

ORANGE COUNTY  
CONTINUUM OF CARE BOARD MEETING  
Wednesday, January 21, 2026  
2:00 p.m. – 5:00 p.m.

**Location:**

**County Administration South (CAS) Building  
County Conference Center  
425 West Santa Ana Blvd. Room 104/106  
Santa Ana, CA 92701-4599  
[Click Here](#) for parking information.**

**Virtual Meeting Option\*:**

**Zoom Meeting Link: [Click here for meeting link](#)  
Join by phone: +1 669 444 9171  
Webinar ID: 917 1260 5590**

***\*Listen-in option only***

## MINUTES

### Board Members

Judson Brown, City of Santa Ana  
Dr. Kelly Bruno-Nelson, CalOptima Health  
Andrew Crowe, Scholarship Prep  
Dr. Shelby Feliciano- Sabala, Project Hope Alliance  
Kelita Gardner, Second Baptist Church of Santa Ana  
Nichole Gideon, Individual [Secretary]  
Shakoya Green Long, Thomas House Family Shelter  
Becks Heyhoe-Khalil, OC United Way  
Marisol Johnson, Dayle McIntosh Center  
Sandra Lozeau, City of Anaheim

Sammie MarTínez, Individual  
Melanie McQueen, PATH  
Dr. Tiffany Mitchell, Orangewood Foundation  
Nishtha Mohendra, Families Forward [Vice Chair]  
Robert “Santa Bob” Morse, Individual  
Jason Phillips, Individual  
Maricela Rios-Faust, Human Options  
Tim Shaw, Individual  
Dr. Shauntina Sorrells, Individual [Chair]

In compliance with the Americans with Disabilities Act, and County Language Access Policy, those requiring accommodation and/or interpreter services for this meeting should notify the Office of Care Coordination 72 hours prior to the meeting at (714) 834-5000 or email [CareCoordination@ceo.oc.gov](mailto:CareCoordination@ceo.oc.gov). Requests received less than 72 hours prior to the meeting will still receive every effort to reasonably fulfill within the time provided.

Supporting documentation is available for review by the public at least 72 hours prior to regular meetings and at least 24 hours prior to special meetings of the Continuum of Care (CoC) Board. Those wishing to review supporting documentation can visit the CoC Webpage [here](#) or the lobby of the County Administration North (CAN) Building, located 400 West Civic Center Drive, Santa Ana, CA 92701-4599, and request a copy of the meeting materials from the Office of Care Coordination during normal business hours of 8:00 a.m. – 5:00 p.m. Monday through Friday (excluding holidays).

**Call to Order** – Dr. Shauntina Sorrells, Chair

Chair Dr. Shauntina Sorrells called the meeting to order at 2:04 p.m.

**Board Member Roll Call** – Nishtha Mohendra, Vice Chair

Present: Andrew Crowe, Dr. Shelby Feliciano-Sabala, Kelita Gardner, Nichole Gideon, Shakoya Green-Long, Marisol Johnson, Sandra Lozeau, Melanie McQueen, Dr. Tiffany Mitchell, Nishtha Mohendra, Robert “Santa Bob” Morse, Jason Phillips, Maricela Rios-Faust, Time Shaw, and Dr. Shauntina Sorrells.

Absent Excused: Becks-Keyhoe Khalil and Judson Brown

Absent: Dr. Kelly Bruno Nelson and Sammie MarTínez

Nichole Gideon left during Business Calendar Item 2 and did not vote on Business Items 2,3 and 5. Andrew Crowe left during Business Item 2 and did not vote on Business Items 2,3 and 5. Shakoya Green-Long left during Business Item 6.

**Request for Virtual Participation**

The Brown Act allows exceptions for members of legislative bodies to participate remotely under two specified circumstances: (1) “Just Cause” or (2) “Emergency Circumstances”. At least a quorum of the Board must be participating in-person for the exception(s) to be voted on and enacted. Following the Call to Order, Chair Dr. Shauntina Sorrells referenced a request for CoC Board Secretary Nichole Gideon to join virtually due to “Just Cause”

**Recommended Action:** Allow Nichole Gideon to participate remotely for today’s CoC Board Meeting

Sandra Lozeau motioned to approve the Recommended Action to allow Nichole Gideon to participate remotely. Nishtha Mohendra seconded the motion. Chair Dr. Shauntina Sorrells issued a voice vote. No nays, no abstentions, the motion passed.

**Public Comments:** Members of the public may address the CoC Board on items listed within this agenda or matters not appearing on the agenda so long as the subject matter is within the jurisdiction of the CoC Board. Members of the public may address the CoC Board with public comments on agenda items in the business calendar after the agenda item presentation. Comments will be limited to three minutes. If there are more than five public speakers, this time will be reduced to two minutes. Members of the public utilizing interpreter services will be given double the amount of time to provide public comment.

To address the CoC Board, members of the public who are attending in person are to complete a Request to Address the CoC Board form prior to the beginning of each agenda item and submit it to CoC Board staff. Staff will call your name in the order received.

Members of the public, including those listening in via the virtual meeting option, may also submit public comment by emailing [CareCoordination@ceo.oc.gov](mailto:CareCoordination@ceo.oc.gov). All comments submitted via email at least 24 hours before the start of the CoC Board meeting will be distributed to the CoC Board members for their consideration and all comments submitted prior to the meeting will be added to the administrative records of the meeting. Please include “CoC Board Meeting Comment” in the email subject line.

**Public Comments:**

- Dinorah stated being a U.S. citizen for over 40 years and living in Orange County; ashamed that after all this time, they are facing homelessness. Dinorah tried to reach Julia Bidwell from Orange County Housing Authority (OCHA) after speaking with someone from the Housing Commission in 2023. Even though they qualify for programs like Section 8, all Public Housing Authorities have not reached out to support in finding housing though a voucher. Dinorah stated they spoke to the Board of Supervisors, explained their situation, and explained their homeless status. Dinorah explained that they have been attempting to get a voucher within the City of Huntington Beach and to find services that can help secure housing.
- Alejandro Santiago from United to End Homelessness, shared that Orange County United Way (OCUW) met with U.S. Representative Young Kim in December 2025 to discuss ongoing disruptions with CoC funding. U.S. Representative Kim noted that Secretary Turner would be testifying before Congress, and during the hearing, community partners expressed concerns about U.S. Department of Housing and Urban Development (HUD) delays, prioritization issues, and ongoing litigation. Alejandro explained that according to the National Alliance to End Homelessness (NAEH), these delays are expected to be resolved by late January or February 2026.

**Board Member Comments:** Members of the CoC Board may provide comments on matters not appearing on the agenda so long as the subject matter is within the jurisdiction of the CoC Board.

- Robert “Santa Bob” Morse shared an online event that will be presented tomorrow with Supervisor Foley and Supervisor Sarmiento.
- Tim Shaw wanted to draw attention to an article written in the OC Register, discussing the recent effectives undermining the response to homelessness at the national level.

### **CONSENT CALENDAR**

1. **Approve CoC Board Meeting Minutes from November 19, 2025.**
2. **Approve CoC Board Special Meeting Minutes from December 5, 2025.**
3. **Approve CoC Board Meeting Minutes from December 17, 2025.**
4. **Receive and file the CoC Strategic Plan monthly update.**

Andrew Crowe motioned to approve the Consent Calendar. Shakoya Green-Long seconded the motion. Chair Dr. Shauntina Sorrells issued a voice vote. No nays, no abstentions, the motion passed.

### **CoC Board Member Discussion:**

- Melanie McQueen asked if there could be updates on the individuals listed within the recusal process on December 5, 2025, Special CoC Board Meeting Minutes.

### **BUSINESS CALENDAR**

1. **2026 CoC Board Appointments** – Felicia Boehringer, Interim CoC Manager, Office of Care Coordination

Felicia Boehringer spoke on the CoC Board electing its Chair, Vice Chair, and Secretary at the first CoC Board meeting each year, with a one-year term limit. CoC Officers help guide CoC initiatives and meet monthly with the Office of Care Coordination to support ongoing planning and responsibilities. Felicia Boehringer further addressed committee governance charters outlining the roles and expectations for each Committee Chair and Vice Chair, including planning meeting and coordination. Lastly, Felicia Boehringer explained that the Policies, Procedures and Standards (PPS) Committee requires at least one, but no more than two, at large seats, with one seat currently vacant and the CoC Board is being asked to appoint a new member.

Recommended Action a: Elect CoC Board Officers for the upcoming term:

- Dr. Shauntina Sorrells motioned to nominate Maricela Rios-Faust to the position of CoC Board Chair, Nishtha Mohendra to the position of CoC Board Vice Chair, and Dr. Tiffany Mitchell to the position of CoC Board Secretary. Melanie McQueen seconded the motion. Maricela Rios-Faust, Nishtha Mohendra and Dr. Tiffany Mitchell all accepted the nomination. Chair Dr. Shauntina Sorells issued a roll call vote. Andrew Crowe, Dr. Shelby Feliciano-Sabala, Kelita Gardner, Nichole Gideon, Shakoya Green-Long, Marisol Johnson, Sandra Lozeau, Melanie McQueen, Dr. Tiffany Mitchell, Nishtha Mohendra, Robert “Santa Bob” Morse, Jason Phillips, Maricela Rios-Faust, Tim Shaw, and Dr. Shauntina Sorrells voted yes. The motion passed.

Recommended Action b: Appoint CoC Committee Chairs to fill current vacancies:

- Dr. Shauntina Sorrells motioned to approve Nishtha Mohendra as Chair of the Policies, Procedures and Standards (PPS) Committee and Andrew Crowe as Chair of the Coordinated Entry System (CES) Steering Committee. Kelita Gardner seconded the motion. Chair Dr. Shauntina Sorells issued a roll call vote. Andrew Crowe, Dr. Shelby Feliciano-Sabala, Kelita Gardner, Nichole Gideon, Shakoya Green-Long, Marisol Johnson, Sandra Lozeau, Melanie McQueen, Dr. Tiffany Mitchell, Nishtha Mohendra, Robert “Santa Bob” Morse, Jason Phillips, Maricela Rios-Faust, Tim Shaw, and Dr. Shauntina Sorrells voted yes. The motion passed.

Recommended Action c: Appoint a CoC Board member to the PPS Committee as an at-large member.

- Nishtha Mohendra motioned to nominate Nichole Gideon to the PPS Committee as an at-large member. Maricela Rios-Faust seconded the motion. Nichole Gideon accepted the nomination. Chair Dr. Shauntina Sorells issued a roll call vote. Andrew Crowe, Dr. Shelby Feliciano-Sabala, Kelita Gardner, Nichole Gideon, Shakoya Green-Long, Marisol Johnson, Sandra Lozeau, Melanie McQueen, Dr. Tiffany Mitchell, Nishtha Mohendra, Robert “Santa Bob” Morse, Jason Phillips, Maricela Rios-Faust, Tim Shaw, and Dr. Shauntina Sorrells voted yes. The motion passed.

CoC Board Member Discussion:

- Chair Dr. Shauntina Sorrells recommended that Nichole Gideon continue serving with the CoC Board Officers in an advisory role, representing the perspective of a person with lived experience.
- Tim Shaw acknowledged the outgoing CoC Board Officers and expressed appreciation for their service.

Public Comment:

- Dinorah shared their personal story and background and advocated for the newly elected CoC Board Officers to include individuals from Cuban, African American, or Hispanic communities to ensure stronger and more visible representation.

**2. Fiscal Year (FY) 2024 and FY 2025 CoC Program Notice of Funding Opportunity (NOFO) – Zulima Lundy, Director of Operations, and Felicia Boehringer, Interim CoC Manager, Office of Care Coordination**

Felicia Boehringer reported that several elements of the current HUD process remain unresolved, including litigation impacts and renewal project confirmations. Collaboration with CoC-funded agencies and the NOFO Ad Hoc is ongoing to determine how to use available CoC Planning dollars and reallocated funds to maintain housing support. Agencies were asked whether they wished to renew, transition, or reallocate projects; Felicia Boehringer noted that American Family Housing chose not to continue its Permanent Supportive Housing (PSH) and as a result, the recommended reallocation recipients are for Families Forward, Interval House and OCUW Homeless Management Information System (HMIS).

Zulima Lundy outlined the FY2025 Priority Listing Recommendations, emphasizing lessons learned from past Tier 2 losses and for a more strategic, data-supported approach. Renewal projects have been responsive, and timelines have been tightened to reduce risk. The goal is to stabilize funding, protect long-standing projects and support OCHA efforts to right-size budgets. Zulima Lundy explained that the priority listing includes renewal projects and two new Rapid Rehousing (RRH) projects, with rankings designed to strengthen the CoC's overall competitiveness. Further, Zulima Lundy shared that HUD's e-snaps system remains closed, and updates are still being made, but the CoC has prepared the most complete priority listing possible to maximize strategic positioning. Once HUD issues final guidance, adjustments may be required. The CoC aims to adopt the priority listing promptly to meet the February 9, 2026, submission deadline and subsequent requirements. Updates were also provided on the Senate Appropriations Committee's FY2025 and FY2026 funding actions.

Recommended Action b: CoC Reallocation Recommendations:

- (1) Accept the voluntary reallocation of \$1,144,062 in funding from American Family Housing's Permanent Housing Collaborative project during the FY2025 CoC Program NOFO Competition.
- (2) Approve the utilization of reallocated funding to expand current rapid rehousing and Homeless Management Information System CoC-Funded projects, as recommended by the CoC NOFO Ad Hoc.
- (3) Approve Families Forward's rapid rehousing expansion project in the amount of \$405,788 as part of the reallocation funding.
- (4) Approve Interval House's rapid rehousing expansion project in the amount of \$405,788 as part of the reallocation funding.
- (5) Approve Orange County United Way's Homeless HMIS expansion project in the amount of \$332,486 as part of the reallocation funding.

Robert "Santa Bob" Morse motioned to approve Recommended Action b. Tim Shaw seconded the motion. Chair Dr. Shauntina Sorrells issued a roll call vote. Dr. Shelby Feliciano-Sabala, Kelita Gardner, Nichole Gideon, Shakoya Green-Long, Marisol Johnson, Sandra Lozeau, Melanie McQueen, Dr. Tiffany Mitchell, Nishtha Mohendra, Robert "Santa Bob" Morse, Jason Phillips, Maricela Rios-Faust, Tim Shaw, and Dr. Shauntina Sorrells voted yes. Nishtha Mohendra and Maricela Rios-Faust recused themselves during discussion and abstained from voting. The motion passed.

Recommended Action c: FY2025 Priority Listing Recommendations:

- (1) Approve the use of FY2024 Renewal Project Acores as approved by the CoC Board during the FY2024 CoC Program NOFO Competition during the FY2025 CoC Program NOFO competition.
- (2) Approve the FY2025 Ranking and Tiering Strategy as detailed in the associated memo.
- (3) Approve the Orange County CoC's FY2025 Priority Listing, including all renewal and new projects, in advance of the FY 2025 CoC Project Priority Listing deadline, subject to change based on court proceedings and/or updated guidance from the U.S. Department of Housing and Urban Development (HUD).

Robert "Santa Bob" Morse motioned to approve Recommended Action c. Shakoya Green-Long seconded the motion. Chair Dr. Shauntina Sorrells issued a roll call vote. Dr. Shelby Feliciano-Sabala, Kelita Gardner, Nichole Gideon, Shakoya Green-Long, Marisol Johnson, Sandra Lozeau, Melanie McQueen, Dr. Tiffany Mitchell, Robert "Santa Bob" Morse, Jason Phillips, Tim Shaw, and Dr. Shauntina Sorrells voted yes. Nishtha Mohendra and Maricela Rios-Faust recused themselves during discussion and abstained from voting. The motion passed.

CoC Board Member Discussion:

- Vice Chair Nishtha Mohendra asked about the scoring process used this year and noted that, for new CoC Board members, the CoC NOFO Ad Hoc experience offers helpful lessons to learn more about this process while joining the CoC Board.
- Robert “Santa Bob” Morse thanked the Office of Care Coordination for the detailed analysis
- Jason Phillips asked whether the reallocated funding was intended to support any Transitional Aged Youth (TAY) services or providers.

**3. Homeless Management Information System (HMIS) Data Request** – Erin DeRycke, Director, Data Analytics, 2-1-1 Orange County (211OC), Orange County United Way

Erin DeRycke explained that Homebase requested aggregated HMIS data, along with about ten hours of support for report development. The request covers January 1, 2023, through December 31, 2025, and includes only project-level information, such as a bed inventory, funding sources, project types, and high-level performance metrics, not client-level or identifiable data.

Mark Mora and Riley Maeve from Homebase added that the one-time request intended to support internal performance analysis and funding alignment. They acknowledged the heavy January reporting workload but emphasized that the data will help strengthen system-level understanding of project outcomes. Homebase is coordinating with the Office of Care Coordination and the Fiscal and Resource Mapping Ad Hoc, to ensure the CoC Board will have the opportunity to review and provide feedback before anything is finalized. This report will be used only for internal system-level assessment and will not be publicly released. The goal is to create a clearer picture of project performance across the system while ensuring data privacy and minimizing administrative burden.

Recommended Action a: Approve Homebase’s one-time data request for the period of January 1, 2023, to December 31, 2025, for the purpose of understanding program funding sources for the Orange County’s CoC Fiscal and Resource Mapping project.

Tim Shaw motioned to approved Recommended Action a. Melanie McQueen seconded the motion. Chair Dr. Shauntina Sorrells issued a voice vote. No nays, no abstentions, the motion passed.

Public Comment:

- Dinorah noted that not all clients are successfully connecting through 2-1-1, and in the City of Irvine and City of Santa Ana, the system is not functioning properly. Vouchers are needed to ensure clients can access housing.

**4. HMIS Lead Updates** – Erin DeRycke, Director, Data Analytics, 211OC, Orange County United Way

Erin DeRycke shared a brief update on several data and reporting efforts. Erin DeRycke provided updates for System Performance Measures (SPM) Process, due to HUD on March 4, 2026. The 211OC team is holding office hours, re-running reports, and meetings with agencies to correct data and understand performance changes. HUD’s scoring approach remains unclear, including how much year-to-year change affects rankings. Erin DeRycke noted ongoing challenges with the “Length of Time Homeless” reporting measure, which relies heavily on self-reported dates such as approximate homelessness start dates and project exit dates. Agencies often confirm the accuracy of these entries, but inconsistencies persist. Regular training reminders, data quality reports, and report cards are being used to improve accuracy. Given the recurring issues with homelessness start dates, Erin DeRycke suggested developing clearer policy guidance and proposed to the CoC Board to consider how to address these data elements so that updated guidance can be finalized and implemented before the next reporting cycle.

CoC Board Member Discussion:

- Chair Dr. Shauntina Sorrells recommended bringing the issue to the Lived Experience Advisory Committee (LEAC), noting their insight would help guide data-cleanup efforts.
- Jason Phillips questioned why the matter is being treated only as a data-quality issue rather than a broader planning conversation with agencies, especially when long periods without housing complicate how dates are recorded.
- Sandra Lozeau noted that the length-of-homelessness metric might be a larger issue than data entry, and the challenge is determining whether the issue reflects data-entry errors or actual long stays.
- Melanie McQueen emphasized the need to distinguish between data-quality problems and real-world circumstances. Melanie McQueen supported practical steps, targeted outreach, office hours, and focused work with outlier providers to improve accuracy. Melanie McQueen also encouraged using the Service Provider Forum and PPS Committees to discuss data-entry practices.
- Marisol Johnson suggested that inconsistent wording when staff ask clients about homelessness duration may be contributing to confusion, especially for seniors and people with disabilities. Marisol Johnson mentioned clearer phrasing could improve accuracy.
- Vice Chair Nishtha Mohendra asked how much the measure might change with improved data quality. Vice Chair Nishtha Mohendra supported continuing the discussion through Service Provider Forum, PPS and LEAC.

**5. CoC Board and Collaborative Applicant/Administrative Entity Evaluation Ad Hoc** – Tim Shaw, CoC Board Member

Tim Shaw provided background on the strategic planning effort and explained how the ad hoc would be formed, noting that the structure would be first to establish an appropriate means to accomplish the Strategy, with the second phase creating the group that would conduct the evaluation.

Douglas Becht emphasized the importance of incorporating input from the Office of Care Coordination as part of the initial forming process and confirmed that their perspective would be included.

Amended Recommended Action a: Appoint Tim Shaw, George Searcy, Dawn Price, Maricela Rios-Faust, Judson Brown, and Dr. Shauntina Sorrells to an ad hoc to design the process for evaluating the CoC Board and Collaborative Applicant/Administrative Entity.

Tim Shaw motioned to approve Amended Recommended Action a. Kelita Gardner seconded the motion. Chair Dr. Shauntina Sorrells issued a voice vote. No nays, no abstentions, the motion passed.

**6. 2026 Point In Time (PIT) Count** – Felicia Boehringer, Interim CoC Manager, Office of Care Coordination

Felicia Boehringer shared an update on the 2026 PIT Count, including deployment center locations, subpopulation outreach efforts, and coordination with veterans' services. Felicia Boehringer also noted finalization on the mapping and survey updates, increased volunteer recruitment efforts and upcoming training scheduled to support with ensuring those volunteering are prepared to conduct a successful count.

CoC Board Member Discussion:

- Chair Dr. Shauntina Sorrells expressed support for attending and emphasize the value of participation during the 2026 PIT Count.
- Tim Shaw encouraged involvement as well, noting that it's a great opportunity to connect in a social setting centered around advocacy and engagement with our most vulnerable neighbors.

**7. Orange County Homelessness Updates** – Douglas Becht, Director and Jasmin Miranda, Interim CoC Administrator, Office of Care Coordination

Douglas Becht provided an update on the Governor’s budget, noting that it includes Homeless Housing, Assistance and Prevention (HHAP) Round 7 funding, currently budgeted at \$500 million, along with details on what is included in the budget bill and anticipated state disbursements beginning September 2026. Douglas Becht added that statewide discussions continue as regions advocate for additional HHAP 7 resources. Douglas Becht shared that the County will be hosting the next Same Day Solutions Fair on February 26, 2026, in partnership with Homeless Intervention Services of Orange County (HIS-OC) and noted ongoing Commission to Address Homelessness efforts to recruit four open membership seats.

Jasmin Miranda provided updates on Quarter 1 of 2026 and the transition into Quarter 2, highlighting key activities and progress underway for the CoC and CoC Board.

Maricela Rios-Faust motioned to adjourn the meeting. Jason Phillips seconded the motion. The motion passed with unanimous consent. Chair Dr. Shauntina Sorrells adjourned the meeting at 4:22 p.m.

**8. Next Meeting:** Wednesday, February 25, 2026, from 2:00 p.m. – 5:00 p.m.