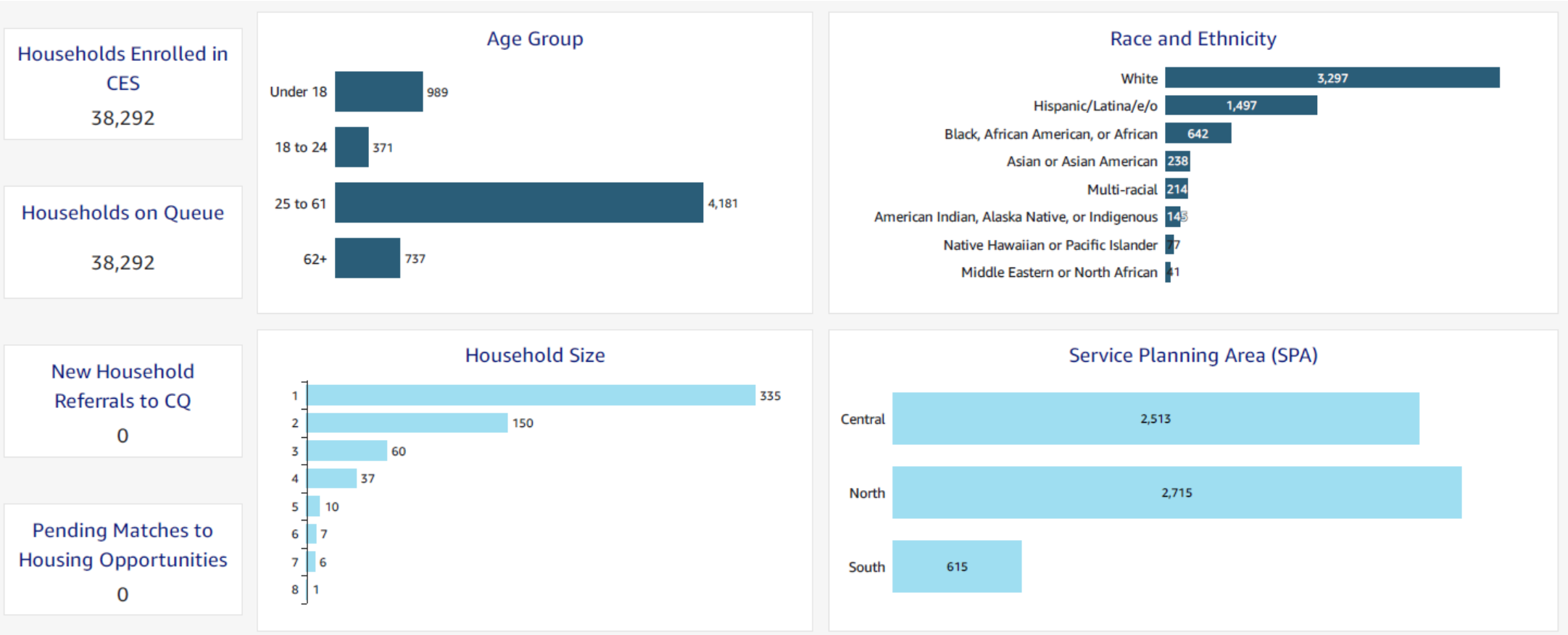
CES Dashboard

Erin DeRycke, Director, Data Analytics,
2-1-1 Orange County,
Orange County United Way

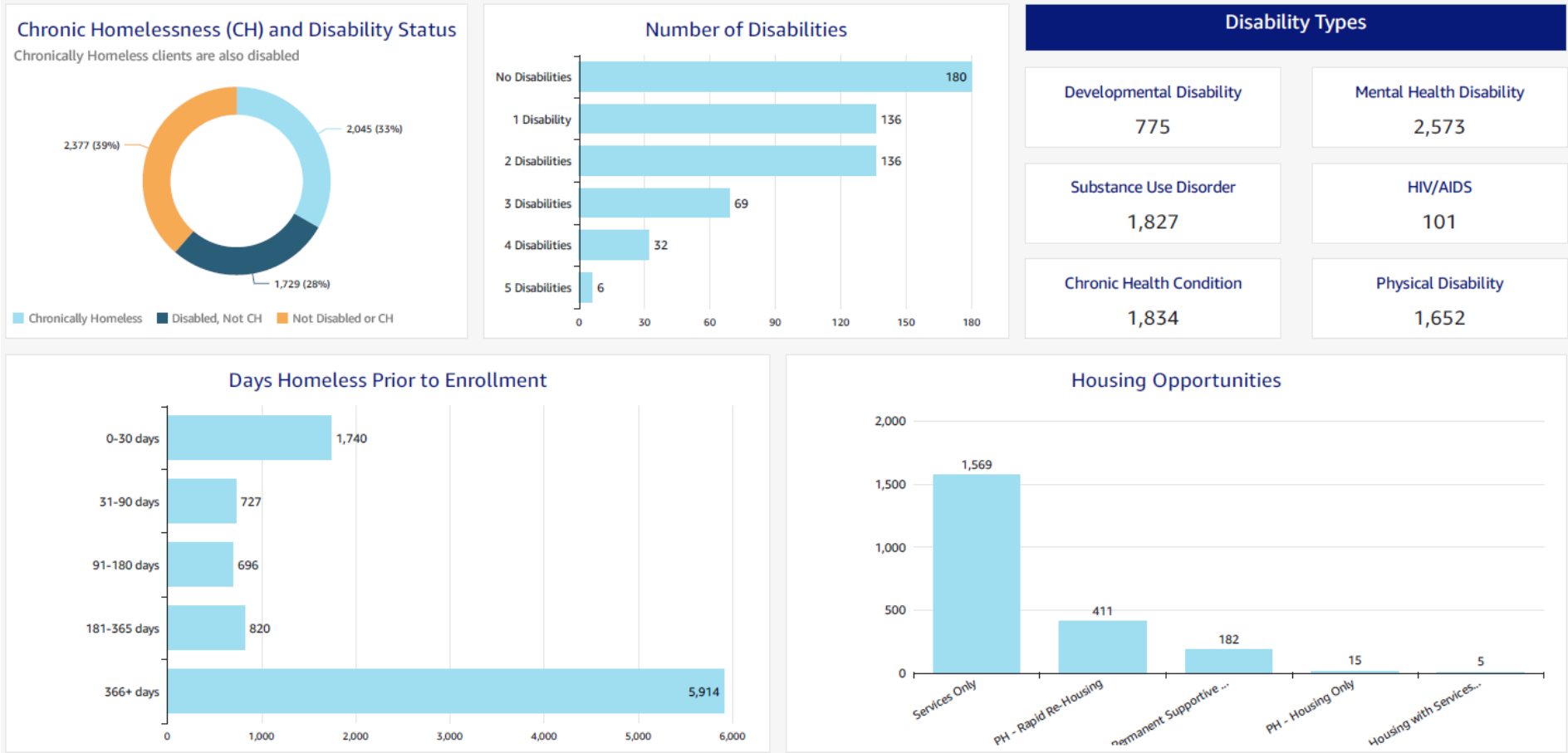
CES Dashboard

- Incorporates all components of the OC Coordinated Entry System
- Includes demographics, system movement, and outcomes
- Finalized dashboard will be available on the HMIS website and will replace existing CES dashboards for each CES component

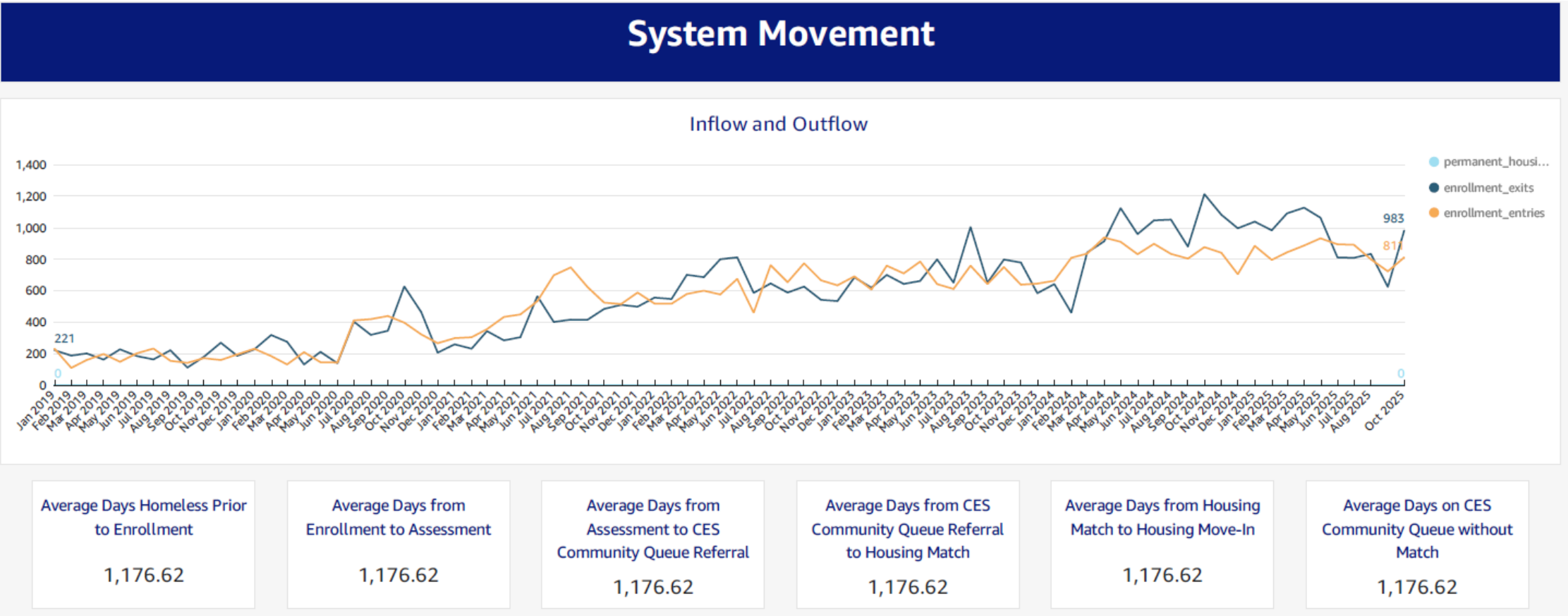
CES Dashboard



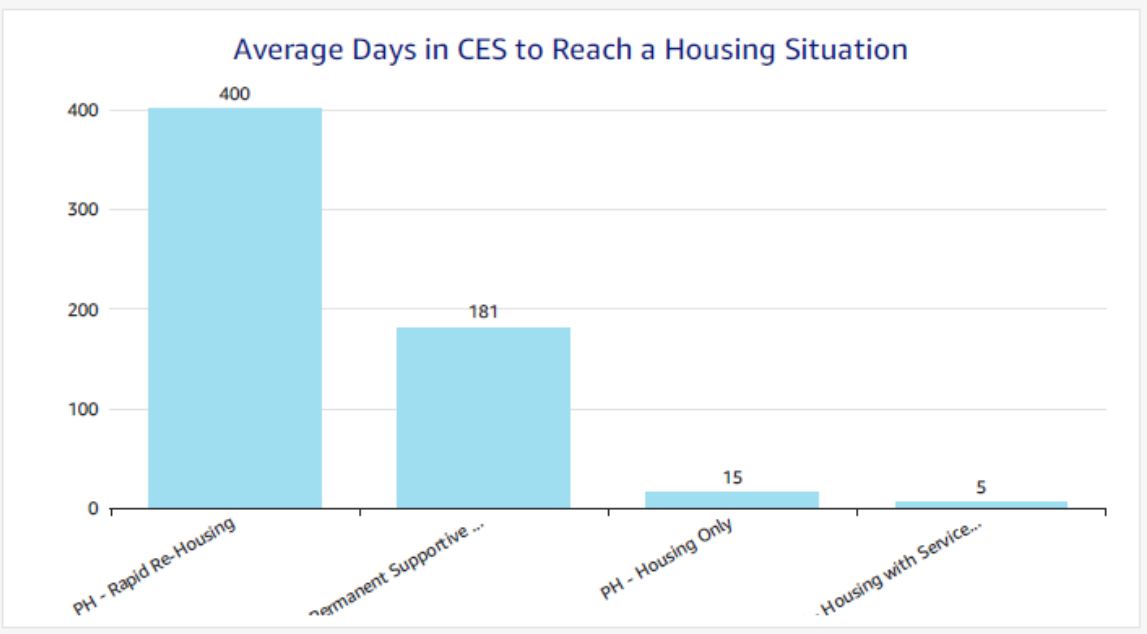
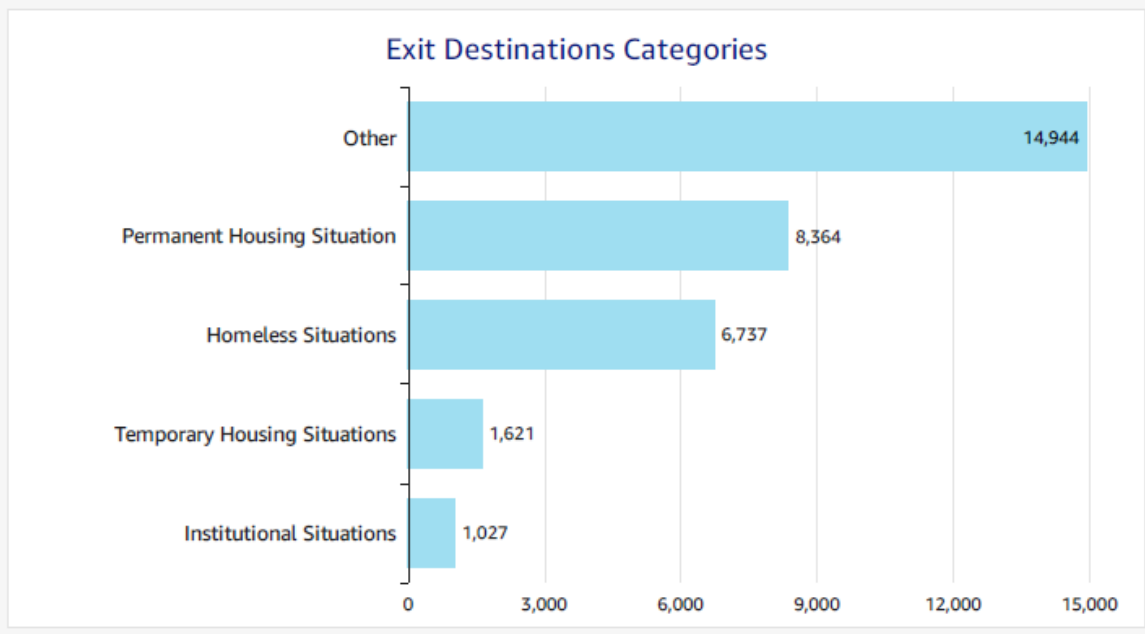
CES Dashboard



CES Dashboard



CES Dashboard



Filters

- CES Components (ICES, FCES, TAY, VET)
- Chronically Homeless/Disabled Status
- SPA
- Reporting Period

Upcoming Additions

- Update CES Exits to stacked bar to show referral linkages vs. no linkages
- Clients enrolled in ES
- Descriptions and definitions
- Bed Reservation tab

Potential Additions

- Filter by city prior to enrollment
- Unit utilization
- Enrollments without CQ referral
- Disabled clients vs. clients with disability form
- Verification of homelessness forms updated



Orange County
UNITED WAY

CoC Update

Jasmin Miranda, Interim CoC Administrator,
Office of Care Coordination

Business Calendar – Item #4

CoC Board Nomination and Election

- The Office of Care Coordination as the Collaborative Applicant of the Orange County CoC is facilitating the CoC Board Nomination and Election process in partnership with the 2025 CoC Nominating Ad Hoc.
- The CoC Board is charged with responsibilities and authorities on behalf of the General Members of the Orange CoC.
- There are currently nine (9) seats set to expire on December 31, 2025.

| Board Members: Terms Expire on December 31, 2025 |
|---|
| LaVal Brewer |
| Andrew Crowe |
| Becks Heyhoe-Khalil |
| Nishtha Mohendra |
| Talesha Payne |
| Dawn Price |
| George Searcy |
| Tim Shaw |
| Dr. Shauntina Sorrells |

Business Calendar – Item #4

CoC Board Nomination and Election

- The CoC is recruiting for **five (5) to nine (9) members** and is intentionally seeking people who hold the following identities and experiences, including but not limited to Black or African American, Indigenous/Native American, People of Color, 2SLGBTQQIA+ and people with lived experience of homelessness or housing instability.
- If you are interested in serving, please complete the **Candidate Interest Form** via Microsoft Forms by **Friday, November 7, 2025**:
<https://forms.office.com/g/LJgDq6xZ32>



WHAT IS THE CONTINUUM OF CARE (COC) BOARD?
The Orange County CoC Board oversees and governs the community's work to address homelessness, including:

- Deciding which types of organizations and programs get CoC funding
- Determining strategic direction
- Analyzing and interpreting data
- Setting community standards for how people are prioritized for and matched with available housing and services

HOW TO APPLY 

- **Apply now:** Scan the QR code to access and submit an interest form.
- **Nominate someone else:** Send them the form linked in the QR code or email CareCoordination@ceo.oc.gov with their contact information.



More information: Click [here](#) to visit the CoC Board Nomination and Election webpage

Business Calendar – Item #4

CoC Board Nomination and Election

- The 2025 CoC Nominating Ad Hoc confirmed prioritizing the following identities and experiences, as reflected in a previous CoC Governance Charter:
 - (1) Black
 - (2) Indigenous or Native American
 - (3) Person of Color (including but not limited to people who are: Asian, Asian-American, Pacific Islander, Native Hawaiian, Latino/a/e/x, Central American, South American, Caribbean, Middle Eastern, North African)
 - (4) LGBTQIA+, including at least one (1) person who identifies as LGBTQIA+ based on each of the below categories:
 - a. Sexual orientation: Lesbian, gay, bi, queer+
 - b. Gender identity: Trans, non-binary, intersex, non-conforming+
 - (5) Disabled and/or neurodivergent
 - (6) Veteran/military service experience or part of a veteran/military service family
 - (7) Experience of domestic violence/intimate partner violence
 - (8) Older adult

Business Calendar – Item #4

CoC Board Nomination and Election: Timeline

| Date* | Timeline Activity |
|-------------------|---|
| October 27, 2025 | Nomination period opens |
| November 5, 2025 | Nomination period closes |
| November 7, 2025 | Candidate Interest Forms are due; New & updated CoC Board General Membership Forms due |
| November 13, 2025 | CoC Nominating Ad Hoc to recommend candidates for election by CoC General Membership |
| November 17, 2025 | Candidate Meet and Greet; Voting Period Opens |
| November 26, 2025 | Voting period closes at 5:00 p.m. |
| December 2, 2025 | CoC Nominating Ad Hoc to finalize election results; Candidates notified of CoC Board Election results |
| December 17, 2025 | CoC Board Meeting: Selected candidates are presented to the CoC Board for ratification |
| January 2026 | CoC Board seating takes place. Outgoing CoC Board members and CoC staff will provide training and orientation for incoming Board members. |

*Dates are subject to change, see continued updates on the [CoC Board Nomination and Election webpage](#)₃₆

Business Calendar – Item #4

Remember to Keep your Individual and Agency General Membership Updated!

- The CoC Governance Charter identifies that each Individual Member and Agency that is a General Member of the CoC will be allowed one vote for the CoC Board election.
- The CoC Governance Charter states that a CoC Board member must be CoC General Member, either as an agency or individual. There is still time to become a CoC General Member if you are interested in applying for the CoC Board.
- You can view the [CoC General Membership](#) roster on the [CoC General Membership webpage](#).
- If you or your agency is not a General Member and wants to become one, please inform the Office of Care Coordination of your interest and fill out an application.
- If your agency needs to update your authorized representatives for your agency, please submit an updated application to the Office of Care Coordination.
- **The deadline to submit CoC General Membership forms to the Office of Care Coordination, including updates, is end of day on November 7, 2025.**

Please contact the Office of Care Coordination with any questions at
CareCoordination@ceo.oc.gov.

Business Calendar – Item #4

National Standards for the Physical Inspection of Real Estate (NSPIRE) Revised Compliance Date

- On September 30, 2025, HUD posted joint [Notice PIH 2025-27/H 2925-05](#) postponing until **October 1, 2026**, the scoring of the new “Affirmative Requirements” under NSPIRE.
- The new scoring date applies to Public Housing and all private housing assisted with HUD’s Multifamily programs (Project-Based Rental Assistance, Section 202 Supportive Housing for the Elderly, and Section 811 Supportive Housing for Persons with Disabilities).
- The new joint Notice PIH 2025-27/H 2025-05 lists six areas of “non-scored defects,” including fire-labeled doors, Heating, Ventilation, and Air Conditioning (HVAC), interior lighting, minimal electrical outlets, and guardrails. Under HVAC, for example, scoring is postponed even if a heating source is not working even though the inside temperature is less than 64 degrees Fahrenheit, or if a heating source is damaged, inoperable, missing, or not installed. For electrical outlets, the failure to have at least two working outlets in each habitable room will not be scored during the compliance extension.
- Read Notice PIH 2025-27/H 2025-05 [here](#).

Next Meeting:
*To be determined,
pending 2026 meeting calendar approval.*



COUNTY OF **ORANGE**
OFFICE OF CARE
COORDINATION