

ORANGE COUNTY
CONTINUUM OF CARE BOARD MEETING
Wednesday, February 25, 2026
2:00 p.m. – 5:00 p.m.

Location:

**County Administration South (CAS) Building
County Conference Center
425 West Santa Ana Blvd. Room 104/106
Santa Ana, CA 92701-4599
[Click Here](#) for parking information.**

Virtual Meeting Option*:

**Zoom Meeting Link: [Click here for meeting link](#)
Join by phone: +1 669 444 9171
Webinar ID: 917 1260 5590**

****Listen-in option only***

MINUTES

Board Members

Judson Brown, City of Santa Ana
Dr. Kelly Bruno-Nelson, CalOptima Health
Andrew Crowe, Scholarship Prep
Dr. Shelby Feliciano- Sabala, Project Hope Alliance
Kelita Gardner, Second Baptist Church of Santa Ana
Nichole Gideon, Individual
Shakoya Green Long, Thomas House Family Shelter
Becks Heyhoe-Khalil, OC United Way
Marisol Johnson, Dayle McIntosh Center
Sandra Lozeau, City of Anaheim

Sammie MarTínez, Individual
Melanie McQueen, PATH
Dr. Tiffany Mitchell, Orangewood Foundation
[Secretary]
Nishtha Mohendra, Families Forward [Vice Chair]
Robert “Santa Bob” Morse, Individual
Jason Phillips, Individual
Maricela Rios-Faust, Human Options [Chair]
Tim Shaw, Individual
Dr. Shauntina Sorrells, Individual

In compliance with the Americans with Disabilities Act, and County Language Access Policy, those requiring accommodation and/or interpreter services for this meeting should notify the Office of Care Coordination 72 hours prior to the meeting at (714) 834-5000 or email CareCoordination@ceo.oc.gov. Requests received less than 72 hours prior to the meeting will still receive every effort to reasonably fulfill within the time provided.

Supporting documentation is available for review by the public at least 72 hours prior to regular meetings and at least 24 hours prior to special meetings of the Continuum of Care (CoC) Board. Those wishing to review supporting documentation can visit the CoC Webpage [here](#) or the lobby of the County Administration North (CAN) Building, located 400 West Civic Center Drive, Santa Ana, CA 92701-4599, and request a copy of the meeting materials from the Office of Care Coordination during normal business hours of 8:00 a.m. – 5:00 p.m. Monday through Friday (excluding holidays).

Call to Order – Maricela Rios-Faust, Chair

Chair Maricela Rios-Faust called the meeting to order at 2:05 p.m.

Board Member Roll Call – Dr. Tiffany Mitchell, Secretary

Present: Judson Brown, Dr. Kelly Bruno Nelson, Dr. Shelby Feliciano-Sabala, Kelita Gardner, Nichole Gideon, Shakoya Green-Long, Becks Heyhoe-Khalil, Marisol Johnson, Melanie McQueen, Dr. Tiffany Mitchell, Robert “Santa Bob” Morse, Jason Phillips, Maricela Rios-Faust, Tim Shaw, and Dr. Shauntina Sorrells.

Absent Excused: Andrew Crowe, Sandra Lozeau, and Nishtha Mohendra

Absent: Sammie MarTínez

Becks Keyhoe-Khalil, Marisol Johnson and Kelita Gardner arrived during Public Comments.

Public Comments: Members of the public may address the CoC Board on items listed within this agenda or matters not appearing on the agenda so long as the subject matter is within the jurisdiction of the CoC Board. Members of the public may address the CoC Board with public comments on agenda items in the business calendar after the agenda item presentation. Comments will be limited to three minutes. If there are more than five public speakers, this time will be reduced to two minutes. Members of the public utilizing interpreter services will be given double the amount of time to provide public comment.

To address the CoC Board, members of the public who are attending in person are to complete a Request to Address the CoC Board form prior to the beginning of each agenda item and submit it to CoC Board staff. Staff will call your name in the order received.

Members of the public, including those listening in via the virtual meeting option, may also submit public comment by emailing CareCoordination@ceo.oc.gov. All comments submitted via email at least 24 hours before the start of the CoC Board meeting will be distributed to the CoC Board members for their consideration and all comments submitted prior to the meeting will be added to the administrative records of the meeting. Please include “CoC Board Meeting Comment” in the email subject line.

Board Member Comments: Members of the CoC Board may provide comments on matters not appearing on the agenda so long as the subject matter is within the jurisdiction of the CoC Board.

- Jason Phillips read the names of individuals who have passed experiencing homelessness in January 2026, in remembrance and recognition.

BUSINESS CALENDAR

1. CoC Committee Appointments – Felicia Boehringer, Interim CoC Manager, Office of Care Coordination

Felicia Boehringer provided context on the CoC Domestic Violence Committee transition in leadership following Maricela Rios-Faust election as CoC Board Chair. Maricela Rios-Faust communicating the plan to the Domestic Violence Committee to step down as the current Chair and had asked Shakoya Green-Long to consider serving as the new committee Chair. Shakoya Green-Long confirmed interest, and the DV Committee membership provided support for the nomination while expressing gratitude to Maricela Rios-Faust for her leadership. Additionally, Felicia Boehringer outlined the rationale for adding an additional at-large member to the Policies, Procedures and Standards Committee to support emerging leadership and maintain an odd-number quorum, highlighting that Marisol Johnson was being recommended for committee membership.

Recommended Actions:

- a. Appoint Shakoya Green-Long as Chair of the Domestic Violence Committee.
- b. Appoint Marisol Johnson to the Policies, Procedures and Standards (PPS) Committee as an at-large member.

Dr. Shauntina Sorrells motioned to approve Recommended Actions a. and b. Tim Shaw seconded the motion. Chair Maricela Rios-Faust issued a voice vote. No nays, no abstentions, the motion passed.

2. Homebase’s Homeless Management Information System (HMIS) Data Request – Erin DeRycke, Director, Data Analytics, 2-1-1 Orange County (211OC), Orange County United Way; Mark Mora, Senior Policy Analyst, Homebase; and Riley Meve, Policy Analyst, Homebase

Erin DeRycke provided context regarding data requests from entities not participating in HMIS, noting that they require CoC Board approval. Homebase indicated they may need additional information beyond what was included in the CoC Board approved request from January 21, 2026.

Mark Mora provided further context on the Homebase Fiscal and Resource Mapping Project, including updates to the HMIS data request and the potential need for ongoing data coordination with 211OC to ensure the project is completed in a timely manner.

Recommended Action a: Authorize the Office of Care Coordination, as the CES Lead and CoC Administrative Entity, and Orange County United Way, as the HMIS Lead, to provide all needed, relevant data to Homebase, in addition to the original CoC Board-approved request, to carry out the Orange County’s CoC Fiscal and Resource Mapping project.

Tim Shaw motioned to approve Recommended Action a. Melanie McQueen seconded the motion. Chair Maricela Rios-Faust issued a voice vote. No nays, no abstentions, the motion passed.

3. CoC Program Funding Update – Zulima Lundy, Director of Operations, and Felicia Boehringer, Interim CoC Manager, Office of Care Coordination

Felicia Boehringer reported that the Fiscal Year (FY) 2025 CoC Program Project Priority Listing has been submitted. Only new expansion projects using reallocation were ranked in accordance with the approved FY 2025 Orange County CoC Program Priority Listing. The Office of Care Coordination (OCC) remains committed to preparing for potential shifts in FY 2025 and FY 2026 funding processes and understanding implications for CoC-funded agencies, including how filling Permanent Supportive Housing (PSH) vacancies may be affected. Felicia Boehringer shared that an update was also provided at U.S. Housing and Urban Development (HUD)’s Office of Policy Development and Research quarterly briefing regarding future policy direction.

Zulima Lundy provided an overview of the Consolidated Appropriations Act, signed in early February, which outlines requirements for awarding FY 2025 funding non-competitively. Projects expiring on April 1, 2026, are included, and if HUD has not issued awards by June 1, 2026, they will proceed with awarding to avoid disruptions. The Act also sets parameters for the FY 2026 appropriations, including \$1.6 billion for the CoC Program, incorporation of the Unsheltered Special Notice of Funding Opportunity (Special NOFO), renewal expectations, and guidance on the application process, including the adjusted Tier 1 cap for PSH can be no more than 60%. Zulima Lundy also noted ongoing litigation affecting HUD’s ability to issue awards. A preliminary injunction is in place, and a hearing or further direction is anticipated by March 2, 2026. The OC CoC has assessed potential impacts, particularly for projects expiring in quarters 3 and 4, and has provided feedback

highlighting key concerns, The community will continue monitoring developments, including discussion at next week's National Alliance to End Homelessness Conference.

4. HMIS Data Quality Policy Recommendation - Erin DeRycke, Director, Data Analytics, 211OC, Orange County United Way and Felicia Boehringer, Interim CoC Administrator, Office of Care Coordination

Erin DeRycke provided an update on the System Performance Measures (SPM), noting that inaccurate data is costing the CoC points and may affect funding. The issue stems from clients reporting homelessness starting from 25 or more years ago, rather than using current episode of homelessness. Noting that this policy has been discussed with the Lived Experience Advisory Committee (LEAC), PPS, and the Service Provider Forum. Erin DeRycke clarified that the approximate date homelessness started should reflect the current episode of homelessness, not a client's lifetime history of homelessness. Committee feedback emphasized concerns about changing dates to arbitrary values and the need to improve training to ensure accurate data collection. Erin DeRycke noted there was mixed feedback on current episodes of homelessness to span 25 years or more. Erin DeRycke explained that HMIS has reviewed 112 client records and found that 97 had breaks in homelessness, indicating that the approximate start dates entered were inaccurate. The proposed policy aims to support data cleanup by correcting these dates.

Recommended Actions:

- a. Approve the proposed HMIS Data Quality Policy, as recommended by the HMIS Lead.
- b. Authorize the HMIS Lead to correct the Approximate Date Homelessness Started field, following approval of the recommended HMIS Data Quality Policy, for enrollments that were identified by the HMIS Lead as inaccurate according to the clients' HMIS records to support improved data quality for the Orange County Continuum of Care (CoC), including the System Performance Measures (SPM) Report.

Melanie McQueen motioned to approve Recommended Actions a. and b. Kelita Gardner seconded the motion. Chair Maricela Rios-Faust issued a voice vote. No nay, no abstentions, the motion passed.

CoC Board Member Discussion:

- Melanie McQueen thanked the HMIS Lead for thoughtful work in developing the recommendations presented. Melanie McQueen emphasized that the proposed changes will not negatively impact on clients experiencing homelessness and that enhanced training will improve data accuracy at the point of entry, particularly regarding the current episode of homelessness. Melanie McQueen noted that the data field in question is often pre-populated, which may contribute to inaccuracies, and highlighted the value of HMIS Lead comprehensive review and the time invested in examining each record.
- Robert "Santa Bob" Morse expressed appreciation to 211OC for the proposed recommendations.

5. Orange County Coordinated Entry System (CES) Evaluation Update – Tom Albanese, LSW, Project Lead, Element Consulting Group, LLC and Dr. Shauntina Sorrells, CES Evaluation Advisory Group Member

Tom Albanese provided an overview of the ongoing CES Evaluation and the team leading the work. Further explain that the evaluation is designed to assess whether CES is operating efficiently, effectively and equitably, while also ensuring compliance with federal requirements. Tim Albanese emphasized the need to balance the day-to-day operational demands of CES with broader system goals. The evaluation aims to identify opportunities to improve processes, enhance equity and support innovation across the system. The Element Consulting Group is finalizing the evaluation plan, including data sources, methods, and timelines; and will use a mixed method, including analysis of secondary data, processing mapping and qualitative data collection through interview, to capture a wide range of stakeholders perspectives. The evaluation aims to generate new

insights into individuals who are at risk of homelessness and to inform them how resources can be more effectively directed towards prevention efforts.

CoC Board Member Discussion:

- Dr. Shauntina Sorrells emphasized the importance of identifying what can be improved within CES, noting that last year's data highlighted system challenges and that bringing in expert evaluators will help determine what works in Orange County. Dr. Shauntina Sorrells also stressed the need to maximize limited resources, given the high number of people entering the system, and referenced related work such as Homebase's racial equity study.
- Robert "Santa Bob" Morse asked whether the CES requirements being evaluated are consistent with HUD standards.
- Dr. Shelby Feliciano-Sabala asked how the evaluation will account for individuals who do not enter or interact with CES but still need services.
- Melanie McQueen asked how and when stakeholders will be engaged, including opportunities for consultation and feedback. Melanie McQueen also asked whether existing CoC Committee structures will be used to facilitate feedback forums.
- Becks Heyhoe-Khalil asked about the broader role of CES and suggested incorporating data and insights from Get Help OC as an additional resource.

6. HMIS Lead Updates – Erin DeRycke, Director, Data Analytics, 211OC, Orange County United Way

Erin DeRycke provided an update on the 2026 Housing Inventory Count (HIC) and Sheltered Point in Time (PIT) Count, noting that the HUD submission deadline will likely be in April, outlining the process occurring from December through April, which includes aligning reported numbers with HMIS data. Additional client -level data cleanup is underway, with final numbers expected in May 2026. Erin DeRycke shared updates from the 2026 Pulse of OC, highlighting increasing complexity in community needs. Erin DeRycke provided ongoing CoC Board -approved data request. Lastly, 211OC published Data Quality Report Cards covering Homelessness Prevention, Permanent Supportive Housing, Other Permanent Housing, Rapid Rehousing, and Transitional Housing. These reports assess project-level performance and are used during the NOFO process as internal tools for agencies to understand their operational performance.

CoC Board Member Discussion:

- Jason Phillips asked how the CoC Board can support agencies in gathering data for the 2026 Housing Inventory Count and Sheltered Point-in-Time Count.

7. Orange County Homelessness Updates – Douglas Becht, Director and Jasmin Miranda, Interim CoC Administrator, Office of Care Coordination

Doug Becht provided an update on the Same Day Solutions Fair, highlighting the range of services offered and encouraging continued outreach, noting that events are open to all clients regardless of SPA location; and further thanking participants for their support during the 2026 Unsheltered Point-in-Time Count.

Zulima Lundy reported that the Behavioral Health Services Act (BHSA) three-year integrated plan is posted for public comment in March, with a public hearing scheduled for April and noted potential legislative changes and the need to assess funding risks. Zulima Lundy also discussed opportunities for CoC involvement, including a working group with representatives from the Office of Care Coordination, the CoC Board, and CoC-funded agencies. Zulima Lundy provided updates on the Homelessness Prevention Framework Project, which focuses on eviction-prevention pathways and broader prevention strategies beyond rental assistance.

Jasmin Miranda provided updates on the CES Administrator Request for Proposal (RFP) for individuals, families, and survivors. Jasmin Miranda confirmed that HUD's National Standards for the Physical Inspection of Real Estate (NSPIRE) compliance date will move forward and noted recent requests for CoC letters of support for Supportive Services for Veteran Families (SSVF) and the Homeless Veterans Reintegration Program (HVRP). Finally, Jasmin Miranda shared updates on upcoming CoC Committee meetings and the 2026 Annual Calendar of CoC Activities, noting that some deadlines may shift due to ongoing strategic planning and resource-mapping efforts.

CoC Board Member Discussion:

- Chair Maricela Rios-Faust asked Doug Becht to further explain the CoC Board's role in supporting the Point-in-Time Count. Chair Maricela Rios-Faust encouraged CoC Board members to participate in listening sessions, noting that the BHSA work intersects with both the CoC and the broader System of Care.
- Tim Shaw emphasized that the BHSA planning process is a major opportunity for community input, explained that nothing is finalized, noted the focus is on system improvement, and encouraged broad engagement and creative thinking as implementation moves forward.
- Judson Brown highlighted the significant funding tied to the BHSA plan and encouraged building a strong coalition to support it. Judson Brown noted that, as Co-Chair, participation in a three-month process and stressed the importance of ensuring community feedback is clearly incorporated.
- Becks Heyhoe-Khalil asked whether this work is connected to Supervisor Sarmiento and Supervisor Chaffee Prevention Ad Hoc efforts.

Jason Phillips motioned to adjourn. Kelita Gardner seconded the motion. Chair Maricela Rios-Faust adjourned the meeting at 3:57 p.m.

Next Meeting: Wednesday, March 25, 2026, from 2:00 p.m. – 5:00 p.m.