

**ORANGE COUNTY CONTINUUM OF CARE  
POLICIES, PROCEDURES AND STANDARDS COMMITTEE  
MEETING**

Tuesday, April 14, 2026  
3:30 p.m. – 5:00 p.m.

**Location:**

**County Administration South (CAS)  
Multipurpose Room  
601 N. Ross St., Rooms 104/106  
Santa Ana, CA 92701-4599  
[Click Here](#) for parking information.**

**Virtual Meeting Option\*:**

**Zoom Meeting Link: [Click here for meeting link](#)  
Join by phone: +1 669 444 9171  
Meeting ID: 953 0688 4695**

**Committee Chair:** Nishtha Mohendra, Friendship Shelter

**Committee Members:**

Judson Brown, City of Santa Ana  
Andrew Crowe, Scholarship Prep  
Nichole Gideon, Individual  
Shakoya Green-Long, Thomas House Family Shelter  
Marisol Johnson, Dayle McIntosh Center  
Melanie McQueen, PATH  
Dr. Tiffany Mitchell, Orangewood Foundation  
Robert “Santa Bob” Morse, Individual

**MINUTES**

In compliance with the Americans with Disabilities Act, and County Language Access Policy, those requiring accommodation and/or interpreter services for this meeting should notify the Office of Care Coordination 72 hours prior to the meeting at (714) 834-5000 or email [CareCoordination@ceo.oc.gov](mailto:CareCoordination@ceo.oc.gov). Requests received less than 72 hours prior to the meeting will still receive every effort to reasonably fulfill within the time provided.

**Welcome and Introductions** – Nishtha Mohendra, Chair

Chair Nishtha Mohendra called the meeting to order at 3:32 p.m.

Present: Nishtha Mohendra, Robert “Santa Bob” Morse, Melanie McQueen, Dr. Tiffany Mitchell, Marisol Johnson

Absent Excused: Judson Brown

Absent: Nichole Gideon, Andrew Crowe, Shakoya Green Long

**Public Comments** – Members of the public may address the Policies, Procedures and Standards (PPS) Committee on items listed within this agenda or matters not appearing on the agenda so long as the subject matter is within the jurisdiction of the PPS Committee. Public comments will be limited to three minutes. If there are more than five public speakers, this time will be reduced to two minutes. Members of the public utilizing interpreter services will be given double the amount of time to provide public comment.

To address the PPS Committee during the Public Comment period, members of the public are to complete a Request to Address the Committee form prior to the beginning of each agenda item and submit it to Continuum of Care (CoC) staff. Staff will call your name in the order received.

Members of the public may also submit public comment by emailing [CareCoordination@ceo.oc.gov](mailto:CareCoordination@ceo.oc.gov). All comments submitted via email at least 24 hours before the start of the meeting will be distributed to the PPS Committee members and all comments will be added to the administrative records of the meeting. Please include “PPS Committee Meeting Comment” in the email subject line.

### **CONSENT CALENDAR**

1. Approve the PPS Committee Meeting minutes from February 10, 2026.

Melanie McQueen motioned to approve the Consent Calendar. Robert “Santa Bob” Morse seconded the motion. Chair Nishtha Mohendra issued a voice vote. Motion passed unanimously.

### **Committee Member Comments:**

- Chair Nishtha Mohendra welcomed Marisol Johnson to the PPS Committee.
- Robert “Santa Bob” Morse thanked the Lived Experience Advisory Committee for appointing lived experience representatives to committees without standing memberships and taking part in the CES Evaluation.

### **BUSINESS CALENDAR**

1. **CoC Strategic Plan: Written Standards** – Nishtha Mohendra, Chair and Dr. Tiffany Mitchell, Strategy Co-Owner

Chair Nishtha Mohendra provided background on the CoC Strategic Plan. Dr. Tiffany Mitchell discussed work completed as part of the Strategy focused on reviewing and updating CoC written standards, highlighting the connection between written standards and federal guidelines, especially as it relates to CoC Program funding. Dr. Tiffany Mitchell facilitated discussion around the involvement of the PPS Committee in the Strategy and if there would be interest in participating in a smaller working group.

### **Committee Discussion:**

- Marisol Johnson asked how often the working group would need to meet.

- Chair Nishtha Mohendra discussed the connection between the PPS Committee’s purpose and the review and updating of the CoC’s written standards.
- Melanie McQueen asked about the objectives of the written standards and if the written standards are going to be new or if existing written standards are being updated.

**2. Fiscal Year (FY) 2026 CoC Program Notice of Funding Opportunity (NOFO) Planning – Felicia Boehringer, CoC Administrator, Office of Care Coordination**

Felicia Boehringer provided an overview of the FY2026 CoC Program NOFO estimated timeline and strategic planning, including indicators of goals and objectives from December 2025 CoC Program NOFO, which are anticipated to be found in the 2026 CoC NOFO. Felicia Boehringer highlighted the connection between the anticipated CoC Program NOFO objectives and the PPS Committee’s scope, highlighting several ideas for PPS Committee involvement in planning for the release of the FY2026 CoC Program NOFO. Ideas for involving the PPS Committee included reviewing and revising the CoC Board composition in the CoC Governance Charter; providing guidance on framework, target population, and priorities for Street Outreach and Transitional Housing project types; identifying potential supportive service partners; and developing a formal grievance process for the CoC, specifically if projects are having to reduce capacity or close.

**Committee Discussion:**

- Marisol Johnson supported utilizing the PPS Committee for CoC Program NOFO planning.
- Chair Nishtha Mohendra discussed utilizing the Commission to Address Homelessness to meet some of the CoC Program NOFO requirements for CoC Board composition, instead of changing the CoC Governance Charter, and suggested using frameworks from existing grievance processes to develop a CoC grievance process.
- Melanie McQueen asked for information on existing programs and frameworks that fit into the anticipated goals and objectives of the 2026 CoC Program NOFO.
- Dr. Tiffany Mitchell discussed the desire to investigate existing transitional housing projects that are outside of the CoC’s Coordinated Entry System but reports information through HMIS.

**3. CoC Updates – Felicia Boehringer, CoC Administrator, Office of Care Coordination**

Felicia Boehringer provided CoC updates, including welcoming the new Continuum of Care Manager, announcing the next Same-Day Solutions Fair, and upcoming CoC Committee meetings. Felicia Boehringer provided an update on the 2-for-1 Match Policy (Policy), including the approval timeline, requests submitted, and next steps related to evaluation.

**Committee Discussion:**

- Marisol Johnson inquired about the lack of 2-for-1 match requests being submitted and potential for increased education around the Policy.
- Melanie McQueen asked that as part of the Policy evaluation, the Office of Care Coordination request qualitative feedback from the providers and housing authorities regarding why 2-for-1 match requests were not submitted and potential barriers experienced.

Chair Nishtha Mohendra adjourned the meeting at 4:25 p.m.

**Adjournment to:** *Regular meeting on May 12, 2026, from 3:30 p.m. – 5:00 p.m., at CAS Multipurpose Rooms 103/105, located at 601 N. Ross St., Santa Ana, CA 92701*