

PUBLIC AGENCIES

Social Services Agency (SSA) – CalFresh, Medi-Cal, CalWORKs and General Relief (GR)

Laguna Hills Office

23330 Moulton Pkwy

Laguna Hills, CA 92653

www.benefitscal.com

Hours: MON – FRI **8 AM – 5 PM**

SSA Call Center

Toll Free number: (800) 281-9799

Hours: MON – FRI 7:30 AM – 5 PM

GR Info:
ssa.ocgov.com/calfresh/apply/general

Social Security Administration

23311 Madero

Mission Viejo, CA 92691

Phone: 800-772-1213

ssa.gov

Hours: MON - FRI 9 AM – 4 PM

EMPLOYMENT SERVICES

OC Workforce Solutions

28202 Cabot Rd., Suite 140

Laguna Niguel, CA 92677

Phone: 866-500-6587

ocworkforcesolutions.com

Hours: MON - FRI 9 AM – 6 PM
SAT 9 AM – 1 PM

Provides individualized job search assistance and career services.

Working Wardrobes for a New Start

2000 E McFadden Ave

Santa Ana, CA 92705

Phone: 714-210-2460

workingwardrobes.org

Career Success Center

Hours: MON – FRI 8 AM – 5 PM

Offers career resource center that includes computer lab and courses, assistance filling out online applications and writing resumes, in-person career coaching and certified job skills training.

Chrysalis

290 S. Anaheim Blvd.

Anaheim, CA 92805

Phone: 714-204-3000

changelives.org

Hours: MON – THUR
8 AM – 12 PM & 1 PM – 4 PM
FRI

8 AM – 12 PM

Provides a range of virtual services to support clients in finding employment and job training.

COMMUNITY HEALTH CLINICS

Camino Health Center – Medical and Mental Health Clinic

Lake Forest

22481 Aspan St., Suite A

Lake Forest, CA 92630

Hours: MON, WED, THUR, SAT (1st & 3rd)

8 AM – 5 PM

TUES

8 AM – 8 PM

FRI

8 AM – 12 PM & 2 PM – 5 PM

San Juan Capistrano Clinic

30300 Camino Capistrano

San Juan Capistrano, CA 92675

Hours: MON – WED, SAT (2nd & 4th)

8 AM – 5 PM

THURS

8 AM – 8 PM

FRI

8 AM – 12 PM & 2 PM – 5 PM

San Clemente Office

1300 Avenida Vista Hermosa, Suite 250

San Clemente, CA 92673

Hours: MON, TUE, THUR

8 AM – 12 PM & 1 PM – 5 PM

WED

11:30 AM – 3 PM & 4 PM – 8 PM

FRI

8 AM – 12 PM & 2 PM – 5 PM

Phone: 949-240-2272

caminohealthcenter.org

Provides family medical care and offers behavioral support, psychosocial diagnostic assessment, psychiatric medication assessment, and brief counseling/therapy services.

Laguna Beach Community Clinic

362 3rd Street

Laguna Beach, CA 92651

Phone: 949-494-0761

lbcclinics.org

Hours: MON – FRI 8 AM – 5 PM

SAT 8 AM – 12 PM

Provides primary care and specialty medical services.

MENTAL HEALTH AND RECOVERY SERVICES

OC Health Care Agency OC Links

Phone: 855-OC Links/855-625-4657

For Live Chat: ochealthinfo.com/oclinks

Hours: 24/7

OC Links is an entry point for OC Health Care Agency's Mental Health and Recovery Services. Call or online chat for mental health and substance use information, referral and linkage, screening, crisis response, and homeless outreach.

OC Outreach & Engagement

Phone: 800-364-2221

Hours: MON – FRI 8 AM – 5 PM

The OC Outreach and Engagement team reaches out to individuals who are at risk or struggling with homelessness, mental health, and/or substance use problems.

SOUP KITCHENS & FOOD PANTRIES

Family Assistance Ministries Food Pantry

1000 Calle Cordillera

San Clemente, CA 92673

Phone: 949-492-8477

lovefam.org/food-pickup

Hours: MON – FRI 10 AM – 2:45 PM

Families Forward Food Pantry

8 Thomas

Irvine, CA 92618

Phone: 949-552-2727

*Registration required

families-forward.org/food-pantry/

Hours: MON – THUR 10 AM – 3 PM

Mercy Warehouse

27632 El Lazo

Laguna Niguel, CA 92677

Phone: 949-910-0024

mercywarehouse.com

Hours: MON 4 PM – 6 PM

WED, FRI 12 PM – 2 PM

Serra's Food Pantry

31520 Camino Capistrano

San Juan Capistrano, CA 92675

Phone: 832-465-9280

Hours: MON, WED, SAT 10:30 AM – 12 PM

South County Outreach Food Pantry

Irvine Pantry

7 Whitney, Suite B

Irvine, CA 92618

Laguna Niguel Pantry

28991 Golden Lantern, Suite D105

Laguna Niguel, CA 92677

Phone: 949-380-8144 ext. 207

sco-oc.org/get-help/food-program/

Hours: MON – THUR 9 AM – 2 PM

Laguna Food Pantry

20652 Laguna Canyon Road, Unit B

Laguna Beach, CA 92651

Phone: 949-497-7121

lagunafoodpantry.org/pantry-information

Hours: MON – FRI 8 AM – 10:30 AM

VETERAN SERVICES

OC4Vets

855-OC-Links

Hours: 24/7

Services are aimed at assisting military veterans and their families become aware of and to access needed community and behavioral health services.

OC Veterans Service Office

1300 S. Grand Ave., Building B 2nd Floor

Santa Ana, CA 92705

Phone: 714-480-6555

Hours: MON – FRI 8 AM – 4 PM

Provides assistance to veterans and their dependents or survivors in obtaining benefits from the VA.

VA Community Resource and Referral Center (CRCC)

888 W. Santa Ana Blvd., Suite 150

Santa Ana, CA 92701

Phone: 844-838-8300

Hours: MON – FRI 8 AM – 4 PM

Provides homeless veterans assistance with house placement and accessing VA healthcare and benefits.

Volunteers of America

2100 N. Broadway, Suite 300

Santa Ana, CA 92705

Phone: 714-426-9834

Hours: MON – FRI 8 AM – 4:30 PM

Offers financial and supportive services to veterans who are without housing or at-risk of homelessness including rental assistance, case management, and financial planning. Offers peer-to-peer support to veterans and activity duty military in connecting to needed resources.

1736 Family Crisis Center

Phone: 866-249-2557

Hours: MON – FRI 8 AM – 4 PM

Offers financial and supportive services to veterans who are without housing or at-risk of homelessness including rental assistance, case management and financial planning

DOMESTIC VIOLENCE RESOURCES

Radiant Futures

Phone: 877-531-5522

Radiantfutures.org

Offers emergency shelter or emergency relocation services, personal empowerment program and counseling for survivors.

Human Options

Phone: 877-854-3594

Humanoptions.org

Offers emergency safety house, crisis intervention, counseling, legal advocacy, support and education, and parenting classes for survivors.

Interval House

Phone: 714-891-8121

intervalhouse.org

Provides emergency shelter, transitional housing, rapid rehousing, support and education for survivors.

Laura's House

Phone: 866-498-1511

laurashouse.org

Emergency shelter, legal advocacy, therapeutic counseling, education and supportive services to survivors.

LEGAL SERVICES

Orange County Bar Association

Phone: 949-440-6747

Irisoc.org

Hours: MON – FRI 8:30 AM – 5 PM

Affordable legal assistance, lawyer referral and information service.

Public Law Center

Phone: 714-541-1010

publiclawcenter.org

Hours: Vary per location. Call for appointment and more information.

Community Legal Aid SoCal

2101 North Tustin Avenue

Santa Ana, CA 92705

Phone: 714-571-5200

Hours: MON – FRI 9 AM – 5 PM

Provides lawyer referrals, expungement clinics, legal advice, counseling & representation on civil matters.

FAMILY RESOURCE CENTERS

There are 15 FaCT Family Resource Centers in the County of Orange that offer services to support and strengthen families, help promote child development, promote family bonding and reunifications, and support adoptions. To learn more about FaCT Family Resource Centers services and the location nearest you, visit factoc.org.

EMERGENCY SHELTER – INDIVIDUALS

Friendship Shelter

Phone: 949-494-6928

friendshipshelter.org

*By referral

Intake Hours: WED 10:30 AM

Provides rehabilitative shelter and services to people without children. Program goal is to create self-sufficiency and offers supportive services.

SHELTER & HOUSING – FAMILIES

Family Assistance Ministries

Phone: 949-492-8477

lovefam.org

*By referral

Office Hours: MON – FRI 9 AM – 5 PM

Provides emergency shelter for families with children ages 0-5. Offers interim housing, case management, life skills classes, counseling, and assistance with other essentials, as needed.

Family Solutions Collaborative

Phone: Dial 2-1-1

familysolutionscollaborative.org/help

Works to ensure families are able to access family shelters, prevention and diversion services as well as housing resources in an equitable, timely and coordinated manner.

HELP & EMERGENCY HOTLINES

Adult Protective Services 800-451-5155

Alcoholics Anonymous 949-582-2697

Child Abuse Registry 800-207-4464

Domestic Violence – National Hotline 800-799-7233

Fair Housing Foundation 800-446-3247

Narcotics Anonymous 714-590-2388

National Sexual Assault Hotline 800-656-4673

OC Health Care Agency

Ocnavigator.org (Get help now)

OC WarmLine

Hours: 24/7

Call or Text: (714) 991-6412

Toll Free: 877-910-WARM (9276)

Provides telephone support services for anyone who has concerns about mental health, substance use, is lonely or needs information.

988 Suicide and Crisis Lifeline

Hours: 24/7

988

Provides immediate, confidential over-the-phone suicide prevention services to anyone who is in crisis or experiencing suicidal thoughts.

Trevor Project: Suicide Prevention for LGBT

Phone: 866-488-7386

Text: 678678

National Crisis Hotline for Veterans & Family

Phone: 800-273-8255

(Veterans should press option #1)

2-1-1 Orange County

211

If outside of OC: 888-600-4357

Pocket Guide Resource Directory for South Service Planning Area (SPA)



South SPA includes: Aliso Viejo, Dana Point, Irvine, Laguna Beach, Laguna Hills, Laguna Niguel, Laguna Woods, Lake Forest, Mission Viejo, Rancho Santa Margarita, San Clemente and San Juan Capistrano.