

A G E N D A

REGULAR MEETING BRIDGES AT KRAEMER PLACE COMMUNITY ADVISORY BOARD



Wednesday, January 21, 2026
9:00 A.M.

CITY OF VILLA PARK
VILLA PARK CITY HALL COUNCIL CHAMBERS
17855 Santiago Blvd., Villa Park, CA 92861

Ward Smith – Chair
Placentia

Crystal Miles – Vice Chair
Villa Park

Sandra Lozeau
Anaheim

Blair Stewart
Brea

Carlos Franco
Buena Park

Kyle Chang
Cypress

Rusty Kennedy
Fullerton

Delwin Lampkin
La Habra

Nitesh Patel
La Palma

Vacant
Los Alamitos

Leslie Hardy
Orange

Doug Becht
County of Orange

Donald Torres
Stanton

Tara Campbell
Yorba Linda

Lorenzo Glenn
Local Chief of Police

Leandra Blades
School District

Matt Cunningham
Local Neighborhood Assn.

Anthony Trejo
Commission to Address
Homelessness

Michael Johnson
Local Business Association

Mercy House
Timothy Huynh, Chief Program Officer

Clerk of the Board
Joanne Golden, Deputy Clerk

Welcome to the meeting of the Bridges at Kraemer Place Community Advisory Board. This agenda contains a brief general description of each item to be considered. Except as provided by law, no action shall be taken on any item not appearing on the agenda. The Advisory Board encourages your participation. If you wish to speak during Public Comments, please complete a Speaker Request Form and deposit it in the Speaker Request box located next to the Clerk, prior to the Public Comments portion of the meeting. Speakers will be given three minutes to speak. When addressing the Board, please state your name (or pseudonym) for the record prior to providing your comments.

A G E N D A

All supporting documentation is available for public review online at <https://ceo.ocgov.com/care-coordination/homeless-services> and in the office of the Clerk of the Board of Supervisors located in the Hall of Administration Building, 400 W. Civic Center Drive, 6th Floor, Santa Ana, California 92701 during regular business hours, 8:00 a.m. - 5:00 p.m., Monday through Friday.

****In compliance with County Language Access Policy and the Americans with Disabilities Act (ADA), those requiring translation services or ADA accommodation for this meeting should notify the Clerk of the Board's Office 72 hours prior to the meeting at (714) 834-2206. Requests received less than 72 hours prior to the meeting will still receive every effort to reasonably accommodate the request but may not be guaranteed****

Call to Order

Roll Call

PUBLIC COMMENTS

At this time members of the public may address the Community Advisory Board on any item on the agenda or on any matter within the subject matter jurisdiction of the Community Advisory Board.

ACTION ITEMS

1. Approve Minutes of the October 22, 2025 Regular Meeting

DISCUSSION ITEMS

2. Discuss location and time for remaining calendar year 2026 meetings
3. Discuss presenting an annual report to the Orange County Board of Supervisors

PRESENTATION

4. Bridges at Kraemer Place Shelter Operations Update by Mercy House
5. Proposition 1 Update by Orange County Health Care Agency

BOARD MEMBER COMMENTS

At this time members of the Community Advisory Board may comment regarding any off-agenda items or request future agenda items to be considered at the next or future meetings. No action may be taken on off-agenda items unless authorized by law.

ADJOURNED

NEXT MEETING: Wednesday, April 22, 2026, 9:00 A.M.

AGENDA ITEM #1

Approve October 22, 2025
Minutes

SUMMARY ACTION MINUTES

REGULAR MEETING BRIDGES AT KRAEMER PLACE COMMUNITY ADVISORY BOARD



Wednesday, October 22, 2025
9:00 A.M.

DRAFT

CITY OF VILLA PARK
VILLA PARK CITY HALL | COUNCIL CHAMBERS
17855 Santiago Blvd. | Villa Park, CA 92861

Ward Smith – Chair
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Crystal Miles – Vice Chair
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Sandra Lozeau
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Kyle Chang
Cypress

Rusty Kennedy
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Rose Espinoza
La Habra

Janet Keo Conklin
La Palma

Vacant
Los Alamitos

Leslie Hardy
Orange

Doug Becht
County of Orange

Donald Torres
Stanton

Tara Campbell
Yorba Linda

Lorenzo Glenn
Local Chief of Police

Leandra Blades
School District

Matt Cunningham
Local Neighborhood Assoc.

Monique Davis
Commission to End
Homelessness

Vacant
Local Business Association

ATTENDANCE: Members Smith, Miles, Becht, Stewart, Franco, Chang, Kennedy, Espinoza, Keo Conklin, Hardy, Torres, Campbell, Cunningham, and Glenn

ABSENT: Members Lozeau, Blades, and Davis

PRESENT: MERCY HOUSE Timothy Huynh, Chief Program Officer
CLERK OF THE BOARD Joanne Golden, Deputy Clerk

Call to Order

CHAIRMAN SMITH CALLED THE MEETING TO ORDER AT 9:02 A.M.

SUMMARY ACTION MINUTES

Roll Call

THE CLERK CALLED ROLL AND CONFIRMED QUORUM WAS MET

PUBLIC COMMENTS

None.

ACTION ITEMS:

1. Approve minutes of the April 23, 2025, regular meeting

APPROVED AS RECOMMENDED

8	15	1	2	3	4	5	6	7	9	10	11	12	13	14	16	17
				X		A			X	X			X			X

2. Approve minutes of the July 23, 2025, regular meeting

APPROVED AS RECOMMENDED

15	8	1	2	3	4	5	6	7	9	10	11	12	13	14	16	17
				X		A			X	X			X			X

3. Approve Bridges at Kraemer Place Community Advisory Board 2026 Meeting Calendar

APPROVED AS AMENDED; CHANGING JANUARY 28, 2026 TO JANUARY 21, 2026
MEETING DATE

5	2	1	3	4	6	7	8	9	10	11	12	13	14	15	16	17
			X					X	X			X				X

4. Election of Officers

ON THE MOTION OF VICE CHAIR CRYSTAL MILES, SECONDED BY BOARD MEMBER ROSE ESPINOZA, WARD SMITH WAS NOMINATED TO CONTINUE AS CHAIR AND CRYSTAL MILES TO CONTINUE AS VICE CHAIR.

5	2	1	3	4	6	7	8	9	10	11	12	13	14	15	16	17
			X						X			A				X

PRESENTATION:

- 5 Bridges at Kraemer Place Shelter Operations Update by Mercy House

MERCY HOUSE CHIEF PROGRAM OFFICER TIMOTHY HUYNH PRESENTED AN UPDATE ON CURRENT SHELTER OPERATIONS AND METRICS; 264 UNDUPLICATED CLIENTS SERVED IN THE FIRST QUARTER OF THE CURRENT FISCAL YEAR; 186 INDIVIDUALS CURRENTLY ACTIVE ON THE COMMUNITY QUEUE; ONLY ONE PERSON WAS MATCHED TO A HOUSING OPPORTUNITY THROUGH THE SYSTEM WHICH REFLECTS THE LACK OF AVAILABLE HOUSING; ADDITIONAL PRESSURE ON HOUSING AVAILABILITY IS EXPECTED DUE TO FEDERAL GOVERNMENT DIRECTIVES IN RESCINDING EMERGENCY HOUSING VOUCHERS; EIGHT INDIVIDUALS EXITED POSITIVELY WHILE 60 EXITED NEGATIVELY.

SUMMARY ACTION MINUTES

MEMBER COMMENTS:

Member Glenn – Oral Re.: Announced that Police Chief Amendariz has announcement his retirement; Azure apartments in Anaheim is expected to be up and running in December 2025.

Vice Chair Miles – Oral Re.: Asked for Agenda packet next year, can we receive everyone's name and term date; also suggested compiling a report to present to the Board of Supervisors.

Member Chang – Oral Re.: Asked for Proposition 1 information and to better understand the purpose and role of Bridges at Kraemer Place Community Advisory Board Members

Member Glenn – Oral Re.: Likes the idea of presenting an annual report to the Board of Supervisors and suggested it could be a future Agenda item

Chair Smith– Oral Re.: Suggested new members schedule a walkthrough of the Bridges at Kraemer Place Shelter and offered to provide a tour of the Placentia Navigation Center for any who are interested.

ADJOURNED: 10:14 A.M.

NEXT MEETING: January 21, 2026 9:00 A.M.

SUMMARY ACTION MINUTES

*** VOTE KEY ***

(1st number = Moved by; 2nd number = Seconded by)

1 Ward Smith	10 Leandra Blades
2 Crystal Miles	11 Rusty Kennedy
3 Sandra Lozeau	12 Leslie Hardy
4 Doug Becht	13 Janet Keo Conklin
5 Blair Stewart	14 Matt Cunningham
6 Donald Torres	15 Rose Espinoza
7 Carlos Franco	16 Lorenzo Glenn
8 Tara Campbell	17 Monique Davis
9 Kyle Chang	18 Vacant

A = Abstained
X = Excused
N = No Vote
B.O. Board Order

Ward Smith
Chair

Joanne L. Golden, Deputy
Clerk of the Advisory Board

BRIDGES AT KRAEMER PLACE COMMUNITY ADVISORY BOARD 2026

Meetings begin at 9:00 A.M.



Regular Meeting



County Holiday

January						
Su	Mo	Tu	We	Th	Fr	Sa
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	31

February						
Su	Mo	Tu	We	Th	Fr	Sa
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8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28

March						
Su	Mo	Tu	We	Th	Fr	Sa
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15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31				

April						
Su	Mo	Tu	We	Th	Fr	Sa
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12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30		

May						
Su	Mo	Tu	We	Th	Fr	Sa
					1	2
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10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30
31						

June						
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14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30				

July						
Su	Mo	Tu	We	Th	Fr	Sa
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	

August						
Su	Mo	Tu	We	Th	Fr	Sa
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	31					

September						
Su	Mo	Tu	We	Th	Fr	Sa
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30			

October						
Su	Mo	Tu	We	Th	Fr	Sa
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4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	31

November						
Su	Mo	Tu	We	Th	Fr	Sa
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30					

December						
Su	Mo	Tu	We	Th	Fr	Sa
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31		

AGENDA ITEM #5

BCAB Operations

Update by Mercy House



QUARTER REPORT

OCTOBER -
DECEMBER 2025



Presented to the Bridges at
Kraemer Place Community
Advisory Board

Reporting Period

October 1, 2025 – December 31, 2025 (Quarter)

July 1, 2025 – December 31, 2025 (Current Fiscal Year)

July 1, 2024 – June 30, 2025 (Previous Fiscal Year)

Number Served

	Quarter	Current FY	FY 2024-25
Number of Unduplicated Clients	71	335	586
Number of Exits	67	139	393
% of Service Capacity Goal (480 annual)		70%	122%

Coordinated Entry System (CES) Statistics

Number of Active Clients on Community Queue	190
% of Active Clients on Community Queue	97%
Number of Active Clients Matched to a Housing Opportunity	1
% of Active Clients Matched to a Housing Opportunity	<1%
Total number of unduplicated individuals served <u>current fiscal year</u> who have received Permanent Supportive Housing (PSH) or Housing Choice Voucher (HCV) through the Coordinated Entry System	1
Total number of unduplicated individuals served <u>current fiscal year</u> who have received Rapid Re-Housing (RRH) through the Coordinated Entry System	0

**CES Chart represents clients active at the end of the reporting period*

Bed Nights

	Current FY
Total number of shelter bed nights	35,394

Program Exits - Summary

	Quarter	Current FY	FY 2024-25
Positive Exits <i>Permanent, Temporary, Institutions except Jail/Prison</i>	9	17	46
Negative Exits <i>Emergency Shelter, Streets, Jail/Prison</i>	14	30	7
Unknown Exits <i>Unknown, Deceased</i>	44	92	340

Program Exits – Destination Detail

Benchmark: 30% of clients who exit to a known destination will exit to permanent housing.

Progress toward benchmark: 17% of clients who have exited to a known destination have exited to permanent housing.

Exits to Permanent Housing	Quarter	Current FY	FY 2024-25
	5	8	36
Rental by client, no ongoing housing subsidy	4	5	6
VASH Housing Subsidy	0	0	5
Rental by client, with other ongoing housing subsidy	0	0	0
Permanent Supportive Housing	0	0	5
Rental by client, with HCV (tenant or project based)	1	1	10
Staying or living with family, permanent tenure	0	1	5
Staying or living with friends, permanent tenure	0	1	2
Rental by client, with RRH or equivalent subsidy	0	0	3
Other permanent housing dedicated for formerly homeless persons	0	0	0

Exits to Temporary Housing	Quarter	Current FY	FY 2024-25
	0	3	8
Staying or living with family, temporary tenure	0	2	2
Staying or living with friends, temporary tenure	0	1	3
Host Home (non-crisis)	0	0	0
Transitional housing for homeless persons	0	0	2
Hotel or motel paid for without emergency shelter voucher	0	0	0
Residential project or halfway house with no homeless criteria	0	0	1

Exits to Institutions	Quarter	Current FY	FY 2024-25
	5	7	4
Foster care home or group foster care home	0	0	0
Psychiatric hospital or other psychiatric facility	0	0	0
Substance abuse treatment facility or detox center	1	2	2
Hospital or other residential non-psychiatric medical facility	1	2	0
Jail, prison, or juvenile detention facility	1	1	2
Long-term care facility or nursing home	2	2	0

Exits to Homelessness	Quarter	Current FY	FY 2024-25
	13	29	5
Emergency shelter, including hotel or motel paid for with emergency shelter voucher	2	3	0
Place not meant for habitation (e.g., a vehicle, an abandoned building, bus / train / subway station / airport or anywhere outside)	11	26	5

Exits to Other Destinations	Quarter	Current FY	FY 2024-25
	44	92	340
Deceased	0	0	2
Client Doesn't Know/Client Refused	22	45	111
No exit interview completed	22	47	227

Increased Income

	Quarter	Current FY	FY 2024-25
Participants with Increased Income (at Annual Assessment and/or Exit)	8	32	23

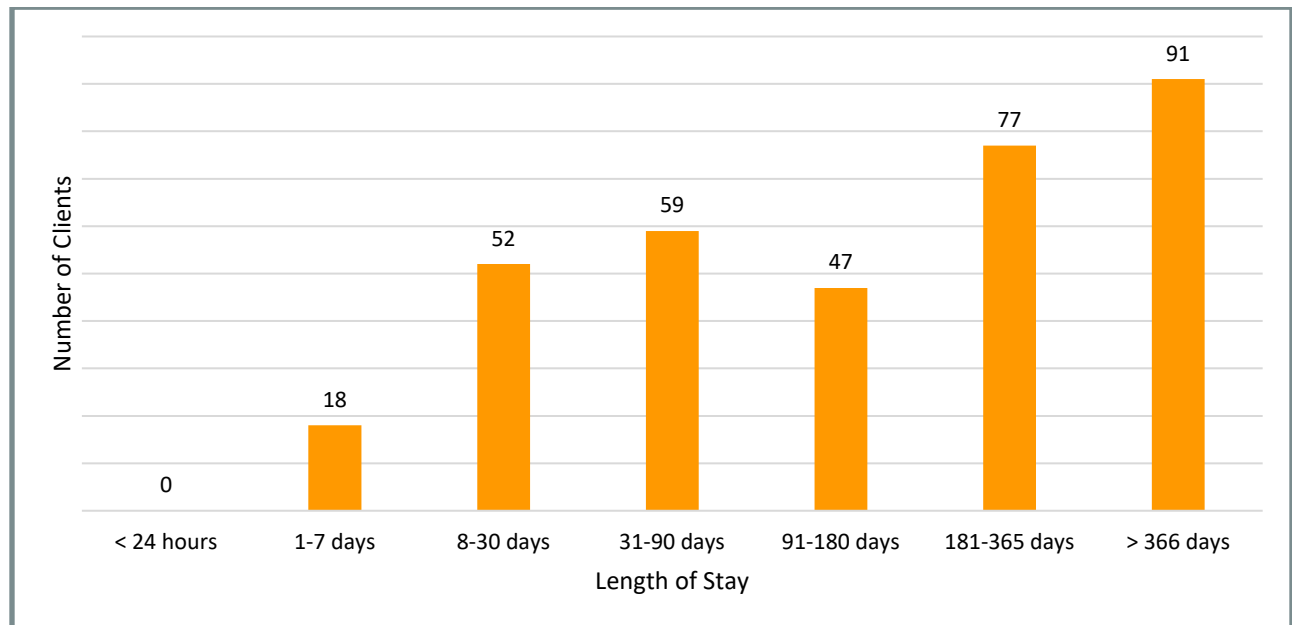
Length of Stay – Current FY

Benchmark: Between July 2017 to June 2025, the average shelter stay at Bridges is 245 days.

Progress toward benchmark: Shelter average is 312 days for the year.

Benchmark: Between July 2017 to June 2025, the average shelter stay at Bridges for a permanent housing placement is 245 days.

The average length of stay for a permanent housing placement is currently: 721 days



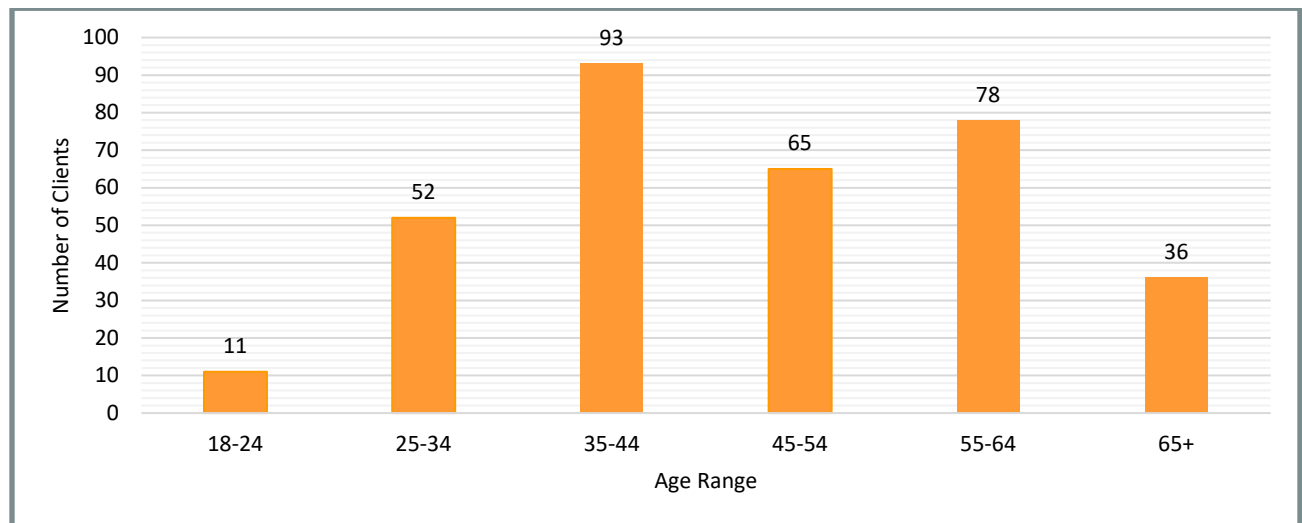
**The chart above may include duplicate client enrollments*

Set Aside Beds

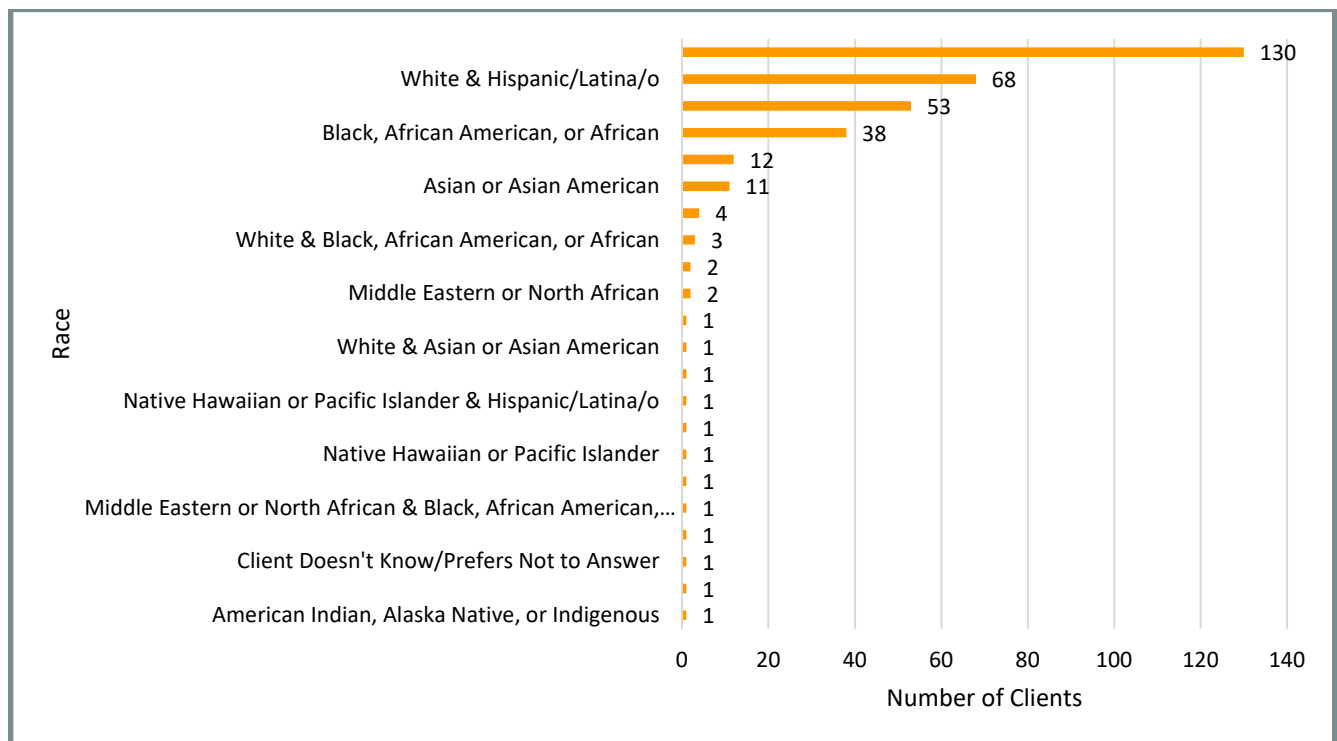
	Beds Available	Quarter Average Utilization
MHSA Beds	10	100%
Law Enforcement Beds	16	94%

Client Demographics - YTD

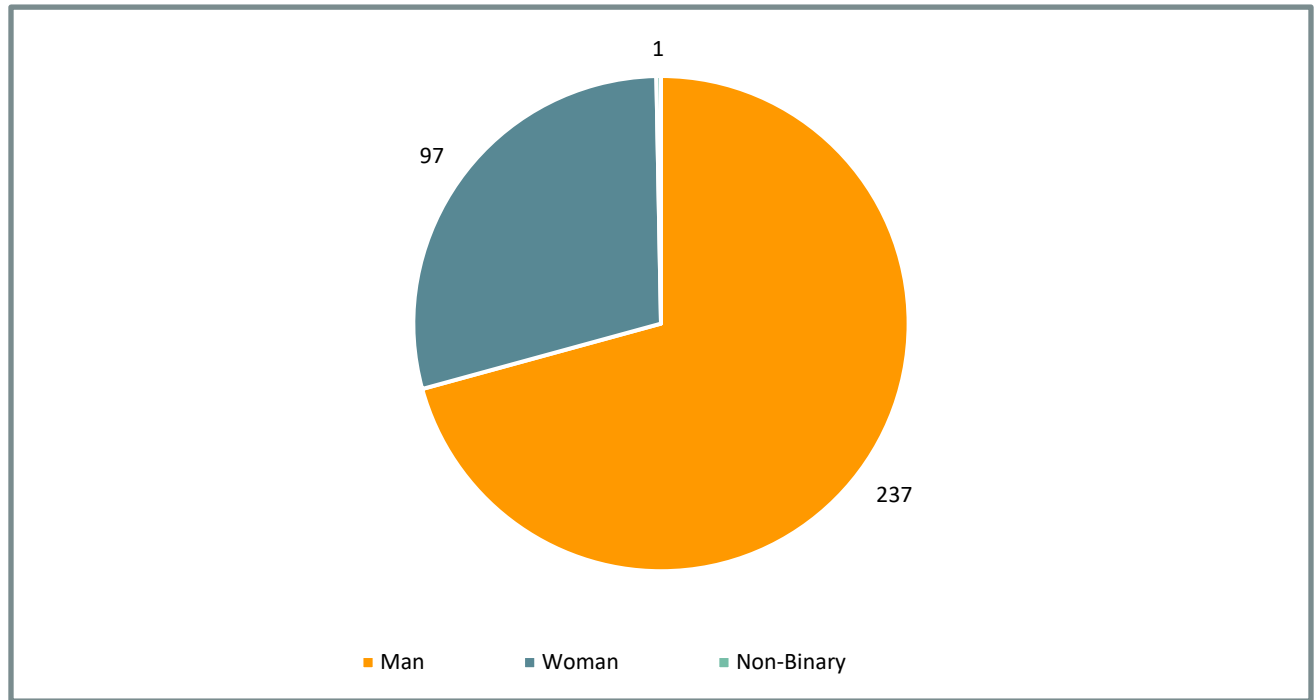
Age



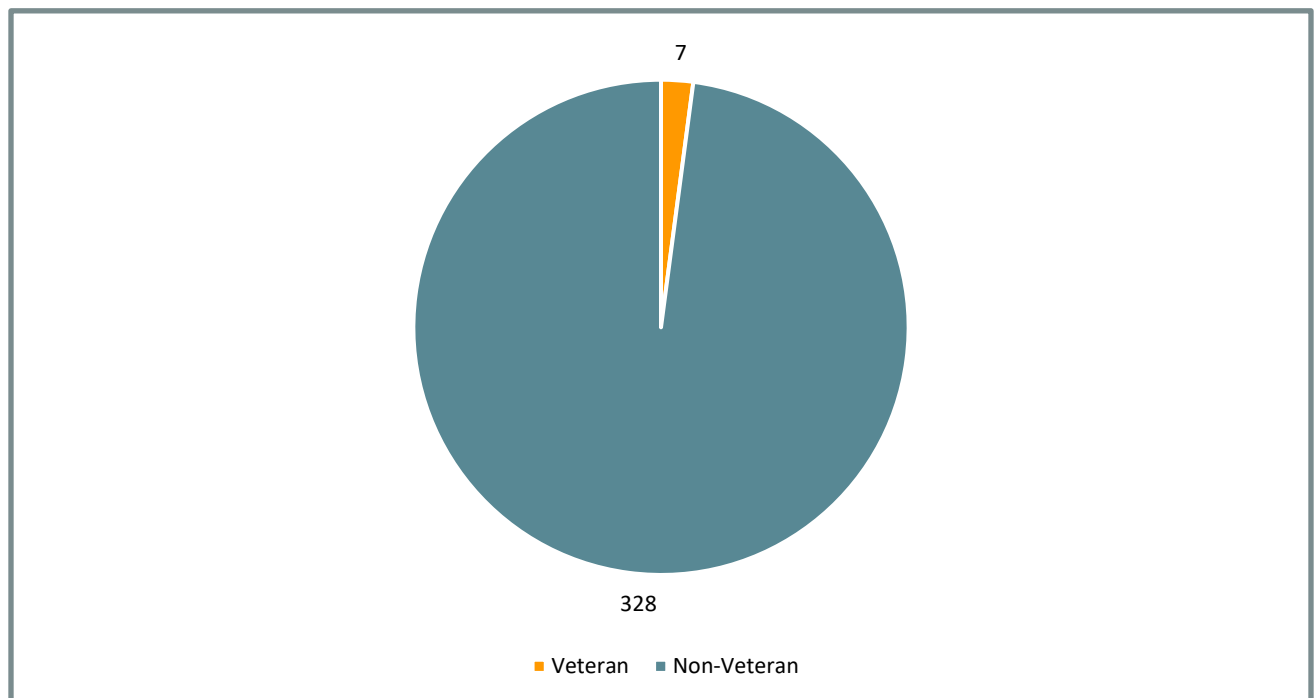
Race and Ethnicity



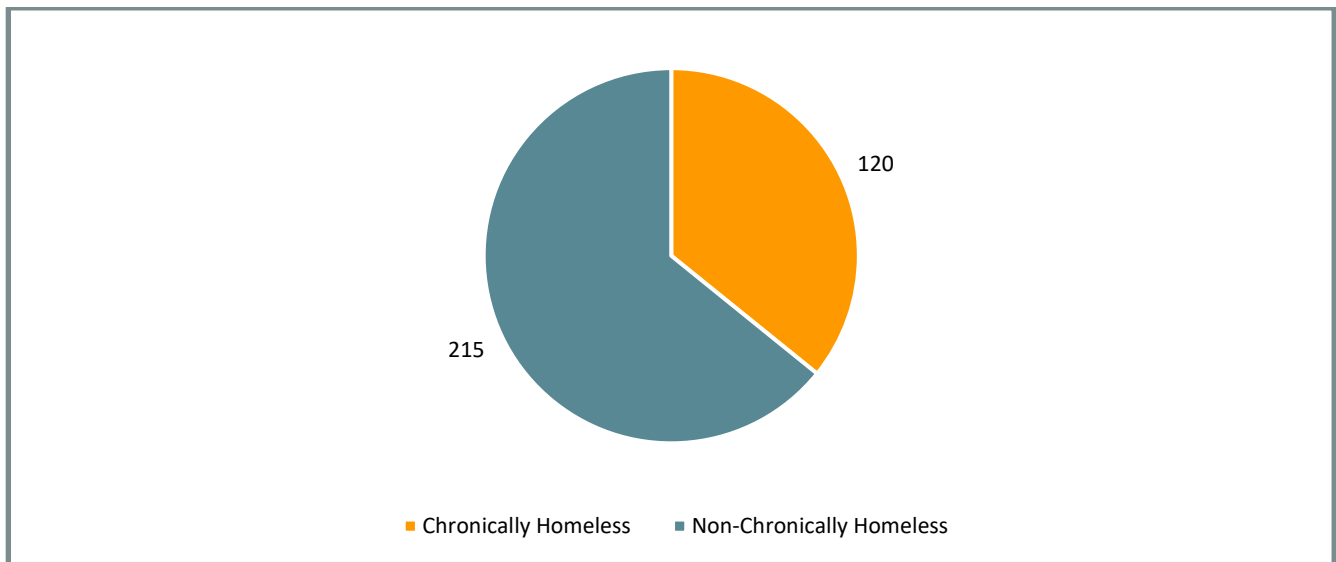
Gender



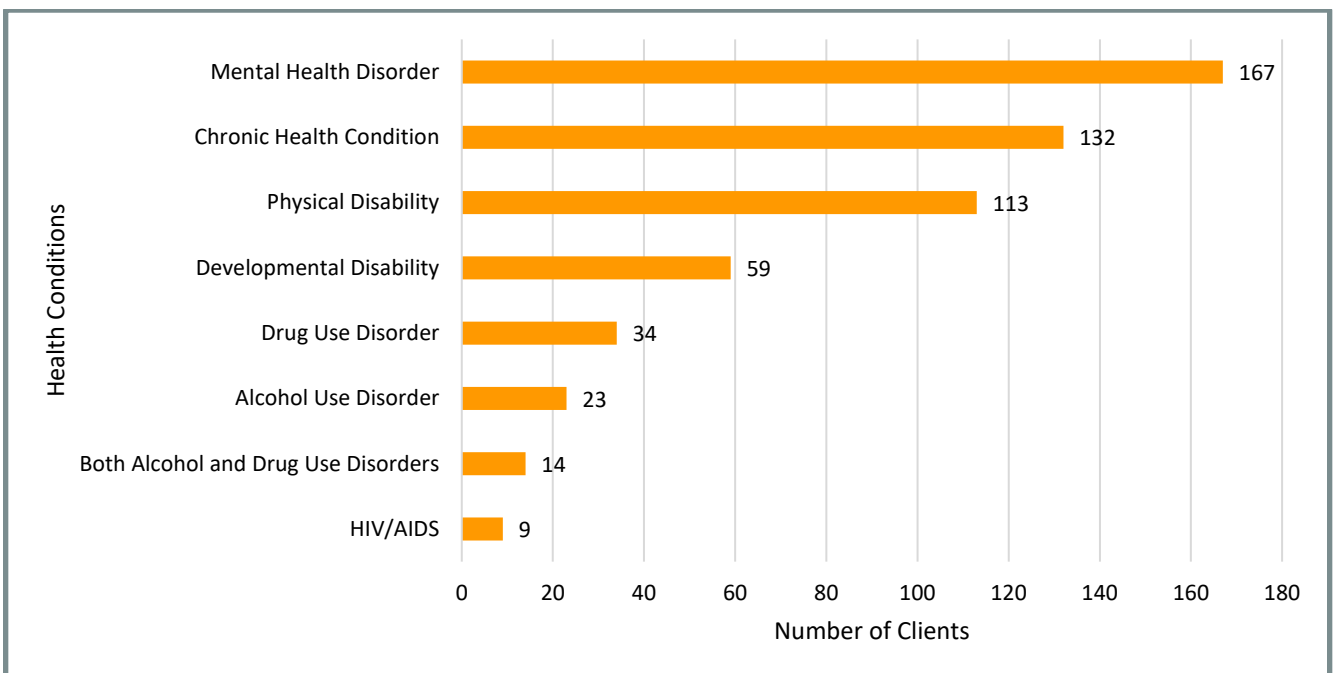
Veteran Status



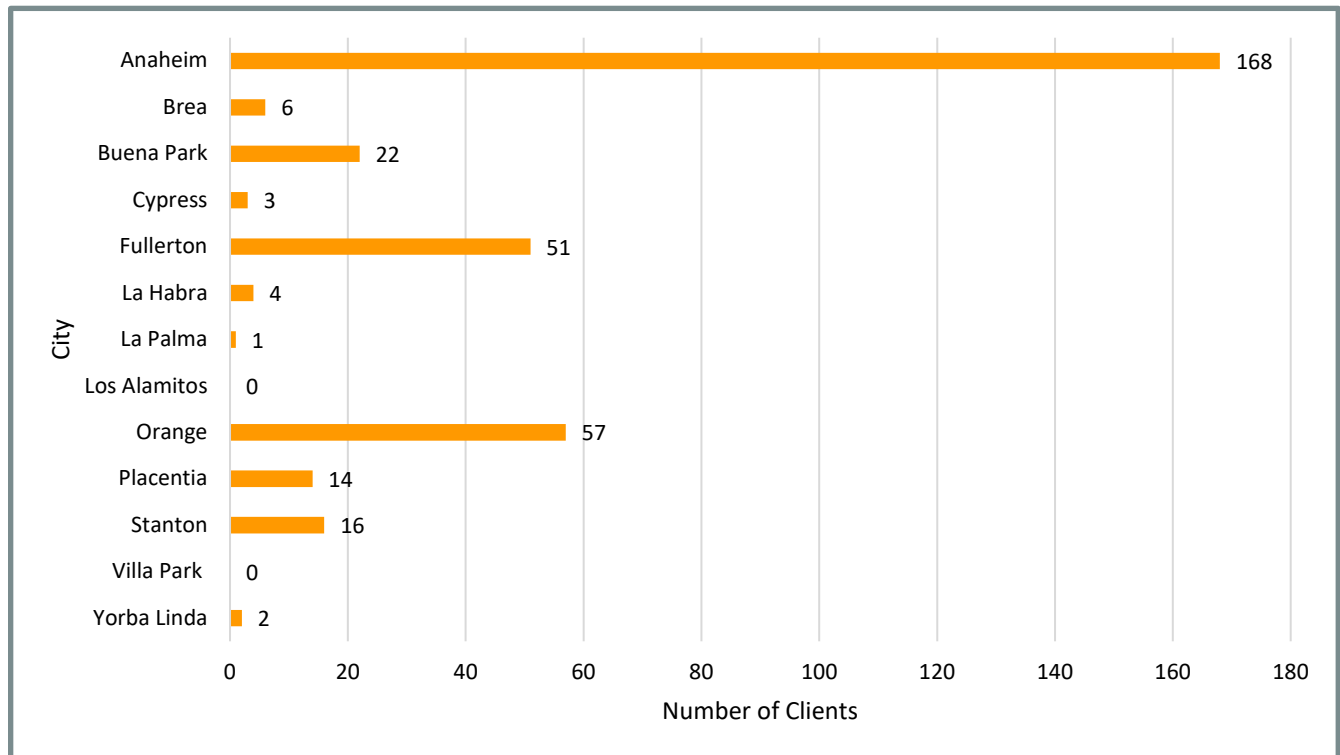
Chronically Homeless



Physical and Mental Health Conditions



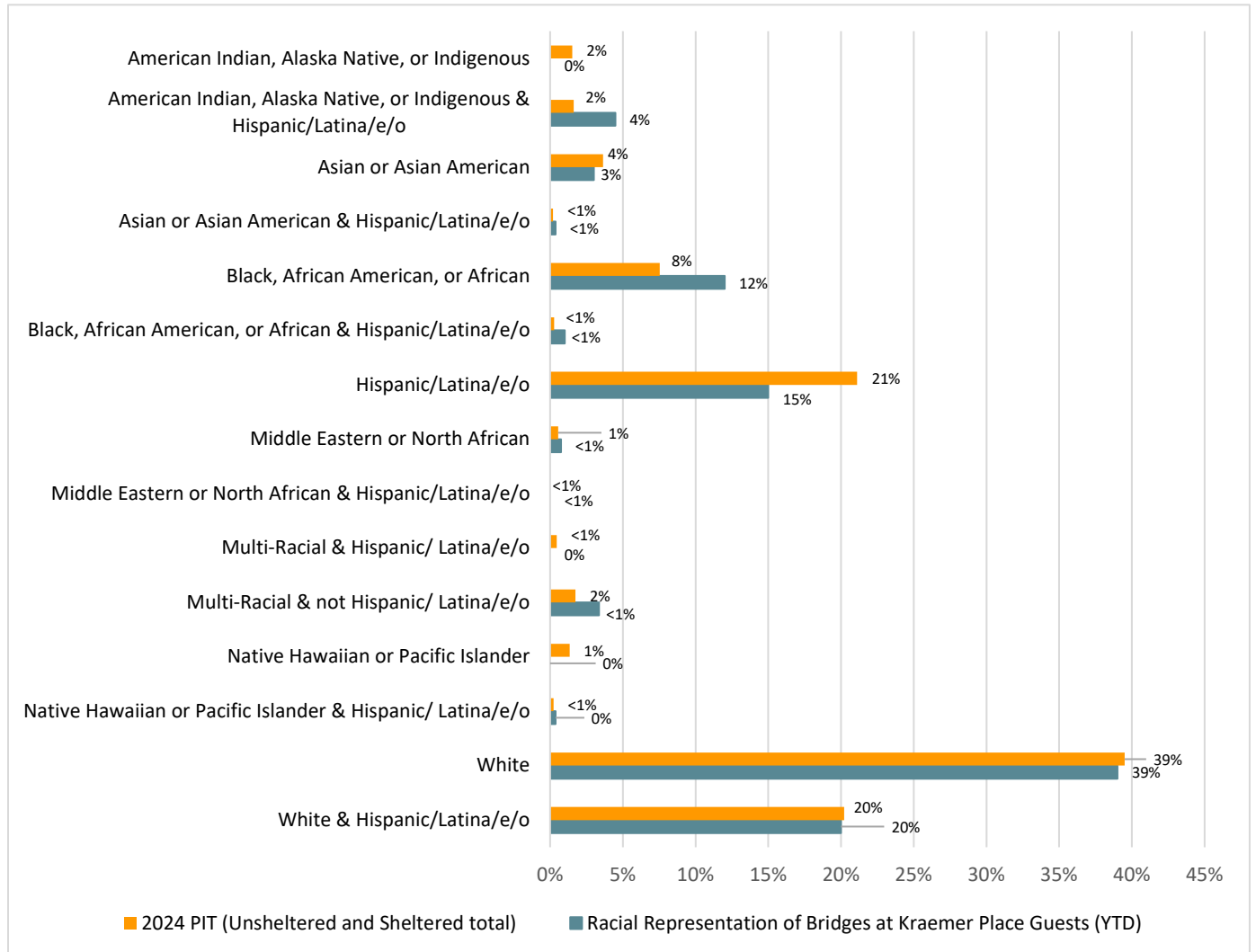
City Prior to Entry



The chart above may include duplicate client enrollments.

Racial Equity Analysis – YTD

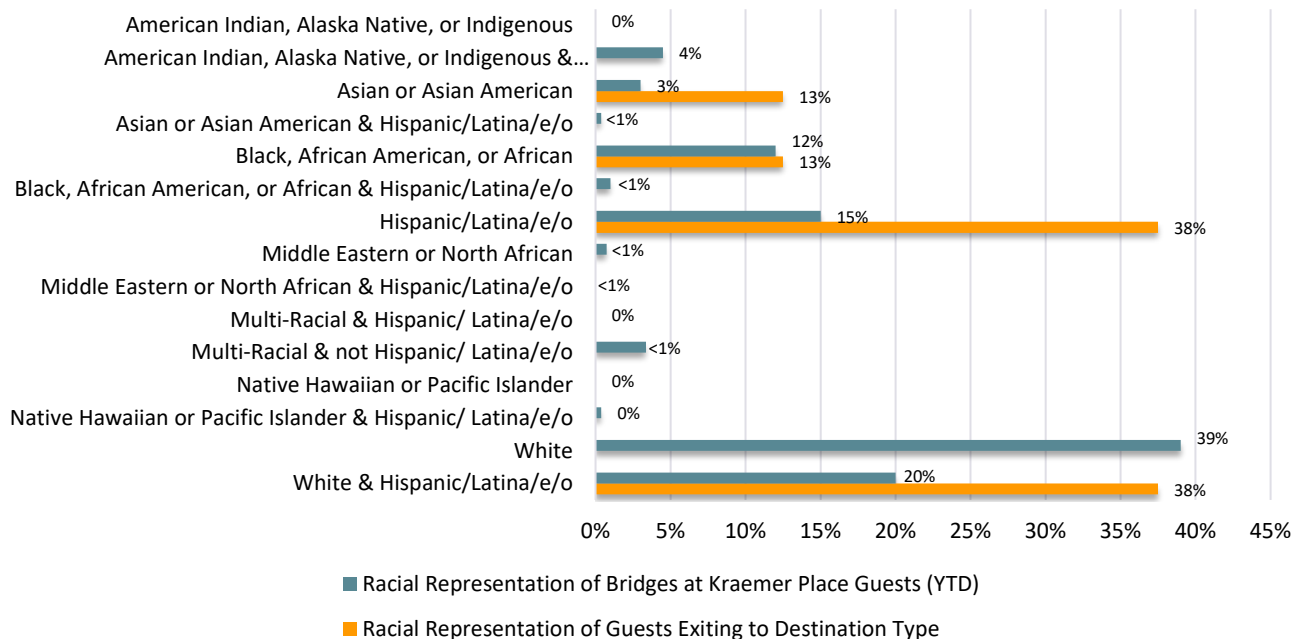
Populations Served



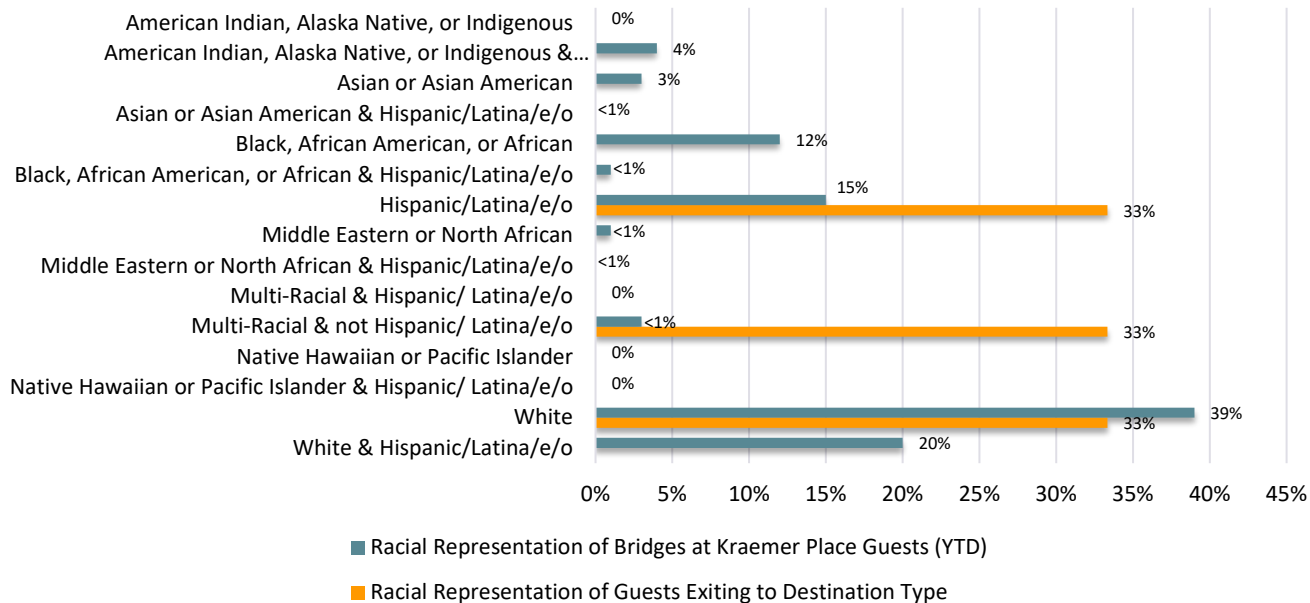
Exit Destination Type by Racial Categories compared to Racial Representation of Bridges at Kraemer Place Shelter Population

The charts below may include duplicate client exits

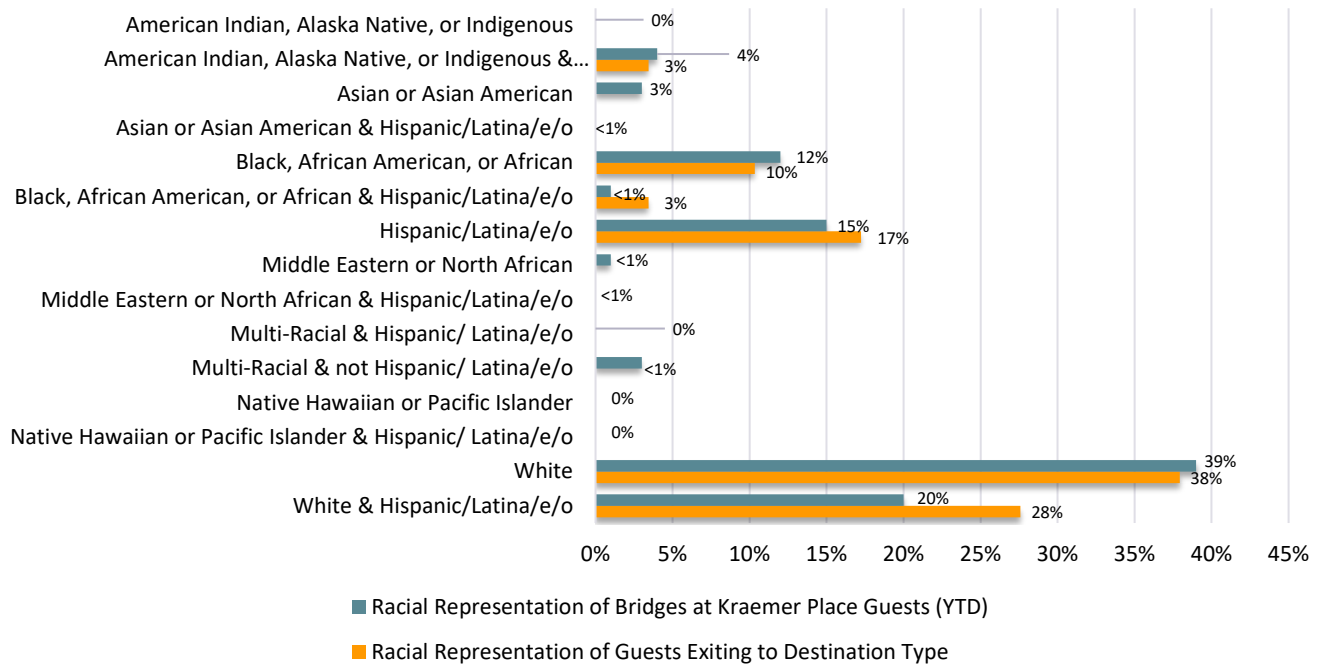
Permanent Destinations



Temporary Destinations



Homeless Destinations



Unknown Destinations

