

ORANGE COUNTY  
CONTINUUM OF CARE BOARD SPECIAL MEETING  
Friday, December 5, 2025  
9:00 a.m. – 10:00 a.m.

**Location:**

**County Administration South (CAS) Building  
County Conference Center  
425 West Santa Ana Blvd. Room 104/106  
Santa Ana, CA 92701-4599  
[Click Here](#) for parking information.**

**Virtual Meeting Option\*:**

**Zoom Meeting Link: [Click here for meeting link](#)  
Join by phone: +1 669 444 9171  
Webinar ID: 941 3616 4277**

***\*Listen-in option only***

## AGENDA

**Board Members**

LaVal Brewer, South County Outreach  
Judson Brown, City of Santa Ana  
Dr. Kelly Bruno-Nelson, CalOptima Health  
Andrew Crowe, Scholarship Prep  
Nichole Gideon, Individual [Secretary]  
Shakoya Green Long, Thomas House Family Shelter  
Becks Heyhoe-Khalil, OC United Way  
Marisol Johnson, Dayle McIntosh Center  
Sandra Lozeau, City of Anaheim  
Sammie MarTínez, Individual  
Melanie McQueen, PATH

Dr. Tiffany Mitchell, Orangewood Foundation  
Nishtha Mohendra, Families Forward [Vice Chair]  
Robert “Santa Bob” Morse, Individual  
Talesha Payne, Individual  
Jason Phillips, Individual  
Dawn Price, Friendship Shelter  
Maricela Rios-Faust, Human Options  
George Searcy, Individual  
Tim Shaw, Individual  
Dr. Shauntina Sorrells, Individual [Chair]

In compliance with the Americans with Disabilities Act, and County Language Access Policy, those requiring accommodation and/or interpreter services for this meeting should notify the Office of Care Coordination 72 hours prior to the meeting at (714) 834-5000 or email [CareCoordination@ceo.oc.gov](mailto:CareCoordination@ceo.oc.gov). Requests received less than 72 hours prior to the meeting will still receive every effort to reasonably fulfill within the time provided.

Supporting documentation is available for review by the public at least 72 hours prior to regular meetings and at least 24 hours prior to special meetings of the Continuum of Care (CoC) Board. Those wishing to review supporting documentation can visit the CoC Webpage [here](#) or the lobby of the County Administration North (CAN) Building, located 400 West Civic Center Drive, Santa Ana, CA 92701-4599, and request a copy of the

meeting materials from the Office of Care Coordination during normal business hours of 8:00 a.m. – 5:00 p.m. Monday through Friday (excluding holidays).

**Call to Order** – Nishtha Mohendra, Vice Chair

**Board Member Roll Call** – Nichole Gideon, Secretary

**Public Comments:** Members of the public may address the CoC Board on items listed within this agenda or matters not appearing on the agenda so long as the subject matter is within the jurisdiction of the CoC Board. Members of the public may address the CoC Board with public comments on agenda items in the business calendar after the agenda item presentation. Comments will be limited to three minutes. If there are more than five public speakers, this time will be reduced to two minutes. Members of the public utilizing interpreter services will be given double the amount of time to provide public comment.

To address the CoC Board, members of the public who are attending in person are to complete a Request to Address the CoC Board form prior to the beginning of each agenda item and submit it to CoC Board staff. Staff will call your name in the order received.

Members of the public, including those listening in via the virtual meeting option, may also submit public comment by emailing [CareCoordination@ceo.oc.gov](mailto:CareCoordination@ceo.oc.gov). All comments submitted via email at least 24 hours before the start of the CoC Board meeting will be distributed to the CoC Board members for their consideration and all comments submitted prior to the meeting will be added to the administrative records of the meeting. Please include “CoC Board Meeting Comment” in the email subject line.

**Board Member Comments:** Members of the CoC Board may provide comments on matters not appearing on the agenda so long as the subject matter is within the jurisdiction of the CoC Board.

## **BUSINESS CALENDAR**

1. **Homeless Housing, Assistance and Prevention (HHAP) Program** – Douglas Becht, Director and Zulima Lundy, Director of Operations, Office of Care Coordination
  - a. Approve the award and contracting of \$1,760,083 in HHAP funding for Program A: Services Coordination as detailed below:
    - (1) \$1,200,000 for Services Coordination for Individuals and Families in the North and Central Service Planning Area with The HUB Orange County from December 16, 2026, through June 30, 2027.
    - (2) \$560,083 for Services Coordination for Individuals in the South Service Planning Area with Friendship Shelter, Inc., from December 16, 2026, through June 30, 2027.
  - b. Approve the award and contracting of \$806,770 in HHAP Youth Set Aside funding for Program A: Services Coordination for Transitional Aged Youth as detailed below:
    - (1) \$537,847 for Services Coordination for Transitional Aged Youth in the North and Central Services Planning Area with Orangewood Foundation from December 16, 2026, through June 30, 2027.
    - (2) \$268,923 for Services Coordination for Transitional Aged Youth in the South Service Planning Area with Friendship Shelter, Inc., from December 16, 2026, through June 30, 2027.
  - c. Approve the award and contracting of \$2,842,034 in HHAP funding for Program B: Permanent Housing Delivery as detailed below:
    - (1) \$2,842,034 for Permanent Housing Solutions with American Family Housing from December 16, 2025, through June 30, 2027.

- d. Approve the award and contracting of \$1,140,128 in HHAP funding for Program C: Prevention and Shelter Diversion Services as detailed below:
  - (1) \$1,140,128 for Prevention and Shelter Diversion with Volunteers of America Los Angeles from December 16, 2025, through June 30, 2027.
- 2. **Grand Jury Report Response** – Nishtha Mohendra, Vice Chair and Nichole Gideon, Secretary
  - a. Approve proposed response to Fiscal Year (FY) 2024-25 Grand Jury Report Titled, “Homelessness: is Orange County moving in the Right Direction?”
  - b. Direct the Office of Care Coordination to forward this Agenda Staff Report with attachments to the Presiding Judge of the Superior Court and the FY 2024-25 Grand Jury on behalf of the Orange County CoC Board.
- 3. **FY2025 CoC Program Notice of Funding Opportunity (NOFO) Recommendations** – Felicia Boehringer, Interim CoC Manager, and Zulima Lundy, Director of Operations, Office of Care Coordination
  - a. Approve the FY2025 CoC Program NOFO Scoring and Rating Criteria to evaluate renewal projects.
  - b. Approve the FY2025 CoC Bonus, DV Bonus and Reallocation Scoring and Rating Criteria to evaluate proposals submitted in response to the Request for Proposals.
- 4. **Next Meeting:** Wednesday, December 17, 2025, from 2:00 p.m. – 5:00 p.m.

**Date:** December 5, 2025

**Subject:** Homeless Housing, Assistance and Prevention (HHAP) Program

**Recommended Actions:**

- a. Approve the award and contracting of \$1,760,083 in HHAP funding for Program A: Services Coordination as detailed below:
  - (1) \$1,200,000 for Services Coordination for Individuals and Families in the North and Central Service Planning Area with The HUB Orange County from December 16, 2026, through June 30, 2027.
  - (2) \$560,083 for Services Coordination for Individuals in the South Service Planning Area with Friendship Shelter, Inc., from December 16, 2026, through, June 30, 2027.
- b. Approve the award and contacting of \$806,770 in HHAP Youth Set Aside funding for Program A: Services Coordination for Transitional Aged Youth as detailed below:
  - (1) \$537,847 for Services Coordination for Transitional Aged Youth in the North and Central Services Planning Area with Orangewood Foundation from December 16, 2026, through, June 30, 2027.
  - (2) \$268,923 for Services Coordination for Transitional Aged Youth in the South Service Planning Area with Friendship Shelter, Inc., from December 16, 2026, through June 30, 2027.
- c. Approve the award and contracting of \$2,842,034 in HHAP funding for Program B: Permanent Housing Delivery as detailed below:
  - (1) \$2,842,034 for Permanent Housing Solutions with American Family Housing from December 16, 2025, through June 30, 2027
- d. Approve the award and contracting of \$1,140,128 in HHAP funding for Program C: Prevention and Shelter Diversion Services as detailed below:
  - (1) \$1,140,128 for Prevention and Shelter Diversion with Volunteers of America Los Angeles from December 16, 2025, through June 30, 2027.

**Background**

The Homeless Housing, Assistance and Prevention (HHAP) Program was established by the State of California to provide local jurisdictions with funds to support regional coordination and expand or develop a unified response to homelessness, and funding to continue the efforts to end homelessness through permanent housing and supportive services informed by best practices.

The County of Orange's (County) Office of Care Coordination serves as the Administrative Entity for the HHAP Program on behalf of the Orange County Continuum of Care (CoC). The Office of Care Coordination also serves as the administrative entity for the HHAP Program on behalf of the County.

At the March 27, 2024, CoC Board Meeting, the Board approved the establishment of a HHAP Program Ad Hoc Committee. This committee was created to support the Office of Care Coordination with the planning

and programming of the remaining funds from HHAP Rounds 1 through 4 that had to be allocated to the Orange County CoC. The HHAP Program Ad Hoc Committee met from April 1, 2024, through May 13, 2024, resulting in recommendations for the programming of HHAP Round 1 through 4 remaining funds to be approved by the CoC Board.

At the May 22, 2024, CoC Board Meeting, the Board authorized the Office of Care Coordination to issue a Request for Proposal (RFP) to program the remaining HHAP Rounds 3 and 4 funds under Service Coordination and Services Coordination Youth-Set Aside eligible use categories. Additionally, the RFP was to address the remaining HHAP Rounds 3 and 4 funds under the Permanent Housing Delivery and Permanent Housing Delivery Youth Set-Aside eligible use categories, as well as the remaining HHAP Round 4 funds under the Prevention and Shelter Diversion eligible use category.

Through 2025, the Office of Care Coordination provided updates to the CoC on the HHAP funding and the RFP to solicit new projects and services.

On August 28, 2025, the Office of Care Coordination issued a RFP to seek qualified providers for Services Coordination, Permanent Housing Delivery, and Prevention and Shelter Diversion Services to be funded with HHAP. The RFP solicited for three program components:

- a. Program A: Services Coordination and Services Coordination for Transitional Aged Youth (TAY)
- b. Program B: Permanent Housing Delivery and Permanent Housing Delivery for TAY
- c. Program C: Prevention and Shelter Diversion Services

## **PROGRAM A: SERVICES COORDINATION**

There were eight (8) respondents to the RFP for Program A: Services Coordination and three (3) respondents to the RFP for Program A: Services Coordination for TAY. A five-member panel with expertise in program design and administration evaluated the proposals and recommended award to the highest ranked proposers, whose proposal most met the needs and requirements set forth in the RFP. The Office of Care Coordination has completed successful negotiations with the providers and recommends award of contracts to Friendship Shelter Inc. (Friendship Shelter), The Hub Orange County (The Hub OC) for Services Coordination, and Friendship Shelter and Orangewood Foundation for Services Coordination for TAY.

### **Program A: Services Coordination Respondent Scores**

<b>Respondent</b>	<b>Aggregate Scores</b>
Friendship Shelter	2,181
The Hub OC	2,166
Orange County's United Way	2,133
Volunteers of America of Los Angeles	2,080
Thomas House Temporary Shelter	2,008
Orange County Asian and Pacific Islander Community Alliance, Inc.	1,980
HOPE Center of Orange County	1,828
Mercy House Living Centers	1,818

#### **Program A: Services Coordination for TAY Respondent Scores**

<b>Respondent</b>	<b>Aggregate Scores</b>
Orangewood Foundation	2,224
Friendship Shelter	2,119
Orange County Asian and Pacific Islander Community Alliance, Inc.	1,937

#### **Scope of Services:**

Under the proposed Contracts, the Services Coordination and Services Coordination for TAY (Program A) will provide Services Coordination to individuals, families and TAY experiencing homelessness in Orange County (Participants). The Program A will be low-barrier and facilitate connections to the most appropriate services and resources across the System of Care including intensive case management services that focus on linkage to healthcare, shelter, basic needs, benefits advocacy, employment resources, and permanent housing.

The Program A will include the following services at minimum:

- a. Intake and assessment to engage and enroll Participants in the Program to ensure understanding of the history of participation in other homeless service assistance programs and collect necessary demographic information.
- b. Creation of an Individualized Housing and Service Plan (IHSP) to assess and re-evaluate the Participant's service needs and make recommendations to appropriate and eligible housing and/or supportive services that best meets the Participant's needs.
- c. Function as an Access Point to support Participants in accessing the Coordinated Entry System (CES) through the completion of an assessment and the collection of required documentation to verify length of homelessness, homelessness status and/or disabling condition.
- d. Housing-focused case management services to support Participants with locating housing options that meet the Participant's needs. Case management services will be focused on furthering the progress towards the goals and objectives as outlined in the IHSP. The IHSP will address alternate strategies to ensure that progress is not solely dependent on CES outcomes.
- e. Provision of field-based case management services support Participants in navigating and accessing resources, attending appointments related to their IHSP, and other appointments as needed for healthcare, behavioral health, substance use disorder treatment, benefits advocacy, temporary shelter, and other resources.
- f. Housing stabilization services once a participant is placed in permanent housing to support in sustaining stability and provide tenancy support.
- g. Ensure that Participants who are not connected to Medi-Cal and those who may not be eligible for California Advancing and Innovation Medi-Cal (CalAIM) have access to the services offered by the program. Support eligible Participants to enroll in CalAIM services.
- h. Case conference, coordinate and collaborate with the other components of the System of Care, Orange County CoC, and key stakeholders in Orange County to employ a multi-disciplinary approach to assisting the Participant in accessing services and/or programs
- i. Implementation of Services Coordination Problem Solving funding to provide flexible stabilizing support to Participants to overcome barriers to housing.

Each provider has a specific target population and number of households to be served as part of Program A, outlined in the table below.

Provider	Target Populations	Households to be Served
Friendship Shelter	TAY (individuals between the ages of 18 to 24), Individuals (adults ages 18 or older) and Older Adults (ages 62 and older) in the South SPA	200 households, including 45 TAY households and 30 Older Adults households
Orangewood Foundation	TAY (individuals between the ages of 18 to 24) in the North and Central SPAs	264 TAY households
The Hub OC	Individuals (adults ages 18 and older) and Families (households with at least one adult and one minor child) in the North and Central SPAs	170 households

#### **Performance Outcomes:**

The outcome measures for Program A are detailed below.

- a. 85 percent of participants will have an IHSP within thirty (30) calendar days of program enrollment
- b. 85 percent of participants will be connected to the CES within 30 days of program enrollment
- c. At minimum, 30 percent of participants will enroll in an emergency shelter or temporary housing destination while enrolled in the Program
- d. At minimum, 30 percent of participants will exit to a permanent housing destination
- e. Of participants placed in permanent housing, 85 percent will retain housing at 12 months
- f. At minimum, 25 percent of participants will be referred to behavioral health services
- g. At minimum, 25 percent of participants will be referred to healthcare services
- h. At minimum, 15 percent of participants will be referred to substance use services
- i. At minimum, 15 percent of participants will be referred to mainstream benefits

#### **PROGRAM B: PERMANENT HOUSING SOLUTIONS**

There were six (6) respondents to the RFP for Program B: Permanent Housing Delivery and zero (0) respondents to the RFP for Program B: Permanent Housing Delivery for TAY. A five-member panel with expertise in permanent housing program design and administration evaluated the proposals and recommended award to the highest ranked proposers, whose proposal most met the needs and requirements set forth in the RFP. The Office of Care Coordination has completed successful negotiations and recommends award of contracts to American Family Housing and Mercy House for Permanent Housing Delivery.

#### **Program B: Permanent Housing Delivery Respondent Scores**

Respondent	Aggregate Scores
American Family Housing	2,672
Mercy House Living Centers	2,380
People Assisting the Homeless (PATH)	2,177
Friendship Shelter	2,153
WISEPlace	2,134
Volunteers of America of Los Angeles	2,132

The Proposal submitted by American Family Housing requests funding for two (2) permanent supportive housing (PSH) projects currently under development. The first PSH project is Avon River, a former Travelodge by Wyndham motel located in the City of Costa Mesa that has been converted into 78 units of affordable rental housing. The County and American Family Housing, as Co-Applicants, completed and submitted a California Department of Housing and Community Development Homekey Round 3 Notice of Funding Availability (NOFA) application on July 28, 2023, and were awarded \$29 million in Homekey grant funding on July 23, 2024, for the acquisition development of the project. Since the County's acquisition of the property in February 2025, the project has been undergoing conversion into PSH, including façade improvements, unit reconfiguration to merge existing motel rooms and addition of kitchenettes as well as electrical and other upgrades. Due to unforeseen conditions that emerged during the rehabilitation tied water servicing and roofing issues, the project is in a shortfall and additional funds are needed to complete renovations.

The second PSH project, Casa Colibri Apartments, is an affordable housing community located in Midway City, unincorporated County, that will provide 65 units of affordable and supportive housing. Due to the increase in costs in the months leading to construction start and the anticipated operational deficits that cannot be offset with the current capitalized operating subsidy reserve loan for Mental Health Services Act units, American Family Housing is in need of additional funding for this project.

#### **Scope of Services:**

Under the proposed Contract, the Permanent Housing Solutions (Program B) will provide capital funding for the development of PSH projects that serve households experiencing homelessness in Orange County. Upon project completion the Program will make the available permanent supportive housing units available through the CES. Upon initial lease up and occupancy, Program B will provide housing and services that follow Housing First principles, incorporate evidence-based approaches and focus on housing stability and tenant retention.

The Program B will include the following services at minimum:

- a. Development and construction of Avon River, with capital improvement and construction activities completed by July 23, 2026, and initial leasing and occupancy to commence by May 31, 2026.
- b. Development and construction of Casa Colibri Apartments, with capital improvement and construction activities completed by September 31, 2026, and initial leasing and occupancy to commence by December 31, 2026.
- c. 126 units will be made available and filled through the CES, utilizing the CoC Board approved policies and procedures.
- d. Both PSH projects will provide onsite supportive services and security. Both PSH projects will feature staff offices for case management and service delivery, a common area for community engagement and activities, and ample storage for program supplies and donations.

#### **Performance Outcomes:**

The outcome measures for Program B are detailed below:

- a. Assist a minimum of 126 eligible households with permanent housing and supportive services within the first year from initial leasing and occupancy.
- b. Achieve full occupancy of PSH units by December 31, 2026.



- c. At minimum, 98 percent of PSH households will retain housing at 12 months.

### **PROGRAM C: PREVENTION AND SHELTER DIVERSION**

There were seven (7) respondents to the RFP for Program C: Prevention and Shelter Diversion Services. A five-member panel with expertise in program design and administration evaluated the proposals and recommended award to the highest ranked proposers, whose proposal most met the needs and requirements set forth in the RFP. The Office of Care Coordination has completed successful negotiations and recommends award of contract to Volunteers of America of Los Angeles (VOALA) for Prevention and Shelter Diversion Services.

#### **Program C: Prevention and Shelter Diversion Respondent Scores**

<b>Respondent</b>	<b>Aggregate Scores</b>
VOALA	2,272
People Assisting the Homeless (PATH)	2,242
Families Forward	2,226
Mercy House Living Centers	2,136
The Orange County Asian and Pacific Islander Community Alliance, Inc.	2,005
WISEPlace	1,980
Thomas House Temporary Shelter	1,936

#### **Scope of Services:**

Under the proposed Contract, the Prevention and Shelter Diversion Services (Program C) will provide case management services and homelessness prevention assistance to individuals and families at risk of experiencing homelessness and will serve the North, Central and South SPAs of Orange County. The Program C will combine direct financial prevention assistance with housing-focused case management to prevent households from entering homelessness and support them in achieving housing stability. The Program will assist participants in accessing appropriate resources across the System of Care, including behavioral health, healthcare, benefits and mainstream services. The Program C will follow Housing First principles and incorporate evidence-based approaches to address barriers and economic stability.

The Program C will include the following services at minimum:

- a. Implementation of a structured referral process that ensures accessibility and efficiency. This will include receiving referrals from homeless service providers and community-based organizations, as well as establishing clear timelines for subsequent engagement with potential participants and subsequent assessment and screening.
- b. Implementation of an eligibility screening process that includes a problem-solving and diversion conversation and appropriately ensures Participant is at risk of homelessness.
- c. Intake and assessment to engage and enroll Participant households in the Program and to ensure understanding of the history of participation in other homeless service assistance programs and collection of necessary demographic information.
- d. Creation of an IHSP to assess and re-evaluate the Participant's service needs and make recommendations to appropriate and eligible housing and/or supportive services that best meets the Participant's needs.

- e. Engagement, negotiation, and advocacy with landlords to resolve issues that may arise around past due rent and/or eviction proceedings.
- f. Housing navigation services, as needed for households in need of relocating, including support with identifying and securing an affordable and sustainable unit.
- g. Housing-focused case management services to support Participant households with developing the skills and resources to maintain their housing and prevent homelessness, including life skills development and budgeting.
- h. Provision of case management services intended to help Participants navigate and address barriers to housing stability including connections to employment services, job training, mainstream benefits, healthcare, behavioral health, legal aid, financial literacy services, and rental counseling. This includes field-based case management services, including home visits, to support Participants in navigating and accessing resources, attending appointments related to their IHSP, attending housing-related and other appointments as needed.
- i. Provision of financial assistance that prevents the household from entering homelessness, including rental arrears, rental assistance, utility arrears, utility assistance, and eviction prevention.

**Performance Outcomes:**

The outcome measures for Program C are detailed below.

- a. Assist a minimum of 100 eligible participant households by providing all components of the Program during the term of the contract
- b. 85 percent of participants will have an IHSP within thirty (30) calendar days of program enrollment
- c. Of participants enrolled in the Program, 90% will retain housing at 12 months
- d. At minimum, 30 percent of participants will increase their income during program enrollment
- e. At minimum, 25 percent of participants will be referred to behavioral health services
- f. At minimum, 25 percent of participants will be referred to healthcare services
- g. At minimum, 15 percent of participants will be referred to substance use services
- h. At minimum, 15 percent of participants will be referred to mainstream benefits
- i. At minimum, 10 percent of participants will be referred to employment services

The approval of these recommendations will enable the Orange County CoC to meet the obligation and expenditure deadlines associated with HHAP Round 3 and Round 4 funding, ensuring that all funds are fully expended by June 30, 2027. Furthermore, this approval will facilitate the timely implementation of projects by allowing sufficient lead time for ramp-up activities, including the establishment of operational infrastructure and the deployment of critical services. This proactive approach supports the effective delivery of programs aligned with HHAP-eligible use categories and maximizes the impact of remaining funds within the required timelines.

**Date:** December 5, 2025

**Subject:** Grand Jury Report Response

**Recommended Actions:**

- a. Approve proposed response to Fiscal Year (FY) 2024-25 Grand Jury Report Titled, “Homelessness: Is Orange County Moving in the Right Direction?”
- b. Direct the Office of Care Coordination to forward this Agenda Staff Report with attachments to the Presiding Judge of the Superior Court and the FY 2024-25 Grand Jury on behalf of the Orange County Continuum of Care (CoC) Board.

**Background**

On June 27, 2025, the Orange County Grand Jury (Grand Jury) released a [report](#) entitled “Homelessness: Is Orange County Moving in the Right Direction?” The report directed responses to finding and recommendations to the Orange County Board of Supervisors and the Orange County CoC. The Office of Care Coordination provided support and education to the CoC Board Officers on the process for responding, to allow for the CoC Board Officers to take lead on preparing the response on behalf of the Orange County CoC. The County of Orange’s response to the Grand Jury was agendized at the December 2, 2025, Orange County Board of Supervisors meeting, however, it was continued to the December 16, 2025, meeting. In the meantime, the CoC Board Officers are interested in providing the drafted Orange County CoC response to the report.

The proposed response to the FY 2024-25 Grand Jury Report, as prepared collectively by the CoC Board Officers, is detailed in **Attachment A**. The CoC Board is being asked to review and approve the proposed response to the Grand Jury report. If approved, the response will be attached to a Transmittal Letter in **Attachment B**.

**Attachment**

Attachment A – Grand Jury Response

Attachment B – Transmittal Letter

## ORANGE COUNTY CONTINUUM OF CARE BOARD

### Voluntary Response to the 2024–2025 Orange County Grand Jury Report

“Homelessness: Is Orange County Moving in the Right Direction?”

#### INTRODUCTORY STATEMENT

The Orange County Continuum of Care (CoC) appreciates the work of the 2024–2025 Orange County Grand Jury and provides this **voluntary response** pursuant to Penal Code §933.05 as a requested responder to Findings F1–F7 and Recommendations R1–R5.

The CoC’s statutory authority is defined by the federal Department of Housing and Urban Development (HUD). The Orange County Continuum of Care administers HUD CoC, Emergency Solutions Grant (ESG) and California’s Homeless Housing, Assistance and Prevention (HHAP) funds, operates the HUD-mandated Coordinated Entry System (CES), oversees the regional Homeless Management Information System (HMIS) through 2-1-1 Orange County, and conducts the HUD Notice of Funding Opportunity (NOFO) competition. The CoC does not issue vouchers (this is the responsibility of Public Housing Authorities), does not control Regional Housing Needs Assessment (RHNA) planning, and does not have authority over County discretionary funds.

The CoC submits these responses in a collaborative spirit to support regional understanding of the roles, responsibilities, and funding structures governing the homelessness response system.

#### RESPONSES TO FINDINGS

**F1. Finding: Homelessness continues to rise despite significant investments.**

**Response:** The CoC **agrees in part** with this finding.

There has been a measurable increase in homelessness and inflow continues to exceed outflow. The CoC also acknowledges substantial progress made countywide, including thousands of individuals housed annually. The CoC’s ability to influence total system trends is limited by federal and state funding restrictions, which prioritize individuals experiencing chronic homelessness with disabling conditions and constrain eligible activities.

**F2. Finding: Many at-risk residents are unaware of 2-1-1 Orange County.**

**Response:** The CoC **agrees in part** with this finding.

## Item 2. Attachment A

Within the CoC network, 2-1-1 Orange County is widely utilized by those providing services to our unhoused neighbors. However, general public awareness varies. The CoC supports expanded awareness efforts, noting that any increase in demand must be paired with corresponding operational resources, which the CoC is not funded to provide.

**F3. Finding: Voucher waitlists and difficulty finding landlords accepting vouchers contribute to homelessness.**

**Response:** The CoC **agrees** with this finding.

Housing Choice Vouchers are administered by local Public Housing Authorities, not the CoC. The CoC supports voucher utilization through collaboration with PHAs.

**F4. Finding: Orange County's homelessness response is reactive rather than preventive.**

**Response:** The CoC **agrees in part** with this finding.

The CoC supports prevention as a critical system component. HUD funding requirements, however, mandate prioritization of individuals who are chronically homeless, which limits the flexibility of CoC funds for broad prevention. The CoC has used HHAP funds for early intervention and diversion, though HHAP is awarded annually and allowable uses vary each round, making it an unstable long-term source of prevention funding.

**F5. Finding: The Commission to Address Homelessness has not adequately informed the Board of Supervisors regarding prevention.**

**Response:** The CoC **disagrees in part** with this finding.

The CoC acknowledges the Commission's work, including the Pillars Report and involvement in County-led prevention efforts. Two CoC Board members serve as formal liaisons to the Commission, ensuring efforts are shared and strategy alignment between bodies.

**F6. Finding: Lack of affordable housing and voucher acceptance are primary barriers to reducing homelessness.**

**Response:** The CoC **agrees in part** with this finding.

The CoC has no authority over housing production. The CoC has applied for and allocated available state and federal capital funds—such as Project Homekey and HUD CoC Builds—to expand housing opportunities tied to supportive services.

F7. Finding: Seniors and disabled individuals relying on vouchers are at increased risk of homelessness.

**Response:** The CoC agrees in part with this finding.

While Housing Choice Vouchers are not specifically targeted to seniors or people with disabilities, CoC HMIS data indicates rising vulnerability among these populations. The CoC supports engaging senior-serving partners such as the OC Council on Aging and CalOptima to strengthen early identification and stabilization.

## RESPONSES TO RECOMMENDATIONS

R1. Recommendation: Prioritize discretionary funding for prevention rather than crisis response.

**Response:** The recommendation will not be implemented because it is not warranted or reasonable for the CoC.

The CoC does not allocate County discretionary funds nor does it have discretionary funding. CoC-administered HUD funds prioritize people experiencing homelessness, particularly those who are chronically homeless with disabling conditions. HHAP funds include prevention as an eligible activity but allowable categories shift annually and funding is not guaranteed, making HHAP an unstable foundation for sustained prevention programming.

R2. Recommendation: Prepare a detailed homelessness prevention plan by December 31, 2025.

**Response:** The recommendation has been implemented.

The CoC participates in development of prevention strategies through its two appointed liaisons to the Commission to Address Homelessness, contributes HMIS data, and collaborates with County-led prevention efforts such as ERAP and the Homelessness Prevention and Stabilization Pilot Program.

R3. Recommendation: Partner with nonprofits in each supervisorial district to expand homelessness prevention efforts.

**Response:** The recommendation has been implemented.

The CoC maintains a broad network of nonprofit partners, including many operating outside of CoC direct funding. Through the HUD NOFO process, the CoC ranks providers based on HUD

## Item 2. Attachment A

eligibility and performance criteria. Across Orange County, nonprofits deliver prevention, housing, and supportive services in all supervisorial districts.

**R4. Recommendation: Develop a contingency plan to protect seniors and disabled voucher holders in the event of funding reductions.**

**Response: The recommendation requires further analysis.**

The CoC does not administer vouchers; PHAs hold this authority. The CoC can contribute HMIS data and coordination support, but additional analysis is necessary to determine roles, responsibilities, and feasible actions.

**R5. Recommendation: Launch a public awareness campaign to promote 2-1-1 Orange County.**

**Response: The recommendation will not be implemented because it is not warranted or reasonable for the CoC.**

The CoC does not have authority or funding to conduct public-facing marketing campaigns. 2-1-1 Orange County serves as the HMIS Lead Agency, and any expanded awareness initiative must be supported by operational funding outside the CoC's scope.

Prepared by:

**Orange County Continuum of Care Board**

Date Approved:

**DR. SHAUNTINA SORRELLS**

CHAIR

[ssorrells@samueli.org](mailto:ssorrells@samueli.org)

**NISHTHA MOHENDRA**

VICE CHAIR

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**NICHOLE GIDEON**

SECRETARY

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# ORANGE COUNTY CONTINUUM OF CARE

December 5, 2025

Honorable Maria D. Hernandez  
Presiding Judge of the Superior Court of California  
700 Civic Center Drive West  
Santa Ana, CA 92701

Subject: "Homelessness: Is Orange County Moving in the Right Direction?" Grand Jury Response

Dear Judge Hernandez:

Per your request, and in accordance with Penal Code 933, please find the Orange County Continuum of Care (CoC) response to the subject report as approved by the CoC Board. The respondents are the CoC Board Officers and Members.

If you have any questions, please contact \_\_\_\_

Sincerely,

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Dr. Shauntina Sorrells, Chair  
Orange County Continuum of Care Board



# ORANGE COUNTY CONTINUUM OF CARE

**DR. SHAUNTINA SORRELLS**

CHAIR

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Nishtha Mohendra, Vice Chair  
Orange County Continuum of Care Board

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Nichole Gideon, Secretary  
Orange County Continuum of Care Board

Enclosure

Cc: 2024-25 Orange County Grand Jury Foreman  
Jessica Witt, Chief Operating Officer  
Lisa Fernandez, Assistance Chief Deputy Operating Officer  
Elizabeth Guillen-Merchant, Assistant Chief Deputy Operating Officer

**Date:** December 5, 2025

**Subject:** FY2025 Continuum of Care (CoC) Program Notice of Funding Opportunity (NOFO)  
Recommendations

**Recommended Actions:**

- a. Approve the FY2025 CoC Program NOFO Scoring and Rating Criteria to evaluate renewal projects.
- b. Approve the FY2025 CoC Bonus, DV Bonus and Reallocation Scoring and Rating Criteria to evaluate proposals submitted in response to the Request for Proposals.

**Background**

**FY 2025 CoC Competition and Youth Homelessness Demonstration Program (YHDP) Grants NOFO**

The U.S. Department of Housing and Urban Development (HUD) formerly released an annual Notice of Funding Opportunity (NOFO) that allowed CoCs nationwide to apply for competitive funding. In 2024, for the first time, HUD issued a two-year CoC Program NOFO as authorized by the Consolidated Appropriations Act, 2024. CoCs were only required to submit one CoC Consolidated Application to be applicable for Fiscal Year (FY) 2024 and FY 2025 funds, along with the FY 2024 CoC Priority Listing.

On July 3, 2025, HUD sent communication via the Office of Special Needs Assistance Programs (SNAPS) Competitions mailing list announcing the intention to publish a NOFO for 2025 CoC awards. On November 13, 2025, HUD released a FY 2025 CoC Program NOFO, which rescinds and supersedes any mention of FY 2025 CoC funds within the 2024 CoC Program NOFO. HUD announced the NOFO via email through the SNAPS Competitions mailing list after business hours the same day it was released. Approximately \$3,918,000,000 in competitive funding is available, including at least \$52,000,000 available for Domestic Violence, Dating Violence, Sexual Assault, and Stalking Bonus (DV Bonus) projects. Key changes to highlight within the FY 2025 CoC Program NOFO include:

- Permanent Housing funding cap, allowing a maximum of 30% of a CoC's Annual Renewal Demand (ARD) to funding permanent housing projects
- New eligible project types, including Transitional Housing and Supportive Services Only (Street Outreach)
- Tier 1 is equal to 30% of a CoC's ARD
- Significant changes to scoring criteria, including participation requirements for supportive services, substance use treatment service offerings and requirements, and expanded partnership with law enforcement

The submission deadline for the FY 2025 CoC Program NOFO is January 14, 2026, at 5:00 p.m. PT, however, the NOFO specifies additional deadlines for the local competition process. All project applications must be submitted to the CoC Collaborative Applicant by December 15, 2025, 30 days prior to the FY2025 CoC Program NOFO submission deadline. Additionally, agencies must be notified in writing whether their project application(s) will be accepted and ranked on the CoC Priority Listing, rejected, or reduced by

December 30, 2025, 15 days prior to the NOFO submission deadline. Because of the quick turnaround for the local competition, At the November 19, 2025, meeting, the CoC Board approved to delegate authority to the Office of Care Coordination, as the Collaborative Applicant, with consultation from current and past CoC Board leadership to act in the best interest of the Orange County CoC based on the timeline of the NOFO, which requires an expedited submission process.

Following the November 19, 2025, CoC Board meeting, the Office of Care Coordination met with the current CoC Board Officers to determine the proposed membership and process for decision making with the Past and Present Officers Advisory Group, which includes a process for members conflicted on recommendations to recuse themselves. The confirmed membership includes Judson Brown, Nichole Gideon, Becks Heyhoe-Khalil, Nishtha Mohendra, Dawn Price, Maricela Rios-Faust, George Searcy, Tim Shaw, and Dr. Shauntina Sorrells.

The Past and Present Officer Advisory Group approved the Office of Care Coordination as the Collaborative Applicant to issue the Renewal Project Application, issue a Request for Proposals for CoC Bonus, Domestic Violence Bonus and Reallocation funding to solicit for new Transitional Housing (TH) Projects, Supportive Services Only (SSO) – Outreach, and Supportive Services Only (SSO) projects as recommended by the CoC Program NOFO Ad Hoc (Ad Hoc), and to establish non-conflicted review panels to evaluate proposals received in response to the issued Request for Proposals. Through email communication, the Office of Care Coordination noted that the scoring and criteria for both renewal and new projects would be presented to the CoC Board for approval at a future meeting.

For the FY 2025 CoC Program Competition, the Office of Care Coordination has been working with the CoC Program NOFO Ad Hoc (Ad Hoc) to continue supporting with decisions, recommendations, and tasks regarding the NOFO. The Ad Hoc is comprised of non-conflicted members and includes Andrew Crowe, Shakoya Green Long, Sandra Lozeau, Jason Mercado and Larry Smith.

#### **FY2025 CoC Program NOFO Renewal Scoring and Rating Criteria**

After receiving approval from the Past and Present Officer Advisory Group and to support the local competition process, the Office of Care Coordination as the Collaborative Applicant released the Orange County CoC's FY2025 CoC Renewal Project Application on Tuesday, December 2, 2025. The FY2025 CoC Renewal Project Application information is available on the [FY2025 CoC Program NOFO webpage](#).

Utilizing the FY2024 CoC Program NOFO Renewal Scoring and Rating Criteria as a starting point, the Office of Care Coordination developed an updated FY2025 Scoring and Rating Criteria for the FY2025 CoC Program NOFO to evaluate CoC renewal projects. The FY2025 Scoring and Rating Criteria was updated to reflect the updated priorities of HUD in the FY2025 CoC Program NOFO. The Office of Care Coordination also worked with Orange County United Way 2-1-1 Orange County (211OC), as the Homeless Management Information System (HMIS) Lead Agency to revise the project performance measures, including recommended measures, performance thresholds and point allocations, to reflect updated priorities of HUD for the FY2025 CoC NOFO Renewal Scoring and Rating Criteria.

The Office of Care Coordination made an effort to streamline and simplify the local FY2025 CoC NOFO Renewal application process, while still striving to satisfy the evaluation and competition components of the FY2025 CoC Program NOFO. As such, the FY2025 CoC Program NOFO Renewal Scoring and Rating Criteria is relying on the proposed FY2025 CoC Program NOFO Project Performance Measures. Traditionally, project performance accounts for 40 of the 100 points possible within the Scoring and Rating

Criteria, but is instead being broken out as four different sections (Project Performance, Returns to Homelessness and Increased Employment Income, Coordinated Entry System Participation, and HMIS Participation) and totals 43 points. The only new project performance measure being introduced is “Increased Earned Income – Stayers.” The HMIS Lead conducted a review of the data for Increased Earned Income for both Stayers and Leavers for the CoC-Funded Permanent Supportive Housing (PSH) programs. Given that the project performance data for the “Increased Income – Stayers” measure was slightly higher, the HMIS Lead and Collaborative Applicant are recommending this new measure be included. This will ensure agencies and projects are evaluated for their ability to increase earned employment income of participants – a key priority within the FY2025 CoC Program NOFO.

The project performance data covers the following time periods for PSH projects: February 1, 2024, to January 31, 2025.

The Office of Care Coordination shared the draft FY2025 CoC Program NOFO Renewal Scoring and Rating Criteria with CoC-Funded Agencies for their feedback and review on December 2, 2025, and noted that the scoring and rating criteria would be presented for approval at the special meeting of the CoC Board on December 5, 2025. Feedback received has been considered in the proposed Scoring and Rating Criteria.

**Attachment A** provides a detailed overview of FY2025 CoC Program NOFO Renewal Scoring and Rating Criteria, description, calculated measures, and the maximum points available per criterion. The proposed changes to the FY2025 CoC NOFO Renewal Scoring and Rating Criteria will help ensure that the Orange County CoC meets the following two criteria as detailed in the FY2025 CoC Program NOFO (pages 66 and 67) and help with the expedited review of renewal applications by the CoC NOFO Ad Hoc, given the shortened timelines. The FY2025 CoC Program NOFO states a CoC must:

- Demonstrate it used objective criteria (e.g., cost-effectiveness, performance data, type of population served) to review, rate, and rank project applications and that these factors account for at least 50% of the total available points
- Demonstrate that at least 25% of the total points available account for the following:
  - Returns to homelessness performance measure
  - Employment income performance measure and
  - Supportive service participation requirements.

#### [FY2025 CoC Bonus, DV Bonus and Reallocation Scoring and Rating Criteria](#)

To support the local competition process, the Office of Care Coordination as the Collaborative Applicant released the FY2025 Request for Proposals (RFP) for CoC Bonus, DV Bonus and Reallocation Projects on December 3, 2025. The FY2025 RFP for CoC Bonus, DV Bonus and Reallocation Projects is available on the [FY2025 CoC Program NOFO webpage](#). Given the timeline, the Collaborative Applicant noted within the RFP that the included scoring and rating criteria for new projects would be presented for approval at the special meeting of the CoC Board on December 5, 2025.

The Office of Care Coordination utilized the FY2025 CoC Program NOFO including, New Project Application Rating Factors and Criteria, to draft the FY2025 CoC Bonus, DV Bonus and Reallocation Scoring and Rating Criteria. The FY2025 CoC Bonus, DV Bonus and Reallocation Scoring and Rating Criteria includes criteria as mandated by HUD’s project quality threshold for new project applications for TH and SSO projects. Additionally, because HUD is requiring the leveraging of housing and healthcare resources for new TH projects, the proposed FY2025 CoC Bonus, DV Bonus and Reallocation Scoring and Rating Criteria includes

an allocation of 10 points for the leveraging of resources – which was first introduced in 2023’s CoC Bonus, DV Bonus and Reallocation Scoring and Rating Criteria.

**Attachment B** provides a detailed overview of the FY2025 CoC Bonus, DV Bonus and Reallocation Scoring and Rating Criteria, description, and the maximum points available per criterion.

Approval of the proposed scoring and rating criteria for renewal and new projects will support the local competition process and inclusion of key evaluation components aligned with local and federal priorities.

### **Attachments**

Attachment A – FY2025 CoC Program NOFO Scoring and Rating Criteria

Attachment B – FY2025 CoC Bonus, DV Bonus and Reallocation Scoring and Rating Criteria

## FY2025 Continuum of Care (CoC) Program Notice of Funding Opportunity (NOFO) Scoring and Rating Criteria

**Agency Name:**

**Name of Project:**

The scoring criteria below are used to rate and rank all CoC renewal projects as part of the annual CoC Program local competition for the Orange County CoC. Data is collected using various sources including the FY2025 Application for CoC renewal projects, E-Snaps project applications and Project Performance Reports. All renewal projects must meet the U.S. Department of Housing and Urban Development (HUD) project eligibility and project quality threshold criteria described in the FY2025 CoC Program NOFO.

Scoring Criteria	Description	Calculated Measure	Maximum Points	Reviewer Score	Comments
<b>Administrative Review</b>	The Office of Care Coordination will complete an administrative review of the agency and submitted materials for the renewal project applications.	<ul style="list-style-type: none"> <li>• Technical and Document Presentation Requirements</li> <li>• Participation of homeless or formerly homeless on the Board of Directors, as required by 24 CFR § 576.405(a)</li> <li>• Timeliness</li> <li>• FY2025 Intent to Renew Survey</li> <li>• Exhibits 1 through 4.</li> </ul>	10	Prepopulated by the Office of Care Coordination	
<b>Project Performance</b>	Data Quality and Project Performance Measures as approved by the CoC Board	<ul style="list-style-type: none"> <li>• Reference the following FY2025 CoC Program NOFO Project Performance Measures as detailed in <b>Table 1</b>: Entries from Homelessness, Average Days Until Permanent Housing Placement, Increased Income – Stayers, Increased Income – Leavers, Unit Utilization and Stabilized in Permanent Housing</li> </ul>	13	Prepopulated by HMIS Lead	
<b>Returns to Homelessness and Increased Employment Income</b>	Project Performance Measures as approved by the CoC Board, to evaluate HUD's priorities of reducing returns to homelessness and increasing earned income through employment.	<ul style="list-style-type: none"> <li>• Reference the following FY2025 CoC Program NOFO Project Performance Measures as detailed in <b>Table 2</b>: Returns to Homelessness and Increased Earned Income - Leavers</li> </ul>	15	Prepopulated by HMIS Lead	

<b>Project Effectiveness</b>	Evaluation of the project applicant's effectiveness, including meeting the plans and goals established in the initial application as amended, how the project type is effective in serving populations identified as most vulnerable, and cost effectiveness	<ul style="list-style-type: none"> <li>• Project Description from E-Snaps</li> <li>• Exhibit 5: Project Information Form</li> <li>• Exhibit 6: Project Effectiveness</li> </ul>	20		
<b>Coordinated Entry System (CES) Participation</b>	Evaluation of project's participation in the CES, evaluated through the Project Performance Measures as approved by the CoC Board	<ul style="list-style-type: none"> <li>• Reference the following FY2025 CoC Program NOFO Project Performance Measures as detailed in Table 3: Days Between CES Match and Enrollment, Successful CES Referrals, CES Denials by Provider and Referrals from CES</li> </ul>	12	Prepopulated by HMIS Lead	
<b>Homeless Management Information System (HMIS) Participation</b>	Evaluation of project's participation in the CES, evaluated through the Project Performance Measures as approved by the CoC Board	<ul style="list-style-type: none"> <li>• HMIS Participation</li> <li>• Reference the following FY2025 CoC Program NOFO Project Performance Measures as detailed in Table 4: HMIS Data Quality</li> </ul>	5	Prepopulated by HMIS Lead	
<b>Unspent Funds</b>	<p>Review of unspent funding in last three (3) completed grant terms.</p> <ul style="list-style-type: none"> <li>• Unspent funds will be compared to the annual renewal amount (ARA)</li> </ul>	<ul style="list-style-type: none"> <li>• Unspent funds under 5% of ARA will be awarded 10 Points</li> <li>• Unspent funds between 5-10% of ARA will be awarded 5 points</li> <li>• Unspent funds over 10% ARA will be awarded 0 points</li> <li>• If the renewal project voluntarily relocated a portion of the funding in the last three years and/or will be renewing for a lesser amount, 10 points will be awarded</li> </ul>	10	Prepopulated by the Office of Care Coordination	
<b>Recovery and Supportive Service Participation</b>	Evaluation of project's ability to provide treatment and recovery services to participants and require participation in supportive services.	<ul style="list-style-type: none"> <li>• Exhibit 7: Recovery and Supportive Service Participation</li> <li>• Attachment 4</li> <li>• Project Description from E-Snaps</li> </ul>	15		
<b>Total Points</b>			100 Maximum Points Possible		

## Item 3. Attachment A

The following tables are based on the Permanent Supportive Housing reports published in April 2025 by Orange County United Way 2-1-1 Orange County (211OC), the Homeless Management Information System (HMIS) Lead. In addition, the Average Data Quality Score from Quarter 1 of the 2025 HMIS Data Quality Report Cards and the Increased Earned Income for Leavers from project-level HMIS data will be included in the analysis. The CoC NOFO Ad Hoc has reviewed and will recommend the project performance measures and thresholds below to be included in this analysis. In the event that a project performance measure is not applicable, the project performance measure and its point allocation will be excluded, and the maximum points possible adjusted accordingly.

**Table 1: Project Performance**

	<b>Entries from Homelessness</b>	<b>Average Days Until Permanent Housing Placement</b>	<b>Unit Utilization</b>	<b>Stabilized in Permanent Housing</b>	<b>Increased Income - Stayers</b>	<b>Increased Income - Leavers</b>
Threshold	Greater than or equal to 98%	Less than or equal to 30 days	Greater than or equal to 95%	Greater than or equal to 95%	Greater than or equal to 65%	Greater than or equal to 45%
Met Threshold	3	2	2	2	2	2
Within 10% of Threshold <sup>1</sup>	1.5	1	1	1	1	1
More than 10% from Threshold	0	0	0	0	0	0

**Table 2: Returns to Homelessness and Increased Employment Income**

	<b>Increased Earned Income - Stayers</b>		<b>Returns to Homelessness</b>
Threshold	Greater than or equal to 6%	Threshold	Less than or equal to 7%
Met Threshold	5	Met Threshold	10
5% to 4%	4	8% to 10%	8
3% to 2 %	3	11% to 15%	5
1%	1	16% to 20%	2
0%	0	More than 20%	0

**Table 3: Coordinated Entry System (CES) Participation**

	<b>Days Between Coordinated Entry System Match and Enrollment</b>	<b>Successful Coordinated Entry System Referrals</b>	<b>Coordinated Entry System Denials by Provider</b>	<b>Referrals from Coordinated Entry System</b>
Threshold	Less than or equal to 45 days	Greater than or equal to 50%	Less than or equal to 40%	100%
Met Threshold	3	3	3	3
Within 10% of Threshold <sup>2</sup>	1.5	1.5	1.5	1.5
More than 10% from Threshold	0	0	0	0

<sup>1</sup> Projects will receive half points for measures calculated in days if the project's score is within 3 days of the threshold.

<sup>2</sup> Projects will receive half points for measures calculated in days if the project's score is within 3 days of the threshold.



### Item 3. Attachment A

**Table 4: Homeless Management Information System (HMIS) Participation**

	Average Data Quality
Threshold	Greater than or equal to 98%
Met Threshold	3
Within 10% of Threshold <sup>3</sup>	1.5
More than 10% from Threshold	0

<sup>3</sup> Projects will receive half points for measures calculated in days if the project's score is within 3 days of the threshold.

### Item 3. Attachment B

## Fiscal Year (FY) 2025 Continuum of Care (CoC) Bonus, Domestic Violence (DV) Bonus and Reallocation Scoring and Rating Criteria

**Supportive Services Only (SSO) projects** will be scored on a 100-point scale using the following criteria:

	Criterion	Points	Description of Basis for Assigning Points
1	Capacity of Applicant	Up to 10 points	<ul style="list-style-type: none"> <li>• Current relevant experience in providing services related to those in this solicitation, including evaluation of current and similar project types</li> <li>• Current relevant experience in effectively utilizing federal, state, and/or local funds and performing the activities proposed in the application, including satisfactory administrative practices, effective program operations and performance for existing grants</li> </ul>
2	Applicant Service Experience and Approach	Up to 20 points	<ul style="list-style-type: none"> <li>• Applicant has demonstrated experience in working with target population to quickly secure housing, make connections to supportive services, and promote housing stability</li> <li>• For SSO Street Outreach proposals, applicant demonstrates experience of partnering with first responders and law enforcement to engage people living in places not meant for human habitation to access emergency shelter, treatment programs, reunification with family, transitional housing or independent living. <ul style="list-style-type: none"> <li>○ Applicant must cooperate, assist, and not interfere or impede with law enforcement to enforce local laws such as public camping and public drug use laws</li> </ul> </li> <li>• For SSO Street Outreach proposals, applicant has experience providing outreach services consistent with the activity description at 24 CFR 578.53(e)(13) and has demonstrated effectiveness at helping people successfully exit from places not meant for human habitation to emergency shelter, treatment programs, transitional housing or permanent housing programs</li> </ul>
3	Proposed Project Service Plan and Supportive Services	Up to 30 points	<ul style="list-style-type: none"> <li>• Proposed project has a strategy for providing supportive services to eligible program participants including those with histories of unsheltered homelessness and those who do not traditionally engage with supportive services</li> <li>• Proposed project will be supplemented with resources from other public or private sources, that may include mainstream health, social, and employment programs such as Medicare, Medicaid, SSI, and SNAP</li> <li>• Proposed services provided are cost-effective consistent with 2 CFR 200.404</li> <li>• Proposed project includes strategies to assist</li> </ul>

### Item 3. Attachment B

			participants to enter emergency shelter, treatment programs, transitional housing or obtain permanent housing, increase their employment and/or income and maximum their ability to maintain self-sufficiency and live independently
4	<b>Outcomes</b>	Up to 20 points	<ul style="list-style-type: none"> <li>Proposed performance outcomes (not outputs) that will be achieved by the project and how data will be used to measure those outcomes and determine success</li> <li>Proposed performance outcomes should focus on participants placement in emergency shelter, treatment programs, transitional housing or permanent housing, as well as improved quality of life, rather than measuring the amount or types of services provided (not outputs)</li> </ul>
5	<b>Project Readiness</b>	Up to 5 points	<ul style="list-style-type: none"> <li>Estimated schedule for the proposed project to begin operations, including supportive services activities. Full points will be given to projects that can begin soon after grant is awarded</li> </ul>
6	<b>Budget and Match</b>	Up to 15 points	<ul style="list-style-type: none"> <li>Budget is reasonable for type of project proposed, total number of households and participants to be served and clearly articulated</li> <li>Applicant can provide the required match of at least 25 percent and it is included and documented</li> <li>Applicant can demonstrate how leverage housing resources and/or health care resources contribute to the overall budget of the project proposed</li> </ul>
	<b>Voluntary Reallocation or Transition Bonus Points</b>	20 points	<ul style="list-style-type: none"> <li>Bonus points are available for current CoC-Funded agencies who are proposing a transition project and/or voluntarily reallocated funding from a renewal project, in part or in whole, during the FY 2025 CoC Program Competition</li> </ul>
<b>Total Points</b>		100 Maximum Points Possible	

## Item 3. Attachment B

**Transitional Housing (TH) projects** will be scored on a 130-point scale using the following criteria:

	Criterion	Points	Description of Basis for Assigning Points
<b>1</b>	<b>Capacity of Applicant</b>	Up to 10 points	<ul style="list-style-type: none"> <li>• Current relevant experience in providing housing and services related to those in this solicitation, including evaluation of current and similar project types</li> <li>• Current relevant experience in effectively utilizing federal funds and performing the activities proposed in the application, including, satisfactory administrative practices, effective program operations and performance for existing grants</li> <li>• For DV Bonus proposals, applicant has capacity of serving individuals and families of persons experiencing trauma or a lack of safety related to fleeing or attempting to flee domestic violence, dating violence, sexual assault, or stalking, and their ability to house survivors and meet safety outcomes</li> </ul>
<b>2</b>	<b>Applicant Service Experience and Approach</b>	Up to 20 points	<ul style="list-style-type: none"> <li>• Applicant has prior experience operating transitional housing or other projects that have successfully helped homeless individuals and families exit homelessness within 24 months</li> <li>• Applicant has previously operated or currently operates transitional housing or another homelessness project, or has a plan in place to ensure, that at least 50 percent of participants exit to permanent housing within 24 months and at least 50 percent of participants exit with employment income as reflected in HMIS or another data system used by the applicant</li> </ul>
<b>3</b>	<b>Involving Survivors with Lived Expertise<sup>1</sup></b>	Up to 20 points	<ul style="list-style-type: none"> <li>• Demonstration of plan to include survivors with lived expertise</li> <li>• Applicant practices meaningful involvement of survivors with lived expertise in program design, delivery of services and program evaluation</li> </ul>
<b>4</b>	<b>Proposed Project Service Plan and Supportive Services</b>	Up to 30 points	<ul style="list-style-type: none"> <li>• Demonstrate that the proposed project will require program participants to take part in supportive services (e.g. case management, employment training, substance use treatment, etc.) in line with 24 CFR 578.75(h) by attaching a supportive service agreement (contract, occupancy agreement, lease, or equivalent)</li> <li>• Demonstrate that the proposed project will provide 40 hours per week of customized services for each participant (e.g. case management, employment training, substance use treatment, etc.) <ul style="list-style-type: none"> <li>○ The 40 hours per week may be reduced</li> </ul> </li> </ul>

<sup>1</sup> Involving Survivors with Lived Expertise only applies to DV Bonus Transitional Housing (TH) project types that are applying with DV Bonus funds.

### Item 3. Attachment B

			<p>proportionately for participants who are employed</p> <ul style="list-style-type: none"> <li>○ The 40 hours per week does not apply to participants over age 62 or who have a physical disability/impairment or a developmental disability (24 CFR 582.5) not including substance use disorder</li> <li>• Proposed project will be supplemented with resources from other public or private sources, that may include mainstream health, social, and employment programs such as Medicare, Medicaid, SSI, and SNAP</li> <li>• Proposed project includes strategies to assist participants to obtain and remain in permanent housing, increase their employment and/or income and maximum their ability to live independently</li> </ul>
5	<b>Outcomes</b>	Up to 20 points	<ul style="list-style-type: none"> <li>• Proposed performance outcomes (not outputs) that will be achieved by the project and how data will be used to measure those outcomes and determine success.</li> <li>• Proposed performance outcomes should focus on participants housing placement, as well as improved quality of life, rather than measuring the amount or types of services provided (not outputs).</li> </ul>
6	<b>Project Readiness</b>	Up to 5 points	<ul style="list-style-type: none"> <li>• Estimated schedule for the proposed project to begin operations, including supportive services activities. Full points will be given to projects that can begin soon after grant is awarded.</li> </ul>
7	<b>Budget and Match</b>	Up to 15 points	<ul style="list-style-type: none"> <li>• Budget is reasonable for type of project proposed, total number of households and participants to be served and clearly articulated, consistent with 2 CFR 200.404.</li> <li>• Applicant can provide the required match of at least 25 percent and it is included and documented</li> <li>• Applicant can demonstrate how leverage housing resources and/or health care resources contribute to the overall budget of the project proposed</li> </ul>
8	<b>Leveraging of Resources</b>	Up to 10 points	<ul style="list-style-type: none"> <li>• Leverage Housing Resources (up to 5 points) – Project demonstrates that it will provide housing subsidies or subsidizing housing units not currently funded through the CoC or Emergency Solutions Grant (ESG) Program for at least 25 percent of the program participants anticipated to be served by the project. Full points will be given to projects that: <ul style="list-style-type: none"> <li>○ the leveraged resources provide at least 25 percent of the units included in the project;</li> <li>○ Attach letters of commitment, contracts, or other formal written documents that demonstrate the number of units being provided</li> </ul> </li> </ul>

### Item 3. Attachment B

			<p>to support the project.</p> <ul style="list-style-type: none"> <li>• Leveraging Healthcare Resources (up to 5 points) – Project demonstrates the use of healthcare resources to help individuals and families experiencing homelessness. Full points will be given to projects that: <ul style="list-style-type: none"> <li>○ in the case of an organization that provides substance use disorder treatment or recovery services, the leveraged resource provides access to all participants who qualify for those services; or</li> <li>○ in the case of healthcare or behavioral health resources, the value of assistance being provided is at least an amount that is equivalent to 25 percent of the funding being requested by the project.</li> <li>○ Attach letters of commitment, contracts, or other formal written documents that include the value of the commitment and dates the healthcare resources will be provided.</li> </ul> </li> </ul>
	<b>Voluntary Reallocation or Transition Bonus Points</b>	20 points	<ul style="list-style-type: none"> <li>• Bonus points are available for current CoC-Funded agencies who are proposing a transition project and/or voluntarily reallocated funding from a renewal project, in part or in whole, during the FY 2025 CoC Program Competition</li> </ul>
<b>Total Points</b>		130 Maximum Points Possible <sup>2</sup>	

<sup>2</sup> CoC Bonus or Reallocation Transitional Housing (TH) project proposals will be evaluated on a 120-point scale, as CoC Bonus TH project types will not be scored on Involving Survivors with Lived Expertise.