



**COUNTY OF ORANGE**  
**OFFICE OF CARE**  
**COORDINATION**

**Coordinated Entry System (CES)**  
**Steering Committee Meeting**  
**March 4, 2026**

1. **CoC Strategic Plan: Staff Training Survey Development** – Andrew Crowe, Chair
2. **CES Dashboards**
  - a. Individual CES – Laura Alvarez, Individual CES Manager, Friendship Shelter
  - b. Family CES – Jocelyn Morales, Family System Manager, Orange County United Way
  - c. Survivor CES – Laura Alvarez, Individual CES Manager, Friendship Shelter
  - d. Veteran Registry – James Bacon, CES Staff Specialist, Office of Care Coordination
  - e. Transitional Aged Youth Registry – James Bacon, CES Staff Specialist, Office of Care Coordination
  - f. Virtual Front Door – Delia Van Kampen, Director, Operations, 2-1-1 Orange County, Orange County United Way
3. **2-for-1 Match Policy Updates** – Daniel Garcia, CES Administrator, Office of Care Coordination
4. **CoC Updates** – Jasmin Miranda, Interim CoC Administrator, Office of Care Coordination

**Next Meeting:** Wednesday, May 6, 2026, 2:00pm – 3:30pm

# Public Comments

**CoC Strategic Plan:  
Staff Training Survey Development**  
Andrew Crowe,  
Chair

# Individual CES

Laura Alvarez,  
Individual CES Manager,  
Friendship Shelter

# Individual CES - January 2026

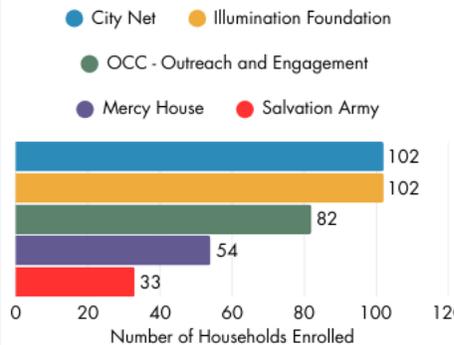
### New Enrollments



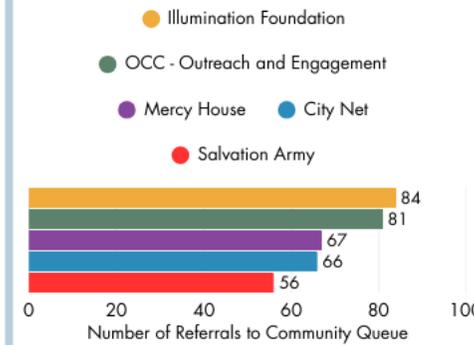
### Total Individual Enrollments



### New Enrollments by Access Point - Top 5



### New CQ Referrals by Access Point - Top 5



### Adult-Only Households

**5369** ▼ 2%

### including Seniors (62+)

**1092**

### Chronically Homeless Households

**2609** ▼ 3%

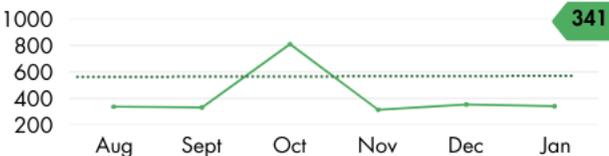
### Households on the CQ

**3473** ▼ 0.3%

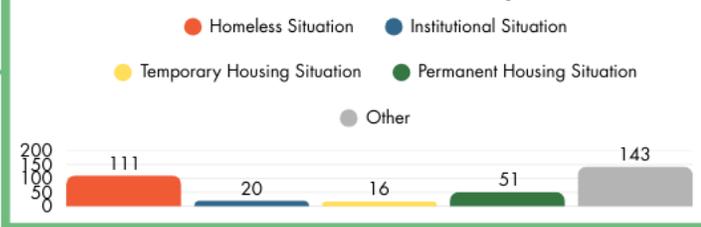
### Chronically Homeless Households on the CQ

**1639** ▼ 2.4%

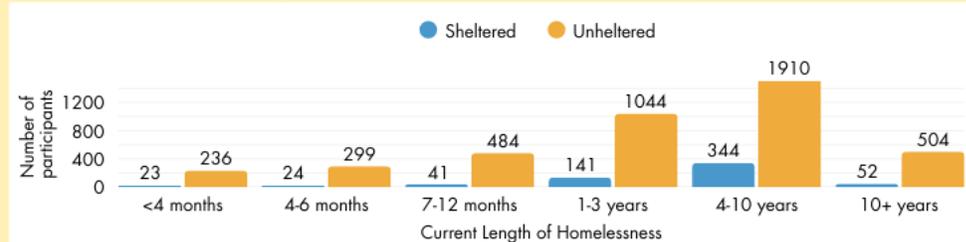
### Exits



### Exit Destinations for January



### Length of Homelessness of Enrolled Participants



## DATA ANALYSIS

During January, **590** households were enrolled into Individual CES.

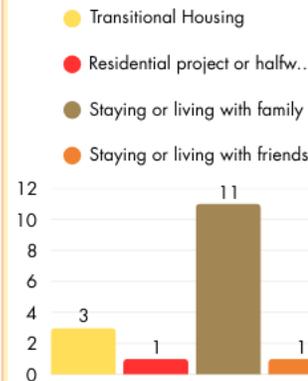
At the end of January, there were **5369** enrollments in Individual CES, an decrease of **87 (2%)** from December 2025. The number of chronically homeless households decreased by **71 (3%)**. There were **720** seniors on the CQ.

**341** households were exited, including **51** who moved into permanent housing, and **16** exiting to a temporary housing destination.

In January, **27** housing opportunities were made available to Individual CES.

From February 1, 2025 – January 31, 2026, there have been **819** households that have moved into permanent housing.

### Temporary Destinations



### Permanent Destinations



Housing Opportunities Made Available: **27**

Rental by client, with ongoing subsidy  
**27**

Permanent Supportive Housing  
**12**

Rental by client, with no ongoing subsidy  
**12**

# Family CES

Jocelyn Morales,  
Family System Manager,  
Orange County United Way

## Family Homelessness in OC, CA – January 2026

### Families Currently Experiencing Homelessness



### 329 Total Families Receiving Family CES Services

Data as of February 2nd



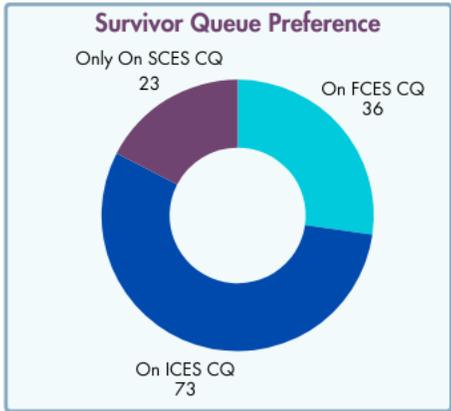
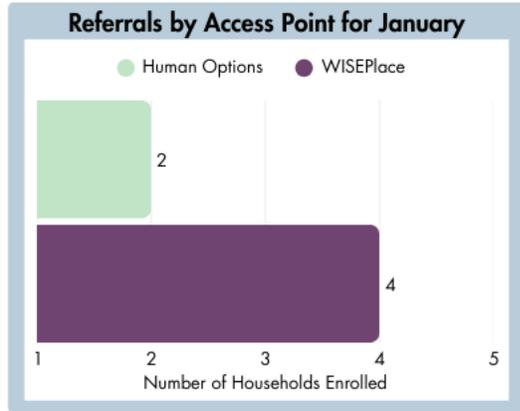
\*Shelters: emergency shelter, motel paid by third party, etc. \*Unsheltered: not meant for habitation including car, tent, street \*Other living situations: institutional settings, at-risk of homelessness, etc.

# Survivor CES

Laura Alvarez,  
Individual CES Manager,  
Friendship Shelter



# Survivor CES - January 2026



### Survivor Households

**147** ▲ 3%

*including*

Adults	146
Children	66
Veterans	10
TAY	18

### Chronically Homeless Survivor Households

**94** ▬ 0%

### Survivor Households on the CQ

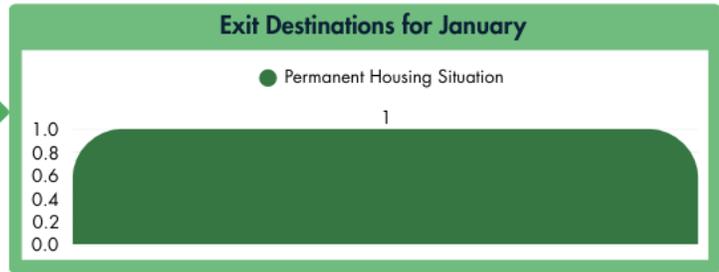
**132** ▲ 16%

*including*

Adults	133
Children	63

### Chronically Homeless Survivor Households on the CQ

**58** ▼ 20%



## DATA ANALYSIS

During January, **6** households were enrolled into Survivor CES.

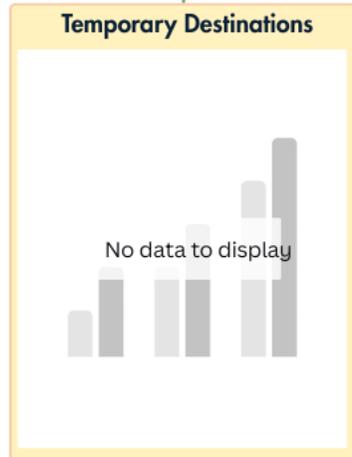
At the end of January, there were **147** households enrolled, an increase of **5 (3%)** from December. The number of chronically homeless households remained the same.

There were **6** Senior (62+) households in SCES, with **6** Senior households on the Community Queue.

During January, **1** household was exited, with **11** households with a pending referral.

**4** housing opportunities were made available directly to SCES, however, Survivors were referred to **9 ICES** housing opportunities.

From February 1, 2025 – January 31, 2025, there have been **73** Survivor households that have moved into permanent housing.



**Housing Opportunities Made Available: 4**

**Rental by client, with ongoing subsidy**

**1**

**Rental by client, with no ongoing subsidy**

**12**

Of the **147** households who were in SCES, **36** households were interested in FCES housing opportunities and **73** households were interested in ICES housing opportunities.

**23** Survivor households were only interested in SCES housing.

\*Data as of 02/01/2026

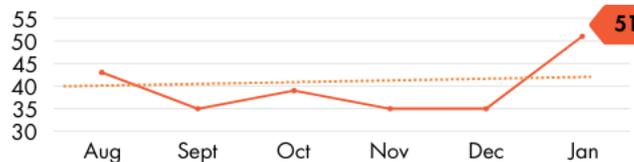
# **Veteran Registry**

James Bacon,  
CES Staff Specialist,  
Office of Care Coordination

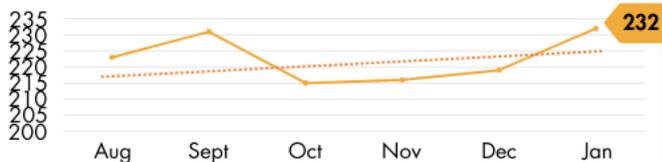


# Veteran Registry - January 2026

New Enrollments



Total Veteran Enrollments



Veteran Households

232 ↑ 6%

including  
Seniors (62+)

71

Chronically Homeless Veteran Households

101 ↑ 4%

Veteran Households on CQ

145 ↑ 5%

Chronically Homeless Veteran Households on CQ

49 ↔ 0%

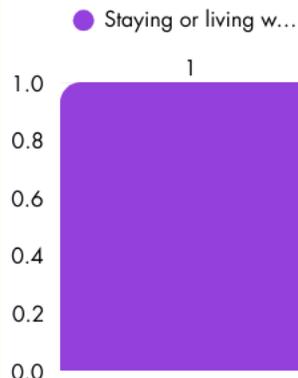
Exits



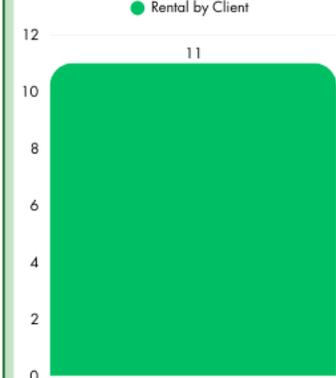
Exit Destinations for January



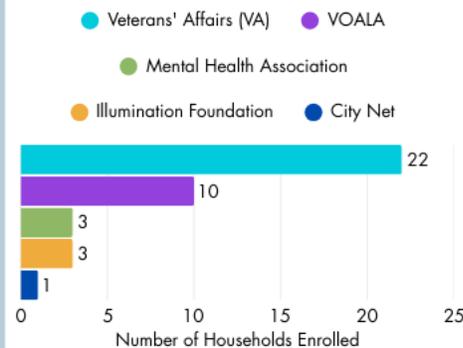
Temporary Destinations



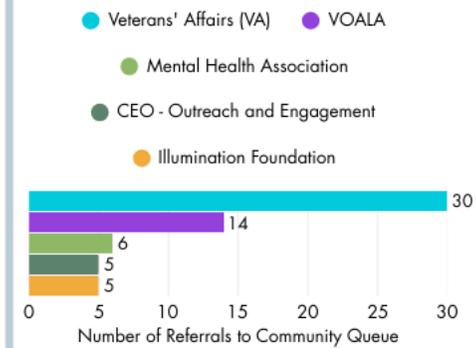
Permanent Destinations



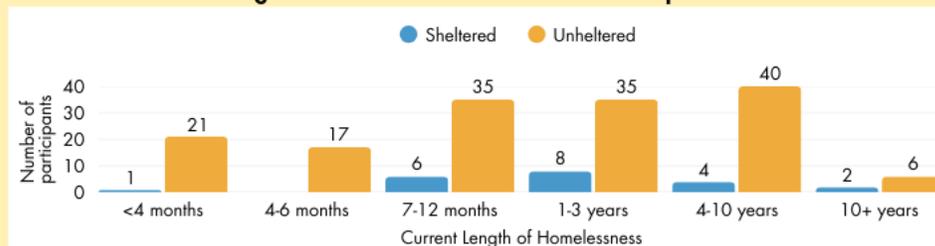
New Enrollments by Access Point - Top 5



New CQ Referrals by Access Point - Top 5



Length of Homelessness of Enrolled Participants



Housing Opportunities Made Available: 5



## DATA ANALYSIS

During January, 51 Veteran households were enrolled into Individual CES and Family CES.

At the end of January, there were 232 Veteran household enrollments, an increase of 13 (6%) from November. The number of chronically homeless households increased by 4%.

During January, 24 Veteran households were exited, including 11 who moved into permanent housing.

Of the 11 Veteran households moving into rental housing, 9 had ongoing rental assistance, and 2 did not.

During January, 5 Veteran specific housing opportunities were made available.

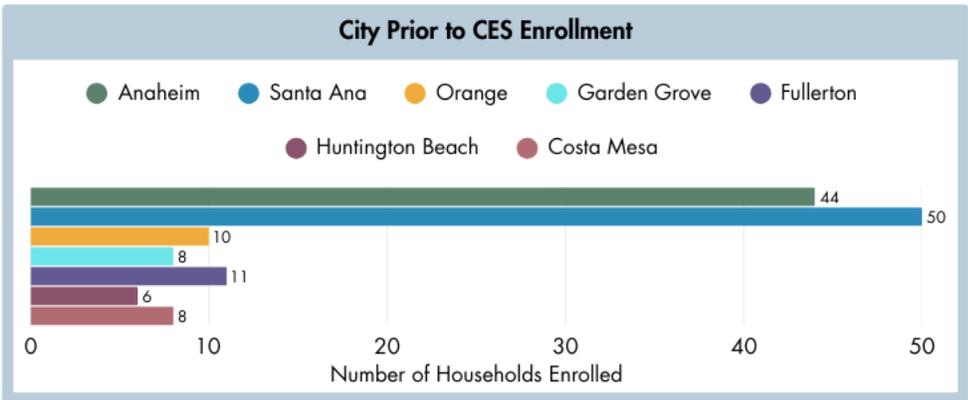
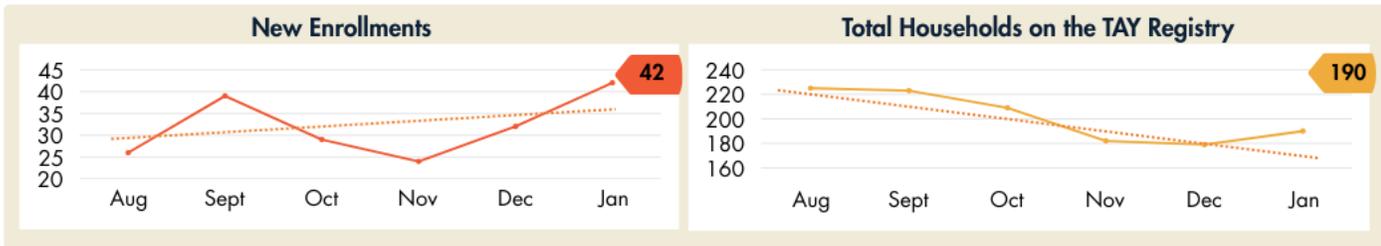
From February 1, 2025 – January 31, 2026, there have been 180 Veteran households that have moved into permanent housing.

# Transitional Aged Youth Registry

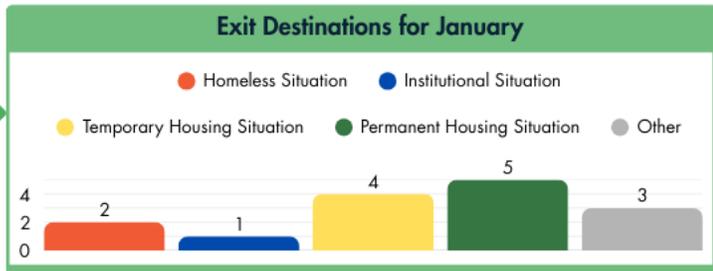
James Bacon,  
CES Staff Specialist,  
Office of Care Coordination



# TAY Registry - January 2026



<b>TAY Households</b> <b>190</b> <span style="color: green;">↑ 6%</span>	<b>including</b> <b>HHs In ICES</b> <b>169</b> <b>HHs In FCES</b> <b>21</b>	<b>Chronically Homeless TAY Households</b> <b>57</b> <span style="color: red;">↓ 2%</span>	<b>TAY Households on CQ</b> <b>98</b> <span style="color: gray;">0%</span>	<b>Chronically Homeless TAY Households on CQ</b> <b>33</b> <span style="color: red;">↓ 6%</span>
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## DATA ANALYSIS

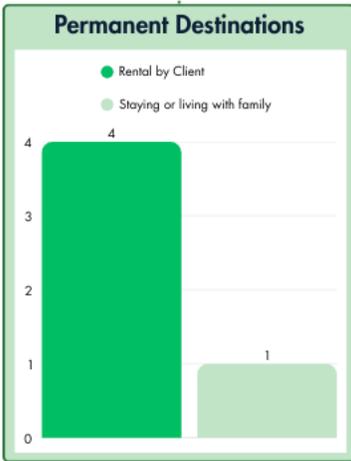
During January, **42** TAY households were enrolled into CES. At the end of December, there were **190** TAY households enrolled, a increase of **11 (6%)** from December. The number of chronically homeless TAY households decreased by **1 (2%)**.

During January, **15** TAY households were exited, including **5** who moved into permanent housing, and **4** exiting to a temporary housing destination.

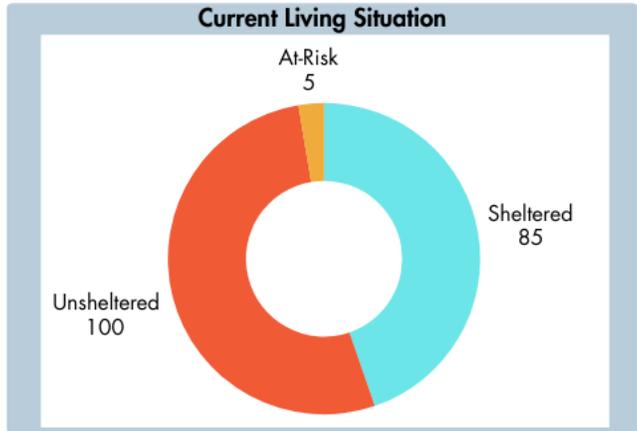
Of the **4** TAY households who moved into rental housing, **1** had ongoing rental assistance, and **3** did not have rental assistance.

During January, **one** TAY housing opportunity was made available.

From February 1, 2025 – January 31, 2026, there have been **97** TAY households that have moved into permanent housing.



**Housing Opportunities Made Available:**  
**1**



**Rental by client, with ongoing subsidy**  
**1**

**Rental by client, with no ongoing subsidy**  
**3**

\*Data as of 02/01/2026

# Virtual Front Door

Delia Van Kampen, Director, Operations,  
2-1-1 Orange County,  
Orange County United Way

# Virtual Front Door Housing Data

10/01/25 - 12/31/25

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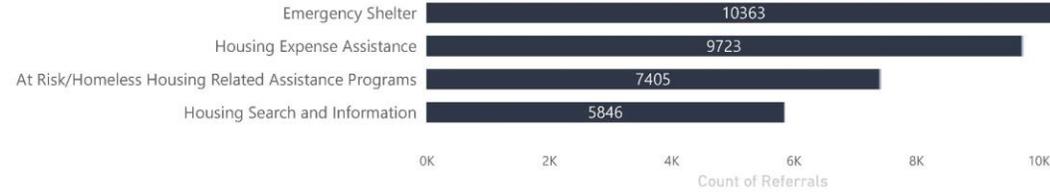


## All Housing Contact Information

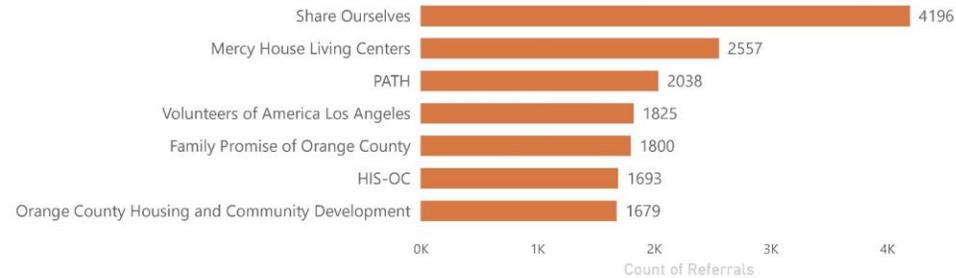
[Click here](#) for a glossary of housing taxonomy definitions

### Housing Needs by Referral Type

NeedWasUnmet ● Met ● Unmet



### Referrals by Agency



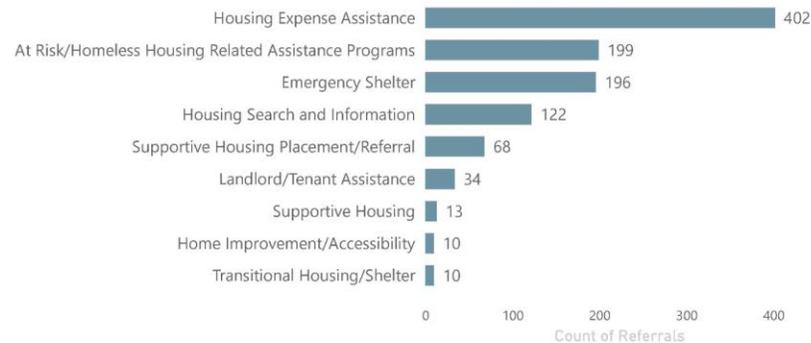
## Veteran Information

### Veteran Contacts with Housing Needs

264

Veterans who contact 211 can opt in to care coordination for specialized navigation through the veteran program landscape. The Veteran Care Coordinator gathers intake information, provides initial I&R resources, makes a warm hand-off to a peer navigator, conducts follow-up, and provides intake through closed-loop case management reporting across all veteran agencies.

### Veteran Housing Needs by Referral Type



## Crisis, Critical & Vulnerable Calls

● Crisis ● Critical ● Vulnerable



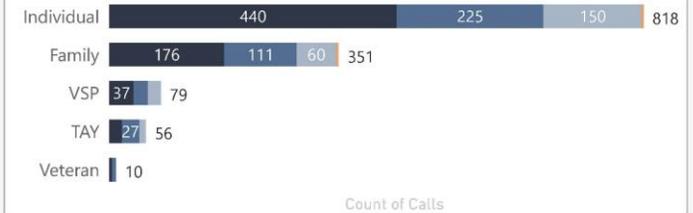
## Homeless Contact Information

### Homeless Contact Household Type



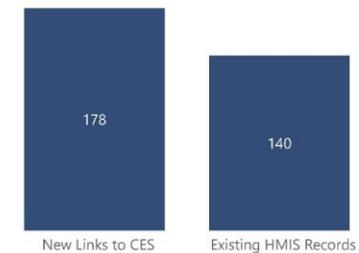
### Referrals to Access Points For Homeless Contacts

Hover to see detailed counts of each agency referred to  
SPA ● North ● Central ● South ● Outside of OC ● Unknown



### Homeless Contacts With HMIS Profiles

● Family Coordinated Entry Assistance



## **2-for-1 Match Policy Updates**

Daniel Garcia,  
CES Administrator,  
Office of Care Coordination

# Business Calendar – Item #3

## 2 – for – 1 Match Policy Background

- Typically, CES matches a single household, to a single unit, however, circumstances exist where housing providers have requested multiple or 2-for-1 matches (i.e., longstanding vacancies, to meet financing deadlines for new properties at the end of the lease-up process).
- The Office of Care Coordination (OCC), as the CES Lead, at the request of some of the Public Housing Authorities, developed a draft 2-for-1 Match Policy (Policy) for housing providers that wish to opt-in to this process as the practice began to be used more frequently in 2024 and early 2025.
- Feedback was received by community partners and incorporated by the OCC around lease-up and turnover process.

## 2 – for – 1 Match Policy Background

### Timeline of Review and Approval

- **July 9, 2025:** Policy first presented to the CES Steering Committee
- **July 10 – July 25, 2025:** Public feedback period
- **September 3, 2025:** Policy presented to the Lived Experience Advisory Committee (LEAC) for overview and discussion, with updates made based on feedback received
- **September 3, 2025:** Policy reviewed by CES Steering Committee and recommended for approval by the LEAC, with some changes.
- **October 1, 2025:** Policy reviewed by LEAC and recommended for approval by the PPS Committee as proposed.
- **November 10, 2025:** Policy reviewed by PPS Committee and approved as a time limited pilot for up to six (6) months, inclusive of a review at three (3) months, with a report of data evaluation returned to the PPS Committee no later than March 2026, as recommended by the PPS Committee.
- **November 19, 2025:** Policy reviewed by CoC Board and approved as recommended by the PPS Committee.

## 2 – for – 1 Match Policy Update

- As of end of business February 27, 2026 – there have been no formal requests submitted for a 2-for-1 Match for any housing opportunity made available to receive a referral (match) through the Orange County CoC CES.
- The Policy has been shared with two (2) different housing communities who asked about beginning the practice of multiple matches for a single housing opportunity (or unit).

## 2 – for – 1 Match Policy Update

- Center of Hope – The John Stewart Company (Property Manger), requested multiple matches on Friday December 19 through email.
  - The OCC shared the update of the recently approved Policy and workflow process the same day.
  - The Property Manager acknowledged receiving the Policy and workflow but no follow up afterwards.
- The Orchard – Quality Management Group (Property Manager), asked about multiple matches during an Occupancy Meeting to discuss the status of CES participants and their applications in January 2026.
  - The OCC shared that the Policy was recently approved and would need to be followed. No submissions were made for multiple matches.

## **CoC Updates**

**Jasmin Miranda, Interim CoC Administrator,  
Office of Care Coordination**

# Business Calendar – Item #4

## 2026 Point in Time (PIT) Count

- Thank you to all the volunteers and partners who helped make the 2026 PIT Count successful.
- A special thank you to CalOptima Health and Orange County United Way for their donations!
- The Office of Care Coordination will continue to work closely with City Net to compile and review the data collected during the PIT Count.
- Final PIT Count data is expected to be finalized and released in the coming months.



# Business Calendar – Item #4

## FY 2024 and FY 2025 CoC Program NOFO Competition

### NOFO Reopening

- The U.S. Department of Housing and Urban Development (HUD) reopened the FY 2024 and FY 2025 CoC NOFO Competition on January 9, 2026.

### Funding Available to the Orange County CoC:

- Estimated Annual Renewal Demand (ARD) – \$33,248,577
- CoC Bonus – \$0
- DV Bonus – \$0
- CoC Planning – \$1,500,000

**Application Due Date:** February 9, 2026, at 5:00 p.m. PT

# Business Calendar – Item #4

## Submission of FY 2025 CoC Program Project Priority Listing

- On February 6, 2025, the County of Orange’s Office of Care Coordination as the Collaborative Applicant submitted the final FY2025 Project Priority Listing to HUD.
- Following HUD guidance that most renewal applications and CoC Planning projects will carry over from the FY2024 CoC Application, only new expansion project applications were submitted along with their respective renewal project applications.
- New expansion projects, applied for using reallocation funding, were ranked according to the approved FY2025 Orange County CoC Program Priority Listing.

Rank	Project Applicant	Project Name	Project Component	Total Applied
1	Orange County's United Way DBA Orange County United Way	HMIS Consolidated Community Support NOFO Expansion	HMIS	\$332,486
2	Interval House	Rapid Rehousing Program Expansion	RRH	\$405,788
3	Families Forward	Rapid Rehousing for Families Expansion	RRH	\$405,788

# Business Calendar – Item #4

## OC Same-Day Solutions Fair

- The Office of Care Coordination recently hosted the fourth OC Same-Day Solutions Fair on February 26, 2026, in partnership with Homeless Intervention Services of Orange County (HIS-OC).
- The Office of Care Coordination has been working to schedule recurring events with The HUB OC as well as in other cities throughout Orange County.
- Upcoming events:
  - ❖ March 30, 2026 – Orange (The HUB OC)
  - ❖ April 14, 2026 – Costa Mesa
  - ❖ May 13, 2026 – Orange (The HUB OC)



# Business Calendar – Item #4

## CES Administrator for Individuals, Families, and Survivors Request for Proposals (RFP)

- The County of Orange’s Office of Care Coordination is soliciting proposals from qualified organizations for CES Administrator(s) for Individuals, Families, and Survivors.
- These services are divided into three related programs:
  - Program A - CES Administrator for Individuals
  - Program B - CES Administrator for Families
  - Program C - CES Administrator for Survivor of Domestic Violence
- ❖ **Bid Title:** Coordinated Entry System Administrator for Individuals, Families, and Survivors
- ❖ **Project ID:** 017-2984502-SSP
- ❖ **Release Date:** February 4, 2026, at 4:48 p.m.
- ❖ **Due Date:** **Wednesday, March 4, 2026, at 5:00 p.m.**
- For more information, visit the following link: [Coordinated Entry System Administrator for Individuals, Families, and Survivors RFP](#)

# Business Calendar – Item #4

## National Standards for the Physical Inspection of Real Estate (NSPIRE) Revised Compliance Date

- On September 30, 2025, published the notice titled, “Economic Growth Regulatory Relief and Consumer Protection Act: Implementation of National Standards for the Physical Inspection of Real Estate (NSPIRE); Extension of NSPIRE Compliance Date for CPD Programs” (FR-6086-N-11) in the Federal Register.
- The notice further extends the compliance date for HUD’s NSPIRE final rule for Emergency Solutions Grants (ESG), CoC, HOME Investment Partnerships Program (HOME), and the Housing Trust Fund (HTF) programs until **October 1st, 2026**.
- This third extension of the compliance date will allow recipients and grantees additional time to implement HUD’s NSPIRE standards. Additionally, HUD has determined that some types of units funded under the CoC and ESG programs may not meet certain requirements of the NSPIRE standards as they are applied to other HUD programs.
- HUD intends to publish standards specific to each of these programs before the compliance date.
- Please see the [Notice](#) for additional details on the compliance date extension.

# Business Calendar – Item #4

## Upcoming Meetings

- **Transitional Aged Youth (TAY) Collaborative Committee:** Thursday, March 5, 2026, from 11:00 a.m. – 12:00 p.m.
  - ❖ Location: Orangewood Foundation Conference Room, 1575 E. 17th St., Santa Ana, CA 92705
- **Policies, Procedures and Standards Committee:** Tuesday, March 10, 2026, from 2:00 p.m. – 5:00 p.m.
  - ❖ Location: CAS County Administration South (CAS) Multipurpose Rooms 103/105, 601 N Ross St, Santa Ana, CA 92701
- **CoC Board Meeting:** Wednesday, March 25, 2026, from 2:00 p.m. – 5:00 p.m.
  - ❖ Location: CAS County Conference Center, 425 West Santa Ana Blvd. Room 104/106, Santa Ana, CA 92701-4599
- **Lived Experience Advisory Committee:** Wednesday, April 1, 2026, from 10:00 a.m. – 11:30 a.m.
  - ❖ Location: Orange County United Way, 18012 Mitchell S, Irvine, CA 92614

## **Next Meeting:**

Wednesday, May 6, 2026

2:00pm – 3:30pm



**COUNTY OF ORANGE**  
**OFFICE OF CARE**  
**COORDINATION**