

ORANGE COUNTY
CONTINUUM OF CARE BOARD MEETING
Wednesday, November 19, 2025
2:00 p.m. – 5:00 p.m.

Location:

**County Administration South (CAS) Building
County Conference Center
425 West Santa Ana Blvd. Room 104/106
Santa Ana, CA 92701-4599
[Click Here](#) for parking information.**

Virtual Meeting Option*:

**Zoom Meeting Link: [Click here for meeting link](#)
Join by phone: +1 669 444 9171
Webinar ID: 941 3616 4277**

****Listen-in option only***

MINUTES

Board Members

LaVal Brewer, South County Outreach
Judson Brown, City of Santa Ana
Dr. Kelly Bruno-Nelson, CalOptima Health
Andrew Crowe, Scholarship Prep
Nichole Gideon, Individual [Secretary]
Shakoya Green Long, Thomas House Family Shelter
Becks Heyhoe-Khalil, OC United Way
Marisol Johnson, Dayle McIntosh Center
Sandra Lozeau, City of Anaheim
Sammie MarTínez, Individual
Melanie McQueen, PATH

Dr. Tiffany Mitchell, Orangewood Foundation
Nishtha Mohendra, Families Forward [Vice Chair]
Robert “Santa Bob” Morse, Individual
Talesha Payne, Individual
Jason Phillips, Individual
Dawn Price, Friendship Shelter
Maricela Rios-Faust, Human Options
George Searcy, Individual
Tim Shaw, Individual
Dr. Shauntina Sorrells, Individual [Chair]

In compliance with the Americans with Disabilities Act, and County Language Access Policy, those requiring accommodation and/or interpreter services for this meeting should notify the Office of Care Coordination 72 hours prior to the meeting at (714) 834-5000 or email CareCoordination@ceo.oc.gov. Requests received less than 72 hours prior to the meeting will still receive every effort to reasonably fulfill within the time provided.

Supporting documentation is available for review by the public at least 72 hours prior to regular meetings and at least 24 hours prior to special meetings of the Continuum of Care (CoC) Board. Those wishing to review supporting documentation can visit the CoC Webpage [here](#) or the lobby of the County Administration North (CAN) Building, located 400 West Civic Center Drive, Santa Ana, CA 92701-4599, and request a copy of the

meeting materials from the Office of Care Coordination during normal business hours of 8:00 a.m. – 5:00 p.m. Monday through Friday (excluding holidays).

Call to Order – Nishtha Mohendra, Vice Chair

Vice Chair Nishtha Mohendra called the meeting to order at 2:04 p.m.

Board Member Roll Call – Nichole Gideon, Secretary

Present: LaVal Brewer, Judson Brown, Dr. Kelly Bruno Nelson, Andrew Crowe, Nichole Gideon, Shakoya Green-Long, Marisol Johnson, Sandra Lozeau, Sammie MarTínez, Melanie McQueen, Dr. Tiffany Mitchell, Nishtha Mohendra, Robert “Santa Bob” Morse, Jason Phillips, Dawn Price, Maricela Rios-Faust, George Searcy, Tim Shaw, and Dr. Shauntina Sorrells.

Absent Excused: Becks Heyhoe-Khalil

Absent: Talesha Payne

Andrew Crowe arrived during CoC Board Member Roll Call. Dr. Tiffany Mitchell and George Searcy arrived during Public Comment. Sandra Lozeau arrived during Business Calendar Item 1. Dr. Kelly Bruno-Nelson left during Business Calendar Item 3 and did not vote on Business Calendar Items 4, 6 and 7. Maricela Rios Faust left during Business Calendar Item 4 and did not vote on Business Calendar Items 4, 6 and 7. Judson Brown left during Calendar Item 4 and did not vote on Business Calendar Items 4c, 6 and 7.

Request for Virtual Participation

The Brown Act allows exceptions for members of legislative bodies to participate remotely under two specified circumstances: (1) “Just Cause” or (2) “Emergency Circumstances”. At least a quorum of the committee must be participating in-person for the exception(s) to be voted on and enacted. Following the Call to Order, Vice Chair Nishtha Mohendra referenced a request for CoC Board Members Dr. Shauntina Sorrells and Sammie MarTínez to join virtually due to “Just Cause”.

Recommended Action: Allow Dr. Shauntina Sorrells and Sammie MarTínez to participate remotely for today’s CoC Board meeting.

Maricela Rios-Faust motioned to approve the Recommended Action to allow Dr. Shauntina Sorrells and Sammie MarTínez to participate remotely. Andrew Crowe seconded the motion. Vice Chair Nishtha Mohendra issued a voice vote. No nays, no abstentions. The motion passed.

Public Comments: Members of the public may address the CoC Board on items listed within this agenda or matters not appearing on the agenda so long as the subject matter is within the jurisdiction of the CoC Board. Members of the public may address the CoC Board with public comments on agenda items in the business calendar after the agenda item presentation. Comments will be limited to three minutes. If there are more than five public speakers, this time will be reduced to two minutes. Members of the public utilizing interpreter services will be given double the amount of time to provide public comment.

To address the CoC Board, members of the public who are attending in person are to complete a Request to Address the CoC Board form prior to the beginning of each agenda item and submit it to CoC Board staff. Staff will call your name in the order received.

Members of the public, including those listening in via the virtual meeting option, may also submit public comment by emailing CareCoordination@ceo.oc.gov. All comments submitted via email at least 24 hours before the start of the CoC Board meeting will be distributed to the CoC Board members for their consideration and all comments submitted prior to the meeting will be added to the administrative records of the meeting. Please include “CoC Board Meeting Comment” in the email subject line.

Public Comment:

- Paul Hyek shared that another CoC Board meets at the same time, so it would be hard for this CoC Board to convene and learn from other communities. Paul Hyek continued that the focus should be on helping the homeless, both through financial support and direct aid, while exploring ways to assist people living on the streets.

Board Member Comments: Members of the CoC Board may provide comments on matters not appearing on the agenda so long as the subject matter is within the jurisdiction of the CoC Board.

- Dawn Price expressed gratitude to the Office of Care Coordination team for their proactive efforts; noting the work done to support CoC-funded agencies and to prepare for the recently released CoC Notice of Funding Opportunity (NOFO). Dawn Price feels more prepared and deeply appreciates the hard work and dedication of the team.
- Jason Phillips read the names of individual who have passed experience homelessness in August and September 2025, in remembrance and recognition.

CONSENT CALENDAR

1. Receive and file the CoC Strategic Plan monthly update.

Robert “Santa Bob” Morse motioned to approve Consent Calendar Item 1. Dawn Price seconded the motion. Vice Chair Nishtha Mohendra issued a voice vote. No nays, no abstentions. The motion passed.

BUSINESS CALENDAR

1. Orange County CoC Fiscal and Resource Mapping Ad Hoc – Meadow Robinson, Sr. Directing Attorney – Team Lead, Homebase; Riley Meve, Policy Analyst, Homebase and Felicia Boehringer, Interim CoC Manager, Office of Care Coordination

Riley Meve shared updates on the CoC Fiscal and Resource Mapping contract and project; beginning with the transition into the next phase, which included identifying and now, appointing members through a recruitment process and further developing the Fiscal and Resource Mapping ad hoc. Riley Meve outlined project goals and emphasized the importance of using data to guide future planning, particularly in understanding how funding is allocated and where unmet needs remain. Riley Meve highlighted the importance of ensuring diverse perspectives are captured throughout the ad hoc group’s work.

Recommended Action a: Appoint Allison Davenport, Sandra Lozeau, Stacy Lumley, Sammie MarTínez, Melanie McQueen, Maricela Rios-Faust, Ami Rowland, Tim Shaw and Mishaun Watkins to the Fiscal and Resource Mapping Ad Hoc.

Andrew Crowe motioned to approve Recommended Action a. Shakoya Green-Long seconded the motion. Vice Chair Nishtha Mohendra issued a voice vote. No nays, no abstentions. The motion passed.

Board Member Discussion:

- Dr. Shauntina Sorrells noted there was previous robust discussion on funding sources outside of the CoC and pointed out that no philanthropic member was added to the ad hoc.

2. Homeless Housing, Assistance and Prevention (HHAP) Program – Douglas Becht, Director and Zulima Lundy, Director of Operations, Office of Care Coordination

Zulima Lundy provided updates on the Services Coordination, Permanent Housing Delivery, and Prevention and Shelter Diversion Services Request for Proposals (RFP) process, noting that proposals for each program type are under final negotiation but remain confidential. Timing is a concern, as the goal is to finalize decisions for the December 16, 2025, CoC Board meeting, with the option of a special meeting on December 17, 2025, or potentially delaying until January 13, 2025. Zulima Lundy mentioned the objective is to expend funds by the June 30, 2025, deadline with aggressive efforts to finalize partnerships and ramp up delivery for measurable impact. Zulima Lundy also shared progress on the HHAP Round 6 application, which involved coordination with Anaheim, Irvine, and Santa Ana, as well as clarifications from the State in September that required a revised submission. Zulima Lundy noted a funding gap was identified for interim and permanent housing, and the State directed updates to prioritize these areas. As a result, the budget was shifted from services and coordination toward Rapid Rehousing (RRH) and Interim Housing, eliminating non-housing solutions. Zulima Lundy explained that to move closer to an awarded application, and Memorandum of Understanding (MOU) is being finalized among all participating jurisdictions to align with the regional homeless plan requirements.

Recommended Action c: Approve the recommended HHAP Memorandum of Understanding (MOU) between the Orange County CoC, County of Orange, City of Anaheim, City of Irvine, City of Santa Ana for Round 6 of HHAP commitment to partnership and participation in a regionally coordinated homelessness action plan.

Tim Shaw motioned to approve Recommended Action c. Sandra Lozeau seconded the motion. Vice Chair Nishtha Mohendra issued a voice vote. No nays, no abstentions. The motion passed.

Board Member Discussion:

- Tim Shaw noted that time constraints have been an issue, suggesting that special meetings, if needed, are focused on a single item to ensure quorum. Tim Shaw emphasized that bringing HHAP items to the CoC Board would require convening a special meeting and asked when notification would be provided for such a meeting, given the current feedback about revisiting the issue.
- Melanie McQueen asked a question regarding the MOU to ensure that certain language aligns with the Federal Executive Orders.
- Dr. Shauntina Sorrells asked whether special meetings would count toward the two meetings per year allowed for virtual participation.
- Vice Chair Nishtha Mohendra emphasized the value of reconvening and requested an 11-member quorum for early December. Vice Chair Nishtha Mohendra also noted that the CoC team will be managing a heavy workload and stressed that the more efficiently time can be accommodated, the smoother the process will be.

3. 2026 Orange County Point In Time (PIT) Count – Matt Bates, Chief Operating Officer; Ryan Guevara, Census Data Specialist and Stephen Su, Census Data Specialist, City Net

Matt Bates provided an update on the 2026 PIT Count, noting strong support for the effort. Matt Bates shared information on Deployment Center locations, count dates, and the “Come and Be Counted” sites for subpopulations, with plans to expand these across additional SPAs in the future. Matt Bates emphasized opportunities for volunteers to engage, build connections, and strengthen their ability to identify individuals, as well as the importance of outreach through social media and community contacts.

Board Member Discussion:

- Sandra Lozeau asked about one of the slides, specifically regarding when the volunteer portal will be open.
- Sammie MarTínez expressed concern about the large Immigration and Customs Enforcement (ICE) presence in the community and questioned where the collected PIT Count information is being sent within U.S. Housing and Urban Development Department (HUD). Sammie MarTínez stated that unhoused individuals have experienced issues related to data sharing and raised worries about participant data being distributed without safeguards, which could pose high risks. Sammie MarTínez emphasized the need to carefully consider these implications, especially given that HUD has shared potentially critical data with other third parties.

4. Fiscal Year (FY) 2025 CoC Program Funding – Felicia Boehringer, Interim CoC Manager, and Zulima Lundy, Director of Operations, Office of Care Coordination

Felicia Boehringer reported progress on the 2025 CoC NOFO project priority listing, covering new and renewal applications. Felicia Boehringer highlighted HUD's goals like, street outreach, recovery, public safety, self-sufficiency, improved outcomes, and reduced trauma and explained the tiering structure (Tier 1, Tier 2, and bonuses). Felicia Boehringer emphasized timely CoC Board review and support from the CoC NOFO Ad Hoc, noted the need for review panel members, and flagged challenges with the e-snaps application process that could delay the timeline. Felicia Boehringer provided an update on prioritizing Permanent Supportive Housing (PSH) and RRH, emphasizing the goal of retention and operational development. Felicia Boehringer noted that proposed changes would align with the Coordinated Entry System (CES) Prioritization Policy and recommended action. Felicia Boehringer highlighted the need to assess how these changes work in practice and acknowledged potential funding impacts, which led to the recommended action for moving forward.

Zulima Lundy highlighted changes in scoring for this year's process, reduced from 200 to 130 points, with emphasis on performance measures and coordination. Zulima Lundy noted strong year-over-year improvements in system performance measures but limited points available for past work. Key priorities include strengthening engagement with elected officials, law enforcement, businesses, and faith-based communities, while promoting racial equity and lived experience. Zulima Lundy explained Tier 1 funding will still be decided locally, while Tier 2 projects face national competition, underscoring the need for strong new submissions. Zulima Lundy stressed minimizing impacts, moving quickly on renewals and new projects, and using the CoC NOFO Ad Hoc as a sounding board to ensure priorities reflect the CoC Board's intent. Zulima Lundy noted that, based on feedback from CoC-funded programs, an assessment is needed to evaluate factors beyond program completion, including length of homelessness. Zulima Lundy suggested incorporating questions from a homeless assessment into discussions to better capture needs beyond housing opportunities. This would serve as a first step, with the CoC team finalizing the assessment and returning it for Board approval as part of the prioritization schema.

Amended Recommended Action b: Approve recommended changes to CES Policies and Procedures to update the Prioritization Policy to include households enrolled in Permanent Housing programs that are at-risk of experiencing homelessness as a result of decreased CoC Program funding to be considered for other housing opportunities, with the goal of maintaining housing stability; and continue working with the CoC to improve upon the recommended changes to the Prioritization Policy and return to the CoC Board for additional approvals.

Vice Chair Nishtha Mohendra motioned to approve Amended Recommended Action b. Melanie McQueen seconded the motion. Vice Chair Nishtha Mohendra called for a roll call vote. LaVal Brewer, Judson Brown,

Andrew Crowe, Nichole Gideon, Shakoya Green-Long, Marisol Johnson, Sandra Lozeau, Sammie MarTínez, Melanie McQueen, Dr. Tiffany Mitchell, Nishtha Mohendra, Robert “Santa Bob” Morse, Jason Phillips, Dawn Price, George Searcy, Tim Shaw, and Dr. Shauntina Sorrells voted yes. The motion passed.

Amended Recommended Action c: Delegate authority to the Office of Care Coordination, as the Collaborative Applicant, with consultation from current and past CoC Board leadership to act in the best interest of the Orange County CoC based on the timeline of the NOFO, which requires an expedited submission process

Dawn Price motioned to approve Amended Recommended Action c. Shakoya Green-Long seconded the motion. Vice Chair Nishtha Mohendra issued a voice vote. No nays, no abstentions. The motion passed.

Board Member Discussion:

- Dawn Price noted issues with the NOFO process, referencing the National Alliance to End Homeless (NAEH) concerns. Dawn Price also highlighted resources potentially available from Health Care Agency (HCA) and Behavioral Health Service Act (BHSA), emphasizing the importance of understanding what providers can access to support the CoC system.
- Tim Shaw addressed the need to delegate authority to Office of Care Coordination staff, adapt procedures, and remain flexible given the fast-moving circumstances. Tim Shaw noted that authority had already been delegated to the Office of Care Coordination, as well as to the CoC Board Chair and Vice Chair, emphasizing the importance of trust during times of crisis. Tim Shaw expressed hope that CoC Board Officers would be part of this authority shift, ensuring confidence in perspectives and fostering a strong partnership.
- Dr. Shauntina Sorrells suggested engaging faith-based providers by reaching out to them, reviewing current efforts, and gathering information on what is already being done. Dr. Shauntina Sorrells recommended strengthening foster care services, noting that this is the right time to build deep partnerships with HCA and providers. Dr. Shauntina Sorrells emphasized opportunities to serve through other areas highlighting the confidence gained from collaboration and the importance of establishing a clear path forward similar to what occurred within the foster care and HCA systems.
- Maricela Rios Faust suggested that past CoC Board chairs and leadership could serve in an advisory capacity as needed.
- Nichole Gideon suggested defining the 60-day timeline from the client rather than from CoC-funded agencies. Nichole Gideon noted this could lead to a surge in 211 calls or service switching, highlighting the need for crisis planning and strategy.
- Sandra Lozeau, noted that the City of Anaheim Regional Community Council, discussed CoC support while noting challenges within the jurisdiction. Sandra Lozeau explained efforts to shift funding between CoC and other sources, including outreach to Orange County Housing Finance Trust for potential funding opportunities. Sandra Lozeau highlighted that under NOFO, treatment and outreach could be supported by county funds rather than CoC funds, allowing CoC resources to focus more on PSH. Sandra Lozeau emphasized the difficulty of addressing street homelessness, the importance of delegating authority, and the role of county projects in providing advisory and oversight support. Sandra Lozeau expressed support for helping and approving these efforts.

5. **Homeless Management Information System (HMIS) Data Requests** – Erin DeRycke, Director, Data Analytics, 2-1-1 Orange County (211OC), Orange County United Way; Chairman Doug Chaffee, Fourth District Supervisor; Junellen Dillard, Policy Advisor/Field Representative, Office of Chairman Doug Chaffee; and Douglas Becht, Director, Office of Care Coordination

Due to time restrictions, Business Calander Item 5 was moved to Item 2 on the agenda.

In accordance with the HMIS Policies and Procedures, data requests for data that will be released publicly are approved by the Orange County CoC Board prior to any data being released. Erin DeRycke first went through Chair Doug Chaffee's office data request, highlighting the need for homeless prevention. Erin DeRycke noted the process involves request review and approval, with aggregate data reported (no client-identifying information), including counts of people newly experiencing or seeking homelessness. Erin DeRycke reported on the second data request that serves to track people served from January 2023 through December 2025, with quarterly updates using active HMIS consent forms. Erin DeRycke noted that client-level data will be linked for analysis, while only aggregate data and shared categories will be reported.

Chairman Doug Chaffee emphasized prevention, highlighting rental assistance as a cost-effective, countywide, data-driven strategy to keep families housed.

Junellen Dillard called for a countywide homelessness assessment using HMIS to identify housing gaps, track newly unhoused populations, and strengthen prevention efforts

Douglas Becht reported on the Sheriff-Coroner Task Force data regarding individuals who passed away while experiencing homelessness. Douglas Becht noted that current data excludes those without system interaction but can be pulled and searched internally. Only aggregate data will be shared, focusing on whether individuals were enrolled in shelter or had HMIS history. Douglas Becht emphasized that the risk of death decreases when people are provided shelter, underscoring the value of community investment in housing and shelter programs.

Recommended Action a: Approve the Office of Chairman Doug Chaffee, Fourth District, HMIS data request for the period of November 1, 2024, through October 31, 2025, for a one-time export of aggregate data to be used for the Emergency Rental Assistance Program (ERAP) administered by District 4.

Tim Shaw motioned to approve Recommended Action a. Melanie McQueen seconded the motion. Vice Chair Nishtha Mohendra issued a voice vote. No nays, no abstentions. The motion passed.

Recommended Action b: Approve the Office of Care Coordination's HMIS data request beginning January 1, 2023, and ongoing, for client-level data for the purpose of conducting a cross-referencing analysis with records from the Orange County Sheriff's Departments to determine whether persons experiencing homelessness were engaged with the Homeless Response System prior to their death, to be reported aggregately.

Maricela Rios-Faust motioned to approve Recommended Action b. LaVal Brewer seconded the motion. Vice Chair Nishtha Mohendra issued a voice vote. No nays, no abstentions. The motion passed.

Board Member Discussion:

- Sandra Lozeau asked whether future reports will include data on causes of death, health needs, and types of struggles faced in the field. Sandra Lozeau also noted that the State may have data available, offering it as a potential resource.

Vice Chair Nishtha Mohendra declared a short recess at 4:22 p.m. Vice Chair Nishtha Mohendra called the meeting to order at 4:27 p.m.

6. Orange County CES Evaluation – Dr. Shauntina Sorrells, Chief Program Officer, Samueli Foundation

Dr. Shauntina Sorrells reported that the Request for Information (RFI) issued in September 2025 received eight strong proposals. After scoring and review by both internal and external committees, Element Consulting Group

was selected. The group will move forward with a scope of work, submit an evaluation plan, and present it to the CoC Board in January 2026.

Recommended Action b: Authorize the Office of Care Coordination, as the CES Lead and CoC Administrative Entity, and Orange County United Way, as the HMIS Lead, to work with the selected consultant and provide all needed, relevant data to carry out the Orange County CES evaluation.

Recommended Action c: Approve the final report and summary of the Orange County CES Evaluation be presented to the CoC Board.

George Searcy motioned to approve Recommended Actions b and c. Jason Phillips seconded the motion. Vice Chair Nishtha Mohendra issued a voice vote. No nays, Dawn Price abstained. The motion passed.

7. Policies, Procedures and Standards (PPS) Committee Recommendations – Nishtha Mohendra, PPS Committee Chair and Felicia Boehringer, Interim CoC Manager, Office of Care Coordination

Vice Chair Nishtha Mohendra gave brief updates from the November PPS committee meeting.

Felicia Boehringer reported on housing authorities working with the Office of Care Coordination to draft a formal 2-for-1 match policy, moving away from case-by-case decisions. Felicia Boehringer shared feedback and an outline of the proposed 2-for-1 Match Policy and Procedures.

Recommended Action a: Approve the proposed 2 for 1 Match Policy as recommended by the CES Steering Committee and Lived Experience Advisory Committee, as a time-limited pilot for up to six (6) months, inclusive of a review at three (3) months, with a report of data evaluation returned to the PPS Committee no later than March 2026, as recommended by the PPS Committee.

Melanie McQueen motioned to approve Recommended Action a. Dawn Price seconded the motion. Vice Chair Nishtha Mohendra issued a voice vote. No nays, no abstentions. The motion passed.

Board Member Discussion:

- Nichole Gideon appreciated the changes being made, noting they were elevated, iterative, and well-presented.
- Sandra Lozeau noted that with the CES Prioritization Changes just approved there will be less of a burden on implementing the 2-for-1 Match Policy prioritization.
- Robert “Santa Bob” Morse asked if the report can also be brought back to the Lived Experience Advisory Committee (LEAC).

8. 2025 CoC Board Nomination and Election Update – Felicia Boehringer, Interim CoC Manager, Office of Care Coordination

Felicia Boehringer provided updates on the CoC Board nominations and elections, noting recruitment of 5–9 members with diverse identities and experiences to ensure broad representation.

Board Member Discussion:

- Tim Shaw encouraged watching the Candidate Meet and Greet presentations, noting the diverse group of applicants and the intentional effort to create a welcoming environment for the CoC Board. Tim Shaw emphasized that such diversity and competence are the result of deliberate planning by the CoC Board.

Jason Phillips motioned to adjourn. Sandra Lozeau seconded the motion. Vice Chair Nishtha Mohendra adjourned the meeting at 4:55 p.m.

9. Next Meeting: Wednesday, December 17, 2025, from 2:00 p.m. – 5:00 p.m.