

**ORANGE COUNTY
SERVICE PROVIDER FORUM**

Thursday, May 21, 2026
9:00 a.m. – 11:00 a.m.

Location:
Orange County Housing Authority
1501 E. Saint Andrew Place, 1st Floor,
Conference Room A,
Santa Ana, CA 92705
[Click Here](#) for parking information.

Chair: Melanie McQueen, PATH
Vice Chair: Jason Phillips, Individual

AGENDA

1. **Welcome and Introductions** – Jason Phillips, Vice Chair
 - a. Members of the public are invited to introduce themselves.
2. **Provider Highlight: AltaMed** – Nathalie Bedolla, Street Medicine Program Manager, and Maria Sanchez, Community Health Worker (CHW) Supervisor, AltaMed
3. **Coordinated Entry System (CES) Evaluation** – Tom Albanese, LSW, Project Lead, Element Consulting Group, LLC
4. **Provider Highlight: Dayle McIntosh Center** – Marisol Johnson, Lead Housing and Transitions Coordinator, Dayle McIntosh Center for the Disabled
5. **Hearing from Service Providers: Processes for Gathering Staff and Participant Feedback** - Jason Phillips, Vice Chair and Felicia Boehringer, CoC Administrator, Office of Care Coordination
 - a. Gather feedback on how service providers receive staff and participant feedback as part of the CoC Strategic Plan implementation.
6. **CoC Updates** – Felicia Boehringer, CoC Administrator, Office of Care Coordination; Daniel Garcia, CES Administrator, Office of Care Coordination; and Erin DeRycke, Director, Data Analytics, 2-1-1 Orange County (211OC), Orange County United Way
 - a. CoC
 - b. CES
 - c. Homeless Management Information System (HMIS)
7. **Announcements, Closing Remarks and Questions** – Jason Phillips, Vice Chair

- a. Members of the public are invited to share any announcements, ask questions and/or provide comments at this time.

8. Networking

- a. Dedicated time to network and connect with local partners.

Next Meeting: August 20, 2026, from 9:00 a.m. – 11:00 a.m. at the Orange County Housing Authority, 1501 E. Saint Andrew Place, Conference Room A, Santa Ana, CA 92705

For more information on CoC Board and Committee Meetings, the CoC email distribution list, or how to become part of the CoC General Membership, please visit the CoC Webpage at <https://ceo.ocgov.com/continuum-care> or contact the Office of Care Coordination at CareCoordination@ceo.oc.gov