

**ORANGE COUNTY CONTINUUM OF CARE
POLICIES, PROCEDURES AND STANDARDS COMMITTEE
MEETING**

Tuesday, February 10, 2026
3:30 p.m. – 5:00 p.m.

Location:

**County Administration South (CAS)
Multipurpose Room
601 N. Ross St., Rooms 104/106
Santa Ana, CA 92701-4599
[Click Here](#) for parking information.**

Virtual Meeting Option*:

**Zoom Meeting Link: [Click here for meeting link](#)
Join by phone: +1 669 444 9171
Meeting ID: 953 0688 4695**

Committee Chair: Nishtha Mohendra, Families Forward

Committee Members:

Judson Brown, City of Santa Ana
Andrew Crowe, Scholarship Prep
Nichole Gideon, Individual
Melanie McQueen, PATH
Dr. Tiffany Mitchell, Orangewood Foundation
Robert “Santa Bob” Morse, Individual
Maricela Rios-Faust, Human Options

AGENDA

In compliance with the Americans with Disabilities Act, and County Language Access Policy, those requiring accommodation and/or interpreter services for this meeting should notify the Office of Care Coordination 72 hours prior to the meeting at (714) 834-5000 or email CareCoordination@ceo.oc.gov. Requests received less than 72 hours prior to the meeting will still receive every effort to reasonably fulfill within the time provided.

Welcome and Introductions – Nishtha Mohendra, Chair

Public Comments – Members of the public may address the Policies, Procedures and Standards (PPS) Committee on items listed within this agenda or matters not appearing on the agenda so long as the subject matter is within the jurisdiction of the PPS Committee. Public comments will be limited to three

AGENDA

February 10, 2026

minutes. If there are more than five public speakers, this time will be reduced to two minutes. Members of the public utilizing interpreter services will be given double the amount of time to provide public comment.

To address the PPS Committee during the Public Comment period, members of the public are to complete a Request to Address the Committee form prior to the beginning of each agenda item and submit it to Continuum of Care (CoC) staff. Staff will call your name in the order received.

Members of the public may also submit public comment by emailing CareCoordination@ceo.oc.gov. All comments submitted via email at least 24 hours before the start of the meeting will be distributed to the PPS Committee members and all comments will be added to the administrative records of the meeting. Please include "PPS Committee Meeting Comment" in the email subject line.

CONSENT CALENDAR

- 1. Approve the PPS Committee Special Meeting minutes from November 10, 2025.**
- 2. Approve the 2026 PPS Committee meeting calendar.**

BUSINESS CALENDAR

- 1. Homeless Management Information System (HMIS) Quality Policy Discussion** – Erin DeRycke, Director, Data Analytics, 2-1-1 Orange County (211OC), Orange County United Way and Felicia Boehringer, Interim CoC Manager, Office of Care Coordination
 - a. Discuss development of a potential policy to support improved data quality for the Orange County CoC, specifically as it related to recorded data of approximate start date of homelessness.
- 2. CoC Updates** – Jasmin Miranda, Interim CoC Administrator, Office of Care Coordination

Adjournment to: *Regular meeting on March 10, 2026, from 3:30 p.m. – 5:00 p.m., at CAS Multipurpose Rooms 103/105, located at 601 N. Ross St., Santa Ana, CA 92701*

**ORANGE COUNTY CONTINUUM OF CARE
POLICIES, PROCEDURES AND STANDARDS COMMITTEE
SPECIAL MEETING**

Monday, November 10, 2025
10:00 a.m. – 11:30 a.m.

Location:
**County Administration South (CAS)
Multipurpose Room
601 N. Ross St., Rooms 104/106
Santa Ana, CA 92701-4599
[Click Here](#) for parking information.**

Virtual Meeting Option*:
**Zoom Meeting Link: [Click here for meeting link](#)
Join by phone: +1 669 444 9171
Meeting ID: 999 5994 4290**

Committee Chair: Nishtha Mohendra, Families Forward

Committee Members:

Judson Brown, City of Santa Ana
Andrew Crowe, Scholarship Prep
Melanie McQueen, PATH
Dr. Tiffany Mitchell, Orangewood Foundation
Robert “Santa Bob” Morse, Individual
Dawn Price, Friendship Shelter
Maricela Rios-Faust, Human Options

MINUTES

In compliance with the Americans with Disabilities Act, and County Language Access Policy, those requiring accommodation and/or interpreter services for this meeting should notify the Office of Care Coordination 72 hours prior to the meeting at (714) 834-5000 or email CareCoordination@ceo.oc.gov. Requests received less than 72 hours prior to the meeting will still receive every effort to reasonably fulfill within the time provided.

Welcome and Introductions – Nishtha Mohendra, Chair

Chair Nishtha Mohendra called the meeting to order at 10:02 a.m.

Present: Melanie McQueen, Nishtha Mohendra, Robert “Santa Bob” Morse, Dawn Price, and Maricela Rios-Faust.

Absent Excused: Judson Brown and Andrew Crowe.

Public Comments – Members of the public may address the Policies, Procedures and Standards (PPS) Committee on items listed within this agenda or matters not appearing on the agenda so long as the subject matter is within the jurisdiction of the PPS Committee. Public comments will be limited to three minutes. If there are more than five public speakers, this time will be reduced to two minutes. Members of the public utilizing interpreter services will be given double the amount of time to provide public comment.

To address the PPS Committee during the Public Comment period, members of the public are to complete a Request to Address the Committee form prior to the beginning of each agenda item and submit it to Continuum of Care (CoC) staff. Staff will call your name in the order received.

Members of the public may also submit public comment by emailing CareCoordination@ceo.oc.gov. All comments submitted via email at least 24 hours before the start of the meeting will be distributed to the PPS Committee members and all comments will be added to the administrative records of the meeting. Please include “PPS Committee Meeting Comment” in the email subject line.

CONSENT CALENDAR

1. Approve the PPS Committee Meeting minutes from October 14, 2025.

Robert “Santa Bob” Morse motioned to approve the Consent Calendar. Maricela Rios-Faust seconded the motion. Chair Nishtha Mohendra issued a voice vote. Motion passed unanimously.

BUSINESS CALENDAR

1. **2-for-1 Match Policy Recommendation** – Felicia Boehringer, Interim CoC Manager, Office of Care Coordination

Felicia Boehringer presented background on the 2-for-1 Match Policy, including the purpose of the policy, the review and approval timeline, revisions made in response to feedback received, and the impact of the policy on households being matched. The policy outlines a process for housing providers to request two matches per housing opportunity, with one primary and one secondary match. The purpose of the policy is to address concerns surrounding units remaining vacant for extended periods, while maintaining person-centered and trauma-informed approaches to housing practices.

Recommended Action a: Approve the proposed 2-for-1 Match Policy for review and approval by the CoC Board, as recommended by the Lived Experience Advisory Committee (LEAC) and Coordinated Entry System (CES) Steering Committee.

Dawn Price motioned to approve Business Calendar Item 1. Maricela Rios-Faust seconded the motion. During discussion, Melanie McQueen motioned for a substitute motion.

Substitute Motion: Approve the proposed 2-for-1 Match Policy as recommended by the Coordinated Entry System (CES) Steering Committee and Lived Experience Advisory Committee, as a time-limited pilot for up

to six (6) months, inclusive of a review at three (3) months, with a report of data evaluation returned to the PPS Committee no later than March 2026.

Melanie McQueen motioned to approve the substitute motion. Nishtha Mohendra seconded the motion. Chair Nishtha Mohendra called for a roll call vote. Melanie McQueen, Nishtha Mohendra, Robert “Santa Bob” Morse, Dawn Price and Maricela Rios-Faust voted yes. Substitute motion passed unanimously.

Public Comments:

- Doug Becht, Direct of the Office of Care Coordination, spoke on behalf of the Office of Care Coordination and did not support the 2-for-1 policy as proposed, due to concerns that the policy would not resolve the primary issue of concern, which is the length of time units remain vacant. Doug Becht also shared concerns that the 15-day vacancy term for units to request 2-for-1 and the lack of ability of housing providers to fulfill housing opportunities for secondary matches may have a negative impact on both the Coordinated Entry System and the households matched to those opportunities.
- Andrea Raez spoke on behalf of the Anaheim Housing Authority, endorsing the 15-day vacancy period for 2-for-1 match requests, and shared that the project-based voucher opportunities they work with are time-limited; therefore, when units are not filled by the imposed deadlines, funding is at risk of being lost.

Committee Discussion:

- Maricela Rios-Faust discussed concern on unclear wording in the policy and the decrease to a 15-day vacancy period of units for a 2-for-1 match request. Maricela Rios-Faust shared approval for the idea of a smaller, short-term pilot in place of a policy change and suggested a 6-month trial period, as well as a second public feedback period.
- Dawn Price emphasized the importance of training staff on how to clearly present 2-for-1 opportunities to minimize confusion and expressed concern over how to avoid potential discrimination or personal preference from housing providers impacting matched households. Dawn Price discussed amending the motion to provide a trial period with a specific end date to ensure a thorough review of the process before permanent changes are implemented, and highlighted the increased administrative burdens the policy may cause.
- Melanie McQueen acknowledged the extremely technical aspects of the policy but expressed concerns about the significant decrease in the vacancy period required for requests, going from 120 days to 15 days, potentially making all units eligible for 2-for-1 matching. Melanie McQueen discussed the resource implications on access points and frontline staff, and the potential that secondary matches may create a more resource-intensive process instead of improving the efficiency in the matching process and discussed rolling out a pilot process to assess the impact before approving a policy change. Melanie McQueen also highlighted concerns around ensuring transparency and equity in the reasons matches are declined by housing providers, to avoid potential for unfair decision-making.
- Robert “Santa Bob” Morse discussed feedback from the Lived Experience Advisory Committee on establishing a review process to evaluate the efficiency of the policy.
- Chair Nishtha Mohendra discussed balancing funding priorities and households involved in the homeless response system, and the uncertainties surrounding the unknown or unintended impacts of this policy.

2. CES Prioritization – Felicia Boehringer, Interim CoC Manager, Office of Care Coordination

Felicia Boehringer reviewed the proposed changes to CES Prioritization for households that are currently in permanent supportive housing (PSH) and at risk of homelessness due to CoC Program changes. Felicia Boehringer discussed the goal to keep people in Permanent Supportive Housing projects stably housed by prioritizing these households for permanent housing opportunities through CES and allowing them to retain their original approximate dates of homelessness, before their current program enrollment.

Committee Discussion:

- Chair Nishtha Mohendra shared concerns over rapid rehousing projects not being included in the prioritization and suggested all CoC-funded projects should be considered equally.
- Dawn Price expressed concerns over impacts on those in rapid rehousing due to the system having been placing vulnerable populations into opportunities such as rapid rehousing, while providers utilized added supports such as CalAIM, full-service partnerships, and others to substitute for PSH due to an ongoing lack of PSH inventory. Dawn Price shared that this could ultimately have the same impacts as displacing households in PSH units.
- Maricela Rios-Faust discussed the need for alternative resources for those at risk and finding different routes for them to maintain housing, while discussing concerns with the lack of detail in the proposed policy changes, as well as factors to consider, such as the differences between subpopulations.
- Robert “Santa Bob” Morse expressed concerns over emergency housing voucher (EHV) holders at risk of homelessness.
- Melanie McQueen asked for the implementation of a mechanism for the review of eligibility criteria for projects that households may be shifted to, as they may no longer be eligible for the same project types they were before being housed.

3. CoC Updates – Jasmin Miranda, Interim CoC Administrator, Office of Care Coordination

Jasmin Miranda provided an update on the Homeless Housing Assistance Program Request for Proposals (RFP), which concluded interviews and consensus meetings, with recommendations to be brought to the November CoC Board meeting. Jasmin Miranda also provided reminders on the upcoming Same Day Solutions Fair on November 20, 2025, the next CoC Board meeting on November 19, 2025, and the ongoing CoC Nomination and Election process.

Chair Nishtha Mohendra adjourned the meeting at 11:04 a.m.

Adjournment to: *Next meeting to be determined, pending approval of the 2026 committee calendar.*

Policies, Procedures and Standards (PPS) Committee 2026

Meetings are typically held on the second Tuesday of each month from 3:30 p.m. - 5:00 p.m.

January						
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County Holiday



Regular Meeting