ORANGE COUNTY
SERVICE PROVIDER FORUM
Thursday, February 19, 2026
9:00 a.m. – 11:00 a.m.

> **Location:**
> **Orange County Housing Authority**
> **1501 E. Saint Andrew Place, 1st Floor,**
> **Conference Room A,**
> **Santa Ana, CA 92705**
> **Click Here for parking information.**

Chair: Melanie McQueen, PATH
Vice Chair: Jason Phillips, Individual

AGENDA

1. **Welcome and Introductions** – Melanie McQueen, Chair
   a. Members of the public are invited to introduce themselves.

2. **Coordinated Entry System (CES) Updates** – Daniel Garcia, CES Administrator, Office of Care Coordination
   a. CES 2-for-1 Match Policy
   b. CES Policies and Procedures
   c. CES Dashboards

3. **Provider Highlight: Patriots and Paws** – Penny Lambright, Founder and Chairman of the Board, Patriots and Paws

4. **Spotlighting System Performance in the Continuum of Care (CoC): Homeless Management Information System (HMIS) Data Quality** – Melanie McQueen, Chair; Erin DeRycke, 2-1-1 Orange County (211OC), Orange County United Way; and Felicia Boehringer, Interim CoC Manager, Office of Care Coordination,
   a. Overview of System Performance Measures (SPM) for the Orange County CoC.
   b. Discuss development of a potential policy to support improved data quality for the Orange County CoC, specifically as it relates to recorded data of approximate start date of homelessness.
   c. Breakout Session: Hearing about data collection processes from CoC partners.

5. **CoC Strategic Plan Implementation** – Melanie McQueen, Chair and Jason Phillips, Vice Chair
   a. Overview of ideas for engaging the Service Provider Forum in the year ahead as it relates to the CoC Strategic Plan implementation.

6. **CoC Updates** – Jasmin Miranda, Interim CoC Administrator, Office of Care Coordination

7. **Announcements, Closing Remarks and Questions** – Melanie McQueen, Chair
   a. Members of the public are invited to share any announcements, ask questions and/or provide comments at this time.

8. **Networking**
   a. Dedicated time to network and connect with local partners.

Next Meeting: May 21, 2026, from 9:00 a.m. – 11:00 a.m. at the Orange County Housing Authority, 1501 E. Saint Andrew Place, Conference Room A, Santa Ana, CA 92705

For more information on CoC Board and Committee Meetings, the CoC email distribution list, or how to become part of the CoC General Membership, please visit the CoC Webpage at https://ceo.ocgov.com/continuum-care *or contact the Office of Care Coordination at* CareCoordination@ceo.oc.gov

Service Provider Forum (SPF)
2026

Meetings are typically held quarterly on the third Thursday of the month from 9:00 a.m. - 11:00 a.m.

January

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County Holiday

Regular Meeting

Visit the CoC Webpage for meeting materials. Go to https://ceo.oc.gov/continuum-care and click on "Homeless Services" to navigate to the CoC webpage.