



COUNTY OF ORANGE
OFFICE OF CARE
COORDINATION

Policies, Procedures and Standards
(PPS) Committee Meeting
April 14, 2026

Welcome and Introductions

Nishtha Mohendra, Chair

Public Comments

Consent Calendar

Consent Calendar

Recommended Actions

1. Approve the PPS Committee Meeting Minutes from February 10, 2026.

Business Calendar

CoC Strategic Plan: Written Standards

Nishtha Mohendra, Chair and Dr. Tiffany Mitchell,
Strategy Co-Owner

Business Calendar – Item #1

CoC Strategic Plan: Written Standards Strategy and Actions

Strategy	Actions
Review and update Written Standards to more intentionally embed key principles, align with evidence-based approaches, and support achieving system performance goals	1B1: Review and Update Prevention/Diversion Written Standards
	1B2: Review and Update Outreach/Engagement Written Standards
	1B3: Review and Update Emergency Shelter Written Standards
	1B4: Review and Update Transitional Housing Written Standards
	1B5: Review and Update Rapid Re-Housing (RRH) Written Standards
	1B6: Review and Update Permanent Supportive Housing (PSH) Written Standards

Business Calendar – Item #1

CoC Strategic Plan: Written Standards Strategy MOCHA Roles

Manager	Owner(s)	Consulted	Helpers	Approver
Aubrey Sitler (ACStrategies)	Dr. Tiffany Mitchell, Maricela Rios-Faust and Dr. Shelby Feliciano-Sabala	<ul style="list-style-type: none">• PPS Committee• Service Provider Forum• Lived Experience Advisory Committee• Office of Care Coordination• CoC Board	Recruit helpers from groups asked to be consulted	CoC Board to approve final Written Standards and any other policies

Note: Roles are subject to change throughout implementation, as Strategic Plan is a living framework.

Business Calendar – Item #1

CoC Strategic Plan: Written Standards Strategy Discussion



**Fiscal Year (FY) 2026 CoC Program Notice of
Funding Opportunity (NOFO) Planning**

Felicia Boehringer, CoC Administrator,
Office of Care Coordination

Business Calendar – Item #2

CoC Program Overview

- HUD releases a NOFO that allows CoCs nationwide to apply for the CoC Program, a competitive funding source.
- As mandated by the Consolidated Appropriations Act, 2026, the upcoming FY2026 CoC Program NOFO will be released by HUD by June 1, 2026. An estimated timeline is included below:

DATE	ACTIVITY
April 2026	CoC Program Registration submission to HUD
April/May 2026	Grant Inventory Worksheets (GIW) expected to be released by HUD
June 2026	Anticipated release of FY 2026 CoC Program NOFO
Summer/Fall 2026	Anticipated submission of FY 2026 CoC Program NOFO, including the Orange County CoC Consolidated Application and Priority Listing, inclusive of new and renewal projects applications

Business Calendar – Item #2

FY 2026 CoC Program NOFO

- The upcoming FY2026 CoC Program NOFO is anticipated to continue having the same goals, objectives, and other information noted in the [December 19, 2025, FY2025 Program NOFO](#) that was released for public review.
- The Office of Care Coordination as the Collaborative Applicant for the Orange County CoC has met with the CoC Board Officers to discuss a proposed strategy in planning for the FY2026 CoC Program NOFO, inclusive of engaging different entities at different parts of the planning process.
- The Office of Care Coordination is seeking to:
 - 1) Bring forward for discussion the PPS Committee’s involvement with the CoC Program NOFO in planning for the release of the FY2026 CoC Program NOFO, and
 - 2) gauge interest from the PPS Committee to determine the level of involvement in review of the CoC Governance Charter and other items as it relates to the FY2026 CoC Program NOFO.

Business Calendar – Item #2

FY 2026 CoC Program NOFO: Ideas for PPS Committee Involvement

PPS Involvement	December 2025 Program NOFO Requirements
Revise CoC Governance Charter	CoC Board governance board representation of: <ul style="list-style-type: none"> • at least 1 person with a former experience of homelessness; • at least 3 elected public officials; • at least 1 representative of the business community; • at least 2 representatives of law enforcement.
Provide guidance on framework, target population, and priorities for Street Outreach and Transitional Housing project types to help inform CoC Program NOFO Ad Hoc	Eligible Street Outreach and Transitional Housing project types
Identify, inventory, and outreach to potential service partners including counseling services, employment assistance and job training, education services, etc. to support CoC projects	40 hours per week of participation requirements for supportive services
Develop a formal grievance process for the CoC, specifically if projects are having to reduce capacity or close	Tier 1 = 30% of CoC’s Annual Renewal Demand (ARD) Renewal of existing Permanent Housing projects = no more than 30% of CoC’s ARD

CoC Updates

**Felicia Boehringer, CoC Administrator,
Office of Care Coordination**



***Timothy Kirkconnell,
CoC Manager***

Business Calendar – Item #3

OC Same-Day Solutions Fair

- The Office of Care Coordination hosted the sixth OC Same-Day Solutions Fair, Today, April 14, 2026, located at Lions Park in Costa Mesa.
- The Office of Care Coordination has been working to schedule recurring events with The HUB OC as well as in other cities throughout Orange County.
- To host or participate in an upcoming Same-Day Solutions Fair, please contact the Office of Care Coordination at CareCoordination@ceo.oc.gov
- Upcoming events:
 - ❖ May 13, 2026 – Orange (The HUB OC)



COUNTY OF ORANGE

SAME—DAY SOLUTIONS FAIR

Path to Progress

Tuesday, April 14th, 2026, 10am to 2pm
570 W 18th Street, Costa Mesa, CA 92627

Cross Streets: 18th Street & Newport Blvd. Located at Lions Park.

<h3>ENROLL</h3> <p>PUBLIC ASSISTANCE BENEFITS: CALFRESH, MEDI-CAL, GENERAL RELIEF, CALWORKS, VETERAN BENEFIT SERVICES OC SOCIAL SERVICES AGENCY DEPARTMENT OF VETERAN AFFAIRS</p>	<h3>LINK</h3> <p>TREATMENT NAVIGATION, COMMUNITY HEALTH CLINICS AND ASSESSMENTS, REGIONAL CARE COORDINATION SERVICES OC HEALTH CARE AGENCY COALITION OF ORANGE COUNTY COMMUNITY HEALTH CENTERS MAT CONNECT PROGRAM PATH</p>	<h3>REFERRAL</h3> <p>COMMUNITY BASED RESOURCES AND PROGRAMS OC UNITED WAY 2-1-1 ORANGE COUNTY CALOPTIMA HEALTH HEALTHRIGHT 360 HIS-OC</p>
<h3>ACCESS</h3> <p>EMERGENCY SHELTER, HOUSING NAVIGATION, WORKFORCE DEVELOPMENT SERVICES, HAIRCUTS OC COMMUNITY RESOURCES OFFICE OF CARE COORDINATION REVIVAL HAIR OUTREACH</p>	<h3>RECEIVE</h3> <p>POTENTIAL CHILD SUPPORT DEBT RELIEF, COPIES OF VITAL RECORDS, LOW COST CELLPHONE SERVICES, DMV ID CARD RENEWAL SERVICES OC CHILD SUPPORT SERVICES OC CLERK RECORDER MOBILITY UNITED DEPARTMENT OF MOTOR VEHICLES</p>	<h3>RESOLVE</h3> <p>WARRANTS AND CONNECT WITH HOMELESS COURT ATTORNEYS PRESENT TO HELP OC PUBLIC DEFENDER OC DISTRICT ATTORNEY</p>



ceo.oc.gov/office-care-coordination 714-834-5000

2 – for – 1 Match Policy Update

Timeline of Review, Approval, and Implementation

- **July 9, 2025:** Policy first presented to the Coordinated Entry System (CES) Steering Committee
- **July 10 – July 25, 2025:** Public feedback period
- **September 3, 2025:** Policy presented to the Lived Experience Advisory Committee (LEAC) for overview and discussion, with updates made based on feedback received
- **September 3, 2025:** Policy reviewed by CES Steering Committee and recommended for approval by the LEAC, with some changes.
- **October 1, 2025:** Policy reviewed by LEAC and recommended for approval by the PPS Committee as proposed.
- **November 10, 2025:** Policy reviewed by PPS Committee and approved as a time limited pilot for up to six (6) months, inclusive of a review at three (3) months, with a report of data evaluation returned to the PPS Committee no later than March 2026, as recommended by the PPS Committee.
- **November 19, 2025:** Policy reviewed and approved by CoC Board as proposed.
- **February 2026:** Initial review and evaluation of pilot
- **March 2026:** Review and evaluation report shared with PPS Committee
- **May 19, 2026:** End of 6-month pilot

2 – for – 1 Match Policy Update

Requests Submitted

- As of end of business April 8, 2026 – there have been no formal requests submitted for a 2-for-1 Match for any housing opportunity made available to receive a referral (match) through CES.
- The Office of Care Coordination has only received inquiries regarding multiple matches from Property Managers, not Housing Authorities or service providers.

Communication of Policy

- Following approval efforts were made to announce the Policy and provided targeted communication to partners and providers on match meetings.
- The Policy has been shared with three (3) different housing communities (two different property management companies) who asked about beginning the practice of multiple matches for a single housing opportunity (or unit).

Business Calendar – Item #3

2 – for – 1 Match Policy Update

- Updates were provided to CoC Committees
 - LEAC – March 2026
 - CES Steering Committee – March 2026
 - PPS Committee – March 2026
- During the April 8, 2026, Housing Opportunities Committee, there was an inquiry from a housing authority representative on the process for requesting a 2-for-1 match.
 - Following this meeting, the Office of Care Coordination provided the Policy and information on the submission process, as well as offered additional support as needed
- The 2-for-1 Match Policy, along with the CES Policies and Procedures and Frequently Asked Questions (FAQs) can be found on the Orange County CES webpage:
 - Click [here](#) for the main CES webpage
 - Click [here](#) for CES documents, including the 2-for-1 Match Policy

Next Steps

- Final review, following end of pilot
- Further review and discussion with CoC Board

Business Calendar – Item #3

Upcoming Meetings

- **CoC Board Meeting:** Wednesday, April 22, 2026, from 2:00 p.m. – 5:00 p.m.
 - ❖ Location: CAS County Conference Center, 425 West Santa Ana Blvd. Room 104/106, Santa Ana, CA 92701-4599
- **Lived Experience Advisory Committee:** Wednesday, May 6, 2026, from 10:00 a.m. – 11:30 a.m.
 - ❖ Location: Orange County United Way, 18012 Mitchell S., Irvine, CA 92614
- **CES Steering Committee:** Wednesday, May 6, 2026, from 2:00 p.m. – 3:30 p.m.
 - ❖ Location: OCHA, Conference Room A, 1501 E. St. Andrews, 1st Floor, Santa Ana, CA 92705.
- **Transitional Age Youth (TAY) Collaborative Committee:** Thursday, May 7, 2026, from 11:00 a.m. – 12:00 p.m.
 - ❖ Location: Orangewood Foundation, 1575 17th St, Santa Ana, CA 92705

Next Meeting:

*May 12, 2026, from 3:30 p.m. – 5:00 p.m., at
CAS Multipurpose Rooms 103/105, located at
601 N. Ross St., Santa Ana, CA 92701*



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