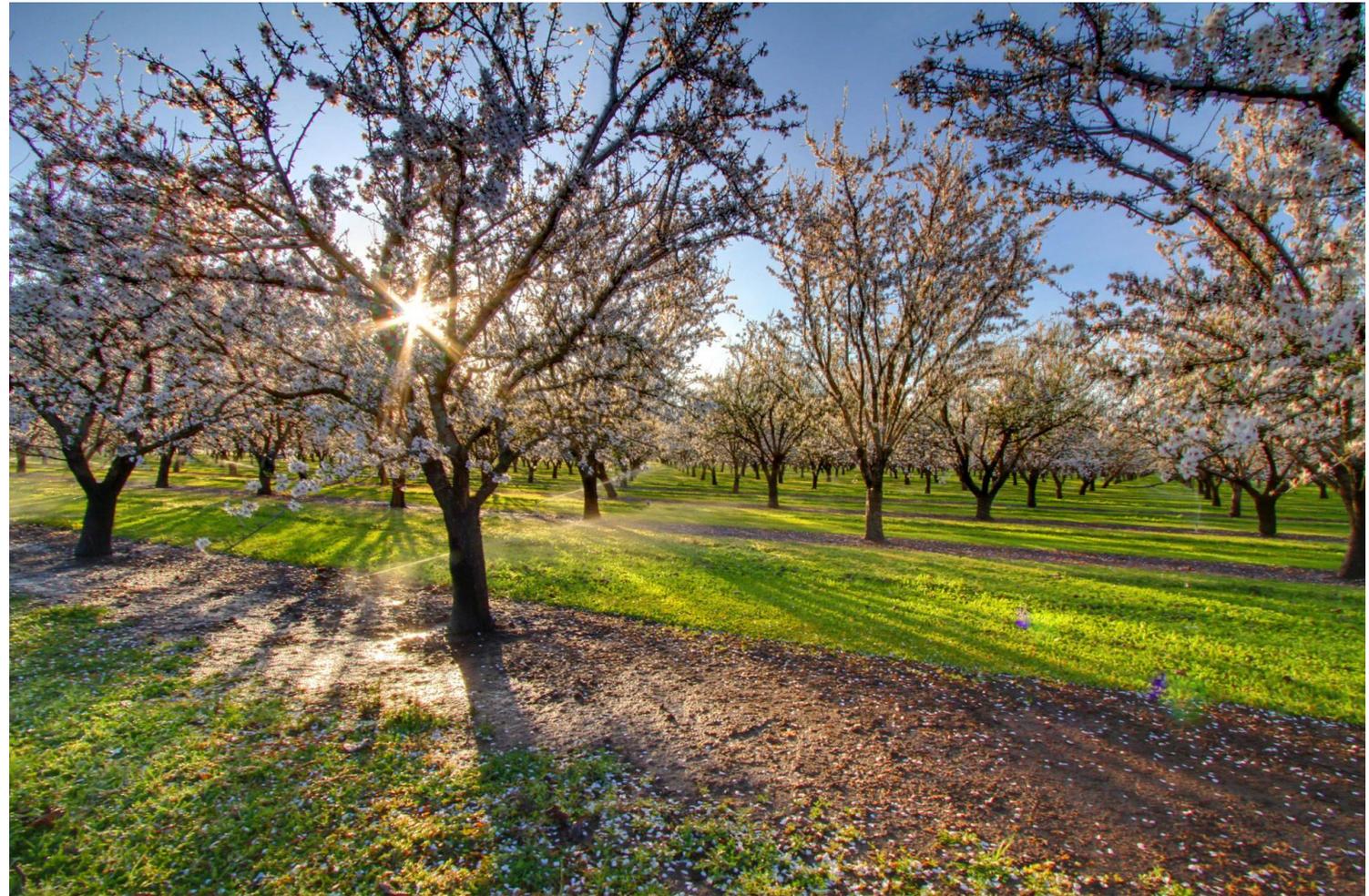




**COUNTY OF ORANGE**  
**OFFICE OF CARE**  
**COORDINATION**

**Lived Experience Advisory  
Committee Meeting  
February 4, 2026**

***Welcome!***



# Welcome and Meeting Overview

## Agenda

### CONSENT CALENDAR

1. Approve the Lived Experience Advisory Committee (LEAC) Meeting Minutes from December 3, 2025.
2. Approve the 2026 LEAC Meeting Calendar.

### BUSINESS CALENDAR

1. **Continuum of Care (CoC) Strategic Plan: Staff Training Survey Development Discussion** – Andrew Crowe, CoC Strategic Owner and Robert “Santa Bob” Morse, Chair
  - a. Provide feedback towards the development and distribution of a survey focused on staff training, in support of the CoC Strategic Plan implementation.
2. **CoC Committee Representative Appointment Process** – Cameron Pastrano, CoC Staff Specialist, Office of Care Coordination
  - a. Approve the recommendation for the LEAC members to nominate and appoint one (1), but not more than two (2) representatives to participate in CoC Committees that currently have no standing membership for a one (1) calendar-year term.
3. **Homeless Management Information System (HMIS) Quality Policy Discussion** – Erin DeRycke, Director, Data Analytics, 2-1-1 Orange County (211OC), Orange County United Way
  - a. Discuss development of a potential policy to support with improved data quality for the Orange County CoC, specifically as it related to recorded data of approximate start date of homelessness.
4. **LEAC Meeting Logistics: Location** – Cameron Pastrano, CoC Staff Specialist, Office of Care Coordination
  - a. Discuss hosting all 2026 LEAC Meetings at Orange County United Way offices.
5. **CoC and General Updates** – Nichole Gideon, CoC Board Member; Jasmin Miranda, Interim CoC Administrator, Office of Care Coordination
  - a. December 5, 2025, December 17, 2025, and January 21, 2026, CoC Board Meeting Recap
  - b. CoC Notice of Funding Opportunity (NOFO) Updates
6. **LEAC Member Comments** – Robert “Santa Bob” Morse, Chair
  - a. Members of the LEAC may provide comments on matters not appearing on the agenda so long as the subject matter is within the jurisdiction of the LEAC.

# Public Comments

# Consent Calendar

# Consent Calendar

## Recommended Actions

1. Approve the LEAC Meeting Minutes from December 3, 2025.
2. Approve the 2026 LEAC Meeting Calendar.

# Business Calendar

**CoC Strategic Plan: Staff Training Survey  
Development Discussion**

Andrew Crowe, CoC Strategic Owner  
and Robert “Santa Bob” Morse, Chair

**CoC Committee Representative  
Appointment Process**

Cameron Pastrano, CoC Staff Specialist,  
Office of Care Coordination

# Business Calendar – Item #2

## Background

- At the August 27, 2025, CoC Board Meeting, the Lived Experience Compensation Framework was approved, establishing standardized compensation rates for People with Lived Experience who actively participate in CoC Committees, Working Groups, Ad Hoc groups, and other CoC-led initiatives.
- Some CoC Committees do not have formal membership structures, prompting discussion about how LEAC members could be appointed as representatives to ensure meaningful connection and active engagement in committees. Examples of such committees include, but are not limited to:
  - ❖ Coordinated Entry System (CES) Steering Committee
  - ❖ Housing Opportunities Committee
  - ❖ Transitional-Aged Youth (TAY) Collaborative Committee
  - ❖ Service Provider Forum
- At the September 3, 2025, LEAC meeting, OCC presented members will be appointed for a one calendar-year term.
- At the December 3, 2025, LEAC meeting, OCC shared updated discussion. Members expressed support for calendar-year appointments to promote consistency and understanding, along with a nomination process to ensure representatives reflect the committee's values.

# Business Calendar – Item #2

## Important Reminders

- LEAC Members appointed to non-standing committees serve as representatives of LEAC, not as formal CoC Committee members.
- LEAC Representatives are expected to provide feedback and insight from the lived experience perspective, sharing personal experiences as appropriate to inform committee discussion, as well as bring back relevant information to the LEAC.
- Members will be appointed one (1) calendar-year term (i.e. January – December, March 4, 2026 – December 31, 2026, etc.)
- LEAC Members may self-nominate or nominate other members, if agreed on by the LEAC. Appointments will be voted on and confirmed during a business agenda item.
- OCC will notify committee chairs of non-standing committees when a LEAC Representative has been appointed
- If an appointed member is unable to continue serving, they will notify the Office of Care Coordination. OCC will then coordinate with the LEAC Chair and Vice Chair at the next planning meeting to determine next steps.

# Business Calendar – Item #2

## Recommended Action

- a. Approve the recommendation for the LEAC members to nominate and appoint one (1), but not more than two (2) representatives to participate in CoC Committees that currently have no standing membership for a one (1) calendar-year term.

**Homeless Management Information System  
(HMIS) Quality Policy Discussion**

Erin DeRycke, Director, Data Analytics, 2-1-1 Orange  
County (211OC), Orange County United Way

# System Performance Measures Process

- The System Performance Measures (SPM) report is required to be submitted by HUD on an annual basis, and is due March 4<sup>th</sup>
- HUD uses data from the performance measures as selection criteria to award grants under the CoC Program
- Data Quality process:
  - Sent out quarterly Data Quality reports
  - Hosted LSA & SPM Office Hours – September 2025
  - Sent out LSA & SPM data for review – October 2025
  - Sent 2nd round of LSA & SPM data for review – November 2025
  - Offered support with one-on-one meeting November 2025 – January 2026
  - Identified agencies with most corrections needed for extra support – December 2025

## Current SPM Performance



### Positive Change from Previous Report

- Measure 2: Returns to Homelessness
- Measure 3.2: Number of People Experiencing Homelessness
- Measure 4.1 – 4.3: Employment and Income Growth for Stayers
- Measure 4.5 & 4.6: Employment and Income Growth for Leavers
- Measure 5: Number of People who Became Homeless for the First Time
- Measure 7a1: Successful Exits from Street Outreach



Get Connected. Get Help.™

### Negative Change from Previous Report



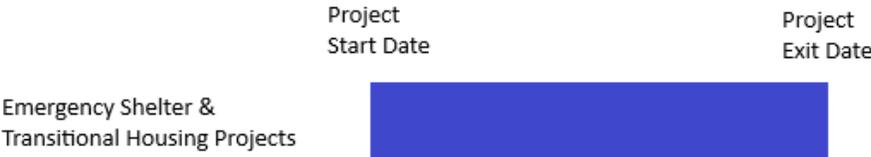
- Measure 1: Length of Time People Experience Homelessness
- Measure 4.4: Employment and Income Growth for Leavers
- Measure 7b1: PH Exits from Emergency Shelter, Transitional Housing, & Rapid Re-Housing
- Measure 7b2: Retention or Exit to Permanent Housing



# Length of Homelessness Measure

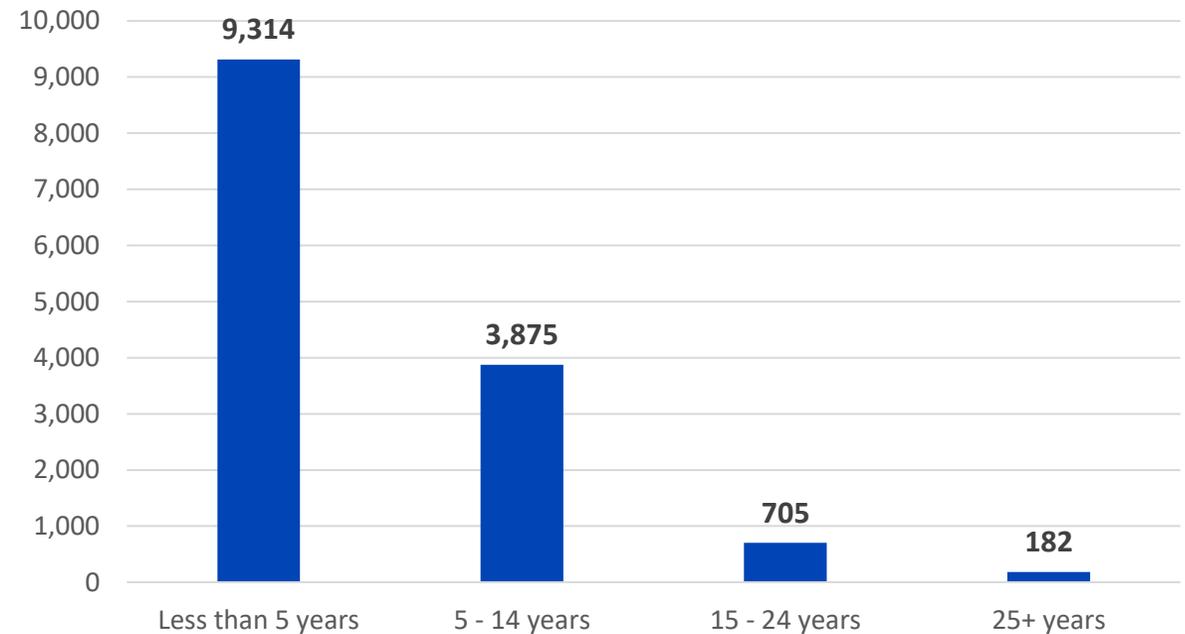
Measure 1a: Length of stay in ES and TH projects

Measure 1b: Length of stay in ES, TH, and PH projects + Time homeless prior to entry



# Approximate Date Homelessness Started

- The self-reported date the client's current episode of homelessness began
- After analyzing the enrollments in the reporting period, there are approximately 887 enrollments with a reported Approximate Date Homelessness Started that was before January 1<sup>st</sup>, 2010
- These dates are causing the Length of Homelessness measure to continue rising



# HMIS Data Quality Strategies and Policy Development

During the review of this year's SPM data, 211OC noted many records in the Approximate Date Homelessness Started field that dated far back. Below are the steps taken by 211OC to attempt to correct these errors with the HMIS participating agencies. Despite these efforts, many issues remain.

## Orange County CoC

- Regular reminders/trainings during User Meetings regarding proper data collection
- Quarterly corrections sent to Agency Administrators
- Data Quality Report Cards published quarterly
- Annual corrections sent during SPM & LSA
- Data quality reference guides and knowledge base articles
- Data quality reports available in HMIS

## Southern California CoCs

- County and city send notices to agencies with outstanding data issues with deadlines to correct the data or submit an action plan
- Report agencies with outstanding issues to Governing Board for transparency/awareness
- Targeted support with key agencies
- Monthly one-on-one meetings with each agency

# HMIS Data Quality Strategies and Policy Development

- The Approximate Date Homelessness Started field reflects the date the client's current episode of homelessness began, and it is used in measure 1b of the System Performance Measures to determine how long a client has experienced homelessness.
- These very old dates are causing the average Length of Homelessness for the CoC to increase, which is considered a negative result by HUD.
- It may be helpful for the CoC to consider an HMIS Data Quality Policy to address this.
- The HMIS Lead could review the Approximate Date Homelessness Started field for all Emergency Shelter, Transitional Housing, and Permanent Housing projects active between October 1, 2024, and September 30, 2025, and if the Approximate Date Homelessness Started field occurs before January 1, 2000, the HMIS Lead will change this date to the client's Project Start Date for the enrollment.
- Impact: approximately 182 enrollments.

## Discussion

- Is it likely for someone experiencing homelessness to be homeless without a break for 25 years or more?
- Should the HMIS Lead update Approximate Date Homelessness Started responses prior to 1/1/2000?
  - This would not impact eligibility for housing through the Coordinated Entry System
- Are there other strategies that should be implemented to improve data quality for the Orange County CoC?

**LEAC Meeting Logistics: Location**

Cameron Pastrano, CoC Staff Specialist,  
Office of Care Coordination

# Business Calendar – Item #4

## Background

- The contract between the Office of Care Coordination and Orange County United Way (OCUW) for the Compensation for People with Lived Experience Program states that OCUW, as the contracted provider, will:
  - ❖ *“...Host the monthly meetings of the LEAC and YAB, as requested, at the Contractor's offices located at 18012 Mitchell South, Irvine, CA 92614. This includes providing physical meeting space and ensuring the technology set up allows for virtual and in-person meeting participation. Alternative locations to host the monthly meetings of the LEAC and YAB may be considered and approved by the County if these locations are centrally located, have available parking free of costs, can be easily accessed by the public, and have adequate technology infrastructure to allow for virtual and in-person meeting participation”*
- During the December 29, 2025, and January 26, 2026, LEAC Planning Meetings, a discussion around meeting location was discussed with the LEAC Chair and Vice Chair that both advised this item be brought to committee for discussion.

# Business Calendar – Item #4

## Location Option Comparison

	Option	City	Physical Address	Distance For Members	Adequate Technology (Virtual Participation)	Free Member Parking	Free Public Parking	Public Transit Access	Barriers/Challenges
1	County Administration North (CAN) Multipurpose Room	Santa Ana	400 W. Civic Center Drive, Santa Ana, CA 92701	2 Members with additional hour compensation for Travel	Yes	Yes	No	Yes	<ul style="list-style-type: none"> <li>Public pays for parking</li> </ul>
2	Orange County United Way Conference Room	Irvine	18012 Mitchell South, Irvine, CA 92614	2 Members with additional hour compensation for Travel	Yes	Yes	Yes	No	<ul style="list-style-type: none"> <li>Limited parking lot</li> <li>Limited space for public viewing</li> <li>Additional coordination with door access</li> </ul>

### **CoC and General Updates**

Nichole Gideon, CoC Board Member and Jasmin Miranda, Interim CoC Administrator, Office of Care Coordination

# **CoC Board Meeting Updates**

# Business Calendar – Item #5

## CoC Board Updates (December 5, 2025, Meeting)

### 1. Homeless Housing, Assistance and Prevention (HHAP) Program

- a. Approve the award and contracting of \$1,760,083 in HHAP funding for Program A: Services Coordination as detailed below:
  - (1) \$1,200,000 for Services Coordination for Individuals and Families in the North and Central Service Planning Area with The HUB Orange County from December 16, 2026, through June 30, 2027.
  - (2) \$560,083 for Services Coordination for Individuals in the South Service Planning Area with Friendship Shelter, Inc., from December 16, 2026, through June 30, 2027.
- b. Approve the award and contracting of \$806,770 in HHAP Youth Set Aside funding for Program A: Services Coordination for Transitional Aged Youth as detailed below:
  - (1) \$537,847 for Services Coordination for Transitional Aged Youth in the North and Central Services Planning Area with Orangewood Foundation from December 16, 2026, through June 30, 2027.
  - (2) \$268,923 for Services Coordination for Transitional Aged Youth in the South Service Planning Area with Friendship Shelter, Inc., from December 16, 2026, through June 30, 2027.
- c. Approve the award and contracting of \$2,842,034 in HHAP funding for Program B: Permanent Housing Delivery as detailed below:
  - (1) \$2,842,034 for Permanent Housing Solutions with American Family Housing from December 16, 2025, through June 30, 2027.
- d. Approve the award and contracting of \$1,140,128 in HHAP funding for Program C: Prevention and Shelter Diversion Services as detailed below:
  - (1) \$1,140,128 for Prevention and Shelter Diversion with Volunteers of America Los Angeles from December 16, 2025, through June 30, 2027.

### 2. Grand Jury Response

### 3. Fiscal Year (FY) 2025 CoC Program Notice of Funding Opportunity (NOFO) Recommendations

- a. Approve the FY2025 CoC Program NOFO Scoring and Rating Criteria to evaluate renewal projects.
- b. Approve the FY2025 CoC Bonus, DV Bonus and Reallocation Scoring and Rating Criteria to evaluate proposals submitted in response to the Request for Proposals

# Business Calendar – Item #5

## CoC Board Updates (December 17, 2025, Meeting)

### 1. CoC Strategic Plan Working Group

- a. Establish a CoC Strategic Plan Working Group that will include participation from Strategy Owners of CoC Board-approved prioritized Strategies.

### 2. New CalAIM Community Support: Transitional Rent

### 3. FY 2025 CoC Program NOFO Update

### 4. CoC Board Recommendations

- a. Ratify the results from the CoC Board election to appoint candidates to the CoC Board for the term of January 1, 2026, through December 31, 2028.

### 5. 2026 Point-in-Time (PIT) Count

# Business Calendar – Item #5

## CoC Board Updates (January 21, 2026, Meeting)

- 1. 2026 CoC Board Appointments**
  - a. Elect CoC Board Officers for the upcoming term
  - b. Appoint CoC Committee Chairs to fill current vacancies
  - c. Appoint a CoC Board member to the PPS Committee as an at-large member.
- 2. FY 2024 – FY 2025 CoC Program NOFO**
  - a. CoC Reallocation Recommendations
  - b. FY2025 Priority Listing Recommendations
- 3. Homeless Management Information System (HMIS) Data Request**
  - a. Approve Homebase’s one-time data request for the period of January 1, 2023, to December 31, 2025, for the purposes of understanding program funding sources for the Orange County’s CoC Fiscal and Resource Mapping project.
- 4. CoC Board and Collaborative Applicant/Administrative Entity Evaluation Ad Hoc**
  - a. Appoint Tim Shaw, Dr. Shauntina Sorrells, Maricela Rios Faust, Judson Brown, George Searcy and Dawn Price to an ad hoc to design the process for evaluating the CoC Board and Collaborative Applicant/Administrative Entity.
- 5. 2026 PIT Count**

# CoC Updates

# Business Calendar – Item #5

## Governor's Proposed 2026-27 State Budget

- The Governor's proposed 2026-27 state budget to the Legislature on January 8, 2026 included a budget summary chapter entitled [Housing and Homelessness](#).
- Concerning homelessness, this chapter notes the following about the Homeless Housing, Assistance, and Prevention program (HHAP):
  - . . . there is a **seventh round totaling \$500 million planned**, contingent on enhanced accountability and performance requirements.*
- This is consistent with what is included in budget bill [SB 158](#) about HHAP Program Round 7.
- During fiscal year 2025–26, the State will prepare to administer HHAP Program Round 7 with the goal that, subject to subdivisions, initial round 7 disbursements will be available to grantees meeting the statutory provisions for disbursement beginning September 1, 2026.

# Business Calendar – Item #5

## OC Same-Day Solutions Fair

- The Office of Care Coordination is scheduled to host the next OC Same-Day Solutions Fair on February 26, 2026, in partnership with Homeless Intervention Services of Orange County (HIS-OC).
- The Office of Care Coordination is working to schedule additional OC Same-Day Solutions Fair events in 2026.
- To host or participate in an upcoming OC Same-Day Solutions Fair, please contact the Office of Care Coordination.



COUNTY OF ORANGE

# SAME—DAY SOLUTIONS FAIR

Path to Progress

Thursday, February 26, 2026, 9am to 2pm  
849 Bradford Ave, Placentia, CA 92870

Located at Placentia Presbyterian Church

<h3>ENROLL</h3> <p>PUBLIC ASSISTANCE BENEFITS: CALFRESH, MEDI-CAL, GENERAL RELIEF, CALWORKS OC SOCIAL SERVICES AGENCY</p>	<h3>LINK</h3> <p>BEHAVIORAL HEALTH SERVICES, COMMUNITY HEALTH CLINICS, HEALTH ASSESSMENTS, SUPPORTIVE SERVICES, AND REGIONAL CARE COORDINATION SERVICES OC HEALTH CARE AGENCY VOALA</p>	<h3>REFERRAL</h3> <p>COMMUNITY-BASED RESOURCES AND PROGRAMS; AND ENHANCED CARE MANAGEMENT 2-1-1 ORANGE COUNTY HEALTHRIGHT 360 HIS-OC</p>
<h3>ACCESS</h3> <p>EMERGENCY SHELTER, HOUSING NAVIGATION, WORKFORCE DEVELOPMENT SERVICES, HAIRCUTS, AND PET WELLNESS SERVICES OC COMMUNITY RESOURCES OFFICE OF CARE COORDINATION REVIVAL HAIR, HEALTHCARE &amp; EMERGENCY ANIMAL RESCUE TEAM, ORANGE COUNTY ANIMAL ALLIES</p>	<h3>RECEIVE</h3> <p>POTENTIAL CHILD SUPPORT DEBT RELIEF, COPIES OF VITAL RECORDS, LOW COST CELLPHONE SERVICES, FLU VACCINES, AND DMV IDENTIFICATION CARD RENEWAL SERVICES OC CHILD SUPPORT SERVICES OC CLERK RECORDER MOBILITY UNITED OC HEALTH CARE AGENCY</p>	<h3>RESOLVE</h3> <p>WARRANTS AND CONNECT WITH HOMELESS COURT ATTORNEYS PRESENT TO HELP OC PUBLIC DEFENDER OC DISTRICT ATTORNEY</p>

SUPERVISOR  
Doug Chaffee  
COUNTY OF ORANGE, SUPERVISORIAL DISTRICT 4

DMV  
ORANGE COUNTY  
2-1-1  
COUNTY OF ORANGE OFFICE OF CARE COORDINATION  
Orange County Child Support Services  
PLACENTIA

ORANGE COUNTY CALIFORNIA PUBLIC DEFENDER  
HIS-OC  
OCSSA  
health  
OC Probation

ceo.oc.gov/office-care-coordination 714-834-5000

# Business Calendar – Item #5

## Upcoming Meetings

- **Policies, Procedures and Standards (PPS) Committee Meeting:** Tuesday, February 10, 2026, from 3:30 p.m. – 5:00 p.m.
  - ❖ Location: County Administration South (CAS) Multipurpose Room 103/105, 601 N. Ross St., Santa Ana, CA 92701.
- **Housing Opportunities Committee Meeting:** Wednesday, February 11, 2026, from 10:00 a.m. – 12:00 p.m.
  - ❖ Location: Orange County Housing Authority (OCHA), Conference Room A, 1501 E. St. Andrews, 1<sup>st</sup> Floor, Santa Ana, CA 92705.
- **Domestic Violence (DV) Committee Meeting:** Tuesday, February 17, 2026, from 9:00 a.m. – 10:30 a.m.
  - ❖ Location: The Village on 17<sup>th</sup> Street, Board Room, 1505 17<sup>th</sup> St., Santa Ana, CA 92705.
- **Commission to Address Homelessness Meeting:** Wednesday, February 18, 2026, from 1:00 p.m. – 3:00 p.m.
  - ❖ Location: County Administration North (CAN) Multipurpose Room 101, 400 W. Civic Center Dr., Santa Ana, 92701
- **Service Provider Forum Meeting:** Thursday, February 19, 2026, from 9:00 a.m. – 11:00 a.m.
  - ❖ Location: OCHA, Conference Room A, 1501 E. St. Andrews, 1st Floor, Santa Ana, CA 92705.
- **Continuum of Care (CoC) Board Meeting:** Wednesday, February 25, 2026, from 2:00 p.m. – 5:00 p.m.
  - ❖ Location: CAS County Conference Center, 425 W. Santa Ana Blvd., Santa Ana, CA 92701

# CoC NOFO Updates

# Business Calendar – Item #5

## FY 2024 and FY 2025 CoC Program NOFO Competition

### NOFO Reopening

- HUD reopened the FY 2024 and FY 2025 CoC NOFO Competition (FY24/25 NOFO) on January 9, 2026.

### Funding Available to the Orange County CoC:

- Estimated Annual Renewal Demand (ARD) – \$33,248,577
- CoC Bonus – \$0
- DV Bonus – \$0
- CoC Planning – \$1,500,000

**Application Due Date:** February 9, 2026, at 5:00 p.m. PT

**Orange County Continuum of Care  
FY2025 Continuum of Care Program Priority Listing**

**Total Annual Renewal Demand (ARD): \$33,248,577**

**Tier 1 (90% of ARD): \$29,923,719**

**Tier 2 (10% of ARD): \$3,324,858**

**CoC Bonus Funding Available: \$0**

**Domestic Violence (DV) Bonus Funding Available: \$0**

**CoC Planning: \$1,500,000**

Project Ranking	Applicant Name	Project Name	Project Component	Total ARA	Score
1	Interval House	Domestic Violence Transitional Housing- Rapid Rehousing Program	Joint TH-RRH	\$1,173,352	99.4%
2	Interval House	Rapid Rehousing Program	RRH	\$302,387	99.4%
3	Mercy House Living Centers	OC PSH Collaboration Project II - Expansion	PSH	\$2,755,224	95.0%
4	Friendship Shelter, Inc.	Henderson House Permanent Supportive Housing	PSH	\$746,453	94.8%
5	Families Forward	Rapid Rehousing for Families	RRH	\$686,663	92.4%
6	Mercy House Living Centers	OC PSH Collaboration Project	PSH	\$4,328,557	90.0%
7	Illumination Foundation	Stanton Multi-Service Center	PSH	\$561,027	89.0%
8	Pathways of Hope	PSH for Families	PSH	\$417,475	87.4%
9	Orange County Housing Authority	#1 Consolidated Continuum of Care TRA Renewal Project	PSH	\$5,636,939	85.0%
10	Mercy House Living Centers	Mercy House - CoC Leasing - Renewal	PSH	\$644,398	84.9%
11	Human Options, Inc.	DV Bonus Project	Joint TH-RRH	\$2,003,427	84.2%
12	Illumination Foundation	Street2Home OC Expansion	PSH	\$2,283,599	83.8%
13	Orange County Housing Authority	#2 Consolidated Continuum of Care TRA Renewal Project	PSH	\$2,446,028	83.6%
14	Mercy House Living Centers	Mills End and PSH Leasing Consolidation	PSH	\$689,061	83.0%
15	Mercy House Living Centers	Aqua PSH	PSH	\$331,413	79.0%
16	County of Orange	Coordinated Entry System SSO Grant	SSO-CES	\$1,576,249	
17	Orange County's United Way DBA Orange County United Way	HMIS Consolidated Community Support NOFO	HMIS	\$691,976	
18	Orange County Housing Authority	#4 Consolidated Continuum of Care TRA Renewal Project	PSH	\$2,649,491	77.8%
			<b>Tier 1 Total</b>	<b>\$29,923,719</b>	
18	Orange County Housing Authority	#4 Consolidated Continuum of Care TRA Renewal Project	PSH	\$254,635	77.8%
19	Orange County Housing Authority	#3 Consolidated Continuum of Care TRA Renewal Project	PSH	\$1,189,035	77.4%
20	Orange County Housing Authority	Jackson Aisle Continuum of Care TRA Renewal Project	PSH	\$478,138	89.8%
21	Pathways of Hope	FY24 Reallocation - PSH for Seniors	PSH	\$258,988	
22	Orange County's United Way DBA Orange County United Way	HMIS Consolidated Community Support NOFO Expansion (Reallocation)	HMIS	\$332,486*	
23	Interval House	Rapid Rehousing Program Expansion (Reallocation)	RRH	\$405,788*	
24	Families Forward	Rapid Rehousing for Families Expansion (Reallocation)	RRH	\$405,788*	
			<b>Tier 2 Total</b>	<b>\$3,324,858</b>	
				<b>\$33,248,577</b>	

\*Final funding amounts subject to change within approved funding priorities and maximum funding eligibility.

## LEAC Member Comments

Robert “Santa Bob” Morse, Chair

*Members of the LEAC may provide comments on matters not appearing on the agenda so long as the subject matter is within the jurisdiction of the LEAC*

***Thank you for joining!***

**Next Meeting: *Wednesday, March 4, 2026,***  
***10:00 a.m. – 11:30 a.m.***

**Location: *TBD***



**COUNTY OF ORANGE**  
**OFFICE OF CARE**  
**COORDINATION**